



Meeting Agenda

Work Session

Tuesday, April 25, 2023

5:00 PM

Board Room

CALL TO ORDER

CITIZEN COMMENTS

Comments on agenda items may be made in person at City Hall or by emailing recorder@franklinton.gov before noon on the day of the meeting. Comments will be submitted for the record.

WORK SESSION DISCUSSION ITEMS

1. Presentation Of 2022 Franklin Citizen Survey Results
WS 2/28/23 deferred; 3/28/23 deferred; 4/11/23 deferred
Sponsors: Eric Stuckey, Michael Walters Young
2. Consideration Of Special Event Permit For Bluegrass Along The Harpeth In Downtown Franklin On July 21 - 22, 2023

Sponsors: Milissa Reiersen, Monique McCullough
3. *Consideration Of Resolution 2023-03, A Resolution To Adopt A Funding Policy For The Closed Pension Pension 3/27/23, 5-0
WS 4/11/23; deferred
Sponsors: Kristine Brock
4. Acknowledgement Of Progress Report On Resolution 2022-57, A Resolution Adopting A Plan Of Services For The Annexation Of Property, Located At 517 Franklin Road, By The City Of Franklin, Tennessee

Sponsors: Emily Wright, Amy Diaz-Barriga
5. Acknowledgement Of Progress Report On Resolution 2022-37, A Resolution Adopting A Plan Of Services For The Annexation Of Property, Located East Of The Intersection Of Peytonsville Road And Pratt Lane, Outside Of The Southeastern Part Of The Franklin Urban Growth Boundary (UGB), By The City Of Franklin, Tennessee

Sponsors: Emily Wright, Amy Diaz-Barriga
6. Consideration Of Resolution 2023-20, A Resolution Declaring That The City Will Adopt The Fourth Year Annual Action Plan For Community Development Block Grant Funding For The City Of Franklin, Tennessee

Sponsors: Tom Marsh, Kathleen Sauseda
7. Consideration Of Procurement Award To Franklin Disposal, LLC Of Franklin, Tennessee In The Amount Of \$3.19 Per Container Per Service Day For Servicing Public Refuse Collection Containers Located In

Downtown Franklin For A Term Of Award For The Solid Waste Collection Division Of The Sanitation And Environmental Services Department (Purchasing Office Procurement Solicitation No. 2023-012; Contract No. 2023-0084)

Sponsors: Jack Tucker

8. Consideration Of Procurement Award To Securian Life Insurance Company Of St. Paul, Minnesota In The Total Estimated Fee Of \$208,916.92 Per Year For Voluntary Life Insurance And Voluntary Short-Term Disability Products For Employees For A Term Of Award For The Human Resources Department (Purchasing Office Procurement Solicitation No. 2023-015; Contract No. 2023-0092)

Sponsors: Kevin Townsel, Sara Sylvis

9. Consideration Of Procurement Award To Hawkins, Inc. Of Roseville, Minnesota In The Total Estimated Amount Of \$667,048.40 Per Year For The Supply And Delivery Upon Demand Of Sodium Hypochlorite For The Water Treatment Division And The Water Reclamation Division Of The Water Management Department (Purchasing Office Procurement Solicitation No. 2023-011(a); Contract No. 2023-0087)

Sponsors: Michelle Hatcher

10. Consideration Of Procurement Award To Hawkins, Inc. Of Roseville, Minnesota In The Total Estimated Amount Of \$83,601.20 Per Year For The Supply And Delivery Upon Demand Of Sodium Hydroxide For The Water Treatment Division And The Water Reclamation Division Of The Water Management Department (Purchasing Office Procurement Solicitation No. 2023-011(b); Contract No. 2023-0088)

Sponsors: Michelle Hatcher

11. Initial Discussion Of Alternative Site Analysis For The New City Hall
WS 4/11/23; deferred

Sponsors: Vernon Gerth, Kelly Dannenfelser, Joe Marlo

OTHER BUSINESS

ADJOURN

Anyone needing accommodations due to disabilities please contact the ADA Coordinator at 615-791-3277 at least 24 hours prior to the meeting.



File #: 21-04211

DATE: April 13, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Michael Walters Young, Budget and Analytics Manager

SUBJECT:

Presentation Of 2022 Franklin Citizen Survey Results
WS 2/28/23 deferred; 3/28/23 deferred; 4/11/23 deferred

PURPOSE:

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the results of the 2022 Franklin Citizens Survey.

BACKGROUND/STAFF COMMENTS:

In 2016, the City of Franklin first contracted with the National Research Center (now Polco, Inc.) to survey Franklin residents via the use of their National Citizens Survey tool. This standardized, nationwide survey is used in hundreds and hundreds of cities of all sizes nationwide annually. The City of Franklin is able to use the results not only to gain insight into citizen attitudes about civic matters but also customer attitudes regarding services provided by the City. 2022 makes the third time we have used this same tool (2016 and 2019 being the other two times). We have generally waited about two and half years in between conducting the surveys.

This year the surveys were sent out to 2,800 randomly selected households received beginning on October 24, 2022. Completed surveys were collected over the following eight weeks. An additional opportunity to take the survey in a non- scientifically controlled manner was opened to the general public on November 28, 2022 for two weeks. Between the two opportunities, 665 responses were received (448 responses to the controlled/randomly-selected survey and 217 to the online non-controlled survey).

The full survey report, verbatim responses to the Open-ended question asked in the survey and a formal presentation are attached to this item.

FINANCIAL IMPACT:

The cost for the survey came to \$21,500 and is budgeted in General Expenses (110-82560-45900). The base of that figure - \$15,500 is an annual subscription fee with Polco for their online survey tool; the balance of \$6,000 was for add-ons such as the open-ended question and other customizations.

RECOMMENDATION:

Staff recommends that the Board of Mayor and Aldermen acknowledge receipt of the National Community Survey for Franklin in 2022.



City of Franklin, Tennessee

Citizen Survey

2022 Franklin Citizen Survey Results



February 28, 2023

Outline

- Survey Methodology
- Survey Results
- Survey Comparables
 - **FranklinForward** Questions
 - 2016 & 2019 Citizens Survey Comparisons
 - National & Custom Benchmarks
- Next Steps

Survey Methodology

- The survey was conducted in two ways – a scientifically valid survey of randomly selected residents and an open web-based survey.
- The scientifically valid survey consisted of 2,800 randomly selected households received three mailings, one week apart, beginning on October 24, 2022.
 - First mailing was a pre-notification postcard announcing the survey.
 - Second mailing contained a letter from the Mayor and City Administrator inviting the household to participate, a questionnaire and a postage-paid return envelope.
 - Third and final mailing contained a reminder letter, another survey and a postage-paid return envelope.
- Completed surveys were collected over the following eight weeks.

Survey Methodology

- About 4% of the 2,800 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,700 households that received the survey, 448 completed the survey, providing an *overall response rate of 17%*. This is a lower response rate than 2016 (37%) and 2019 (29%). The national average is around 26%.
- In addition, we also opened the survey up online November 28, 2022 for two weeks. This was open to all individuals City-wide. 217 surveys were received. This was also lower than 2019.
- All results shown herein are based on the formal, scientifically valid survey.

Survey Methodology

- **The National Community Survey is designed to measure our community's "livability." NCS defines livability as "the sum of the factors that add up to a community's quality of life."**
- **Staff at POLCO/NRC examined the extensive research that has been done about community livability and the models that have been developed to describe the components of livable communities.**
- **They have found there are ten (10) central facets of a community:**

Survey Methodology

- **Economy**
- **Mobility**
- **Community Design**
- **Utilities**
- **Safety**
- **Natural Environment**
- **Parks and Recreation**
- **Health and Wellness**
- **Education, Arts, and Culture**
- **Inclusivity and Engagement**



Survey Results – Key Takeaways (pg. 6)

- Residents appreciate many aspects of the City's leadership and governance.
- Many aspects of Franklin's community design receive positive reviews, but residents identify some areas of opportunity for the City.
- Franklin's Economy is strong, but poses challenges to community livability. *(survey identified short-term economic concerns)*
- Franklin's educational and cultural opportunities are a valued aspect of community livability, leading to a high quality of life.

Survey Results

Overall: Quality of Life

- Almost all residents rated the quality of life in Franklin as excellent or good – **97% combined** – this has been consistent in all three surveys 2016-2022.
- Rating is higher than quality of life ratings seen in other cities.
- In fact, compared to national benchmarks (and over 600 other cities participate in this survey), Franklin ranks **7th in the nation** for quality of life.

The overall quality of life in Franklin, 2022



Overall: Governance

- Over two-thirds of respondents rated their confidence in Franklin government as excellent or good (68%). This is down from 2019.
- Rating is higher than national benchmarks.
- The City ranks higher than national benchmarks in overall customer service provided by City employees (89%), value of services for the taxes paid, the job Franklin government does at welcoming resident involvement and generally acting in the best interest of the community, though all measures have decreased since 2019.

Overall confidence in Franklin government, 2022

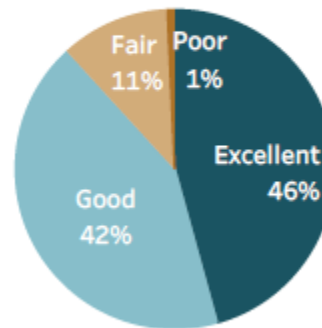


Survey Results

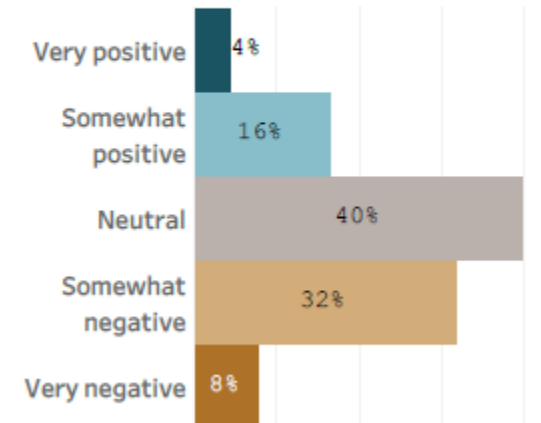
Facet: Economy

- The perception of the overall strength of Franklin's economy remains strong, though current conditions are weighing on respondent's minds.
- Franklin remains much higher than national benchmarks as a place to work (**5th nationally**), as a place to visit, the variety of business and service establishments (**5th nationally**), the vibrancy of the downtown/ commercial area (**2nd nationally**), employment opportunities (**2nd nationally**) and shopping opportunities.

Overall economic health of Franklin, 2022



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Survey Results

Facet: Mobility

- Over two-thirds of respondents rated the overall quality of the transportation system in Franklin as excellent or good (69%).
- Ratings on mobility, with the exception of ease of travel by bicycle and public transportation usage are similar to other cities. Those categories are significantly lower than benchmarks.
- The City's provision of street cleaning and sidewalk maintenance were noted as higher than national benchmarks.

Facet: Community Design

- Nearly three-fourths (74%) respondents rated the overall design or layout of residential and commercial areas as excellent or good. This is down from 2019.
- Respondents still rate their neighborhood as a place to live higher than national benchmarks (93% rating excellent/good) as well as rating overall appearance of the community much higher than national benchmarks (**7th nationally**)

Overall quality of the transportation system in Franklin, 2022



Overall design or layout of Franklin's residential and commercial areas, 2022



Survey Results

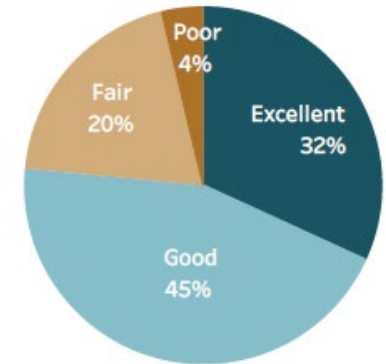
Facet: Utilities

- Over three-fourths of respondents rated the overall quality of the utility infrastructure as excellent or good (77%)
- Rating is similar than ratings seen in other cities.
- Other facets of utility services rated higher than national benchmarks included affordable high-speed internet access, the Power utility and utility billing.

Facet: Safety

- Franklin respondents continued to rate their overall feeling of safety incredibly highly – **95% of respondents** rated their feeling of safety as either excellent or good (same as 2019).
- Feeling of safety in your neighborhood during the day, and in the Downtown was even higher – **99% of respondents** rated their feeling of safety as either excellent or good in those areas.
- In fact in no provision of safety services did respondents rate below 84% excellent or good except for emergency preparedness.

Overall quality of the utility infrastructure in Franklin, 2022



Overall feeling of safety in Franklin, 2022

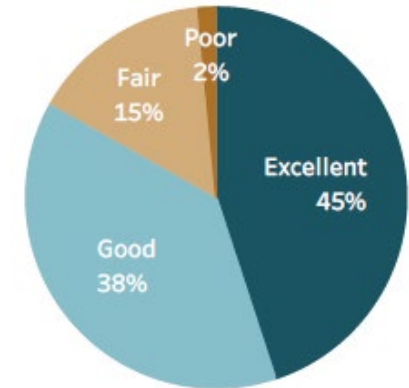


Survey Results

Facet: Natural Environment

- Over eight in ten respondents rated the overall quality of the natural environment in Franklin excellent/good (83%)
- Rating is similar to national benchmarks
- Of note cleanliness was rated higher.

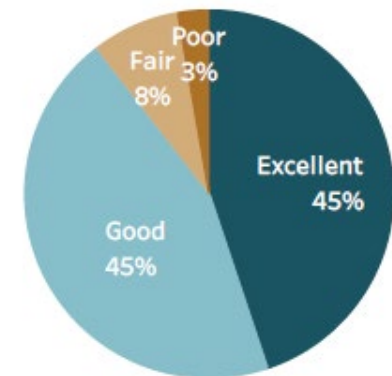
Overall quality of natural environment in Franklin, 2022



Facet: Parks and Recreation

- 9 in 10 respondents (90%) rated the overall quality of parks and recreation opportunities as excellent/good.
- Rating is similar to national benchmarks.

Overall quality of parks and recreation opportunities, 2022



Survey Results

Facet: Health and Wellness

- 84% of respondents rated overall health and wellness opportunities Franklin as excellent/good.
- Rating is higher than quality of life ratings seen in other cities.
- The availability of preventive health services and the quality of health services in Franklin were also rated higher than national benchmarks.
- Of note, though similar to national benchmarks was a marked drop in the availability of affordable quality mental health care (67% excellent/good in 2019 to only 51% excellent/good in 2022).

Overall health and wellness opportunities in Franklin, 2022



Survey Results

Facet: Education, arts and culture

- 83% of respondents rated the overall opportunities for education, culture and the arts as excellent/good.
- Rating is higher than quality of life ratings seen in other cities.
- Higher than national benchmarks as well were opportunities to attend cultural/arts/music activities, Community support for the arts, K-12 education, and opportunities to attend special events and festivals.

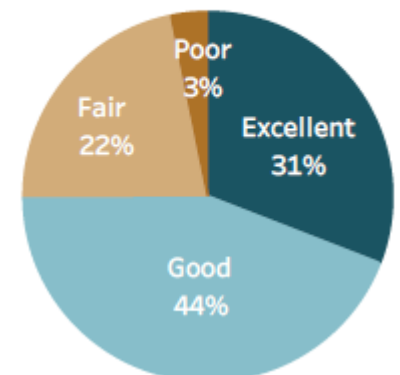
Facet: Inclusivity and engagement

- Three out of four respondents rated their connection and engagement with (75%).
- Rating is higher than national benchmarks.
- Franklin residents remained strong in their belief that the City is one of the best places in America to raise a child – 96% rated it excellent/good to do so (**7th nationally**)
- Respondents also rated Franklin higher than benchmarks as a place to retire, for sense of community, a sense of civic pride, for the neighborliness of residents, and for opportunities to participate in social events and activities, volunteering and to participate in community matters.

Overall opportunities for education, culture and the arts, 2022



Residents' connection and engagement with their community, 2022





City of Franklin, Tennessee

Citizen Survey

Survey Results

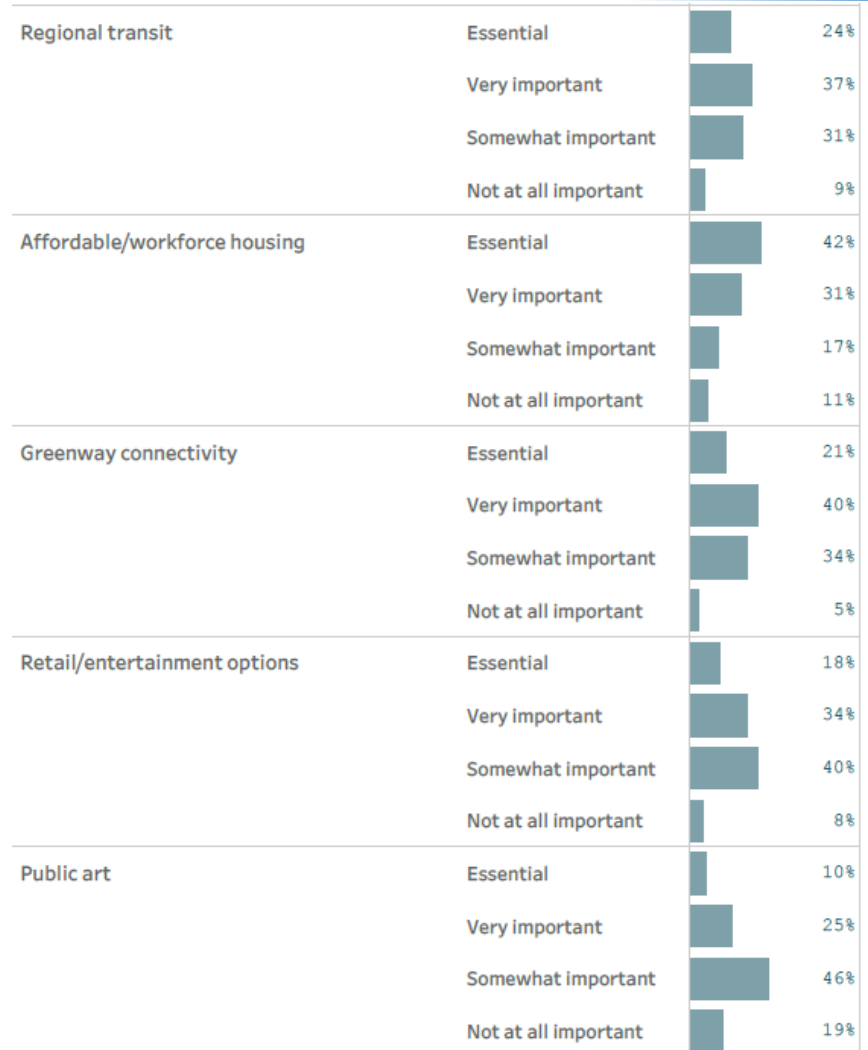
- The City asked several unique questions. The first was: **“Please rate your level of satisfaction with the City of Franklin’s management of growth”**.
- **76% rated their satisfaction of the City’s management of growth as either Very or Somewhat Satisfied.** This is lower than 2016 (84%) and 2019 (80%).
- The goal set forth in **FranklinForward** was to have 80% or better of citizens reporting satisfaction with the managed growth of the community.
- Although this is a positive response, it is clearly on citizens minds: **31%** used their response to the open-ended question to mention Managed Growth/Development Crowding – the most frequent written response. The amount of very dissatisfied respondents held steady at 7% from 2019.



Survey Results

- The second non-standard question asked was **“Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities”**

- Of the five choices - Regional transit, Affordable/workforce housing, Greenway connectivity, Retail/ entertainment options and Public Art – The largest interest was in Affordable/workforce housing – with 73% of respondents saying it was essential or very important. Regional transit and Greenway connectivity were next at 61% each.



Survey Results

- The final question asked was the open-ended question. Residents were asked to state **what the most important challenge facing Franklin was today, aside from issues of transportation.**

- Growth, Housing, and Transportation were the leading responses, accounting for nearly two-thirds (64%) of all open-ended responses.

Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

Managing Growth/Development	31%
Affordable housing	22%
Infrastructure/Roads	11%
Cost of living/Affordability	10%
Diversity/Inclusiveness	7%
Schools/Education	6%
Natural Environment/Flooding	4%
Other	3%
N/A	2%
Crime/Police	2%
City services	1%

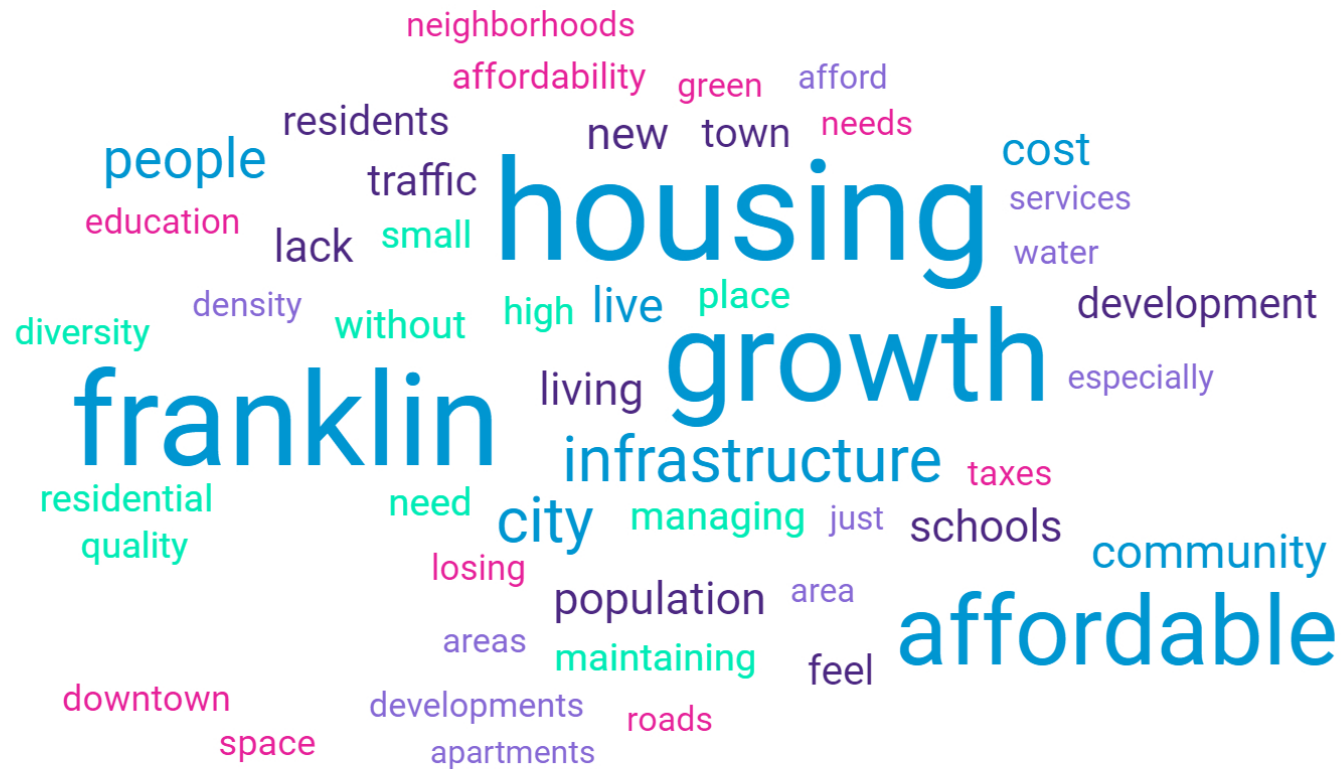


City of Franklin, Tennessee

Citizen Survey

Survey Results

Open-Ended Responses Word Cloud



City of Franklin, Tennessee

Citizen Survey

Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

The first Citizens Survey this decade was conducted in 2012 by Myers Research & Strategic Services and American Strategies Incorporated for Franklin Tomorrow. Some questions were similar between the two surveys:

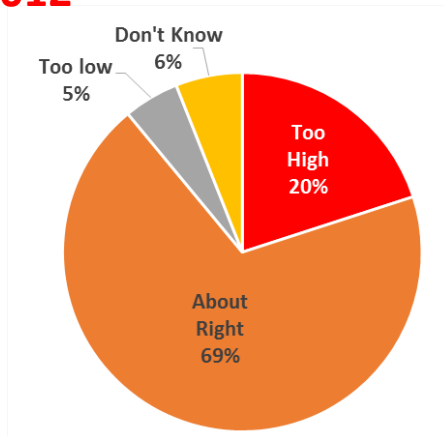
	2012	2016	2019	2022
How would you describe the overall Quality of Life in the City?	94%	97% ↑	97%	97%
National Position / Percentile	-	Higher	Much Higher	Higher / 98 th
Are things in the City of Franklin moving in the right direction?	82%	73% ↓	75% ↑	66% ↓
National Position / Percentile	-	Similar	Higher	Similar / 84 th
How would you rate the job being done (quality of services provided) by the City Government?	83%	89% ↑	93% ↑	82% ↓
National Position / Percentile	-	Higher	Higher	Similar / 88 th
How would you rate the job being done (quality of services provided) by the Federal Government?	N/A	44%	53% ↑	37% ↓
National Position / Percentile	-	Similar	Similar	Similar / 37 th

Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

Taxes: The surveys asked different questions regarding taxes. For comparative purposes, both questions and answers are provided below:

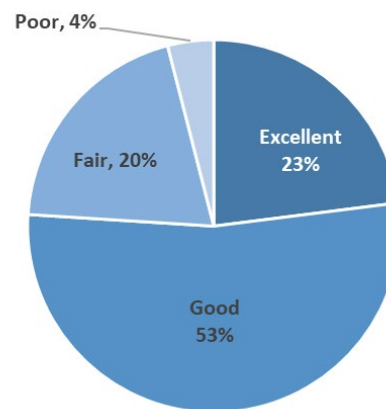
2012: “For the services you receive, would you say that property taxes in Franklin are too high, about right, too low?”

2012



2016 & 2019 & 2022: “Please rate the following categories of Franklin government performance: The value of services for the taxes paid to Franklin”

2016



2019



2022



Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

Percent of Franklin residents rating the following issues Excellent:

	2012 Meyers/ACS Survey	2016 NCS Survey	2019 NCS Survey	2022 NCS Survey
Neighborhoodliness	20%	27%	32%	36%
Economic Opportunity /Jobs	8%	19%	37%	46%
Shopping	8%	50%	58%	50%

Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

Percent of Franklin residents rating the following issues Poor:

	2012 Meyers/ACS Survey	2016 NCS Survey	2019 NCS Survey	2022 NCS Survey
Cost of Living	15%	20%	20%	29%
Affordable Housing	11%	35%	42%	58%
Transportation / Traffic	16%	29%	23%	22%
Level of Diversity	8%	9%	10%	25%



City of Franklin, Tennessee

Citizen Survey

Survey Comparables

Polco/NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. The communities in the database represent a wide geographic and population range. The City of Franklin chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (populations between 50,000 and 100,000).

Survey Comparables:

Notable National Benchmark Comparisons Rankings:

The City of Franklin was much higher (Top 10) than other cities in:

Category	National Rank
Vibrant downtown/commercial area	2 nd
Overall quality of business and service establishments	2 nd
Employment Opportunities	2 nd
Opportunities to participate in religious or spiritual events and activities	2 nd
Economic Development	3 rd
Preservation of the historical or cultural character of the community	3 rd
Sense of civic/community pride	4 th
Franklin as a place to work	5 th
Variety of business and service establishments	5 th
Neighborliness of residents	5 th

Survey Comparables:

Notable National Benchmark Comparisons Rankings:

The City of Franklin was much higher (Top 10) than other cities in:

Category	National Rank
Overall image or reputation of Franklin	6 th
The overall quality of life in Franklin	7 th
Sense of community	7 th
Franklin as a place to raise children	7 th
Opportunities to attend special events and festivals	7 th
Overall appearance	7 th
Residents connection and engagement with their community	8 th
Overall economic health of Franklin	10 th

Survey Comparables:

Notable National Benchmark Comparisons Rankings:

The City of Franklin was much lower (200th or below) than other cities in:

Category	National Rank	Percentile
Availability of affordable quality housing	282 nd	14 th
Ease of travel by bicycle	245 th	24 th
Used public transportation instead of driving	245 th	8 th
Quality of recycling services	242 nd	27 th
Traffic flow on major streets	236 th	29 th
Cost of Living	224 th	25 th
Ease of travel by car	212 th	34 th
Overall health & wellness opportunities	209 th	25 th
Variety of housing options	202 nd	34 th



City of Franklin, Tennessee

Citizen Survey

Slide 27

Survey Comparables:

Notable 50,000-100,000 Comparisons Rankings:

Ranked 1st: compared to Mid-Sized Cities in the following criterion:

Franklin as a place to work

Residents' connection and engagement with their community

Safety in Franklin's downtown/commercial area during the day

Overall quality of business and service establishments

Vibrancy of downtown/commercial area

Preservation of the historical or cultural character of the community

Sense of civic/community pride

Neighborliness of residents

Opportunities to participate in social events and activities

Opportunities to attend special events and festivals

The value of services for the taxes paid to Franklin

Importance on focusing on the overall quality of the transportation system

Overall personal health

Next Steps *(completed)*

- *Had meeting with Leadership Team members to disseminate detailed information from the survey out to departments for use in their daily operations.*
- Present to BOMA
- Integrate findings into FY 2024 Budget
- Integrate findings into the City's Open Performance Website
- Encourage citizens to review the detailed reports and take citizen survey findings into account when allocating resources during current and future Budget processes.
- Use this information to support to the update of **FranklinForward** – The City's Strategic Plan.
- Plan to engage Franklin residents again with another survey in two years (2024/FY 2025).

Franklin, TN

The National Community Survey

Report of Results
2022

Report by:



Visit us online!
www.polco.us

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Franklin. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 448 residents of the City of Franklin collected from October 24, 2022 to December 16, 2022. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 17%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Franklin.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Franklin’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Franklin residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Franklin’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Franklin’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2022 ratings compare to other communities’ ratings from the past five years.



Trends over time

Trend data for Franklin represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2018 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Franklin were eligible to participate in the survey. A list of all households within the zip codes serving Franklin was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Franklin households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Franklin boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on October 24, 2022 and the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 4% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,700 households that received the invitations to participate, 448 completed the survey, providing an overall response rate of 17%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Franklin survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (448 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Franklin. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm that the respondent was a Franklin resident and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 28, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Franklin. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	7%	23%	27%
	35-54	32%	42%	40%
	55+	61%	35%	33%
Hispanic origin	No, not Spanish, Hispanic, or Latino	99%	94%	94%
	Spanish, Hispanic, or Latino	1%	6%	6%
Housing tenure	Own	81%	65%	65%
	Rent	19%	35%	35%
Housing type	Attached	27%	39%	39%
	Detached	73%	61%	61%
Race & Hispanic origin	Not white alone	8%	23%	22%
	White alone, not Hispanic or Latino	92%	77%	78%
Sex	Man	51%	44%	47%
	Woman	49%	56%	53%
Sex/age	Man 18-34	2%	8%	12%
	Man 35-54	15%	21%	20%
	Man 55+	34%	16%	15%
	Woman 18-34	5%	15%	15%
	Woman 35-54	17%	21%	20%
	Woman 55+	27%	19%	19%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Franklin funded this research. Please contact Michael Walters Young of the City of Franklin at michael.waltersyoung@franklin.tn.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

Residents appreciate many aspects of the City's leadership and governance.

While some aspects of governance in Franklin declined slightly, ratings were strong overall and generally on par or above both national comparisons and communities of similar size. About 8 in 10 residents offered high marks for the overall customer service by Franklin employees, higher than both comparison groups. A similar proportion gave positive ratings to the quality of services provided by the city. Roughly 7 in 10 gave favorable ratings to the value of services for the taxes paid, treating residents with respect, and being honest. About two-thirds gave high marks for overall confidence in Franklin government generally acting in the best interest of the community, and the job Franklin government does at welcoming residents' involvement, all higher than both comparison groups. Public information services (71%) and treating residents fairly (65%) declined by at least 9% since the survey in 2019, but were on par with both comparison groups.

Many aspects of Franklin's community design receive positive reviews, but residents identify some areas of opportunity for the City.

Community design in Franklin received high ratings from residents, with many aspects rated higher than communities of similar size and national comparison groups. Franklin's overall appearance and resident's neighborhood as a place to live received excellent or good ratings by about 9 in 10 residents, higher than both comparison groups. About 8 in 10 offered high marks for the preservation of the historical or cultural character of the community, and public places where people want to spend time. While well-designed neighborhoods (71%) and well-planned residential growth (50%) were on par with comparison groups, residents indicate that housing growth may be an area of opportunity. About 4 in 10 residents gave positive ratings for the variety of housing options, and less than 2 in 10 offered similar ratings for the availability of affordable quality housing. In a question unique to Franklin's surveys, residents were asked what they thought was the most important challenge or problem facing Franklin currently. About half of residents identified affordable housing or managing growth as the first important challenge facing the city.

Franklin's Economy is strong, but poses challenges to community livability.

The economy in Franklin remains a community strength, with many aspects receiving similar ratings to the survey in 2019. Franklin as a place to visit and work was given positive reviews by 9 in 10 residents, scoring much higher than national averages. Other items scoring much higher than national benchmarks were variety of business and service establishments (85%), vibrancy of downtown/commercial area (91%), employment (79%) and shopping opportunities (90%). Overall economic health, and overall quality of business and service establishments received high marks from about 9 in 10 residents, with economic development receiving similar ratings from about three-quarters of residents. However, affordability may become an area of opportunity, as just 3 in 10 residents offered excellent or good rating to cost of living in Franklin. When asked what impact, if any, residents expected the economy to have on their family income in the next 6 months, just 2 in 10 expected a positive impact, while 4 in 10 expected a negative impact.

Franklin's educational and cultural opportunities are a valued aspect of community livability, leading to a high quality of life.

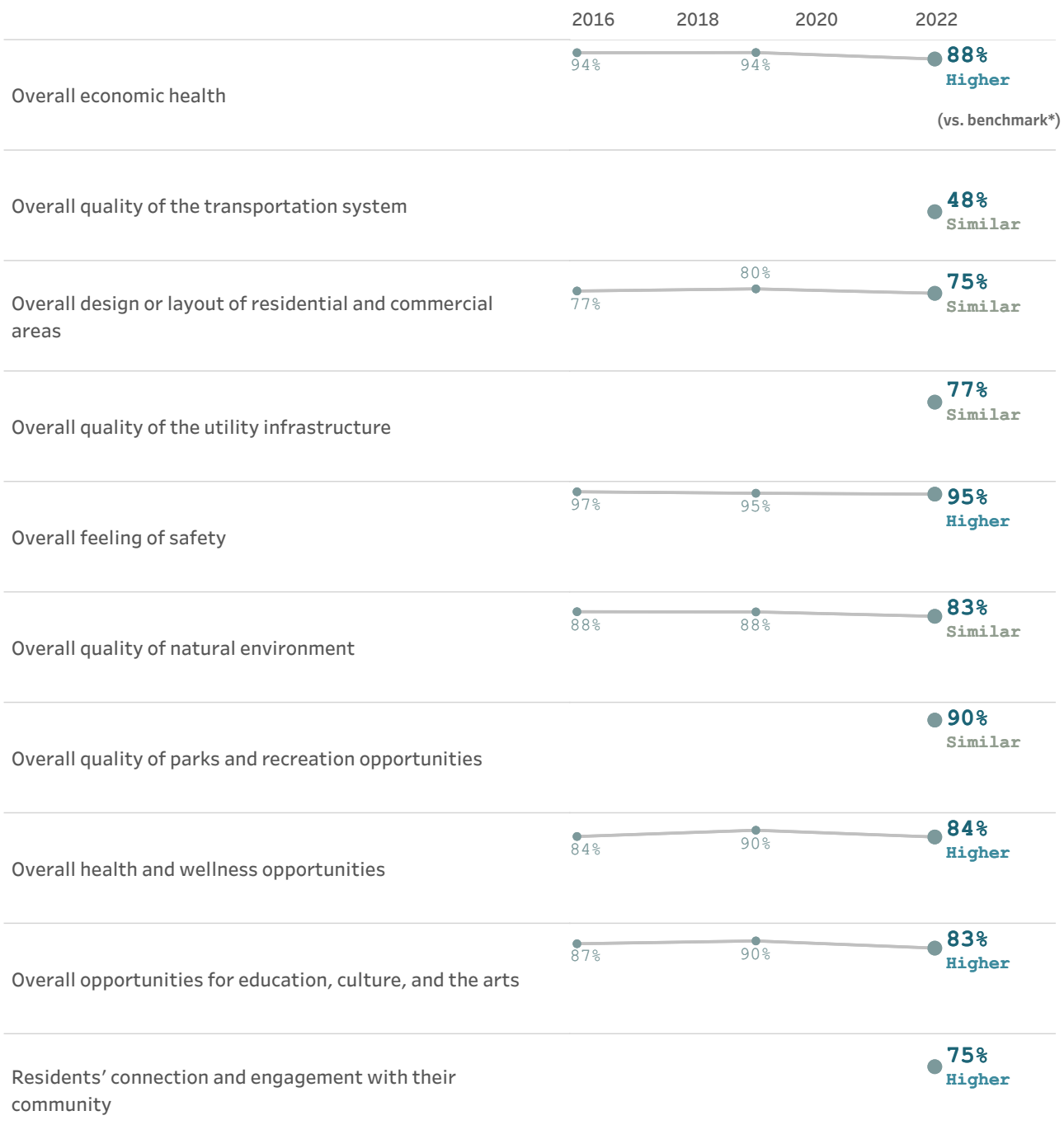
Education, arts, and culture remained strong in Franklin, with the overall opportunities receiving strong ratings from about 8 in 10 residents, scoring higher than national comparison groups. A similar proportion offered favorable reviews for opportunities to attend cultural/arts/music activities, and special events and festivals, as well as community support for the arts and k-12 education, all scoring higher than national averages. This strong support for education, arts, and culture likely contributes to the high quality of life experienced by Franklin residents. Almost all residents gave excellent or good ratings for Franklin as a place to live and the overall quality of life, higher than national averages. Overall image or reputation was given high marks from a similar proportion of residents, scoring much higher than national benchmarks. About 9 in 10 residents responded that they were very or somewhat likely to recommend living in Franklin to someone who asked, and would remain in Franklin for the next five years.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

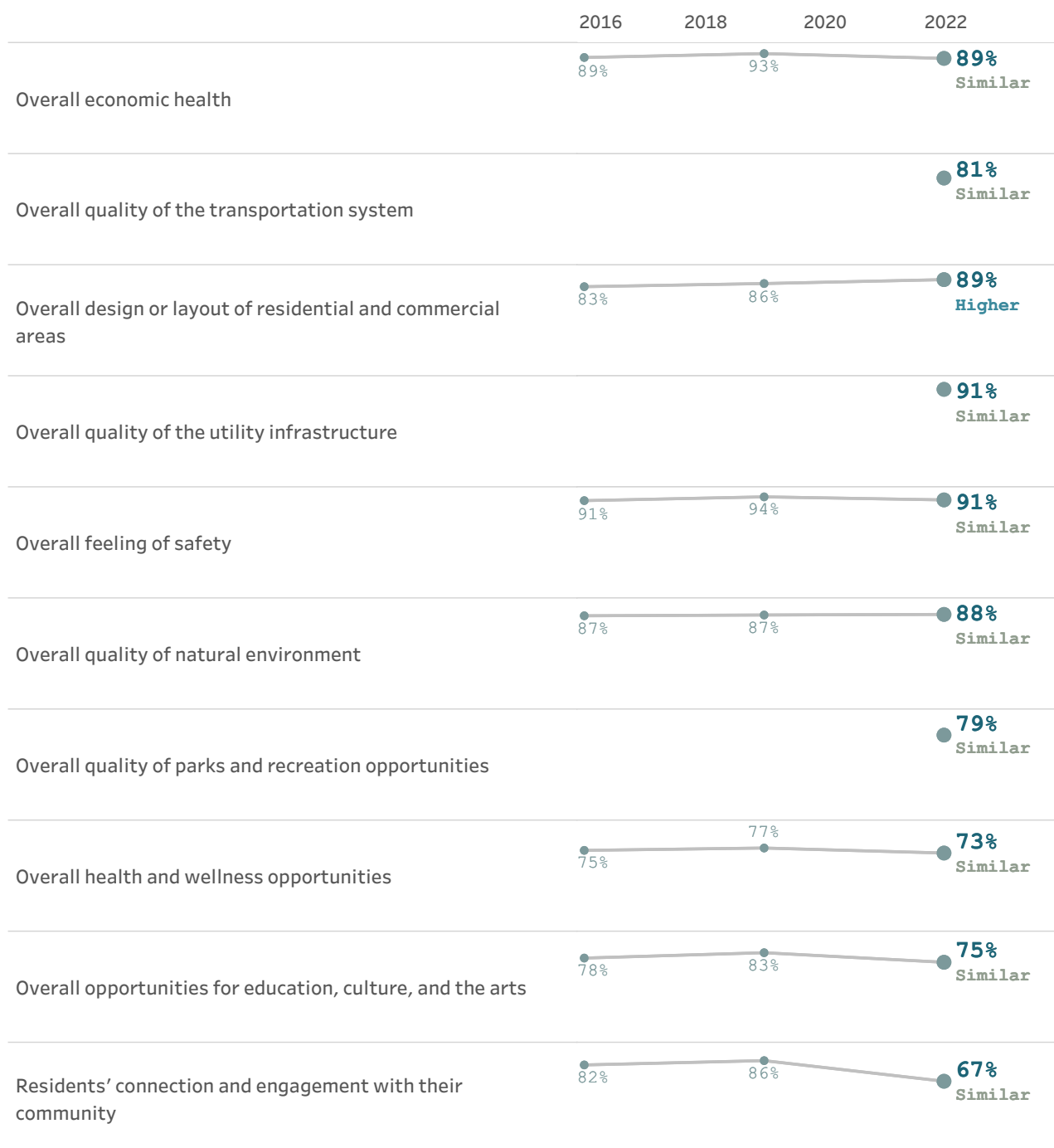
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.

(% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

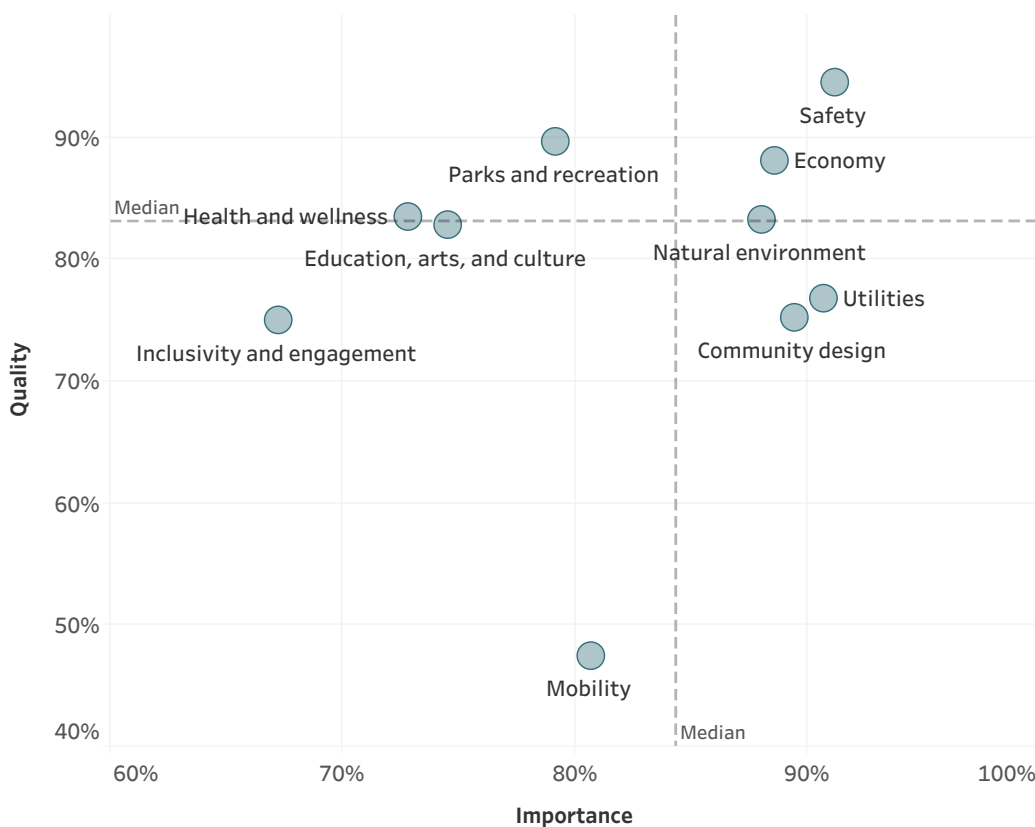
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 83% or more of respondents were considered of “higher quality” and those with ratings lower than 83% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 84% or more of respondents. Services were rated as “less important” if they received a rating of less than 84%. This classification uses the median ratings for quality and importance to divide the services in half.

