



## Meeting Agenda

### Work Session

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Tuesday, March 28, 2023

5:00 PM

Board Room

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#### CALL TO ORDER

#### CITIZEN COMMENTS

Comments on agenda items may be made in person at City Hall or by emailing [recorder@franklinton.gov](mailto:recorder@franklinton.gov) before noon on the day of the meeting. Comments will be submitted for the record.

#### WORK SESSION DISCUSSION ITEMS

1. Update On The American Rescue Plan Act Grant Programs  
WS 2/28/23; 3/14/23  
**Sponsors:** Kristine Brock, Mark Hilty, Mike Lowe, Michelle Hatcher, Paul Holzen
2. Presentation On U.S. Line Marker Project  
  
**Sponsors:** Emily Wright, Kelly Dannenfelser, Amanda Rose
3. \*Consideration To Deny Sewer Availability For Six Unaddressed Properties (Map 119 And Parcels 00703, 00704, 00705, 00707, 00708, And 00709) And 1546 W Harpeth Road (Map 118, Parcel 00700)  
WS 2/14/23; 2/28/23  
BOMA 2/14/23, 8-0 to defer to 2/28/23; 2/28/23, 8-0 to defer to 3/28/23  
**Sponsors:** Michelle Hatcher, Scott Andrews
4. Consideration Of Special Event Permit For 2023 Main Street Festival Sponsored By The Heritage Foundation In Downtown Franklin On April 22 - 23, 2023  
  
**Sponsors:** Milissa Reiersen, Monique McCullough
5. Consideration Of Special Event Permit For Pumpkinfest Sponsored By The Heritage Foundation In Downtown Franklin On October 28, 2023  
  
**Sponsors:** Milissa Reiersen, Monique McCullough
6. Consideration Of Special Event Permit For Dickens Of A Christmas Sponsored By The Heritage Foundation In Downtown Franklin On December 9 - 10, 2023  
  
**Sponsors:** Milissa Reiersen, Monique McCullough
7. Consideration Of Event Permit For The Rodeo Parade Sponsored By The Franklin Noon Rotary Club On May 13, 2023 In Downtown Franklin  
  
**Sponsors:** Milissa Reiersen, Monique McCullough

8. \*Consideration Of Resolution 2023-15, A Resolution Rejecting The February 23, 2023, Construction Bids For The On-Call Contract (COF 2022-0281) For Facilities Asphalt Paving And Utility Cut Patch Repair

**Sponsors:** Steve Grubb, Jerry Hatcher, Paul Holzen

9. Consideration Of Resolution 2023-18, Consideration Of Initiating The Annexation By Referendum Process And Draft Plan Of Services, For The Annexation Of 5.00 Acres, Located At 4436 Pratt Lane

**Sponsors:** Emily Wright, Amy Diaz-Barriga, Joseph Bryan

10. Consideration Of Ordinance 2023-07, An Ordinance To Amend Title 9, Chapter 2, Section 204 Of The Franklin Municipal Code Relative To The Police Investigations For Peddler, Solicitor, And Itinerant Merchant Permit Applicants

**Sponsors:** Deb Faulkner, Jessica Davey

11. Consideration Of COF Contract No. 2023-0031, With Community Housing Partnership For The Reimbursement Of \$250,000 For Costs Associated With The Development Of Hill Haven Lane

**Sponsors:** Tom Marsh, Kathleen Sauseda

12. Presentation Of 2022 Franklin Citizen Survey Results  
WS 2/28/23

**Sponsors:** Eric Stuckey, Michael Walters Young

13. Discussion Of Community Decency Ordinance

**Sponsors:** Alderman Beverly Burger

## **OTHER BUSINESS**

## **ADJOURN**

Anyone needing accommodations due to disabilities please contact the ADA Coordinator at 615-791-3277 at least 24 hours prior to the meeting.





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**File #: 21-04125**

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**DATE:** March 16, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Kristine Brock, Asst. City Administrator/CFO  
Mark Hilty, Asst. City Administrator Public Works  
Mike Lowe, Comptroller  
Michelle Hatcher, Director of Water Management  
Paul Holzen, Director of Engineering

**SUBJECT:**

Update On The American Rescue Plan Act Grant Programs  
WS 2/28/23; 3/14/23

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the City's two allocations of funds from the American Rescue Plan Act ("ARPA").

**BACKGROUND/STAFF COMMENTS:**

The American Rescue Plan Act became law of March 11, 2021, as a \$1.9 trillion pandemic relief package. The City of Franklin has allocations through two parts of the legislation. This presentation is an update to the Board of Mayor and Alderman of both programs.

**FINANCIAL IMPACT:**

There are two ARPA programs with COF allocations. First is the Direct Appropriation of \$9,253,841, of which no local match is required. The second is a program administered by the State of Tennessee Department of Environment & Conservation (TDEC), which is a grant of \$4,679,357.36 and local match of 35% (\$1,637,775.07). Both programs require obligation of funds no later than 12/31/2024 with expenditure by 9/30/2026 for TDEC ARPA and 12/31/2026 for direct ARPA.

**RECOMMENDATION:**

This presentation is for information purposes.

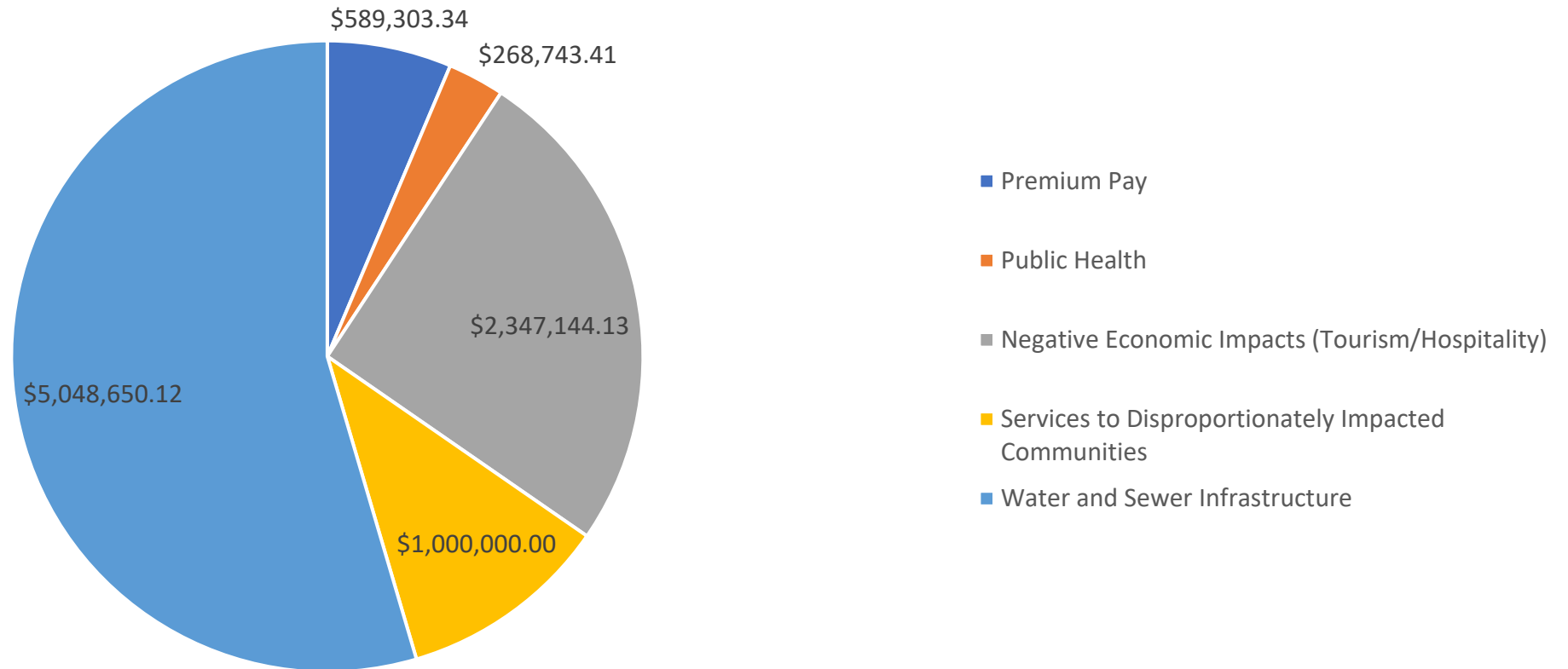
# American Rescue Plan Grant ("ARPA") Programs

March 14, 2023

American Rescue Plan Act (“ARPA”) became law on March 11, 2021, as a \$1.9 trillion pandemic relief package. The City has allocation through two parts of the legislation.

|                                            | Direct ARPA Program                                                                                                                                                                                                               | TDEC ARPA Program                                                                                                                                                                                                                                                  |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| City of Franklin Grant Allocation (Match%) | \$9,253,841.00 (No Match)                                                                                                                                                                                                         | \$4,679,357.36 (35% local match)                                                                                                                                                                                                                                   |
| How Funds are Received by COF              | City received two equal payments from U.S. Treasury (5/19/21 & 6/6/2022)                                                                                                                                                          | U.S. Treasury allocated funds to State of Tennessee. All TN cities and counties rec’d allocation of funds for allowable projects (Non-Competitive Program) with applications due 11/1/2022. City to receive funds from State as reimbursement for actual expenses. |
| Major Categories of Allowable Uses         | Public health, Premium Pay for certain front line employees, Services to disproportionately impacted communities, Industries with negative economic impacts (including tourism & hospitality) and Water/Sewer/Broadband utilities | Water and Wastewater Infrastructure and selected Stormwater Drainage improvements. Project approvals and reimbursement administered by TDEC.                                                                                                                       |
| Timelines                                  | All Funds must be obligated (under contract) by 12/31/2024. All Funds must be spent by 12/31/2026.                                                                                                                                | All Funds must be obligated (under contract) by 12/31/2024. All Funds must be spent by 9/30/2026                                                                                                                                                                   |

# Summary of Uses- Direct ARPA Program



Water and Sewer Infrastructure represents 54.5% of the City's allocation of \$9,253,841.

# Status of Direct ARPA Program as of January 31, 2023

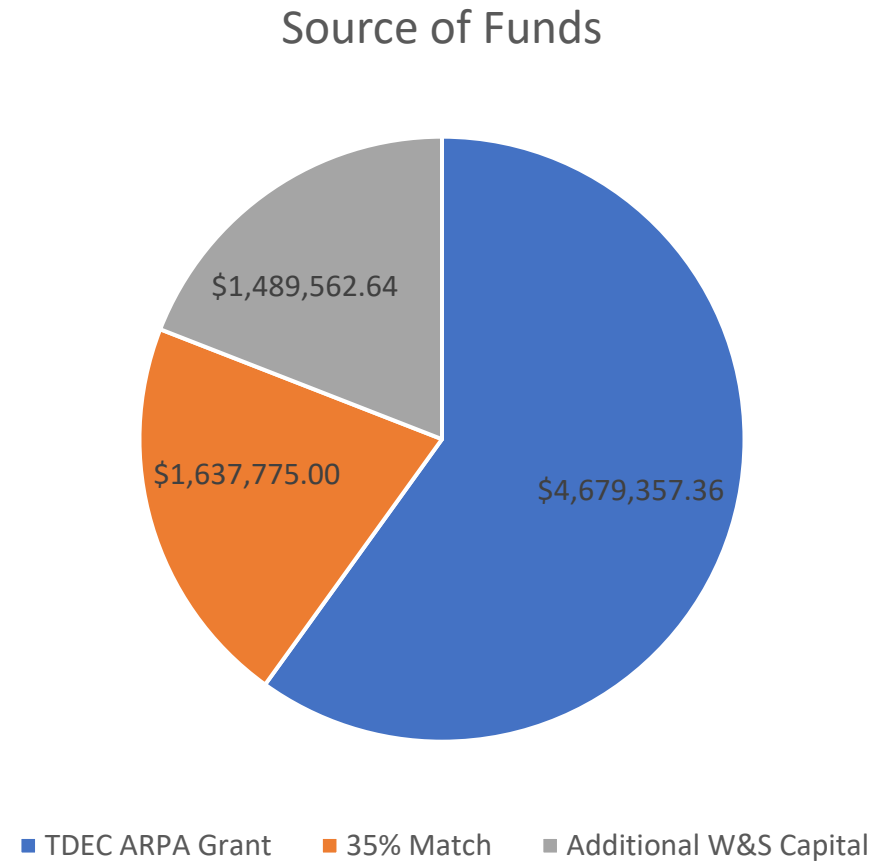
|                                                                                                  | Spent as of 1/31/2023       | Remaining to be Spent       | Total                        |
|--------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------|------------------------------|
| Premium Pay                                                                                      | \$589,303.31                | 0                           | \$589,303.31                 |
| Public Health- Covid 19 Pay for Employees                                                        | \$268,743.41                | 0                           | \$268,743.41                 |
| Services to Disproportionally Affected Communities – Franklin Housing Authority W&S Improvements |                             | \$1,000,000                 | \$1,000,000                  |
| Negative Econ Impacts (Tourism/Hospitality)                                                      |                             |                             |                              |
| <i>Improvements to Cool Springs Conf Center</i>                                                  | \$0                         | \$1,200,000                 | \$1,200,000                  |
| <i>Eastern Flank Facility Improvements</i>                                                       | \$468,620.91                | 0                           | \$468,620.91                 |
| <i>Parking Garages- Counters &amp; Weatherproofing</i>                                           | \$294,237.48                | \$170,000                   | \$464,237.48                 |
| <i>FY 2022- Debt Payment for Battlefield Land</i>                                                | <u>\$214,285.74</u>         | <u>\$0</u>                  | <u>\$214,285.74</u>          |
| Sub-total                                                                                        | <u>\$977,144.13</u>         | <u>\$1,370,000</u>          | <u>\$2,347,144.13</u>        |
|                                                                                                  |                             |                             |                              |
| Water & Sewer Infrastructure- Lewisburg W&S                                                      | <u>\$181,142.63</u>         | <u>\$4,867,507.49</u>       | <u>\$5,048,650.12</u>        |
| Total (by %)                                                                                     | <u>\$2,016,333.51 (22%)</u> | <u>\$7,237,507.49 (78%)</u> | <u>\$9,253,840.97 (100%)</u> |

# TDEC ARPA Program for Water, Sewer & Stormwater Projects

# TDEC ARPA Non-Competitive Program- Projects Submitted 10/30/2022

| Project Name                                       | Total Project Costs |
|----------------------------------------------------|---------------------|
| Liberty Hills Stream Restoration                   | \$2,000,000         |
| Spencer Creek Pump Station Rehab                   | \$1,776,674         |
| Return Sludge Pump Station at WWTP                 | \$2,012,008         |
| WWTP Water Booster Pumps                           | \$685,335           |
| WWTP Chlorine Injection Points for Reclaimed Water | \$641,339           |
| WWTP Filter Rehab                                  | <u>\$691,339</u>    |
| Total Project Cost                                 | \$7,806,695         |

# Financial Impact- TDEC ARPA Program





# Next Steps- TDEC ARPA

- COF Application submitted 10/30/2022- Awaiting Reply
- Summer 2023- Approval of Grant Agreement between City and State of TN- TDEC for Non-Competitive Program
- *Announcement of another TDEC ARPA Program for Competitive Projects is coming soon. COF Match to be 25%. We will be applying for more Water & Sewer funding in this next program.*
- All Funds must be obligated by 12/31/2024.
- All Funds must be spent by 9/30/2026.



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**File #: 21-04428**

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**DATE:** March 8, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Emily Wright, Director of Planning and Sustainability  
Kelly Dannenfelser, Asst. Director of Planning  
Amanda Rose, Preservation Planner

**SUBJECT:**

Presentation On U.S. Line Marker Project

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the Civil War Historical Commission's (CWHC) U.S. Line Marker Project.

**BACKGROUND/STAFF COMMENTS:**

The CWHC was created in 2010 to serve as an advisory body to the Board of Mayor and Aldermen and City staff for the identification, preservation, interpretation, and maintenance of Civil War heritage sites in Franklin. The City maintains 450 acres of historic parkland at nine different sites, and the commission has contributed greatly to the interpretation of these sites.

The CWHC is seeking support for its U.S. Line Marker Project. The goal of the project is to demarcate the main U.S. Army defense line during the Battle of Franklin on November 30, 1864, as this is the location where the majority of the battle took place. Nineteen (19) limestone obelisks of 5' height will be placed on either side of ten (10) state and city roads. Information from archaeologic efforts has been combined with historical mapping resources and then overlaid onto modern mapping to determine the closest approximation of these locations. Using these markers as a reference point, locals and visitors can visually identify where the forces were located to better understand how the battle enveloped much of the central Franklin area and to obtain a sense of how much the landscape has evolved since the time of the Civil War.

There is strong support for the project from community preservation and heritage-related non-profit organizations, many of which have pledged to donate funds toward the project. The initial two markers, proposed to be placed along Columbia Ave. at Carter Hill Battlefield Park, are pledged to be donated by non-profit partners. The placement of the initial two markers will allow the public to better understand both the intent of the program and the design of the obelisks. If the project is supported by BOMA, the CWHC and staff will begin speaking with property owners associated with the remaining marker locations.

**FINANCIAL IMPACT:**

The project cost, not to exceed \$195,750, includes surveying needs, marker fabrication, and marker shipping and installation. Staff has submitted a Program Enhancement Request for the project, which proposes to phase project implementation and funding over the next two years.

As previously outlined, non-profit partners have pledged to purchase the first two markers and plan to provide additional monetary donations and grant assistance.

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen support the U.S. Line Marker Project, including the placement of the initial two markers and coordination for placement of the remaining marker locations over the next two fiscal years.

# U.S. Line Marker Project Proposal

BOMA Work Session  
March 28, 2023



# Mission

The **Civil War Historical Commission** serves as an advisory body to the Board of Mayor and Aldermen and City Administrator in the

- identification,
- preservation,
- interpretation,
- maintenance, and
- recognition

of battlefields and sites related to all aspects of Civil War history within the City of Franklin in order to protect and maintain the city's irreplaceable historical wealth for this and future generations.

# Project Overview

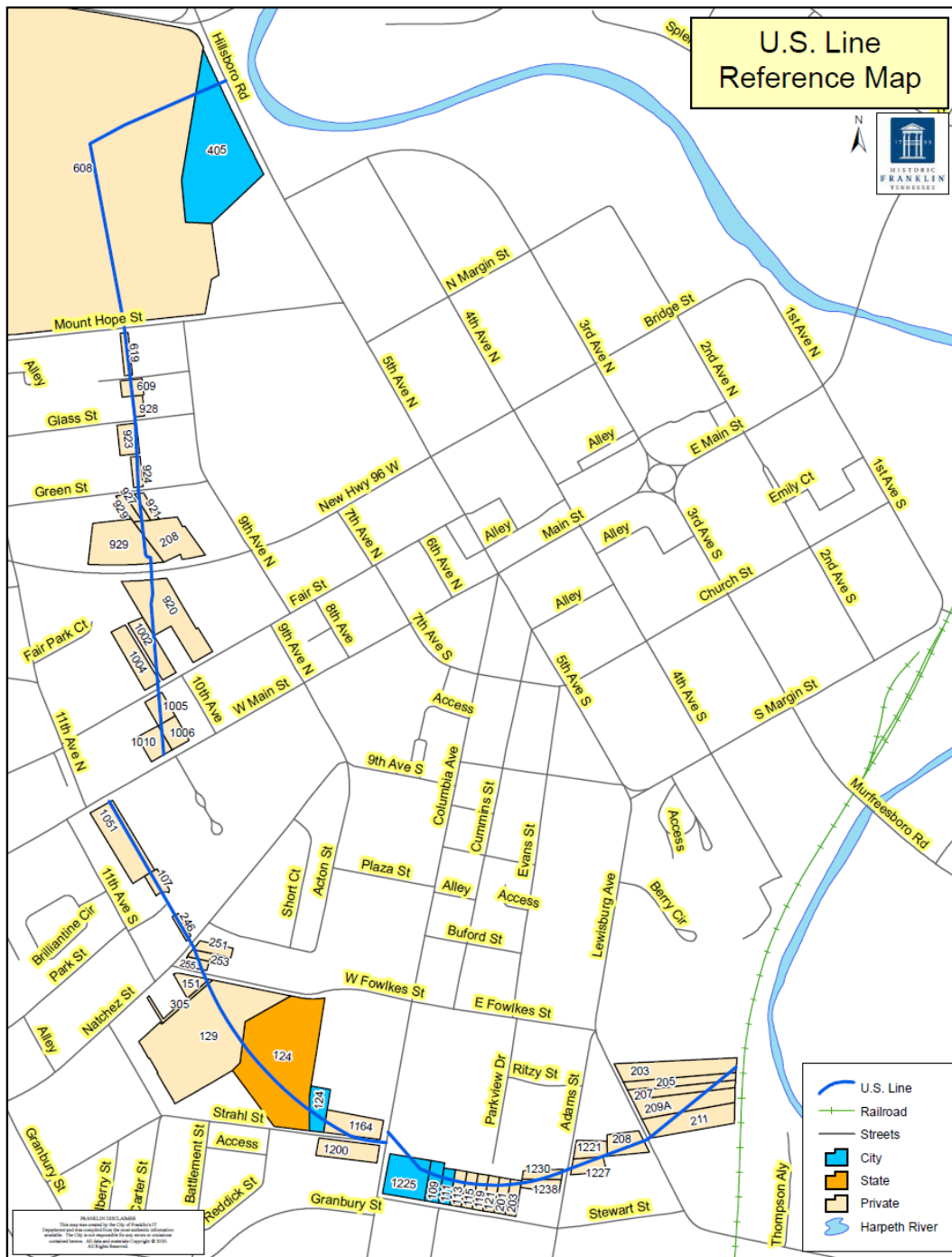
- Purpose of project is to demarcate the main U.S. Army defense line during the Battle of Franklin. Location of U.S. Line based on historical mapping.
- Project will provide better understanding of the extent and impact of Battle of Franklin on community through introduction of visual cues and gain a sense of how much the landscape has evolved since that time.



# Proposal Marker Locations

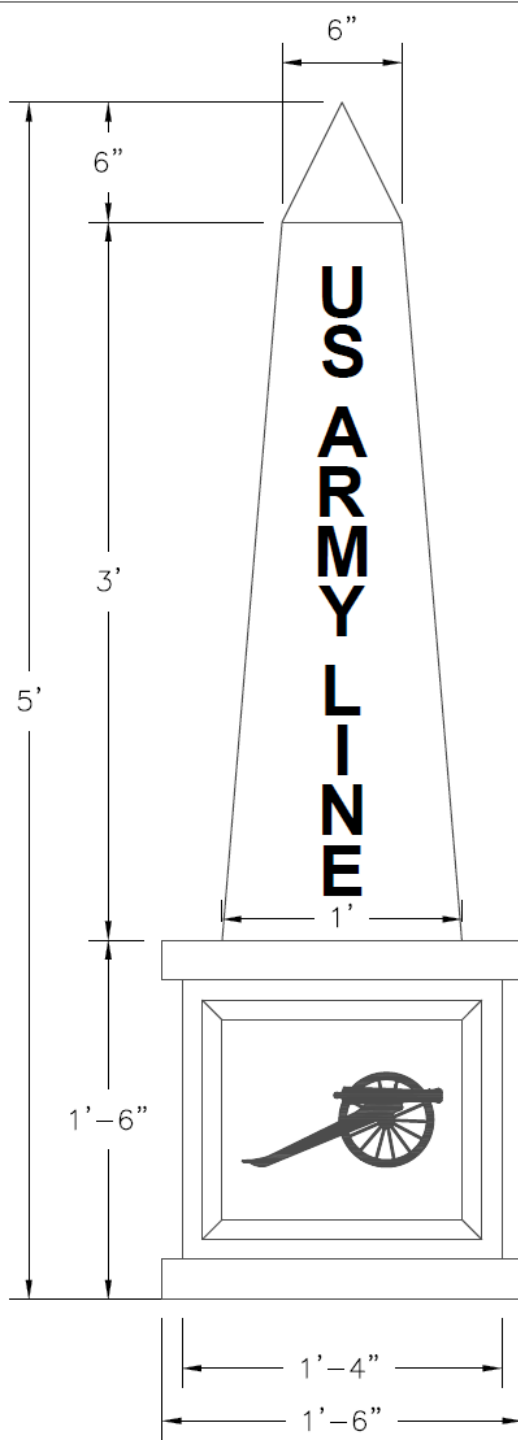
19 markers

Lewisburg Ave.  
Adams St.  
Columbia Ave.  
W. Fowlkes St.  
Natchez St.  
W. Main St.  
Fair St.  
Hwy. 96 W.  
Mount Hope St.  
Hillsboro Rd.



# Proposed Marker Appearance

- Height is 5'-0" from grade
- Limestone material





# Pilot Project

Placement of first 2  
markers at Carter Hill  
Battlefield Park

Initial two markers are  
pledged to be donated by  
local nonprofits

Staff is proposing phasing  
the project over the next  
two years with a PER  
request.



# Discussion

Do you support moving forward with the project in general and the staff/CWHC speaking to property owners?

Do you support staff moving forward with the pilot project for the Columbia Avenue location?





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**File #: 21-04131**

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**DATE:** March 1, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Michelle Hatcher, Director of Water Management  
Scott Andrews, Utilities Engineer II

**SUBJECT:**

\*Consideration To Deny Sewer Availability For Six Unaddressed Properties (Map 119 And Parcels 00703, 00704, 00705, 00707, 00708, And 00709) And 1546 W Harpeth Road (Map 118, Parcel 00700)  
WS 2/14/23; 2/28/23  
BOMA 2/14/23, 8-0 to defer to 2/28/23; 2/28/23, 8-0 to defer to 3/28/23

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning a recommendation for denial of a request for sewer availability for the above referenced property.

**BACKGROUND/STAFF COMMENTS:**

Date of Request: 12/22/22.  
SFUE's Requested: 150.  
Domestic Water Meter Size(s):  $\frac{3}{4}$ ".

This property is located outside of the City limits in the southwest corner of the City's Urban Growth Boundary (UGB). The nearest existing City sanitary sewer infrastructure is nearly 2.5 miles from the property. The property owners have previously requested to be removed from the Franklin UGB and even addressed the BOMA at the 4/12/2022 BOMA Work Session with their request. Given the location along the fringe of the UGB, adjacent to Thompsons Station, and the unavailability of sewer within a reasonable distance, the draft Franklin UGB (created by the City Planning Department) sent to the County recommends removal of these parcels from the Franklin UGB.

Thompson's Station is willing to serve the southern six parcels with sanitary sewer with or without annexation into the Thompson's Station City limits. In addition, a letter from Williamson County Mayor Rogers Anderson states that the County grants permission for Thompson's station to serve those southern lots. The larger northern parcel would be served with septic systems.

The applicant is planning 150 single-family homes across the seven lots and has requested denial.

This item was on the February 14, 2023 Work Session agenda but deferred to the February 28, 2023 Work Session and BOMA meeting. It was acknowledged at the February 28, 2023 Work Session but during the February 28, 2023 BOMA meeting, it was deferred to the March 28, 2023 Work Session and BOMA meetings.

**FINANCIAL IMPACT:**

N/A

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen deny sewer availability for the above referenced properties. There is no infrastructure in place to serve these properties today. Serving them would require the property owner to construct approximately 10,500 linear feet of gravity interceptor, a large regional sanitary sewer lift station, and approximately 18,000 linear feet of force main from the new lift station to receiving gravity infrastructure. Other properties in this area have previously been denied sanitary sewer for similar reasons: the vast amount of infrastructure required to serve them with sanitary sewer. (See attached exhibit.)





Please fill in the following information & return this form with the site plan per directions below. Incomplete forms will result in the request being returned until all of the information is included. Refer to the attached memo for fees and additional information.

**MUST SUBMIT A LOCATION MAP (FOR EX: GOOGLE MAP)**

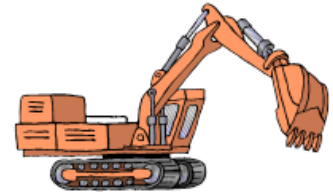
**Email Application to:** [availability@franklintn.gov](mailto:availability@franklintn.gov)

For additional information or questions please call: 615-794-4554

**Date Submitted:** December 22, 2022

# MEMO

TO: Applicant  
FROM: Water Management Department  
DATE: May 2018  
RE: Request for Water and/or Sewer Availability & Associated Costs



When considering development of a tract of land, one of the first steps a developer (or their design professional) should complete is the application for water and sewer availability. **Planned Unit Developments MUST have approved availability to be approved.**

The following items **SHALL** be included with a water and/or sewer availability request:

- Completed Application (ALL sections must be filled in)
- Project location map & Utility Plan (if available)
- Sewage Calculations (For Development projects only; Individual Single Family Homes are not required to submit these calculations).

**Email Application to: [availability@franklinton.gov](mailto:availability@franklinton.gov)**

**For additional information or questions please call: 615-794-4554**

*There is a 30 day maximum turnaround time for the requests. Unless your request requires Board of Mayor & Aldermen (BOMA) approval then applicant will be notified of the date of the BOMA meeting at which your request will be brought up.*

## THE AVAILABILITY IS GRANTED BASED ON THE FOLLOWING TIME PERIODS:

- Construction plans are to be prepared and **submitted within one year from the granting of availability.**
- Construction of the water and sanitary sewer **improvements shall begin within one and one-half (1 ½) years from the granting of availability.**

## OTHER RELATED INFORMATION:

- Pump stations and force mains are not allowed if the development can be served by extension of gravity sewer.
  - Any necessary Pump Station or Force Main shall be subject to approval by Water Dept. Director.
- **No customer shall supply water service to more than one dwelling or premise from a single service line.**

## PROPERTIES OUTSIDE OF CITY LIMITS:

Per **Resolution 2015-32**: Annexation shall be required as a condition of approval for all properties outside the City Limits whether within the City's Urban Growth Boundary, or not, in order to be granted sanitary sewer availability. Annexation shall occur at such time the property becomes contiguous to the City's corporate limits or as determined by the Board of Mayor and Alderman.

- Applicant shall be required to sign the Annexation Agreement **after** Availability Request is approved by BOMA, and **before** the approved letter is issued.

## SINGLE FAMILY APPLICANTS:

- Not all portions of the application will apply, please mark NA to those sections.
- If a main line extension is necessary you will be required to submit a plan & profile set for review and approval.

## MAIN LINE EXTENSION REQUIRED FOR SERVICE:

**Plans shall be submitted for approval:**

- Plans shall include: Site Layout & Location, Existing Utilities, Grading & EPSC, Plan & Profile, and Applicable Details.
- Include Final hydraulic analysis of the line/s. Use the City's standards for flow calculations.
- Water and Sewer Specifications are available on-line (in pdf form) for the convenience of the developer's engineer:  
<http://www.franklinton.gov/government/engineering/development>

## CURRENT SEPTIC SYSTEMS/APPLICANTS WITHIN THE COUNTY:

- Williamson County requires residents wishing to modify the septic system to first request availability with the City. You are required to complete the application and indicate whether you are requesting a denial or approval. (Indication does not guarantee final decision. BOMA must approve or deny your request).
- Septic System must be decommissioned per County standards:  
<http://www.williamsoncounty-tn.gov/index.aspx?NID=126>

If you have any questions concerning this request, contact the City of Franklin Water Department at (615) 794-4554.

**Tap Related Fees\*** *Does not include \$25 New Account Set up Fee*

| Fee Description:             | Applicable Utility    | Fee Amount:                                |
|------------------------------|-----------------------|--------------------------------------------|
| System Development Fee (SDF) | Water & Sewer         | See Charts Below (based on meter size)     |
| Access Fee                   | Water & Sewer         | See Charts Below (based on meter size)     |
| Effluent Disposal Fee (EDF)  | Sewer                 | See Charts Below (based on meter size)     |
| Tap Fee                      | Water & Sewer         | See Charts Below (based on meter size)     |
| Irrigation Fee               | Water & Reclaim Water | See Charts Below (based on meter size)     |
| Fire Sprinkler Fee (SDF)     | Water (fire)          | \$500 per diameter inch of connection line |

**Effective March 1, 2008, the fees and installation costs are as follows and are paid to the Building & Neighborhood Services Dept. 615-794-7012**

| <b>WATER * City of Franklin Wat</b> |      |      |           |             |                               |                           |                              |
|-------------------------------------|------|------|-----------|-------------|-------------------------------|---------------------------|------------------------------|
| Meter Size                          | SFUE | GPM  | SDF       | Access Fees | Irrigation Meter <sup>1</sup> | Tap Existing <sup>2</sup> | City making Tap <sup>3</sup> |
| ¾"                                  | 1    | 12.5 | \$903     | \$1,186     | \$3,150                       | \$315                     | \$756                        |
| 1"                                  | 13   | 50   | \$3,612   | \$4,746     | \$4,725                       | \$374                     | \$897                        |
| 1 ½"                                | 30   | 120  | \$8,619   | \$11,390    | \$6,300                       | \$656                     | \$1,444                      |
| 2"                                  | 40   | 160  | \$11,558  | \$15,187    | \$7,875                       | \$1,362                   | \$2,223                      |
| 3"                                  | 88   | 350  | \$25,284  | \$33,222    | \$9,450                       | \$1,581                   | \$3,654                      |
| 4"                                  | 125  | 500  | \$36,120  | \$47,460    | \$11,025                      | \$2,668                   | \$5,492                      |
| 6"                                  | 300  | 1200 | \$86,688  | \$113,904   | \$12,600                      | \$4,723                   | \$7,387                      |
| 8"                                  | 375  | 1500 | \$108,360 | \$142,380   | \$14,175                      | \$10,293                  | \$14,110                     |

| <b>SEWER (Fees are based on water meter size regardless of water district)</b> |      |      |           |            |                                |                           |                              |
|--------------------------------------------------------------------------------|------|------|-----------|------------|--------------------------------|---------------------------|------------------------------|
| Meter Size                                                                     | SFUE | GPM  | SDF       | Access Fee | Effluent Disposal <sup>4</sup> | Tap Existing <sup>2</sup> | City Making Tap <sup>3</sup> |
| ¾"                                                                             | 1    | 12.5 | \$1,444   | \$2,100    | \$450                          | \$263                     | \$1,240                      |
| 1"                                                                             | 13   | 50   | \$5,775   | \$8,400    | \$1,800                        | \$263                     | \$1,240                      |
| 1 ½"                                                                           | 30   | 120  | \$13,860  | \$20,160   | \$4,320                        | \$263                     | \$1,240                      |
| 2"                                                                             | 40   | 160  | \$18,480  | \$26,880   | \$5,760                        | \$263                     | \$1,240                      |
| 3"                                                                             | 88   | 350  | \$40,425  | \$58,800   | \$12,600                       | \$263                     | \$1,240                      |
| 4"                                                                             | 125  | 500  | \$57,750  | \$84,000   | \$18,000                       | \$263                     | \$1,240                      |
| 6"                                                                             | 300  | 1200 | \$138,600 | \$201,600  | \$43,200                       | \$263                     | \$1,240                      |
| 8"                                                                             | 375  | 1500 | \$173,250 | \$252,000  | \$54,000                       | \$263                     | \$1,240                      |

1- Irrigation Fees Include Meter Fee & \$25 Application Fee Only

3- City Installs Tap & Meter

2- Contractor Installs Tap & Meter – Subject to Addnl' Inspections

4- Fee Goes to Establishing Effluent Water System; paid with all Sewer Services

**\* All Fees shall be paid prior to the issuance of a Building Permit or Utility Inspection, whichever occurs first. \***

**Private Fire Hydrant and Sprinkler Systems** – The SDF for connection of private fire hydrants and sprinkler system lines to the City of Franklin's (COF) lines shall be **\$500 per inch diameter of connection** to the City's lines. Radio-read meters will be required on all private fire hydrant and sprinkler systems.