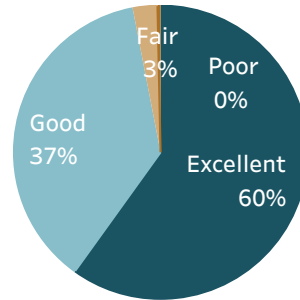
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



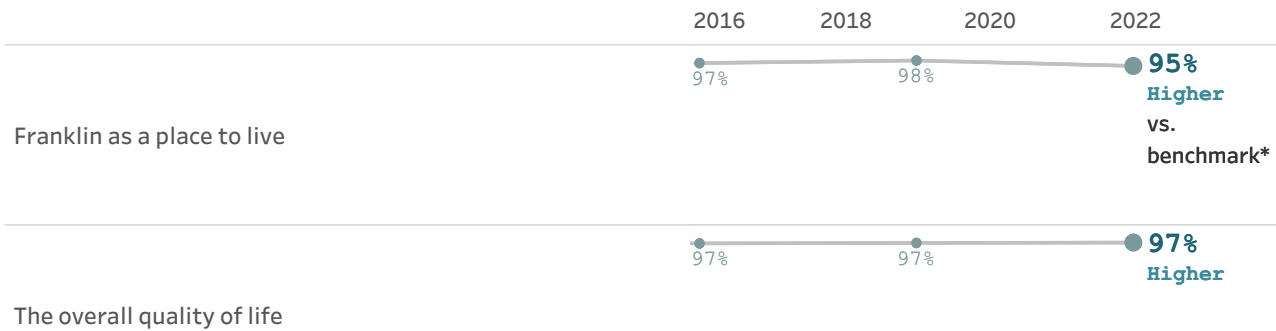
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

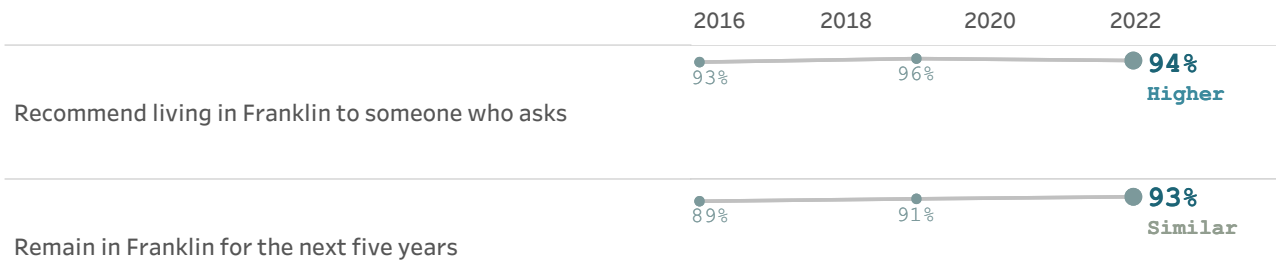
The overall quality of life in Franklin, 2022



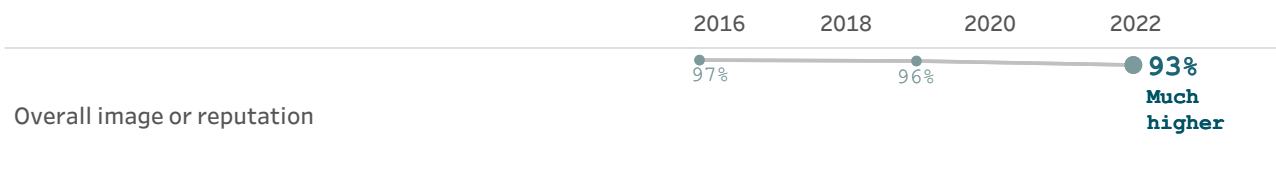
Please rate each of the following aspects of quality of life in Franklin.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Franklin community.
(% excellent or good)

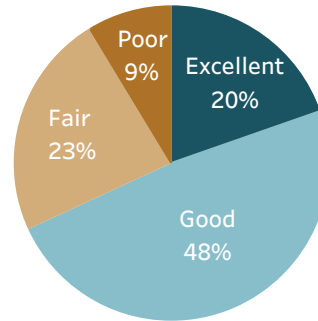


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

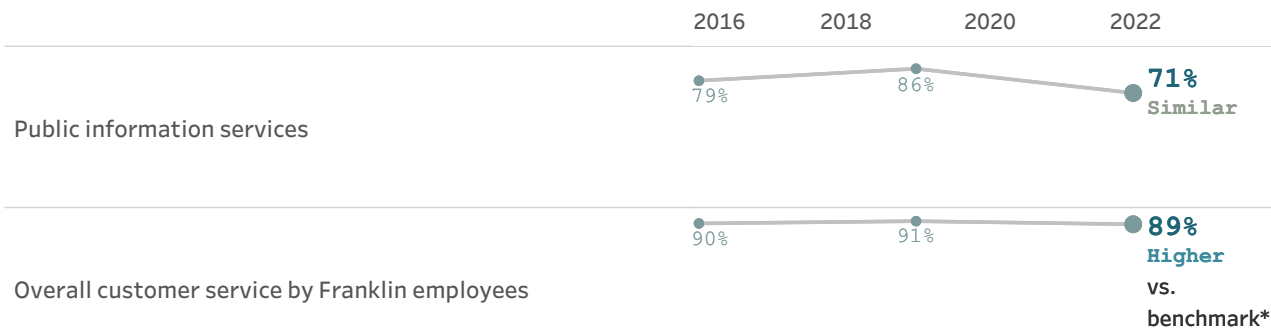
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

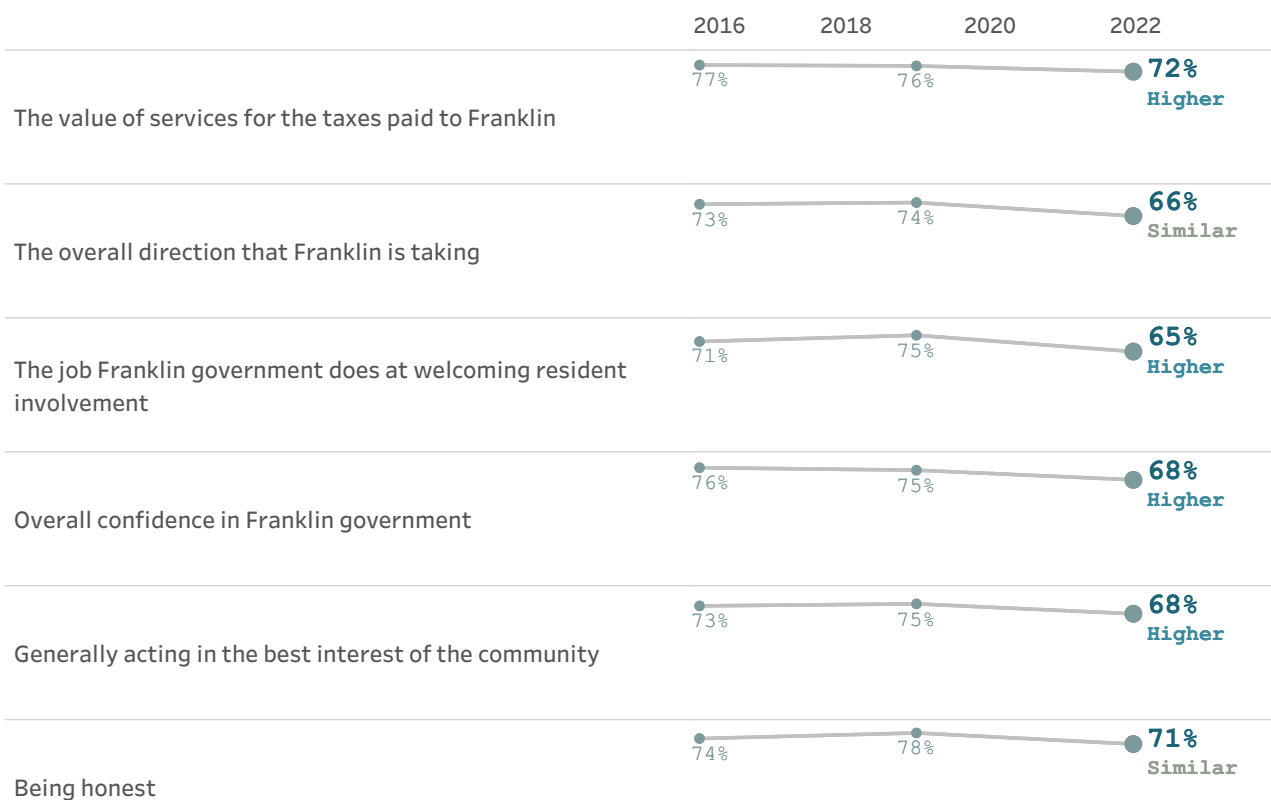
Overall confidence in Franklin government, 2022

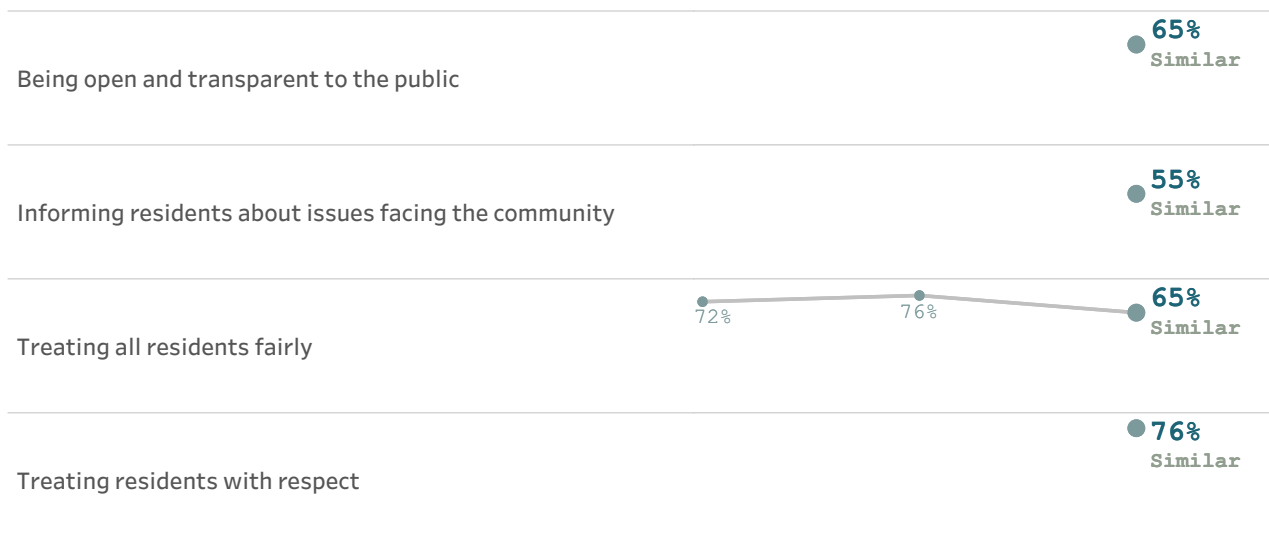


Please rate the quality of each of the following services in Franklin.
(% excellent or good)

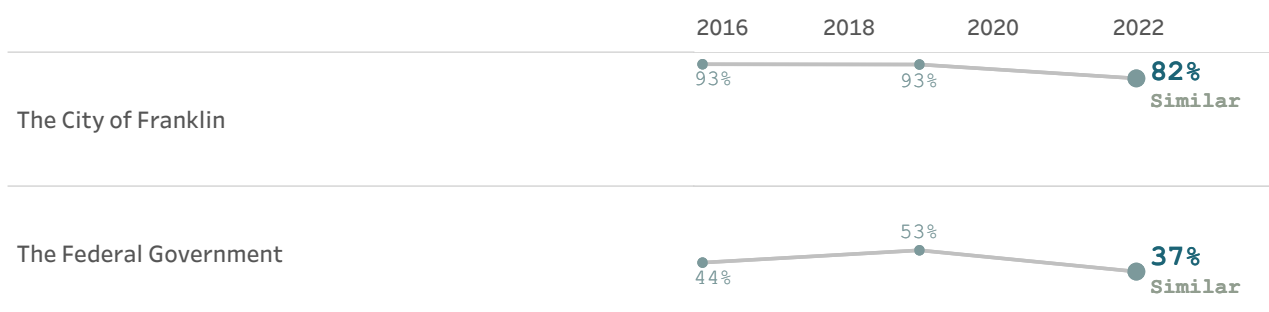


Please rate the following categories of Franklin government performance.
(% excellent or good)





Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

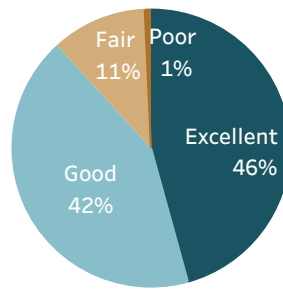


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

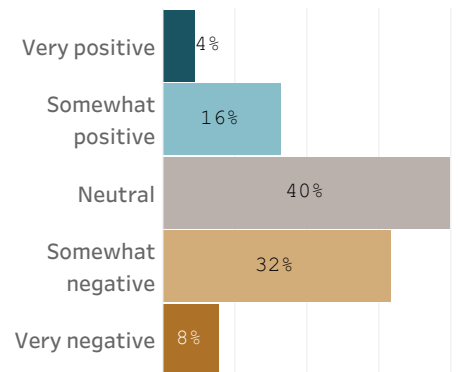
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

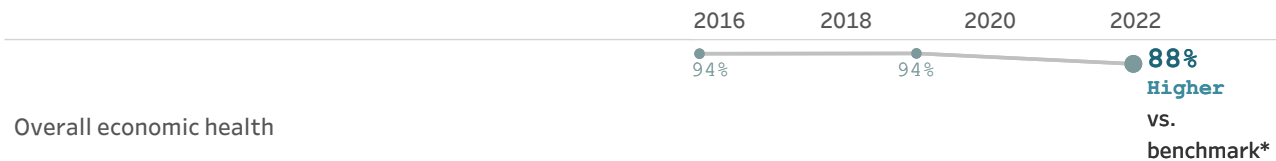
Overall economic health of Franklin, 2022



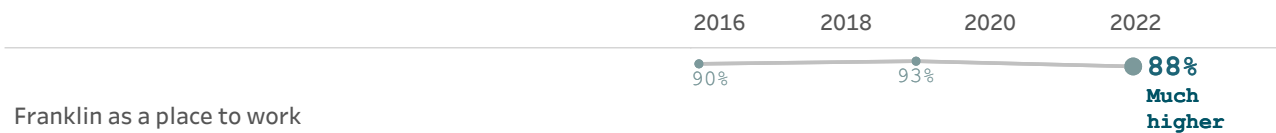
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



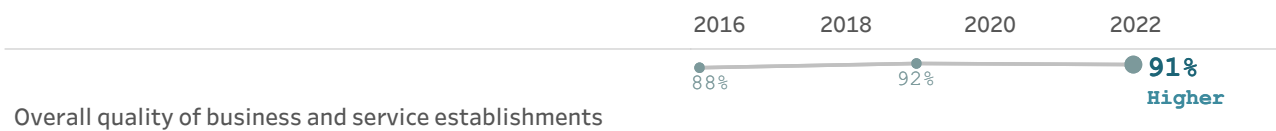
Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)

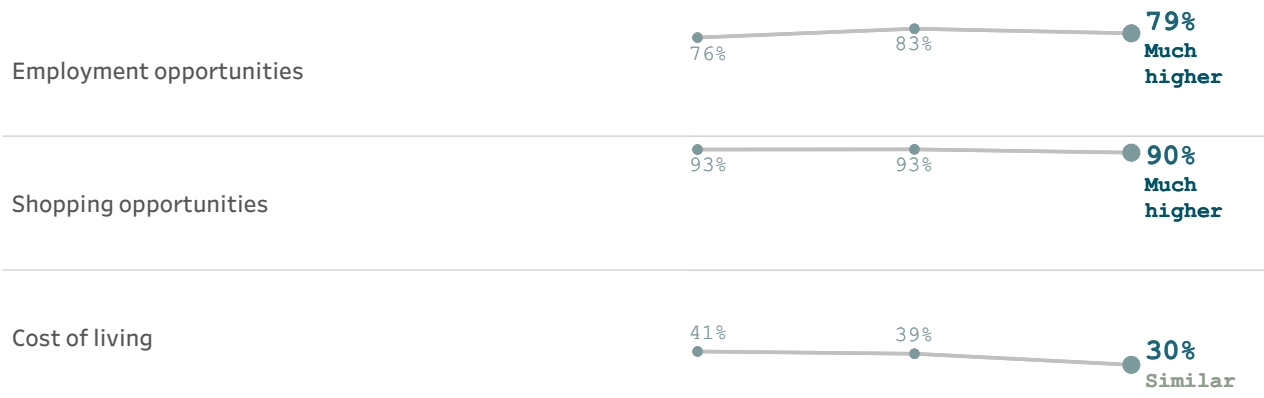


Please rate each of the following aspects of quality of life in Franklin.
(% excellent or good)

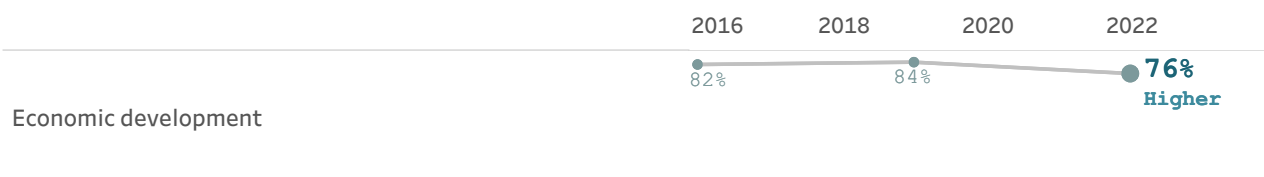


Please rate each of the following in the Franklin community.
(% excellent or good)





Please rate the quality of each of the following services in Franklin.
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

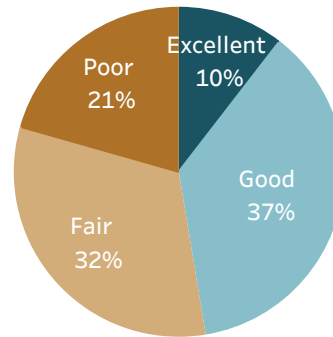


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

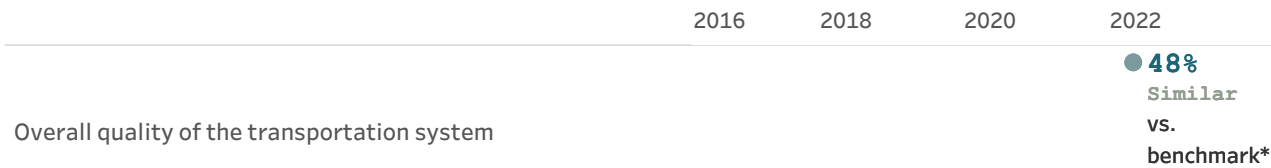
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

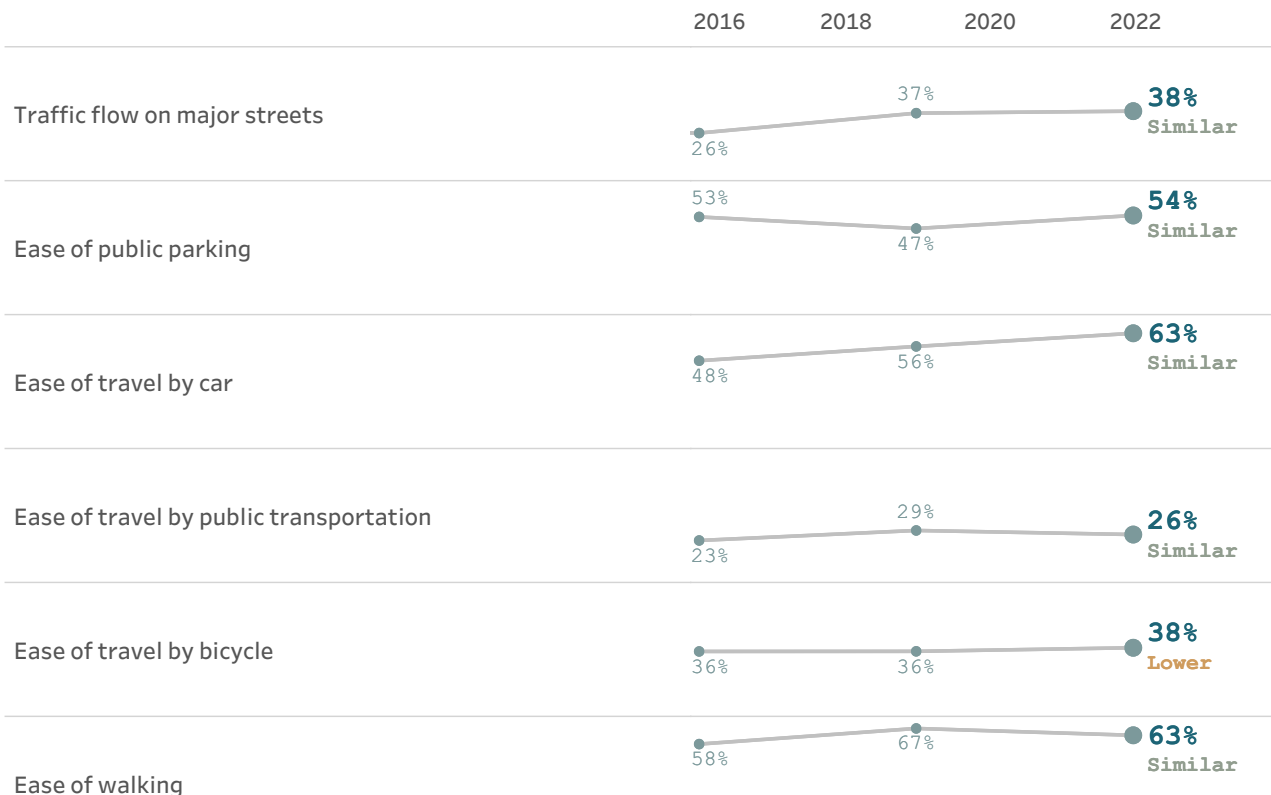
Overall quality of the transportation system in Franklin, 2022



Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)

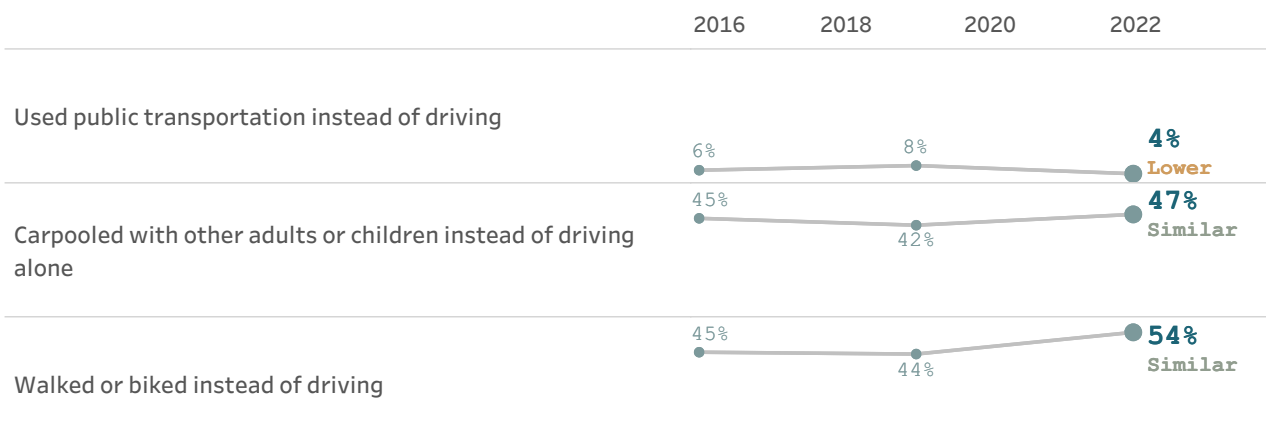


Please also rate each of the following in the Franklin community.
(% excellent or good)



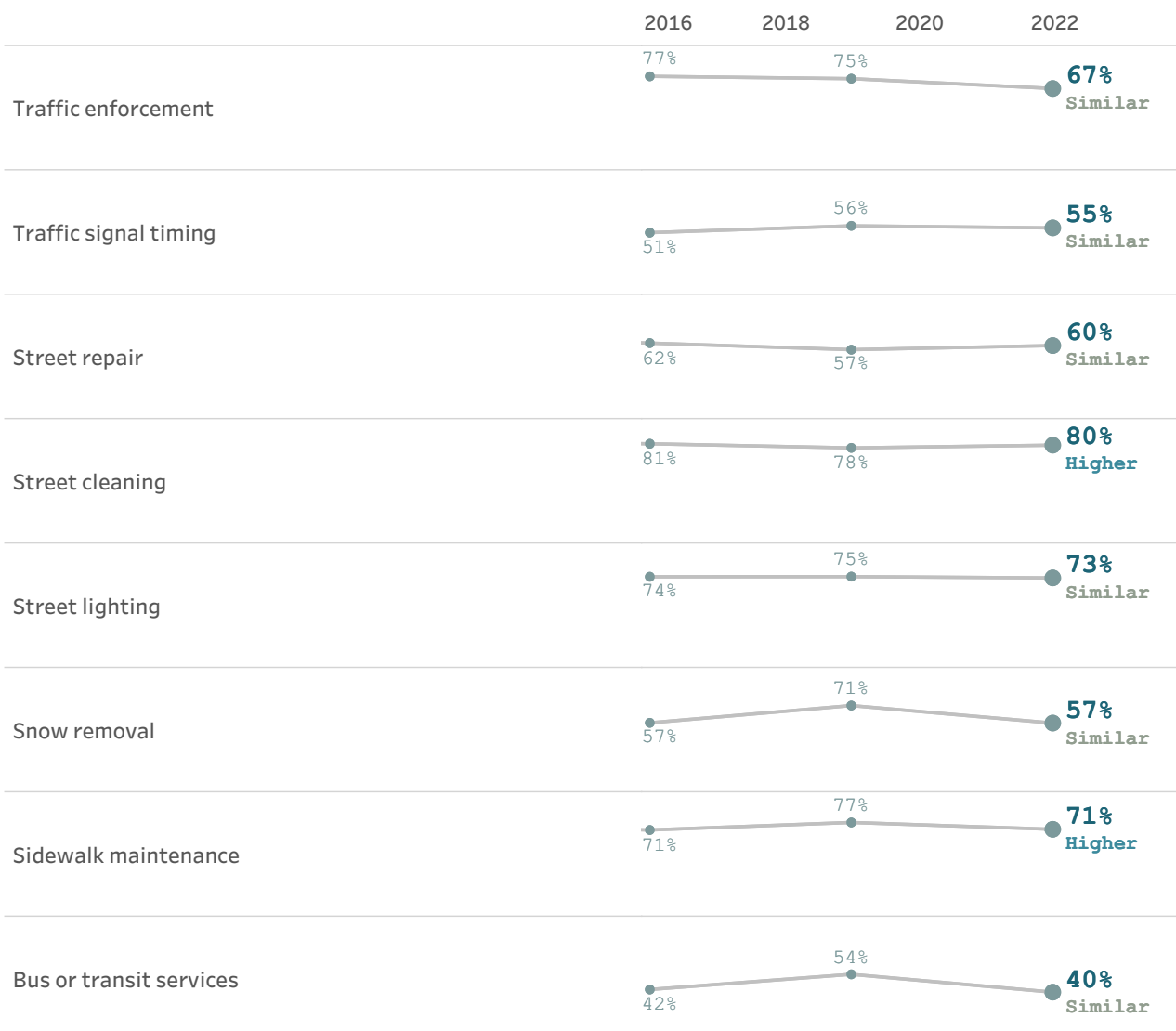
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Franklin.

(% excellent or good)

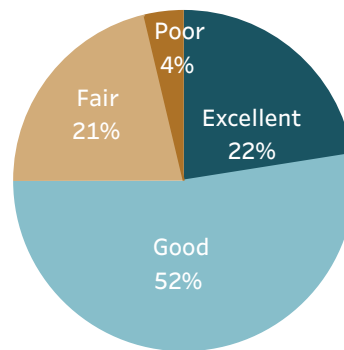


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

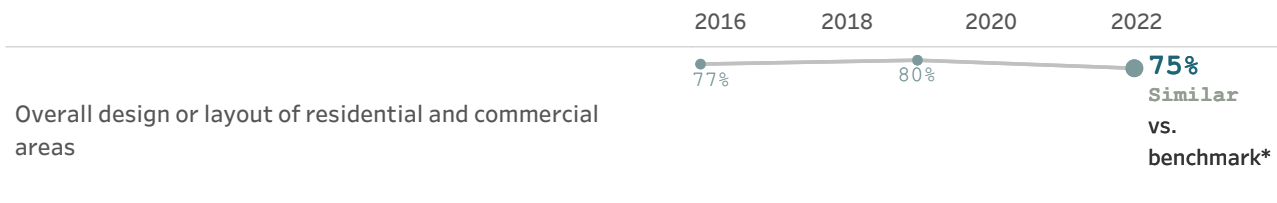
Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

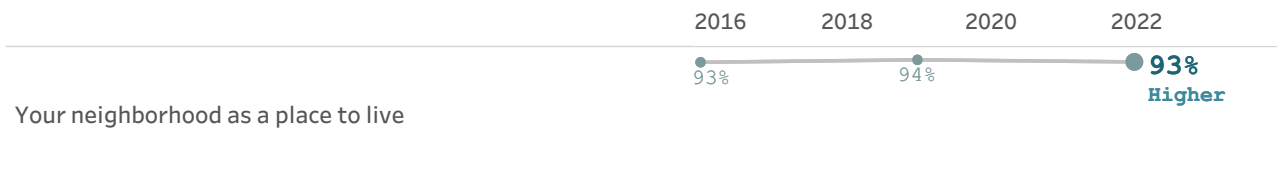
Overall design or layout of Franklin's residential and commercial areas, 2022



Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)

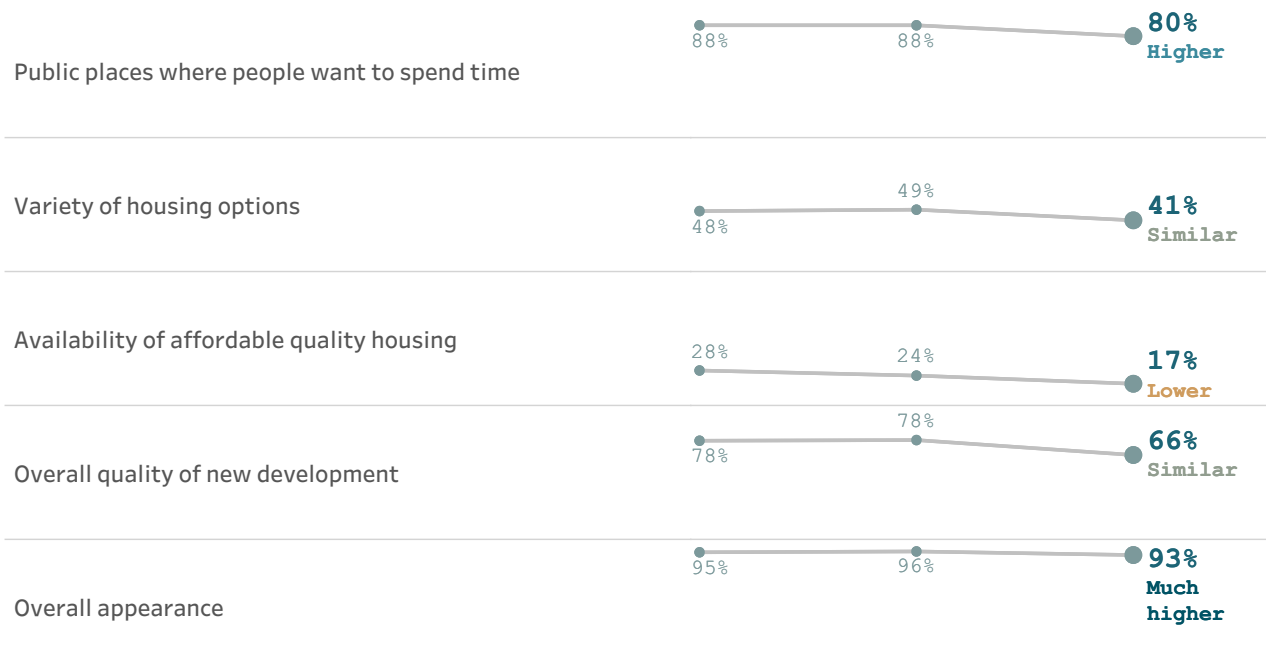


Please rate each of the following aspects of quality of life in Franklin.
(% excellent or good)

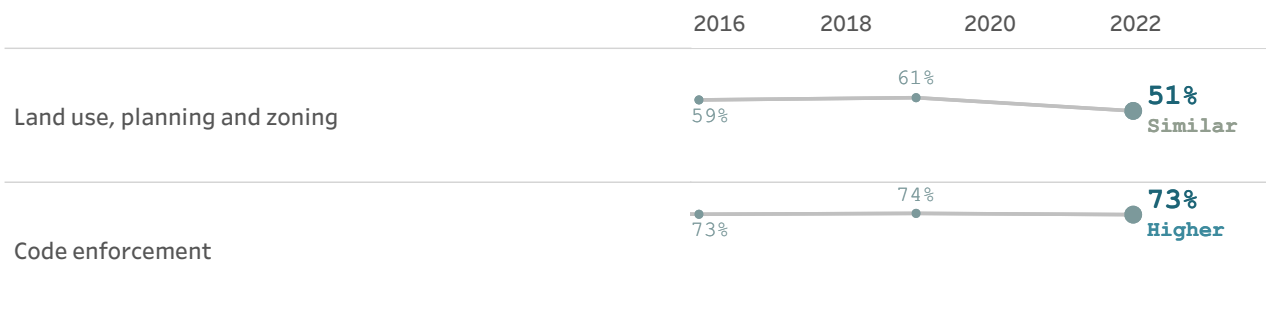


Please also rate each of the following in the Franklin community.
(% excellent or good)





Please rate the quality of each of the following services in Franklin.
(% excellent or good)

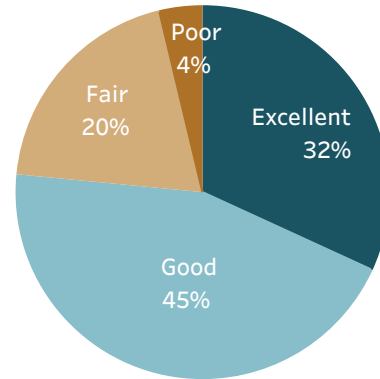


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

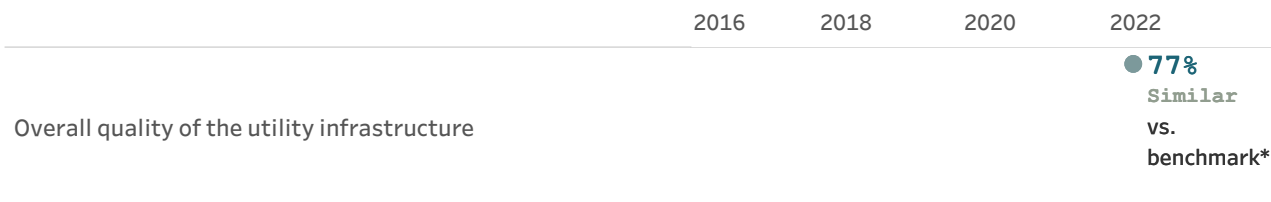
Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

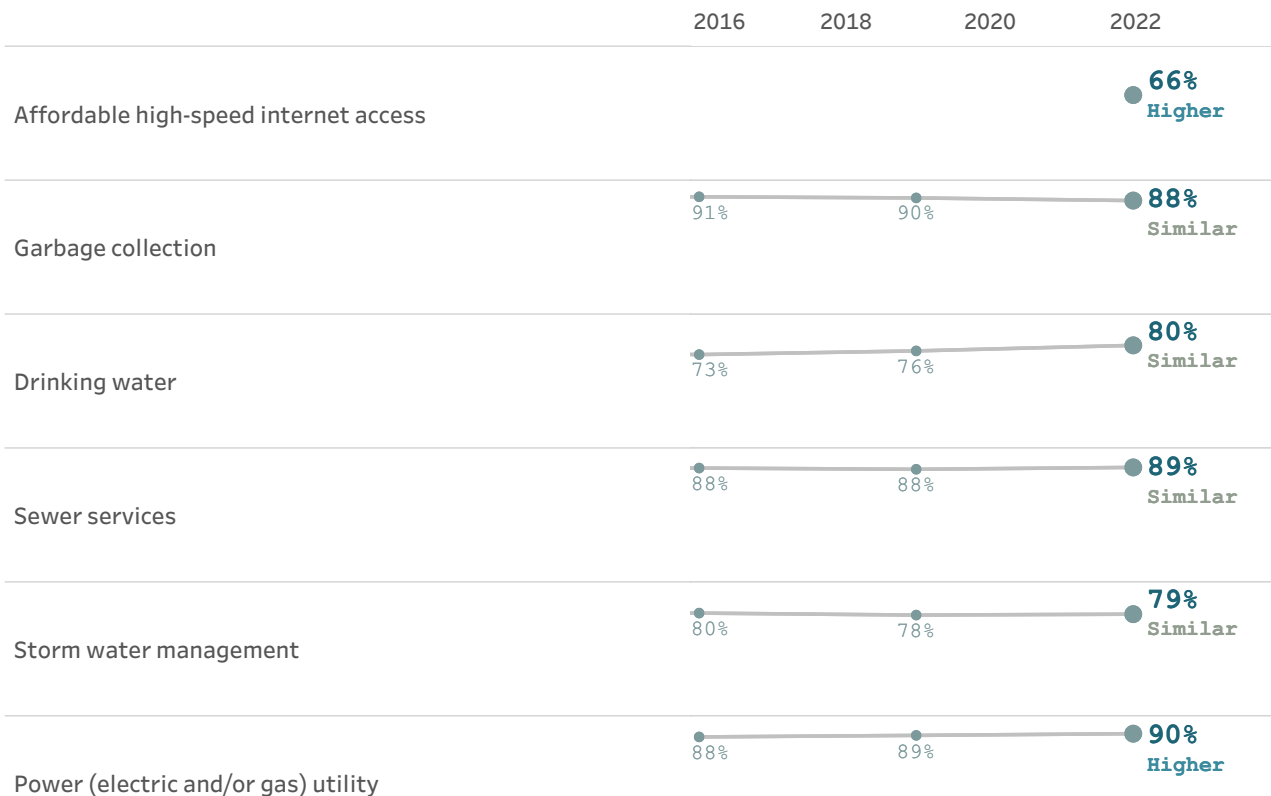
Overall quality of the utility infrastructure in Franklin, 2022

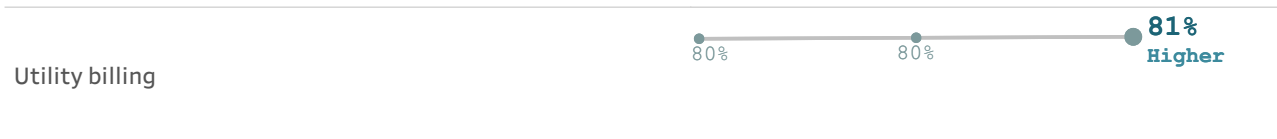


Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Franklin.
(% excellent or good)



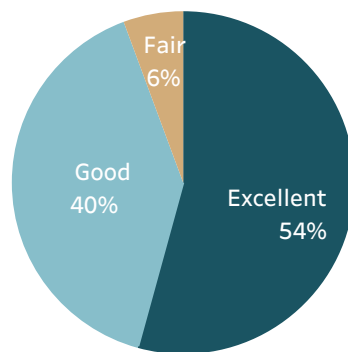


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

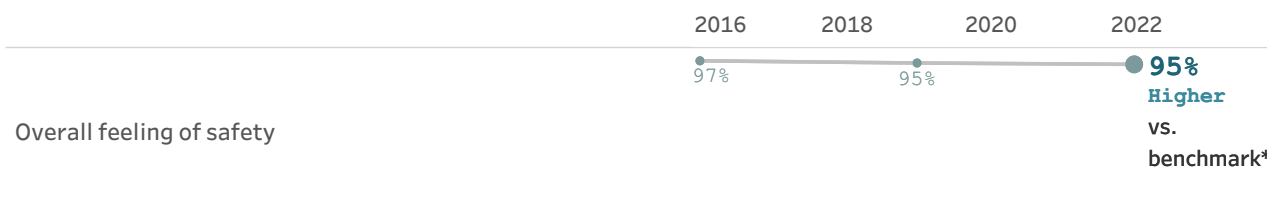
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

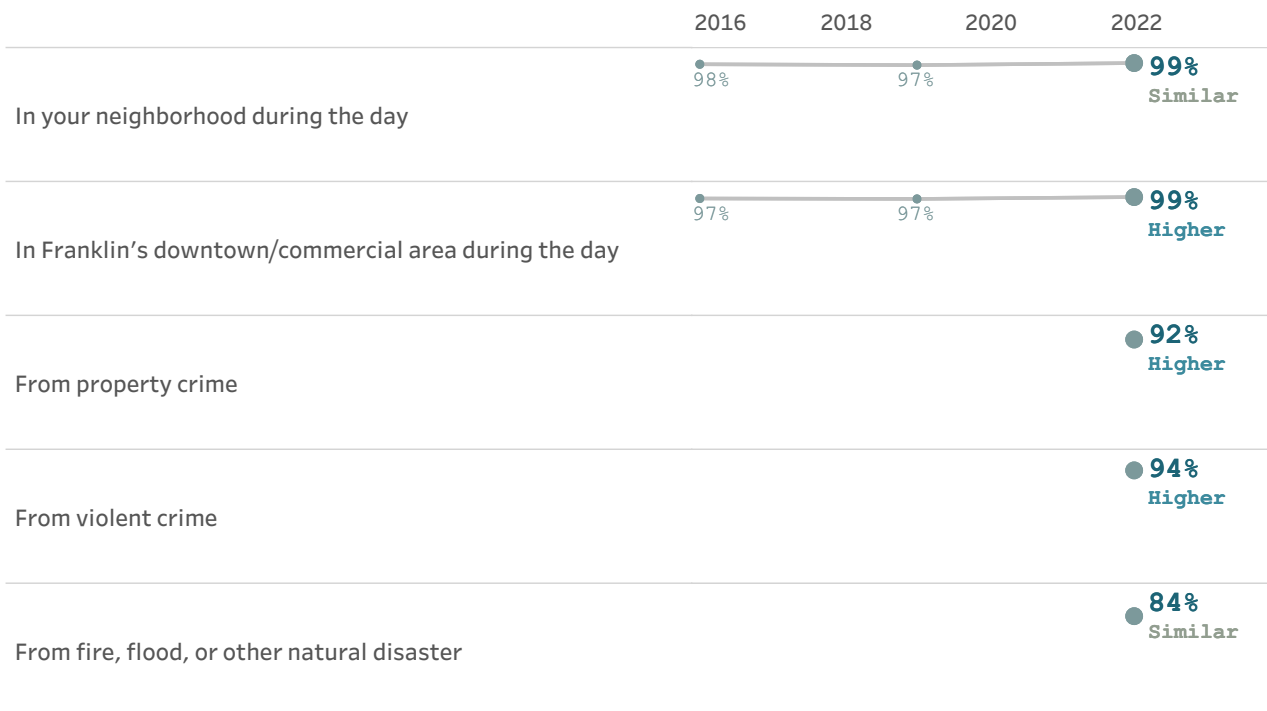
Overall feeling of safety in Franklin, 2022



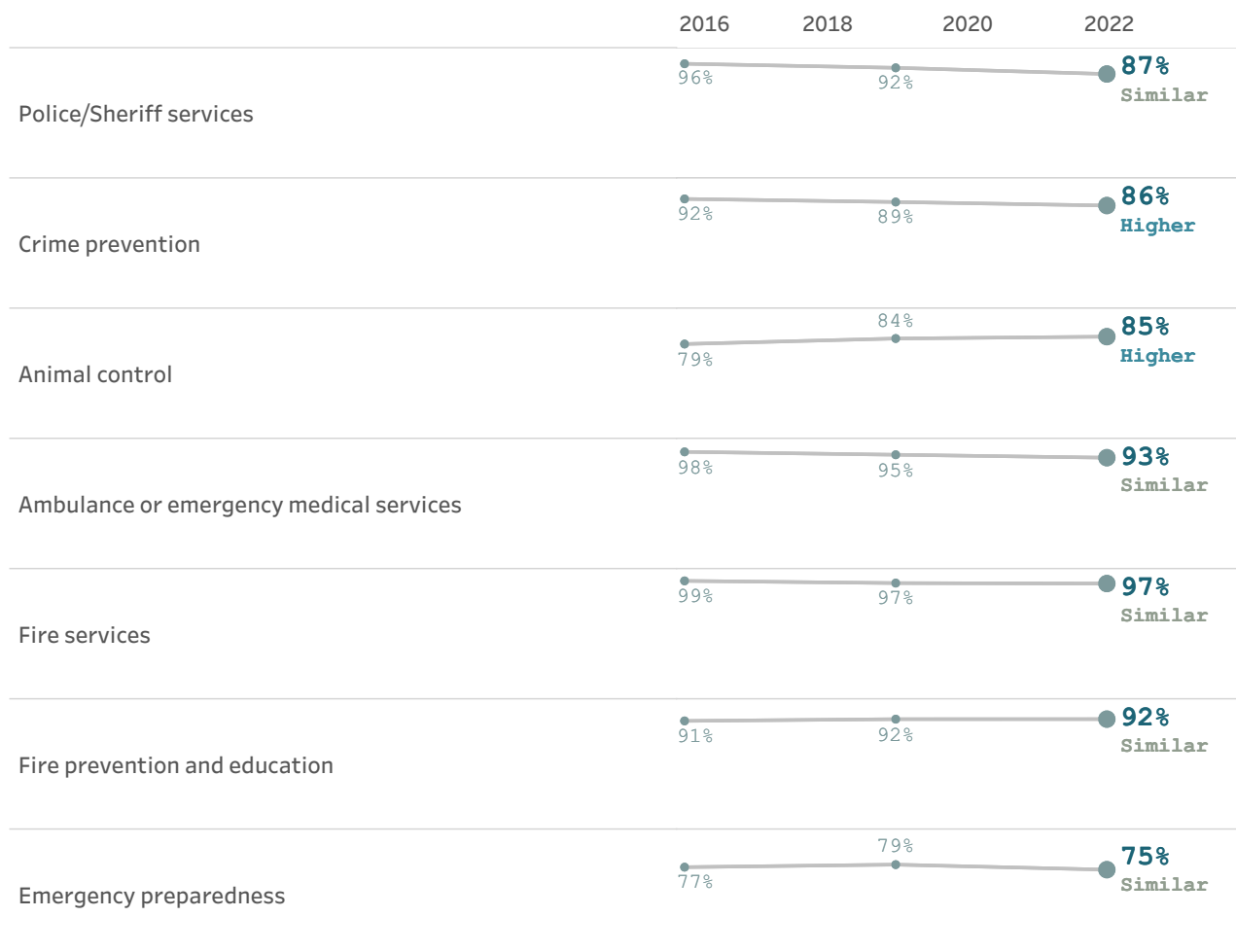
Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)

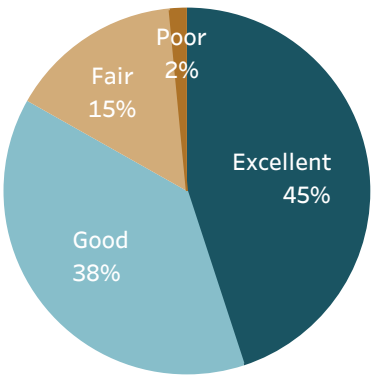


Please rate the quality of each of the following services in Franklin.
 (% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

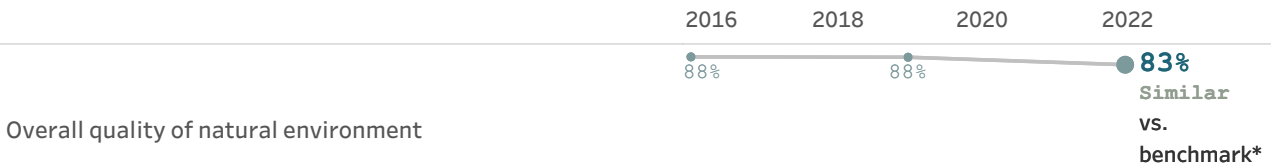
Overall quality of natural environment in Franklin, 2022



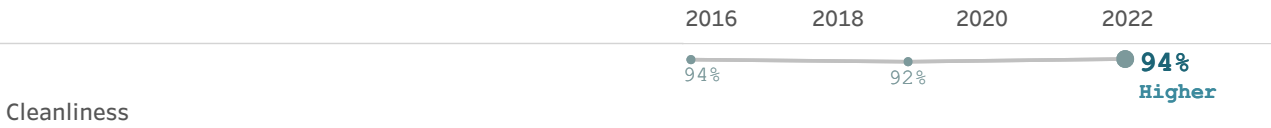
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

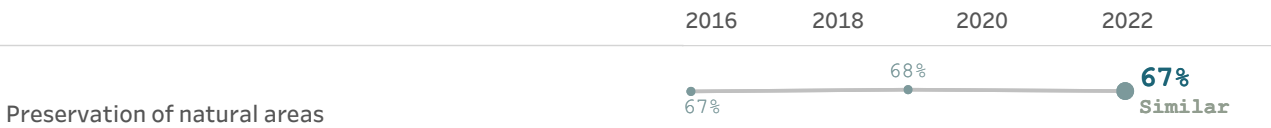
Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)

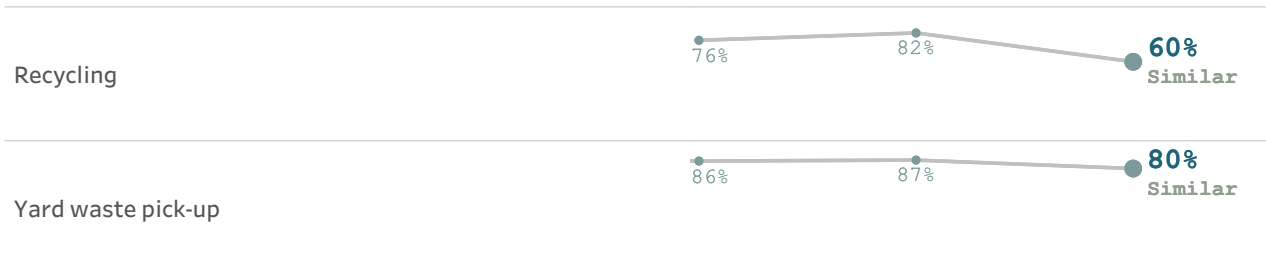


Please also rate each of the following in the Franklin community.
(% excellent or good)



Please rate the quality of each of the following services in Franklin.
(% excellent or good)





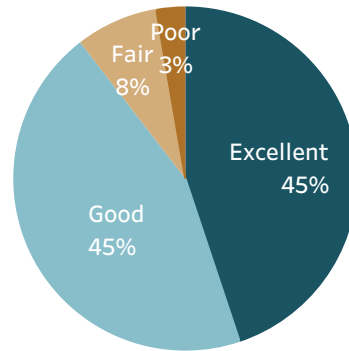
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2022

Parks and recreation

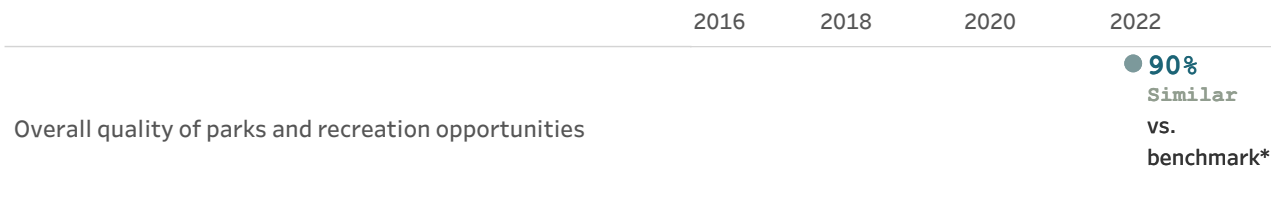
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



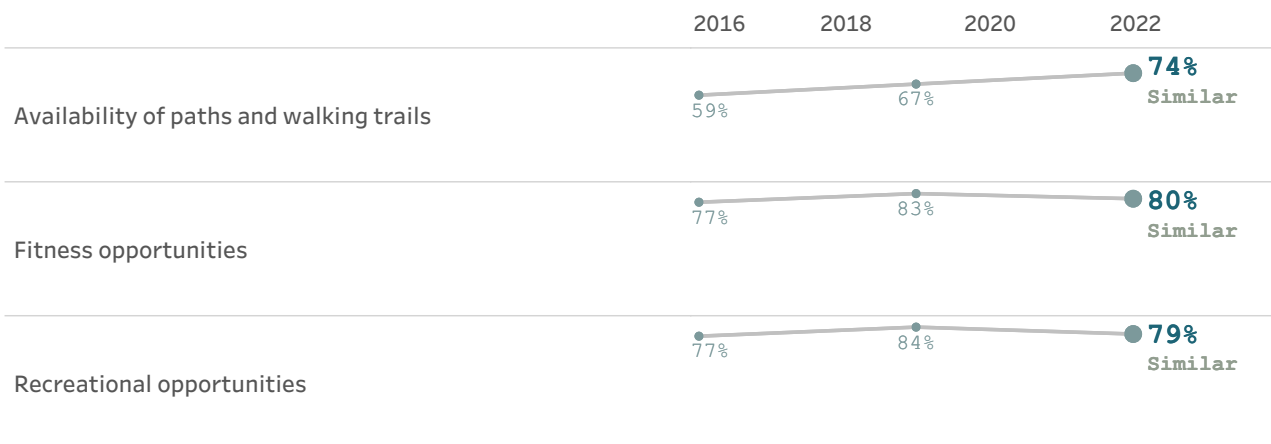
Please rate each of the following characteristics as they relate to Franklin as a whole.

(% excellent or good)



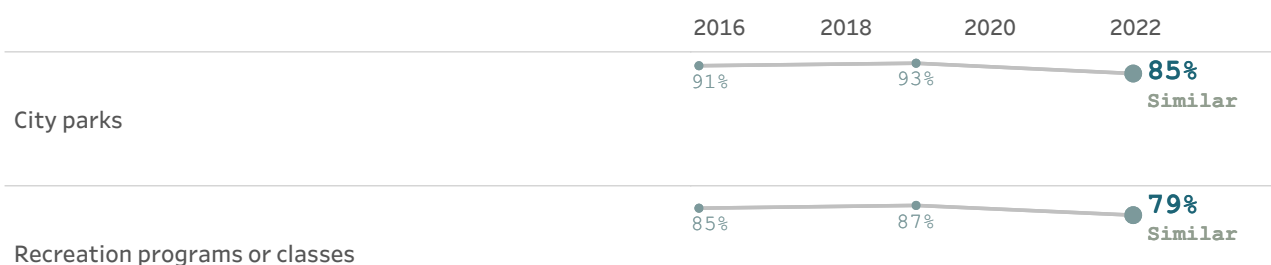
Please also rate each of the following in the Franklin community.

(% excellent or good)



Please rate the quality of each of the following services in Franklin.