**UTILITY PERMIT RELATED FEES: PAID WITH PERMIT, NOT WITH AVAILABILITY REQUEST:**

**Only applicable if extending the water, sewer or reclaim water main lines.**

| Fee Description         | Applicable Utility                 | Fee Amount                                     |
|-------------------------|------------------------------------|------------------------------------------------|
| Plan Review Fee         | Water, Sewer & Reclaim Water       | \$300 Water; \$300 Sewer & \$300 reclaim Water |
| Inspection fees:        | Fee Rate                           |                                                |
| Water Main Line         | \$1.25/LF Water (minimum \$ 1,000) |                                                |
| Sewer Gravity Main Line | \$2.00/LF (minimum \$1,000)        |                                                |
| Sewer Force Main Line   | \$1.50/LF (minimum \$1,000)        |                                                |
| Reclaim Water           | \$1.25/LF (minimum \$1,000)        |                                                |

Checks are made payable to the City of Franklin. Please indicate what the payment is for on the check.

### 3 Projected Flow Examples

| Drainage Facility                                  | Flow in GPD      | Design Units                                                      |
|----------------------------------------------------|------------------|-------------------------------------------------------------------|
| Apartments -One Bedroom                            | 250              | per unit                                                          |
| Apartment -Two Bedroom                             | 300              | per unit                                                          |
| Apartment -Three Bedroom                           | 350              | per unit                                                          |
| Mobile Home Parks                                  | 300              | per mobile home space                                             |
| Single Family Dwelling                             | 350              | per unit                                                          |
| Assembly Hall (No Food Service)                    | 2                | per seat                                                          |
| Beauty Shop, Styling Salon                         | 200              | per station                                                       |
| Bowling Alleys (no food service)                   | 75               | per lane                                                          |
| Car Wash -(stand alone)                            | 500              | Per bay                                                           |
| Child Care Center                                  | 10               | Per child and adult                                               |
| Churches (small)                                   | 5                | per sanctuary seat                                                |
| Churches (large with kitchen)                      | 7                | per sanctuary seat                                                |
| Country Clubs                                      | 50               | per member                                                        |
| Dance Halls (No Food Service)                      | 2                | per person                                                        |
| Doctors/Dentists                                   | 75<br>20<br>10   | per doctor<br>per employee<br>per patient                         |
| Drive-In Theaters                                  | 5                | per car space                                                     |
| Factories (no showers)                             | 25               | per employee per 8-hour shift                                     |
| Factories (with showers)                           | 35               | per employee -per 8-hour shift                                    |
| Hospitals (no residents) (with food service)       | 300              | per bed                                                           |
| Hotels                                             | 130              | per unit                                                          |
| Institutions (residents) (with food service)       | 100              | per person                                                        |
| Laundries (coin-operated)                          | 400              | per standard size machine                                         |
| Nursing and Rest Homes (with food service)         | 200<br>100<br>50 | per patient<br>per resident employee<br>per non-resident employee |
| Office Buildings                                   | 25               | per employee                                                      |
| Office/warehouse space                             | 0.1              | per square foot                                                   |
| Retail Store                                       | 20               | per employee                                                      |
| Restaurant -Ordinary (not 24-hour)                 | 35               | per seat                                                          |
| Restaurant -24-Hour                                | 50               | per seat                                                          |
| Restaurant -Banquet Rooms                          | 5                | per seat                                                          |
| Restaurant -Along Freeway                          | 100              | per seat                                                          |
| Restaurant -Tavern (very little food service)      | 35               | per seat                                                          |
| Restaurant -Curb Service (drive-in)                | 50               | per car space                                                     |
| Service Stations                                   | 1000             | Per fuel island                                                   |
| Schools -Elementary (with food service)            | 15               | per pupil                                                         |
| Schools -High and Junior High (with food service)  | 20               | per pupil                                                         |
| Shopping Centers (no food service or laundries)    | 0.2              | per sq. ft of floor space                                         |
| Swimming Pool                                      | 10               | per swimmer                                                       |
| Theaters, auditorium type                          | 5                | per seat                                                          |
| Youth and Recreation Camps <b>(w/food service)</b> | 50               | per person                                                        |





County Mayor

## WILLIAMSON COUNTY GOVERNMENT

November 30, 2022

Mr. Andrew Mills  
Town Attorney  
Town of Thompson's Station  
210 E. College Street  
Dickson, TN 37055

**Re: Town Provision of Public Sewer to 34.18 acres  
W. Harpeth Road - Tax Map 118, Parcel 07.02**

Mr. Mills:

On November 30, 2022, Williamson County received your request, on behalf of the Town of Thompson's Station, that the County grant permission for the Town to provide public sewer service to the above-referenced parcel, because the parcel is currently and will continue to be for the foreseeable future within the unincorporated County. It is also my understanding from your letter that the parcel has now been divided into six separate tracts, to which the Town is seeking to provide public sewer.

This correspondence confirms that Williamson County Government does not currently provide public sewer service to this property and has no plans in the future to provide said service. For this reason, the County has no objection to the Town providing public sewer to these six parcels, collectively the 34.18 acres referenced above. The County will retain all other authority as it relates to the development or building on these properties, and any permits or permissions that may be necessary for development, building or access will be subject to further review and approval by the applicable County departments.

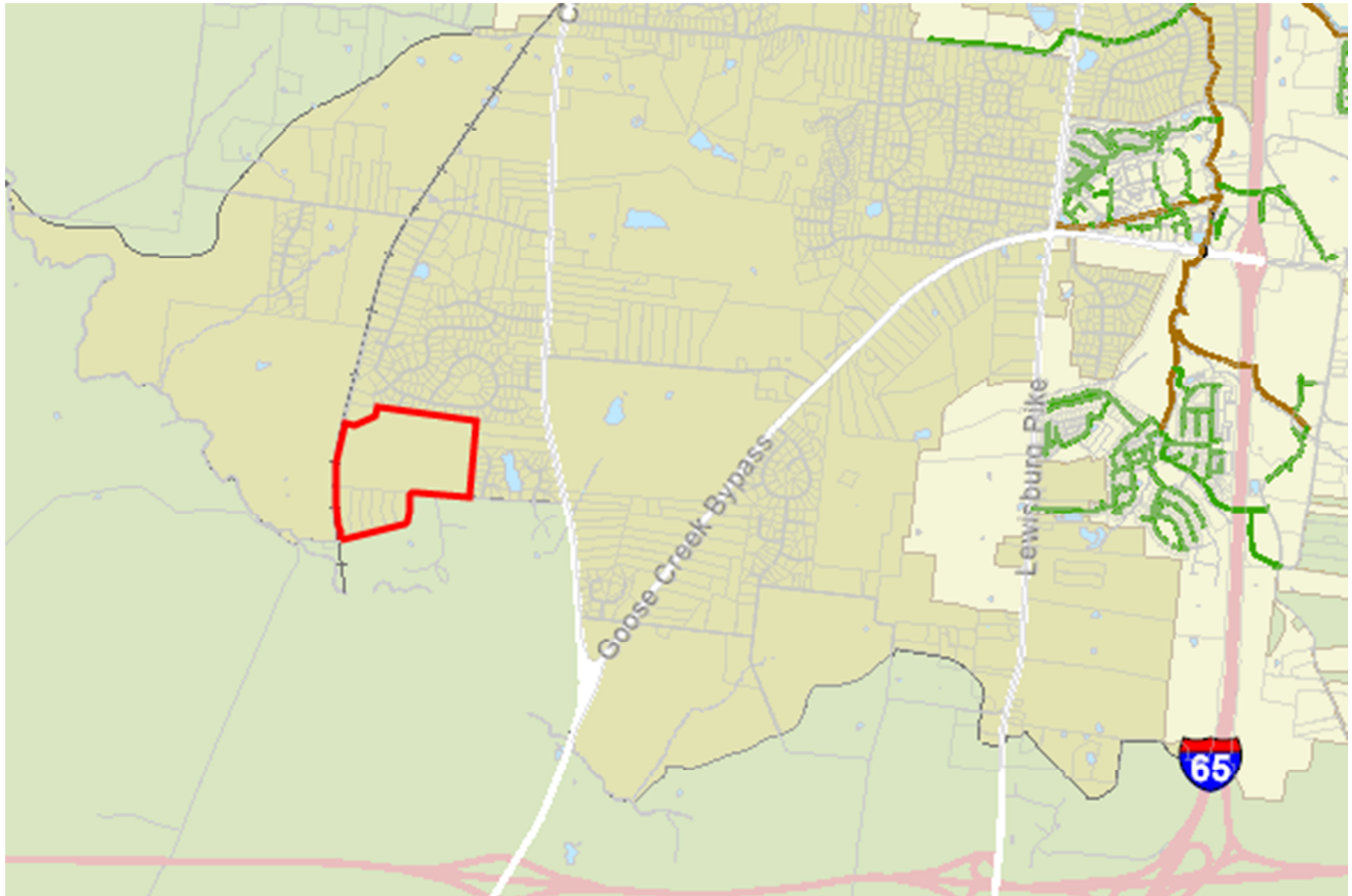
I hope this information is helpful. Should you need anything further, please do not hesitate to contact me.

Sincerely,

Rogers C. Anderson

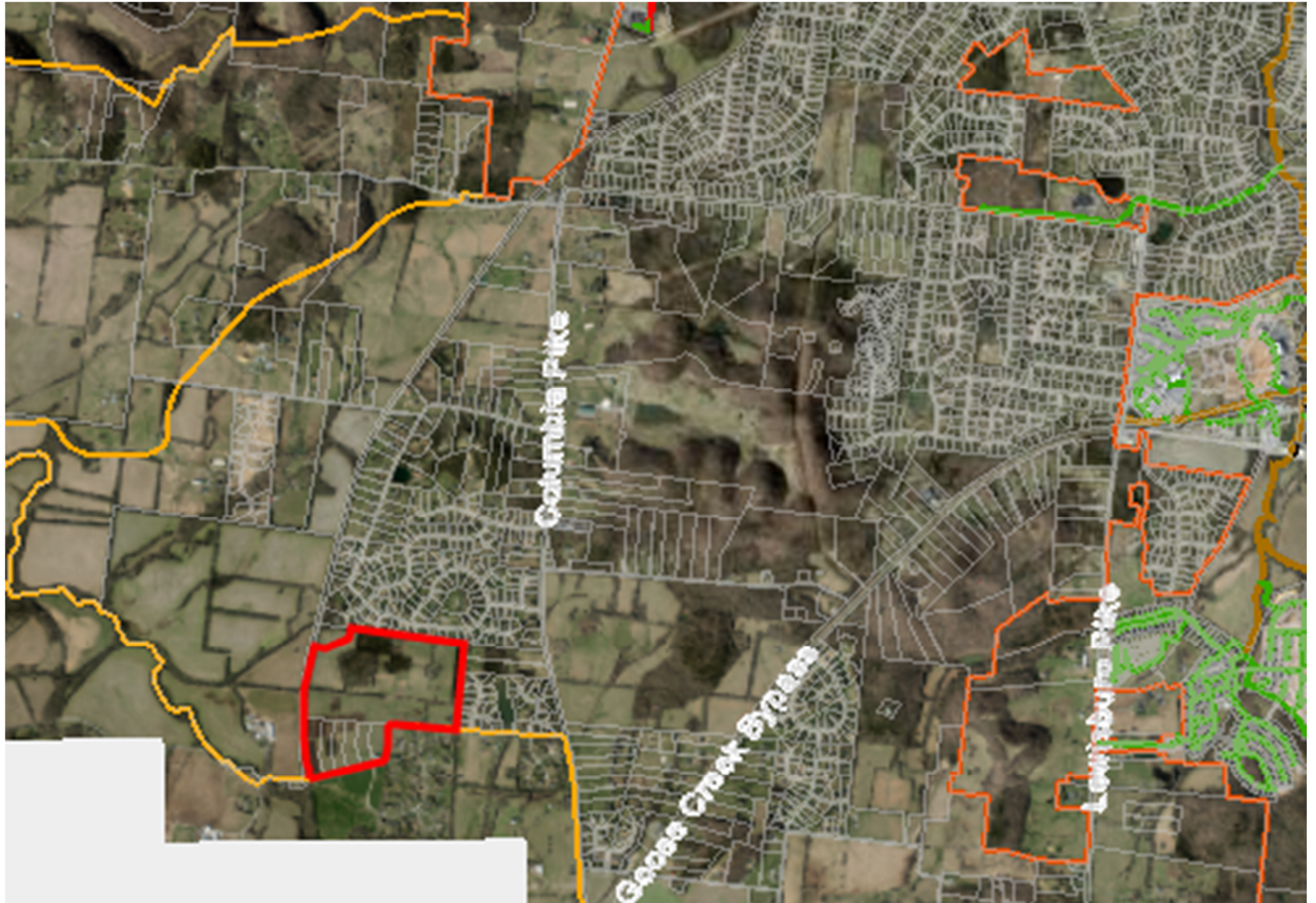


# LOCATOR MAP





## LOCATOR MAP (Aerial view)

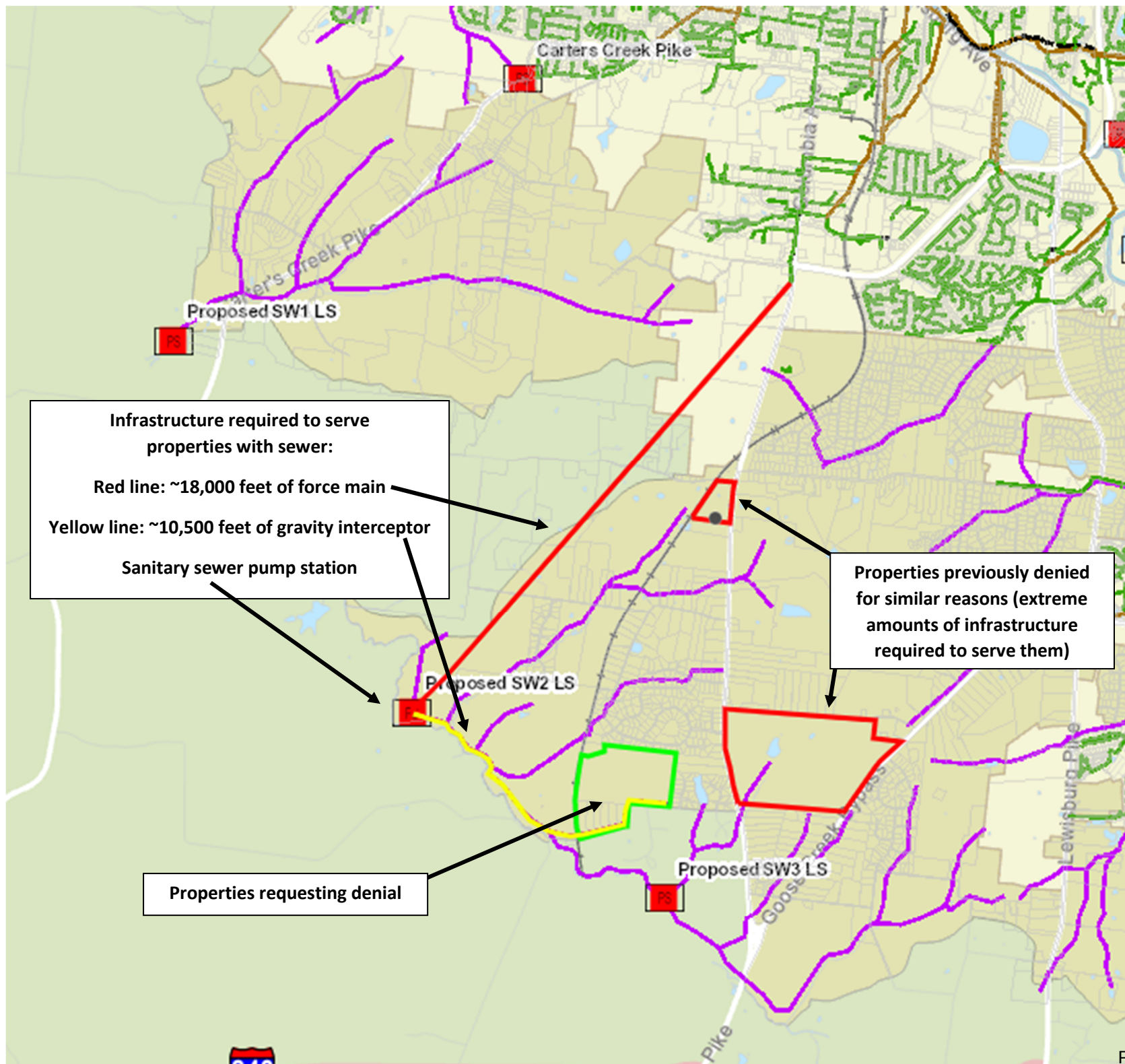




Neighborhood View









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**File #: 21-04447**

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**DATE:** March 13, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Milissa Reiersen, Communications Manager  
Monique McCullough, Public Outreach Specialist

**SUBJECT:**

Consideration Of Special Event Permit For 2023 Main Street Festival Sponsored By The Heritage Foundation In Downtown Franklin On April 22 - 23, 2023

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen concerning recommendations for the annual Main Street Festival event in Downtown Franklin.

**BACKGROUND/STAFF COMMENTS:**

The Heritage Foundation has requested a special event permit for their annual Main Street Festival for April 22nd – 23rd, 2023. The event includes:

- Arts & Crafts booths located down Main Street
- “Spring Street” - an open area with art displays and dance performances on Main Street from 1st Avenue to 2nd Avenue
- “Kids Zone” located in the Landmark Booksellers parking lot
- Food Trucks located on 3rd Avenue North
- A “Busker’s Corner” for acoustic performances located on 3rd Ave South
- Stages on the Square and at 2nd and Main

Set-up for the event begins on April 21st. Event hours are 10 a.m. – 6 p.m. both days. Applicant estimates attendance at 120,000 for the weekend.

**FINANCIAL IMPACT:**

The City partners with the Heritage foundation on this event in providing for overtime costs for City Staff. The Heritage Foundation pays for police officers for the event.

**RECOMMENDATION:**

Staff recommends approval with the following conditions:

- Applicant shall meet with staff for walk through at least five days prior to event.
- Applicant will provide detailed map/layout to City detailing location of tents, vendors, Kid Zone activities, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant must notify Harpeth Square that there is no vehicle outlet from the hotel to Main Street during the event.
- Applicant will provide at least one portable restroom trailer to be available for attendees. City will provide water and electricity for the trailer.

*Building & Neighborhood Services:*

- Special Event Electrical Permit will be required.

*Risk Management:*

- Applicant will provide certificate of insurance with liquor liability naming the City as additional insured.
- Any accidents or injuries occurring during the event should be reported to City representatives immediately.

*Streets Department:*

- “No Parking after 3 p.m.” signs will be placed along Main Street on Friday, April 21st.
- “No parking” signs placed along Church Street on Friday, April 21st.
- Quadrants around the Square will be blocked on Friday, April 21st.
- Main Street will close to traffic at 8 p.m. on Friday, April 21st.
- “No parking” signs placed along Fourth Avenue South on Saturday, April 22nd. This area will be used for City vehicles only.
- Church Street Parking Lot will be closed for official vehicles.
- Applicant or designee will stay present at event until all vendors are gone.
- Department will provide clean-up crew for after the event.

*Police Department:*

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to provide security and traffic control for the event.
- Applicant has requested amplification on stages in the permitted area. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

*Revenue Management:*

- Applicant will provide a complete list of vendors to the City prior to the event.
- Permits from the Beer Board must be obtained for all locations on the street where beer will be served.

- Permit may be required from Tennessee Alcoholic Beverage Commission.

*Sanitation and Environmental Services Department:*

- Department will provide crews for cleanup during event.

*Water Management Department:*

- Taps will be placed on hydrants at: Third Ave N; Main Street at the Square (NE Quad)

*Fire Department:*

- Applicant must secure tent permits.
- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors



**OFFICE USE ONLY**

Permit No: \_\_\_\_\_



# City of Franklin

## Special Event Permit Application

*Application is Due 90 **Days Prior** to Scheduled Event.  
Please read application carefully and fully complete each section.  
A non-refundable application fee of \$100 is due at time of filing.*

**Note: Filing this application does not guarantee that you request will be granted.**

**Please list all that apply:**

- Festival/Fair

- Name/purpose of event:** Main Street Festival
- Location Requested:** (if Temporary Street Closure, list major roads to be closed):  
Main Street from 1st to 5th  
3rd Ave from Church to Bridge  
4th Ave from Garage to Visitor Center  
Harlinsdale farm - for parking
- Date or dates of event:** 04/22/2023, 04/23/2023
- Start/End Times of Event:**  
Saturday, April 22 2023.; 10:00am - 6:00pm  
Sunday, April 23. 2023; 10:00am - 6:00pm

*What date/time will set-up begin?* 4/21/2023 8:00 AM

*What date/time will tear-down be complete?* 4/23/2023 7:00 PM

*\*Note: Event is responsible for cost of staff required during this time (including Franklin Police Officers). Read Additional Requirements section for more information).*

- Time of Street Closure** (if applicable):  
Friday, April 21, 2023  
6:00am - Entire Quad Closes  
3:00pm - Parking Signs - No Parking After 3:00pm  
8:00pm - Remaining Festival Streets Closes  
OPENS:  
Sunday, April 23rd at 8:00pm

- An estimated number expected to attend during the course of the event:**  
Spectators/Attendees: 120,000      Event Staff/Volunteers:80      Total:120,080

7. **Name of applicant and Organization Requesting Permit:**

Ian Hunt - Heritage Foundation

**a) Address:** Po Box 723  
Franklin, TN 37065

**b) Phone:** 6155122552

**c) Cell:**

**d) Fax:**

**e) E-mail address:** ihunt@williamsonheritage.org

8. **DETAILED description of event (Include information regarding the appropriateness of the event for all ages. If available, include the names and descriptions of acts/performers):**

The Heritage Foundation of Williamson Countys Main Street Festival is a highly-anticipated, annual tradition held in historic downtown Franklin, TN. Consistently listed among the top 20 events in the Southeast by the Southeast Tourism Society, the Main Street Festival attracts more than 120,000 + visitors annually to enjoy arts and craft vendors, superb entertainment, great food and drink, and fun for the whole family.

We'll have several familiar activation/themed areas.

- Arts & Crafts booths will be located down Main Street from 1st Ave to the Public Square to 5th Avenue except for:  
Our Spring Street activation will be located from either 4th and Main to the Public Square or from 1st Ave to 2nd Ave and
- will have a variety and engaging activity points. There will be no booths in this area.  
Kids Zone will be located on 4th Ave S and will include activations with limited physical interaction and more prompted
- activities highlighted in our event app. This portion is be curated by Grace Chapel  
Food Trucks and Tents Food Court will be located on 3rd Ave N and a few will be located at the beginning of the Public
- Square on. All food vendors are required to provide a COI with City of Franklin listed as an additional insured.  
Possible Pet Area that features a place to refresh your pet along with pet vendors located along 3rd Avenue South and is
- easily accessible common area.  
Community Partners will be designated in a space on 3rd Avenue S, allowing area nonprofits with incredible missions to have the opportunity to share their work with our patrons. Information about the organizations will also be highlighted on the
- event app to limit passing materials to guests.
- Main Stage setup on Square on the corner of City Hall and Ruby Sunshine  
Acoustic Stage setup on 4th and West Main or 2nd and Main and is being curated by Lipscomb University

The goal with all of the areas is to space out areas of interest, allowing consumers with specific needs to easily identify where they want to go, shop / experience their favorite vendors and depart.

9. **ENCLOSE A DETAILED PDF MAP** of the event site and/or route, detailing any temporary or permanent structures, street closures, parking, etc. If applicable, list the location, blocks, streets, and/or intersections in which such an event will occur. **For large-scale events, a map or maps should be obtained from the City's GIS division.**  
**If also submitting a CAD file, please ensure that it is in DWG file format, and projected in TN State Plane NAD83**

**Please detail any restricted parking areas on the event map.**

**Event Map:** [Main Street Fest\\_COF Map\\_11x17 04.05.2022.pdf](#)

10. **Person in charge on day of event:** Jayme Smith

**Cell:** 615-390-5325

**E-mail address:** jsmith@williamsonheritage.org

11. **Name and Cell Number of at least two others available on day of event:**

**Name:** Ian Hunt **Cell:** 615-415-1600

**E-mail address:** ihunt@williamsonheritage.org

**Name:** Meg Hershey **Cell:** 717-824-0436

**E-mail address:** mhershey@williamsonheritage.org

12.

**Please attach a list (in PDF format)** containing the names, addresses, and phone numbers of the Chairperson of the organization and all other persons involved in the management or control of the organization and/or committee.

**Administrative Contact List:** [Important Staff Extensions for MSF - 2023.pdf](#)

13. **Where is your organization based?** Williamson County

14. **Is your organization authorized to do business in Tennessee?** Yes
15. **Is your organization a tax-exempt organization as described by the Internal Revenue Code Section 501(c)(3) or a not-for-profit organization?** Yes  
IRS tax exemption letter: [HF Tax Exempt Form \(1\) \(1\) \(1\).pdf](#)
16. **Will you charge an admission fee?** No  
*Average admission fee:*
17. **Will you charge a vendor participation fee?** Yes  
*Average vendor participation fee?* 400
18. **Total Estimated Revenue from vendors, ticket sales, and sponsorship to event organizer:**
19. **Will any charity, gratuity, or offers be solicited or accepted during the event?** Yes
20. **Is this event a fundraiser?** Yes  
*What organization will be the benefactor of event?* Heritage Foundation  
*What percentage of funds will they receive?* 100
21. **Will parking in the area of the event need to be restricted or prohibited?** No
22. **Will any sound amplification equipment be used during the event?** Yes

23. **Applicant must also include a copy of the insurance certificate indicating coverage and listing the City of Franklin as an additional insured**

\*\*\*For stages, tents, etc. constructed on site prior to the event, that date must be included on the Certificate of Insurance provided to the City of Franklin. Stages MUST be removed from the site at end of the event. \*\*\*Rented inflatables/interactives that are set up and manned by the applicant must be included specifically in the applicant's Certificate of Insurance.

**If you already have your insurance certificate, please upload it now in pdf format. Otherwise, your insurance certificate will need to be submitted before your event is approved.**

**Insurance Certificate:**

24. **What, if any, vendors will be present at event?** (i.e. medical related, shirts, arts, etc.) **Please provide detailed list.**  
A combination of arts and craft vendors, food vendors, sponsors, community partners, etc.  
Vendor list not complete at this time.
25. **Will food, beverages, or merchandise be sold or given away?** Yes  
Clean-up of the area is required. Please attach your clean-up and recycling plan, including name of clean-up provider with contact information for person who will be on on-site during event. See Question #26.  
**Clean Up Plan and Provider:** [Clean Up Plan.pdf](#)

26. Events under 200 participants require a \$250 refundable security deposit at the time of approval. For events over 200, a \$1000 security deposit is required upon approval. If the applicant fails to restore the property to its prior condition, then the applicant shall be responsible to the City of Franklin for any costs incurred in restoring the property after the event. Surrender of the deposit in no way relieves the applicant of the responsibility for any costs incurred by the City of Franklin in excess of the deposit. Applicant's event coordinator or representative and a City of Franklin representative will conduct a Pre-Event meeting prior to event date for Pre-Event Check List Site Review. *At the end of the event, a Post-Event Check List shall be completed by the Applicant's event coordinator, or representative, and a City of Franklin representative to re-assess the site for trash and damage, and to secure with caution tape and signage (provided by event group) any tents left for removal.* Damage deposit will be refunded after a satisfactory Post Event Check List has been completed and signed off on by both the City of Franklin and organization requesting event. **\*NOTE:** Events that include deep frying cooking oil operations are required to have a grease pit on-site and contract with a grease waste hauler to handle the grease waste and removal of the grease pit. A copy of this agreement shall be filed along with this application. The primary event sponsor is required to remove all cooking grease from the site immediately after the event. Illegal dumping of cooking grease will be prosecuted. *Please read Additional Requirements section of this application for more information.*
27. **Will you require a temporary water tap?** Yes  
*If yes, please list exact locations:*  
3rd Ave North and on the Public Square in the Northeast quad
28. **Will alcohol, beer, and/or wine be given away or sold?** Yes  
*If yes, a permit from the relevant board is required. Please read Additional Requirements section of this application for more information.*
29. **Will your event include tents or other temporary structures, propane use, or open flames?** Yes  
Tents 400 sq. ft. or larger (or, if cooking operations are under the tent, 200 sq. ft. or larger) require a special inspection from the Franklin Fire Department. All tents must meet the requirements of Chapter 31 of the International Fire Code. Tents 20-ft by 20-ft or larger must have an approved label or documentation showing the tent fabric meets all flammability requirements. Tents larger than 400-SF must be inspected and approved by the fire department before the event opens. All cooking operations must be inspected and approved by the fire department before the event opens. Cooking operations will be periodically inspected throughout the event. Tents should be taken down on the date the event has ended. ***Please read the Additional Requirements section of this application for more information.***
30. **Attach Good Neighbor Letter and Mailing List used.** *Please read Additional Requirements section of this application for more information.*  
**Good Neighbor Letter:** [MSF Good Neighbor Letter 2022.pdf](#)  
**Good Neighbor Letter Mailing List:** [Dickens\\_CoF RESIDENT\\_Mailing List.xlsx](#)



## Rules and Regulations

### Please Read All Attachments Before Signing Application.

- 1) I/We agree to abide by all ordinances and regulations of the City of Franklin and all State and Federal Laws.
- 2) I/We agree to abide by all conditions placed upon the event by the City Administrator and the Board of Mayor and Aldermen.
- 3) I/We do swear or affirm that all of the information given in this application is true and complete.
- 4) I/We do hereby agree to assume the defense of and indemnify and save harmless the City, its mayor, aldermen, boards, commissions, officers, employees and agents, from all suits, actions, damages or claims to which the City may be subjected of any kind or nature whatsoever resulting from, caused by, arising out of or as a consequence of such event and the activities permitted in connection there with.
- 5) I/We agree to submit a certificate of insurance prior to the event in an amount determined by the City naming the City of Franklin and its employees as additional insured. The City may require the sponsor and/or vendor provide higher levels of insurance, coverage, and policies as deemed reasonable and necessary based on specific event risk factors and review by the City's insurer.
- 6) I/We agree, if holding the special event on City property, to return the site to its pre-event condition at the conclusion of the event.
- 7) I/We agree to provide a copy of the signed Event Application to any vendors, planners, and related parties associated with the event to ensure they are familiar with the guidelines set forth herein.
- 8) I/We understand and acknowledge that all vendors, acts, performers, organizers, and patrons must not violate any laws pertaining to adult entertainment as defined by Tennessee State law.
- 9) I/We understand that I/we assume the responsibility of the actions of any vendors, planners, and related parties for this event.
- 10) I/We understand that granting of Special Event Permit does not imply granting of other permits that are separately required.
- 11) The application for an event permit shall be filed not less than 90 days nor more than 364 days prior to the scheduled date of such event. Suggested filing is at least 180 days prior to scheduled event. Events should not be advertised or promoted until an event permit has been obtained from the City. Failure to file in a timely manner may result in denial of a permit.
- 12) I/We understand that event permit holders may be responsible for 100 percent of the costs incurred by the City for staff time and resources.

BY: \_\_\_\_\_

(Signature and title – must be officer of organization)

Date: 1-11-23

Approved by the Board of Mayor and Aldermen on \_\_\_\_\_, 20\_\_\_\_

\_\_\_\_\_  
Dr. Ken Moore, Mayor

\_\_\_\_\_  
Eric S. Stuckey, City Administrator





*Hosted by Downtown Franklin Association*

**PRESENTED BY**



# FIRST HORIZON

## ROAD CLOSURE

## ROAD CLOSURE

# FOOD TRUCKS

**BEER**

**SPONSOR**

## ARTS & CRAFT BOOTHS

## ARTS & CRAFT BOOTHS

# OOD

## ARTS & CRAFT BOOTHS

SPRING STREET

IMAGINATION  
LIBRARY

## ROAD

## ROAD CLOSURE



**MAIN  
STAGE**

## LEIPERS FORK DISTILLERY

## ACOUSTIC STAGE

SHUTTLE

# ROAD CLOSURE

# ROAD CLOSURE

# ROAD CLOSURE

SHUTTLE

Church St

Ave S

2nd Ave N

1st Ave N

2nd Ave S

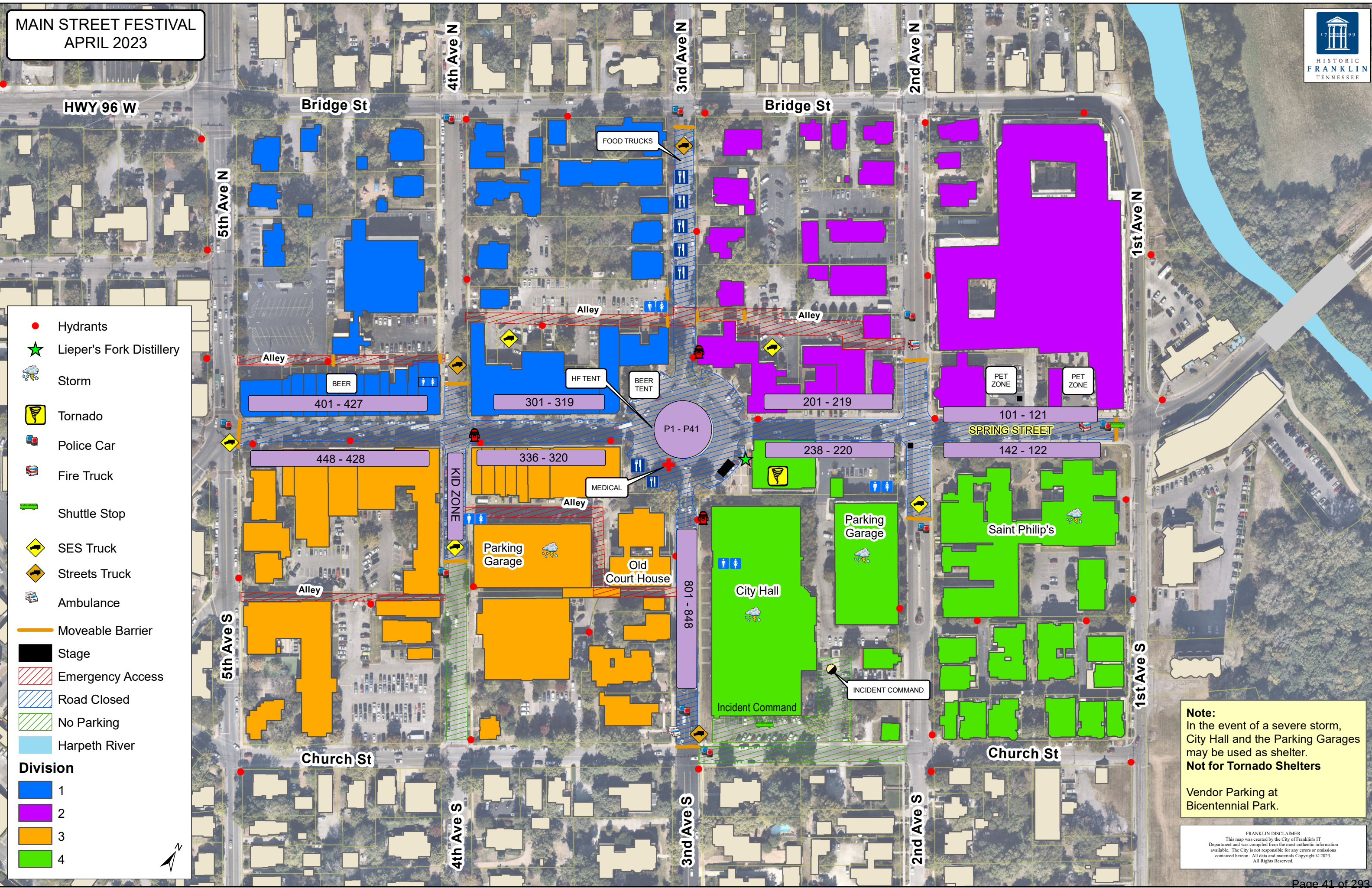
1st Ave S

Emily Ct

## STAGE LOCATIONS



MAIN STREET FESTIVAL  
APRIL 2023



- Hydrants
- Lieper's Fork Distillery
- Storm
- Tornado
- Police Car
- Fire Truck
- Shuttle Stop
- SES Truck
- Streets Truck
- Ambulance
- Moveable Barrier
- Stage
- Emergency Access
- Road Closed
- No Parking
- Harpeth River

- Division**
- 1
  - 2
  - 3
  - 4

**Note:**  
In the event of a severe storm,  
City Hall and the Parking Garages  
may be used as shelter.  
**Not for Tornado Shelters**

Vendor Parking at  
Bicentennial Park.