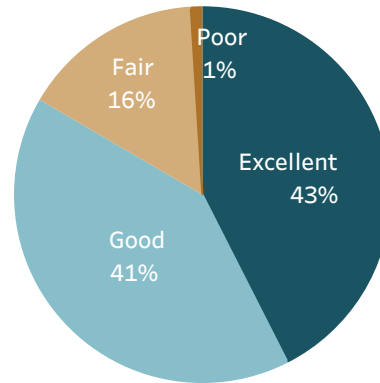
(% excellent or good)





* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

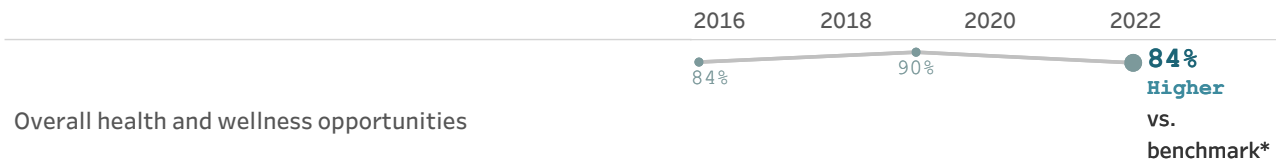
Overall health and wellness
opportunities in Franklin, 2022



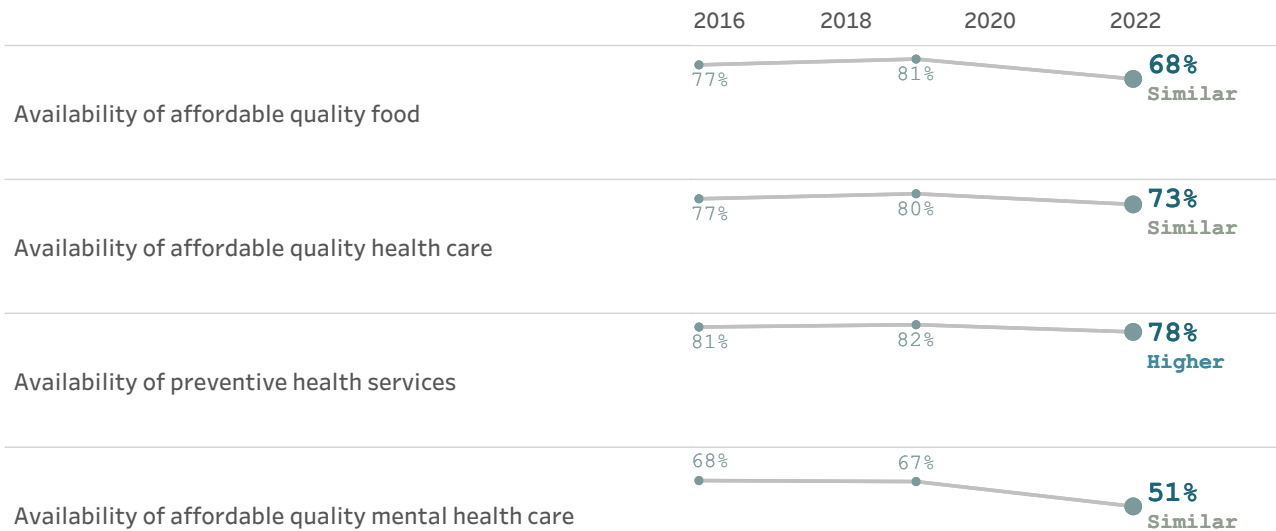
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

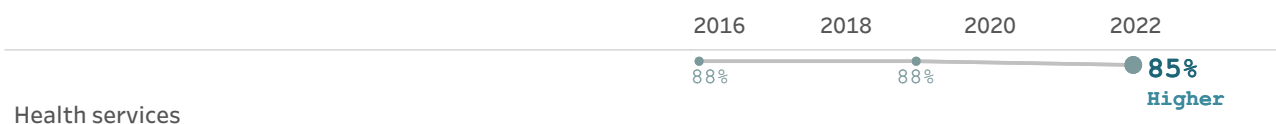
Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)



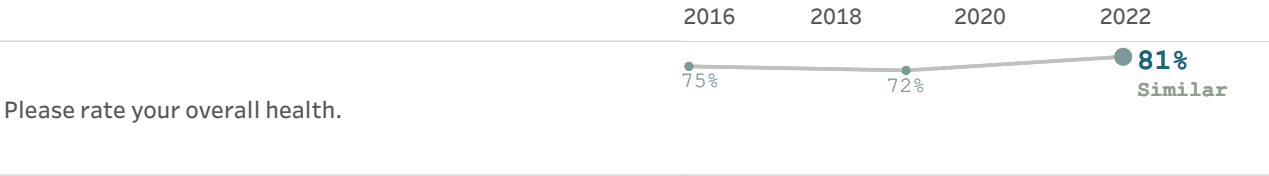
Please also rate each of the following in the Franklin community.
(% excellent or good)



Please rate the quality of each of the following services in Franklin.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

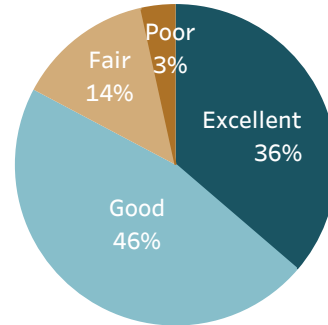


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

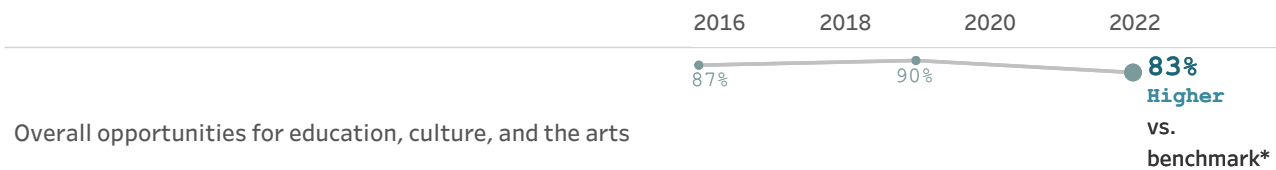
Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

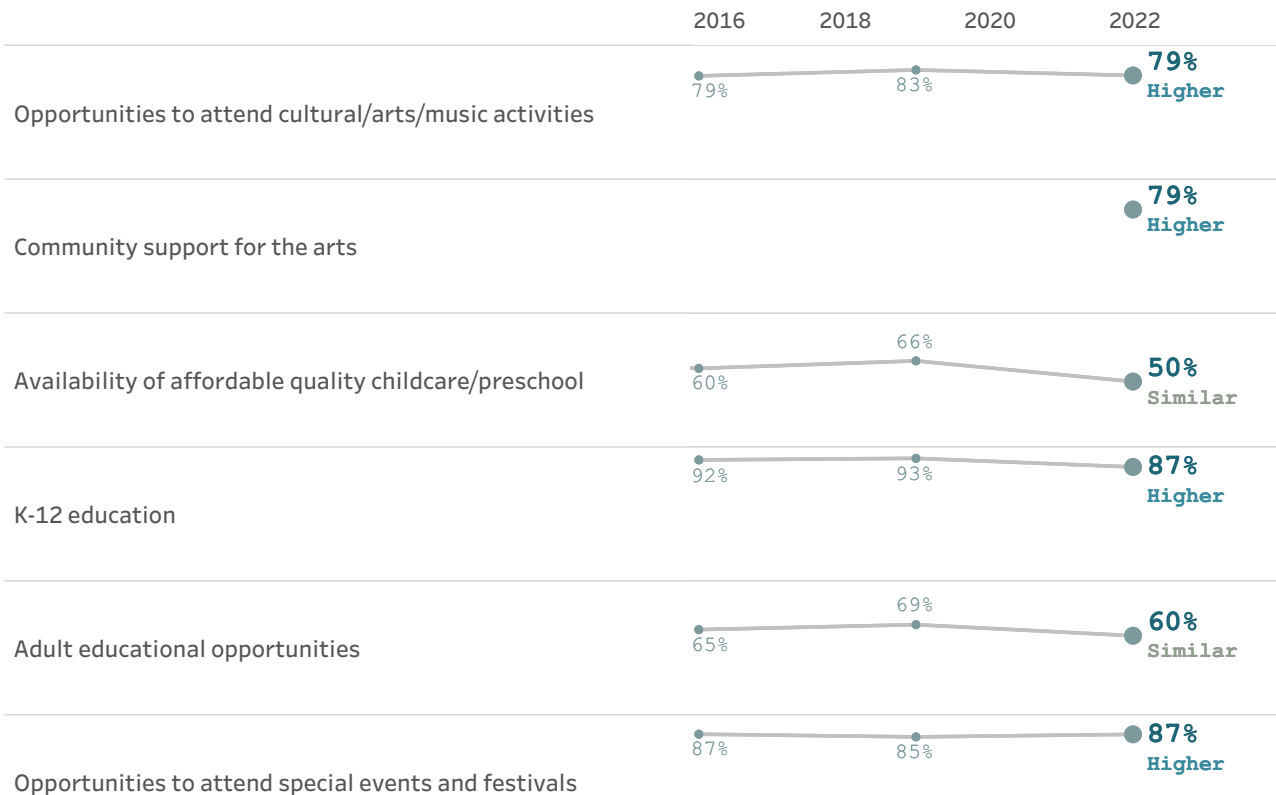
Overall opportunities for education, culture and the arts, 2022



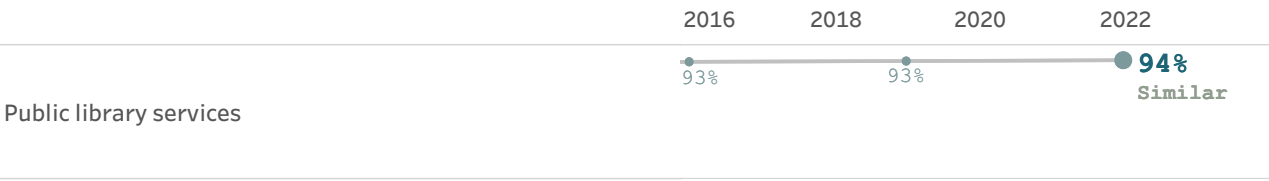
Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)



Please also rate each of the following in the Franklin community.
(% excellent or good)

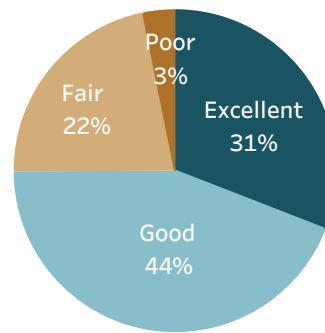


Please rate the quality of each of the following services in Franklin.
(% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

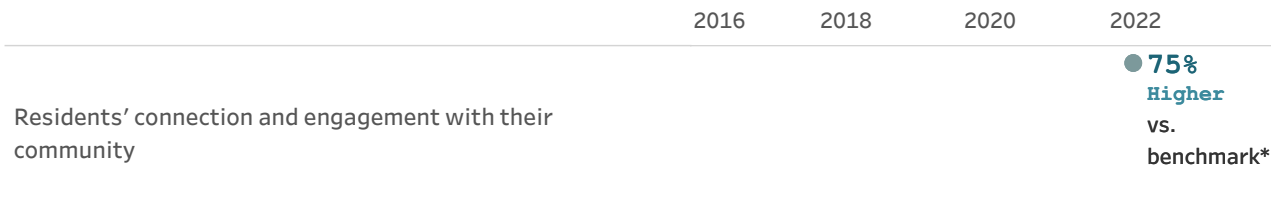
Residents' connection and engagement with their community, 2022



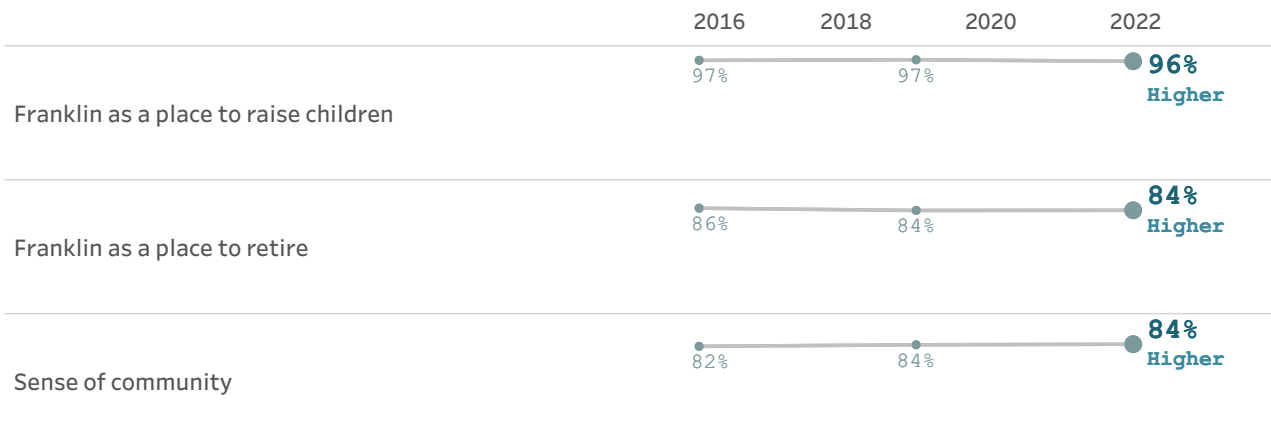
Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

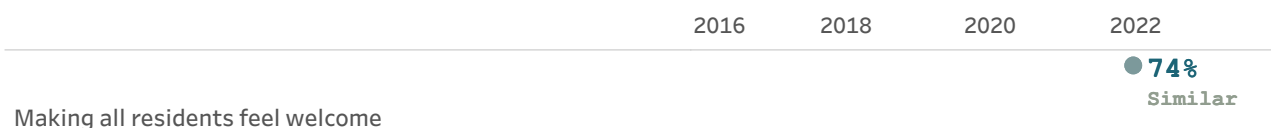
Please rate each of the following characteristics as they relate to Franklin as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Franklin.
(% excellent or good)

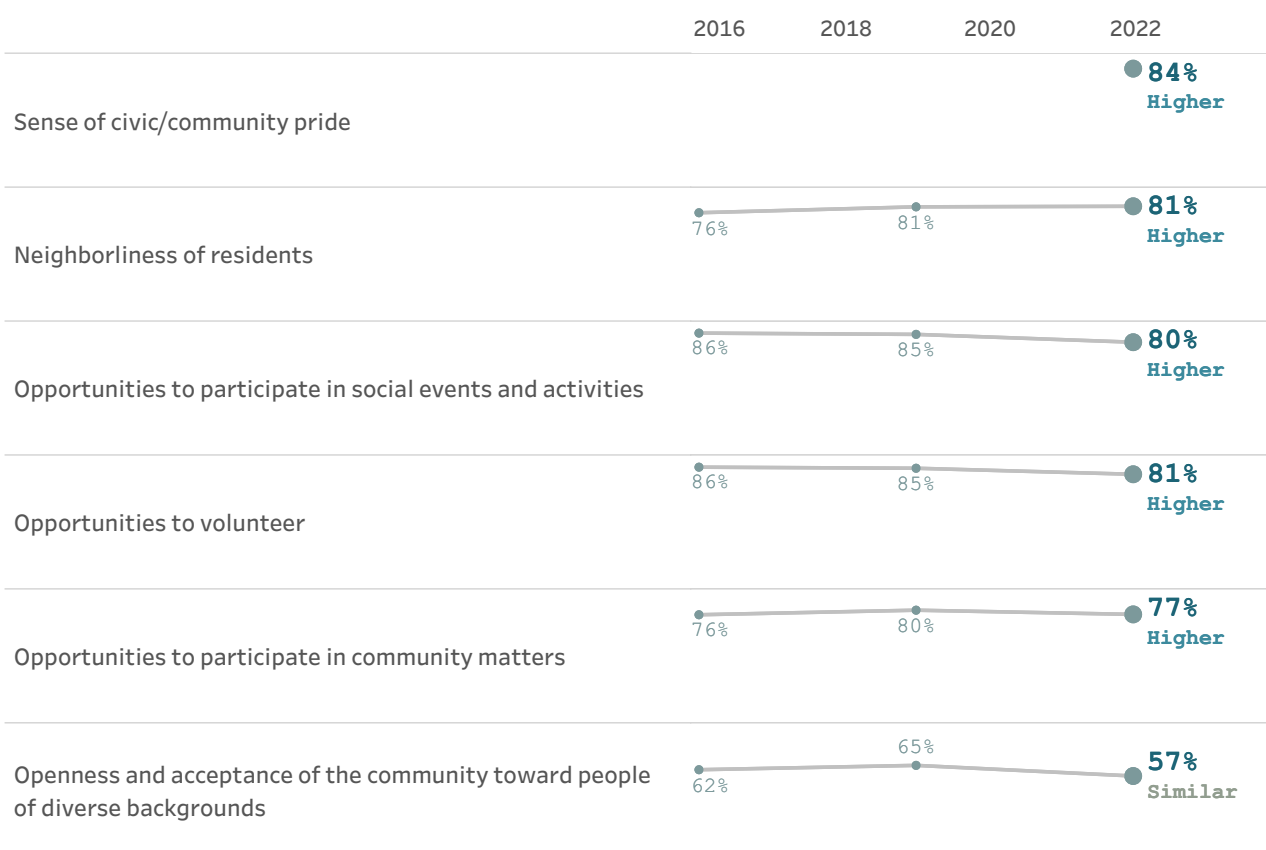


Please rate the job you feel the Franklin community does at each of the following.
(% excellent or good)



Attracting people from diverse backgrounds	54% Similar
Valuing/respecting residents from diverse backgrounds	59% Similar
Taking care of vulnerable residents	60% Similar

Please also rate each of the following in the Franklin community.
(% excellent or good)

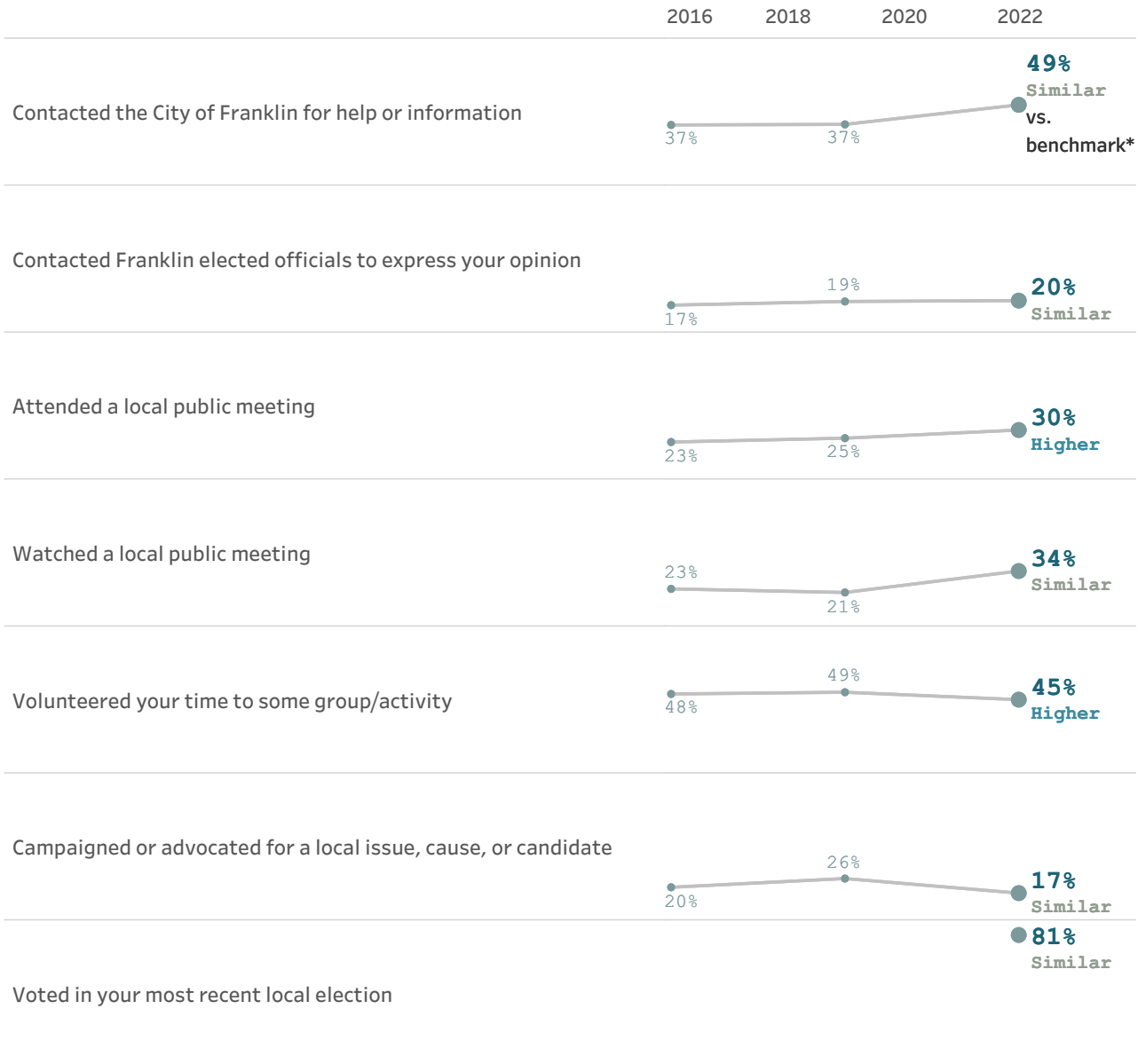


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

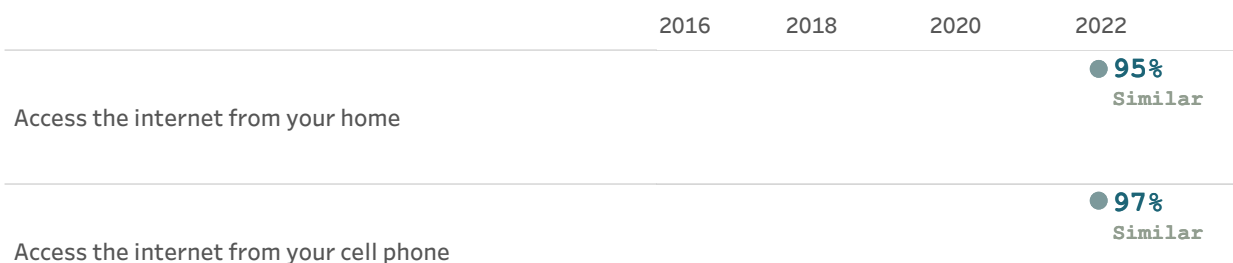
Residents' participation levels

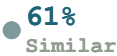
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



In general, how many times do you:
(% a few times a week or more)



Visit social media sites	
Use or check email	
Share your opinions online	
Shop online	

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

		Include “don’t know”	% positive
		No	
Please rate your level of satisfaction with the City of Franklin’s management of growth:	Very satisfied		26%
	Somewhat satisfied		50%
	Somewhat dissatisfied		17%
	Very dissatisfied		7%
Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.	Regional transit	Essential	 24%
		Very important	 37%
		Somewhat important	 31%
		Not at all important	 9%
	Affordable/workforce housing	Essential	 42%
		Very important	 31%
		Somewhat important	 17%
		Not at all important	 11%
	Greenway connectivity	Essential	 21%
		Very important	 40%
		Somewhat important	 34%
		Not at all important	 5%
	Retail/entertainment options	Essential	 18%
		Very important	 34%
		Somewhat important	 40%
		Not at all important	 8%
	Public art	Essential	 10%
		Very important	 25%
		Somewhat important	 46%
		Not at all important	 19%

Open-ended questions

Franklin included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

Managing Growth/Development	31%
Affordable housing	22%
Infrastructure/Roads	11%
Cost of living/Affordability	10%
Diversity/Inclusiveness	7%
Schools/Education	6%
Natural Environment/Flooding	4%
Other	3%
N/A	2%
Crime/Police	2%
City services	1%

National benchmark tables

This table contains the comparisons of Franklin's results to those from other communities. The first column shows the comparison of Franklin's rating to the benchmark. Franklin's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Franklin residents is statistically similar to or different than the benchmark. The second column is Franklin's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Franklin's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Franklin's result -- that is what percent of surveyed communities had a lower rating than Franklin.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Franklin.	Franklin as a place to live	Higher	95%	15	366	96
	Your neighborhood as a place to live	Higher	93%	8	318	97
	Franklin as a place to raise children	Higher	96%	7	370	98
	Franklin as a place to work	Much higher	88%	5	361	98
	Franklin as a place to visit	Much higher	90%	19	319	94
	Franklin as a place to retire	Higher	84%	18	366	95
	The overall quality of life	Higher	97%	7	391	98
	Sense of community	Higher	84%	7	318	98
Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall economic health	Higher	88%	10	306	97
	Overall quality of the transportation system	Similar	48%	124	203	39
	Overall design or layout of residential and commercial areas	Similar	75%	43	299	85
	Overall quality of the utility infrastructure	Similar	77%	37	198	81
	Overall feeling of safety	Higher	95%	31	356	91
	Overall quality of natural environment	Similar	83%	73	308	76
	Overall quality of parks and recreation opportunities	Similar	90%	44	203	78
	Overall health and wellness opportunities	Higher	84%	33	301	89
	Overall opportunities for education, culture, and the arts	Higher	83%	36	303	88
	Residents' connection and engagement with their community	Higher	75%	8	200	96
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Franklin to someone who asks	Higher	94%	46	310	85

Please indicate how likely or unlikely you are to do each of the following.	Remain in Franklin for the next five years	Similar	93%	18	307	94
	In your neighborhood during the day	Similar	99%	32	337	90
Please rate how safe or unsafe you feel:	In Franklin's downtown/commercial area during the day	Higher	99%	22	321	93
	From property crime	Higher	92%	19	208	91
	From violent crime	Higher	94%	27	208	87
	From fire, flood, or other natural disaster	Similar	84%	106	198	46
Please rate the job you feel the Franklin community does at each of the following.	Making all residents feel welcome	Similar	74%	37	206	82
	Attracting people from diverse backgrounds	Similar	54%	141	203	31
	Valuing/respecting residents from diverse backgrounds	Similar	59%	126	204	38
	Taking care of vulnerable residents	Similar	60%	77	200	62
Please rate each of the following in the Franklin community.	Overall quality of business and service establishments	Higher	91%	2	308	99
	Variety of business and service establishments	Much higher	85%	5	201	98
	Vibrancy of downtown/commercial area	Much higher	91%	2	287	99
	Employment opportunities	Much higher	79%	2	322	99
	Shopping opportunities	Much higher	90%	9	313	97
	Cost of living	Similar	30%	224	300	25
	Overall image or reputation	Much higher	93%	6	361	98
Please also rate each of the following in the Franklin community.	Traffic flow on major streets	Similar	38%	236	333	29
	Ease of public parking	Similar	54%	154	282	45
	Ease of travel by car	Similar	63%	212	321	34
	Ease of travel by public transportation	Similar	26%	190	282	32
	Ease of travel by bicycle	Lower	38%	245	323	24
	Ease of walking	Similar	63%	191	324	41
	Well-planned residential growth	Similar	50%	86	202	57
	Well-planned commercial growth	Higher	60%	28	202	86
	Well-designed neighborhoods	Similar	71%	39	199	80

Please also rate each of the following in the Franklin community.

Preservation of the historical or cultural character of the community	Higher	83%	3	198	98
Public places where people want to spend time	Higher	80%	26	294	91
Variety of housing options	Similar	41%	202	306	34
Availability of affordable quality housing	Lower	17%	282	328	14
Overall quality of new development	Similar	66%	49	318	84
Overall appearance	Much higher	93%	7	340	98
Cleanliness	Higher	94%	10	329	97
Water resources	Similar	57%	99	182	46
Air quality	Similar	87%	87	294	70
Availability of paths and walking trails	Similar	74%	133	324	59
Fitness opportunities	Similar	80%	78	294	73
Recreational opportunities	Similar	79%	79	315	75
Availability of affordable quality food	Similar	68%	113	289	61
Availability of affordable quality health care	Similar	73%	63	299	79
Availability of preventive health services	Higher	78%	45	285	84
Availability of affordable quality mental health care	Similar	51%	76	286	73
Opportunities to attend cultural/arts/music activities	Higher	79%	19	311	94
Community support for the arts	Higher	79%	14	199	93
Availability of affordable quality childcare/preschool	Similar	50%	119	296	60
K-12 education	Higher	87%	37	299	87
Adult educational opportunities	Similar	60%	82	291	72
Sense of civic/community pride	Higher	84%	4	199	98
Neighborliness of residents	Higher	81%	5	296	98
Opportunities to participate in social events and activities	Higher	80%	12	303	96
Opportunities to attend special events and festivals	Higher	87%	7	300	98
Opportunities to volunteer	Higher	81%	27	299	91

Please also rate each of the following in the Franklin community.	Opportunities to participate in community matters	Higher	77%	17	301	94
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	57%	197	318	38
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Franklin for help or information	Similar	49%	124	336	63
	Contacted Franklin elected officials to express your opinion	Similar	20%	82	294	72
	Attended a local public meeting	Higher	30%	24	297	92
	Watched a local public meeting	Similar	34%	47	278	83
	Volunteered your time to some group/activity	Higher	45%	46	300	85
	Campaigned or advocated for a local issue, cause, or candidate	Similar	17%	179	289	38
	Voted in your most recent local election	Similar	81%	63	201	69
	Used public transportation instead of driving	Lower	4%	245	268	8
	Carpooled with other adults or children instead of driving alone	Similar	47%	84	291	71
	Walked or biked instead of driving	Similar	54%	183	295	38
Please rate the quality of each of the following services in Franklin.	Public information services	Similar	71%	70	313	77
	Economic development	Higher	76%	14	307	95
	Traffic enforcement	Similar	67%	100	355	72
	Traffic signal timing	Similar	55%	161	299	46
	Street repair	Similar	60%	80	349	77
	Street cleaning	Higher	80%	37	313	88
	Street lighting	Similar	73%	78	342	77
	Snow removal	Similar	57%	180	259	30
	Sidewalk maintenance	Higher	71%	48	310	84
	Bus or transit services	Similar	40%	165	279	41
	Land use, planning and zoning	Similar	51%	84	315	73
	Code enforcement	Higher	73%	14	348	96
	Affordable high-speed internet access	Higher	66%	14	197	93
	Garbage collection	Similar	88%	43	332	87

Please rate the quality of each of the following services in Franklin.	Drinking water	Similar	80%	87	311	72
	Sewer services	Similar	89%	36	314	88
	Storm water management	Similar	79%	72	326	78
	Power (electric and/or gas) utility	Higher	90%	6	255	98
	Utility billing	Higher	81%	12	280	96
	Police/Sheriff services	Similar	87%	76	382	80
	Crime prevention	Higher	86%	38	354	89
	Animal control	Higher	85%	7	325	98
	Ambulance or emergency medical services	Similar	93%	78	320	75
	Fire services	Similar	97%	51	345	85
	Fire prevention and education	Similar	92%	23	310	92
	Emergency preparedness	Similar	75%	44	309	86
	Preservation of natural areas	Similar	67%	109	292	63
	Franklin open space	Similar	68%	83	284	71
	Recycling	Similar	60%	242	334	27
	Yard waste pick-up	Similar	80%	92	291	68
	City parks	Similar	85%	82	327	75
	Recreation programs or classes	Similar	79%	49	321	85
	Recreation centers or facilities	Similar	80%	54	303	82
	Health services	Higher	85%	18	279	93
	Public library services	Similar	94%	48	324	85
	Overall customer service by Franklin employees	Higher	89%	19	370	95
Please rate the following categories of Franklin government performance.	The value of services for the taxes paid to Franklin	Higher	72%	11	374	97
	The overall direction that Franklin is taking	Similar	66%	54	339	84
	The job Franklin government does at welcoming resident involvement	Higher	65%	35	337	89
	Overall confidence in Franklin government	Higher	68%	31	304	90

Please rate the following categories of Franklin government performance.	Generally acting in the best interest of the community	Higher	68%	39	308	87
	Being honest	Similar	71%	44	299	85
	Being open and transparent to the public	Similar	65%	44	205	79
	Informing residents about issues facing the community	Similar	55%	71	210	66
	Treating all residents fairly	Similar	65%	93	305	69
	Treating residents with respect	Similar	76%	28	202	86
Overall, how would you rate the quality of the services provided by each of the following?	The City of Franklin	Similar	82%	42	366	88
	The Federal Government	Similar	37%	180	288	37
Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.	Overall economic health	Similar	89%	59	282	79
	Overall quality of the transportation system	Similar	81%	20	198	90
	Overall design or layout of residential and commercial areas	Higher	89%	12	282	96
	Overall quality of the utility infrastructure	Similar	91%	34	197	83
	Overall feeling of safety	Similar	91%	133	282	53
	Overall quality of natural environment	Similar	88%	76	282	73
	Overall quality of parks and recreation opportunities	Similar	79%	96	198	52
	Overall health and wellness opportunities	Similar	73%	209	282	25
	Overall opportunities for education, culture, and the arts	Similar	75%	137	282	51
	Residents' connection and engagement with their community	Similar	67%	166	282	41
In general, how many times do you:	Access the internet from your home	Similar	95%	84	198	58
	Access the internet from your cell phone	Similar	97%	13	198	93
	Visit social media sites	Similar	84%	25	197	87
	Use or check email	Similar	98%	61	198	69
	Share your opinions online	Similar	32%	67	198	66
	Shop online	Similar	61%	57	197	71
	Please rate your overall health.	Similar	81%	15	290	95
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	21%	194	292	33

Custom benchmark tables

This table contains the comparisons of Franklin's results to those from other communities with similar population. The first column shows the comparison of Franklin's rating to the benchmark. Franklin's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Franklin residents is statistically similar to or different than the benchmark. The second column is Franklin's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Franklin's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Franklin's result -- that is what percent of surveyed communities had a lower rating than Franklin.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Franklin.	Franklin as a place to live	Higher	95%	3	38	94
	Your neighborhood as a place to live	Higher	93%	2	34	97
	Franklin as a place to raise children	Much higher	96%	2	39	97
	Franklin as a place to work	Much higher	88%	1	38	100
	Franklin as a place to visit	Much higher	90%	2	32	96
	Franklin as a place to retire	Higher	84%	2	38	97
	The overall quality of life	Higher	97%	2	39	97
	Sense of community	Higher	84%	1	33	100
Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall economic health	Much higher	88%	3	32	93
	Overall quality of the transportation system	Similar	48%	17	25	36
	Overall design or layout of residential and commercial areas	Higher	75%	4	32	90
	Overall quality of the utility infrastructure	Similar	77%	4	23	86
	Overall feeling of safety	Higher	95%	3	34	94
	Overall quality of natural environment	Similar	83%	5	32	87
	Overall quality of parks and recreation opportunities	Similar	90%	5	23	82
	Overall health and wellness opportunities	Higher	84%	5	31	87
	Overall opportunities for education, culture, and the arts	Higher	83%	6	33	84
	Residents' connection and engagement with their community	Higher	75%	1	24	100
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Franklin to someone who asks	Higher	94%	6	33	84
	Remain in Franklin for the next five years	Higher	93%	2	33	96
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	99%	4	35	91

Please rate how safe or unsafe you feel:	In Franklin's downtown/commercial area during the day	Higher	99%	1	35	100
	From property crime	Higher	92%	2	24	95
	From violent crime	Higher	94%	3	24	91
	From fire, flood, or other natural disaster	Similar	84%	18	24	29
Please rate the job you feel the Franklin community does at each of the following.	Making all residents feel welcome	Similar	74%	4	25	88
	Attracting people from diverse backgrounds	Similar	54%	19	24	25
	Valuing/respecting residents from diverse backgrounds	Similar	59%	13	24	50
	Taking care of vulnerable residents	Similar	60%	7	24	75
Please rate each of the following in the Franklin community.	Overall quality of business and service establishments	Higher	91%	1	34	100
	Variety of business and service establishments	Higher	85%	2	24	95
	Vibrancy of downtown/commercial area	Much higher	91%	1	30	100
	Employment opportunities	Much higher	79%	2	34	97
	Shopping opportunities	Much higher	90%	2	31	96
	Cost of living	Similar	30%	25	31	22
	Overall image or reputation	Much higher	93%	2	35	97
Please also rate each of the following in the Franklin community.	Traffic flow on major streets	Similar	38%	25	34	29
	Ease of public parking	Similar	54%	13	28	57
	Ease of travel by car	Similar	63%	22	34	38
	Ease of travel by public transportation	Similar	26%	21	31	35
	Ease of travel by bicycle	Similar	38%	25	34	29
	Ease of walking	Similar	63%	18	35	51
	Well-planned residential growth	Similar	50%	12	25	56
	Well-planned commercial growth	Similar	60%	6	25	80
	Well-designed neighborhoods	Similar	71%	5	23	82
	Preservation of the historical or cultural character of the community	Higher	83%	1	23	100
	Public places where people want to spend time	Higher	80%	2	31	96
	Variety of housing options	Similar	41%	22	32	34
	Availability of affordable quality housing	Lower	17%	30	33	12

Please also rate each of the following in the Franklin community.

Overall quality of new development	Similar	66%	8	34	79
Overall appearance	Much higher	93%	2	34	97
Cleanliness	Much higher	94%	2	35	97
Water resources	Similar	57%	11	21	52
Air quality	Similar	87%	8	32	78
Availability of paths and walking trails	Similar	74%	16	35	57
Fitness opportunities	Similar	80%	10	31	70
Recreational opportunities	Similar	79%	10	32	71
Availability of affordable quality food	Similar	68%	12	29	62
Availability of affordable quality health care	Similar	73%	6	31	83
Availability of preventive health services	Higher	78%	5	29	86
Availability of affordable quality mental health care	Similar	51%	6	30	83
Opportunities to attend cultural/arts/music activities	Higher	79%	2	32	96
Community support for the arts	Higher	79%	4	24	87
Availability of affordable quality childcare/preschool	Similar	50%	9	30	73
K-12 education	Higher	87%	3	29	93
Adult educational opportunities	Similar	60%	11	30	66
Sense of civic/community pride	Higher	84%	1	24	100
Neighborliness of residents	Higher	81%	1	32	100
Opportunities to participate in social events and activities	Higher	80%	1	32	100
Opportunities to attend special events and festivals	Higher	87%	1	30	100
Opportunities to volunteer	Higher	81%	4	31	90
Opportunities to participate in community matters	Higher	77%	2	31	96
Openness and acceptance of the community toward people of diverse backgrounds	Similar	57%	18	33	48
Contacted the City of Franklin for help or information	Similar	49%	14	33	60
Contacted Franklin elected officials to express your opinion	Similar	20%	6	29	82
Attended a local public meeting	Higher	30%	2	31	96
Watched a local public meeting	Similar	34%	7	29	79

Please indicate whether or not you have done each of the following in the last 12 months.

Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	Higher	45%	7	32	81
	Campaigned or advocated for a local issue, cause, or candidate	Similar	17%	20	30	36
	Voted in your most recent local election	Similar	81%	6	23	78
	Used public transportation instead of driving	Similar	4%	26	29	13
	Carpooled with other adults or children instead of driving alone	Similar	47%	12	31	64
	Walked or biked instead of driving	Similar	54%	17	31	48
Please rate the quality of each of the following services in Franklin.	Public information services	Similar	71%	7	30	80
	Economic development	Higher	76%	2	30	96
	Traffic enforcement	Similar	67%	6	35	85
	Traffic signal timing	Similar	55%	17	33	51
	Street repair	Higher	60%	7	36	83
	Street cleaning	Higher	80%	3	31	93
	Street lighting	Similar	73%	5	35	88
	Snow removal	Similar	57%	15	20	30
	Sidewalk maintenance	Higher	71%	5	33	87
	Bus or transit services	Similar	40%	20	30	36
	Land use, planning and zoning	Similar	51%	10	32	71
	Code enforcement	Higher	73%	4	34	91
	Affordable high-speed internet access	Higher	66%	3	22	90
	Garbage collection	Similar	88%	5	36	88
	Drinking water	Similar	80%	7	34	82
	Sewer services	Similar	89%	5	33	87
	Storm water management	Similar	79%	9	33	75
	Power (electric and/or gas) utility	Higher	90%	2	24	95
	Utility billing	Higher	81%	2	30	96
	Police/Sheriff services	Similar	87%	5	38	89
	Crime prevention	Higher	86%	3	35	94
	Animal control	Higher	85%	3	36	94

Please rate the quality of each of the following services in Franklin.	Ambulance or emergency medical services	Similar	93%	5	31	87
	Fire services	Similar	97%	6	37	86
	Fire prevention and education	Higher	92%	4	33	90
	Emergency preparedness	Higher	75%	5	30	86
	Preservation of natural areas	Similar	67%	13	32	62
	Franklin open space	Similar	68%	10	30	70
	Recycling	Similar	60%	24	36	36
	Yard waste pick-up	Similar	80%	8	31	77
	City parks	Similar	85%	6	33	84
	Recreation programs or classes	Similar	79%	3	33	93
	Recreation centers or facilities	Similar	80%	7	31	80
	Health services	Higher	85%	4	25	88
	Public library services	Similar	94%	4	33	90
	Overall customer service by Franklin employees	Higher	89%	2	35	97
Please rate the following categories of Franklin government performance.	The value of services for the taxes paid to Franklin	Higher	72%	1	36	100
	The overall direction that Franklin is taking	Similar	66%	5	34	88
	The job Franklin government does at welcoming resident involvement	Higher	65%	4	34	91
	Overall confidence in Franklin government	Higher	68%	4	32	90
	Generally acting in the best interest of the community	Higher	68%	4	32	90
	Being honest	Higher	71%	4	31	90
	Being open and transparent to the public	Higher	65%	5	24	83
	Informing residents about issues facing the community	Similar	55%	8	25	72
	Treating all residents fairly	Similar	65%	9	32	75
	Treating residents with respect	Higher	76%	4	24	87
Overall, how would you rate the quality of the services provided by each ..	The City of Franklin	Higher	82%	7	35	82
	The Federal Government	Similar	37%	19	30	40
Please rate how important, if at all, you think it is for the Franklin community to focus on each of the	Overall economic health	Similar	89%	6	29	82
	Overall quality of the transportation system	Similar	81%	1	23	100

Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	89%	3	29	93
	Overall quality of the utility infrastructure	Similar	91%	6	23	78
	Overall feeling of safety	Similar	91%	19	29	37
	Overall quality of natural environment	Similar	88%	11	29	65
	Overall quality of parks and recreation opportunities	Similar	79%	12	23	52
	Overall health and wellness opportunities	Similar	73%	27	29	10
	Overall opportunities for education, culture, and the arts	Similar	75%	15	29	51
	Residents' connection and engagement with their community	Similar	67%	15	29	51
In general, how many times do you:	Access the internet from your home	Similar	95%	8	24	70
	Access the internet from your cell phone	Similar	97%	2	24	95
	Visit social media sites	Similar	84%	3	24	91
	Use or check email	Similar	98%	6	24	79
	Share your opinions online	Similar	32%	10	24	62
	Shop online	Similar	61%	5	24	83
	Please rate your overall health.	Similar	81%	1	29	100
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	21%	17	29	44

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Franklin.	Franklin as a place to live	Excellent	 67% N=209
		Good	 27% N=85
		Fair	 5% N=16
	Your neighborhood as a place to live	Excellent	 69% N=306
		Good	 24% N=108
		Fair	 7% N=30
		Poor	 1% N=3
	Franklin as a place to raise children	Excellent	 74% N=302
		Good	 22% N=91
		Fair	 4% N=16
		Poor	 0% N=
	Franklin as a place to work	Excellent	 55% N=196
		Good	 33% N=120
		Fair	 10% N=37
		Poor	 1% N=5
	Franklin as a place to visit	Excellent	 59% N=248
		Good	 31% N=131
		Fair	 10% N=41
		Poor	 1% N=2
	Franklin as a place to retire	Excellent	 53% N=206
		Good	 31% N=123
		Fair	 11% N=43
		Poor	 5% N=21
	The overall quality of life	Excellent	 60% N=265
		Good	 37% N=164
		Fair	 3% N=12
		Poor	 0% N=1
	Sense of community	Excellent	 40% N=177

Please rate each of the following aspects of quality of life in Franklin.	Sense of community	Good		44% N=191
		Fair		12% N=55
		Poor		4% N=16
Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall economic health	Excellent		46% N=196
		Good		42% N=182
		Fair		11% N=48
		Poor		1% N=3
	Overall quality of the transportation system	Excellent		10% N=44
		Good		37% N=155
		Fair		32% N=135
		Poor		21% N=87
	Overall design or layout of residential and commercial areas	Excellent		22% N=100
		Good		52% N=233
		Fair		21% N=95
		Poor		4% N=16
	Overall quality of the utility infrastructure	Excellent		32% N=138
		Good		45% N=193
		Fair		20% N=85
		Poor		4% N=16
	Overall feeling of safety	Excellent		54% N=242
		Good		40% N=178
		Fair		6% N=25
	Overall quality of natural environment	Excellent		45% N=197
		Good		38% N=168
		Fair		15% N=67
		Poor		2% N=7
	Overall quality of parks and recreation opportunities	Excellent		45% N=197
		Good		45% N=196
		Fair		8% N=34
		Poor		3% N=12
	Overall health and wellness opportunities	Excellent		43% N=186

Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall health and wellness opportunities	Good		41% N=179
		Fair		16% N=68
		Poor		1% N=4
	Overall opportunities for education, culture, and the arts	Excellent		36% N=158
		Good		46% N=203
		Fair		14% N=60
		Poor		3% N=15
	Residents' connection and engagement with their community	Excellent		31% N=133
		Good		44% N=189
		Fair		22% N=94
		Poor		3% N=14
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Franklin to someone who asks	Very likely		65% N=290
		Somewhat likely		29% N=128
		Somewhat unlikely		4% N=17
		Very unlikely		2% N=10
	Remain in Franklin for the next five years	Very likely		68% N=295
		Somewhat likely		24% N=105
		Somewhat unlikely		4% N=19
		Very unlikely		3% N=14
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		85% N=377
		Somewhat safe		14% N=63
		Neither safe nor unsafe		1% N=6
		Somewhat unsafe		0% N=1
	In Franklin's downtown/commercial area during the day	Very safe		83% N=358
		Somewhat safe		15% N=66
		Neither safe nor unsafe		2% N=7
	From property crime	Very safe		48% N=211
		Somewhat safe		44% N=194
		Neither safe nor unsafe		5% N=23
		Somewhat unsafe		3% N=12
		Very unsafe		1% N=3

Please rate how safe or unsafe you feel:	From violent crime	Very safe		66% N=293
		Somewhat safe		28% N=124
		Neither safe nor unsafe		5% N=22
		Somewhat unsafe		1% N=5
		Very unsafe		0% N=
	From fire, flood, or other natural disaster	Very safe		40% N=176
		Somewhat safe		44% N=191
		Neither safe nor unsafe		12% N=52
		Somewhat unsafe		3% N=13
		Very unsafe		1% N=5
Please rate the job you feel the Franklin community does at each of the following.	Making all residents feel welcome	Excellent		37% N=160
		Good		37% N=158
		Fair		19% N=80
		Poor		8% N=32
	Attracting people from diverse backgrounds	Excellent		21% N=84
		Good		33% N=134
		Fair		21% N=85
		Poor		25% N=103
	Valuing/respecting residents from diverse backgrounds	Excellent		26% N=105
		Good		33% N=135
		Fair		23% N=93
		Poor		18% N=75
	Taking care of vulnerable residents	Excellent		24% N=82
		Good		36% N=123
		Fair		27% N=94
		Poor		13% N=45
Please rate each of the following in the Franklin community.	Overall quality of business and service establishments	Excellent		47% N=205
		Good		44% N=194
		Fair		9% N=40
		Poor		0% N=1
	Variety of business and service establishments	Excellent		41% N=180

Please rate each of the following in the Franklin community.	Variety of business and service establishments	Good		44% N=194
		Fair		13% N=60
		Poor		2% N=9
	Vibrancy of downtown/commercial area	Excellent		57% N=251
		Good		33% N=146
		Fair		8% N=36
		Poor		1% N=5
	Employment opportunities	Excellent		41% N=146
		Good		37% N=131
		Fair		18% N=62
		Poor		4% N=13
	Shopping opportunities	Excellent		50% N=222
		Good		40% N=176
		Fair		10% N=44
		Poor		0% N=1
Please also rate each of the following in the Franklin community.	Cost of living	Excellent		3% N=12
		Good		28% N=122
		Fair		40% N=179
		Poor		29% N=129
	Overall image or reputation	Excellent		62% N=275
		Good		31% N=138
		Fair		7% N=30
		Poor		1% N=3
	Traffic flow on major streets	Excellent		6% N=28
		Good		32% N=142
		Fair		40% N=177
		Poor		22% N=96
	Ease of public parking	Excellent		18% N=77
		Good		36% N=160
		Fair		33% N=146
		Poor		13% N=58

Please also rate each of the following in the Franklin community.

Ease of travel by car	Excellent		17% N=77
	Good		45% N=202
	Fair		28% N=126
	Poor		9% N=38
Ease of travel by public transportation	Excellent		11% N=28
	Good		15% N=38
	Fair		27% N=67
	Poor		47% N=119
Ease of travel by bicycle	Excellent		10% N=30
	Good		28% N=82
	Fair		33% N=98
	Poor		29% N=87
Ease of walking	Excellent		19% N=81
	Good		44% N=189
	Fair		23% N=98
	Poor		15% N=63
Well-planned residential growth	Excellent		14% N=54
	Good		35% N=134
	Fair		31% N=117
	Poor		20% N=76
Well-planned commercial growth	Excellent		16% N=62
	Good		44% N=173
	Fair		29% N=112
	Poor		11% N=42
Well-designed neighborhoods	Excellent		21% N=89
	Good		50% N=215
	Fair		23% N=99
	Poor		6% N=24
Preservation of the historical or cultural character of the community	Excellent		42% N=180
	Good		41% N=176
	Fair		14% N=61

Please also rate each of the following in the Franklin community.

Preservation of the historical or cultural character of the community	Poor		3% N=13
Public places where people want to spend time	Excellent		35% N=154
	Good		44% N=195
	Fair		18% N=81
	Poor		2% N=8
Variety of housing options	Excellent		12% N=50
	Good		29% N=121
	Fair		34% N=143
	Poor		26% N=108
Availability of affordable quality housing	Excellent		4% N=16
	Good		13% N=54
	Fair		24% N=97
	Poor		58% N=234
Overall quality of new development	Excellent		21% N=87
	Good		45% N=182
	Fair		24% N=98
	Poor		10% N=40
Overall appearance	Excellent		56% N=248
	Good		37% N=164
	Fair		6% N=28
	Poor		1% N=4
Cleanliness	Excellent		56% N=246
	Good		38% N=165
	Fair		6% N=27
Water resources	Excellent		21% N=85
	Good		36% N=147
	Fair		33% N=134
	Poor		10% N=40
Air quality	Excellent		38% N=161
	Good		50% N=213
	Fair		12% N=49

Please also rate each of the following in the Franklin community.