FRANKLIN DISCLAIMER  
This map was created by the City of Franklin's IT  
Department and was compiled from the most authentic information  
available. The City is not responsible for any errors or omissions  
contained herein. All data and materials Copyright © 2023.  
All Rights Reserved.



Event Name: Main Street Festival

Signature: \_\_\_\_\_



FORM 1

## Buildings, Structures, & Power Sources

If your special event includes any of the following, you may need to obtain a permit from the Building and Neighborhood Services Department. Please check any that apply.

- Any site-built platforms (stages) and/or bleachers
- Any electrical equipment or work utilizing in excess of 120 volts

Building permits and/or inspections also may be required whenever deemed necessary, due to unique conditions, shoddy construction, substandard assembly or set-up, unqualified assemblers, lack of maintenance, or dilapidation of equipment, materials or systems.

All Permit applications are subject to permit fees.

If you have any questions about whether you need to apply for a permit from the Building & Neighborhood Services Department, please call 615-794-7012.

Event Name: Main Street Festival



FORM 1

Signature: \_\_\_\_\_

## Sound Amplification

In accordance with Title 11 Chapter 4 of the Franklin Municipal Code (*Offenses Against the Peace and Quiet*), amplification of sound located in or within 100 feet of a residential property line which is plainly audible is prohibited between the hours of 10:00 p.m. and 7:00 a.m. Sunday through Thursday and between the hours of 11:00 p.m. and 7:00 a.m. Friday and Saturday except for special events where a special permit has been obtained from the City of Franklin authorizing such event. In the event that a special event permit has been obtained from the City of Franklin, no other amplification of sound will be permitted within the area of the special event except that which has been applied for and authorized by the city pursuant to the permit application.

**Applicant/Organization:** Ian Hunt - Heritage Foundation

**Event Name:** Main Street Festival

**Event Date(s):** 04/22/2023, 04/23/2023

1. **Time amplification equipment will be used:** From: 10:00 AM To: 6:00 PM
2. **Exact locations sound amplification equipment will be used** (*i.e. stage located on Second Avenue*). *Provide map/layout if necessary.:*  
Main Stage - located in Public Square in the Southeast quad  
Acoustic Stage - located on 2nd Ave and Main St  
Buskers Corner - located on 3rd Ave South between Main and Church

**Sound Amplification Map:** [MSF CoF Mapv5.png](#)

3. **For what purpose will sound amplification be used?** *Please list all that apply:*
  - Announcements/Speeches
  - Band/Singers
  - Sound System
4. **Type of Amplifier:**
  - Fixed
  - PA System
5.

|                                  |                                |                                  |
|----------------------------------|--------------------------------|----------------------------------|
| <b>Number of Amplifiers:</b> TBD | <b>Number of Speakers:</b> TBD | <b>Number of Performers:</b> TBD |
|----------------------------------|--------------------------------|----------------------------------|
6. **Name and Cell Number of at least two coordinators who will monitor the sound level and respond to complaints and violations:**

|                          |                           |                                                                                                 |
|--------------------------|---------------------------|-------------------------------------------------------------------------------------------------|
| <b>Name:</b> Ian Hunt    | <b>Cell:</b> 615-415-1600 | <b>E-Mail:</b> <a href="mailto:ihunt@williamsonheritage.org">ihunt@williamsonheritage.org</a>   |
| <b>Name:</b> Jayme Smith | <b>Cell:</b> 615-390-5325 | <b>E-Mail:</b> <a href="mailto:jsmith@williamsonheritage.org">jsmith@williamsonheritage.org</a> |

**Authorized Signature:** Ian Hunt

**Date:** 01/03/2023

The City of Franklin's Municipal Code (Title 11, Chapter 4) allows for exceptions to the City's noise standards for City authorized or sponsored events. However, the City retains the right to ask for a change of an event's location or time in an attempt to decrease the number of people impacted by event noise. The City may refuse a special event application based on noise complaints by neighboring businesses and residents. The City therefore encourages event-holders to work with neighbors to alleviate negative impacts wherever possible. At minimum, you should plan to point speakers away from residences.



Work with the City of Franklin to coordinate the clean-up for all festivals including:

1. Clear communication to Sanitation Department
2. Clear communication and access to grease bins for food vendors
3. Clear communication to all other vendors

We will work to meet the needs and requirements set forth by the City of Franklin in the special planning sessions both before and after event application approval.

Thanks,

Jayme Smith  
Director of Event Management  
The Heritage Foundation of Williamson County  
[jsmith@williamsonheritage.org](mailto:jsmith@williamsonheritage.org)



# STATE OF TENNESSEE DEPARTMENT OF REVENUE

HERITAGE FOUNDATION OF FRANKLIN &  
WILLIAMSON  
PO BOX 723  
FRANKLIN TN 37065-0723

**Effective Date:** July 1, 2019  
**Expiration Date:** June 30, 2023  
**Account No:** 1000054936-SLC  
**Exemption No:** 292191232  
**Facility Address:**  
209 E MAIN ST  
FRANKLIN TN 37064-2517

## Exempt Organizations or Institutions Sales and Use Tax Certificate of Exemption

This organization or institution qualifies for the authority to make sales and use tax exempt purchases of goods and services that it will use, consume or give away.

This authorization for exemption is limited to sales made directly to the referenced organization. This exemption certificate may not be used for sales made to individuals paying with personal checks or personal debit or credit cards, even if the individual is a representative or employee of the organization, and he or she will be reimbursed for the purchase. Sellers must refuse to accept the certificate when the sale is made to someone other than the organization.

This exemption certificate may not be used to make purchases without the payment of sales and use tax for other locations and may not be transferred to or used by any other person.

The Heritage Foundation 112 Bridge St Franklin, TN  
Seller's Name Seller's Address (City & State) 37064

I, Miriam Wiggins, as an authorized representative of the taxpayer named above, affirm that the purchases qualify for the exemption and will be used at the location of the facility address referenced above. Under penalty of perjury, I affirm this to be a true and correct statement.

Miriam Wiggins [Signature] 8/9/19  
Print Name of Authorized Representative Signature of Authorized Representative Date

Heritage Foundation of Williamson County

112 Bridge St, Franklin, TN 37064

Main Office Line: 615-591-8500

Extensions:

|     |                                                |
|-----|------------------------------------------------|
| 115 | Bari Beasley – President and CEO               |
| 120 | Meg Hershey – Chief Operation Office           |
| 117 | Wendy Dunavant – Chief Financial Officer       |
| 122 | Grant Martin – Chief Advancement Officer       |
| 130 | Jayme Smith – Director of Event Management     |
| 132 | Ian Hunt – Event Service and Festivals Manager |
| 110 | Julie Roberts – Front Desk Receptionist        |





HERITAGE FOUNDATION OF WILLIAMSON COUNTY, TN

*Hosted by Downtown Franklin Association*

April 5, 2023

Dear Neighbor,

The Heritage Foundation is excited to host the Main Street Festival to be held April 22<sup>nd</sup> and 23<sup>rd</sup> in Downtown Franklin. Consistently listed among the top 20 events in the Southeast from the Southeast Tourism Society, the Main Street Festival attracts 120,000+ visitors annually to enjoy arts and crafts vendors, superb entertainment, great food & drink and fun for the entire family.

This letter is to notify you of the event and to provide details about street closures, amplified entertainment, and other activities scheduled to take place that weekend.

The festival will include more than 220 arts & crafts sellers, food vendors, children's activities, pet activities, and stage performances from dance and musical artists.

Specific festival elements will be located as follows:

- Arts & Crafts Booths
- Food Vendors
- Kids Zone
- Spring Street
- Main Stage
- Acoustic Stage
- Buskers Corner
- Pet Area

### **Important Information**

#### **Friday, April 21st**

- 5:00a – Parking in the Quads around the Public Square is Closed-Setup in the Quad Begins
- 1:00p – Coning of the streets begins
- 3:00p – No Street Parking after 3:00p.
- 8:00p – Road Closures for the entirety of the festival footprint.
- 9:00p – 12:00a Vendor Setup – Vehicles will be entering and exiting the festival location

*\*There will be onsite security overnight.*

#### **Saturday, April 22<sup>nd</sup>**

- 6:00a – Vendors continue to arrive and setup
- 10:00a – Festival Opens

- 6:00p – Festival Ends

### **Sunday, April 23<sup>rd</sup>**

- 10:00a – Festival Opens
- 6:00p – Festival Ends
- 6:00p-8:00p – Vendors will be entering and exiting the festival footprint.
- 8:00p-9:00p – Planned reopening of the streets

### **Streets effected by Road/Parking Closures:**

- Main Street between 1st and 5th Avenues
- 3rd Avenue S. from Church Street to the Public Square
- 3rd Avenue N. from the Public Square to Bridge Street
- 4th Avenue S. from Main Street to the parking garage entrance
- 4th Avenue N. from Main Street to right before the Church's Parking lot will be closed during the same time

### **Parking and Shuttle Access:**

The parking garages will remain open for duration of the festival.

### **Harlinsdale Farm**

Drops at 1st and Main

\$1 each way

Last shuttle leaves last 15 minutes of festival

### **Franklin High School**

Drops off at 3rd and Church

\$1 each way

We hope you'll join us for a full weekend of food and drink, children's activities, live music, and outstanding arts & crafts – featuring art demonstrators along with collaborative art projects.

Sincerely,



Jayme Smith  
 Director of Event Management  
 Heritage Foundation of Williamson County  
[Jsmith@williamsonheritage.org](mailto:Jsmith@williamsonheritage.org)

## Open Issues: 8

### FIRE-Special Event

#### General Issues

#### 2. Food Trucks

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) Food trucks must meet the following requirements:

1. Food trucks are spaced 10-feet apart
2. Food trucks with cooking operations require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
3. Food trucks with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
4. Food trucks using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
5. Food trucks using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.
6. Only listed safety cans are used to dispense gasoline or other flammable liquids.
7. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service

#### 3. Mobile Food Vendor / Food Truck Video

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) The fire department has a short video describing fire department requirements for mobile food vendors and food truck vendors. Please include this link in your vendor information packet.

<https://www.youtube.com/watch?v=-Wqp0xp-X9k&list=PLDC8BB691331C242B&index=1>

#### 4. Mobile Food Vendors

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov)

Mobile food vendors must meet the following requirements:

1. Mobile food vendors with cooking operations require a minimum 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
2. Mobile food vendors with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
3. Mobile food vendors using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
4. Mobile food vendors using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.
5. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service.
6. Mobile food trucks must be spaced a minimum of 10-feet apart.

## 5. Stages

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov)

Stages and sound booths require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.

After stage setup is complete, the stage manager / crew chief shall be prepared to meet with Franklin fire and building inspectors to assure the stage has been properly setup and all safety measures are in place.

## 6. Tents

curt.edelmann@franklintn.gov

Tents must meet the following requirements.

1. Provide floor plan of the tent showing the layout of all furniture and fixtures and all exits.
2. Tents are located no closer than 20-feet to a building or other tent (zoning requirement; exceptions apply)
3. Tents must be properly anchored. Tents 20-feet by 20-feet and larger must be anchored in accordance with manufacturer's instructions. Staking is preferred. If staking is not possible, concrete blocks are required. Water barrels are not permitted. As a general rule-of-thumb, tents must have 5-pound to 10-pounds of anchoring per SF of tent. One 36-inch stake, properly installed, provides 800-pounds anchoring.
4. Tents 20-feet by 20-feet and larger must have at least one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
5. Tents 20-feet by 20-feet and larger must have a label or certificate showing that the tent fabric meets flammability standards.
6. Tents with sides are treated as buildings and must meet all the fire and life safety code requirements for buildings including exit signs, emergency lights, and adequate means of egress.
7. Pop-up vendor tents (nominal 10-feet x 10-feet) must have a minimum of 40-pounds of ballast on each pole.
8. Pop-up tents using open flames, such as, candles, portable heaters, torches, must have one ABC fire extinguisher that is fully charged.

[Edited By Curt Edelmann]

## 7. Vendor Tent Video

curt.edelmann@franklintn.gov

The fire department has a short video explaining fire department requirements for vendors using pop-up tents. Note: This video applies only to small pop-up style tents. This video does not cover larger tents.

Please include this link to the video in your vendor information packet.

<https://www.youtube.com/watch?v=3NwA3Uo3Jng&list=PLDC8BB691331C242B&index=2>

## 8. Miscellaneous Requirements

curt.edelmann@franklintn.gov

No open flames are permitted in areas open to the public.

## Sanitation and Environmental Services

### General Issues

## 1. Solid Waste Service

bobby.sullivan@franklintn.gov

SES will provide the following for the event

- 8-10 staff members
- 2-3 rear load refuse trucks
- 2 automated side loaders for road closures
- 30-45 rollout containers
- 5 recycling bins for use around public square



***Staff Conditions:***

Staff recommends approval with the following conditions:

- Applicant shall meet with staff for walk through at least five days prior to event.
- Applicant will provide detailed map/layout to City detailing location of tents, vendors, Kid Zone activities, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant must notify Harpeth Square that there is no vehicle outlet from the hotel to Main Street during the event.
- Applicant will provide at least one portable restroom trailer to be available for attendees. City will provide water and electricity for the trailer.

***Building & Neighborhood Services:***

- Special Event Electrical Permit will be required.

***Risk Management:***

- Applicant will provide certificate of insurance with liquor liability naming the City as additional insured.
- Any accidents or injuries occurring during the event should be reported to City representatives immediately.

***Streets Department:***

- “No Parking after 3 p.m.” signs will be placed along Main Street on Friday, April 21<sup>st</sup>.
- “No parking” signs placed along Church Street on Friday, April 21<sup>st</sup>.
- Quadrants around the Square will be blocked on Friday, April 21<sup>st</sup>.
- Main Street will close to traffic at 8 p.m. on Friday, April 21<sup>st</sup>.
- “No parking” signs placed along Fourth Avenue South on Saturday, April 22<sup>nd</sup>. This area will be used for City vehicles only.
- Church Street Parking Lot will be closed for official vehicles.
- Applicant or designee will stay present at event until all vendors are gone.
- Department will provide clean-up crew for after the event.

***Police Department:***

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to provide security and traffic control for the event.
- Applicant has requested amplification on stages in the permitted area. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

***Revenue Management:***

- Applicant will provide a complete list of vendors to the City prior to the event.

- Permits from the Beer Board must be obtained for all locations on the street where beer will be served.
- Permit may be required from Tennessee Alcoholic Beverage Commission.

***Sanitation and Environmental Services Department:***

- Department will provide crews for cleanup during event.

***Water Management Department:***

- Taps will be placed on hydrants at:
  - Third Ave N
  - Main Street at the Square (NE Quad)

***Fire Department:***

- Applicant must secure tent permits.
- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors



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**File #: 21-04452**

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**DATE:** March 14, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Milissa Reiersen, Communications Manager  
Monique McCullough, Public Outreach Specialist

**SUBJECT:**

Consideration Of Special Event Permit For Pumpkinfest Sponsored By The Heritage Foundation In Downtown Franklin On October 28, 2023

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen concerning recommendations for the annual Pumpkinfest event in Downtown Franklin.

**BACKGROUND/STAFF COMMENTS:**

The Heritage Foundation has requested a special event permit for their annual Pumpkinfest on October 28, 2023. The event includes:

- Arts & Crafts booths located down Main Street
- “Autumn Alley” - an open area on Main Street between 4th Avenue and the Square with activations such as pumpkin carving, the Great Pumpkin sponsored by Sister Cities, and arts and crafts activities
- “Kids Zone” located on 4th Avenue South
- Food Trucks located on 3rd Avenue North
- Stages on the Square and at 2nd and Main

Set-up for the event begins on Friday, October 27th. Event hours are 10 a.m. – 6 p.m. Applicant estimates attendance at 110,000.

**FINANCIAL IMPACT:**

The City partners with the Heritage foundation on this event in providing for overtime costs for City Staff. The Heritage Foundation pays for police officers for the event.

**RECOMMENDATION:**

Staff recommends approval with the following conditions:

- Applicant shall meet with staff for walk through at least five days prior to event.
- Applicant will provide detailed map/layout to City detailing location of tents, vendors, Kid Zone activities, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant must notify Harpeth Square that there is no vehicle outlet from the hotel to Main Street during the event.
- Applicant will provide at least one portable restroom trailer to be available for attendees. City will provide water and electricity for the trailer.

*Building & Neighborhood Services:*

- Special Event Electrical Permit will be required.

*Risk Management:*

- Applicant will provide certificate of insurance with liquor liability naming the City as additional insured.
- Any accidents or injuries occurring during the event should be reported to City representatives immediately.

*Streets Department:*

- “No Parking after 3 p.m.” signs will be placed along Main Street on Friday morning.
- “No parking” signs placed along Church Street on Friday morning.
- Main Street will close to traffic at 8 p.m. on Friday, October 27th.
- “No parking” signs placed along Fourth Avenue South on Saturday, October 28th. This area will be used for City vehicles only.
- Church Street Parking Lot will be closed for official vehicles.
- Applicant or designee will stay present at event until all vendors are gone.
- Department will provide clean-up crew for after the event.

*Police Department:*

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to provide security and traffic control for the event.
- Applicant has requested amplification on stages in the permitted area. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

*Revenue Management:*

- Applicant will provide a complete list of vendors to the City prior to the event.

- Permits from the Beer Board must be obtained for all locations on the street where beer will be served. Permit may be required from Tennessee Alcoholic Beverage Commission.

*Sanitation and Environmental Services Department:*

- Department will provide crews for cleanup during event.

*Water Management Department:*

- Taps will be placed on hydrants at: Third Ave N; Main Street at the Square

*Fire Department:*

- Applicant must secure tent permits.
- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors





# City of Franklin

## Special Event Permit Application

*Application is Due 90 **Days Prior** to Scheduled Event.  
Please read application carefully and fully complete each section.  
A non-refundable application fee of \$100 is due at time of filing.*

**Note: Filing this application does not guarantee that you request will be granted.**

**Please list all that apply:**

- Festival/Fair

- Name/purpose of event:** PumpkinFest
- Location Requested:** (if Temporary Street Closure, list major roads to be closed):  
Main Street from 1st to 5th  
3rd Ave from Church to Bridge  
4th Ave from Garage to Visitor Center  
Harlinsdale Farm - for parking
- Date or dates of event:** 10/28/2023
- Start/End Times of Event:**  
Saturday, October 28, 2023; 10:00am-6:00pm

*What date/time will set-up begin?* 10/27/2023 8:00 AM

*What date/time will tear-down be complete?* 10/28/2023 8:00 PM

*\*Note: Event is responsible for cost of staff required during this time (including Franklin Police Officers). Read Additional Requirements section for more information).*

- Time of Street Closure** (if applicable):  
Friday, October 27th, 2023  
6:00am - Entire Quad Closes  
3:00pm - Parking Signs - No Parking After 3:00pm  
8:00pm - Remaining Festival Streets Closes  
OPENS:  
Saturday, October 28th at 9:00pm
- An estimated number expected to attend during the course of the event:**  
Spectators/Attendees: 110,000      Event Staff/Volunteers:80      Total:110,080

7. **Name of applicant and Organization Requesting Permit:**

Ian Hunt - Heritage Foundation

**a) Address:** Po Box 723  
Franklin, TN 37065

**b) Phone:** 6155122552

**c) Cell:**

**d) Fax:**

**e) E-mail address:** ihunt@williamsonheritage.org

8. **DETAILED description of event (Include information regarding the appropriateness of the event for all ages. If available, include the names and descriptions of acts/performers):**

The Heritage Foundation of Williamson Countys Pumpkinfest is Middle Tennessee's largest family fall festival that returns on Saturday, October 28, 2023. With more than 112,000 people in attendance in 2022, the festival stretches along Main Street and its side avenues in downtown Franklin and offers tons of festive fun for people of all ages!

Join us for a full day of autumn-inspired food and drink, children's activities, live music, costume contests for pets and families, and outstanding arts & crafts featuring seasonal and specialty gift items.

We'll have several familiar activation/ themed areas.

- Arts & Crafts booths will be located down Main Street from 1st Ave to the Public Square to 5th Avenue except for:
- Our Autumn Alley activation will be located from either 4th and Main to the Public Square and will have a variety and engaging activity points. There will be no booths in this area.
- Kids Zone will be located on 4th Ave S and will include activations with limited physical interaction and more prompted activities highlighted in our event app. This portion is being curated by Grace Chapel.
- Food Trucks and Tents Food Court will be located on 3rd Ave N and a few will be located at the beginning of the Public Square on. All food vendors are required to provide a COI with City of Franklin listed as an additional insured.
- Possible Pet Area that features a place to refresh your pet along with pet vendors located along 3rd Avenue South and is easily accessible common area.
- Community Partners will be designated in a space on 3rd Avenue S, allowing area nonprofits with incredible missions to have the opportunity to share their work with our patrons. Information about the organizations will also be highlighted on the event app to limit passing materials to guests.
- "EndZone Activation" to show football games
- Main Stage setup on Square on the corner of City Hall and Ruby Sunshine
- Acoustic Stage setup on 4th and West Main or 2nd and Main and is being curated by Lipscomb University

The goal with all of the areas is to space out areas of interest, allowing consumers with specific needs to easily identify where they want to go, shop/experience their favorite vendors and depart.

9. **ENCLOSE A DETAILED PDF MAP** of the event site and/or route, detailing any temporary or permanent structures, street closures, parking, etc. If applicable, list the location, blocks, streets, and/or intersections in which such an event will occur. **For large-scale events, a map or maps should be obtained from the City's GIS division.**

**If also submitting a CAD file, please ensure that it is in DWG file format, and projected in TN State Plane NAD83**

**Please detail any restricted parking areas on the event map.**

**Event Map:** [Pfest CoF Mapv3 \(5\).png](#)

10. **Person in charge on day of event:** Jayme Smith

**Cell:** 615-390-5325

**E-mail address:** jsmith@williamsonheritage.org

11. **Name and Cell Number of at least two others available on day of event:**

**Name:** Ian Hunt

**Cell:** 615-415-1600

**E-mail address:** ihunt@williamsonheritage.org

**Name:** Meg Hershey

**Cell:** 717-824-0436

**E-mail address:** mhershey@williamsonheritage.org

12.

**Please attach a list (in PDF format)** containing the names, addresses, and phone numbers of the Chairperson of the organization and all other persons involved in the management or control of the organization and/or committee.

**Administrative Contact List:** [Important Staff Extensions for MSF - 2023.pdf](#)

13. **Where is your organization based?** Williamson County
14. **Is your organization authorized to do business in Tennessee?** Yes
15. **Is your organization a tax-exempt organization as described by the Internal Revenue Code Section 501(c)(3) or a not-for-profit organization?** Yes  
IRS tax exemption letter: [HF Tax Exempt Form \(1\) \(1\) \(1\).pdf](#)
16. **Will you charge an admission fee?** No  
*Average admission fee:*
17. **Will you charge a vendor participation fee?** Yes  
*Average vendor participation fee?* 400
18. **Total Estimated Revenue from vendors, ticket sales, and sponsorship to event organizer:**
19. **Will any charity, gratuity, or offers be solicited or accepted during the event?** Yes
20. **Is this event a fundraiser?** Yes  
*What organization will be the benefactor of event?* Heritage Foundation  
*What percentage of funds will they receive?* 100
21. **Will parking in the area of the event need to be restricted or prohibited?** No
22. **Will any sound amplification equipment be used during the event?** Yes
23. **Applicant must also include a copy of the insurance certificate indicating coverage and listing the City of Franklin as an additional insured**

\*\*\*For stages, tents, etc. constructed on site prior to the event, that date must be included on the Certificate of Insurance provided to the City of Franklin. Stages MUST be removed from the site at end of the event. \*\*\*Rented inflatables/interactives that are set up and manned by the applicant must be included specifically in the applicant's Certificate of Insurance.

**If you already have your insurance certificate, please upload it now in pdf format. Otherwise, your insurance certificate will need to be submitted before your event is approved.**

**Insurance Certificate:**

24. **What, if any, vendors will be present at event?** (i.e. medical related, shirts, arts, etc.) **Please provide detailed list.**  
A combination of arts and crafts vendors, food vendors, sponsors, community partners, etc.  
The complete vendor list is not up to date as of now.
25. **Will food, beverages, or merchandise be sold or given away?** Yes  
Clean-up of the area is required. Please attach your clean-up and recycling plan, including name of clean-up provider with contact information for person who will be on on-site during event. See Question #26.  
**Clean Up Plan and Provider:** [Clean Up Plan.pdf](#)

26. Events under 200 participants require a \$250 refundable security deposit at the time of approval. For events over 200, a \$1000 security deposit is required upon approval. If the applicant fails to restore the property to its prior condition, then the applicant shall be responsible to the City of Franklin for any costs incurred in restoring the property after the event. Surrender of the deposit in no way relieves the applicant of the responsibility for any costs incurred by the City of Franklin in excess of the deposit. Applicant's event coordinator or representative and a City of Franklin representative will conduct a Pre-Event meeting prior to event date for Pre-Event Check List Site Review. *At the end of the event, a Post-Event Check List shall be completed by the Applicant's event coordinator, or representative, and a City of Franklin representative to re-assess the site for trash and damage, and to secure with caution tape and signage (provided by event group) any tents left for removal.* Damage deposit will be refunded after a satisfactory Post Event Check List has been completed and signed off on by both the City of Franklin and organization requesting event. **\*NOTE:** Events that include deep frying cooking oil operations are required to have a grease pit on-site and contract with a grease waste hauler to handle the grease waste and removal of the grease pit. A copy of this agreement shall be filed along with this application. The primary event sponsor is required to remove all cooking grease from the site immediately after the event. Illegal dumping of cooking grease will be prosecuted. *Please read Additional Requirements section of this application for more information.*
27. **Will you require a temporary water tap?** Yes  
*If yes, please list exact locations:*  
3rd Ave North and in Public Square
28. **Will alcohol, beer, and/or wine be given away or sold?** Yes  
*If yes, a permit from the relevant board is required. Please read Additional Requirements section of this application for more information.*
29. **Will your event include tents or other temporary structures, propane use, or open flames?** Yes  
Tents 400 sq. ft. or larger (or, if cooking operations are under the tent, 200 sq. ft. or larger) require a special inspection from the Franklin Fire Department. All tents must meet the requirements of Chapter 31 of the International Fire Code. Tents 20-ft by 20-ft or larger must have an approved label or documentation showing the tent fabric meets all flammability requirements. Tents larger than 400-SF must be inspected and approved by the fire department before the event opens. All cooking operations must be inspected and approved by the fire department before the event opens. Cooking operations will be periodically inspected throughout the event. Tents should be taken down on the date the event has ended. ***Please read the Additional Requirements section of this application for more information.***
30. **Attach Good Neighbor Letter and Mailing List used.** *Please read Additional Requirements section of this application for more information.*  
**Good Neighbor Letter:** [Pfest Good Neighbor Letter 2022.pdf](#)  
**Good Neighbor Letter Mailing List:** [Dickens\\_CoF RESIDENT\\_Mailing List.xlsx](#)



## Rules and Regulations

### Please Read All Attachments Before Signing Application.

- 1) I/We agree to abide by all ordinances and regulations of the City of Franklin and all State and Federal Laws.
- 2) I/We agree to abide by all conditions placed upon the event by the City Administrator and the Board of Mayor and Aldermen.
- 3) I/We do swear or affirm that all of the information given in this application is true and complete.
- 4) I/We do hereby agree to assume the defense of and indemnify and save harmless the City, its mayor, aldermen, boards, commissions, officers, employees and agents, from all suits, actions, damages or claims to which the City may be subjected of any kind or nature whatsoever resulting from, caused by, arising out of or as a consequence of such event and the activities permitted in connection there with.
- 5) I/We agree to submit a certificate of insurance prior to the event in an amount determined by the City naming the City of Franklin and its employees as additional insured. The City may require the sponsor and/or vendor provide higher levels of insurance, coverage, and policies as deemed reasonable and necessary based on specific event risk factors and review by the City's insurer.
- 6) I/We agree, if holding the special event on City property, to return the site to its pre-event condition at the conclusion of the event.
- 7) I/We agree to provide a copy of the signed Event Application to any vendors, planners, and related parties associated with the event to ensure they are familiar with the guidelines set forth herein.
- 8) I/We understand and acknowledge that all vendors, acts, performers, organizers, and patrons must not violate any laws pertaining to adult entertainment as defined by Tennessee State law.
- 9) I/We understand that I/we assume the responsibility of the actions of any vendors, planners, and related parties for this event.
- 10) I/We understand that granting of Special Event Permit does not imply granting of other permits that are separately required.
- 11) The application for an event permit shall be filed not less than 90 days nor more than 364 days prior to the scheduled date of such event. Suggested filing is at least 180 days prior to scheduled event. Events should not be advertised or promoted until an event permit has been obtained from the City. Failure to file in a timely manner may result in denial of a permit.
- 12) I/We understand that event permit holders may be responsible for 100 percent of the costs incurred by the City for staff time and resources.

BY: [Signature] Event Service + Festivals Manager Date: 1-11-23  
(Signature and title – must be officer of organization)

Approved by the Board of Mayor and Aldermen on \_\_\_\_\_, 20\_\_\_\_

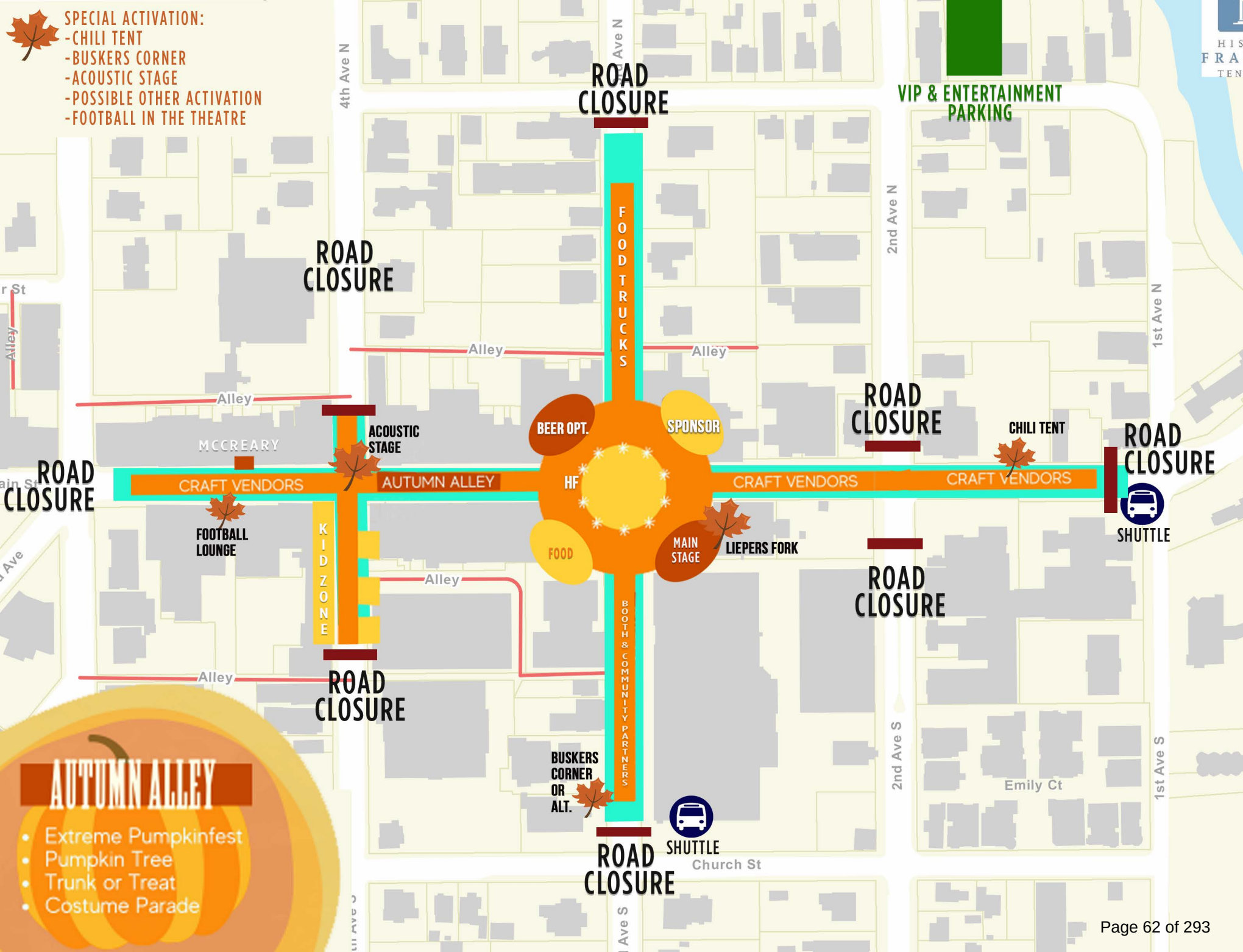
\_\_\_\_\_  
Dr. Ken Moore, Mayor

\_\_\_\_\_  
Eric S. Stuckey, City Administrator





**SPECIAL ACTIVATION:**  
-CHILI TENT  
-BUSKERS CORNER  
-ACOUSTIC STAGE  
-POSSIBLE OTHER ACTIVATION  
-FOOTBALL IN THE THEATRE



**AUTUMN ALLEY**

- Extreme Pumpkinfest
- Pumpkin Tree
- Trunk or Treat
- Costume Parade



Event Name: PumpkinFest

Signature: \_\_\_\_\_



FORM 1

## Buildings, Structures, & Power Sources

If your special event includes any of the following, you may need to obtain a permit from the Building and Neighborhood Services Department. Please check any that apply.

- Any site-built platforms (stages) and/or bleachers
- Any electrical equipment or work utilizing in excess of 120 volts

Building permits and/or inspections also may be required whenever deemed necessary, due to unique conditions, shoddy construction, substandard assembly or set-up, unqualified assemblers, lack of maintenance, or dilapidation of equipment, materials or systems.

All Permit applications are subject to permit fees.

If you have any questions about whether you need to apply for a permit from the Building & Neighborhood Services Department, please call 615-794-7012.

Event Name: PumpkinFest

FORM 1

Signature: \_\_\_\_\_



## Sound Amplification

In accordance with Title 11 Chapter 4 of the Franklin Municipal Code (*Offenses Against the Peace and Quiet*), amplification of sound located in or within 100 feet of a residential property line which is plainly audible is prohibited between the hours of 10:00 p.m. and 7:00 a.m. Sunday through Thursday and between the hours of 11:00 p.m. and 7:00 a.m. Friday and Saturday except for special events where a special permit has been obtained from the City of Franklin authorizing such event. In the event that a special event permit has been obtained from the City of Franklin, no other amplification of sound will be permitted within the area of the special event except that which has been applied for and authorized by the city pursuant to the permit application.

**Applicant/Organization:** Ian Hunt - Heritage Foundation

**Event Name:** PumpkinFest

**Event Date(s):** 10/28/2023

1. **Time amplification equipment will be used:** From: 10:00 AM To: 6:00 PM
2. **Exact locations sound amplification equipment will be used** (*i.e. stage located on Second Avenue*). *Provide map/layout if necessary.:*  
Main Stage - Public Square  
Acoustic Stage - 4th and Main  
Buskers Corner - 3rd Ave between Main and Church

**Sound Amplification Map:** [Pfest CoF Mapv3 \(5\).png](#)

3. **For what purpose will sound amplification be used?** *Please list all that apply:*
  - Announcements/Speeches
  - Band/Singers
4. **Type of Amplifier:**
  - Fixed
  - PA System
5.

|                                  |                                |                                  |
|----------------------------------|--------------------------------|----------------------------------|
| <b>Number of Amplifiers:</b> TBD | <b>Number of Speakers:</b> TBD | <b>Number of Performers:</b> TBD |
|----------------------------------|--------------------------------|----------------------------------|
6. **Name and Cell Number of at least two coordinators who will monitor the sound level and respond to complaints and violations:**

|                          |                           |                                                                                                 |
|--------------------------|---------------------------|-------------------------------------------------------------------------------------------------|
| <b>Name:</b> Ian Hunt    | <b>Cell:</b> 615-415-1600 | <b>E-Mail:</b> <a href="mailto:ihunt@williamsonheritage.org">ihunt@williamsonheritage.org</a>   |
| <b>Name:</b> Jayme Smith | <b>Cell:</b> 615-390-5325 | <b>E-Mail:</b> <a href="mailto:jsmith@williamsonheritage.org">jsmith@williamsonheritage.org</a> |

**Authorized Signature:** Ian Hunt

**Date:** 01/03/2023

The City of Franklin's Municipal Code (Title 11, Chapter 4) allows for exceptions to the City's noise standards for City authorized or sponsored events. However, the City retains the right to ask for a change of an event's location or time in an attempt to decrease the number of people impacted by event noise. The City may refuse a special event application based on noise complaints by neighboring businesses and residents. The City therefore encourages event-holders to work with neighbors to alleviate negative impacts wherever possible. At minimum, you should plan to point speakers away from residences.