Air quality	Poor		1% N=6
Availability of paths and walking trails	Excellent		32% N=138
	Good		42% N=182
	Fair		21% N=89
	Poor		5% N=24
Fitness opportunities	Excellent		32% N=138
	Good		48% N=204
	Fair		19% N=79
	Poor		2% N=8
Recreational opportunities	Excellent		31% N=134
	Good		47% N=201
	Fair		16% N=68
	Poor		5% N=23
Availability of affordable quality food	Excellent		23% N=100
	Good		45% N=199
	Fair		25% N=111
	Poor		7% N=33
Availability of affordable quality health care	Excellent		27% N=111
	Good		46% N=188
	Fair		19% N=78
	Poor		8% N=32
Availability of preventive health services	Excellent		27% N=105
	Good		50% N=195
	Fair		19% N=75
	Poor		3% N=12
Availability of affordable quality mental health care	Excellent		19% N=52
	Good		31% N=86
	Fair		32% N=88
	Poor		17% N=48
Opportunities to attend cultural/arts/music activities	Excellent		37% N=160
	Good		42% N=182

Please also rate each of the following in the Franklin community.	Opportunities to attend cultural/arts/music activities	Fair		18% N=77
		Poor		3% N=15
Community support for the arts	Excellent			36% N=143
	Good			43% N=170
	Fair			15% N=61
	Poor			6% N=24
Availability of affordable quality childcare/preschool	Excellent			19% N=45
	Good			31% N=72
	Fair			30% N=70
	Poor			20% N=48
K-12 education	Excellent			51% N=186
	Good			36% N=132
	Fair			9% N=32
	Poor			5% N=17
Adult educational opportunities	Excellent			22% N=55
	Good			38% N=94
	Fair			31% N=77
	Poor			9% N=21
Sense of civic/community pride	Excellent			42% N=175
	Good			42% N=177
	Fair			13% N=54
	Poor			4% N=15
Neighborliness of residents	Excellent			36% N=157
	Good			45% N=197
	Fair			15% N=66
	Poor			4% N=18
Opportunities to participate in social events and activities	Excellent			36% N=152
	Good			44% N=187
	Fair			18% N=75
	Poor			3% N=13
Opportunities to attend special events and festivals	Excellent			45% N=197

Please also rate each of the following in the Franklin community.	Opportunities to attend special events and festivals	Good		42% N=181
		Fair		11% N=46
		Poor		3% N=11
	Opportunities to volunteer	Excellent		36% N=131
		Good		45% N=163
		Fair		15% N=55
		Poor		4% N=15
	Opportunities to participate in community matters	Excellent		30% N=112
		Good		46% N=172
		Fair		18% N=69
		Poor		5% N=19
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		22% N=84
		Good		35% N=131
		Fair		22% N=84
		Poor		21% N=79
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Franklin for help or information	No		51% N=228
		Yes		49% N=218
	Contacted Franklin elected officials to express your opinion	No		81% N=359
		Yes		19% N=86
	Attended a local public meeting	No		70% N=313
		Yes		30% N=134
	Watched a local public meeting	No		66% N=296
		Yes		34% N=149
	Volunteered your time to some group/activity	No		55% N=246
		Yes		45% N=200
	Campaigned or advocated for a local issue, cause, or candidate	No		83% N=372
		Yes		17% N=74
	Voted in your most recent local election	No		20% N=86
		Yes		80% N=355
	Used public transportation instead of driving	No		96% N=426
		Yes		4% N=20

Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	No		54% N=239
		Yes		46% N=205
	Walked or biked instead of driving	No		47% N=208
		Yes		53% N=239
Please rate the quality of each of the following services in Franklin.	Public information services	Excellent		24% N=89
		Good		47% N=173
		Fair		27% N=99
		Poor		2% N=8
	Economic development	Excellent		28% N=106
		Good		48% N=179
		Fair		21% N=80
		Poor		3% N=10
	Traffic enforcement	Excellent		23% N=95
		Good		43% N=176
		Fair		25% N=102
		Poor		8% N=32
	Traffic signal timing	Excellent		11% N=50
		Good		43% N=188
		Fair		29% N=127
		Poor		16% N=69
	Street repair	Excellent		15% N=66
		Good		45% N=195
		Fair		28% N=123
		Poor		12% N=50
	Street cleaning	Excellent		30% N=126
		Good		51% N=217
		Fair		17% N=72
		Poor		3% N=12
	Street lighting	Excellent		20% N=89
		Good		53% N=233
		Fair		20% N=87

Please rate the quality of each of the following services in Franklin.	Street lighting	Poor		7% N=29
	Snow removal	Excellent		15% N=52
		Good		42% N=145
		Fair		30% N=102
		Poor		14% N=47
	Sidewalk maintenance	Excellent		20% N=84
		Good		51% N=214
		Fair		24% N=99
		Poor		5% N=20
	Bus or transit services	Excellent		10% N=22
		Good		31% N=71
		Fair		37% N=84
		Poor		23% N=53
	Land use, planning and zoning	Excellent		15% N=51
		Good		36% N=123
		Fair		34% N=117
		Poor		15% N=50
	Code enforcement	Excellent		19% N=60
		Good		54% N=169
		Fair		22% N=71
		Poor		5% N=15
	Affordable high-speed internet access	Excellent		22% N=94
		Good		44% N=184
		Fair		24% N=103
		Poor		9% N=39
	Garbage collection	Excellent		49% N=210
		Good		39% N=166
		Fair		9% N=37
		Poor		3% N=13
	Drinking water	Excellent		36% N=153
		Good		44% N=189

Please rate the quality of each of the following services in Franklin.	Drinking water	Fair		15% N=64
		Poor		5% N=22
Sewer services	Excellent			39% N=159
	Good			50% N=203
	Fair			10% N=40
	Poor			1% N=4
Storm water management	Excellent			31% N=123
	Good			48% N=194
	Fair			16% N=65
	Poor			5% N=20
Power (electric and/or gas) utility	Excellent			43% N=188
	Good			47% N=206
	Fair			9% N=38
	Poor			1% N=6
Utility billing	Excellent			37% N=162
	Good			44% N=190
	Fair			14% N=59
	Poor			5% N=22
Police/Sheriff services	Excellent			43% N=176
	Good			44% N=177
	Fair			10% N=41
	Poor			3% N=11
Crime prevention	Excellent			38% N=153
	Good			48% N=196
	Fair			13% N=51
	Poor			1% N=5
Animal control	Excellent			40% N=117
	Good			46% N=136
	Fair			14% N=40
	Poor			1% N=3
Ambulance or emergency medical services	Excellent			50% N=164

Please rate the quality of each of the following services in Franklin.	Ambulance or emergency medical services	Good		43% N=142
		Fair		5% N=17
		Poor		2% N=6
Fire services		Excellent		56% N=199
		Good		41% N=146
		Fair		3% N=12
		Poor		0% N=1
Fire prevention and education		Excellent		40% N=119
		Good		52% N=155
		Fair		7% N=20
		Poor		1% N=3
Emergency preparedness		Excellent		30% N=89
		Good		45% N=133
		Fair		22% N=64
		Poor		3% N=9
Preservation of natural areas		Excellent		25% N=101
		Good		42% N=165
		Fair		20% N=80
		Poor		13% N=51
Franklin open space		Excellent		28% N=113
		Good		40% N=159
		Fair		23% N=91
		Poor		9% N=36
Recycling		Excellent		25% N=100
		Good		35% N=137
		Fair		25% N=101
		Poor		15% N=58
Yard waste pick-up		Excellent		35% N=126
		Good		45% N=164
		Fair		16% N=58
		Poor		4% N=13

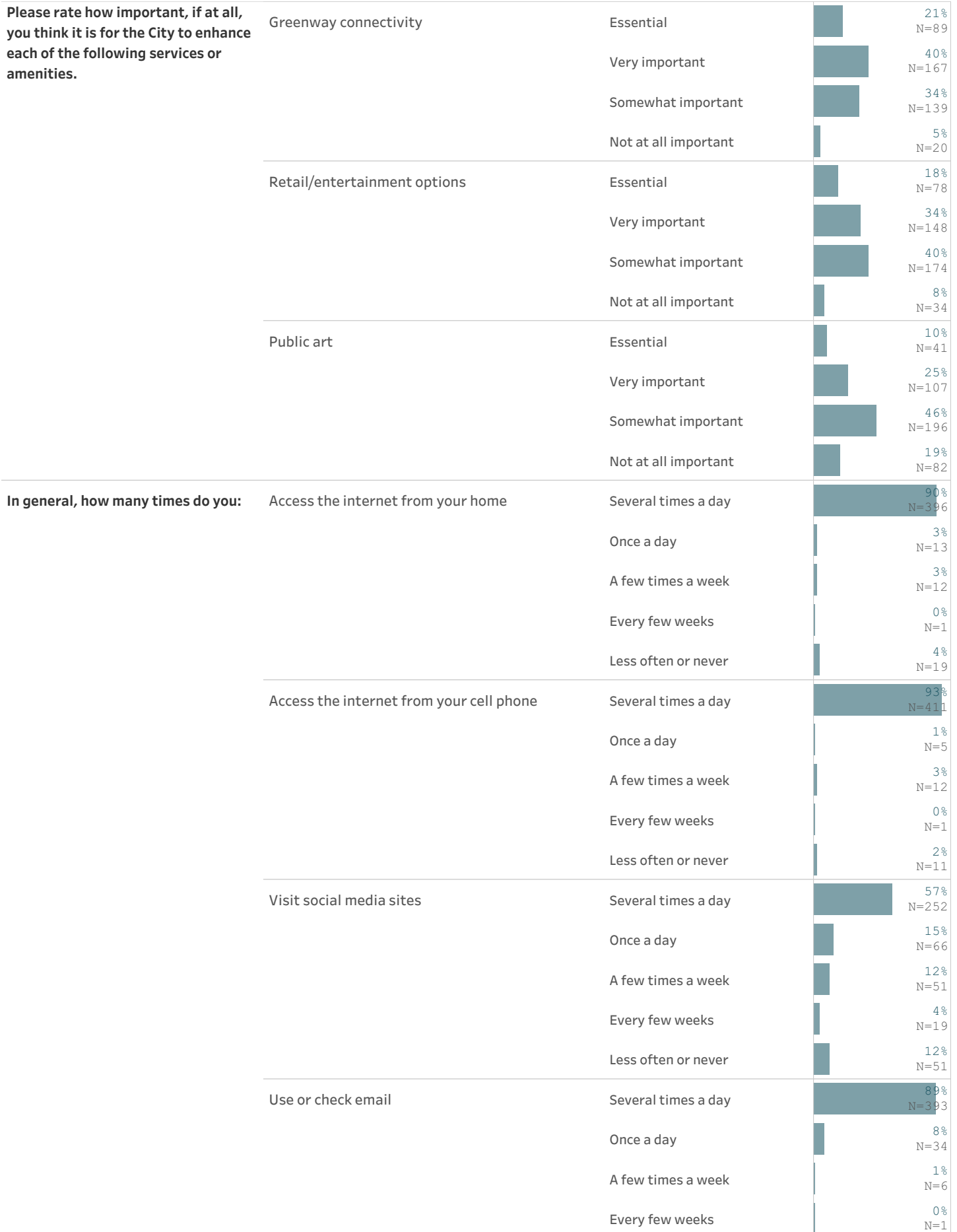
Please rate the quality of each of the following services in Franklin.	City parks	Excellent		43% N=184
		Good		42% N=183
		Fair		12% N=53
		Poor		2% N=11
	Recreation programs or classes	Excellent		35% N=115
		Good		45% N=148
		Fair		18% N=61
		Poor		2% N=7
	Recreation centers or facilities	Excellent		34% N=132
		Good		46% N=183
		Fair		17% N=66
		Poor		3% N=13
	Health services	Excellent		33% N=127
		Good		52% N=197
		Fair		12% N=47
		Poor		2% N=8
	Public library services	Excellent		53% N=199
		Good		41% N=152
		Fair		6% N=21
		Poor		0% N=1
	Overall customer service by Franklin employees	Excellent		44% N=174
		Good		45% N=179
		Fair		10% N=41
		Poor		0% N=1
Please rate the following categories of Franklin government performance.	The value of services for the taxes paid to Franklin	Excellent		30% N=123
		Good		42% N=174
		Fair		21% N=86
		Poor		7% N=28
	The overall direction that Franklin is taking	Excellent		23% N=97
		Good		42% N=176
		Fair		27% N=111

Please rate the following categories of Franklin government performance.	The overall direction that Franklin is taking	Poor		8% N=31
	The job Franklin government does at welcoming resident involvement	Excellent		22% N=74
		Good		43% N=144
		Fair		26% N=88
		Poor		9% N=30
	Overall confidence in Franklin government	Excellent		20% N=78
		Good		48% N=193
		Fair		23% N=92
		Poor		9% N=35
	Generally acting in the best interest of the community	Excellent		24% N=94
		Good		45% N=177
		Fair		25% N=99
		Poor		7% N=28
	Being honest	Excellent		25% N=87
		Good		46% N=161
		Fair		21% N=74
		Poor		9% N=30
	Being open and transparent to the public	Excellent		19% N=67
		Good		46% N=161
		Fair		26% N=94
		Poor		9% N=31
	Informing residents about issues facing the community	Excellent		14% N=53
		Good		40% N=150
		Fair		35% N=129
		Poor		10% N=39
	Treating all residents fairly	Excellent		22% N=79
		Good		42% N=153
		Fair		24% N=86
		Poor		12% N=42
	Treating residents with respect	Excellent		31% N=118
		Good		45% N=175

Please rate the following categories of Franklin government performance.	Treating residents with respect	Fair		19% N=71
		Poor		5% N=20
Overall, how would you rate the quality of the services provided by each of the following?	The City of Franklin	Excellent		35% N=150
		Good		47% N=200
		Fair		15% N=64
		Poor		3% N=11
	The Federal Government	Excellent		7% N=28
		Good		31% N=126
		Fair		35% N=145
		Poor		27% N=112
Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.	Overall economic health	Essential		56% N=235
		Very important		33% N=138
		Somewhat important		10% N=42
		Not at all important		1% N=6
	Overall quality of the transportation system	Essential		41% N=180
		Very important		39% N=170
		Somewhat important		19% N=81
		Not at all important		1% N=4
	Overall design or layout of residential and commercial areas	Essential		48% N=211
		Very important		42% N=183
		Somewhat important		10% N=45
		Not at all important		0% N=1
	Overall quality of the utility infrastructure	Essential		57% N=251
		Very important		34% N=148
		Somewhat important		9% N=39
		Not at all important		1% N=3
	Overall feeling of safety	Essential		56% N=245
		Very important		35% N=155
		Somewhat important		9% N=37
		Not at all important		0% N=2
	Overall quality of natural environment	Essential		41% N=181

Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.	Overall quality of natural environment	Very important		47% N=206
		Somewhat important		11% N=47
		Not at all important		2% N=8
	Overall quality of parks and recreation opportunities	Essential		32% N=142
		Very important		47% N=205
		Somewhat important		20% N=90
		Not at all important		1% N=3
	Overall health and wellness opportunities	Essential		25% N=112
		Very important		47% N=210
		Somewhat important		24% N=107
		Not at all important		3% N=14
	Overall opportunities for education, culture, and the arts	Essential		33% N=148
		Very important		41% N=182
		Somewhat important		23% N=100
		Not at all important		3% N=13
	Residents' connection and engagement with their community	Essential		25% N=110
		Very important		42% N=185
		Somewhat important		31% N=137
		Not at all important		2% N=9
Please rate your level of satisfaction with the City of Franklin's management of growth:	Please rate your level of satisfaction with the City of Franklin's management of growth:	Very satisfied		26% N=109
		Somewhat satisfied		50% N=208
		Somewhat dissatisfied		17% N=71
		Very dissatisfied		7% N=31
	Regional transit	Essential		24% N=98
		Very important		37% N=152
		Somewhat important		31% N=129
		Not at all important		9% N=37
	Affordable/workforce housing	Essential		42% N=181
		Very important		31% N=131
		Somewhat important		17% N=72
		Not at all important		11% N=46

Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.



In general, how many times do you:	Use or check email	Less often or never	 2% N=7
	Share your opinions online	Several times a day	 9% N=39
		Once a day	 3% N=13
		A few times a week	 20% N=85
		Every few weeks	 17% N=73
		Less often or never	 51% N=220
Shop online	Several times a day		 14% N=61
	Once a day		 10% N=45
	A few times a week		 37% N=165
	Every few weeks		 33% N=147
	Less often or never		 5% N=23
Please rate your overall health.	Excellent		 40% N=180
	Very good		 41% N=180
	Good		 16% N=72
	Fair		 2% N=10
	Poor		 0% N=1
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		 4% N=19
	Somewhat positive		 16% N=73
	Neutral		 40% N=177
	Somewhat negative		 32% N=140
	Very negative		 8% N=34
How many years have you lived in Franklin?	Less than 2 years		 16% N=70
	2-5 years		 25% N=110
	6-10 years		 19% N=86
	11-20 years		 18% N=78
	More than 20 years		 23% N=100
Which best describes the building you live in?	One family house detached from any other houses		 61% N=269
	Building with two or more homes (duplex, townhome, apa..		 38% N=170
	Other		 1% N=6
Do you rent or own your home?	Rent		 35% N=153
	Own		 65% N=290

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		8% N=34
	\$500 to \$999		7% N=31
	\$1,000 to \$1,499		10% N=45
	\$1,500 to \$1,999		23% N=103
	\$2,000 to \$2,499		24% N=106
	\$2,500 to \$2,999		10% N=42
	\$3,000 to \$3,499		8% N=35
	\$3,500 or more		10% N=42
Do any children 17 or under live in your household?	No		61% N=273
	Yes		39% N=172
Are you or any other members of your household aged 65 or older?	No		71% N=315
	Yes		29% N=129
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		3% N=14
	\$25,000 to \$49,999		7% N=30
	\$50,000 to \$74,999		11% N=45
	\$75,000 to \$99,999		19% N=82
	\$100,000 to \$149,999		21% N=89
	\$150,000 or more		39% N=166
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		94% N=415
	Yes, I consider myself to be Spanish, Hispanic, or Latino		6% N=25
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		2% N=9
	Asian, Asian Indian, or Pacific Islander		12% N=53
	Black or African American		4% N=16
	White		65% N=373
	Other		2% N=7
In which category is your age?	18-24 years		6% N=25
	25-34 years		18% N=78
	35-44 years		18% N=80
	45-54 years		24% N=106
	55-64 years		12% N=55
	65-74 years		12% N=55

In which category is your age?	75 years or older		10% N=45
What is your gender?	Woman		56% N=248
	Man		44% N=195

Full trends

This table contains the trends over time for the City of Franklin. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2018 and 2022 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2016	2019	2022
Please rate each of the following aspects of quality of life in Franklin.	Franklin as a place to live	97%	98%	95%
	Your neighborhood as a place to live	93%	94%	93%
	Franklin as a place to raise children	97%	97%	96%
	Franklin as a place to work	90%	93%	88%
	Franklin as a place to visit	92%	94%	90%
	Franklin as a place to retire	86%	84%	84%
	The overall quality of life	97%	97%	97%
	Sense of community	82%	84%	84%
Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall economic health	94%	94%	88%
	Overall quality of the transportation system			48%
	Overall design or layout of residential and commercial areas	77%	80%	75%
	Overall quality of the utility infrastructure			77%
	Overall feeling of safety	97%	95%	95%
	Overall quality of natural environment	88%	88%	83%
	Overall quality of parks and recreation opportunities			90%
	Overall health and wellness opportunities	84%	90%	84%
	Overall opportunities for education, culture, and the arts	87%	90%	83%
	Residents' connection and engagement with their community			75%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Franklin to someone who asks	93%	96%	94%

Please indicate how likely or unlikely you are to do each of the following.	Remain in Franklin for the next five years	89%	91%	93%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	98%	97%	99%
	In Franklin's downtown/commercial area during the day	97%	97%	99%
	From property crime			92%
	From violent crime			94%
	From fire, flood, or other natural disaster			84%
Please rate the job you feel the Franklin community does at each of the following.	Making all residents feel welcome			74%
	Attracting people from diverse backgrounds			54%
	Valuing/respecting residents from diverse backgrounds			59%
	Taking care of vulnerable residents			60%
Please rate each of the following in the Franklin community.	Overall quality of business and service establishments	88%	92%	91%
	Variety of business and service establishments			85%
	Vibrancy of downtown/commercial area	89%	93%	91%
	Employment opportunities	76%	83%	79%
	Shopping opportunities	93%	93%	90%
	Cost of living	41%	39%	30%
	Overall image or reputation	97%	96%	93%
Please also rate each of the following in the Franklin community.	Traffic flow on major streets	26%	37%	38%
	Ease of public parking	53%	47%	54%
	Ease of travel by car	48%	56%	63%
	Ease of travel by public transportation	23%	29%	26%
	Ease of travel by bicycle	36%	36%	38%
	Ease of walking	58%	67%	63%
	Well-planned residential growth			50%
	Well-planned commercial growth			60%
	Well-designed neighborhoods			71%

Please also rate each of the following in the Franklin community.

Preservation of the historical or cultural character of the community	83%
Public places where people want to spend time	88% 88% 80%
Variety of housing options	48% 49% 41%
Availability of affordable quality housing	28% 24% 17%
Overall quality of new development	78% 78% 66%
Overall appearance	95% 96% 93%
Cleanliness	94% 92% 94%
Water resources	57%
Air quality	87% 89% 87%
Availability of paths and walking trails	59% 67% 74%
Fitness opportunities	77% 83% 80%
Recreational opportunities	77% 84% 79%
Availability of affordable quality food	77% 81% 68%
Availability of affordable quality health care	77% 80% 73%
Availability of preventive health services	81% 82% 78%
Availability of affordable quality mental health care	68% 67% 51%
Opportunities to attend cultural/arts/music activities	79% 83% 79%
Community support for the arts	79%
Availability of affordable quality childcare/preschool	60% 66% 50%
K-12 education	92% 93% 87%
Adult educational opportunities	65% 69% 60%
Sense of civic/community pride	84%
Neighborliness of residents	76% 81% 81%
Opportunities to participate in social events and activities	86% 85% 80%
Opportunities to attend special events and festivals	87% 85% 87%
Opportunities to volunteer	86% 85% 81%

Please also rate each of the following in the Franklin community.	Opportunities to participate in community matters	76% 80% 77%
	Openness and acceptance of the community toward people of diver..	62% 65% 57%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Franklin for help or information	37% 37% 49%
	Contacted Franklin elected officials to express your opinion	17% 19% 20%
	Attended a local public meeting	23% 25% 30%
	Watched a local public meeting	23% 21% 34%
	Volunteered your time to some group/activity	48% 49% 45%
	Campaigned or advocated for a local issue, cause, or candidate	20% 26% 17%
	Voted in your most recent local election	81%
	Used public transportation instead of driving	6% 8% 4%
	Carpooled with other adults or children instead of driving alone	45% 42% 47%
	Walked or biked instead of driving	45% 44% 54%
Please rate the quality of each of the following services in Franklin.	Public information services	79% 86% 71%
	Economic development	82% 84% 76%
	Traffic enforcement	77% 75% 67%
	Traffic signal timing	51% 56% 55%
	Street repair	62% 57% 60%
	Street cleaning	81% 78% 80%
	Street lighting	74% 75% 73%
	Snow removal	57% 71% 57%
	Sidewalk maintenance	71% 77% 71%
	Bus or transit services	42% 54% 40%
	Land use, planning and zoning	59% 61% 51%
	Code enforcement	73% 74% 73%
	Affordable high-speed internet access	66%
	Garbage collection	91% 90% 88%

Please rate the quality of each of the following services in Franklin.	Drinking water	73% 76% 80%
	Sewer services	88% 88% 89%
	Storm water management	80% 78% 79%
	Power (electric and/or gas) utility	88% 89% 90%
	Utility billing	80% 80% 81%
	Police/Sheriff services	96% 92% 87%
	Crime prevention	92% 89% 86%
	Animal control	79% 84% 85%
	Ambulance or emergency medical services	98% 95% 93%
	Fire services	99% 97% 97%
	Fire prevention and education	91% 92% 92%
	Emergency preparedness	77% 79% 75%
	Preservation of natural areas	67% 68% 67%
	Franklin open space	70% 71% 68%
	Recycling	76% 82% 60%
	Yard waste pick-up	86% 87% 80%
	City parks	91% 93% 85%
	Recreation programs or classes	85% 87% 79%
	Recreation centers or facilities	84% 87% 80%
	Health services	88% 88% 85%
	Public library services	93% 93% 94%
	Overall customer service by Franklin employees	90% 91% 89%
Please rate the following categories of Franklin government performance.	The value of services for the taxes paid to Franklin	77% 76% 72%
	The overall direction that Franklin is taking	73% 74% 66%
	The job Franklin government does at welcoming resident involvem..	71% 75% 65%
	Overall confidence in Franklin government	76% 75% 68%

Please rate the following categories of Franklin government performance.	Generally acting in the best interest of the community	73% 75% 68%
	Being honest	74% 78% 71%
	Being open and transparent to the public	65%
	Informing residents about issues facing the community	55%
	Treating all residents fairly	72% 76% 65%
	Treating residents with respect	76%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Franklin	93% 93% 82%
	The Federal Government	44% 53% 37%
Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.	Overall economic health	89% 93% 89%
	Overall quality of the transportation system	81%
	Overall design or layout of residential and commercial areas	83% 86% 89%
	Overall quality of the utility infrastructure	91%
	Overall feeling of safety	91% 94% 91%
	Overall quality of natural environment	87% 87% 88%
	Overall quality of parks and recreation opportunities	79%
	Overall health and wellness opportunities	75% 77% 73%
	Overall opportunities for education, culture, and the arts	78% 83% 75%
	Residents' connection and engagement with their community	82% 86% 67%
In general, how many times do you:	Access the internet from your home	95%
	Access the internet from your cell phone	97%
	Visit social media sites	84%
	Use or check email	98%
	Share your opinions online	32%
	Shop online	61%
	Please rate your overall health.	75% 72% 81%
	What impact, if any, do you think the economy will have on your fa..	35% 52% 21%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Franklin conducted a survey of 448 residents. Survey invitations were mailed to randomly selected households and data were collected from October 24, 2022 to December 16, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Franklin. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm that the respondent was a Franklin resident and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 28, 2022. The survey remained open for two weeks and there were 217 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Franklin. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

		Unweighted	Weighted	Target*
Age	18-34	9%	27%	27%
	35-54	50%	40%	40%
	55+	41%	33%	33%
Hispanic origin	No, not Spanish, Hispanic, or Latino	99%	95%	94%
	Yes, I consider myself to be Spanish, Hispana..	1%	5%	6%
Housing tenure	Own	88%	65%	65%
	Rent	13%	35%	35%
Housing type	Attached	13%	39%	39%
	Detached	88%	61%	61%
Race & Hispanic origin	Not white alone	8%	22%	22%
	White alone, not Hispanic or Latino	92%	78%	78%
Sex	Man	40%	46%	47%
	Woman	60%	54%	53%
Sex/age	Man 18-34	4%	12%	12%
	Man 35-54	19%	20%	20%
	Man 55+	18%	15%	15%
	Woman 18-34	6%	15%	15%
	Woman 35-54	32%	20%	20%
	Woman 55+	23%	19%	19%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	Do you live in the City of Franklin?	No	 2% N=5
		Yes	 98% N=212
Please rate each of the following aspects of quality of life in Franklin.	Franklin as a place to live	Excellent	 65% N=139
		Good	 32% N=69
		Fair	 3% N=6
	Your neighborhood as a place to live	Excellent	 57% N=120
		Good	 37% N=78
		Fair	 6% N=12
		Poor	 0% N=1
	Franklin as a place to raise children	Excellent	 65% N=123
		Good	 27% N=51
		Fair	 8% N=15
	Franklin as a place to work	Excellent	 62% N=113
		Good	 30% N=55
		Fair	 3% N=5
		Poor	 5% N=9
	Franklin as a place to visit	Excellent	 60% N=129
		Good	 34% N=74
		Fair	 5% N=11
	Franklin as a place to retire	Excellent	 35% N=64
		Good	 42% N=77
		Fair	 17% N=31
		Poor	 6% N=12
	The overall quality of life	Excellent	 53% N=114
		Good	 42% N=89
		Fair	 6% N=12
		Poor	 0% N=
	Sense of community	Excellent	 36% N=77

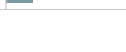
Please rate each of the following aspects of quality of life in Franklin.	Sense of community	Good		40% N=87
		Fair		20% N=44
		Poor		4% N=8
Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall economic health	Excellent		47% N=99
		Good		48% N=100
		Fair		4% N=8
		Poor		1% N=3
	Overall quality of the transportation system	Excellent		6% N=12
		Good		38% N=80
		Fair		38% N=81
		Poor		19% N=41
	Overall design or layout of residential and commercial areas	Excellent		12% N=27
		Good		45% N=98
		Fair		36% N=78
		Poor		6% N=14
	Overall quality of the utility infrastructure	Excellent		29% N=60
		Good		47% N=99
		Fair		19% N=39
		Poor		5% N=11
	Overall feeling of safety	Excellent		49% N=106
		Good		46% N=100
		Fair		5% N=10
		Poor		0% N=
	Overall quality of natural environment	Excellent		34% N=73
		Good		49% N=107
		Fair		14% N=30
		Poor		3% N=6
	Overall quality of parks and recreation opportunities	Excellent		49% N=107
		Good		37% N=80
		Fair		12% N=26
		Poor		2% N=3
	Overall health and wellness opportunities	Excellent		32% N=65

Please rate each of the following characteristics as they relate to Franklin as a whole.	Overall health and wellness opportunities	Good		52% N=106
		Fair		16% N=33
		Poor		1% N=2
	Overall opportunities for education, culture, and the arts	Excellent		31% N=65
		Good		51% N=109
		Fair		17% N=36
		Poor		1% N=3
	Residents' connection and engagement with their community	Excellent		18% N=38
		Good		59% N=125
		Fair		21% N=44
		Poor		2% N=4
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Franklin to someone who asks	Very likely		57% N=122
		Somewhat likely		19% N=41
		Somewhat unlikely		17% N=37
		Very unlikely		6% N=14
	Remain in Franklin for the next five years	Very likely		63% N=134
		Somewhat likely		14% N=29
		Somewhat unlikely		4% N=8
		Very unlikely		19% N=41
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		88% N=191
		Somewhat safe		8% N=17
		Neither safe nor unsafe		3% N=7
		Somewhat unsafe		1% N=1
		Very unsafe		0% N=
	In Franklin's downtown/commercial area during the day	Very safe		89% N=191
		Somewhat safe		9% N=20
		Neither safe nor unsafe		1% N=2
		Somewhat unsafe		1% N=2
	From property crime	Very safe		48% N=103
		Somewhat safe		37% N=79
		Neither safe nor unsafe		9% N=20
		Somewhat unsafe		5% N=12

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		1% N=3
	From violent crime	Very safe		66% N=144
		Somewhat safe		29% N=62
		Neither safe nor unsafe		2% N=5
		Somewhat unsafe		2% N=5
	From fire, flood, or other natural disaster	Very safe		35% N=75
		Somewhat safe		52% N=112
		Neither safe nor unsafe		11% N=25
		Somewhat unsafe		1% N=2
		Very unsafe		1% N=3
Please rate the job you feel the Franklin community does at each of the following.	Making all residents feel welcome	Excellent		32% N=68
		Good		37% N=80
		Fair		24% N=52
		Poor		6% N=14
	Attracting people from diverse backgrounds	Excellent		18% N=36
		Good		27% N=54
		Fair		31% N=64
		Poor		24% N=49
	Valuing/respecting residents from diverse backgrounds	Excellent		22% N=43
		Good		33% N=65
		Fair		27% N=54
		Poor		18% N=36
	Taking care of vulnerable residents	Excellent		14% N=24
		Good		29% N=49
		Fair		26% N=43
		Poor		30% N=51
Please rate each of the following in the Franklin community.	Overall quality of business and service establishments	Excellent		41% N=88
		Good		52% N=112
		Fair		6% N=14
		Poor		0% N=
	Variety of business and service establishments	Excellent		42% N=90
		Good		36% N=76

Please rate each of the following in the Franklin community.	Variety of business and service establishments	Fair		20% N=43
		Poor		1% N=3
	Vibrancy of downtown/commercial area	Excellent		56% N=120
		Good		35% N=74
		Fair		9% N=20
	Employment opportunities	Excellent		41% N=70
		Good		38% N=65
		Fair		14% N=24
		Poor		6% N=11
	Shopping opportunities	Excellent		61% N=131
		Good		30% N=64
		Fair		8% N=18
		Poor		1% N=2
	Cost of living	Excellent		1% N=3
		Good		20% N=43
		Fair		35% N=75
		Poor		44% N=94
	Overall image or reputation	Excellent		55% N=119
		Good		38% N=83
		Fair		6% N=14
		Poor		0% N=1
Please also rate each of the following in the Franklin community.	Traffic flow on major streets	Excellent		2% N=5
		Good		29% N=63
		Fair		38% N=82
		Poor		31% N=68
	Ease of public parking	Excellent		10% N=22
		Good		39% N=85
		Fair		34% N=74
		Poor		16% N=35
	Ease of travel by car	Excellent		12% N=25
		Good		45% N=96
		Fair		33% N=71

Please also rate each of the following in the Franklin community.

Ease of travel by car	Poor		11% N=24
Ease of travel by public transportation	Excellent		5% N=7
	Good		13% N=17
	Fair		27% N=36
	Poor		55% N=73
Ease of travel by bicycle	Excellent		3% N=4
	Good		26% N=35
	Fair		42% N=57
	Poor		29% N=40
Ease of walking	Excellent		15% N=30
	Good		38% N=79
	Fair		37% N=77
	Poor		10% N=21
Well-planned residential growth	Excellent		7% N=15
	Good		30% N=60
	Fair		40% N=81
	Poor		23% N=46
Well-planned commercial growth	Excellent		16% N=29
	Good		41% N=76
	Fair		27% N=49
	Poor		16% N=30
Well-designed neighborhoods	Excellent		13% N=27
	Good		44% N=89
	Fair		33% N=67
	Poor		9% N=19
Preservation of the historical or cultural character of the community	Excellent		33% N=70
	Good		47% N=102
	Fair		15% N=32
	Poor		6% N=12
Public places where people want to spend time	Excellent		28% N=59
	Good		57% N=123
	Fair		13% N=29

Please also rate each of the following in the Franklin community.

Public places where people want to spend time	Poor		2% N=5
Variety of housing options	Excellent		5% N=11
	Good		25% N=53
	Fair		31% N=66
	Poor		39% N=84
Availability of affordable quality housing	Excellent		1% N=2
	Good		13% N=26
	Fair		18% N=36
	Poor		69% N=140
Overall quality of new development	Excellent		14% N=30
	Good		39% N=80
	Fair		35% N=72
	Poor		11% N=23
Overall appearance	Excellent		47% N=103
	Good		49% N=106
	Fair		4% N=8
Cleanliness	Excellent		52% N=112
	Good		46% N=99
	Fair		2% N=4
	Poor		0% N=
Water resources	Excellent		18% N=37
	Good		33% N=69
	Fair		35% N=71
	Poor		14% N=29
Air quality	Excellent		25% N=51
	Good		67% N=136
	Fair		8% N=15
	Poor		1% N=2
Availability of paths and walking trails	Excellent		32% N=67
	Good		42% N=89
	Fair		21% N=44
	Poor		5% N=11

Please also rate each of the following in the Franklin community.

Fitness opportunities	Excellent		32% N=66
	Good		46% N=94
	Fair		18% N=38
	Poor		4% N=9
Recreational opportunities	Excellent		32% N=66
	Good		46% N=96
	Fair		21% N=43
	Poor		2% N=4
Availability of affordable quality food	Excellent		13% N=27
	Good		31% N=67
	Fair		49% N=105
	Poor		7% N=15
Availability of affordable quality health care	Excellent		27% N=55
	Good		42% N=87
	Fair		20% N=41
	Poor		11% N=23
Availability of preventive health services	Excellent		25% N=51
	Good		50% N=103
	Fair		22% N=45
	Poor		4% N=7
Availability of affordable quality mental health care	Excellent		15% N=20
	Good		40% N=53
	Fair		23% N=31
	Poor		22% N=30
Opportunities to attend cultural/arts/music activities	Excellent		31% N=67
	Good		52% N=110
	Fair		15% N=32
	Poor		2% N=4
Community support for the arts	Excellent		35% N=64
	Good		48% N=87
	Fair		17% N=31
	Poor		1% N=2

Please also rate each of the following in the Franklin community.

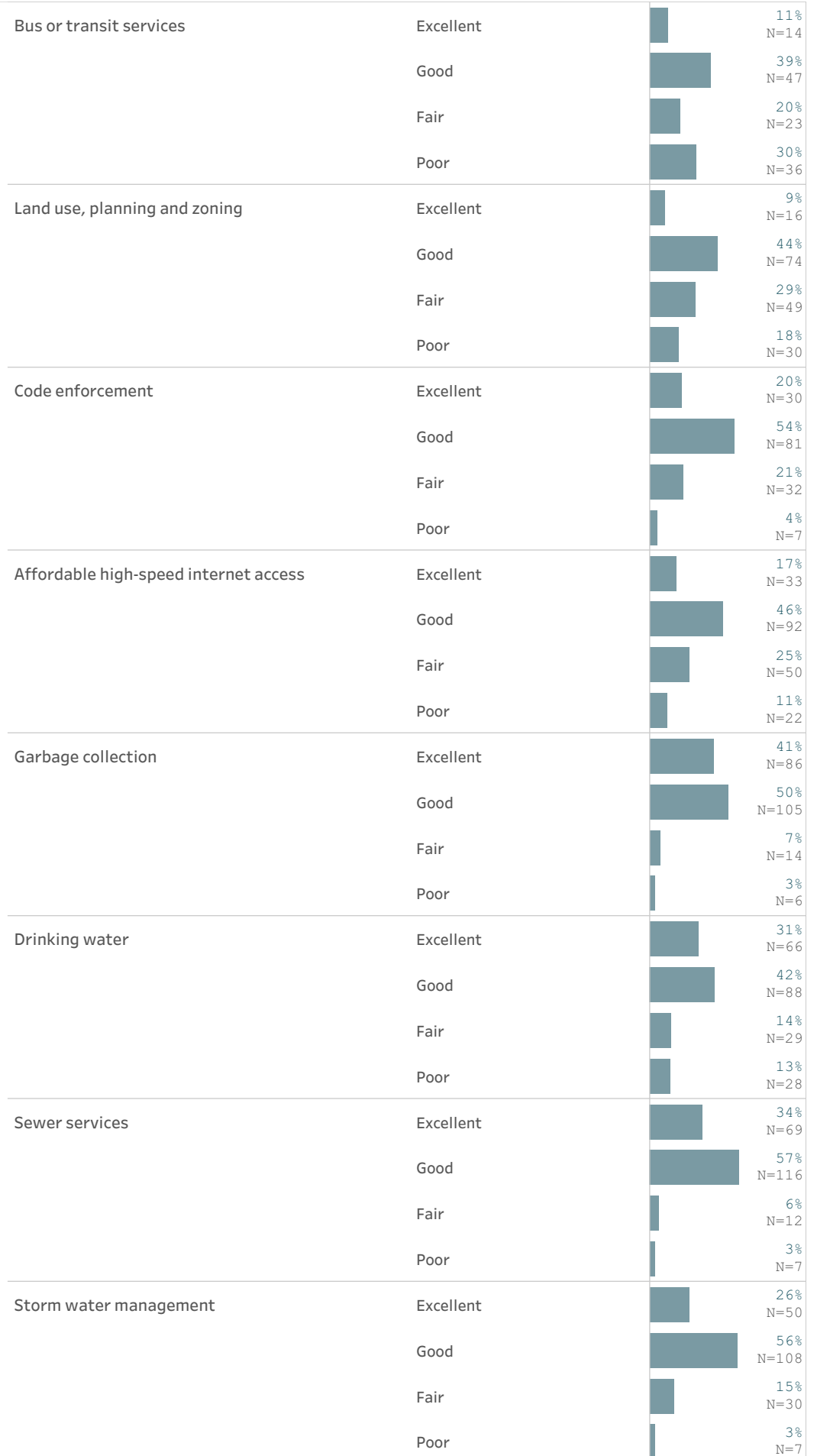
Availability of affordable quality childcare/preschool	Excellent		8% N=9
	Good		20% N=22
	Fair		42% N=46
	Poor		30% N=33
K-12 education	Excellent		52% N=82
	Good		41% N=65
	Fair		5% N=8
	Poor		2% N=3
Adult educational opportunities	Excellent		7% N=8
	Good		47% N=56
	Fair		38% N=45
	Poor		8% N=9
Sense of civic/community pride	Excellent		31% N=64
	Good		59% N=122
	Fair		9% N=20
	Poor		1% N=1
Neighborliness of residents	Excellent		30% N=64
	Good		44% N=93
	Fair		20% N=41
	Poor		6% N=12
Opportunities to participate in social events and activities	Excellent		38% N=78
	Good		47% N=96
	Fair		13% N=27
	Poor		2% N=3
Opportunities to attend special events and festivals	Excellent		52% N=109
	Good		38% N=79
	Fair		9% N=18
	Poor		1% N=2
Opportunities to volunteer	Excellent		37% N=62
	Good		51% N=85
	Fair		10% N=16
	Poor		1% N=2

Please also rate each of the following in the Franklin community.	Opportunities to participate in community matters	Excellent		33% N=57
		Good		43% N=74
		Fair		20% N=34
		Poor		4% N=7
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		18% N=34
		Good		27% N=52
		Fair		40% N=78
		Poor		15% N=29
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Franklin for help or information	No		52% N=112
		Yes		48% N=104
	Contacted Franklin elected officials to express your opinion	No		63% N=133
		Yes		37% N=79
	Attended a local public meeting	No		63% N=135
		Yes		37% N=79
	Watched a local public meeting	No		39% N=84
		Yes		61% N=132
	Volunteered your time to some group/activity	No		40% N=86
		Yes		60% N=130
	Campaigned or advocated for a local issue, cause, or candidate	No		70% N=151
		Yes		30% N=64
	Voted in your most recent local election	No		13% N=28
		Yes		87% N=188
	Used public transportation instead of driving	No		94% N=203
		Yes		6% N=14
	Carpooled with other adults or children instead of driving alone	No		51% N=110
		Yes		49% N=105
	Walked or biked instead of driving	No		56% N=121
		Yes		44% N=95
Please rate the quality of each of the following services in Franklin.	Public information services	Excellent		27% N=50
		Good		55% N=102
		Fair		16% N=29
		Poor		2% N=3

Please rate the quality of each of the following services in Franklin.

Economic development	Excellent		38% N=68
	Good		47% N=85
	Fair		12% N=22
	Poor		3% N=5
Traffic enforcement	Excellent		12% N=25
	Good		56% N=113
	Fair		16% N=33
	Poor		16% N=32
Traffic signal timing	Excellent		9% N=19
	Good		39% N=82
	Fair		29% N=61
	Poor		24% N=50
Street repair	Excellent		11% N=23
	Good		37% N=79
	Fair		38% N=80
	Poor		14% N=30
Street cleaning	Excellent		30% N=62
	Good		53% N=109
	Fair		15% N=30
	Poor		2% N=3
Street lighting	Excellent		18% N=39
	Good		48% N=104
	Fair		27% N=57
	Poor		7% N=15
Snow removal	Excellent		16% N=27
	Good		42% N=70
	Fair		24% N=40
	Poor		18% N=30
Sidewalk maintenance	Excellent		17% N=34
	Good		64% N=130
	Fair		17% N=35
	Poor		2% N=4

Please rate the quality of each of the following services in Franklin.



Please rate the quality of each of the following services in Franklin.

Power (electric and/or gas) utility	Excellent		40% N=85
	Good		58% N=124
	Fair		2% N=4
	Poor		0% N=1
Utility billing	Excellent		33% N=68
	Good		55% N=115
	Fair		9% N=20
	Poor		2% N=4
Police/Sheriff services	Excellent		53% N=109
	Good		44% N=90
	Fair		4% N=8
Crime prevention	Excellent		51% N=102
	Good		44% N=88
	Fair		5% N=9
	Poor		0% N=1
Animal control	Excellent		37% N=58
	Good		58% N=90
	Fair		5% N=8
	Poor		0% N=1
Ambulance or emergency medical services	Excellent		51% N=76
	Good		48% N=72
	Fair		1% N=1
	Poor		0% N=
Fire services	Excellent		55% N=94
	Good		44% N=75
	Fair		1% N=1
	Poor		0% N=
Fire prevention and education	Excellent		42% N=57
	Good		52% N=70
	Fair		6% N=8
	Poor		1% N=1
Emergency preparedness	Excellent		29% N=40

Please rate the quality of each of the following services in Franklin.

Emergency preparedness	Good		49% N=67
	Fair		21% N=29
	Poor		1% N=1
Preservation of natural areas	Excellent		23% N=45
	Good		41% N=81
	Fair		25% N=48
	Poor		11% N=21
Franklin open space	Excellent		26% N=51
	Good		41% N=82
	Fair		27% N=54
	Poor		6% N=11
Recycling	Excellent		17% N=33
	Good		37% N=73
	Fair		29% N=56
	Poor		17% N=33
Yard waste pick-up	Excellent		41% N=66
	Good		41% N=66
	Fair		13% N=22
	Poor		5% N=8
City parks	Excellent		50% N=106
	Good		44% N=94
	Fair		6% N=14
Recreation programs or classes	Excellent		36% N=54
	Good		52% N=79
	Fair		10% N=16
	Poor		2% N=3
Recreation centers or facilities	Excellent		37% N=71
	Good		48% N=91
	Fair		13% N=25
	Poor		2% N=3
Health services	Excellent		33% N=56
	Good		52% N=89

Please rate the quality of each of the following services in Franklin.	Health services	Fair		16% N=27
		Poor		0% N=
	Public library services	Excellent		59% N=114
		Good		35% N=68
		Fair		6% N=11
	Overall customer service by Franklin employees	Excellent		45% N=93
		Good		46% N=95
		Fair		10% N=20
		Poor		0% N=
Please rate the following categories of Franklin government performance.	The value of services for the taxes paid to Franklin	Excellent		26% N=53
		Good		49% N=100
		Fair		23% N=46
		Poor		2% N=4
	The overall direction that Franklin is taking	Excellent		15% N=32
		Good		40% N=85
		Fair		32% N=70
		Poor		13% N=27
	The job Franklin government does at welcoming resident involvement	Excellent		26% N=45
		Good		41% N=71
		Fair		30% N=53
		Poor		3% N=6
	Overall confidence in Franklin government	Excellent		19% N=41
		Good		50% N=105
		Fair		19% N=40
		Poor		12% N=24
	Generally acting in the best interest of the community	Excellent		20% N=43
		Good		40% N=85
		Fair		28% N=59
		Poor		12% N=25
	Being honest	Excellent		22% N=38
		Good		46% N=78
		Fair		22% N=38

Please rate the following categories of Franklin government performance.	Being honest	Poor		10% N=17
	Being open and transparent to the public	Excellent		22% N=41
		Good		44% N=81
		Fair		25% N=47
		Poor		8% N=15
	Informing residents about issues facing the community	Excellent		14% N=28
		Good		44% N=88
		Fair		33% N=65
		Poor		9% N=18
	Treating all residents fairly	Excellent		24% N=41
		Good		37% N=64
		Fair		19% N=33
		Poor		19% N=33
	Treating residents with respect	Excellent		29% N=56
		Good		51% N=97
		Fair		12% N=23
Poor			8% N=15	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Franklin	Excellent		35% N=75
		Good		57% N=120
		Fair		6% N=13
		Poor		1% N=3
	The Federal Government	Excellent		3% N=6
		Good		27% N=54
		Fair		33% N=66
		Poor		37% N=75
Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.	Overall economic health	Essential		49% N=104
		Very important		41% N=87
		Somewhat important		7% N=15
		Not at all important		2% N=5
	Overall quality of the transportation system	Essential		38% N=82
		Very important		34% N=72
		Somewhat important		23% N=49

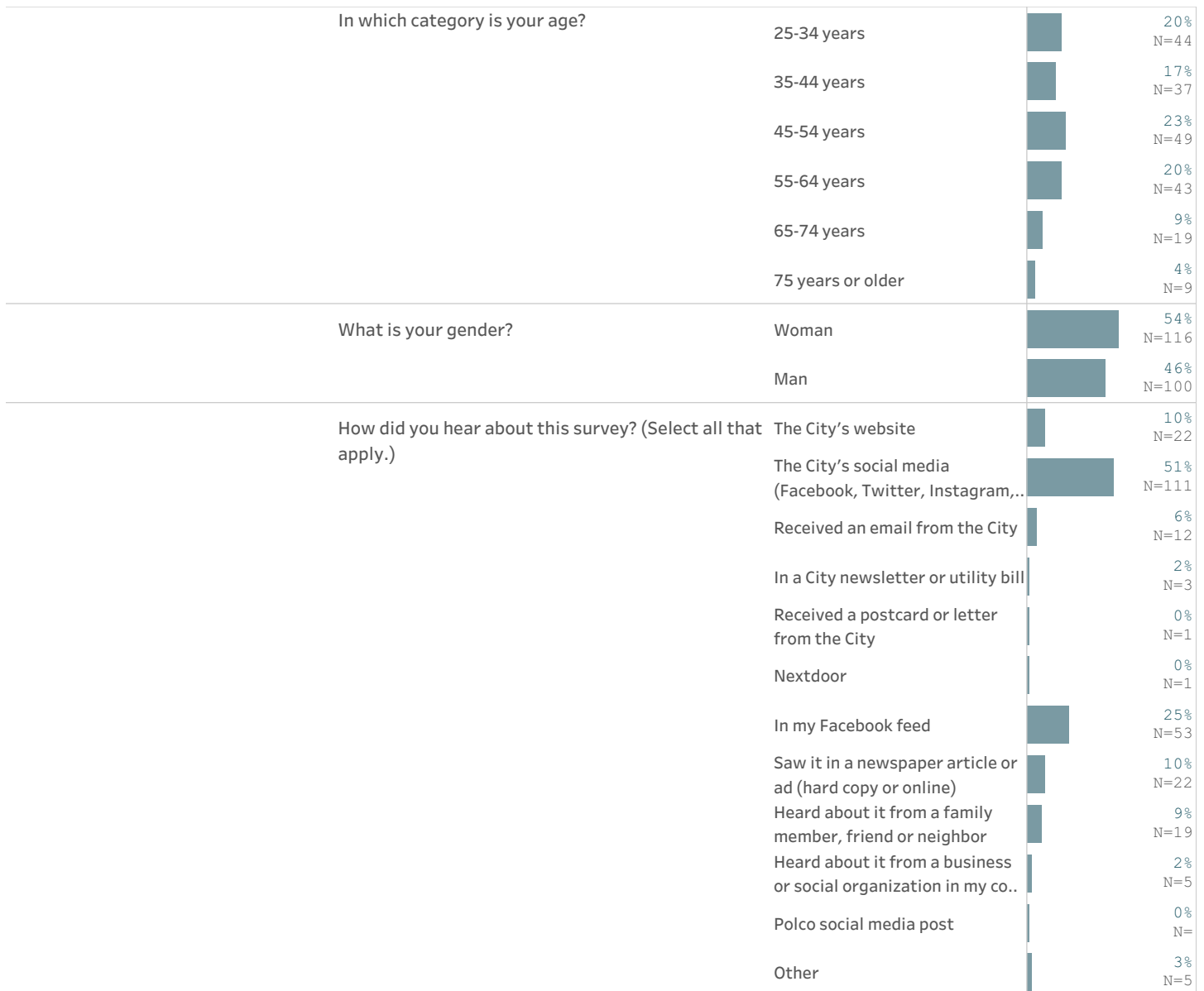
Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.

Overall quality of the transportation system	Not at all important		5% N=10
Overall design or layout of residential and commercial areas	Essential		50% N=107
	Very important		30% N=65
	Somewhat important		20% N=44
	Not at all important		0% N=
Overall quality of the utility infrastructure	Essential		50% N=105
	Very important		42% N=89
	Somewhat important		7% N=15
	Not at all important		1% N=2
Overall feeling of safety	Essential		55% N=118
	Very important		28% N=61
	Somewhat important		14% N=30
	Not at all important		3% N=7
Overall quality of natural environment	Essential		40% N=86
	Very important		48% N=105
	Somewhat important		11% N=23
	Not at all important		1% N=2
Overall quality of parks and recreation opportunities	Essential		27% N=57
	Very important		53% N=112
	Somewhat important		19% N=40
	Not at all important		2% N=5
Overall health and wellness opportunities	Essential		34% N=73
	Very important		35% N=75
	Somewhat important		30% N=64
	Not at all important		1% N=2
Overall opportunities for education, culture, and the arts	Essential		29% N=62
	Very important		40% N=86
	Somewhat important		31% N=68
Residents' connection and engagement with their community	Essential		25% N=52
	Very important		46% N=96
	Somewhat important		29% N=60
	Not at all important		1% N=1

	Please rate your level of satisfaction with the City of Franklin's management of growth:	Very satisfied		19% N=40
		Somewhat satisfied		51% N=108
		Somewhat dissatisfied		15% N=33
		Very dissatisfied		14% N=30
Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.	Regional transit	Essential		26% N=54
		Very important		30% N=63
		Somewhat important		34% N=71
		Not at all important		11% N=22
	Affordable/workforce housing	Essential		47% N=100
		Very important		23% N=48
		Somewhat important		22% N=48
		Not at all important		8% N=16
	Greenway connectivity	Essential		20% N=42
		Very important		39% N=81
		Somewhat important		30% N=64
		Not at all important		11% N=23
	Retail/entertainment options	Essential		17% N=36
		Very important		25% N=55
		Somewhat important		41% N=87
		Not at all important		17% N=37
	Public art	Essential		8% N=17
		Very important		24% N=51
		Somewhat important		44% N=93
		Not at all important		25% N=52
In general, how many times do you:	Access the internet from your home	Several times a day		90% N=194
		Once a day		6% N=12
		A few times a week		3% N=6
		Every few weeks		0% N=
		Less often or never		2% N=4
	Access the internet from your cell phone	Several times a day		97% N=203
		Once a day		2% N=4
		A few times a week		1% N=2

In general, how many times do you:	Access the internet from your cell phone	Every few weeks	 0% N=1
	Visit social media sites	Several times a day	 80% N=171
		Once a day	 12% N=26
		A few times a week	 3% N=7
		Every few weeks	 2% N=3
		Less often or never	 3% N=7
Use or check email		Several times a day	 88% N=189
		Once a day	 8% N=17
		A few times a week	 2% N=5
		Every few weeks	 2% N=5
		Less often or never	 0% N=
Share your opinions online		Several times a day	 14% N=29
		Once a day	 4% N=8
		A few times a week	 11% N=23
		Every few weeks	 31% N=64
		Less often or never	 40% N=83
Shop online		Several times a day	 13% N=28
		Once a day	 8% N=16
		A few times a week	 42% N=90
		Every few weeks	 32% N=68
		Less often or never	 6% N=12
Please rate your overall health.		Excellent	 27% N=59
		Very good	 52% N=112
		Good	 18% N=39
		Fair	 2% N=5
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive	 5% N=11
		Somewhat positive	 18% N=38
		Neutral	 29% N=62
		Somewhat negative	 37% N=79
		Very negative	 12% N=26
How many years have you lived in Franklin?		Less than 2 years	 17% N=38
		2-5 years	 19% N=41

	How many years have you lived in Franklin?	6-10 years		16% N=35
		11-20 years		18% N=39
		More than 20 years		29% N=63
	Which best describes the building you live in?	One family house detached from any other houses		61% N=133
		Building with two or more homes (duplex, townhome, apa..		39% N=83
	Do you rent or own your home?	Rent		35% N=75
		Own		65% N=141
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		3% N=6
		\$500 to \$999		9% N=19
		\$1,000 to \$1,499		10% N=21
		\$1,500 to \$1,999		27% N=57
		\$2,000 to \$2,499		21% N=44
		\$2,500 to \$2,999		15% N=32
		\$3,000 to \$3,499		8% N=16
		\$3,500 or more		8% N=17
	Do any children 17 or under live in your household?	No		65% N=140
		Yes		35% N=74
	Are you or any other members of your household aged 65 or older?	No		76% N=164
		Yes		24% N=52
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		1% N=2
		\$25,000 to \$49,999		13% N=28
		\$50,000 to \$74,999		9% N=19
		\$75,000 to \$99,999		10% N=20
		\$100,000 to \$149,999		25% N=52
		\$150,000 or more		42% N=87
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		95% N=205
		Yes, I consider myself to be Spanish, Hispanic, or Latino		5% N=11
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander		7% N=14
		Black or African American		3% N=5
		White		92% N=193
		Other		8% N=16
	In which category is your age?	18-24 years		7% N=15





November 2022

Dear City of Franklin Resident:

Please help us shape the future of Franklin! You have been selected at random to participate in the 2022 Franklin Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Franklin make decisions that affect our City.

A few things to remember:

- **Your responses are confidential and no identifying information will be shared.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<https://polco.us/franklintn22>

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 615-791-3217.

Thank you for your time and participation!

Sincerely,

A handwritten signature in black ink, appearing to read 'Ken Moore', is positioned above the printed name.

Dr. Ken Moore
Mayor

The City of Franklin 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Franklin.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Franklin as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Franklin as a place to raise children.....	1	2	3	4	5
Franklin as a place to work.....	1	2	3	4	5
Franklin as a place to visit.....	1	2	3	4	5
Franklin as a place to retire.....	1	2	3	4	5
The overall quality of life in Franklin.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Franklin as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Franklin.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Franklin.....	1	2	3	4	5
Overall design or layout of Franklin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Franklin (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Franklin.....	1	2	3	4	5
Overall quality of natural environment in Franklin.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Franklin.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Franklin to someone who asks.....	1	2	3	4	5
Remain in Franklin for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Franklin's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Franklin community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Franklin community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Franklin.....	1	2	3	4	5
Variety of business and service establishments in Franklin	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Franklin.....	1	2	3	4	5
Overall image or reputation of Franklin	1	2	3	4	5

7. Please also rate each of the following in the Franklin community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Franklin.....	1	2	3	4	5
Ease of travel by public transportation in Franklin.....	1	2	3	4	5
Ease of travel by bicycle in Franklin.....	1	2	3	4	5
Ease of walking in Franklin.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Franklin.....	1	2	3	4	5
Overall appearance of Franklin.....	1	2	3	4	5
Cleanliness of Franklin.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Franklin.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Franklin (in-person, phone, email, or web) for help or information.....	1	2
Contacted Franklin elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Franklin.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The City of Franklin 2022 Community Survey

9. Please rate the quality of each of the following services in Franklin.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Franklin open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Franklin employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Franklin government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Franklin	1	2	3	4	5
The overall direction that Franklin is taking	1	2	3	4	5
The job Franklin government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Franklin government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Franklin.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Franklin.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Franklin	1	2	3	4
Overall design or layout of Franklin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Franklin (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Franklin	1	2	3	4
Overall quality of natural environment in Franklin.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Franklin	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please rate your level of satisfaction with the City of Franklin's management of growth:

☐ Very satisfied ☐ Somewhat satisfied ☐ Somewhat dissatisfied ☐ Very dissatisfied ☐ Don't know

14. Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>	<u>Don't know</u>
Regional transit.....	1	2	3	4	5
Affordable/workforce housing	1	2	3	4	5
Greenway connectivity.....	1	2	3	4	5
Retail/entertainment options	1	2	3	4	5
Public art.....	1	2	3	4	5

15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

The City of Franklin 2022 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

- ☐ Excellent
 ☐ Very good
 ☐ Good
 ☐ Fair
 ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- ☐ Very positive
 ☐ Somewhat positive
 ☐ Neutral
 ☐ Somewhat negative
 ☐ Very negative

D4. How many years have you lived in Franklin?

- ☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

- ☐ One family house detached from any other houses
☐ Building with two or more homes
 (duplex, townhome, apartment, or condominium)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

- ☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- ☐ Less than \$500
 ☐ \$2,000 to \$2,499
☐ \$500 to \$999
 ☐ \$2,500 to \$2,999
☐ \$1,000 to \$1,499
 ☐ \$3,000 to \$3,499
☐ \$1,500 to \$1,999
 ☐ \$3,500 or more

D8. Do any children 17 or under live in your household?

- ☐ No
 ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

- ☐ No
 ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000
 ☐ \$75,000 to \$99,999
☐ \$25,000 to \$49,999
 ☐ \$100,000 to \$149,999
☐ \$50,000 to \$74,999
 ☐ \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic, or Latino
☐ Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
☐ Asian, Asian Indian, or Pacific Islander
☐ Black or African American
☐ White
☐ Other

D13. In which category is your age?

- ☐ 18-24 years
 ☐ 55-64 years
☐ 25-34 years
 ☐ 65-74 years
☐ 35-44 years
 ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

- ☐ Female
☐ Male
☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Good quality affordable housing
- more variety of housing options, i.e. smaller, affordable apartments
- (1) Managing population growth and the resulting demands on infrastructure (Schools, utilities, etc.) without increasing property taxes.
- n/a
- Over development of green spaces and spaces where there is not good access roads.
- Creating a community in which the children raised by the community can afford to live in the City of Franklin once they become adults. This is getting more and more difficult for the children of Franklin and creates a city in which we are losing our own to other cheaper communities. This loss opens the door to outsiders who think that Franklin is a great place to spread their MAGA extremism and that is something that we do not want in our community. Franklin has always been a community that accepts everyone but this is being threatened by those MAGA extremists who are moving to our community and creating a hostile environment for anyone who is different. Franklin is a place for diversity and freedom and we can not allow outsiders to come and ruin that for everyone.
- Fiscal balance and responsibility
- Public schools are behind the times. They need to promote IT skills (i.e. developers, analysts, cyber security) MUCH more for the future. Right now, it's barely an option. Local companies hire 80% foreigners on H1s for our great IT jobs. Train these kids up for tech!!!
- Too many apartments being built. Demand services but don't pay the taxes.
- Lack of sidewalks.
- Alt-right interference in public school curriculum and textbooks.
- More people are attending downtown festivals than the infrastructure can handle. New neighborhoods should all have sidewalks.
- Franklin is losing its Southern character
- Too much government oversight/restrictions on economic development
- Sorry but it's traffic!- the Mack hatcher complete loop around Franklin needs to be a priority not widening roads.
- (1) Roads & traffic (2) Roads & traffic (3) Un-checked residential growth & impact on schools.
- Growth and affordable housing.
- Loss of canopy & increase in density & flood risks. It would be nice if the city valued the historic trees and how essential they are in managing runoff & flood risks. So much emphasis is placed on maintaining historic structures while trees, some of which are older than the historic structures, are easily discarded.
- The environment.
- Affordable housing options of any/all kinds.
- (1) Too many new houses being built, destroying precious land, & causing more people to move here (2) Affordable housing has disappeared (3) Adding sidewalks instead of more needed lanes.
- "\$" keeping cost down.
- Outside crime coming to Franklin due to healthy / affluent city. Car break in's.

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- 1. Rising cost for city services such as water/ sewer. Curbside recycling should be available without extra fee. Hard to be retired in city I've lived in for over 20 years. 2. Lack of respect/support for teachers in this county who have helped to establish a top-notch school system. City and county don't mind taking credit, but I never see that they give due credit. 3. Mental health services, especially for teens. Too many suicides among our young people. Safety in neighborhoods. There are no sidewalks in more established neighborhoods. Trying to walk or ride a bike is always a little scary. Having to worry about speeding and erratic driving in residential areas, especially when people use the neighborhood as a cut-through to avoid more congested areas. Recreational/exercise activities for families are great and well advertised but don't see much for older adults. It may be available, but not as well known.
- Affordable housing.
- AFFORDABLE HOUSING.
- Road way planning seems biased toward big developers and ignores issue of property value impact due to planned roadway expansions through quiet neighborhoods. Your quest to create major connectors to enable more housing / retail is negatively impacting your existing residents who are paying taxes already. You need to rethink urban planning to preserve quality of life & property values for existing home owners. Franklin seems greedy.
- Management of growth.
- Affordable housing. Too many people cannot afford to live in the community where they work.
- GROWTH.
- Maintaining historical knowledge of what happened here so we don't repeat it.
- My husband and I have grown up in Franklin since we were in elementary school. As of a month ago we are finally homeowners in Franklin. We feel so much pride to be from Franklin and to have witnessed Franklin's growth in the past few years. When we were deciding where to live after finishing our graduate programs, the only con we could think of about Franklin was its lack of diversity and celebration of culture. As much as I love Franklin, growing up here as a minority was hard. I worry that if we stay here if I have kids one day that they will face the same challenges. I want my future kids to feel accepted and loved and just as much a part of Franklin as the non-minority children. I think a place like "plaza mariachi" in Nashville would be an amazing addition to Franklin. It would serve as a cultural hub and a place for all communities in Franklin to come together and have activities. Thank you -u's for allowing us this opportunity to provide n -ut!.
- The continued growth in Franklin & providing limitations to that growth is very concerning. This massive growth (trying to fit as many homes as possible on little land) it gravely affecting our schools. Help these schools!.
- Poor road, high taxes, too much development. Franklin is losing its charm due to over development.
- COST OF LIVING IN FRANKLIN & SAFETY.
- Affordable housing.
- Better management of commercial/residential development that is destroying critical native habitat that is essential for supporting wildlife (mammals, birds, pollinators, etc.). It is essential for our leaders to conserve and restore native habitat (trees, shrubs, wild-flowers) and waterways.
- Over populated.
- It's popularity for all the reasons above is drawing a new socially & political mix of residents that is changing the face of Franklin, not necessarily for the better. I fear we are losing the warmth and welcoming spirit that has made Franklin such a welcoming community historically. It is a challenge that I am not sure how to successfully address in our current culture.
- Too many housing developments taking away the bucolic fields of Franklin, limit # of new subdivisions and increase land grants for Franklin farms.

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Growth.
- Affordability.
- ADDITIONAL "SMALL COTTAGES" COMMUNITY FOR THE ELDERLY (55+) "AFFORDABLE".
- Keeping things affordable.
- Managing growth.
- The new apartment complex off of Royal Oaks will be adding at least 800 vehicles to an already crowded traffic area. We fought and won building this complex several years back. Unfortunately we will be leaving Franklin after the city snuck this project in during covid.
- No affordable housing for people on a fixed income.
- I am 81 yrs old, confined to a wheel chair, losing the sight in 1 eye and have been diagnosed recently with congestion heart failure. Many of these questions I have no knowledge of as I cannot get out on my own or take part in any of those things or use any of them. Thank you.
- Affordable housing.
- Affordable housing. More senior places to live that are not luxurious. Luxury makes apartments not affordable.
- Managing large multi-unit residential properties without destroying the feel of Franklin. Example of a bad one is at corner of Carothers and liberty.
- *Rapidly growing population of families moving here.
- Affordable housing.
- Builders are putting houses on top of houses. Yuck!.
- Poor water quality and the cost of water. Franklin's water is terrible to drink.
- Affordable housing.
- *Infrastructure. Manage growth,. It seems that there is something huge being built on every square inch. Our infrastructure can not handle it.
- Too much development <both homes & apartments> & not preserve green space. Thank goodness brown's farm is being held up - too much congestion for that area by the river.
- Population has taken away from the small town.
- I do enjoy living in Franklin, but sadly I watch it lose its small town charm by joining the race of growth and prosperity.

- Cost of living & affordable housing.
- Affordable housing!.
- EXCESSIVE BUILDING OF VERY LARGE EXPENSIVE RESIDENCES WITH TOTAL DISREGARDS FOR NEEDS FOR AFFORDABLE HOUSING.
- I was born & raised here. I understand for economic growth we need to grow but I cant go anywhere in Franklin w/out traffic anywhere. The roads and space cannot keep up w/ the growth rising so quickly.
- Growth. I moved here in June '21 and am here every month for a couple weeks and will be fully moved here in June '23. It is the best town ever, but it is growing and a lot of out of state folks coming in obviously. Be nice if it kept it's personality intact, which is why I moved here in the first place.
- Managing growth.
- Maintaining economic & residential growth, but considering overcrowding & what is too much growth.
- Rising costs of living associated w/ this being such a desirable city to move to. 2nd option: tension between "locals"& "transplants" (esp. re politics).
- Maintaining excellent education/ school system establish transit to Nashville.

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- FLOODING DANGERS. WHEN YOU COVER THE GROUND WITH BUILDINGS, CONCRETE OR PAVING, YOU CREAT RUN OFF. WE HAVE TO STOP THE RUN OFF AND HELP THE RIVER. THE RIVER NEEDS SOME HELP WITH CLEANING & CREAT SOME RUN OFF BASING. OUR WORST FLOOD IS YET TO COME!.
- Cost of living - overall economy.
- Environmental degradation esp. to Harpeth River. Lack of parks, green space and greenways, over development too many phosphates and sediments green ways should connect from all directions to downtown Franklin, so you can ride a bike or walk from home.
- Too many new homes/buildings are being built. It is becoming no longer affordable and is causing people that have lived here a long time or their whole lives to move elsewhere.
- Fixing side walks in subdivision; crimes; more senior citizens housing.
- -Behavior of children in schools!! -lack of parental involvement with children. The county/city needs a place for children with severe behaviors especially at the elementary level.
- I just moved here and rent an apt lower rents.
- Moderate price for housing...
- Property taxes going up yearly; a better rate for retired people for property taxes. Gas prices need to be lowered in order to purchase instead of going to joining counties. Forty cents on the dollar is too high, very greedy in our city of Franklin & nothing is done w/monies but pay our officials high dollars. It is sad to see the city of Franklin loosing out on gas prices that are lower in price. Wake up Franklin!.
- Over development, lack of parks, walking trails, tennis courts, etc. Communication of resources, opportunities, etc.
- Over-development, over building, over-growth. We have lost the small-town feel and friendliness this city had 30 years ago, and the loss of undeveloped, scenic areas all over Franklin and along 7-65 is tragic. Too much growth has ruined a once beautiful and non-crowded gem. Shame on the commissioners over the last 30 years for destroying historic Franklin.

- DEVELOPING IS OUTSTRIPPING INFRASTRUCTURE, HOW CAN YOU ELIMINATE TRAFFIC - ITS PART OF THE INFRASTRUCTURE PROBLEM. TRY GETTING ON SUNSET/CROTHERS/MCEWEN AT ANY RUSH HOUR, TOO MANY NEW HOUSES/DEVELOPMENTS WITH 2 OR 3 LANE ROADS.
- Affordable housing
- Population growth
- Explosive growth.
- Not having enough room for the overflow of new residents.
- Natchez street not being honored
- Complete lack of diversity in race, ethnicity, religion and income reflected to people who don't live here. Every visitor I bring to Franklin comments on the total "whiteness" of the city, often followed by a "why do you live here" question. Oh, and celebrating our link to the Confederacy continues to be a horrible message to anyone who isn't a white southerner. Pulled up the City of Franklin Leadership Team web page to see how the city is facilitating/encouraging minority hiring and.....well, damn.
- That the infrastructure be laid down before further development and that farm land (I.e. Gentry and others) is preserved. Also that developers are not able to develop in flood plains...thank you Planning Commission and BOMA for not approving Brownland Farms.
- Increase in crime
- Too expensive to live here. Can't afford to buy a home or move apts.
- More medical professionals. Difficult to find doctors accepting new patients.

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Having affordable housing, restaurants, and other businesses that are within a price range that everyone can enjoy and not those living in higher priced areas and relocating from out of state. The city needs to remember there is still a large group of citizens who have grown up here and stayed, and not just moved here because we had the money to do so.
- Extreme ideology of right-wing extremism and conspiracy theories
- Managing growth - schools, traffic, roads & streets.
- Uncontrolled growth.
- Politics. Example - people threatening others at school board meetings with nothing being done and no arrests. Please keep religion and politics separate!.
- Street maintenance I think it is because of poor constriction.
- Allowing affordable single family housing development, specifically, permitting smaller, starter level housing.
- Folks in Franklin believe that we are the best in TN (which we are), but there is much improvement needed especially in education. Being the best in TN still leaves us far behind many states. Franklin should lead the way in demanding better.
- Affordable housing for work force.
- An important challenge is to continue growth in an aesthetically pleasing and environmentally friendly way, which conserves the green spaces and pastures, and health of the environment, which make Franklin a beautiful and peaceful place to live (and not just some other ugly suburban area with strip malls and power lines). It is also important to continue to support small business and mom / pop shops which make Franklin charming and special. This must be done by limiting chains and big box establishments, and conserving natural areas whenever possible.
- Too rapid growth patterns: population density
- Population growth.
- Affordable housing
- You have listed traffic above and please address the infrastructure. Subdivisions are going up but the roads are still two lane. Cost of living (buying a home), I could not afford to live here now on my teacher's salary. The county firefighters are volunteer? Seriously? I babysit, feed, and care for a volunteer firefighter's children as he trains. The "volunteer" firefighters should be paid. The population must be controlled unless the infrastructure is also given attention to. For example, Columbia Pike (as are Henpeck Lane, Coleman Road, Lewisburg Road) is still 2 lanes even though businesses, schools, and subdivisions have been added; I have lived here since 1999 and when I go "in person" to take care of my car tags, I see the exact same number of counters offered to customers and the exact same number of employees. Citizens wait hours to receive services; driver's licenses are the same. I spent 6 hours to get the Gold Star on my driver's license. Again, the same number of facilities and the same number of counters. It seems WE have grown but not the Government Services availability. At this point, I will not address the emissions facilities as that has been made void. However, it still baffles me that the testing center I had been going to still had two bays even though the population continued to grow year after year. I dearly LOVE Franklin and so proud to call it my home, however, I feel that we have "gotten too big for our britches" as my grandmother would say. We offer so many lovely things to visitors/tourists but have seemed have to forgotten about the hard working people that actually live here each and every day.
- Affordable housing for a working class.
- Connectivity from my neighborhood to downtown via safe sidewalk/bikeways.
- The migration of people from CA, IL, NJ, NY and the cultural challenges and dynamics.
- Franklin is a homogenous community. There is very little diversity.

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- cost of living
- Handling growth while maintaining the unique feel of Franklin and its reputation nationally as a great place to live
- Jerk cops
- With such widespread growth, creating a culture of a sense of belonging and connectiveness among the residents.
- Locals and diverse populations will soon be priced out of our home
- Growth needs to be manageable - more apartments - (new construction) not in best interest of Franklin.
- Cost of living people don't want to work bicycles decreased.
- Managing growth without raising the cost of living/taxes too much
- Housing-affordable for fire, police, teachers, nurses - essential people to stay-live in the Franklin area. Housing for vulnerable.
- Managing growth such that it remains welcoming of newcomers and respectful of established residents
- Do not allow developers to get the city to annex their land into the city making the area too dense & put pressure on support services (roads, schools, law enforcement, utilities, etc).
- Helping school age children learn to be kind and considerate instead of just courteous. This is a serious problem across the schools.
- Uncontrolled growth and reduction of greenway space and natural feeling surrounding Franklin, both west of Franklin and along Carothers
- Wokeness in the Education System - needs to be cleaned up and focus on true education
- Affordable housing.
- Maintaining low taxes and good schools
- Housing for all incomes.
- Growth and infrastructure to support it
- Inclusiveness and affordable housing
- Housing, both affordable and non affordable. As more people want to move to Franklin, lack of housing keeps Franklin unaffordable, yet too much housing, puts a strain on affordability of city services.
- Nothing
- Affordability for line level employees.
- Infrastructure. Too much development is being allowed to take place without the corresponding infrastructure. Some schools are overcrowded and some roadways (for example the Carothers extension) do not seem to be designed with growth in mind. (In some cases it's not clear whether this is a Williamson County issue or a Franklin city issue.)
- Affordable housing
- The cost of living here is driving people away.
- high cost of living
- Trash men not stopping @ stop sign line @ 3 way stop sign & they are going to kill someone by not stopping ever.
- Overflow of new residents.
- Affordable housing especially for teachers and lower income jobs.
- cost of living
- Affordability of housing.
- Our population growth has been astronomic. There's no unwringing the bell, but can we please put a stop to the money-grab of adding new tax-payers and preserve some of what made people flock here in the first place. You used to regularly see people out on horse back and actual farms here. We don't need anymore cookie cutter neighborhoods that are worsening the flooding issues for the existing structures.

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- We need more side walks and bicycle lanes so we commute to schools or groceries via bikes and/or walk.
- Influx of new residents. Franklin is such a great town but growth is getting out of hand. It's losing it's 'small town feel'.
- stability of utility services
- Over-growth, sufficient infrastructure to absorb growth.
- Provide a tax discount for senior citizens on property taxes.
- Density! too many houses too close together-inadequate roads-way too many apt. bldgs!! - parking issues if you go downtown area! That is why I quit going-used to love Franklin, now rethinking it.
- Maintaining green space, preserving Franklin, having adequate infrastructure, more local restaurants and bakeries.
- Uncontrolled growth. To many condo and apts.
- INABILITY TO MAINTAIN RETAIL WORKFORCE AFTER PANDEMIC. OVERBUILDING OF CONDOS/APARTMENTS (IN PARTICULAR HUGE DEVELOPMENT ON CAROTHERS) PUTTING STRESS ON INFRASTRUCTURE AND TRAFFIC. NOTICEABLE INCREASE IN PROBABLE ILLEGAL IMMIGRANTS. LOSS OF SOUTHERN CULTURE THAT MADE FRANKLIN SPECIAL. CONCERN FOR "WOKE" AGENDA IN PUBLIC SCHOOLS.
- Controlling growth.
- Housing affordability and a variety of housing options for residents (potential residents).
- Affordability -- I don't what to do about this though. Franklin is exceptional which drives up housing prices and taxes and costs in general
- I don't no.
- Don't know
- Creating affordable opportunities, housing and employment to all of the city's residents. Not just the most affluent.
- Infrastructure for population growth
- franklin is being overbuilt with residential housing and high density subdivisions
- cant see bc no street lights
- Affordable housing
- Showing respect to all residents, not just Christians. One should be able to enjoy the community and it's many activities and resources without feeling ostracized for not being conservative or Christian enough.
- High cost of living.
- Little diversity or affordable housing.
- Housing prices
- Responsible growth that meets Envision Franklin and zoning while taking into consideration climate and infrastructure.
- waste cleaning
- Parking, sidewalks, clean chlorine free water crime.
- There needs to be more connectivity through greenways and cycling lanes throughout the city to encourage people to get out and not use their vehicles.
- Influx of growth and services growing to match them
- Affordable housing
- Affordable housing may become a challenge. As more people move to Franklin, affordable housing may suffer.
- Managing Growth. We live in a vibrant growing community but worry to much growth is going to bring unwanted issues to our community
- Managing growth and retaining quality of life.

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Crime
- The "rising cost" of all utilities unless you are extremely wealthy!.
- Affordable housing
- Too much growth affecting natural areas of Franklin
- Flooding, water.
- to fast of growth and not being able to upgrade the infrastructure accordingly
- Sidewalks eg Mallory station road.
- Affordable housing.
- Affordable housing for first-time buyers and workforce.
- Rising housing costs
- Cost of living; downtown franklin - turning more corporate than historical.
- Diversity, Equity, and Inclusion. White Lives Matter and people of the like feel much to comfortable and supported here for it to be an inclusive environment for everyone. Most people here think the same when it comes to worldview and politics and are quick to reject other than.
- managing city infrastructure growth
- Infrastructure keeping pace with population growth
- too many traffic lights and needs a bypass
- maintenance and upkeep of city owned businesses and low-income housing buildings.
- Keeping what has made Franklin so appealing for the transplanted people- it's small town feel & friendliness.
- Increasing housing stock to improve affordability for those native to Franklin while maintaining high quality of life.
- MANAGING GROWTH AND MAINTAINING FRANKLIN SENSE OF COMMUNITY & QUALITY OF LIFE.
- Clean water and water pressure to residents
- Not important to everyone, but there is a great need for indoor tennis courts open to public w/o private membership or neighborhood restrictions.
- Housing costs
- To manage growth
- Traffic-out of control too many subdivisions without thought of traffic!.
- Growth and resident involvement with city government
- Development
- Walkability and connectivity
- management of incoming people
- Losing the heart of Franklin by over development.
- I would like to see sidewalks connecting all neighborhoods to downtown!.
- Affordable Housing
- There is too much growth for the infrastructure that we have available. There is too much growth for the land we have available.
- Growth of the community
- Growth vrs infrastructure
- Supporting population growth without changing character& high quality of life
- Affordable housing - houses not condos / apartments
- Out of control growth with lagging infrastructure
- Not enough sidewalks and bike trails. Need more people out of their cars and moving more.

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Too many people moving here which makes it increasingly difficult for Franklin to retain its charm and character
- Traffic congestion & lack of downtown parking.
- maintaining high-quality education (which means not banning books or engaging in RIDICULOUS discussions about CRT)

- Preserving the natural beauty of Franklin and having that a priority when considering growth.
- Maintain an excellent education system
- Managing the growth rate of the city and approving subdivisions in flood areas and not considering the flow of traffic through existing subdivisions. I now have a \$22 a month increase on my water bill because storm water runoff is not up to code. A result of too much building. We must preserve Franklin's heritage. The destruction of the black historical district has erased the history of Franklin. Building new infrastructure and maintaining existing infrastructure. The population of Franklin has exploded and our perfect little gem of a city has become more stressful in general.

- Controlled growth for housing, control of expansion as possible. Middle income housing.
- Affordable housing and diversity in our community
- Affordable Housing
- Natives being able to continue living here due to affordability
- Education
- Affordability.
- Housing developments popping up everywhere.
- Housing inequity for service workers teachers, policemen, fireman.
- over population without commensurate infrastructure
- Lack of work force.
- Downtown area/tourist everywhere on the weekends! Not using crosswalks, stopping/parking in the middle of streets/hardly no police presents! / No parking enforcement on weekends! I have lived blocks from downtown for 32+ yrs every yr it gets worst.
- Retaining it's uniqueness & current quality of life with the influx of increased population. Certainly welcome them but need to ensure Franklin remains the desired location that drew them here initially.
- Crime in neighborhoods
- Affordable housing is key to Franklin's growth. When compared with other cities, the housing is highly expensive and economic diversity is missing leading to high inflation.
- Financial responsibility over spending
- Low income housing.
- Keeping community feel of a quaint town with so many moving here from other parts of the country. Stay with core values that have made Franklin a great place to live. Preserving the history of Franklin and not going "woke".
- Density of houses and apartments.
- code enforcement in older neighborhoods
- More police officers & let them do their job.
- Influx of new residence and infrastructure to support a larger population.
- planned development - too many housing developments with small lot sizes and without appropriate infrastructure; losing a lot of Franklin's character by getting rid of green space and agricultural farms etc; retail developments with too much repetition; too many banks taking up important space;
- Cost of living.

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Balancing long-term growth without losing what makes Franklin a special place to live.
- None
- I, for one, would have loved to keep Franklin a small town feel. My issue is the growth. The word got out at how wonderful it is here!
- Lack of diversity.
- Responsible growth ... keeping the soul of Franklin in tact
- Rate of growth is, ability to keep up streets, highways.
- Public safety is important. As the population grows, crime of all kinds can creep up. I accidentally left my car unlocked in Franklin Bridge golf course parking lot, and I found it had been rifled through. This is a simple example of a crime of opportunity. I hope the city will maintain an adequate police force that grows with the population.
- NA
- Lack of affordable housing options. Teachers and essential workers will not be able to live in Franklin.
- Affordable housing options, teacher pay.
- very expensive to live in Franklin, especially when factoring in housing costs
- Lack of Educators wanting to work here as they cannot afford to live here.
- Allowing for more well-thought out mixed-use or more dense residential developments to bring more housing supply to help with the affordability issue here.
- balancing new residential construction without losing farms and greenspace
- Maintaining our small town charm while managing growth.
- unknown
- Education and racial issues
- Maintain quaintness of downtown to continue to attract tourists.
- Affordable housing for the low income residents
- Expanding & upgrading infrastructure for utilities.
- Slow down growth, for infrastructure to catch up! Stop commercial landscapers from blowing gear clippings, leaves in to road and stormwater system!
- Lack of diversity and the influx of less friendly residents changing the feel of Franklin.
- Keeping housing affordable.
- Affordable housing for low income families.
- Treatment of minorities and the lack of workforce housing. Get the housing on the Hill done! It's been talked about way too long. Similarly developers come in with ridiculous plans and expect the city to cave. Educate the alderman on the dangers of building on flood plains. The Browns' farm discussion was ridiculous. Yes the family has a right to sell the land, but not for a prohibited use. Don't ever allow building on flood plains.
- Keeping liberal ideology out.
- Affordable housing!.
- Diversity, affordable housing for people who work here. Too many nurses, teachers, etc., can't afford to live here. Too much kowtowing to high-end developers.
- prices of homes
- AFFORDABLE / WORKFORCE HOUSING PROVIDING EMPLOYEES FOR EMPLOYERS BY AVAILING THEM THE OPPORTUNITY TO LIVE IN FRANKLIN *TIME TO ACT AND QUIT TALKING!.
- Too much growth with housing. Franklin is losing the small town feel.

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- To properly manage growth. Just because everyone and everything wants to be in Franklin, doesn't mean we need to allow it. It impacts everyone's lifestyle.
- N/A.
- Housing affordability - having a variety of housing options
- Growth of homes/commercial buildings which may not have proper infrastructure build pace to match
- The same as everywhere in TN right now, the theocratic, anti-science, fascist movement that's taking over the entire state.

- Growth & affordable housing.
- GETTING QUALIFIED ASSOCIATES TO GO TO WORK! LOCAL BUSINESSES ARE RUNNING SHORT OF HELP WHICH LEADS TO POOR CUSTOMER SERVICE!.
- Lack of safe bicycling lanes / limited recycling options
- zoning and enforcement
- Growth outpacing services
- Overcrowding, too much congested housing in city and rural areas. Need more outreach to mentally handicapped and seniors.
- Growth.
- Affordability - most things in Franklin (Williamson County) are much more expensive than surrounding counties, especially auto fuel.
- Communicating and discussing plans and changes before it happens.
- Education/Schools
- Affordable housing
- Out-of-control growth and continued annexation.
- Affordable Housing
- Managing growth and housing
- Quality of maintenance of city property (other than facilities less than 5 years old) and infrastructure.
- Franklin has grown TOO MUCH and lost the appeal. My Husband was raised here, and I've lived here 32 years, we raised our children and now grandchildren here and praying they'll be able to do the same. Cost of living for young families to buy homes is almost out of reach, especially for the 25-30 single adults trying to transition from renting to owning. I honestly do not see the Franklin that is being 'marketed' as a go to small town to visit and reside in. I see a town that is taking on a Disney persona of sorts and becoming a product being sold to consumers rather than providing a community for residents. The Franklin from 1995 - 2010 was a wonderful blend of small town meets development and provided a wonderful community for us to live, work and raise our families. Franklin has been allowed to grow too much and all that was the appeal then has been lost. Franklin is too crowded; the developments have taken over too much green space and the distinction of small-town Franklin no longer exists - downtown is for tourists not locals to enjoy on the weekends.

- growth is exploding, keep the home town feel
- There are 2: maintaining quality education and preserving open space/restricting more residential/commercial growth.

- Lack of sidewalks around downs avenue soccer fields
- Providing schools for the growing community
- The constant growth and losing the open green spaces. Allowing building in downtown Franklin that takes away from the small town charm.

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Uncontrolled residential growth, increasing density of residences with little improvement in infrastructure.
- Controlling growth
- Control of the rapid growth
- historic preservation
- Watching for speeders and aggressive drivers. Why not make Franklin a safe city as one of our goals!
- over growth of subdivisions over open space
- 70 % taxes going to schools... we need a say in what is being taught. No taxation without representation.
- Affordable housing
- Affordable housing for the middle class
- The loss of green space
- Growing too much. Don't lose the beauty. Seeing all houses is not why we moved here.
- Enough housing. Need focus on more single family homes and not apartments.
- 1. Williamson County Schools: overcrowded schools, liberal/ racially charged curriculum in the elementary setting, higher needs of students moving into WC due to current political climate, and teacher shortage.2. General erosion of our traditional family values.
- Affordable housing
- I do not see any effort to keep depraved social agendas away from our kids. For example, I have little faith in the public library blocking a drag queen strip show for kids when I see critical race theory books featured on displays for easy access. All other opinion metrics in this survey are moot if Franklin becomes the next frontier of a demonic manifest destiny of South Sodom with nice greenspaces, efficient traffic flow, and a bustling downtown commercial district. If pedophilia is the next member of the LGT-FU rainbow jihad, perhaps we should think about this now. ...and pay the police officers more money so they don't have to write tickets to pay for gas, training, and the ability to afford Franklin housing. Please consider that gerrymandering city borders are likely to increase infrastructure and service costs. We need to annex neighborhoods that benefit indirectly from the City of Franklin without contributing to the tax base. For example, the neighborhoods between Mack Hatcher and Stream Valley...
- Growth / Community Planning
- High Cost of Living
- Carpetbaggers
- So many farmlands being lost due to housing.
- There are too many apartment buildings too close together. The rent for these places is still unaffordable. Young families can't afford Franklin.
- You keep approving new housing developments without dealing with widening the roads. You have never finished widening MCEwen from Wilson Pike to the traffic circle. 431 to the Goose Creek Bypass is very congested. This road needs to be widened before more developments by Stream Valley are approved.
- Conscientious growth so that Franklin doesn't lose it's charm and special status
- unrestricted growth
- Affordable housing
- Economic sustainability of growth, especially the disconnect between city growth and county schools.
- Preserving green space
- Affordability of housing. I was nearly priced out of the market to live here.
- low cost housing

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- There are too many people moving into this area. Natural/open space is disappearing rapidly for new developments. We are losing the small town character that made this such a nice place to live. the pace at which new neighborhoods are being build should slow down. Less building permits should be handed out. It's not all about money.
- Light rail system
- The amount of growth Franklin has seen, but still mainly offering single family housing is not sustainable. Rezone and make areas more dense to stop the outrageous sprawl. Also, with all the road work there' s no reason not to have BIKE LANES! Also this form should have more specific questions.
- Lack of workforce/affordable housing as well as a lack of a variety of housing styles and options
- Too many people moving in. Education.
- managing growth and traffic flow
- Affordable housing and fair treatment
- Population density without the infrastructure to support it.
- Maintaining the quality of life that the residents currently enjoy.
- storm water management
- Too much growth too quickly; need more greenspace
- Zoning
- Reduction of property taxes for elderly who depend on Soc.Sec. for survival.
- Infrastructure
- high can't afford the rising cost of rent in Franklin. Affordable, rent controlled housing would be a blessing and would change many of my answers
- affordable housing
- too much development and fixing traffic issues (especially in Cool Springs area)
- Everything that involves a growing population!
- Responsible growth
- no affordable housing for lower income families
- Growth, Franklin will not continue to be a great place to live if we continue to allow the population to over run our city!!
- Growth and the infrastructure to support it
- Making sure there's some commercial for the residents who are farther from I65, there's a large area of residential with no commercial to support it.
- Cost of living
- management of new developments
- Too many new apartment buildings
- Social and recreational activities. Highest educational level
- Quality affordable housing
- Housing
- Growth
- Political divisiveness

Verbatim Responses

Franklin, TN

The National Community Survey
2022



15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Insuring that ALL are welcome not just those who can afford to live here. We can begin by ensuring there is affordable housing and employment opportunities within the private sector as well as city government. I fear Franklin has become a community of the white and wealthy. We lose so much by insulating our community from the rich diversity, history, and experiences of those who are not just like us.
- Housing density is way too high! So disappointed in all of the endless high density housing around Carothers and many other places. We can't handle this density and keep same type of environment/town feel that we have enjoyed. This does not attract people that build wealth by homeownership, not to mention all of the Traffic issues. Please take some lead from Brentwood on this.
- Air Bnb's taking over and making residential areas less desirable for home buyers. Air Bnb rules are not enforced when owners lie about their residency and provide fake documents, fake/altered proof so they can still run their Air Bnbs. Franklin gov, doesn't investigate enough to ensure that owners are actually reside in the homes they are renting and doesn't enforce the occupancy and/or living requirements. Air BNB ruins the neighborly feel of the residential areas.
- High density of multiple residential properties!
- There's a serious lack of racial and religious diversity. Those who aren't white Christians can feel out of place and even uncomfortable here. I'd love to see community and cultural events/programs that celebrate and highlight other races and religions.
- population explosion
- Safe alternative to walk and ride bikes.
- Outgrowing it's roads and infrastructure
- Too much home development
- Declining quality of public education.
- maintaining the safe environment we have enjoyed for years



File #: 21-04521

DATE: April 4, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Milissa Reiersen, Communications Manager
Monique McCullough, Public Outreach Specialist

SUBJECT:

Consideration Of Special Event Permit For Bluegrass Along The Harpeth In Downtown Franklin On July 21 - 22, 2023

PURPOSE:

Consideration Of Special Event Permit For Bluegrass Along The Harpeth In Downtown Franklin On July 21 - 22, 2023.

BACKGROUND/STAFF COMMENTS:

Bluegrass Along the Harpeth is an annual event held in Downtown Franklin. Applicant is expecting 3,000 attendees. The request includes the closure on Friday of Main Street from 2nd Avenue to 4th Avenue beginning at 4 p.m. and the closure of all four quadrants of the Square at 5 a.m.

FINANCIAL IMPACT:

The applicant is responsible for Sanitation & Environmental Services costs and extra-duty Police Officers who work the event.

RECOMMENDATION:

Staff recommends approval of this event with the following conditions:

- Applicant will provide detailed map/layout to City detailing location of tents, vendors, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant will provide a Good Neighbor letter which will be distributed to affected neighborhoods.
- Applicant will provide notice of the closure of the quadrants of the Square on Friday to 231 Public Square, F&M Bank, Fifth Third Bank, and Mellow Mushroom.

Risk Management:

- Applicant will provide certificate of insurance naming the City as additional insured.

Streets Department:

- Department will utilize electronic message boards to alert motorists of closures.
- Department will set-up closure and provide barricades.
- Department will close requested quadrants of the Square at 5 a.m. on Friday.

Police Department:

- Applicant will hire required number of extra-duty Franklin Police Officers each day
- Applicant has requested amplification on stage located on the Square. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

Building & Neighborhood Services Department:

- Electrical permit will be required

Sanitation and Environmental Services Department:

- The Sanitation and Environmental Services Department will provide rollout containers for the event. The Department will service the containers on Saturday morning.

Water Department:

- Applicant requests water tap on hydrant at Third Avenue South by City Hall and Third Ave North/Public Square.

Fire Department:

- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors
- After stage setup is complete, the stage manager / crew chief should be prepared to meet with Franklin fire and building inspectors to assure the stage has been properly setup and all safety measures are in place.



City of Franklin

Special Event Permit Application

*Application is Due 90 Days Prior to Scheduled Event.
Please read application carefully and fully complete each section.
A non-refundable application fee of \$100 is due at time of filing.*

Note: Filing this application does not guarantee that you request will be granted.

Please list all that apply:

- Festival/Fair

- Name/purpose of event:** Bluegrass Along The Harpeth music festival
- Location Requested:** (if Temporary Street Closure, list major roads to be closed):
The event will be held on the Franklin town square. Street closure from 4th ave to the square, 2nd ave to the square, Bridge st. to the square and Church st. to the square.
- Date or dates of event:** 07/21/2023, 07/22/2023
- Start/End Times of Event:**
The event starts at 7pm July 21st and ends at 10 pm
July 22nd the event starts at 10 am. and ends at 10 pm.

What date/time will set-up begin? 7/21/2023 5:00 PM

What date/time will tear-down be complete? 7/22/2023 11:50 PM

**Note: Event is responsible for cost of staff required during this time (including Franklin Police Officers). Read Additional Requirements section for more information).*

- Time of Street Closure (if applicable):**
We would like to close the 4 parking quads by 4 am on July 21st
We would appreciate the other stated street closures at 4 pm July 21st

- An estimated number expected to attend during the course of the event:**
Spectators/Attendees: 3,000 Event Staff/Volunteers: 25 Total: 3,025

- Name of applicant and Organization Requesting Permit:**

tommy jackson - bluegrass along the harpeth

a) Address: 421 perkins dr
franklin, TN 37064

b) Phone: 6153903588

c) Cell:

d) Fax:

e) E-mail address: rtrevue@aol.com

8. **DETAILED description of event** (*use additional sheets*):

This musical event is held annually to help preserve the art of old time music and dance. This is a family event for all ages with no alcohol allowed and free to the public.

Friday night July 21st we will have 2 bands performing for everyone's entertainment. On Saturday we will have all of our music and dance competitions. The music is bluegrass and country.

9. **ENCLOSE A DETAILED PDF MAP** of the event site and/or route, detailing any temporary or permanent structures, street closures, parking, etc. If applicable, list the location, blocks, streets, and/or intersections in which such an event will occur. **For large-scale events, a map or maps should be obtained from the City's GIS division.**
If also submitting a CAD file, please ensure that it is in DWG file format, and projected in TN State Plane NAD83

Please detail any restricted parking areas on the event map.

Event Map: [tj 001.jpg map.jpg](#)

10. **Person in charge on day of event:** Tommy Jackson

Cell: 615-390-3588

E-mail address: rtrevue@aol.com

11. **Name and Cell Number of at least two others available on day of event:**

Name: Robyn Durdin

Cell: 615-210-2106

E-mail address: nybor3381@gmail.com

Name: Nan Puetz

Cell: 615-947-7671

E-mail address: entre.news@gmail.com

- 12.

Please attach a list (in PDF format) containing the names, addresses, and phone numbers of the Chairperson of the organization and all other persons involved in the management or control of the organization and/or committee.

Administrative Contact List: [img770.pdf](#)

13. **Where is your organization based?** Williamson County

14. **Is your organization authorized to do business in Tennessee?** Yes

15. **Is your organization a tax-exempt organization as described by the Internal Revenue Code Section 501(c)(3) or a not-for-profit organization?** Yes

IRS tax exemption letter: [2022 - Tax Exempt Status \(1\).pdf](#)

16. **Will you charge an admission fee?** No

Average admission fee:

17. **Will you charge a vendor participation fee?** Yes

Average vendor participation fee? \$100

18. **Total Estimated Revenue from vendors, ticket sales, and sponsorship to event organizer:**

19. **Will any charity, gratuity, or offers be solicited or accepted during the event?** No

20. **Is this event a fundraiser?** Yes

What organization will be the benefactor of event? Williamson County Cultural Arts Commission

What percentage of funds will they receive? All

21. **Will parking in the area of the event need to be restricted or prohibited?** Yes

22. **Will any sound amplification equipment be used during the event?** Yes

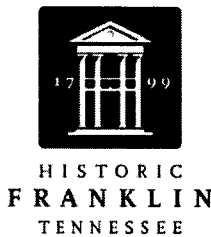
23. **Applicant must also include a copy of the insurance certificate indicating coverage and listing the City of Franklin as an additional insured**
- ***For stages, tents, etc. constructed on site prior to the event, that date must be included on the Certificate of Insurance provided to the City of Franklin. Stages MUST be removed from the site at end of the event. ***Rented inflatables/interactives that are set up and manned by the applicant must be included specifically in the applicant's Certificate of Insurance.
- If you already have your insurance certificate, please upload it now in pdf format. Otherwise, your insurance certificate will need to be submitted before your event is approved.**
- Insurance Certificate:**
24. **What, if any, vendors will be present at event?** (i.e. medical related, shirts, arts, etc.) **Please provide detailed list.**
We will have Crafts, Company booths, and Food vendors
25. **Will food, beverages, or merchandise be sold or given away?** Yes
Clean-up of the area is required. Please attach your clean-up and recycling plan, including name of clean-up provider with contact information for person who will be on-site during event. See Question #26.
Clean Up Plan and Provider: [img771.pdf](#)
26. Events under 200 participants require a \$250 refundable security deposit at the time of approval. For events over 200, a \$1000 security deposit is required upon approval. If the applicant fails to restore the property to its prior condition, then the applicant shall be responsible to the City of Franklin for any costs incurred in restoring the property after the event. Surrender of the deposit in no way relieves the applicant of the responsibility for any costs incurred by the City of Franklin in excess of the deposit. Applicant's event coordinator or representative and a City of Franklin representative will conduct a Pre-Event meeting prior to event date for Pre-Event Check List Site Review. *At the end of the event, a Post-Event Check List shall be completed by the Applicant's event coordinator, or representative, and a City of Franklin representative to re-assess the site for trash and damage, and to secure with caution tape and signage (provided by event group) any tents left for removal.* Damage deposit will be refunded after a satisfactory Post Event Check List has been completed and signed off on by both the City of Franklin and organization requesting event. ***NOTE:** Events that include deep frying cooking oil operations are required to have a grease pit on-site and contract with a grease waste hauler to handle the grease waste and removal of the grease pit. A copy of this agreement shall be filed along with this application. The primary event sponsor is required to remove all cooking grease from the site immediately after the event. Illegal dumping of cooking grease will be prosecuted. *Please read Additional Requirements section of this application for more information.*
27. **Will you require a temporary water tap?** Yes
If yes, please list exact locations:
3rd ave south at City hall

3rd ave north Shoe store
28. **Will alcohol, beer, and/or wine be given away or sold?** No
If yes, a permit from the relevant board is required. Please read Additional Requirements section of this application for more information.
29. **Will your event include tents or other temporary structures, propane use, or open flames?** Yes
Tents 400 sq. ft. or larger (or, if cooking operations are under the tent, 200 sq. ft. or larger) require a special inspection from the Franklin Fire Department. All tents must meet the requirements of Chapter 31 of the International Fire Code. Tents 20-ft by 20-ft or larger must have an approved label or documentation showing the tent fabric meets all flammability requirements. Tents larger than 400-SF must be inspected and approved by the fire department before the event opens. All cooking operations must be inspected and approved by the fire department before the event opens. Cooking operations will be periodically inspected throughout the event. Tents should be taken down on the date the event has ended. **Please read the Additional Requirements section of this application for more information.**

30. **Attach Good Neighbor Letter and Mailing List used.** *Please read Additional Requirements section of this application for more information.*

Good Neighbor Letter: [img772.pdf](#)

Good Neighbor Letter Mailing List:



Rules and Regulations

Please Read All Attachments Before Signing Application.

- 1) I/We agree to abide by all ordinances and regulations of the City of Franklin and all State and Federal Laws.
- 2) I/We agree to abide by all conditions placed upon the event by the City Administrator and the Board of Mayor and Aldermen.
- 3) I/We do swear or affirm that all of the information given in this application is true and complete.
- 4) I/We do hereby agree to assume the defense of and indemnify and save harmless the City, its mayor, aldermen, boards, commissions, officers, employees and agents, from all suits, actions, damages or claims to which the City may be subjected of any kind or nature whatsoever resulting from, caused by, arising out of or as a consequence of such event and the activities permitted in connection there with.
- 5) I/We agree to submit a certificate of insurance prior to the event in an amount determined by the City naming the City of Franklin and its employees as additional insured. The City may require the sponsor and/or vendor provide higher levels of insurance, coverage, and policies as deemed reasonable and necessary based on specific event risk factors and review by the City's insurer.
- 6) I/We agree, if holding the special event on City property, to return the site to its pre-event condition at the conclusion of the event.
- 7) I/We agree to provide a copy of the signed Event Application to any vendors, planners, and related parties associated with the event to ensure they are familiar with the guidelines set forth herein.
- 8) I/We understand and acknowledge that all vendors, acts, performers, organizers, and patrons must not violate any laws pertaining to adult entertainment as defined by Tennessee State law.
- 9) I/We understand that I/we assume the responsibility of the actions of any vendors, planners, and related parties for this event.
- 10) I/We understand that granting of Special Event Permit does not imply granting of other permits that are separately required.
- 11) The application for an event permit shall be filed not less than 90 days nor more than 364 days prior to the scheduled date of such event. Suggested filing is at least 180 days prior to scheduled event. Events should not be advertised or promoted until an event permit has been obtained from the City. Failure to file in a timely manner may result in denial of a permit.
- 12) I/We understand that event permit holders may be responsible for 100 percent of the costs incurred by the City for staff time and resources.