Work with the City of Franklin to coordinate the clean-up for all festivals including:

1. Clear communication to Sanitation Department
2. Clear communication and access to grease bins for food vendors
3. Clear communication to all other vendors

We will work to meet the needs and requirements set forth by the City of Franklin in the special planning sessions both before and after event application approval.

Thanks,

Jayme Smith  
Director of Event Management  
The Heritage Foundation of Williamson County  
[jsmith@williamsonheritage.org](mailto:jsmith@williamsonheritage.org)



# Rules and Regulations

## Please Read All Attachments Before Signing Application.

- 1) I/We agree to abide by all ordinances and regulations of the City of Franklin and all conditions placed upon the event by the City Administrator and the Board of Mayor and Aldermen.
- 2) I/We do swear or affirm that all of the information given in this application is true and complete.
- 3) I/We do hereby agree to assume the defense of and indemnify and save harmless the City, its mayor, aldermen, boards, commissions, officers, employees and agents, from all suits, actions, damages or claims to which the City may be subjected of any kind or nature whatsoever resulting from, caused by, arising out of or as a consequence of such event and the activities permitted in connection there with.
- 4) I/We agree to submit a certificate of insurance prior to the event in an amount determined by the City naming the City of Franklin and its employees as additional insured. The City may require the sponsor and/or vendor provide higher levels of insurance, coverage, and policies as deemed reasonable and necessary based on specific event risk factors and review by the City's insurer.
- 5) I/We agree, if holding the special event on City property, to return the site to its pre-event condition at the conclusion of the event.
- 6) I/We agree to provide a copy of the signed Event Application to any vendors, planners, and related parties associated with the event to ensure they are familiar with the guidelines set forth herein.
- 7) I/We understand that I/we assume the responsibility of the actions of any vendors, planners, and related parties for this event.
- 8) I/We understand that granting of Special Event Permit does not imply granting of other permits that are separately required.
- 9) The application for an event permit shall be filed not less than 90 days nor more than 364 days prior to the scheduled date of such event. Suggested filing is at least 180 days prior to scheduled event. Events should not be advertised or promoted until an event permit has been obtained from the City. Failure to file in a timely manner may result in denial of a permit.
- 10) I/We understand that event permit holders may be responsible for 100 percent of the costs incurred by the City for staff time and resources.

BY: [Signature]  
(Signature and title – must be officer of organization)

Date: 1/3/2023

Approved by the Board of Mayor and Aldermen on \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
Dr. Ken Moore, Mayor

\_\_\_\_\_  
Eric S. Stuckey, City Administrator

\*\*\*\*\*  
★  
★ *Return application to:* ★  
★ City Administrator's Office ★  
★ City Hall ★  
★ 109 Third Ave South ★  
★ Franklin, TN 37065 ★  
★ 615-791-3217 ★  
★ 615-790-0469 (FAX) ★  
★  
★  
\*\*\*\*\*



# STATE OF TENNESSEE DEPARTMENT OF REVENUE

HERITAGE FOUNDATION OF FRANKLIN &  
WILLIAMSON  
PO BOX 723  
FRANKLIN TN 37065-0723

**Effective Date:** July 1, 2019  
**Expiration Date:** June 30, 2023  
**Account No:** 1000054936-SLC  
**Exemption No:** 292191232  
**Facility Address:**  
209 E MAIN ST  
FRANKLIN TN 37064-2517

## Exempt Organizations or Institutions Sales and Use Tax Certificate of Exemption

This organization or institution qualifies for the authority to make sales and use tax exempt purchases of goods and services that it will use, consume or give away.

This authorization for exemption is limited to sales made directly to the referenced organization. This exemption certificate may not be used for sales made to individuals paying with personal checks or personal debit or credit cards, even if the individual is a representative or employee of the organization, and he or she will be reimbursed for the purchase. Sellers must refuse to accept the certificate when the sale is made to someone other than the organization.

This exemption certificate may not be used to make purchases without the payment of sales and use tax for other locations and may not be transferred to or used by any other person.

The Heritage Foundation 112 Bridge St Franklin, TN  
Seller's Name Seller's Address (City & State) 37064

I, Miriam Wiggins, as an authorized representative of the taxpayer named above, affirm that the purchases qualify for the exemption and will be used at the location of the facility address referenced above. Under penalty of perjury, I affirm this to be a true and correct statement.

Miriam Wiggins [Signature] 8/9/19  
Print Name of Authorized Representative Signature of Authorized Representative Date





HERITAGE FOUNDATION OF WILLIAMSON COUNTY, TN

*Hosted by Downtown Franklin Association*

October 5, 2023

Dear Neighbor,

The Heritage Foundation is excited to host the 38<sup>th</sup> Annual PumpkinFest to be held October 28<sup>th</sup> from 10:00 am until 6:00 pm in Downtown Franklin. This letter is to notify you of the event and to provide details about street closures, amplified entertainment, and other activities scheduled to take place that weekend.

Parking along Main Street between 1<sup>st</sup> and 5<sup>th</sup> Avenues will be restricted after 3 p.m. on Friday, October 27<sup>th</sup> until Saturday, October 28<sup>th</sup> at 9:00pm.

Main Street will close to vehicle traffic at 8 p.m. and remain closed until 8 p.m. on Friday, October 27<sup>th</sup>. In addition, 3rd Avenue S. from Church Street to the Public Square, 3rd Avenue N. from the Public Square to Bridge Street, 4<sup>th</sup> Avenue S. from Main Street to the parking garage entrance, and 4<sup>th</sup> Avenue N. from Main Street to Bridget Street will be closed during the same time.

The festival will include more than 220 arts & crafts sellers, food vendors, children's activities, pet activities, and stage performances from dance and musical artists.

Specific festival elements will be located as follows:

- Arts & Crafts Booths
- Food Vendors
- Kids Zone
- Autumn Alley
- Pumpkin Carving
- Sister Cities Great Pumpkin
- Main Stage
- Acoustic Stage
- Costume Contests for People and Pets

The parking garages will remain open during the entire weekend, and a park & ride option with shuttle service will be offered from Harlinsdale Farm and Church of the City on Saturday.

We are excited about the upcoming festival and hope you will be able to join us for the fun.

Sincerely,

Jayme Smith  
Director of Event Management  
The Heritage Foundation of Williamson County

## Open Issues: 8

### FIRE-Special Event

#### General Issues

#### 2. Food Trucks

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) Food trucks must meet the following requirements:

1. Food trucks are spaced 10-feet apart
2. Food trucks with cooking operations require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
3. Food trucks with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
4. Food trucks using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
5. Food trucks using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.
6. Only listed safety cans are used to dispense gasoline or other flammable liquids.
7. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service

#### 3. Miscellaneous Requirements

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) No open flames are permitted in areas open to the public.

#### 4. Mobile Food Vendor / Food Truck Video

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) The fire department has a short video describing fire department requirements for mobile food vendors and food truck vendors. Please include this link in your vendor information packet.

<https://www.youtube.com/watch?v=-Wqp0xp-X9k&list=PLDC8BB691331C242B&index=1>

#### 5. Mobile Food Vendors

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov)

Mobile food vendors must meet the following requirements:

1. Mobile food vendors with cooking operations require a minimum 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
2. Mobile food vendors with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
3. Mobile food vendors using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
4. Mobile food vendors using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.
5. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service.
6. Mobile food trucks must be spaced a minimum of 10-feet apart.

## 6. Stages

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov)

Stages and sound booths require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.

After stage setup is complete, the stage manager / crew chief shall be prepared to meet with Franklin fire and building inspectors to assure the stage has been properly setup and all safety measures are in place.

## 7. Tents

curt.edelmann@franklintn.gov

Tents must meet the following requirements.

1. Provide floor plan of the tent showing the layout of all furniture and fixtures and all exits.
2. Tents are located no closer than 20-feet to a building or other tent (zoning requirement; exceptions apply)
3. Tents must be properly anchored. Tents 20-feet by 20-feet and larger must be anchored in accordance with manufacturer's instructions. Staking is preferred. If staking is not possible, concrete blocks are required. Water barrels are not permitted. As a general rule-of-thumb, tents must have 5-pound to 10-pounds of anchoring per SF of tent. One 36-inch stake, properly installed, provides 800-pounds anchoring.
4. Tents 20-feet by 20-feet and larger must have at least one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
5. Tents 20-feet by 20-feet and larger must have a label or certificate showing that the tent fabric meets flammability standards.
6. Tents with sides are treated as buildings and must meet all the fire and life safety code requirements for buildings including exit signs, emergency lights, and adequate means of egress.
7. Pop-up vendor tents (nominal 10-feet x 10-feet) must have a minimum of 40-pounds of ballast on each pole.
8. Pop-up tents using open flames, such as, candles, portable heaters, torches, must have one ABC fire extinguisher that is fully charged.

[Edited By Curt Edelmann]

## 8. Vendor Tent Video

curt.edelmann@franklintn.gov

The fire department has a short video explaining fire department requirements for vendors using pop-up tents. Note: This video applies only to small pop-up style tents. This video does not cover larger tents.

Please include this link to the video in your vendor information packet.

<https://www.youtube.com/watch?v=3NwA3Uo3Jng&list=PLDC8BB691331C242B&index=2>

## Sanitation and Environmental Services

### General Issues

## 1. Solid Waste Service

bobby.sullivan@franklintn.gov

SES will provide the following for the event

- 8-10 staff members
- 2-3 rear load refuse trucks
- 2 automated side loaders for road closures
- 30-45 rollout containers
- 5 recycling bins for use around public square

***Staff Conditions:***

Staff recommends approval with the following conditions:

- Applicant shall meet with staff for walk through at least five days prior to event.
- Applicant will provide detailed map/layout to City detailing location of tents, vendors, Kid Zone activities, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant must notify Harpeth Square that there is no vehicle outlet from the hotel to Main Street during the event.
- Applicant will provide at least one portable restroom trailer to be available for attendees. City will provide water and electricity for the trailer.

***Building & Neighborhood Services:***

- Special Event Electrical Permit will be required.

***Risk Management:***

- Applicant will provide certificate of insurance with liquor liability naming the City as additional insured.
- Any accidents or injuries occurring during the event should be reported to City representatives immediately.

***Streets Department:***

- “No Parking after 3 p.m.” signs will be placed along Main Street on Friday morning.
- “No parking” signs placed along Church Street on Friday morning.
- Main Street will close to traffic at 8 p.m. on Friday, October 27<sup>th</sup>.
- “No parking” signs placed along Fourth Avenue South on Saturday, October 28<sup>th</sup>. This area will be used for City vehicles only.
- Church Street Parking Lot will be closed for official vehicles.
- Applicant or designee will stay present at event until all vendors are gone.
- Department will provide clean-up crew for after the event.

***Police Department:***

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to provide security and traffic control for the event.
- Applicant has requested amplification on stages in the permitted area.



Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

***Revenue Management:***

- Applicant will provide a complete list of vendors to the City prior to the event.
- Permits from the Beer Board must be obtained for all locations on the street where beer will be served.
- Permit may be required from Tennessee Alcoholic Beverage Commission.

***Sanitation and Environmental Services Department:***

- Department will provide crews for cleanup during event.

***Water Management Department:***

- Taps will be placed on hydrants at:
  - Third Ave N
  - Main Street at the Square

***Fire Department:***

- Applicant must secure tent permits.
- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors



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**File #: 21-04453**

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**DATE:** March 14, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Milissa Reiersen, Communications Manager  
Monique McCullough, Public Outreach Specialist

**SUBJECT:**

Consideration Of Special Event Permit For Dickens Of A Christmas Sponsored By The Heritage Foundation In Downtown Franklin On December 9 - 10, 2023

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen concerning recommendations for the annual Dickens of a Christmas event in Downtown Franklin.

**BACKGROUND/STAFF COMMENTS:**

The Heritage Foundation has requested a special event permit for their annual Dickens of a Christmas on December 9 - 10, 2023. The event includes:

- Arts & Crafts booths located down Main Street
- "Victoria Village" - an open area on Main Street with activities such as "Vignettes of a Christmas Carol", old-fashioned crafters (quilters, wood workers, etc.), and performances
- Food Trucks located on 3rd Avenue North
- Stages on the Square and at 2nd and Main

Set-up for the event begins on Friday, December 8th. Event hours are 10 a.m. – 6 p.m. on Saturday and 11 a.m. – 5 p.m. on Sunday. Applicant estimates attendance at 115,000.

**FINANCIAL IMPACT:**

The City partners with the Heritage foundation on this event in providing for overtime costs for City Staff. The Heritage Foundation pays for police officers for the event.

**RECOMMENDATION:**

Staff recommends approval with the following conditions:

- Applicant shall meet with staff for walk through at least five days prior to event.
- Applicant will provide detailed map/layout to City detailing location of tents, vendors, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant must notify Harpeth Square that there is no vehicle outlet from the hotel to Main Street during the event.
- Applicant will provide at least one portable restroom trailer to be available for attendees. City will provide water and electricity for the trailer.

*Building & Neighborhood Services:*

- Special Event Electrical Permit will be required.

*Risk Management:*

- Applicant will provide certificate of insurance with liquor liability naming the City as additional insured.
- Any accidents or injuries occurring during the event should be reported to City representatives immediately.

*Streets Department:*

- “No Parking after 3 p.m.” signs will be placed along Main Street on Friday morning.
- “No parking” signs placed along Church Street on Friday morning.
- Main Street will close to traffic at 8 p.m. on Friday, December 8th.
- “No parking” signs placed along Fourth Avenue South on Saturday. This area will be used for City vehicles only.
- Church Street Parking Lot will be closed for official vehicles.
- Applicant or designee will stay present at event until all vendors are gone.
- Department will provide clean-up crew for after the event.

*Police Department:*

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to provide security and traffic control for the event.
- Applicant has requested amplification on stages in the permitted area. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

*Revenue Management:*

- Applicant will provide a complete list of vendors to the City prior to the event.
- Permits from the Beer Board must be obtained for all locations on the street where beer will be served.
- Permit may be required from Tennessee Alcoholic Beverage Commission.

*Sanitation and Environmental Services Department:*

- Department will provide crews for cleanup during event.

*Water Management Department:*

- Taps will be placed on hydrants at: Third Ave N and NE Quad of Square

*Fire Department:*

- Applicant must secure tent permits.
- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors



# City of Franklin

## Special Event Permit Application

*Application is Due 90 **Days Prior** to Scheduled Event.  
Please read application carefully and fully complete each section.  
A non-refundable application fee of \$100 is due at time of filing.*

**Note: Filing this application does not guarantee that you request will be granted.**

**Please list all that apply:**

- Festival/Fair

- Name/purpose of event:** Dickens of a Christmas
- Location Requested:** (if Temporary Street Closure, list major roads to be closed):  
Main Street from 1st to 5th  
3rd Ave from Church to Bridge  
4th Ave from Garage to Visitor Center  
Halinsdale Farm - for parking
- Date or dates of event:** 12/09/2023, 12/10/2023
- Start/End Times of Event:**  
Saturday, December 9th, 2023; 10:00am - 6:00pm  
Sunday, December 10th, 2023; 11:00am - 5:00pm

*What date/time will set-up begin?* 12/8/2023 8:00 AM

*What date/time will tear-down be complete?* 12/10/2023 9:00 PM

*\*Note: Event is responsible for cost of staff required during this time (including Franklin Police Officers). Read Additional Requirements section for more information).*

- Time of Street Closure** (if applicable):  
Friday, December 8th  
6:00am - Entire Quad Closes  
3:00pm - Parking Signs - No Parking After 3:00pm  
8:00pm - Remaining Festival Streets Closes  
OPENS:  
Sunday, December 10th at 9:00pm

- An estimated number expected to attend during the course of the event:**

Spectators/Attendees: 115,000

Event Staff/Volunteers: 80

Total: 115,080

7. **Name of applicant and Organization Requesting Permit:**

Ian Hunt - Heritage Foundation

**a) Address:** Po Box 723  
Franklin, TN 37065

**b) Phone:** 6155122552

**c) Cell:**

**d) Fax:**

**e) E-mail address:** ihunt@williamsonheritage.org

8. **DETAILED description of event (Include information regarding the appropriateness of the event for all ages. If available, include the names and descriptions of acts/performers):::**

The Heritage Foundation of Williamson County, TN's 37th Annual Dickens of a Christmas is historic downtown Franklin, Tennessee's annual Victorian-themed street festival. This unique holiday event features costumed carolers and characters from Charles Dickens stories strolling the streets, seasonal food and treats, demonstrators, and an art and craft show throughout the downtown footprint. The celebration typically attracts 100,000+ visitors over the course of the weekend.

The festival recreates the time of Charles Dickens using historic downtown Franklin's charming architecture as the backdrop. A variety of musicians, dancers and Dickens characters will fill the streets. Expect to see and interact with the nefarious Fagin from *Oliver Twist*; Jacob Marley, Ebenezer Scrooge, Tiny Tim and the rest of the Cratchit family from *A Christmas Carol*; and of course, a Victorian Father and Mother Christmas with treats for children.

The event is hosted by the Downtown Franklin Association - A Division of the Heritage Foundation. Dickens of a Christmas and our two other signature events (Main Street Festival and Pumpkinfest), serve our mission and foster economic vitality for local businesses and visiting vendors, while creating beloved community events that enrich and preserve the historic charm and enduring spirit of our town.

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Consistently listed among the top 20 events in the Southeast by the Southeast Tourism Society.

We'll have several familiar activation/ themed areas.