BY: *Ken Moore* COORDINATOR Date: 3-7-2023
(Signature and title – must be officer of organization)

Approved by the Board of Mayor and Aldermen on _____, 20____

Dr. Ken Moore, Mayor

Eric S. Stuckey, City Administrator

08/2022

EventBluegrass Along The Harpeth

Name: music festival

Signature:



FORM 1

Buildings, Structures, & Power Sources

If your special event includes any of the following, you may need to obtain a permit from the Building and Neighborhood Services Department. Please check any that apply.

Building permits and/or inspections also may be required whenever deemed necessary, due to unique conditions, shoddy construction, substandard assembly or set-up, unqualified assemblers, lack of maintenance, or dilapidation of equipment, materials or systems.

All Permit applications are subject to permit fees.

If you have any questions about whether you need to apply for a permit from the Building & Neighborhood Services Department, please call 615-794-7012.



Signature: _____

Sound Amplification

In accordance with Title 11 Chapter 4 of the Franklin Municipal Code (*Offenses Against the Peace and Quiet*), amplification of sound located in or within 100 feet of a residential property line which is plainly audible is prohibited between the hours of 10:00 p.m. and 7:00 a.m. Sunday through Thursday and between the hours of 11:00 p.m. and 7:00 a.m. Friday and Saturday except for special events where a special permit has been obtained from the City of Franklin authorizing such event. In the event that a special event permit has been obtained from the City of Franklin, no other amplification of sound will be permitted within the area of the special event except that which has been applied for and authorized by the city pursuant to the permit application.

Applicant/Organization: tommy jackson - bluegrass along the harpeth

Event Name: Bluegrass Along The Harpeth music festival

Event Date(s): 07/21/2023, 07/22/2023

1. **Time amplification equipment will be used:** From: 7:00 PM To: 10:00 PM
2. **Exact locations sound amplification equipment will be used** (*i.e. stage located on Second Avenue*). Provide map/layout if necessary.:
Stage that is located in front of City Hall

Sound Amplification Map: [img774.pdf](#)

3. **For what purpose will sound amplification be used? Please list all that apply:**
 - Announcements/Speeches
 - Band/Singers
 - DJ
 - Sound System
4. **Type of Amplifier:**
 - Fixed
 - PA System
5. **Number of Amplifiers:** unknown **Number of Speakers:** unknown **Number of Performers:** unknown
6. **Name and Cell Number of at least two coordinators who will monitor the sound level and respond to complaints and violations:**

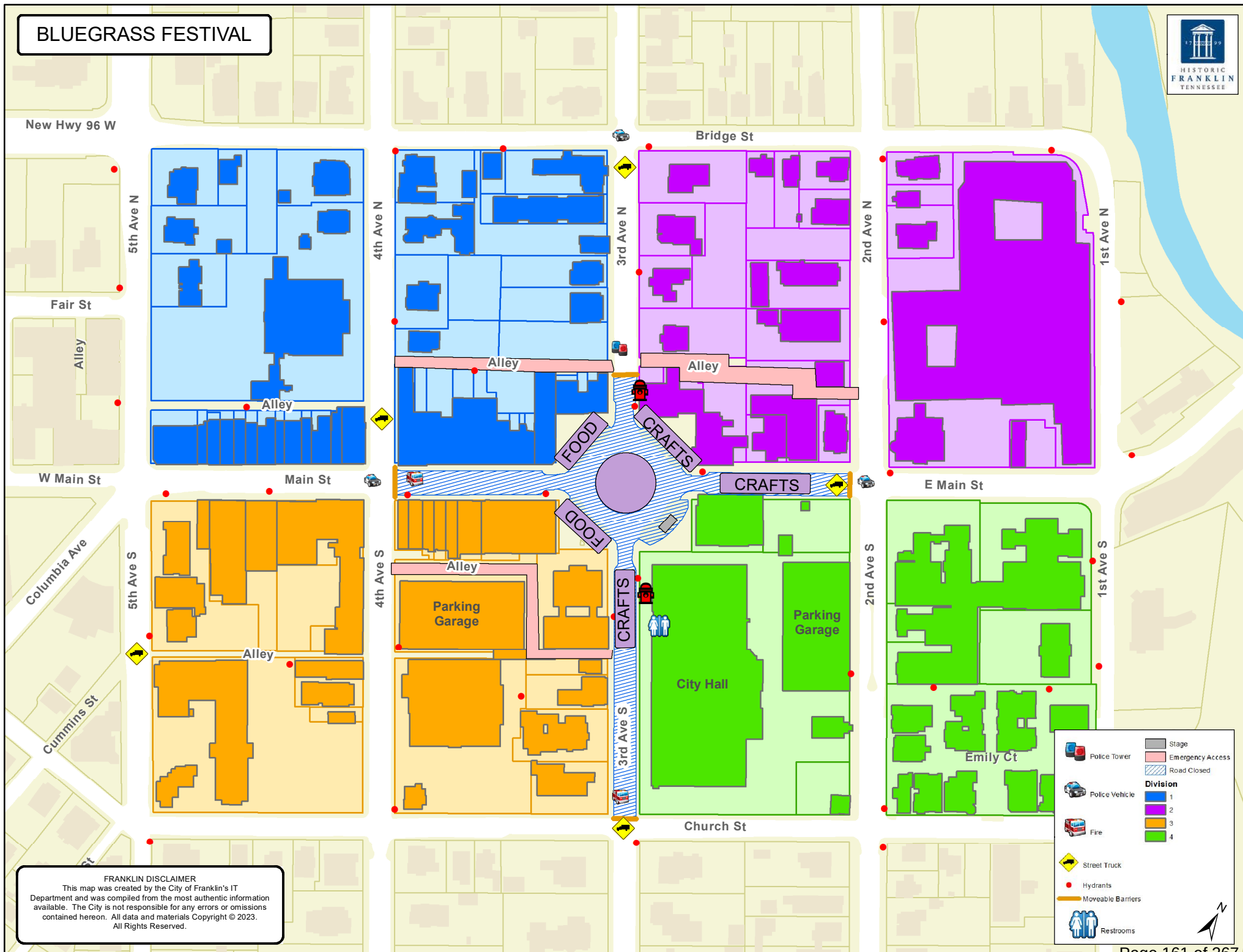
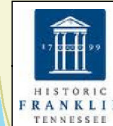
Name: Mike Jackson	Cell: 615-9393142	E-Mail: michaeljtn1978@gmail.com
Name: Robyn Durdin	Cell: 615-210-2076	E-Mail: nybor3381@gmail.com

Authorized Signature: tommy jackson

Date: 03/07/2023

The City of Franklin's Municipal Code (Title 11, Chapter 4) allows for exceptions to the City's noise standards for City authorized or sponsored events. However, the City retains the right to ask for a change of an event's location or time in an attempt to decrease the number of people impacted by event noise. The City may refuse a special event application based on noise complaints by neighboring businesses and residents. The City therefore encourages event-holders to work with neighbors to alleviate negative impacts wherever possible. At minimum, you should plan to point speakers away from residences.

BLUEGRASS FESTIVAL



FRANKLIN DISCLAIMER
This map was created by the City of Franklin's IT Department and was compiled from the most authentic information available. The City is not responsible for any errors or omissions contained hereon. All data and materials Copyright © 2023. All Rights Reserved.

Tommy Jackson 615-390-3588
Robyn Durdin 615-210-2106
Nan Puetz 615-947-7671
Mike Jackson 615-939-3142
Janet Clarkson 931-580-8700

Internal Revenue Service

Date: October 12, 2005

Department of the Treasury
P. O. Box 2500
Cincinnati, OH 45201

WILLIAMSON COUNTY CULTURAL ARTS
COMMISSION
101 CHURCHILL PLACE
FRANKLIN, TN 37067

Person to Contact:
Sally Froehle
ID# 31-08058
Toll Free Telephone Number:
8:30 a.m. to 5:30 p.m. ET
1-877-820-5500

Federal Identification Number
62-1388211

Dear Sir or Madam:

This is in response to your request of October 11, 2005 regarding your tax-exempt status and your name change to Williamson County Cultural Arts Commission.

In May 1995 we issued a determination letter that recognized you as exempt from federal income tax. Our records indicate that you are currently exempt under section 501(c)(3) of the Internal Revenue Code.

Our records indicate that you are also classified as a public charity under sections 509(a)(1) and 170(b)(1)(A)(vi) of the Internal Revenue Code.

Our records indicate that contributions to you are deductible under section 170 of the Code, and that you are qualified to receive tax deductible bequests, devises, transfers or gifts under section 2055, 2106 or 2522 of the Internal Revenue Code.

If you have any questions, please call us at the telephone number shown in the heading of this letter.

Sincerely,

Cindy M. Westcott

Cindy Westcott
Manager, EO Determinations

Staff Conditions:

Staff recommends approval of this event with the following conditions:

- Applicant will provide detailed map/layout to City detailing location of tents, vendors, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant will provide a Good Neighbor letter which will be distributed to affected neighborhoods.
- Applicant will provide notice of the closure of the quadrants of the Square on Friday to 231 Public Square, F&M Bank, Fifth Third Bank, and Mellow Mushroom.

Risk Management:

- Applicant will provide certificate of insurance naming the City as additional insured.

Streets Department:

- Department will utilize electronic message boards to alert motorists of closures.
- Department will set-up closure and provide barricades.
- Department will close requested quadrants of the Square at 5 a.m. on Friday.

Police Department:

- Applicant will hire required number of extra-duty Franklin Police Officers each day
- Applicant has requested amplification on stage located on the Square. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

Building & Neighborhood Services Department:

- Electrical permit will be required

Sanitation and Environmental Services Department:

- The Sanitation and Environmental Services Department will provide rollout containers for the event. The Department will service the containers on Saturday morning.

Water Department:

- Applicant requests water tap on hydrant at Third Avenue South by City Hall and Third Ave North/Public Square.

Fire Department:

- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors

- After stage setup is complete, the stage manager / crew chief should be prepared to meet with Franklin fire and building inspectors to assure the stage has been properly setup and all safety measures are in place.

Open Issues: 9

FIRE-Special Event

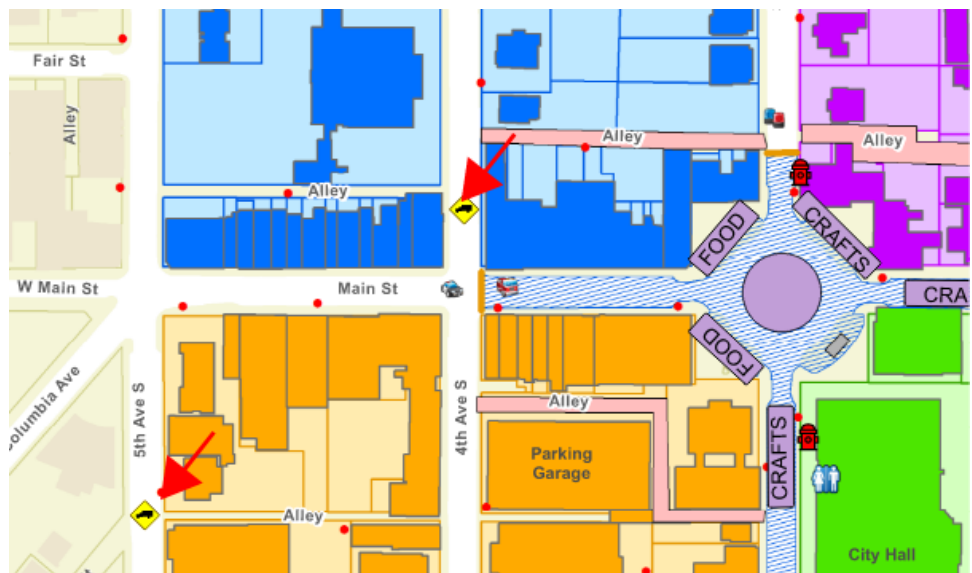
General Issues

2. Hydrants

curt.edelmann@franklintn.gov Tents or other obstructions are not permitted within 5-feet on either side of a hydrant. (10-foot space required in front of hydrant,)
[Edited By Curt Edelmann]

3. Question

curt.edelmann@franklintn.gov Are the two indicated trucks required?



4. Mobile Food Vendors

curt.edelmann@franklinton.gov

Mobile food vendors must meet the following requirements:

1. Mobile food vendors with cooking operations require a minimum 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
2. Mobile food vendors with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
3. Mobile food vendors using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
4. Mobile food vendors using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.
5. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service.
6. Mobile food trucks must be spaced a minimum of 10-feet apart.

5. Stages

curt.edelmann@franklinton.gov

Stages and sound booths require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.

After stage setup is complete, the stage manager / crew chief shall be prepared to meet with Franklin fire and building inspectors to assure the stage has been properly setup and all safety measures are in place.

6. Generator

curt.edelmann@franklinton.gov

Are you planning on using a generator? If so, show it on the drawing.

7. Tents

Tents must meet the following requirements.

1. A site diagram showing where the tent will be on site and clearly showing fire department access routes is required. The site diagram shall also show the location of all generators and heating and cooking equipment.
2. Provide floor plan of the tent showing the layout of all furniture and fixtures and all exits.
3. Tents are located no closer than 20-feet to a building or other tent (zoning requirement; exceptions apply)
4. Tents must be properly anchored. Tents 20-feet by 20-feet and larger must be anchored in accordance with manufacturer's instructions. Staking is preferred. If staking is not possible, concrete blocks are required. Water barrels are not permitted. As a general rule-of-thumb, tents must have 5-pound to 10-pounds of anchoring per SF of tent. One 36-inch stake, properly installed, provides 800-pounds anchoring.
5. Tents 20-feet by 20-feet and larger must have at least one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
6. Tents 20-feet by 20-feet and larger must have a label or certificate showing that the tent fabric meets flammability standards.
7. Tents with sides are treated as buildings and must meet all the fire and life safety code requirements for buildings including exit signs, emergency lights, and adequate means of egress.
8. Pop-up vendor tents (nominal 10-feet x 10-feet) must have a minimum of 40-pounds of ballast on each pole.
9. Pop-up tents using open flames, such as, candles, portable heaters, torches, must have one ABC fire extinguisher that is fully charged.

8. Mobile Food Vendor / Food Truck Video

The fire department has a short video describing fire department requirements for mobile food vendors and food truck vendors. Please include this link in your vendor information packet.

<https://www.youtube.com/watch?v=-Wqp0xp-X9k&list=PLDC8BB691331C242B&index=1>

9. Vendor Tent Video

The fire department has a short video explaining fire department requirements for vendors using pop-up tents. Note: This video applies only to small pop-up style tents. This video does not cover larger tents.

Please include this link to the video in your vendor information packet.

<https://www.youtube.com/watch?v=3NwA3Uo3Jng&list=PLDC8BB691331C242B&index=2>

Sanitation and Environmental Services

General Issues

1. Solid Waste Service

nate.ridley@franklinton.gov SES will provide (25) rollout containers for the event. They will be left behind Mellow Mushroom. Additionally, we will service the container on Saturday morning before the start of the event. There will be a charge of \$150 for this service. If you have any questions, please contact.

Wayne Sullivan (615) 604-1575
Nate Ridley (615) 390-0984

Bluegrass Festival 2023 Performers

- Larry Chunn and Step Ahead
- Tim Watson



File #: 21-04417

DATE: April 12, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Kristine Brock, Asst. City Administrator/CFO

SUBJECT:

*Consideration Of Resolution 2023-03, A Resolution To Adopt A Funding Policy For The Closed Pension
Pension 3/27/23, 5-0
WS 4/11/23; deferred

PURPOSE:

The purpose of this memorandum is to provide information concerning DRAFT Resolution 2022-03, to adopt a funding policy for the closed pension plan.

BACKGROUND/STAFF COMMENTS:

On 10/28/2014, the Board of Mayor and Aldermen adopted a Funding Policy for the City of Franklin Pension Plan, now referred to as the "Closed Plan", in accordance with requirements of TCA 9-3-504(c). Periodically, the State of Tennessee Department of Treasury reviews funding policies of public pensions and provides written comments to local governments. In letters dated December 7, 2022 and December 15, 2022, the City received three requests for changes to the adopted Funding Policy.

FINANCIAL IMPACT:

The three substantive changes to the Funding Policy are summarized below:

1. The valuation method of the actuarial report shall be changed to utilize the asset smoothing method. The difference between the amount actually earned and the earnings assumption for a particular year shall be amortized in level amounts. The asset smoothing period shall be five years. There shall be a corridor so that the actuarial value of assets cannot be 20% more than nor 20% less than the market value of assets existing as of the actuarial valuation date. By revising this section of the Funding Policy, the City will utilize a similar valuation method as TCRS.
2. The use of mortality assumptions, which includes expected improvement in life expectancy, will be utilized for fiscal years beginning after June 15, 2024, in accordance with TCA 9-3-504(c)4.
3. The investment earnings assumption to calculate the Actuarially Determined Contribution is established by resolution of the Board of Mayor and Aldermen and may not exceed the TCRS earnings assumption by more than fifty (50) basis points in accordance with TCA 9-3-504(c)5.

RECOMMENDATION:

Staff recommends that the Board of Mayor and Aldermen approve Resolution 2023-03.

RESOLUTION 2023-03

A RESOLUTION TO ADOPT A FUNDING POLICY FOR THE AMENDED AND RESTATED EMPLOYEES' PENSION PLAN DATED EFFECTIVE AS OF JANUARY 1, 2018

WHEREAS, the City of Franklin (the "City") has previously established and currently maintains the City of Franklin Employees' Pension Plan (the "Plan"); and

WHEREAS, the City has amended and restated the plan effective as of January 1, 2018; and

WHEREAS, the City approved that certain First Amendment to the Plan by Resolution dated the 14th day of August, 2018; and

WHEREAS, the City approved that certain Second Amendment to the Plan by Resolution dated the 14th day of December, 2021; and

WHEREAS, the City adopted on October 28, 2014, a funding policy (the "Funding Policy) for compliance with minimum requirements established in TCA 9-3-504(c), and

WHEREAS, the State of Tennessee Department of Treasury, in their oversight role of public pensions, periodically reviews the Funding Policy in addition to annual reviews of the Plan's actuarial valuation report; and

WHEREAS, upon review of letters dated December 7, 2022, and December 15, 2022, from the Department of Treasury and consultation with the City's pension counsel and actuary; and

WHEREAS, the Board of Mayor and Aldermen believes it is in the best interest of the City of Franklin to repeal the Funding Policy adopted October 28, 2014 and adopt an updated policy that incorporates comments from the Department of Treasury.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF FRANKLIN, TENNESSEE, AS FOLLOWS:

Section 1. The valuation method of the actuarial report shall be changed to utilize the asset smoothing method. The difference between the amount actually earned and the earnings assumption for a particular year shall be amortized in level amounts. The asset smoothing period shall be five years. There shall be a corridor so that the actuarial value of assets cannot be 20% more than nor 20% less than the market value of assets existing as of the actuarial valuation date. By revising this section of the Funding Policy, the City will utilize a similar valuation method as the Tennessee Consolidated Retirement System ("TCRS").

Section 2. The use of mortality assumptions, which includes expected improvement in life expectancy, will be utilized for fiscal years beginning after June 15, 2024, in accordance with TCA 9-3-504(c)4.

Section 3. The investment earnings assumption to calculate the Actuarially Determined Contribution is established by resolution of the Board of Mayor and Aldermen and may not exceed

the TCRS earnings assumption by more than fifty (50) basis points in accordance with TCA 9-3-504(c)(5).

IT IS SO RESOLVED AND DONE on this ____ day of _____, 2023.

ATTEST:

CITY OF FRANKLIN, TENNESSEE:

By: _____
Eric S. Stuckey
City Administrator

By: _____
Dr. Ken Moore
Mayor

Approved as to Form:

By: _____
Shauna R. Billingsley
City Attorney

Funding Policy of the City of Franklin Employees' Pension Plan

The Board of Mayor & Aldermen, as Trustees of the City of Franklin Employees' Pension Plan, hereby adopts this document for its defined benefit plan funding policy.

Preamble

The intent of this funding policy is to establish a formal methodology for financing the pension obligations accruing under the City of Franklin Employees' Pension Plan. It is intended that current assets plus future assets from employer contributions, employee contributions, and investment earnings should be sufficient to finance all benefits provided by City of Franklin Employees' Pension Plan. The funding policy is intended to reflect a reasonable, conservative approach with each generation of taxpayers financing, to the greatest extent possible, the cost of pension benefits being accrued. This funding policy recognizes that there will be investment market place volatility and that actual economic and demographic experience will differ from assumed experience. Accordingly, this funding policy is intended to provide flexibility to smooth such volatility and experience in a reasonable, systematic, and financially sound manner. Further, it is the intent that that this funding policy comply with all applicable laws, rules, and regulations of the State of Tennessee and the Federal Government.

[The City of Franklin Employees' Pension Plan was closed to new hires effective December 31, 2016. All full time employees of the City of Franklin hired on or after January 1, 2017 are members of the Tennessee Consolidated Retirement System \("TCRS"\) Legacy Defined Benefit Pension Plan. The TCRS Plan is administered by the State of Tennessee Department of Treasury and its policies are established by the TCRS Board of Trustees.](#)

Components of this Funding Policy

1. Procurement of actuarial services
2. Actuarial experience study
3. Actuarial valuation
4. Actuarial audit

Procurement of Actuarial Services

City of Franklin Employees' Pension Plan shall acquire the services of professional actuarial firms to perform an actuarial experience study, an actuarial valuation, an actuarial audit, and other necessary actuarial services. Actuarial firms shall be selected by a competitive process. The actuarial firm that performs the actuarial audit shall not be the same firm that performs the actuarial valuation and the actuarial experience study. The contractual agreement with an actuarial firm shall not exceed five years. The actuarial firm shall be independent and shall act as a fiduciary on behalf of City of Franklin Employees' Pension Plan.

The lead actuaries of actuarial firms shall have the requisite experience, capabilities, strengths, and qualifications including, but not limited to, the following:

1. Member of the American Academy of Actuaries,
2. Attainment of the Fellowship of the Society of Actuaries (FSA) designation,
3. Attainment of the Enrolled Actuary (EA) designation
4. At least seven years of actuarial experience in the defined benefit field, and
5. Ineligible to participate in City of Franklin Employees' Pension Plan

Actuarial Experience Study

An actuarial experience study shall be conducted at least every four years. As determined necessary by the ~~chair of the Investment Committee~~Board of Mayor and Aldermen, assumptions may be evaluated on an interim basis.

Assumptions adopted by the Board should be established based on past experience and future expectations as the result of an extensive actuarial experience study.

Demographic assumptions to be established include, but are not limited to, the following:

1. Turnover pattern
2. Pre-retirement mortality based on expected improvement in mortality
3. Pattern of retirement
4. Post-retirement mortality with expected improvement in mortality to be phased in with future studies

Economic assumptions to be established include, but are not limited to, the following:

1. Investment earnings (net of investment expenses)
2. Salary
3. Retiree Market Price Adjustment (Adjustment for change in purchasing power)
4. Social security wage base

Economic assumptions shall include an underlying assumption for inflation.

The actuarial experience study shall also generate administrative factors including, but not limited to, the following: (1) survivorship benefit option factors, (2) social security leveling option factors, (3) early retirement reduction factors, (4) full retirement age actuarial equivalent factors, and (5) annuity factors. These factors shall be determined on a cost neutral basis.

Actuarial Valuation

Valuation method, frequency, and ADC. An actuarial valuation to determine the Actuarially Determined Contribution (ADC) rate to finance pension obligations shall be performed annually beginning as of January 1, 2015. The valuation shall utilize the entry-age normal actuarial method. The valuation shall provide funding of at least 100% of the ADC. The ADC shall include (1) the normal cost, (2) the unfunded liability cost, and (3) the cost of administration for the operation of City of Franklin Employees' Pension Plan. The ADC shall be calculated and become applicable on first day of July that is six months following the valuation date.

Asset smoothing method. An asset smoothing method shall be utilized to determine the actuarial value of assets. The difference between the amount actually earned and the earnings assumption for a particular year shall be amortized in level amounts. The asset smoothing period shall be five years, for fiscal years beginning after June 30, 2023~~14~~. For fiscal years prior to July 1, 2023~~14~~, no smoothing period shall be used. However, there shall be a corridor so that the actuarial value of assets cannot be 20% more than nor 20% less than the market value of assets existing as of the actuarial valuation date.

~~*Amortization methodology for actuarial gains and losses.* Unfunded liabilities shall be amortized utilizing the level dollar amortization method over a closed period not to exceed 20 years. A tiered approach will be utilized with new actuarial gains and losses from each actuarial valuation. Each~~

~~tier shall be amortized over a closed, maximum 20-year period. The amortization period may be shortened or extended from valuation to valuation but the gains and losses for a specific tier must be completely amortized within 20 years. Any extension of the amortization period for a specific tier cannot exceed the 20-year maximum less whatever time has elapsed from the beginning of the amortization period.~~

The unfunded liability based on the 2012~~35~~³⁵ actuarial valuation shall be funded no later than 2043~~35~~³⁵. In subsequent actuarial valuations, new tiers of actuarial gains and losses shall be amortized over a closed period not to exceed 20 years.

Actuarial gains and losses may result from (1) actual experience versus assumed experience, (2) changes in demographic and economic assumptions, and (3) changes in benefit provisions.

Demographic data. The demographic data in an actuarial valuation shall include: (1) all active members, (2) all inactive vested members, (3) all inactive non-vested members with an account balance, and (4) all annuitants (including beneficiary annuitants).

Benefit provisions. The actuarial valuation shall include all benefits being accrued by members of City of Franklin Employees' Pension Plan including, but not limited to, retirement, disability, death benefits, and post-employment market-price adjustments. The valuation shall be based on the benefit eligibility and benefit terms as set out in state law.

Assumptions utilized. Demographic and economic assumptions as determined by an actuarial experience study, recommended by the ~~Employee Pension Committee~~^{Investment Committee}, and adopted by the Board shall be utilized in the actuarial valuation.

The use of mortality assumptions, which includes expected improvement in life expectancy, must be utilized for fiscal years beginning after June 15, 2024 in accordance with TCA 9-3-504(4).

The investment earnings assumption to calculate the Actuarially Determined Contribution is established by resolution of the Board of Mayor and Aldermen and may not exceed the TCRS earnings assumption by more than fifty (50) basis points in accordance with TCA 9-3-504(5).

Actuarial Audit

An actuarial audit by an independent actuarial audit firm shall be conducted at least once in a ten year period. The purpose of the actuarial audit shall be: (1) the validation and verification of actuarial valuation results for both funding and accounting; (2) an evaluation of the reasonableness of actuarial assumptions and methods; (3) compliance with professional standards such as generally accepted actuarial standards; and (4) compliance with state law and Board policy.

Transparency and Accountability

This funding policy, the actuarial experience study, the actuarial valuation, and the actuarial audit shall be readily available for review. Accordingly, the funding policy shall be posted on the City website. Further, the actuarial experience study, the actuarial valuation, and the actuarial audit shall be maintained on the City website for a period of no less than five years after being published.

Effective Date

This policy be effective upon its adoption by the Board of Mayor & Aldermen, and shall remain in

effect until amended by the Board or preempted by state law.

STATE OF TENNESSEE



DAVID H. LILLARD, JR.
STATE TREASURER

TREASURY DEPARTMENT

STATE CAPITOL
NASHVILLE, TENNESSEE 37243-0225

615.741.2956
David.Lillard@tn.gov

Sender's telephone: 615.770.1749
Sender's email: Whitney.Perkins@tn.gov

December 15, 2022

Kristine Brock
City of Franklin
Chief Financial Officer and Assistant City Administrator
109 3rd Avenue South
Franklin, TN 37064

Re: City of Franklin Employees' Pension Plan

Dear Kristine Brock:

The Department of Treasury completed a review of the City of Franklin's funding policy for its pension plan adopted on 10/28/2014, financial statements for the fiscal year ending 6/30/2021 and actuarial valuation report as of 1/01/2021. We evaluated each document to determine whether the methodologies and assumptions included in the funding policy were consistent with the methodologies and assumptions used by the political subdivision's actuary in the actuarial valuation report and presented in the political subdivision's financial statements.

Based on our review, the methodologies and assumptions adopted in the funding policy were not consistent with the methodologies and assumptions used in the actuarial valuation report and/or presented in the financial statements. The following methodologies and assumptions were found to be different in one or more of the documents during the review.

- The asset smoothing method utilized. The funding policy indicates an asset smoothing method of 5 years with a 20% corridor and the actuarial valuation report as well as the financial statements indicates that no asset smoothing method is utilized.
- The amortization method of unfunded accrued liabilities. The funding policy and the financial statements indicate a level dollar amortization method, and the actuarial valuation report indicates a level percent of salary amortization method.

Please use this letter to review the discrepancy(ies) noted and make any necessary revisions or updates accordingly. As a reminder, amended funding policies must be submitted to the Tennessee Comptroller of the Treasury within thirty (30) days after adoption.

If you have any questions, please feel free to contact our office.

Sincerely,



Whitney Perkins
Business Accounting Analyst
Financial Strategies and Analysis

CC:

Jean Suh, CPA, CGFM, CFE
Contract Audit Review Manager
Comptroller of the Treasury
Division of Local Government Audit
Cordell Hull Building
425 Rep. John Lewis Way North
Nashville, TN 37243-3400
615.401.7841

Sheila Reed
Director of Local Government Finance
Comptroller of the Treasury
Office of State and Local Finance
Cordell Hull Building
425 Rep. John Lewis Way North
Nashville, TN 37243-3400
615.401.7906

Sandi Thompson
Director of State Government Finance
Comptroller of the Treasury
Office of State and Local Finance
Cordell Hull Building
425 Rep. John Lewis Way North
Nashville, TN 37243-3400
615.747.5369

Steve Osborne
Assistant Director of Local Government Finance
Comptroller of the Treasury
Office of State and Local Finance
Cordell Hull Building
425 Rep. John Lewis Way North
Nashville, TN 37243-3400
615.747.5343

STATE OF TENNESSEE



DAVID H. LILLARD, JR.
STATE TREASURER

TREASURY DEPARTMENT

STATE CAPITOL
NASHVILLE, TENNESSEE 37243-0225

615.741.2956
David.Lillard@tn.gov

Sender's telephone: 615.770.1749
Sender's email: Whitney.Perkins@tn.gov

December 7, 2022

Kristine Brock
City of Franklin
Chief Financial Officer and Assistant City Administrator
109 3rd Avenue South
Franklin, TN 37064

Re: City of Franklin Employees' Pension Plan

Dear Kristine Brock:

The Department of Treasury completed a review of the City of Franklin compliance with the Public Employee Defined Benefit Financial Security Act of 2014 (the "Act") as of fiscal year ending 6/30/2021. We evaluated the City of Franklin Employees' Pension Plan's funding policy (the "Funding Policy") adopted on 10/28/2014 for compliance with minimum requirements established in Tenn. Code Ann. §9-3-504(c). We also performed a review of the Funding Policy to determine whether the methodologies used to calculate the City of Franklin Employees' Pension Plan's Actuarially Determined Contribution (ADC) were in compliance with statutory requirements currently in effect, and whether compliance could be impacted when an additional methodology becomes effective. In accordance with Tenn. Code Ann. §9-3-504(e)(4), mortality assumptions, which should consider the effect of expected mortality improvements, shall be utilized for fiscal years beginning after June 15, 2024.

Based on our review, the adopted pension funding policy meets the minimum requirements established in Tenn. Code Ann 9-3-504(c).

Additional methodologies are also contained in the Act for the calculation of a political subdivision's ADC. The methodologies and assumptions are not required by law to be included in the pension funding policy; however, applicable law provides that these methodologies shall be used by a political subdivision's actuary in calculating the ADC in accordance with accepted Actuarial Standards of Practice. Accordingly, it would be a best practice for the City of Franklin to incorporate sufficient detail in the Funding Policy in order to provide clear direction and expectations for the actuary to follow and for interested parties to understand.

- The use of mortality assumptions, which includes expected improvement in life expectancy and acknowledgement that it must be utilized for fiscal years beginning after June 15, 2024 in accordance with Tenn. Code Ann. §9-3-504(e)(4).

- The use of the investment earnings assumption to calculate the Actuarially Determined Contribution and acknowledgement that it cannot exceed the Tennessee Consolidated Retirement System's earnings assumption by more than fifty (50) basis points in accordance with Tenn. Code Ann. §9-3-504(e)(5).

Please use this letter to make any necessary revisions and update the Funding Policy accordingly. Amended funding policies must be submitted to the Tennessee Comptroller of the Treasury within thirty (30) days after adoption.

If you have any questions, please feel free to contact our office.

Sincerely,



Whitney Perkins
Business Accounting Analyst
Financial Strategies and Analysis

CC:

Jean Suh, CPA, CGFM, CFE
Contract Audit Review Manager
Comptroller of the Treasury
Division of Local Government Audit
Cordell Hull Building
425 Fifth Avenue North
Nashville, TN 37243-3400
615.401.7841

Sandi Thompson
Director of State Government Finance
Comptroller of the Treasury
Office of State and Local Finance
Cordell Hull Building
425 Fifth Avenue North
Nashville, TN 37243-3400
615.747.5369

Sheila Reed
Director of Local Government Finance
Comptroller of the Treasury
Office of State and Local Finance
Cordell Hull Building
425 Rep. John Lewis Way North
Nashville, TN 37243-3400
615.401.7906

Steve Osborne
Assistant Director of Local Government Finance
Comptroller of the Treasury
Office of State and Local Finance
Cordell Hull Building
425 Rep. John Lewis Way North
Nashville, TN 37243-3400
615.747.5343

Background

City of Franklin Closed Pension Funding Policy

TCA 9-3-504© (Public Employee Defined Benefit Financial Security Act of 2014) requires single employer public pensions to adopt a Funding Policy in accordance with requirements of the statute and for approval by State of TN Department of Treasury.

BOMA approved a funding policy on 10/28/2014, and staff filed with State Department of Treasury as required.

Proposed Changes

City of Franklin Closed Pension Funding Policy

- ❖ Use of mortality assumptions established by State Statute 9-3-504(4) after June 15, 2024.
- ❖ Investment earnings assumption may not exceed the TCRS earnings assumption by more than 50 basis points in accordance with TCA 9-3-504(5).
- ❖ Valuation method of the actuarial report shall be changed to utilize the asset smoothing method.



City of Franklin

109 3rd Ave S.
Franklin, TN 37064
(615) 791-3217

File #: 21-04412

DATE: March 7, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Emily Wright, Director of Planning and Sustainability
Amy Diaz-Barriga, Asst Director of Planning Development

SUBJECT:

Acknowledgement Of Progress Report On Resolution 2022-57, A Resolution Adopting A Plan Of Services For The Annexation Of Property, Located At 517 Franklin Road, By The City Of Franklin, Tennessee

PURPOSE:

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the progress reports required by State Law, for Plans of Services adopted by the City of Franklin.

BACKGROUND/STAFF COMMENTS:

Changes were made to State Law, effective May 2015, that affected the annexation process, including the Plan of Services adopted as part of an annexation. Not only is a Plan of Service required for any annexation considered by a municipality, but a progress report is required six months after the adoption of the Plan of Services and annually thereafter until such a time as the City has fulfilled all of its obligations. The progress report is required to be published in a newspaper of general circulation, and a public hearing is required to be held. The progress report provided identifies only the City's obligations for extending services to the annexed properties. It should be noted that many times, the Plan of Services is written to require the extension of public infrastructure as development occurs, and not necessarily immediately after an annexation becomes effective.

This public hearing addresses the Plan of Services for one property located at 517 Franklin Road. This property was annexed by Resolution 2022-58, which became effective on October 25, 2022. Currently, the property is zoned Residential 1 (R1), and has no active development applications with the City. At this time, the City has fulfilled any and all of its obligations as outlined in Resolution 2022-57. There will be no other reports given for this Plan of Services.

FINANCIAL IMPACT:

Thus far, additional staffing resources or equipment has been deemed unnecessary to provide services to the annexed properties.

RECOMMENDATION:

Staff recommends that the Board of Mayor and Aldermen acknowledge the Plans of Services Progress Report for Resolution 2022-57.

Progress Report

Date: May 23, 2023

Purpose: to provide the six-month report on the status of the extension of services according to the Plan of Services and any changes proposed, as required by TCA 6-51-108 for the following Plan of Services:

Resolution 2022-57: A Resolution Adopting A Plan Of Services For The Annexation Of 517 Franklin Road, By The City Of Franklin, Tennessee.

Properties:

Parcel	Address
53-011.00	517 Franklin Road

Services	City's Obligation	Status of City's Obligation
Water	No obligations of the City; Mallory Valley provider	Fulfilled
Reclaimed Water	No extensions required	Fulfilled
Wastewater	Owner responsible for extending sewer	Fulfilled
Stormwater	Owner responsible for engineering, design, and construction of necessary stormwater infrastructure	Fulfilled
Streets	Emergency maintenance of streets begins with effective date of annexation	Fulfilled
Traffic Control	No additional traffic control devices required	Fulfilled
Street Lighting	No additional off-site street lighting required	Fulfilled
Street Name Signs	No additional street name signs required	Fulfilled
Fire Protection	Fire Protection begins on and after the effective date of annexation	Fulfilled
Planning and Zoning	Property to be zoned pursuant to the Franklin Zoning Ordinance.	Fulfilled
Parks and Recreation	Benefit and use of recreational facilities made available.	Fulfilled
Police Protection	Police patrol and response to calls by the Franklin Police Department.	Fulfilled
Building and Code Inspection Services	Building and code inspection services to begin in the annexed area.	Fulfilled
Garbage and Recycling Pickup and Environmental Services	Sanitation and Environmental Services will begin providing services in the annexed area.	Fulfilled

At this time, the City has fulfilled its obligations, and no other reports will be provided for this Plan of Services.

RESOLUTION 2022-57

A RESOLUTION ADOPTING A PLAN OF SERVICES FOR THE ANNEXATION OF 517 FRANKLIN ROAD, BY THE CITY OF FRANKLIN, TENNESSEE

WHEREAS, Tennessee Code Annotated (T.C.A.) § 6-51-102, as amended, requires that a Plan of Services be adopted by a municipal governing body prior to the passage of an annexation resolution; and

WHEREAS, Bernie Strawn, (“Owner”) of property located at 517 Franklin Road (“Property”) petitioned the Board of Mayor and Aldermen (“BOMA”) of the City of Franklin, Tennessee (“City”), to annex the Property adjoining the City limits and located within the Franklin Urban Growth Boundary (UGB); and

WHEREAS, the Property is located West of Franklin Road and South of Century Oaks Drive, contiguous to the City limits, within the Urban Growth Boundary, and as described herein and as depicted on the Map attached hereto as Exhibit A:

Map-Parcel	Acres
53-11.00	2.07
Total	2.07

WHEREAS, this resolution shall bind the Owners and subsequent Owners of the Property; and

WHEREAS, the Plan of Services has been submitted to the Franklin Municipal Planning Commission for study and a written report as required by T.C.A. § 6-51-102, as amended; and

WHEREAS, a public hearing was held following public notice as required by T.C.A. § 6-51-102, as amended; and

WHEREAS, it is believed it is in the best interest of the City to adopt a Plan of Services for the area petitioned to be annexed in order to provide for future development in accordance with City standards; and

WHEREAS, this resolution shall not bind the City to later annex the Property.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF FRANKLIN, TENNESSEE, AS FOLLOWS:

SECTION I. Pursuant to the provisions of T.C.A. § 6-51-102, as amended, there is hereby adopted, for the area bounded as described above, the following Plan of Services:

A. Water

1. The Property is located within the Mallory Valley Utility District service area.
2. Water availability shall be approved and provided through the City of Franklin prior to annexation.
3. The Owner shall be required to provide adequate fire flow and pressure to the Property.

B. Reclaimed Water

1. According to the City of Franklin's Municipal Code, reclaimed water systems shall be extended to a development if the development is located within 1,000 feet of an existing reclaimed water line.
2. In the case of this Property, an extension exceeding 1 mile would be required to serve the Property. For this reason, reclaimed water will not be required to be extended to the Property.

C. Wastewater

1. The Property lies within the Spencer Creek Basin as defined in the City of Franklin Sanitary Sewer Basin Study.
2. The proposed development of the Property is anticipated to construct two single-family homes.
3. The Owner shall be required to extend the sanitary sewer infrastructure to provide service to the Property. This may be in the form of gravity sewer or potentially low-pressure sewer. This will be determined during development plan or site plan discussions.
4. The Owner shall be required to submit engineering calculations to determine final sizing requirements.
5. The Owner shall be required to provide Engineering design, construction, easements, rights-of-way and the costs associated with the on-site sanitary sewer infrastructure required to serve the development of this Property.
6. The Owner shall be responsible for the payment of fees per the policies and procedures outlined in Franklin Municipal Code.

D. Stormwater

1. The Owner shall be responsible for the engineering, design and construction of the necessary stormwater infrastructure for the development of the Property and shall comply with the requirements as outlined in the Franklin Municipal Code.
2. As the Property develops, the City will charge prevailing stormwater user fees per policies and procedures as outlined in the Franklin Municipal Code.

E. Streets

1. Emergency maintenance of streets will begin on the effective date of annexation.
2. Reconstruction and resurfacing of streets, routine maintenance, and installation of storm drainage will be accomplished under existing City policies.
3. Access to the Property shall be provided from Franklin Road.
4. Unless waived by the Franklin Engineering Department, the Owner of the Property shall be required to submit a traffic impact study prior to submitting a development plan for review and approval. The exact scope associated with this traffic impact study shall be determined prior to submittal of the development plan. Required street improvements shall be determined as part of the plan. The roadways constructed as part of this development shall comply with City Street Standards.

F. Traffic Control

1. Traffic signals, traffic signs, street markings, and other traffic control devices shall be installed as the need is established by appropriate study and traffic standards. No needs have been identified for the area at this time.

2. New development after the effective date of annexation shall comply with City regulations governing traffic control devices and markings.

G. Street Lighting

1. No off-site street lighting is proposed at this time.
2. Street lighting within new developments shall be funded and installed by the Owner per City policy, which includes the installation of electric meters to allow for future ownership and maintenance by the City or homeowners association. The installation and operation of street lights shall coincide with the phasing of development and issuance of Certificates of Occupancy.

H. Street Name Signs

1. No additional street name signs in the area have been deemed necessary.
2. New development shall install street name signs per City policy.

I. Fire Protection

1. Fire protection by the present personnel and equipment of the Franklin Fire Department will be provided on and after the effective date of annexation.
2. No additional manpower or equipment will be necessary to serve the annexation area at this time.

J. Planning and Zoning

1. The planning and zoning jurisdiction of the City will extend to the annexed area on and after the effective date of annexation.
2. Envision Franklin places this property in the Large-Lot Residential Design Concept, which supports new development having a minimum lot size of one acre or more to fit contextually with surrounding neighborhoods.
3. Upon annexation, the Property will be zoned by the Board of Mayor and Aldermen to a Zoning District and any applicable Overlay Zoning District(s), pursuant to the requirements of the Franklin Zoning Ordinance. If the Owner has requested the Planned District, they shall be required to submit a Development Plan, pursuant to the Franklin Zoning Ordinance.

K. Parks and Recreation

1. The benefit and use of the recreational facilities and programs provided by the Parks Department will be available on and after the effective date of the annexation. Recreational facilities and programs will be provided with existing personnel, facilities and resources.
2. New development in the annexed area shall comply with the City of Franklin Parkland Impact Fees and Parkland Dedication Ordinance 2016-25. The Ordinance can be found at https://library.municode.com/tn/franklin/codes/code_of_ordinances
3. The Parks Master Plan is due to be updated 2021-22 to include new amendments that have been add over the past few years as we improve our processes. At this time Parks will look at the outer boundaries of the UGB for land and growth potential to build City Parks. Assured that Neighborhood Parks and Trails will need to be a part of future planning.

L. Police Protection

1. Police patrol and response to calls by the Franklin Police Department will be provided on and after the effective date of annexation.
2. Police services will be provided with existing personnel and equipment.

M. Building and Code Inspection Services

1. Building and code inspection services will begin in the annexed area on and after the effective date of the annexation.
2. New development in the annexed area shall comply with adopted City Building Codes, pay the applicable fees, and obtain the required permits for inspection services.

N. Garbage and Recycling Pickup and Environmental

1. The Sanitation and Environmental Services Department will begin providing services in the annexed area on and after the effective date of the annexation in accordance with adopted City requirements.
2. No additional manpower or equipment will be necessary to serve the annexation area at this time

SECTION II. This Resolution shall take effect from and after its adoption.

IT IS SO RESOLVED AND DONE on this 11th day of October, 2022.

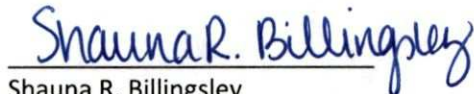


ERIC S. STUCKEY
City Administrator

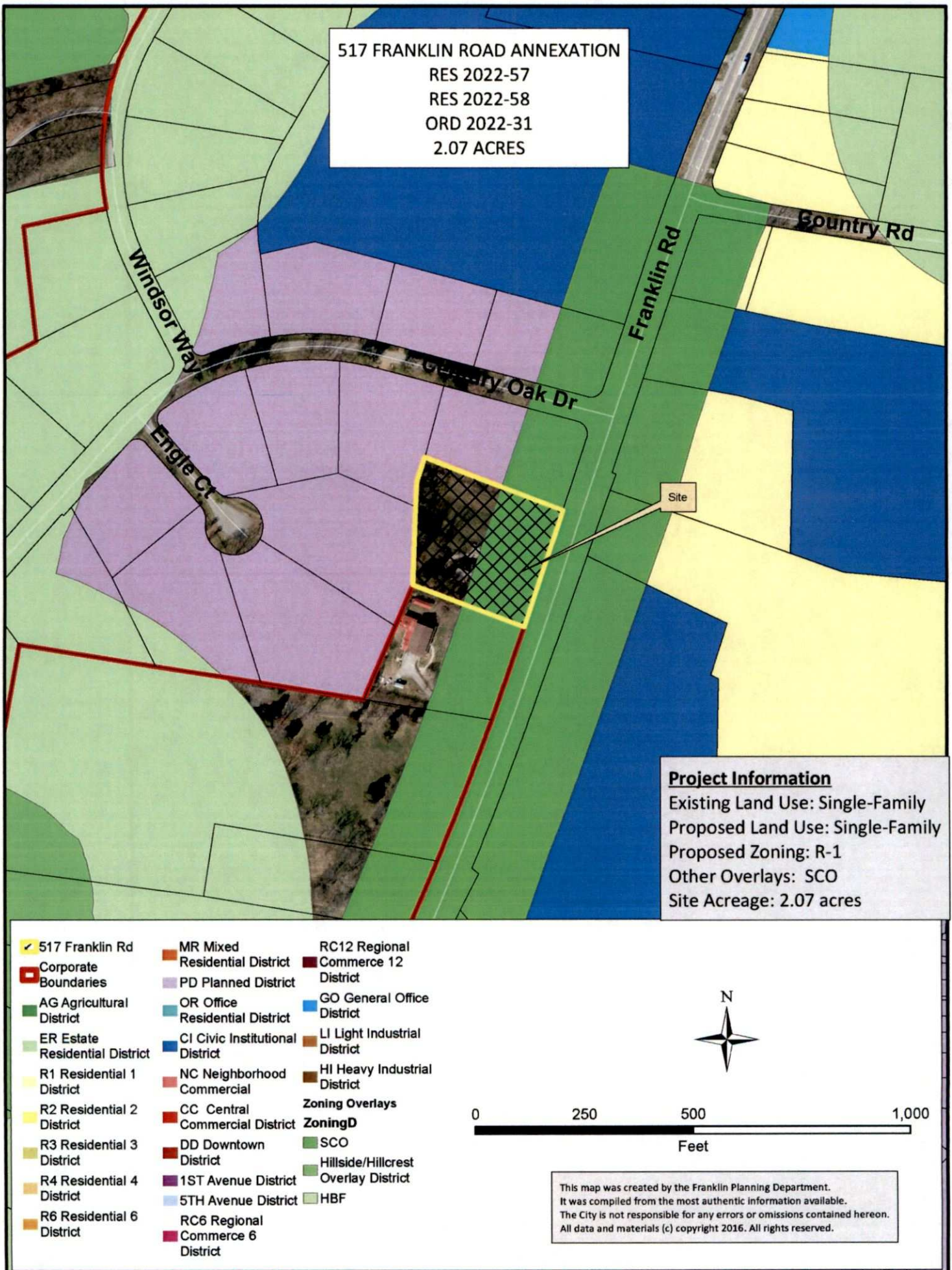


DR. KEN MOORE
Mayor

Approved as to form by:



Shauna R. Billingsley
City Attorney

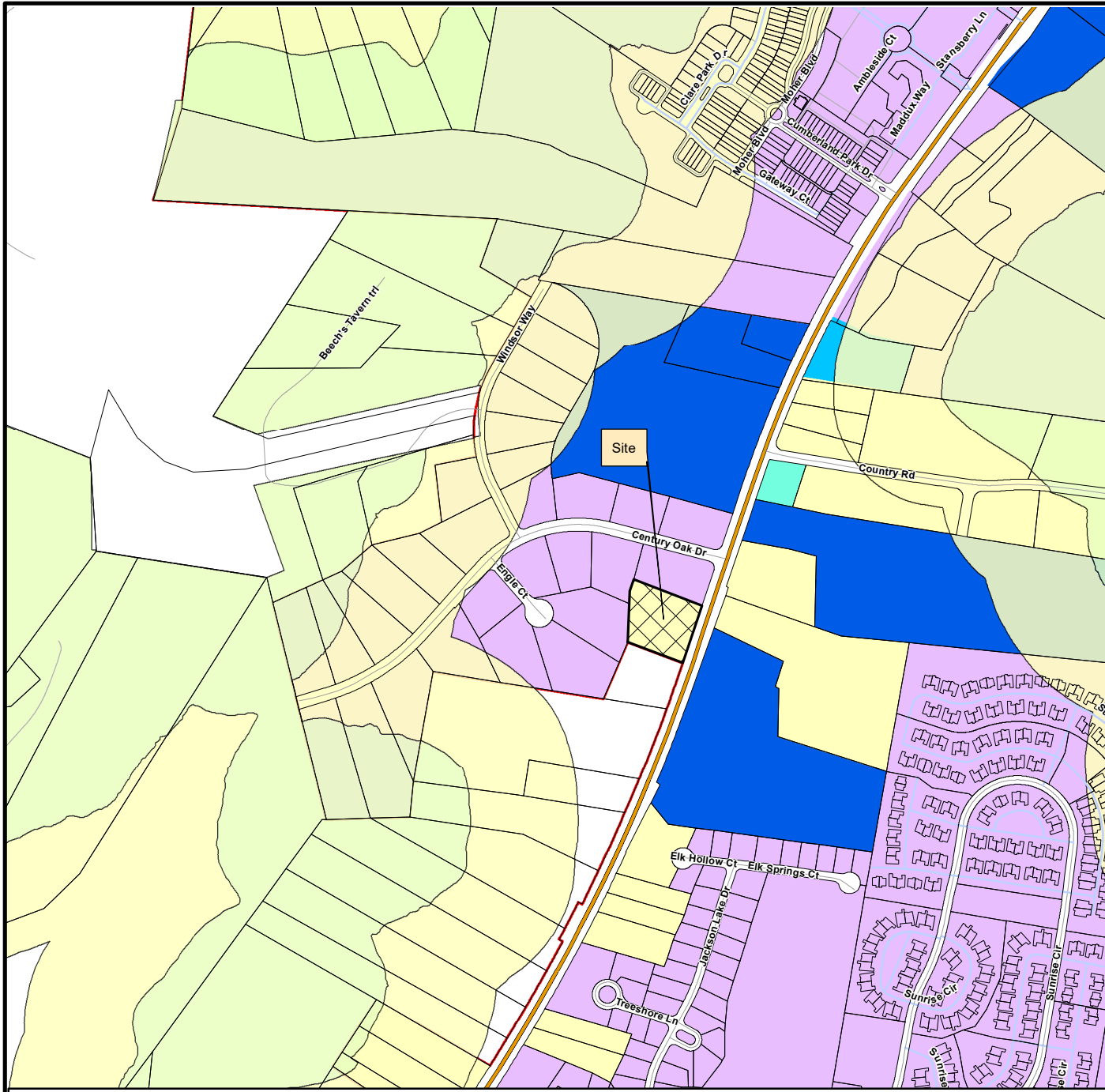


PROGRESS REPORT RESOLUTION 2022-57

Existing Zoning: R1

Legend

-  517 Franklin Road
-  Hillside/Hillcrest Overlay
-  500 Ft Buffer of Hillside
-  AG Agricultural District
-  ER Estate Residential District
-  R1 Residential 1 District
-  R2 Residential 2 District
-  R3 Residential 3 District
-  R4 Residential 4 District
-  R6 Residential 6 District
-  MR Mixed Residential District
-  PD Planned District
-  OR Office Residential District
-  CI Civic Institutional District
-  NC Neighborhood Commercial
-  CC Central Commercial District
-  DD Downtown District
-  1ST Avenue District
-  5TH Avenue District
-  RC6 Regional Commerce 6 District
-  RC12 Regional Commerce 12 District
-  GO General Office District
-  LI Light Industrial District
-  HI Heavy Industrial District



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0 250 500 1,000
Feet



File #: 21-04413

DATE: March 7, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Emily Wright, Director of Planning and Sustainability
Amy Diaz-Barriga, Asst Director of Planning Development

SUBJECT:

Acknowledgement Of Progress Report On Resolution 2022-37, A Resolution Adopting A Plan Of Services For The Annexation Of Property, Located East Of The Intersection Of Peytonsville Road And Pratt Lane, Outside Of The Southeastern Part Of The Franklin Urban Growth Boundary (UGB), By The City Of Franklin, Tennessee

PURPOSE:

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the progress reports required by State Law, for Plans of Services adopted by the City of Franklin.

BACKGROUND/STAFF COMMENTS:

Changes were made to State Law, effective May 2015, that affected the annexation process, including the Plan of Services adopted as part of an annexation. Not only is a Plan of Service required for any annexation considered by a municipality, but a progress report is required six months after the adoption of the Plan of Services and annually thereafter until such a time as the City has fulfilled all of its obligations. The progress report is required to be published in a newspaper of general circulation, and a public hearing is required to be held. The progress report provided identifies only the City's obligations for extending services to the annexed properties. It should be noted that many times, the Plan of Services is written to require the extension of public infrastructure as development occurs, and not necessarily immediately after an annexation becomes effective.

This public hearing addresses the Plan of Services for one property located along Peytonsville Road. This property was annexed by referendum, which became effective on December 18, 2022 (thirty days after the certification of election results). Currently, the property is zoned Estate Residential, and has no active development applications with the City. At this time, the City has fulfilled any and all of its obligations as outlined in Resolution 2022-37. There will be no other reports given for this Plan of Services.

FINANCIAL IMPACT:

Thus far, additional staffing resources or equipment has been deemed unnecessary to provide services to the annexed properties.

RECOMMENDATION:

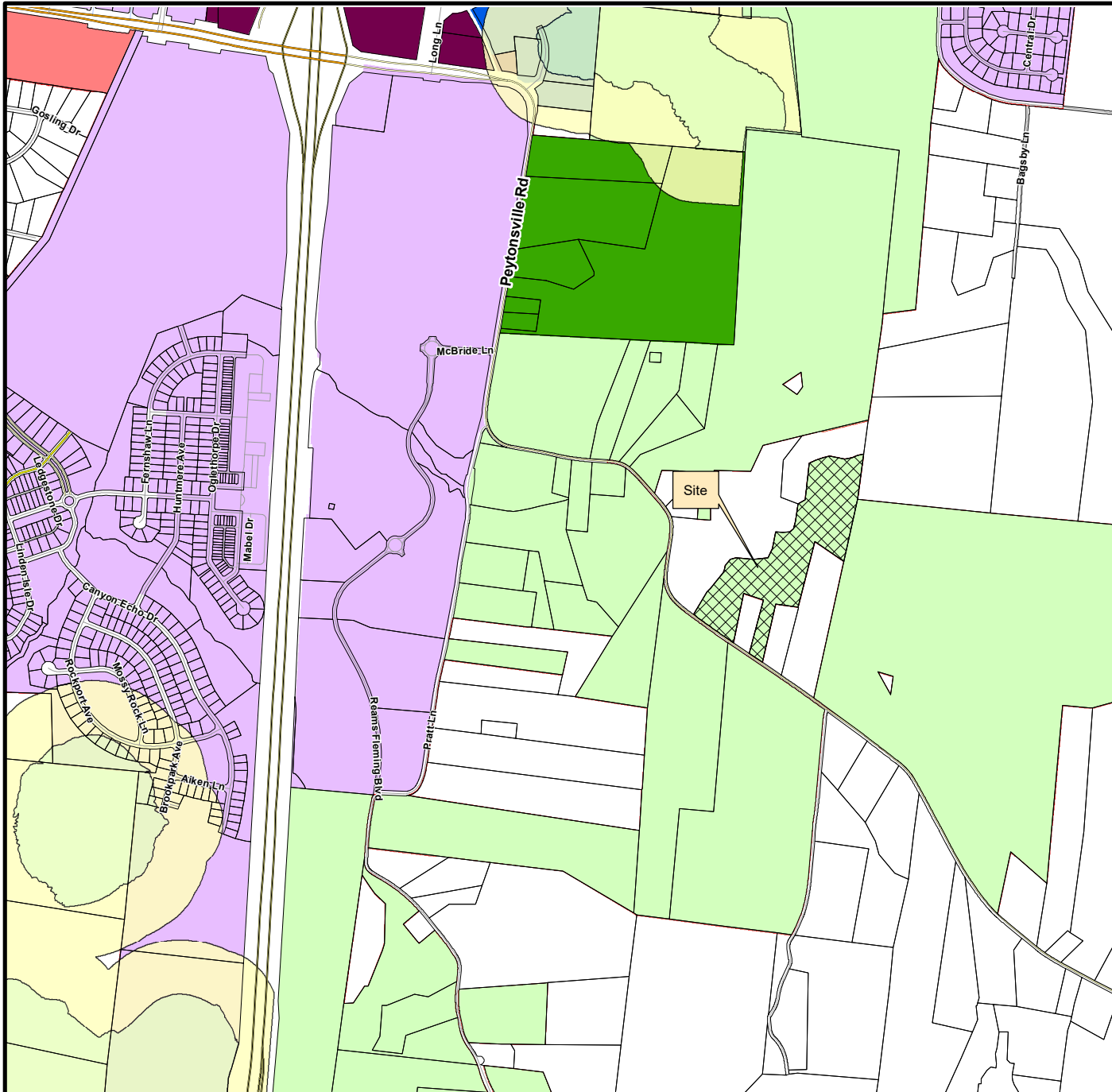
Staff recommends acknowledgement of the Plans of Services Progress Report for Resolution 2022-37.

PROGRESS REPORT RESOLUTION 2022-37

Existing Zoning: ER

Legend

-  Subject Property
-  Hillside/Hillcrest Overlay
-  500 Ft Buffer of Hillside
-  AG Agricultural District
-  ER Estate Residential District
-  R1 Residential 1 District
-  R2 Residential 2 District
-  R3 Residential 3 District
-  R4 Residential 4 District
-  R6 Residential 6 District
-  MR Mixed Residential District
-  PD Planned District
-  OR Office Residential District
-  CI Civic Institutional District
-  NC Neighborhood Commercial
-  CC Central Commercial District
-  DD Downtown District
-  1ST Avenue District
-  5TH Avenue District
-  RC6 Regional Commerce 6 District
-  RC12 Regional Commerce 12 District
-  GO General Office District
-  LI Light Industrial District
-  HI Heavy Industrial District



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It was compiled from the most authentic information available.
The City is not responsible for any errors or omissions contained hereon.
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0 250 500 1,000
Feet

Progress Report

Date: May 23, 2023

Purpose: to provide the six-month report on the status of the extension of services according to the Plan of Services and any changes proposed, as required by TCA 6-51-108 for the following Plan of Services:

Resolution 2022-37: A Resolution Adopting A Plan Of Services For The Annexation Of Property, Located East Of The Intersection Of Peytonsville Road And Pratt Lane, Outside Of The Southeastern Part Of The Franklin Urban Growth Boundary (UGB), By The City Of Franklin, Tennessee.

Properties:

Parcel	Address
117-34.01	Peytonsville Road

Services	City's Obligation	Status of City's Obligation
Water	No obligations of the City; Milcrofton provider	Fulfilled
Reclaimed Water	No extensions required	Fulfilled
Wastewater	Owner responsible for extending sewer	Fulfilled
Stormwater	Owner responsible for engineering, design, and construction of necessary stormwater infrastructure	Fulfilled
Streets	Emergency maintenance of streets begins with effective date of annexation	Fulfilled
Traffic Control	No additional traffic control devices required	Fulfilled
Street Lighting	No additional off-site street lighting required	Fulfilled
Street Name Signs	No additional street name signs required	Fulfilled
Fire Protection	Fire Protection begins on and after the effective date of annexation	Fulfilled
Planning and Zoning	Property to be zoned pursuant to the Franklin Zoning Ordinance.	Fulfilled
Parks and Recreation	Benefit and use of recreational facilities made available.	Fulfilled
Police Protection	Police patrol and response to calls by the Franklin Police Department.	Fulfilled
Building and Code Inspection Services	Building and code inspection services to begin in the annexed area.	Fulfilled
Garbage and Recycling Pickup and Environmental Services	Sanitation and Environmental Services will begin providing services in the annexed area.	Fulfilled

At this time, the City has fulfilled its obligations, and no other reports will be provided for this Plan of Services.

RESOLUTION 2022-37

A RESOLUTION ADOPTING A PLAN OF SERVICES FOR THE ANNEXATION OF PROPERTY, LOCATED EAST OF THE INTERSECTION OF PEYTONSVILLE ROAD AND PRATT LANE, OUTSIDE OF THE SOUTHEASTERN PART OF THE FRANKLIN URBAN GROWTH BOUNDARY (UGB), BY THE CITY OF FRANKLIN, TENNESSEE.

WHEREAS, Tennessee Code Annotated (T.C.A.) § 6-51-102, as amended, requires that a Plan of Services be adopted by a municipal governing body prior to an annexation; and

WHEREAS, the property owners as listed below petitioned the Board of Mayor and Aldermen (BOMA) of the City of Franklin, Tennessee (City), to annex one (1) parcel, containing 23.19 acres, located outside of the Franklin Urban Growth Boundary (UGB); and

WHEREAS, the Property is located east of the intersection of Peytons ville Road and Pratt Lane, as described herein and as depicted on the Map attached hereto as Exhibit A:

Map	Parcel	Acreage	Address	Owner
117	34.01	23.19	Peytons ville Rd	Abhishek Yerra
		23.19	TOTAL ACRES	

WHEREAS, this resolution shall bind the Owners and subsequent Owners of the Property; and

WHEREAS, the Franklin Municipal Planning Commission has reviewed and recommended the Plan of Services for the annexation area; and

WHEREAS, a public hearing was held following public notice as required by T.C.A. § 6-51-102, as amended; and

WHEREAS, it is believed it is in the best interest of the City to adopt a Plan of Services for the area petitioned to be annexed in order to provide for future development in accordance with City standards; and

WHEREAS, this resolution shall not bind the City to later annex the Property.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF FRANKLIN, TENNESSEE, AS FOLLOWS:

SECTION I. Pursuant to the provisions of T.C.A. §§ 6-51-102 and 6-51-104 (d) (4), as amended, there is hereby adopted, for the area bounded as described above, the following Plan of Services:

The Property is located east of the intersection of Peytons ville Road and Pratt Lane , as described herein and as depicted on the Map attached hereto as Exhibit A:

Map	Parcel	Acreage	Address	Owner
117	34.01	23.19	Peytonsville Road	Abhishek Yerra
		23.19	TOTAL ACRES	

A. Water

1. The Property is located within the Milcrofton Utility District service area.
2. Water availability shall be approved and provided through the City of Franklin prior to annexation.
3. The Owner shall be required to provide adequate fire flow and pressure to the Property.

B. Reclaimed Water

1. According to the City of Franklin's Municipal Code, reclaimed water systems shall be extended to a development if the development is located within 1,000 feet of an existing reclaimed water line.
2. In the case of this Property, an extension greater than 4,200 feet would be required to serve the Property. For this reason, reclaimed water will not be required to be extended to the Property.

C. Wastewater

1. The Property lies within the Goose Creek Basin as defined in the City of Franklin Sanitary Sewer Basin Study.
2. The proposed development of the Property is anticipated to construct single-family homes.
3. The Owner shall be required to extend the gravity sanitary sewer approximately 4,250 feet to provide service to the Property.
4. The City of Franklin Sanitary Sewer System Basin Plans show this as an 8-inch main flowing to a 12-inch sanitary sewer interceptor.
5. The Owner shall be required to submit engineering calculations to determine final sizing requirements.
6. The Owner shall be required to provide Engineering design, construction, easements, rights-of-way and the costs associated with the on-site sanitary sewer infrastructure required to serve the development of this Property.
7. The Owner shall be responsible for the payment of fees per the policies and procedures outlined in Franklin Municipal Code.

D. Stormwater

1. The Owner shall be responsible for the engineering, design and construction of the necessary stormwater infrastructure for the development of the Property and shall comply with the requirements as outlined in the Franklin Municipal Code.
2. As the Property develops, the City will charge prevailing stormwater user fees per policies and procedures as outlined in the Franklin Municipal Code.

E. Streets

1. Emergency maintenance of streets will begin on the effective date of annexation.
2. Reconstruction and resurfacing of streets, routine maintenance, and installation of storm drainage will be accomplished under existing City policies.

3. Access to the Property shall be provided from Peytonsville Road. Any redevelopment of the property will require the access to be studied with the review of a development plan, plat and or site plan.
4. Unless waived by the Franklin Engineering Department, the Owner of the Property shall be required to submit a traffic impact study prior to submitting a development plan for review and approval. The exact scope associated with this traffic impact study shall be determined prior to submittal of the development plan. Required street improvements shall be determined as part of the plan. The roadways constructed as part of this development shall comply with City Street Standards.
5. An Interlocal Agreement with the County addressing the maintenance of roads and bridges shall be drafted.

F. Traffic Control

1. Traffic signals, traffic signs, street markings, and other traffic control devices shall be installed as the need is established by appropriate study and traffic standards. No needs have been identified for the area at this time.
2. New development after the effective date of annexation shall comply with City regulations governing traffic control devices and markings.

G. Street Lighting

1. No off-site street lighting is proposed at this time.
2. Street lighting within new developments shall be funded and installed by the Owner per City policy, which includes the installation of electric meters to allow for future ownership and maintenance by the City or homeowners association. The installation and operation of street lights shall coincide with the phasing of development and issuance of Certificates of Occupancy.

H. Street Name Signs

1. No additional street name signs in the area have been deemed necessary.
2. New development shall install street name signs per City policy.

I. Fire Protection

1. Fire protection by the present personnel and equipment of the Franklin Fire Department will be provided on and after the effective date of annexation.
2. No additional manpower or equipment will be necessary to serve the annexation area at this time.

J. Planning and Zoning

1. The planning and zoning jurisdiction of the City will extend to the annexed area on and after the effective date of annexation.
2. This property is located outside of the UGB and has not yet been designated a design concept in Envision Franklin.
3. Upon annexation, the Property will be zoned by the Board of Mayor and Aldermen to a Zoning District and any applicable Overlay Zoning District(s), pursuant to the requirements of the Franklin Zoning Ordinance. If the Owner has requested the Planned District, they shall be required to submit a Development Plan, pursuant to the Franklin Zoning Ordinance.

K. Parks and Recreation

1. The benefit and use of the recreational facilities and programs provided by the Parks Department will be available on and after the effective date of the annexation. Recreational facilities and programs will be provided with existing personnel, facilities and resources.
2. New development in the annexed area shall comply with the City of Franklin Parkland Impact Fees and Parkland Dedication Ordinance 2016-25. The Ordinance can be found at https://library.municode.com/tn/franklin/codes/code_of_ordinances
3. The Parks Master Plan is due to be updated 2021-22 to include new amendments that have been add over the past few years as we improve our processes. At this time Parks will look at the outer boundaries of the UGB for land and growth potential to build City Parks. Assured that Neighborhood Parks and Trails will need to be a part of future planning.

L. Police Protection

1. Police patrol and response to calls by the Franklin Police Department will be provided on and after the effective date of annexation.
2. Police services will be provided with existing personnel and equipment.

M. Building and Code Inspection Services

1. Building and code inspection services will begin in the annexed area on and after the effective date of the annexation.
2. New development in the annexed area shall comply with adopted City Building Codes, pay the applicable fees, and obtain the required permits for inspection services.

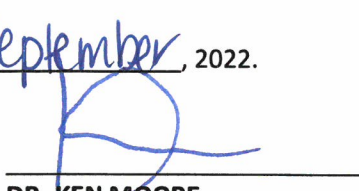
N. Garbage and Recycling Pickup and Environmental

1. The Sanitation and Environmental Services Department will begin providing services in the annexed area on and after the effective date of the annexation in accordance with adopted City requirements.
2. No additional manpower or equipment will be necessary to serve the annexation area at this time.

SECTION II. This Resolution shall be contingent upon the certification of the election for annexation and take effect 30 days after the certification of the election.

IT IS SO RESOLVED AND DONE on this 13th day of September, 2022.


ERIC S. STUCKEY
City Administrator


DR. KEN MOORE
Mayor

Approved as to form by:

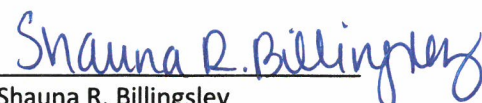
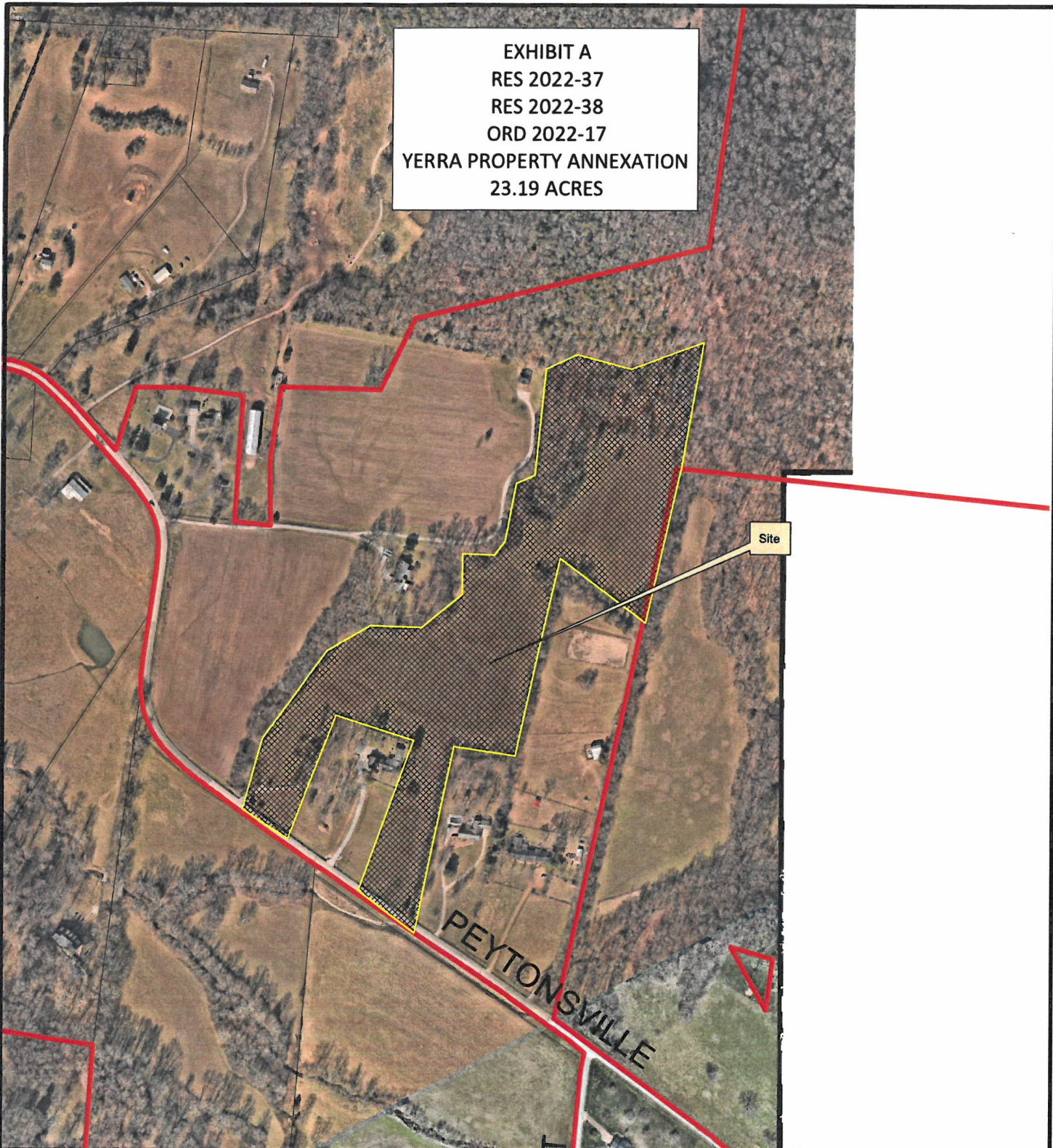

Shauna R. Billingsley
City Attorney

EXHIBIT A
RES 2022-37
RES 2022-38
ORD 2022-17
YERRA PROPERTY ANNEXATION
23.19 ACRES



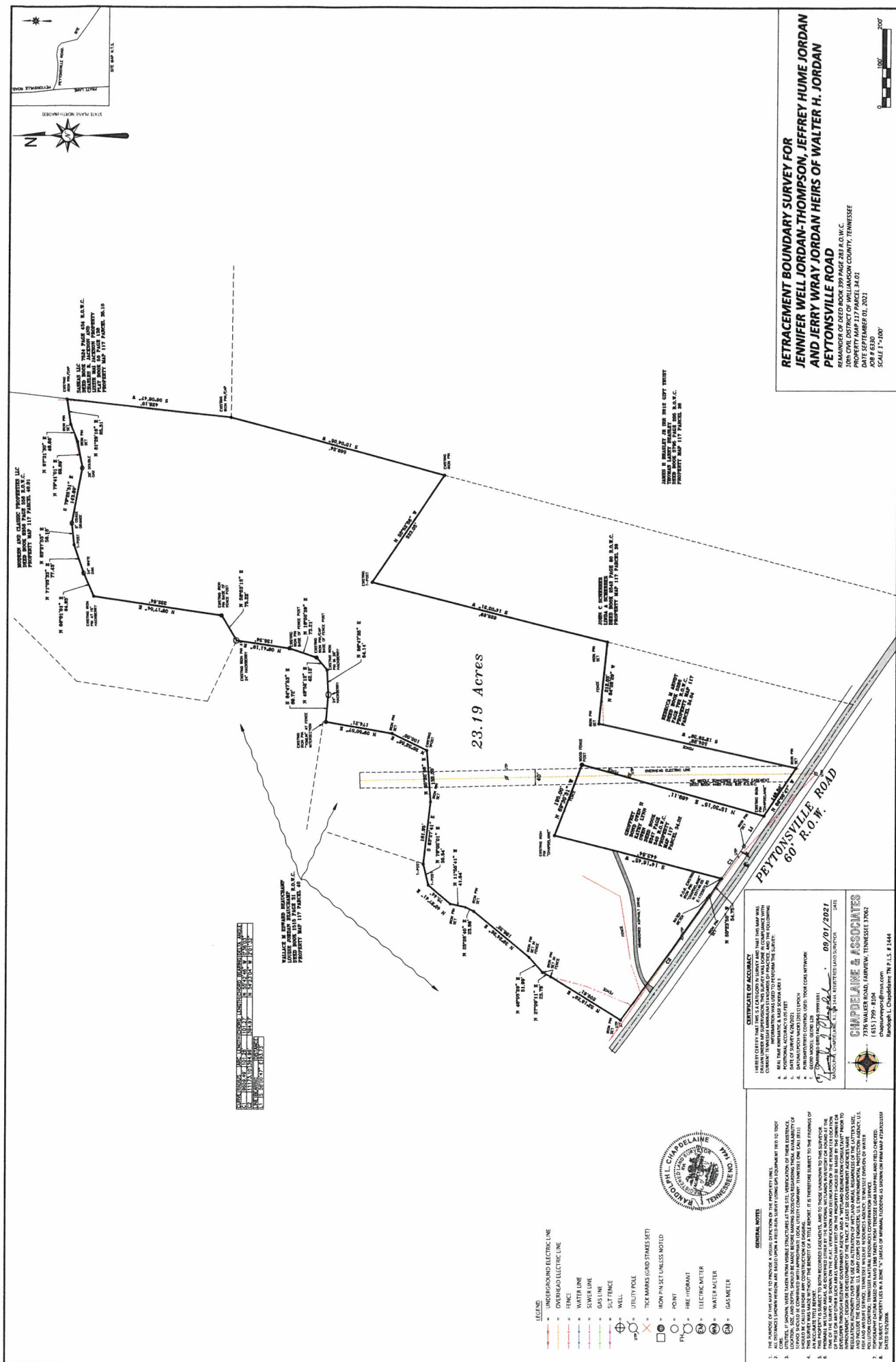
Legend

 Existing City Limits



0 250 500 1,000 1,500
Feet

This map was created by the Franklin Planning Department.
It was compiled from the most authentic information available.
The City is not responsible for any errors or omissions contained hereon.
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Law Dept approved (2) 06.15.22





City of Franklin

109 3rd Ave S.
Franklin, TN 37064
(615) 791-3217

File #: 21-04425

DATE: March 8, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Tom Marsh, Director of BNS
Kathleen Sauseda, Housing Development Coordinator

SUBJECT:

Consideration Of Resolution 2023-20, A Resolution Declaring That The City Will Adopt The Fourth Year Annual Action Plan For Community Development Block Grant Funding For The City Of Franklin, Tennessee

PURPOSE:

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the adoption of the fourth year Annual Action Plan for the Community Development Block Grant funding for the City of Franklin.

BACKGROUND/STAFF COMMENTS:

The Annual Action Plan reflects how the City of Franklin intends to disperse the Community Development Block Grant (CDBG) funds for the program year 2024. The City has not yet received notice from the Department of Housing and Urban Development (HUD) that defines the grant amount for the year, but for planning purposes it is anticipated to be approximately \$375,000. This plan reflects projects that were identified in the five-year 2020-2025 Consolidated Plan that was approved by the BOMA in May of 2020. This same plan was accepted and approved by HUD in August of 2020. Specific categories of expenditure are:

Community Based Development Organization (CBDO) - \$100,000
Public Facilities - \$200,000
Admin (always 20%) - 75,000

FINANCIAL IMPACT:

The funding for this grant comes from the Department of Housing and Urban Development (HUD) through the Community Development Block Grant (CDBG) allocation.

RECOMMENDATION:

Staff recommends that the Board of Mayor and Aldermen approve Resolution 2023-20.

**RESOLUTION
2023-20**

A RESOLUTION ADOPTING THE FOURTH YEAR ANNUAL ACTION PLAN FOR COMMUNITY DEVELOPMENT BLOCK GRANT FUNDING FOR THE CITY OF FRANKLIN, TENNESSEE.

WHEREAS, as part of the City of Franklin's agreement to be an Entitlement City the Housing and Urban Development (HUD) Office requires the City complete an Annual Action Plan regarding the disbursement of grant funds that are awarded to the City of Franklin; and

WHEREAS, the Annual Action Plan reflects the conditions under which the City has met the requirements of the plan and reflects how the City shall disburse the Community Development Block Grant funds for the fiscal year 2024-2025. The City generally will receive approximately \$375,000.00 for Fiscal Year 2024; and

WHEREAS, the Board of Mayor and Aldermen believes it is in the best interest of the City of Franklin to identify the conditions for receipt of grant awards, and the policies and procedures that govern the Community Development Block Grant awards; and

WHEREAS, the Board of Mayor and Aldermen believes it is in the best interest of the City of Franklin to adopt the Annual Action Plan in order to meet the congressional intent that requires Entitlement City grantees to expend their funds in a manner that effectively meets local needs but primarily serves low-income residents.

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF FRANKLIN, TENNESSEE, AS FOLLOWS:

Section 1. The 2024-2025 Annual Action Plan, attached as Exhibit A hereto, is adopted.

Section 2. The Housing Development Coordinator of the City shall be responsible for the administration and enforcement of the Annual Action Plan.

Section 3. Changes or revisions to the Annual Action Plan hereby adopted shall be made only by resolution of the Board of Mayor and Aldermen of the City of Franklin.

Adopted this ____ day of _____, 2023

ATTEST:

CITY OF FRANKLIN, TENNESSEE:

BY: _____
Eric S. Stuckey, City Administrator

BY: _____
Dr. Ken Moore, Mayor

APPROVED AS TO FORM:

BY: _____
William E. Squires, City Attorney

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The 2023 Annual Action Plan (AAP) is the one-year Community Development Block Grant (CDBG) Program plan for the City of Franklin program year 2023, which begins July 1, 2023, and goes through June 30, 2024. For this program years the City anticipates receiving \$368,352.00

The City of Franklin continues to have challenges meeting our goals from our 2020 Five Year Consolidated Plan, due in part to the City focusing on allocating the CARES Act funds to ensure our residents needs are being met.

The City of Franklin continues to support our local non-profits in their endeavors to bring and keep affordable housing within the City of Franklin. This includes working with all four of our non-profits to develop deed restricted, affordable homes to the City. As the population of Franklin continues to grow, housing prices are increasing, and people are being pushed out of the place they have called home their entire lives. Furthermore, we have the children of these homeowners returning from college only to find themselves priced out of a home in their hometown.

The City of Franklin's Board of Mayor and Aldermen recognize the value of a diverse connected community. The City of Franklin will continue to strive to keep vibrant neighborhoods that will enhance our character. The success of the Hill Development is paramount to this goal.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The City continues to create strategies to meet the need for affordable housing within the City. We anticipate our allocation of CDBG funds will be used to support availability and affordable housing units, land acquisition, as it becomes available, and to support public facilities including repair or replacement of infrastructure, sidewalks and sewers.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

The COVID crisis has slowed progress within the City of Franklin; however, we did receive and allocate CARES Funds throughout our community. This included outreach to various non-profits to insure children and those adults with special needs were supported. This included outreach to various non-profits to insure children and those adults with special needs were supported. The City expects to meet the goal of

The City has moved forward with support of our PHA on an as needed basis and the Board of Mayor and Aldermen have approved the "Hill Property" for the development of affordable housing. This development will take several years, as it is raw land, but it is a step forward. Pre-development work will continue in 2023, including the possibility of modifications of Standards/Street Standards, as a way to meet a specific unit count/mix.

Hill Property

H:\Hill Property\RFP for the Hill Property 12-02-21_Law Approved.pdf

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

The City reaches out via our local newspaper and on our Social Media page. Additionally, the Housing Commission is an open meeting where discussion of the CDBG allocations are discussed.

The public meeting was held Monday, April 10, beginning at 5:15 p.m.

Public Meeting Outline

Good evening,

Tonight, we will review the fourth year of the City's 2020-2025 Consolidated Plan. These funds are provided by the Department of Housing & Urban Development on an annual basis.

We anticipate funding allocated to the COF will be approximately 368k. This Annual Action Plan proposes to continue to distribute the funds as we have in the past including:

• supporting availability and affordability of housing

• public facilities, which includes, infrastructure support, sidewalks or repair, sewer assistance

• 20% of this grant is returned to the City for allowable planning and administration

Define what the intent of CDBG funds are:

- Provide decent, safe and sanitary housing
- Provide a suitable living environment
- Expand economic opportunities

CDBG funds may be used for activities which include, but are not limited to:

- Acquisition of real property
- Relocation and demolition
- Rehabilitation of residential and non-residential structures
- Construction of public facilities and improvements, such as water and sewer facilities, streets, neighborhood centers, and the conversion of school buildings for eligible purposes
- Public services, within certain limits
- Activities relating to energy conservation and renewable energy resources
- Provision of assistance to profit-motivated businesses to carry out economic development and job creation/retention activities

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

No comments or views were received.

6. Summary of comments or views not accepted and the reasons for not accepting them

No comments or views were received. Hence the City did not decline any comments or views.

7. Summary

The City is continuing to work within the community to further affordable housing that addresses the missing middle.

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	FRANKLIN	Building and Neighborhood Services

Table 1 – Responsible Agencies

Narrative (optional)

The City of Franklin has a dedicated staff person who is solely responsible for preparing the Consolidated Plan, the Annual Action Plan, and the Consolidated Annual Performance Evaluation Report. This staff person is also accountable for the administration of the CDBG funds and disbursement. Currently, the City only receives CDBG funding.

The City of Franklin is governed by a Board of Mayor and Aldermen. Registered voters in the City elect the aldermen/alderwomen to serve staggered four-year terms of office. Staggered terms provide continuity of policy and direction. The Board of Mayor and Aldermen meet twice a month to conduct City business. Meetings are held on the second and fourth Tuesday at 7:00 p.m. in City Hall.

Consolidated Plan Public Contact Information

Hard copies of the City's Consolidated Plan are available in the Building & Neighborhood Services Department, our local library and online under the Property Maintenance and Housing Tab. Staff contact is also available online.

Kathleen L. Sauseda, Housing Development Coordinator

Building & Neighborhood Services

kathleens@franklintn.gov

615-550-6608

AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

This year's Annual Action Plan for the City of Franklin has been prepared by the Building & Neighborhood Department staff. The plan is a reflection of a comprehensive planning process which included both formal and informal consultations with both public and non-profit organizations. Many of the organizations that provide input for our plan are long-time City partners.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

The City encourages public input through public meetings, public notification on our website and with input from the Mayor appointed Housing Commission members. The City has an active communications team that utilizes various social media outlets to keep our community engaged and informed. Additionally, the Housing Commission interacts with the community through activities and outreach. The Annual Action Plan is brought before the Board of Mayor and Aldermen for questions and approval.

The Continuum of Care, Central TN 503 is a member of Coordinated Entry which is a nationally recognized best practice for homeless housing and services that has been adopted by HUD and is required by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act as well as 24 CFR 578.7(a)(8) and HUD Notice CPD-17-01. The City does not receive any direct funding for ESG or Homeless assistance; however, they coordinate with the agencies that are recognized by HUD.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The Continuum of Care for the City of Franklin is Central TN 503 CoC. **The Central TN 503 CoC's** program website is: <http://www.centraltn503.org/help/>. One of their missions is to identify people experiencing homelessness and facilitate a rapid and permanent resolution to their housing crisis. The City of Franklin is actively involved in Central TN and communicates with staff members and other nonprofits that assist within our community.

The Central Tennessee 503 Continuum of Care (COC) is designed to promote a community-wide commitment to the goal of ending homelessness. Central Tennessee 503 has a rooted 20-year history in Tennessee. The COC seeks to provide resources for homeless people, at-risk populations, other advocates, service providers, policymakers and the public at large.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The City is an active member of our Continuum of Care that serves our area, they are the decision-making body. Neither the City nor Central TN receive any direct ESG funds.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Franklin Housing Authority
	Agency/Group/Organization Type	Housing PHA
	What section of the Plan was addressed by Consultation?	Public Housing Needs Homeless Needs - Families with children Moving back to mainstream living
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The City has an ongoing relationship with Franklin Housing Authority, including phone conversations and in person often for brainstorming sessions. FHA also holds a seat on the City's Housing Commission.

Identify any Agency Types not consulted and provide rationale for not consulting

All relevant agencies are consulted or contacted. Combined, these agencies provide housing and supportive services to the community's special needs populations, including persons with disabilities, homeless families and individuals. In addition to the agencies above, the City of Franklin has an open-door policy and welcomes questions and concerns regarding the development of this plan.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Central Tennessee 503	

Table 3 – Other local / regional / federal planning efforts

Narrative (optional)

Annual Action Plan
2023

8

Central Tennessee 503 provides a centralized access line to help those experiencing homelessness or a housing crisis. A coordinated entry system is defined as a coordinated process designed to coordinate program participant intake, assessment, and provision of referrals, which includes the City of Franklin, TN.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

This plan is the result of a comprehensive planning outreach that included both formal and informal consultations with both the public and private sector. Many of the people participating are long time partners of the City, including subrecipient's the CDBG funds. During the public comment period the plan will be available online and at City Hall in the Building & Neighborhood Services Department and at our local library.

Within the 2023 AAP the City included information for the homeless narratives from both our Public Housing Authority and our Homeless Coalition that, in addition to the City of Franklin, includes several surrounding cities and counties.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Newspaper Ad	Minorities Persons with disabilities Residents of Public and Assisted Housing	No comments were received from the newspaper ad.	None	None	https://www.williamsonherald.com/

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
2	Public Meeting	Minorities Persons with disabilities Residents of Public and Assisted Housing		None	None	https://www.franklintn.gov/our-city/calendar

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

At this time the City of Franklin only receives funding through its affiliation as a Community Development Block Grant entitlement community.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	368,252	0	0	368,252	0	The majority of CDBG funds the City receives is allocated for our low to moderate income residents.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The funding received through the Community Development Block Grant is the only resource that supports the objectives the City has identified within this plan.

The projects that move through the City of Franklin using CDBG funding include private sector low interest loans, equity investments from the non-profit and zero interest lines of credit made available to our non-profit. Additionally, there is a lot of in-kind donations, as well as, local participation. The City does not receive any additional local or state funds; however, the private sector continues to support affordable housing in Franklin.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The volunteer Housing Commission continues to search for buildable lots that may be obtained or repurposed for the construction of new affordable homes. In partnership the City awards CBDO funds to our local non-profits to assist with the construction of new, deed restricted homes within the City of Franklin. We are currently working with the school district to see if we may purchase an upcoming vacant lot.

Discussion

The City will continue to do outreach and search for new opportunities to further affordable housing in the City of Franklin.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
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1	New Affordable Housing Opportunities	2020	2025	Affordable Housing	City of Franklin Priority Area Hard Bargain Neighborhood and Natchez Street	Housing Affordability	CDBG: \$200,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 0 Persons Assisted Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit: Purchase of lots that will have affordable, deed restricted homes constructed on them. Low/Moderate Income Housing Benefit: 2 Persons Assisted Public service activities for Low/Moderate Income Housing Benefit: 0Households Assisted Facade treatment/business building rehabilitation: 0 Business Brownfield acres remediated: 0 Acre Rental units constructed: 0 Household Housing Unit Rental units rehabilitated: 0 Household Housing Unit Homeowner Housing Added: 1 Household Housing Unit Homeowner Housing Rehabilitated: 0 Household Housing Unit Direct Financial Assistance to Homebuyers: 0 Households Assisted Tenant-based rental assistance / Rapid Rehousing: 0 Households Assisted Homeless Person Overnight Shelter: 0 Persons Assisted
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Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
								Overnight/Emergency Shelter/Transitional Housing Beds added: 0 Beds Homelessness Prevention: 0 Persons Assisted Jobs created/retained: 0 Jobs Businesses assisted: 0 Businesses Assisted Housing for Homeless added: 0 Household Housing Unit Housing for People with HIV/AIDS added: 0 Household Housing Unit HIV/AIDS Housing Operations: 0 Household Housing Unit Buildings Demolished: 0 Buildings Housing Code Enforcement/Foreclosed Property Care: 0 Household Housing Unit Other: 1 Other

Table 6 – Goals Summary

Goal Descriptions

1	Goal Name	New Affordable Housing Opportunities
	Goal Description	The City of Franklin is moving forward with creating affordable dwelling units in the City of Franklin. These units will be developed to include a mix of owner-occupied, deed restricted dwelling units for those whose income is below eighty percent (80%) of the median household income level within the Greater Nashville, Davidson, Murfreesboro and Franklin Metropolitan Statistical Area (MSA). This table is published annually by the Department of Housing & Urban Development.

Projects

AP-35 Projects – 91.220(d)

Introduction

The City continues to have a need for affordable housing units; this is a priority for the community. The Board of Mayor and Aldermen encourages and support the production of affordable housing throughout all geographical and economic neighborhoods. Franklin will continue to put the majority of their CDBG funds into the construction of new, deed restricted, affordable homes and to preserve existing affordable homes especially in our low to moderate income neighborhoods. The City's growth has created the loss of many affordable homes and the potential for further loss is continuing as our population is increasing.

The City of Franklin is taking steps towards the development of affordable housing at the long vacant Hill Property near downtown. Public discussion over the property peaked in 2018, when citizens attended an open house and supported workforce housing on the 4-acre lot.

Projects

#	Project Name

Table 7 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

Allocation priorities were set after reviewing the needs identified in the Consolidated Plan, outcomes from activities funded that have been successful in the past; as well as; input from the stakeholders.

The complications and social distancing from COVID-19 have significantly delayed progress. Most of our emergency repair assistance goes to our low to moderate income population and there have been genuine concerns over people coming into their homes.

AP-38 Project Summary
Project Summary Information

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

Although Community Development Block Group regulations allow grantees to target specific areas, the City of Franklin continues to make an effort to spread the funding in areas that are home to low to moderate income residents. This has been the City's policy since becoming a CDBG entitlement in the year 2007. This area includes the Hard Bargain, Natchez Street, Cadet and Hill Estate neighborhoods. However, the city continues to strive to make affordable housing available to all areas within the city.

Geographic Distribution

Target Area	Percentage of Funds
City of Franklin Priority Area	65
Hard Bargain Neighborhood and Natchez Street	35

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

The Hard Bargain Neighborhood and Natchez Street Neighborhoods have received many grants in the past years. At this time, they are both close to being balanced, between the rehabilitation of current homes and infill development of any available lots. The city continues to search for vacant lots throughout the city that may be viable for an infill development.

Discussion

Where there are opportunities to develop homes in concentrated areas, the city will review those with much greater scrutiny to ensure that funds and other assistance are leveraged and maximized to the fullest extent.

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

The City continues to use the CDBG funds received to either assist our low- and moderate-income residents with emergency repair or to assist with the building of new, affordable homes for low to moderate income residents. These homes are deed restricted.

Cherokee Place, an affordable housing development located along Cherokee Place and Shawnee Drive is currently under construction. This development will feature 76 multifamily units ranging from one to three-bedroom units. In addition to Cherokee Place, Shawnee Place construction will begin in 2023. This development will include 50-unit multifamily units and includes two, three, four and five bedroom units.

These units are not Section 8 housing, which typically require vouchers from the U.S. Department of Housing and Urban Development. The rental rates for the new units will be comparable to the existing rent at the site.

The Executive Director, Derwin Jackson states, "Most of our families, they work, it's possible that if the tenant themselves is making above what that income level is, that there's no subsidy at all on the unit. But if a tenant is below a certain income level, then there may be a subsidy on it. Some will have subsidies; some will not". This development will have a mixture of market-rate and subsidized units in the development.

One Year Goals for the Number of Households to be Supported	
Homeless	0
Non-Homeless	0
Special-Needs	0
Total	0

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	0
The Production of New Units	2
Rehab of Existing Units	2
Acquisition of Existing Units	0
Total	4

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

The City of Franklin recognizes the need for affordable housing and wants to either facilitate or directly assist everyone who has a need. However, our allocation is limited and due to the Franklin housing market, the average price of a home is over \$800,000.00. We strive to work with our partner organizations who specialize in this effort. Our annual action plans will continue to reduce blight and provide safe, livable neighborhoods while supporting our housing partners to assist the homeless and create new affordable housing. The City of Franklin, with its nonprofit partners, will continue to support homeowner housing, including assistance to people with disabilities and homeless individuals and families. The special needs population will be served through local service providers.

AP-60 Public Housing – 91.220(h)

Introduction

The City continues to work in partnership and supports the Franklin Housing Authority as they assist low-income families by providing safe, decent, affordable housing and self-sufficiency opportunities. Additionally, Franklin Housing Authority provides affordable housing to families and individuals that are burdened with low to moderate incomes.

Over 300 families are being served in housing managed by the FHA.

FHA offers housing through multiple programs including:

- Public Housing
- Section 8 Vouchers
- VASH Vouchers
- Mainstream Vouchers
- Homeless No More

Actions planned during the next year to address the needs to public housing

The City of Franklin has an active partnership with its Public Housing Authority (PHA), Franklin Housing Authority. The Housing Authority is currently carrying out the rehabilitation and expansion of an existing 38-unit rental housing building on 5.6 acres. When completed, the site will be home to 82 multifamily units and 27 single-family and twin units. The Housing Authority's latest completed housing development, Cherokee Place, started leasing one- to three-bedroom rental units on March 8, 2023.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

The Franklin Housing Authority offers The Public Housing Family Self-Sufficiency Program (PH-FSS) which is promoted by the US Department of Housing & Urban Development (HUD). This program is designed to help families living in public housing developments create plans to move toward independence, which may reduce or eliminate their need for public assistance. Residents can receive assistance with seeking employment, job training, and educational opportunities.

The program, which can take up to 5 years to complete, offers families the chance to control their own success by planning work and life goals of their choosing, becoming networked to services for the whole family and giving valuable input into the program itself through participation on an FSS committee. It

also allows them to create savings that will become theirs when they complete the program.

The residents of FHA consider this to be more than just a place to live, it is a community where neighbors care about their neighbors. FHA encourages every resident in the community share their voice for improving the quality of their live and to speak about the services offered by FHA.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

Our PHA is sound.

Discussion

The City has an Ordinance in place for Providing A Policy For The Reimbursement Of Road Impact And Parkland Impact Fees Paid By The Franklin Housing Authority (FHA) And The Offset Of Future Road Impact And Parkland Impact Fees For The Construction Of Housing For Low Income Families By The Franklin Housing Authority. This waiver is in addition to the other fees waived by the City for non-profits and for profits that are constructing affordable housing.

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

The City actively works with the various nonprofits within the city limits regarding homelessness. Indications are there may be homeless people within the city; however, they are not visible so we must seek them out to offer assistance. Much of the funding for homeless comes into other non-profits that are independently receiving federal funding, including:

Franklin Community Development, Homeless No More Alliance, Franklin Housing Authority and Central TN 503 Continuum of Care

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Franklin is home to a men's group home that is administered by local non-profits; this home can house up to 8 men. Behind the home are three additional units, two one-bedroom units and one two-bedroom unit. These units are currently rented based on the individual's or family income. A group of Williamson County leaders from various sectors have banded together to form an alliance to generate awareness about the issue of homelessness in Williamson County.

The City participates in and supports local efforts of the local agencies in its initiatives and projects. Franklin will also continue to support organizations that assess the needs of the homeless to create a more robust social service system to address unmet needs.

Addressing the emergency shelter and transitional housing needs of homeless persons

Homeless services in the City of Franklin are provided primarily by independent agencies and organizations. The City is supportive of Bridges of Williamson County, Community Housing Partnership of Williamson County, and Central Tennessee 503 all of these agencies serve transitional homeless.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals

and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Franklin Community Development is committed to teaching and training people with basic principles and skills to help them obtain and keep a livable wage job. Their main avenue of doing this is through the internationally recognized program called **Jobs for Life** (www.jobsforlife.org).

Furthermore, they are trying to begin an entrepreneurship program and offer micro-loans for people wishing to start their own business, enroll in college, or attend a vocational school. The ultimate goal is to return to those in need the dignity that comes from self-sustainability.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The City is supportive of Bridges Domestic Violence Center which serves women, men, and their children affected by domestic violence, ensuring a safe transition to successful independent living through education, intervention, and case management. Through Bridges there is an additional program that has single family homes that are available for transitional housing for those moving from shelters.

The City also supported the The Oak Cottage for Women. This cottage provides a safe residential home to formerly incarcerated women to re-enter society as a productive citizen.

Graceworks which offers support and referral services to families and individuals who have found themselves without permanent shelter.

Community Housing Partnership is also available to assist with homeless in the City of Franklin; they are part of the Continuum of Care.

Discussion

The City of Franklin continues to address homelessness striving to support HUD's initiative to end homelessness. Participating in the alliance to address homelessness is a first step.

AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

In addition to the development costs in the City of Franklin the unpredictability of labor and materials are presenting challenges to creating and maintaining affordable housing in the City of Franklin. Additionally, the new educational impact fee to each new home built in Williamson County has made it extremely difficult to build new affordable homes. Raw land is becoming very hard to find, and undeveloped property in the City's core is scarce and conditions in some neighborhoods discourage redevelopment. The City's Housing Commission and staff continue to search out available vacant land that may be feasible for the construction of a new, affordable homes.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

The City of Franklin has, and continues to be, actively involved in issues concerning the housing market especially relating to current and new affordable housing. The adoption of regulations, building codes, and ordinances has shaped the growth of neighborhoods, as well as, encouraging the preservation of our established neighborhoods. Franklin continues to explore methods that will reduce the barriers to quality, affordable and deed restricted homes.

- Sec. 21-101. - Purpose. The city recognizes that the marketplace is the primary supplier of adequate housing for those in the upper economic groups, but that the combination of appropriately zoned land, regulatory incentives, and innovative planning techniques will be necessary to make adequate provisions for the needs of families whose incomes are at or below moderate-income levels as published annually by the Secretary of the U.S. Department of Housing and Urban Development (HUD). The purpose of this title is to state and implement the policies and procedures contained in the city's consolidated plan and other initiatives that encourage the production and maintenance of affordable, workforce, and moderately priced housing throughout all geographic and economic segments of the community, and that provide a mixture of housing types to discourage the development of economic enclaves. (Ord. No. 2008-22, § I, 5-13-2008)

Discussion:

The City continues to support the construction of affordable housing within the City limits. We also understand the need for continued outreach to both for-profit and non-profit developers.

Reducing barriers to Fair Housing Impediments. The City will begin to update their Analysis of

Impediments to Fair Housing.

DRAFT

AP-85 Other Actions – 91.220(k)

Introduction:

The City of Franklin is committed to addressing the needs identified in the Consolidated Plan: especially affordable housing, community development through rehabilitation and public works/facilities. For this program year, the City of Franklin will use available Community Development Block Grant funds to focus on affordable housing and addressing public facilities issues as needed especially related to affordable housing. We will continue to partner with non-profits in meeting the needs of our underserved residents through a variety of initiatives. We will continue to care for our low to moderate income families and continue our ongoing effort to build relations within the community that can lead to bringing non-federal resources to our City.

Additionally, the City combined the Property Maintenance and Zoning enforcement operations. This achieved a more cohesive and efficient action relating to potential property maintenance and zoning inspections and violations. This also shortened processing times for some of the permitting process.

Actions planned to address obstacles to meeting underserved needs

The City continues to explore a variety of strategies to address the needs of the community, including conversations with various stakeholders in the community. Our Housing Commission continues to be active in support of issues that impact our community, especially in the area of housing. Franklin will actively work to address the need for more decent and affordable housing by prioritizing the investment of funds into its housing programs. Our focus remains on the preservation of affordable housing in Franklin, as well as, efforts to increase the quality of life for our LMI residents through safe and affordable homes.

Actions planned to foster and maintain affordable housing

City staff in charge of the CDBG program work very closely with our Property Maintenance and other environmental code enforcement actions to improve the quality of life in all city neighborhoods. This is especially important in our efforts of maintaining homes in affordable neighborhoods. We will continue to work with our non-profit partners to seek new funding opportunities along with existing sources to assist in rehabilitation of homes and encourage construction of new affordable houses in older neighborhoods.

The City is working with Community Housing Partnership to develop the Hill Haven neighborhood,

which will include 43 total units: 11 single-family homes and eight multiplex buildings with four units each. Hillside views along the parkway would be preserved.

Homes in the neighborhood would be reserved for families that earn 80% or less of the median area income, as defined by the U.S. Department for Housing and Urban Development (HUD). Eighty percent of the annual area median income for a family of four in Williamson County is \$75,450, as of 2022 HUD numbers.

Actions planned to reduce lead-based paint hazards

The City continues to practice lead-safe practices with any subreipients that are receiving CDBG funds.

According to the State of Tennessee Department of Health <https://www.tn.gov/health/search-results.html?q=lead+based+paint+issues+in+franklin+tn> there have been no incidents with lead-based paint. The City publicly posts the State of Tennessee information that relates to lead-safety in TN. <https://www.tn.gov/environment/toxic-substances-program/lead-hazard-program/lead-compliance.html>

Actions planned to reduce the number of poverty-level families

Currently the City of Franklin allocates all of the CDBG funds received to assist our low to moderate income families and persons that may have a need. The City, in conjunction with other public agencies and private organizations, will seek to provide very low- and low-income households with various opportunities to gain the knowledge, skills and motivation to become fully self-sufficient.

Actions planned to develop institutional structure

The City understand that institutional structure is the ability to work with local agencies, community groups and non-profits to continually improve our outreach. Additionally, we will encourage coordination among the various agencies to strengthen our development. We recognize that our citizens are vital partners in the housing community development delivery system.

Actions planned to enhance coordination between public and private housing and social

service agencies

The City of Franklin continues to be active in advocating with local agencies, community groups and non-profits regarding the greater need for affordable housing and how housing impacts the community. Additionally, we will encourage coordination among the various agencies to strengthen our development.

Discussion:

Overall, the City continues to advocate using their CDBG funds toward housing that will focus on affordable. This option provides opportunities for Franklin to offer inclusionary housing so people may enjoy the benefits of living and working in their own community.

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(l)(1,2,4)

Introduction:

The City of Franklin generally reallocates all funds received from the CDBG program in the same year they are received; this has been a challenge due to the COVID breakout.

The City does not have a Section 108 loan, nor does it have float-funded activities or funds from urban renewal settlements.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(l)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	0

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

The three years used to determine the minimum benefit are 2021, 2022 and 2023.

DRAFT



File #: 21-04522

DATE: April 4, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Jack Tucker, SES Director

SUBJECT:

Consideration Of Procurement Award To Franklin Disposal, LLC Of Franklin, Tennessee In The Amount Of \$3.19 Per Container Per Service Day For Servicing Public Refuse Collection Containers Located In Downtown Franklin For A Term Of Award For The Solid Waste Collection Division Of The Sanitation And Environmental Services Department (Purchasing Office Procurement Solicitation No. 2023-012; Contract No. 2023-0084)

PURPOSE:

The purpose of this procurement is to purchase servicing the approximately 55 public refuse collection containers located in areas of downtown Franklin as specified, with services as specified to be rendered either three (3) days per week (Friday through Sunday only) or seven (7) days per week (Monday through Sunday), for a term of service of approximately one (1) year with four (4) options to extend the term of service, each time for up to one (1) additional year, for a maximum possible term of service of five (5) years total.

BACKGROUND/STAFF COMMENTS:

The areas of downtown Franklin with public refuse collection containers to be serviced include, but are not limited to, East Main Street between 1st Ave. and 3rd Ave., Main Street between 3rd Ave. and 5th Ave., West Main Street between 5th Ave. and 6th Ave., 5th Ave. North between Main Street and Del Rio Pike, Columbia Ave. between Main Street and Fowlkes Street, and, possibly, Franklin Rd. between 1st Ave. and Liberty Pike.

The services to be rendered are to include emptying the container daily (regardless of how full the container is), cleaning the container at least weekly but as often as needed in order to maintain an attractive appearance and be odor free when empty of refuse, and disposal of the waste collected by the service provider pursuant to this procurement at a permitted facility capable of receiving and appropriately handling Class I solid waste at the service provider's own expense and at no additional charge to the City. The emptying and cleaning services are to be rendered between the hours of 6:00 a.m. and 8:00 a.m. Central Time. Pricing was to be quoted on a per-container-per-day basis, and is to be held and remain constant throughout the one-year term of service and any extensions thereto, if exercised.

The City sought bids for services to be rendered either three (3) days per week (Friday through Sunday only) or seven (7) days per week (Monday through Sunday), and specified that the City would determine which frequency-per-week after all bids received had been evaluated by the City.

The City published on March 16, 2023 a Notice to Bidders in the *Williamson Herald* for servicing public refuse collection containers located in downtown Franklin for a specified term of service. In addition, bid documents were sent on or about the same date directly to three (3) potential bidders known or thought to be interested in this solicitation. Bids from two (2) service providers were publicly opened at the bid opening held on April 4, 2023. A tabulation of the bids received for this solicitation is attached.

FINANCIAL IMPACT:

The responsible bidder that submitted the lowest priced responsive bid, Franklin Disposal, LLC (which is the incumbent service provider), is in the amount of \$3.19 per container per service day for the specified services for either three (3) days per week (Friday through Sunday only) or seven (7) days per week (Monday through Sunday). This bid was identified because it is the lowest bid that meets or exceeds the City's intention as expressed and implied by the City's specifications as well as the instructions, terms and conditions pertaining to this procurement solicitation. Continuing with seven (7) days per week, which is the current level of service being provided, would result in a total estimated value of the purchase of \$63,863.80 per year.

RECOMMENDATION:

Staff recommends that the City accept, contingent upon Law Department and City Administrator approval of City Contract No. 2023-0084, the apparent lowest best bid, from Franklin Disposal, LLC, in the amount of \$3.19 per container per service day for the specified services, and award this procurement to this bidder. The City's Purchasing Manager believes the prepared solicitation documents as distributed allowed for competition among multiple service providers, and that the staff recommendation appears to be made in a fair and impartial manner based upon the proposals received. Pursuant to authority previously granted by the Board of Mayor and Aldermen, Contract No. 2023-0084 has been prepared for execution by the City Administrator pending approval by the Board of Mayor and Aldermen of the staff recommendation to accept the bid from and award the procurement to Franklin Disposal, LLC.

Tabulation of Bids*

Purchasing Office Solicitation No.:		2023-012 (servicing downtown public refuse collection containers)			
Notice to Bidders published in the Williamson Herald on:		3/16/23			
Number of vendors that were notified of/ that responded to this solicitation for bids:		3 / 2			
Date and time bids due and publicly opened:		4/4/23 2:00 PM			
Present at opening of bids:		Brad Smith of GFL Environmental; Rachael DuVall, Leslie Pewitt, Suzanne Ward and Brian Wilcox of the City of Franklin Purchasing Office			
Target meeting of BOMA at which recommendation is scheduled to be considered:		5/23/23			
Bids received from:		Does the bid include all required documents?	Does the bid MOES ¹ ? / If not, how many exceptions do not MOES ¹ ?	Total quoted bid pricing, per container per service day:	Payment terms: Bid and bid pricing is offered through:
Franklin Disposal 506 Lockwood Lane Franklin, TN 37064 Raymond Burghard, Owner 615-717-8585 franklindisposal@gmail.com		yes, although addendum no. 2 was not acknowledged	bidder takes no exceptions	\$3.19	net 30 days 6/30/2023
Waste Industries of Tennessee dba GFL Environmental, LLC 7320 Centennial Blvd. Nashville, TN 37209 Blaine Ellzey, Jr. , General Manager 252-723-0723 blaine.ellzey@gflenv.com		yes, although the bid submittal form was not executed in full and the two addenda were not acknowledged	bidder takes no exceptions	\$32.00	net 30 days 7/1/2023

¹MOES indicates "meet(s) or exceed(s) specifications"

*Shaded bid is apparent lowest best bid



File #: 21-04523

DATE: April 4, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Kevin Townsel, Director of Human Resources
Sara Sylvis, Benefits Manager

SUBJECT:

Consideration Of Procurement Award To Securian Life Insurance Company Of St. Paul, Minnesota In The Total Estimated Fee Of \$208,916.92 Per Year For Voluntary Life Insurance And Voluntary Short-Term Disability Products For Employees For A Term Of Award For The Human Resources Department (Purchasing Office Procurement Solicitation No. 2023-015; Contract No. 2023-0092)

PURPOSE:

The purpose of this procurement is to purchase voluntary life insurance and voluntary short-term disability products for employees for a term of award of three (3) years, tentatively effective July 1, 2023, with two (2) options to extend, each time for up to one (1) additional year. These City-offered employee benefits may be purchased at the employee's sole expense at designated opportunities.

BACKGROUND/STAFF COMMENTS:

The City published on March 2, 2023 a Notice to Proposers in the *Williamson Herald* for voluntary life insurance and voluntary short-term disability products for employees for a term of award. In addition, solicitation documents were sent on or about the same date directly to eight (8) potential proposers known or thought to be interested in this solicitation. Proposals from five (5) service providers were publicly opened at the submittal opening held on March 30, 2023. A tabulation of the proposals received for this solicitation is attached.

Using evaluation criteria included in the request for proposals, the proposal evaluation team, consisting of Human Resources Department staff, recommends the City select the proposal ranked highest by the proposal evaluation team, namely the proposal submitted by Securian Life Insurance Company of St. Paul, Minnesota (which happens to be the incumbent for the City's group term life, supplemental life, accidental death & dismemberment, and long-term disability benefits for employees). The evaluation criteria included in the request for proposals consisted of (a) competency, experience and qualifications (30%), (b) capabilities; unique strengths of the proposer/proposal (10%), (c) thoroughness and quality of proposal (10%), (d) methodology and approach; pricing and payment clarity (20%), and (e) fee for proposed products and services (30%). The proposal evaluation team scored the Securian proposal top for all five evaluation criteria included in the request for proposals.

FINANCIAL IMPACT:

Assuming the \$1,100 plan design for voluntary short-term disability, the proposal ranked highest by the proposal evaluation team, from Securian Life Insurance Company, is in the total estimated fee of \$208,916.92 per year for voluntary life insurance and voluntary short-term disability products for employees for a term of award. Since the fees for voluntary insurance products offered by the City are incurred, and paid for via payroll deduction, by the employees that choose to purchase them rather than the City, this procurement would have no direct financial impact on the City.

RECOMMENDATION:

Staff recommends that the City accept, contingent upon Law Department and City Administrator approval of City Contract No. 2023-0092, the proposal ranked highest by the proposal evaluation team, from Securian Life Insurance Company, in the total estimated fee of \$208,916.92 per year for voluntary life insurance and voluntary short-term disability products for employees for a term of award, and award this procurement to this proposer. The City's Purchasing Manager believes the prepared solicitation documents as distributed allowed for competition among multiple service providers, and that the staff recommendation appears to be made in a fair and impartial manner based upon the proposals received. Pursuant to authority previously granted by the Board of Mayor and Aldermen, Contract No. 2023-0092 has been prepared for execution by the City Administrator pending approval by the Board of Mayor and Aldermen of the staff recommendation to accept the proposal from and award the procurement to Securian.

City of Franklin, Tennessee
Tabulation of Submittals*

Purchasing Office Solicitation No.:	2023-015 (voluntary life insurance and voluntary short-term disability products for employees for a term of award)					
Notice to proposers published in the <i>Williamson Herald</i> on:	3/2/23					
Number of potential proposers that were notified of / that submitted a proposal in response to this request for proposals:	8 / 5					
Date and time proposal due and publicly opened:	3/30/23 2:00 PM					
Present at opening of proposals:	Sara Sylvis and Tracy Harness of the City of Franklin Human Resources Department; and Suzanne Ward and Brian Wilcox of the City of Franklin Purchasing Office					
Target meeting of BOMA at which recommendation is scheduled to be considered:	5/9/23					
Proposals received from:	Is the proposal complete?	Does the proposal take any exceptions to the City's procurement solicitation? / If so, how many?	Average points allocated by proposal evaluation team (out of a possible 100, utilizing evaluation criteria as listed in RFP):	Total estimated fee per year (assuming \$1,100 plan design for VSTD):	Payment terms:	Proposal is offered through:
Dearborn Group 701 E. 22nd Street Lombard, IL 60148 Kerry Branham, Account Manager 630-824-6113 kerry_branham@mydearborngroup.com	yes	yes / 14 (all are contractual / legal in nature)	82.25	\$275,440.98	self-billing through Benefits Manager web portal	9/1/2023
Metropolitan Life Insurance Company 200 Park Avenue New York, NY 10166 Benjamin Hatch, Account Executive 615-435-4535 bhatch1@metlife.com	no (addendum no. 4 not acknowledged; references not supplied)	yes / 11 (proposer did not quote both required plan designs for VSTD; 10 are contractual / legal in nature)	not able to calculate since proposal did not quote the required \$1,100 plan design for VSTD	proposal did not quote the required \$1,100 plan design for VSTD	net 30 days	6/22/2023
Securian Life Insurance Company 400 Robert Street North St. Paul, MN 55101 Jess Grinsteinner, Sales VP, Eastern Region 651-302-2464 jgrinsteinner@ochsInc.com	no (City's Std. T's & C's completed for proposer not supplied)	yes / 13 (open enrollment; 12 are contractual / legal in nature)	95.00	\$208,916.92	net 30 days	7/28/2023
Symetra Life Insurance Company 777 108th Ave. NE., Suite 1200 Bellevue, WA 98004 Lisa Marecki, Sr. VP 860-746-7701 lisa.marecki@symetra.com	yes	yes / 2 "deviations" (rate guarantee durations of 2 yrs. instead of 3) plus 37 "qualifications"	not able to calculate since proposal did not guarantee rates for the required duration of 3 yrs.	proposal did not quote required 3-year guaranteed pricing	net 30 days	6/30/2023
USABLE Life 17500 Chenal Pkwy. Little Rock, AR 72223 Doug Davis, Director of Sales, Mid-Atlantic 615-823-5953 doug.davis@usablelife.com	yes	yes / 2 (proposer did not quote both required plan designs for VSTD; proposer will not waive its standard actively-at-work provision for VSTD)	not able to calculate since proposal did not quote the required \$1,100 plan design for VSTD	proposal did not quote the required \$1,100 plan design for VSTD	net 30 days	6/30/2023

*Shaded submittal is the submittal scored highest by the interview team



City of Franklin

109 3rd Ave S.
Franklin, TN 37064
(615) 791-3217

File #: 21-04542

DATE: April 6, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Michelle Hatcher, Director of Water Management

SUBJECT:

Consideration Of Procurement Award To Hawkins, Inc. Of Roseville, Minnesota In The Total Estimated Amount Of \$667,048.40 Per Year For The Supply And Delivery Upon Demand Of Sodium Hypochlorite For The Water Treatment Division And The Water Reclamation Division Of The Water Management Department (Purchasing Office Procurement Solicitation No. 2023-011(a); Contract No. 2023-0087)

PURPOSE:

The purpose of this procurement is to establish unit pricing for the supply and delivery upon demand of sodium hypochlorite (also known as bleach) for an initial one (1) year term of award with a targeted effective date of June 1, 2023, with up to four (4) options to extend, each time for up to one (1) additional year, for the Water Management Department. This chemical is used for routine operations at both the City's Water Treatment Plant as well as the City's Water Reclamation Facility.

BACKGROUND/STAFF COMMENTS:

The City published on March 9, 2023 a Notice to Bidders in the *Williamson Herald* for supply and delivery upon demand of each of the following water and/or wastewater treatment chemicals for the specified term of award: sodium hypochlorite (Purchasing Office Solicitation No. 2023-011(a)) and sodium hydroxide (2023-011(b)), each being bid independently. In addition, bid documents were sent on the same date directly to seventy-eight (78) potential bidders known or thought to be interested in this solicitation. Bids from two (2) suppliers were publicly opened at the bid opening held on April 6, 2023. A tabulation of the bids received for this solicitation is attached.

FINANCIAL IMPACT:

The responsible bidder that submitted the lowest priced responsive bid, Hawkins, Inc. of Roseville, Minnesota, is in the amount of \$0.314 per pound for the Water Treatment Plant and \$3.1689 per gallon for the Water Reclamation Facility for sodium hypochlorite. This bid was identified because it is the lowest bid that meets or exceeds the City's intention as expressed and implied by the City's specifications as well as the instructions, terms and conditions pertaining to this procurement solicitation. The Water Management Department Water Treatment Division budget for fiscal year 2023 allocates \$325,000.00 out of the 421 Fund for the purchase of chemicals and lab supplies. The

Water Management Department Water Reclamation Division budget for fiscal year 2023 allocates \$150,000.00 out of the 431 Fund for the purchase of chemicals and lab supplies.

RECOMMENDATION:

Staff recommends that the City accept, contingent upon Law Department and City Administrator approval of City Contract No. 2023-0087, the apparent lowest best bid, from Hawkins, Inc. of Roseville, Minnesota, in the delivered bid price amount of \$0.314 per pound for the Water Treatment Plant and \$3.1689 per gallon for the Water Reclamation Facility, for the chemical sodium hypochlorite for a specified term of award, with options to extend, for the Water Management Department, and award this procurement to this bidder. The Water Management Department anticipates purchasing an estimated 550,000 pounds of sodium hypochlorite annually for the Water Treatment Plant, and 156,000 gallons of sodium hypochlorite annually for the Water Reclamation Facility. Based on these estimated annual quantities, the total estimated value of the purchase would be \$667,048.40 per year. The City's Purchasing Manager believes the prepared solicitation documents as distributed allowed for competition among multiple service providers, and that the staff recommendation appears to be made in a fair and impartial manner based upon the proposals received. Pursuant to authority previously granted by the Board of Mayor and Aldermen, Contract No. 2023-0087 has been prepared for execution by the City Administrator pending approval by the Board of Mayor and Aldermen of the staff recommendation to accept the bid from and award the procurement to Hawkins, Inc. of Roseville, Minnesota.

Event Number 2023-011 (a)
Event Title sodium hypochlorite for use at both the WTP as well as the WRF
Event Type ITB
Issue Date 3/9/2023 04:36:20 PM (CT)
Close Date 4/6/2023 02:00:00 PM (CT)
Number of vendors that were notified / responded 78 / 2
Randy Bills and Heath of Hawkins, Inc.; Cody Myers (virtual / remote) of City of Franklin Water Management; Leslie Pewitt (virtual / remote), Suzanne Ward, Brian Wilcox of the City of Franklin Purchasing Office
Present at opening of bids
Target meeting of BOMA at which recommendation is scheduled to be considered: 5/23/2023

Sodium Hypochlorite - Water Reclamation Facility

Supplier	Specified estimated quantities per year	UOM	Price	Extended	Supplier Notes	Estimated time of delivery (City business days after receipt of order)	Last date bid and pricing is valid and may be accepted by the City	Does the bid MOES? If not, how many exceptions do not MOES?
Hawkins Inc. 2381 Rosegate Roseville MN 55113 Randy Bills, Branch Manager (888) 542-8561 randy.bills@hawkinsinc.com	156000	gallons	\$3.1689	\$494,348.40		5	6/30/2023	Yes
The Dycho Company, Inc. 412 Meridian Street P.O. Box 513 Niota, TN 37826 J. Robert Shamblyn, President 423-568-2112 rob@dycho.com; info@dycho.com	156000	gallons	\$3.23	\$503,880.00	3,000 gals minimum total order (can be combined with water treatment). Weekly delivery available.	7	12/31/2023	Firm Pricing 6 months, 6/1/23-12/31/2

Sodium Hypochlorite - Water Treatment Plant

Supplier	Specified estimated quantities per year	UOM	Price	Extended	Supplier Notes	Estimated time of delivery (City business days after receipt of order)	Last date bid and pricing is valid and may be accepted by the City	Does the bid MOES? If not, how many exceptions do not MOES?
Hawkins Inc. 2381 Rosegate Roseville MN 55113 Randy Bills, Branch Manager (888) 542-8561 randy.bills@hawkinsinc.com	550000	pounds	\$0.314	\$172,700.00		5	6/30/2023	Yes
The Dycho Company, Inc. 412 Meridian Street P.O. Box 513 Niota, TN 37826 J. Robert Shamblyn, President 423-568-2112 rob@dycho.com; info@dycho.com	550000	pounds	\$0.323	\$177,650.00	Exception 12.5% wt 3,000 gals minimum total order (can be combined with water treatment). Weekly delivery available.	7	12/31/2023	Firm Pricing 6 months, 6/1/23-12/31/23; Bid Line 2 - 12.5% wt Sodium Hypochlorite



City of Franklin

109 3rd Ave S.
Franklin, TN 37064
(615) 791-3217

File #: 21-04543

DATE: April 6, 2023
TO: Board of Mayor and Aldermen
FROM: Eric Stuckey, City Administrator
Michelle Hatcher, Director of Water Management

SUBJECT:

Consideration Of Procurement Award To Hawkins, Inc. Of Roseville, Minnesota In The Total Estimated Amount Of \$83,601.20 Per Year For The Supply And Delivery Upon Demand Of Sodium Hydroxide For The Water Treatment Division And The Water Reclamation Division Of The Water Management Department (Purchasing Office Procurement Solicitation No. 2023-011(b); Contract No. 2023-0088)

PURPOSE:

The purpose of this procurement is to establish unit pricing for the supply and delivery upon demand of sodium hydroxide (also known as caustic soda) for an initial one (1) year term of award with a targeted effective date of June 1, 2023, with up to four (4) options to extend, each time for up to one (1) additional year, for the Water Management Department. This chemical is used for routine operations at both the City's Water Treatment Plant as well as the City's Water Reclamation Facility.

BACKGROUND/STAFF COMMENTS:

The City published on March 9, 2023 a Notice to Bidders in the *Williamson Herald* for supply and delivery upon demand of each of the following water and/or wastewater treatment chemicals for the specified term of award: sodium hypochlorite (Purchasing Office Solicitation No. 2023-011(a)) and sodium hydroxide (2023-011(b)), each being bid independently. In addition, bid documents were sent on the same date directly to seventy-eight (78) potential bidders known or thought to be interested in this solicitation. Bids from two (2) suppliers were publicly opened at the bid opening held on April 6, 2023. A tabulation of the bids received for this solicitation is attached.

FINANCIAL IMPACT:

The responsible bidder that submitted the lowest priced responsive bid, Hawkins, Inc. of Roseville, Minnesota, is in the amount of \$0.5273 per pound for the Water Treatment Plant and \$2.9315 per gallon for the Water Reclamation Facility for sodium hydroxide. This bid was identified because it is the lowest bid that meets or exceeds the City's intention as expressed and implied by the City's specifications as well as the instructions, terms and conditions pertaining to this procurement solicitation. (Although the competing bid for sodium hydroxide quoted lower unit pricing for the Water Reclamation Facility, it did not quote unit pricing for the Water Treatment Plant and thus is considered non-responsive.) The Water Management Department Water Treatment Division budget

for fiscal year 2023 allocates \$325,000.00 out of the 421 Fund for the purchase of chemicals and lab supplies. The Water Management Department Water Reclamation Division budget for fiscal year 2023 allocates \$150,000.00 out of the 431 Fund for the purchase of chemicals and lab supplies.

RECOMMENDATION:

Staff recommends that the City accept, contingent upon Law Department and City Administrator approval of City Contract No. 2023-0088, the apparent lowest best bid, from Hawkins, Inc. of Roseville, Minnesota, in the delivered bid price amount of \$0.5273 per pound for the Water Treatment Plant and \$2.9315 per gallon for the Water Reclamation Facility, for the chemical sodium hydroxide for a specified term of award, with options to extend, for the Water Management Department, and award this procurement to this bidder. The Water Management Department anticipates purchasing an estimated 14,000 pounds of sodium hydroxide annually for the Water Treatment Plant, and 26,000 gallons of sodium hydroxide annually for the Water Reclamation Facility. Based on these estimated annual quantities, the total estimated value of the purchase would be \$83,601.20 per year. The City's Purchasing Manager believes the prepared solicitation documents as distributed allowed for competition among multiple service providers, and that the staff recommendation appears to be made in a fair and impartial manner based upon the proposals received. Pursuant to authority previously granted by the Board of Mayor and Aldermen, Contract No. 2023-0088 has been prepared for execution by the City Administrator pending approval by the Board of Mayor and Aldermen of the staff recommendation to accept the bid from and award the procurement to Hawkins, Inc. of Roseville, Minnesota.

Event Number 2023-011 (b)
Event Title sodium hydroxide for use at both the WTP as well as the WRF
Event Type ITB
Issue Date 3/9/2023 04:36:20 PM (CT)
Close Date 4/6/2023 02:00:00 PM (CT)
Number of vendors that were notified / responded 78 / 2
 Randy Bills and Heath of Hawkins, Inc.; Cody Myers (virtual / remote) of City of Franklin Water Management; Leslie Pewitt (virtual / remote), Suzanne Ward, Brian Wilcox of the City of Franklin Purchasing Office
Present at opening of bids
Target meeting of BOMA at which recommendation is scheduled to be considered: 5/23/2023

Sodium Hydroxide -Water Reclamation Facility

Supplier	Specified estimated quantities per year	UOM	Price	Extended	Supplier Notes	Estimated time of delivery (City business days after receipt of order)	Last date bid and pricing is valid and may be accepted by the City	Does the bid MOES? If not, how many exceptions do not MOES?
Univar Solutions USA, Inc. 8201 S. 212th St. Kent, WA 98032 Stacy Ziegler, Municipal Specialist - (253) 872-5023 muniteam-west@univarsolutions.com	26000	gallons	\$2.77	\$72,020.00		5	6/30/2023	No / Did not bid both locations
Hawkins Inc. 2381 Rosegate Roseville MN 55113 Randy Bills, Branch Manager (888) 542-8561 randy.bills@hawkinsinc.com	26000	gallons	\$2.9315	\$76,219.00		5	6/30/2023	Yes

Sodium Hydroxide -Water Treatment Plant

Supplier	Specified estimated quantities per year	UOM	Price	Extended	Supplier Notes	Estimated time of delivery (City business days after receipt of order)	Last date bid and pricing is valid and may be accepted by the City	Does the bid MOES? If not, how many exceptions do not MOES?
Univar Solutions USA, Inc. 8201 S. 212th St. Kent, WA 98032 Stacy Ziegler, Municipal Specialist - (253) 872-5023 muniteam-west@univarsolutions.com	14000	pounds	\$0.00	\$0.00		5	6/30/2023	No / Did not bid both locations
Hawkins Inc. 2381 Rosegate Roseville MN 55113 Randy Bills, Branch Manager (888) 542-8561 randy.bills@hawkinsinc.com	14000	pounds	\$0.5273	\$7,382.20		5	6/30/2023	Yes



File #: 21-04489

DATE: April 12, 2023

TO: Board of Mayor and Aldermen

FROM: Eric Stuckey, City Administrator
Vernon Gerth, Asst. City Administrator Community Development
Kelly Dannenfelser, Asst. Director of Planning
Joe Marlo

SUBJECT:

Initial Discussion Of Alternative Site Analysis For The New City Hall
WS 4/11/23; deferred

PURPOSE:

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) regarding the potential cost savings and implications associated with building a new City Hall on a yet to be determined site within three-quarters of a mile of Franklin's Historic Square.

BACKGROUND/STAFF COMMENTS:

During a Special BOMA Work Session on January 4, 2023, the Franklin Board of Mayor and Aldermen requested staff evaluate the cost savings and implications of building a new City Hall on another site in or near downtown Franklin. In completing this analysis, staff made several assumptions in identifying potential sites, completing due diligence, the property procurement process, design, and construction scheduling, inflation, and development costs.

The information included in this file and that will appear in the Work Session presentation includes:

1. A cost comparison spreadsheet of four possible scenarios for City Hall:
 - a. Existing Site with 200 sub-surface parking garage (current design).
 - b. Existing Site with NO sub-surface parking garage.
 - c. Alternative Site with above-ground 300 space parking garage.
 - d. Alternative Site with a 300 space surface off-street parking lot.
2. Exhibit(s) that highlight potential property that might accommodate a new City Hall within a 3/4 mile radius of Franklin's Historic Square if it were available for purchase.
3. A revised Development Schedule that includes property procurement, design, and construction, if an alternative location is pursued.

FINANCIAL IMPACT:

The cost comparison spreadsheet provides a high-level comparison of the soft and hard cost estimates of the work done to date in designing City Hall on our current site and the three other

scenarios as described above. These scenarios do not include any revenue that may result from the purchase of an alternative site and future sale of our current property. Two of the scenarios, the "Existing Site with NO sub-surface parking garage", and the "Alternative Site with a 300-space surface off-street parking lot", reflect potential cost savings.

Additional Analysis Factors:

This analysis does not include or make any assumptions regarding the required alternative site specific on- and off-site infrastructure.

This analysis does not include the cost associated with incorporating a retail component on our current city hall site.

Our City Hall consultants' scope of services will include another development cost estimate at the 50% schematic design. The cost estimates included in the cost comparison spreadsheet are over a year old and were previously shared with the BOMA.

RECOMMENDATION:

Staff recommends that the Board of Mayor and Aldermen provide guidance on how to proceed. The likely options would be to continue with redeveloping our current site with or without the sub-surface 200-space parking garage or, identifying an alternative site large enough to accommodate a 300 space surface parking lot. The alternative site process begins with staff preparing and issuing a request for Letters of Interest from property owners within a 3/4 mile radius of the Square requesting their interest and expectations in selling their property. Staff further recommends that if the BOMA decides to pursue an alternative site, the schematic design be placed on hold until staff has completed our evaluation and due diligence.

Initial Discussion of Alternative Site Analysis for the New City Hall

**BOMA Work Session
April 25, 2023**

What are Potential Scenarios for a New City Hall?

What are the Costs?

Where are Potential Alternative Sites?

Is the Current Design Transferable?

How Would the Timeline Change?

What is the Appraised Value of the Existing City Hall Site?

Where Do We Go From Here?

What are Potential Scenarios for a New City Hall?

	Scenario 1	Scenario 2	Scenario 3	Scenario 4
Description	Existing Site (Public Square) with Current Proposal and Subgrade Parking	Existing Site (Public Square) with Current Proposal but Remove Proposed Subgrade Parking	Alternative Site with Structured Parking	Alternative Site with Surface Parking
Acreage Needs	4 acres (existing)	4 acres (existing)	2+ acres (incl. 1+ acre for parking structure)	5+ acres (incl. 3+ acres for parking lot)
Total Parking Provided	514 spaces (net gain 130)	*314 spaces (net loss 70)	~300 spaces (needed)	~300 spaces (needed)

*Scenario 2 decouples CIP Projects for New Parking Garage and City Hall.

What are the Costs?

		Scenario 1		Scenario 2		Scenario 3		Scenario 4	
		Existing Site with Subgrade Parking		Existing Site with No Subgrade Parking	Difference from Scenario 1 (2023)	Alternative Site with Parking Structure	Difference from Scenario 1 (2023)	Alternative Site with Surface Parking	Difference from Scenario 1 (2023)
		Jan 2022 Cost	Apr 2023 Cost						
"Known" Project Costs									
Due Diligence (Geotech, Survey, Design, etc.)		\$ -	\$ -	\$ -	\$0	\$ 200,000	\$200,000	\$ 200,000	\$200,000
Demolition		\$ 500,000	\$ 500,000	\$ 500,000	\$0	\$ -	(\$500,000)	\$ -	(\$500,000)
Excavation and Site		\$ 7,100,000	\$ 9,500,000	\$ 6,700,000	(\$2,800,000)	\$ 6,700,000	(\$2,800,000)	\$ 6,700,000	(\$2,800,000)
Building		\$ 41,200,000	\$ 44,000,000	\$ 45,500,000	\$1,500,000	\$ 45,500,000	\$1,500,000	\$ 45,500,000	\$1,500,000
Parking		\$ 7,700,000	\$ 8,700,000	\$ -	(\$8,700,000)	\$ 9,900,000	\$1,200,000	\$ 2,900,000	(\$5,800,000)
Streetscape, Urban Parks, Green Roof		\$ -	\$ 3,000,000	\$ 3,000,000	\$0	\$ 3,000,000	\$0	\$ 3,000,000	\$0
Soft Costs (FFE, Tech, etc.)		\$ 5,600,000	\$ 8,000,000	\$ 8,000,000	\$0	\$ 8,000,000	\$0	\$ 8,000,000	\$0
Construction Contingency	5.0%	\$ 3,100,000	\$ 3,700,000	\$ 3,200,000	(\$500,000)	\$ 3,700,000	\$0	\$ 3,300,000	(\$400,000)
Inflation Contingency (*Jan 2022 Used 3%)	3.5%	\$ * 8,200,000	\$ 11,400,000	\$ 12,600,000	\$1,200,000	\$ 20,900,000	\$9,500,000	\$ 18,900,000	\$7,500,000
Design Fees		\$ 8,000,000	\$ 8,000,000	\$ 8,000,000	\$0	\$ 8,000,000	\$0	\$ 8,000,000	\$0
Temporary Relocation		\$ 2,500,000	\$ 2,500,000	\$ 2,500,000	\$0	\$ -	(\$2,500,000)	\$ -	(\$2,500,000)
Total "Known" Costs		\$ 84,000,000	\$ 99,300,000	\$ 89,900,000	(\$9,400,000)	\$ 105,900,000	\$6,600,000	\$ 96,500,000	(\$2,800,000)
Unknown Project Costs									
Land Costs: Sale of Land						TBD	TBD	TBD	TBD
Land Costs: Purchase of Land						TBD	TBD	TBD	TBD
Onsite and Offsite Improvements **						TBD	TBD	TBD	TBD
Total Project Costs									
Overall Project Cost Estimate		\$ 84,000,000	\$ 99,300,000	\$ 89,900,000	(\$9,400,000)	TBD	TBD	TBD	TBD

Years of Inflationary Costs		4	5		7		7	
Constructed Parking Spaces		200	0		300		300	
Net Site Parking (incl. Existing to be Removed)		130	-70		TBD		TBD	

- ** Potential Onsite and Offsite Improvements:**
- Floodplain Development and Mitigation
 - Offsite Street Improvements (Traffic Impact Analysis)
 - Offsite Water and Sewer Improvements
 - Offsite (Downstream) Stormwater Improvements

- Other Cost Considerations:**
- Continued Maintenance on Existing Facility
 - Property Transaction and Closing Costs
 - Financing Costs

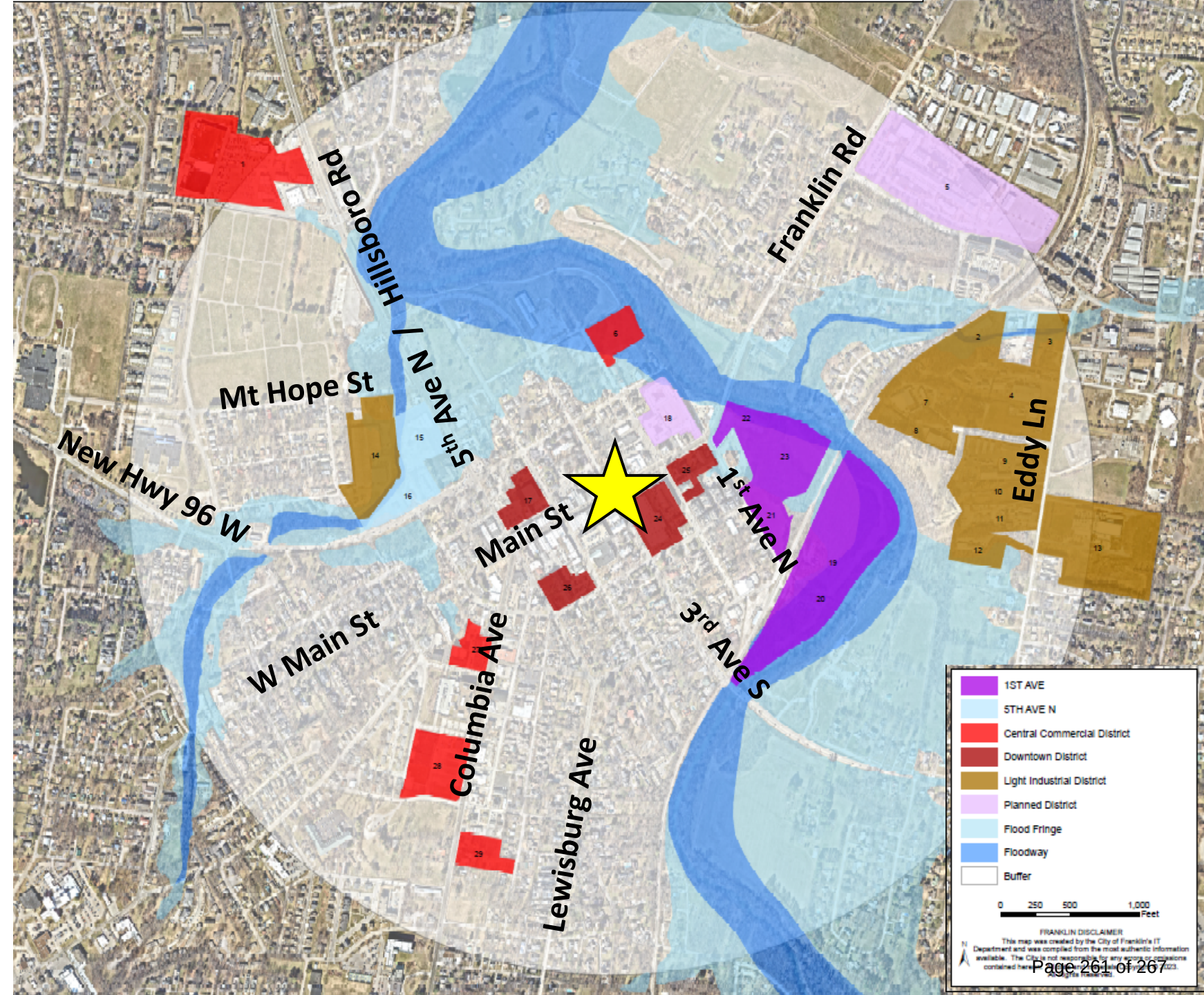
Where are Potential Alternative Sites?

Criteria:

1. Located in or near downtown (Within 0.75-mile radius from Public Square)
2. Lot size of 2 acres or more
3. Zoned for commercial and civic/institutional uses
4. Can accommodate ~100,000 SF building and ~300 parking spaces

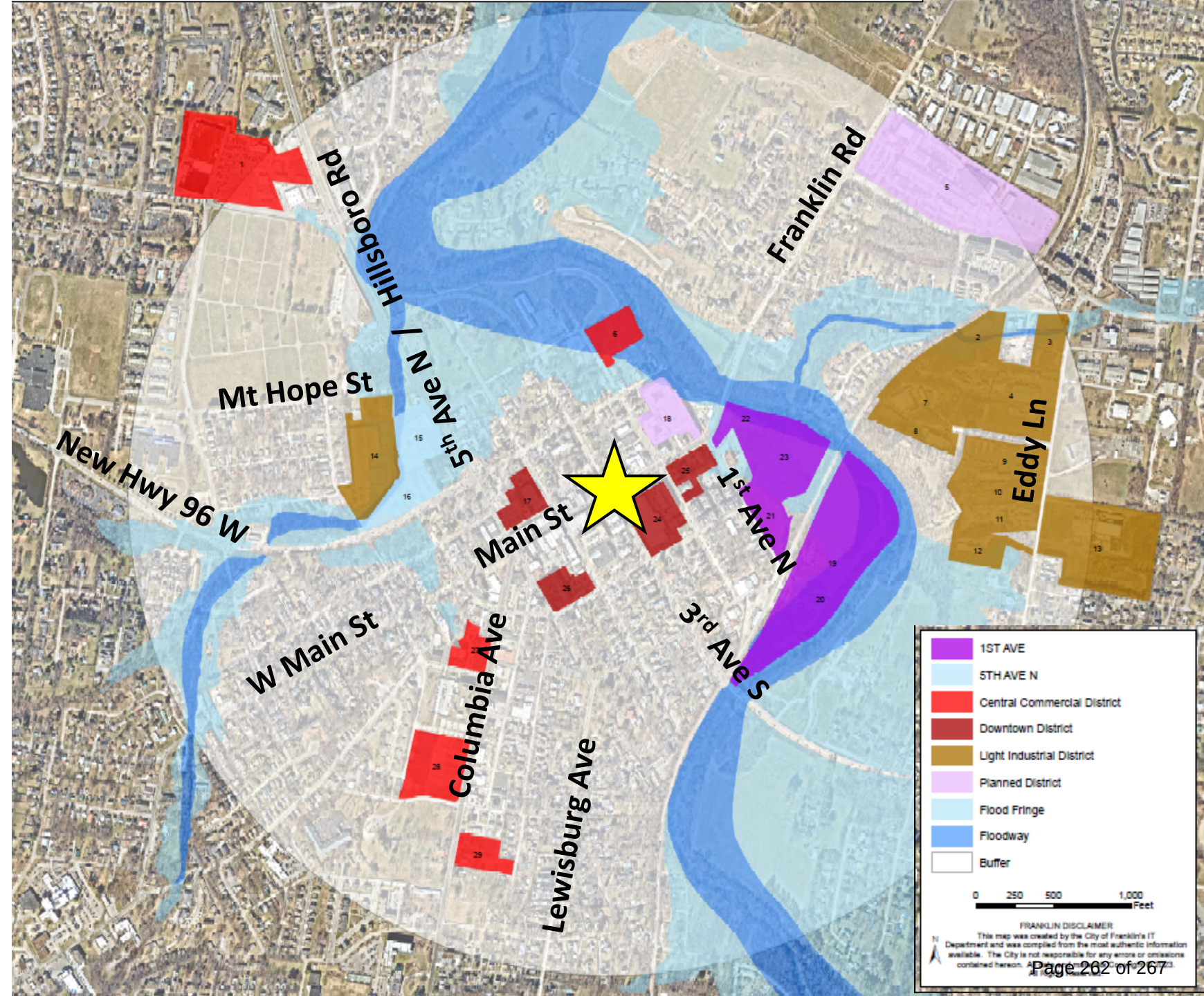
Considerations:

Parks, cemeteries, historic sites, city operations, utility sites, and County, State, or school related properties were excluded from the analysis



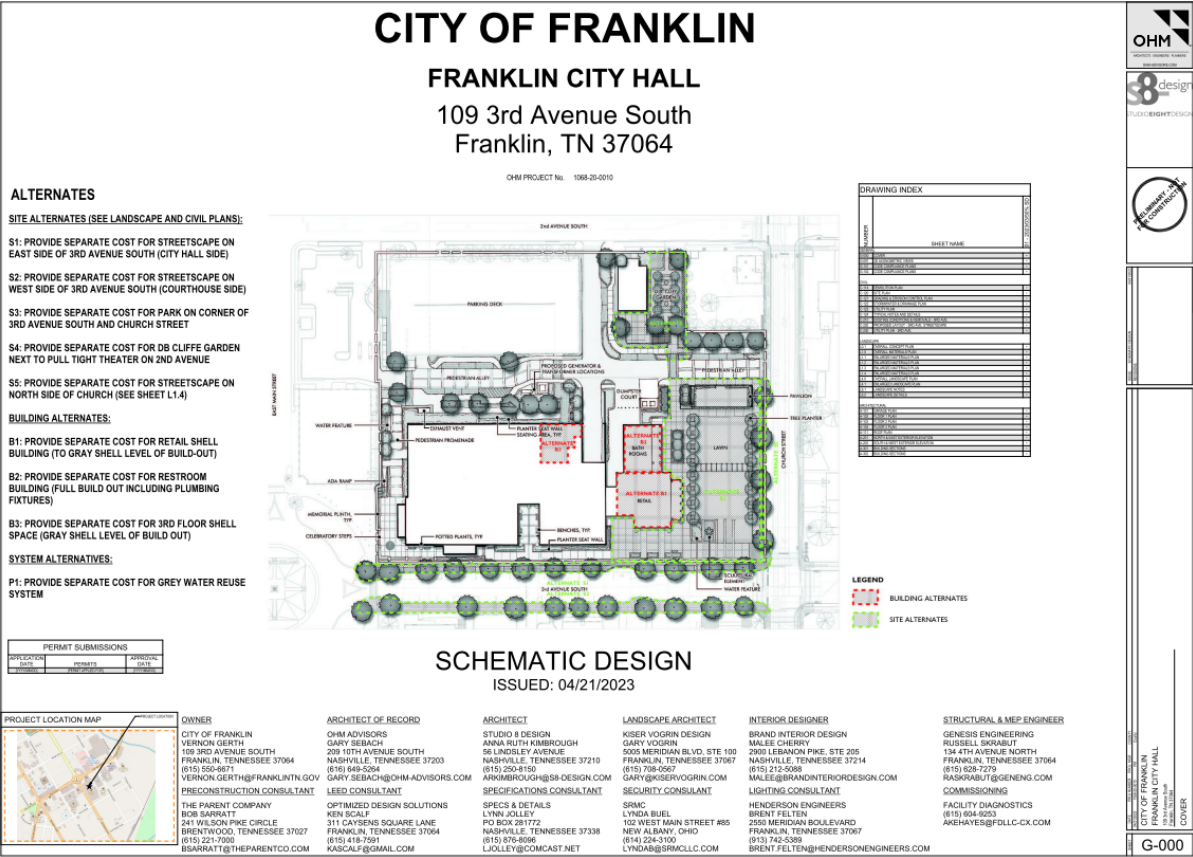
Potential Sites

- Some sites have development or redevelopment potential
- Other sites may be adaptively reused while others may not
- Zoning varies across geographic areas and determines building and site design
- Sites are not all equally viable
- Individual site analysis needed to determine whether programmatic needs “fit”
- Property owners would need to indicate interest in selling prior to further site evaluation



Is the Current Design Transferable?

Likely Can Be Transferred	Likely Must Be Redesigned
Space Needs	Massing and Elevations
Programming	Site Layout
Space Standards	Floor Plans



How Would the Timeline Change?	Existing Site Process	Existing Timeline	Alternative Site Process	Alternative Timeline
Letters of Interest Process to Solicit Property Owners Interested in Selling Their Property	N/A		6 months	TODAY
Pass Resolution to Study the Submittals for Alternative Site(s)	N/A		Concurrent +2 months	
Request for Qualifications to Select Consultant	Complete	Feb 2020	4 months	
Approve a Professional Services Agreement	Complete		6 months	
Complete Due Diligence and Evaluate Site(s) for Development incl. Land, Building(s), and Parking; Preliminary Programmatic Test Fits	Complete		12 months	
BOMA WS Evaluations + Site Visits; Community and Employee Engagement; and Vote Rescind Resolution of Master Plan for Existing Site and Pass Resolution to Acquire Alternative Site	N/A		Concurrent + 3 months	
Real Estate Contract and Closing	N/A		unknown	
Pass Resolution to Adopt Conceptual Master Plan for Selected Site and Final Test Fits	Complete		Concurrent + 2 months	
0-50% Schematic Design (Floor Plan and Building Systems, Exterior Design, Site Design)	~Complete	TODAY	6 months	
50-100% Schematic Design (Continue Design Work + BOMA WS and Vote)	6 months		6 months	
Design Development and Construction Drawings	18 months		18 months	
Project Bidding	3 months		3 months	
Construction	18 months		18 months	
Completion Date		2027		2030
Declare Existing Site Surplus	N/A		3 months	
Dispose of Existing Property	N/A		unknown	Page 264 of 267

What is the Appraised Value of the Existing City Hall Site?

Site	Acreage	Primary Appraisal Boozer & Company	Secondary Appraisal CBRE Valuation & Advisory Services
City Hall Site (land value only)	2.88 Acres	\$ 8,775,000	\$4,000,000
Garage Site 3-story, 4-level (121,500± SF and 303 spaces)	1.14 Acres	\$ 7,000,000	\$11,700,000
Theater Site 1-story (2,292± SF Repurposed Church)	0.26 Acre	\$ 725,000	\$600,000
TOTAL	4.27 Acres	\$16,500,000	\$16,300,000

Where Do We Go From Here?

OPTION 1: FOCUS ON EXISTING SITE (PUBLIC SQUARE)	OPTION 2: FURTHER EVALUATE ALTERNATIVE SITES
• Focus work on Schematic Design for the Public Square Site • Halt discussion of alternative sites • Decide to either keep or eliminate the proposed subgrade parking and adjust PSA accordingly	• Advertise for Letters of Interest from property owners interested in selling their property • Pause work on Schematic Design for the Public Square Site • Determine full picture of cost differences for alternative sites (incl. land pricing and improvement costs)

Closing Thoughts

		Scenario Comparison						
		Scenario 1	Scenario 2		Scenario 3		Scenario 4	
		Existing Site with Subgrade Parking	Existing Site with No Subgrade Parking	Difference from Scenario 1 (2023)	Alternative Site with Parking Structure	Difference from Scenario 1 (2023)	Alternative Site with Surface Parking	Difference from Scenario 1 (2023)
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