- Arts & Crafts booths will be located down Main Street from 1st Ave to the Public Square to 5th Avenue except for: Victorian Village
- Victorian Village will be located in 300s and in 400s Blocks (from Franklin Theatre to Carmichael and Avec Moi to Hester & Cook) and will have a variety and engaging activity points. There will be no booths in this area.
- Kids Zone will be located on 4th Ave S or on 3rd Ave S and will include activations with limited physical interaction and more prompted activities highlighted in our event app. This portion is be curated by Grace Chapel.
- Food Trucks and Tents Food Court will be located on 3rd Ave N and a few will be located at the beginning of the Public Square on E Main Street. All food vendors are required to provide a COI with City of Franklin listed as an additional insured.
- Community Partners will be designated in a space on 3rd Avenue S, allowing area nonprofits with incredible missions to have the opportunity to share their work with our patrons. Information about the organizations will also be highlighted on the event app to limit passing materials to guests.
- Main Stage setup on Square on the corner of City Hall and Ruby Sunshine.
- Acoustic Stage setup on 4th and Main or 2nd and Main and is being curated by Lipscomb University

The goal with all of the areas is to space out areas of interest, allowing consumers with specific needs to easily identify where they want to go, shop / experience their favorite vendors and depart.

9. **ENCLOSE A DETAILED PDF MAP** of the event site and/or route, detailing any temporary or permanent structures, street closures, parking, etc. If applicable, list the location, blocks, streets, and/or intersections in which such an event will occur. **For large-scale events, a map or maps should be obtained from the City's GIS division.**  
**If also submitting a CAD file, please ensure that it is in DWG file format, and projected in TN State Plane NAD83**

**Please detail any restricted parking areas on the event map.**

**Event Map:** [Dickens CoF Map Updated 2022 \(1\).png](#)

10. **Person in charge on day of event:** Jayme Smith

**Cell:** 615-390-5325

**E-mail address:** jsmith@williamsonheritage.org



11. **Name and Cell Number of at least two others available on day of event:**

**Name:** Ian Hunt                      **Cell:** 615-415-1600

**E-mail address:** ihunt@williamsonheritage.org

**Name:** Meg Hershey              **Cell:** 717-824-0436

**E-mail address:** mhershey@williamsonheritage.org

12.

**Please attach a list (in PDF format)** containing the names, addresses, and phone numbers of the Chairperson of the organization and all other persons involved in the management or control of the organization and/or committee.

**Administrative Contact List:** [Important Staff Extensions for MSF - 2023.pdf](#)

13. **Where is your organization based?** Williamson County

14. **Is your organization authorized to do business in Tennessee?** Yes

15. **Is your organization a tax-exempt organization as described by the Internal Revenue Code Section 501(c)(3) or a not-for-profit organization?** Yes

IRS tax exemption letter: [HF Tax Exempt Form \(1\) \(1\) \(1\).pdf](#)

16. **Will you charge an admission fee?** No

*Average admission fee:*

17. **Will you charge a vendor participation fee?** Yes

*Average vendor participation fee?* 400

18. **Total Estimated Revenue from vendors, ticket sales, and sponsorship to event organizer:**

19. **Will any charity, gratuity, or offers be solicited or accepted during the event?** Yes

20. **Is this event a fundraiser?** Yes

*What organization will be the benefactor of event?* Heritage Foundation

*What percentage of funds will they receive?* 100

21. **Will parking in the area of the event need to be restricted or prohibited?** No

22. **Will any sound amplification equipment be used during the event?** Yes

23. **Applicant must also include a copy of the insurance certificate indicating coverage and listing the City of Franklin as an additional insured**

\*\*\*For stages, tents, etc. constructed on site prior to the event, that date must be included on the Certificate of Insurance provided to the City of Franklin. Stages MUST be removed from the site at end of the event. \*\*\*Rented inflatables/interactives that are set up and manned by the applicant must be included specifically in the applicant's Certificate of Insurance.

**If you already have your insurance certificate, please upload it now in pdf format. Otherwise, your insurance certificate will need to be submitted before your event is approved.**

**Insurance Certificate:**

24. **What, if any, vendors will be present at event?** (i.e. medical related, shirts, arts, etc.) **Please provide detailed list.**

A combination of arts & craft vendors, food vendors, sponsors, community partners, etc.

Vendor list is not finalized.

25. **Will food, beverages, or merchandise be sold or given away?** Yes

Clean-up of the area is required. Please attach your clean-up and recycling plan, including name of clean-up provider with contact information for person who will be on on-site during event. See Question #26.

**Clean Up Plan and Provider:** [Clean Up Plan.pdf](#)

26. Events under 200 participants require a \$250 refundable security deposit at the time of approval. For events over 200, a \$1000 security deposit is required upon approval. If the applicant fails to restore the property to its prior condition, then the applicant shall be responsible to the City of Franklin for any costs incurred in restoring the property after the event. Surrender of the deposit in no way relieves the applicant of the responsibility for any costs incurred by the City of Franklin in excess of the deposit. Applicant's event coordinator or representative and a City of Franklin representative will conduct a Pre-Event meeting prior to event date for Pre-Event Check List Site Review. *At the end of the event, a Post-Event Check List shall be completed by the Applicant's event coordinator, or representative, and a City of Franklin representative to re-assess the site for trash and damage, and to secure with caution tape and signage (provided by event group) any tents left for removal.* Damage deposit will be refunded after a satisfactory Post Event Check List has been completed and signed off on by both the City of Franklin and organization requesting event. **\*NOTE:** Events that include deep frying cooking oil operations are required to have a grease pit on-site and contract with a grease waste hauler to handle the grease waste and removal of the grease pit. A copy of this agreement shall be filed along with this application. The primary event sponsor is required to remove all cooking grease from the site immediately after the event. Illegal dumping of cooking grease will be prosecuted. *Please read Additional Requirements section of this application for more information.*
27. **Will you require a temporary water tap?** Yes  
*If yes, please list exact locations:*  
3rd Ave North and in Public Square in Northeast quad
28. **Will alcohol, beer, and/or wine be given away or sold?** Yes  
*If yes, a permit from the relevant board is required. Please read Additional Requirements section of this application for more information.*
29. **Will your event include tents or other temporary structures, propane use, or open flames?** Yes  
Tents 400 sq. ft. or larger (or, if cooking operations are under the tent, 200 sq. ft. or larger) require a special inspection from the Franklin Fire Department. All tents must meet the requirements of Chapter 31 of the International Fire Code. Tents 20-ft by 20-ft or larger must have an approved label or documentation showing the tent fabric meets all flammability requirements. Tents larger than 400-SF must be inspected and approved by the fire department before the event opens. All cooking operations must be inspected and approved by the fire department before the event opens. Cooking operations will be periodically inspected throughout the event. Tents should be taken down on the date the event has ended. ***Please read the Additional Requirements section of this application for more information.***
30. **Attach Good Neighbor Letter and Mailing List used.** *Please read Additional Requirements section of this application for more information.*  
**Good Neighbor Letter:** [Dickens Good Neighbor Letter 2022.pdf](#)  
**Good Neighbor Letter Mailing List:** [Dickens\\_CoF RESIDENT\\_Mailing List.xlsx](#)



## Rules and Regulations

### Please Read All Attachments Before Signing Application.

- 1) I/We agree to abide by all ordinances and regulations of the City of Franklin and all State and Federal Laws.
- 2) I/We agree to abide by all conditions placed upon the event by the City Administrator and the Board of Mayor and Aldermen.
- 3) I/We do swear or affirm that all of the information given in this application is true and complete.
- 4) I/We do hereby agree to assume the defense of and indemnify and save harmless the City, its mayor, aldermen, boards, commissions, officers, employees and agents, from all suits, actions, damages or claims to which the City may be subjected of any kind or nature whatsoever resulting from, caused by, arising out of or as a consequence of such event and the activities permitted in connection there with.
- 5) I/We agree to submit a certificate of insurance prior to the event in an amount determined by the City naming the City of Franklin and its employees as additional insured. The City may require the sponsor and/or vendor provide higher levels of insurance, coverage, and policies as deemed reasonable and necessary based on specific event risk factors and review by the City's insurer.
- 6) I/We agree, if holding the special event on City property, to return the site to its pre-event condition at the conclusion of the event.
- 7) I/We agree to provide a copy of the signed Event Application to any vendors, planners, and related parties associated with the event to ensure they are familiar with the guidelines set forth herein.
- 8) I/We understand and acknowledge that all vendors, acts, performers, organizers, and patrons must not violate any laws pertaining to adult entertainment as defined by Tennessee State law.
- 9) I/We understand that I/we assume the responsibility of the actions of any vendors, planners, and related parties for this event.
- 10) I/We understand that granting of Special Event Permit does not imply granting of other permits that are separately required.
- 11) The application for an event permit shall be filed not less than 90 days nor more than 364 days prior to the scheduled date of such event. Suggested filing is at least 180 days prior to scheduled event. Events should not be advertised or promoted until an event permit has been obtained from the City. Failure to file in a timely manner may result in denial of a permit.
- 12) I/We understand that event permit holders may be responsible for 100 percent of the costs incurred by the City for staff time and resources.

BY: \_\_\_\_\_

(Signature and title – must be officer of organization)

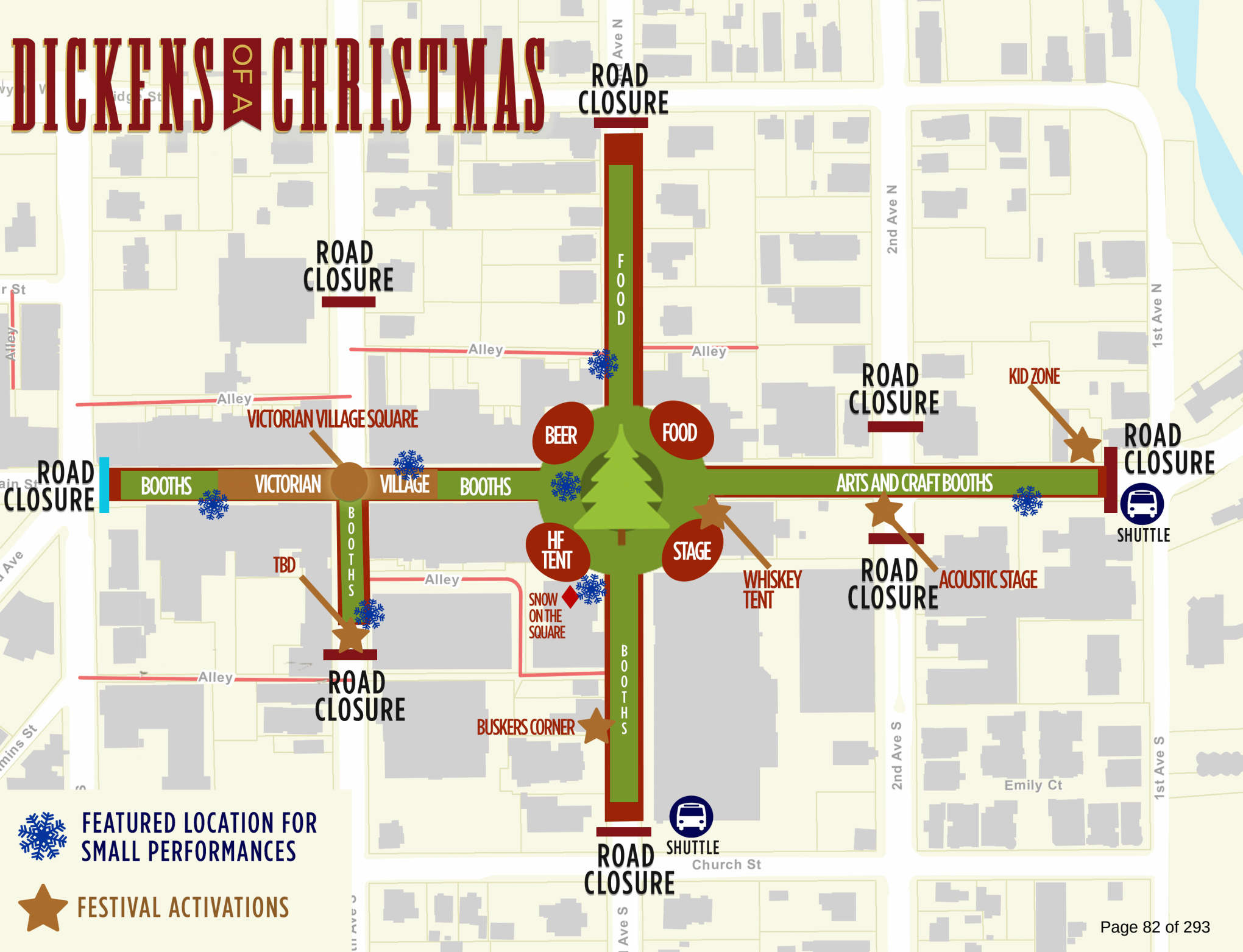
Date: 1-11-23

Approved by the Board of Mayor and Aldermen on \_\_\_\_\_, 20\_\_\_\_

\_\_\_\_\_  
Dr. Ken Moore, Mayor

\_\_\_\_\_  
Eric S. Stuckey, City Administrator

# DICKENS OF A CHRISTMAS



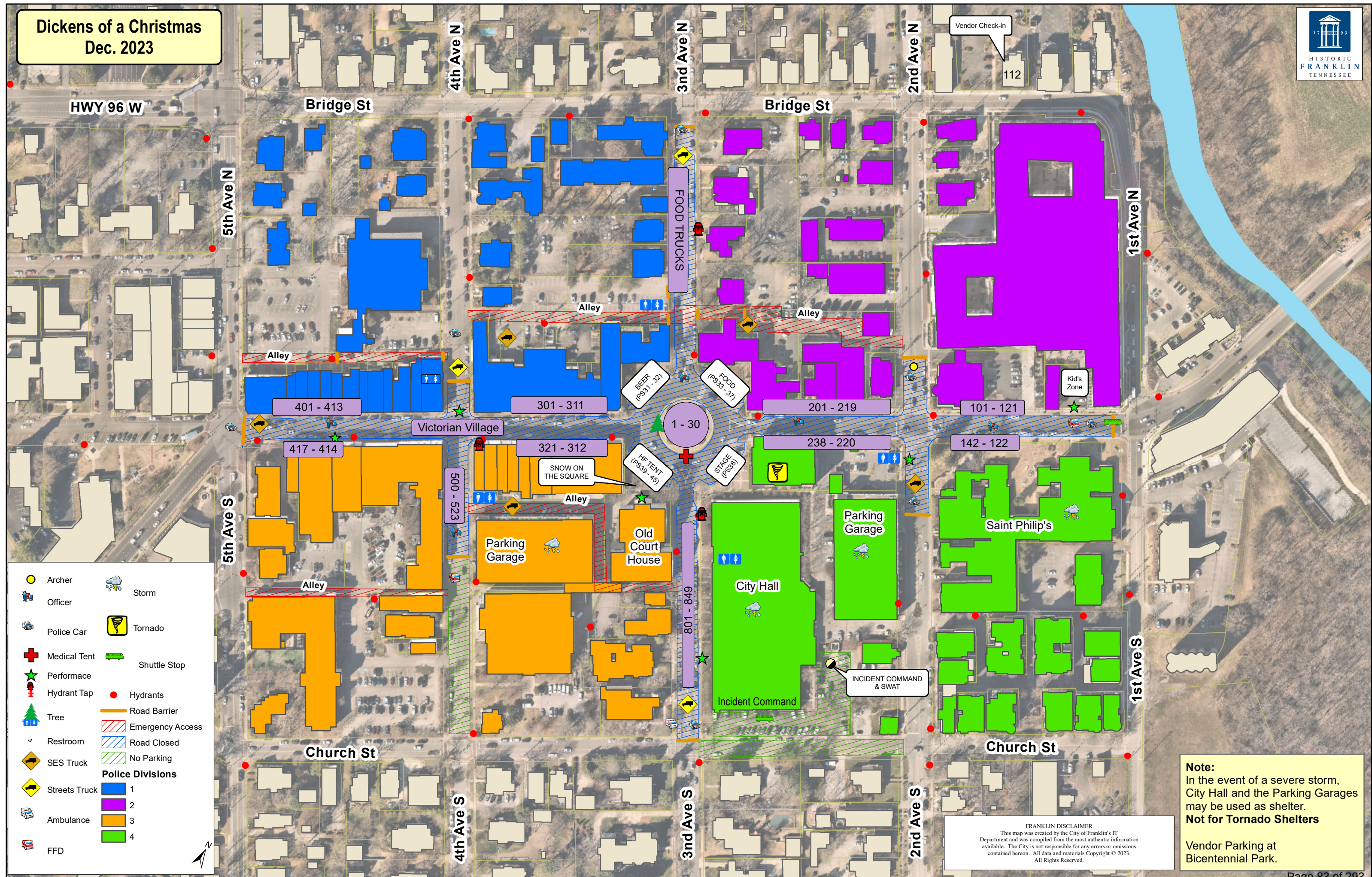
FEATURED LOCATION FOR  
SMALL PERFORMANCES



FESTIVAL ACTIVATIONS



## Dickens of a Christmas Dec. 2023



**Note:**  
In the event of a severe storm,  
City Hall and the Parking Garages  
may be used as shelter.  
**Not for Tornado Shelters**

Vendor Parking at Bicentennial Park.

FRANKLIN DISCLAIMER  
This map was created by the City of Franklin's IT  
Department and was compiled from the most authentic information  
available. The City is not responsible for any errors or omissions  
contained hereon. All data and materials Copyright © 2023.  
All Rights Reserved.



Event Name: Dickens of a Christmas

Signature: \_\_\_\_\_



FORM 1

## Buildings, Structures, & Power Sources

If your special event includes any of the following, you may need to obtain a permit from the Building and Neighborhood Services Department. Please check any that apply.

- Any site-built platforms (stages) and/or bleachers
- Any electrical equipment or work utilizing in excess of 120 volts

Building permits and/or inspections also may be required whenever deemed necessary, due to unique conditions, shoddy construction, substandard assembly or set-up, unqualified assemblers, lack of maintenance, or dilapidation of equipment, materials or systems.

All Permit applications are subject to permit fees.

If you have any questions about whether you need to apply for a permit from the Building & Neighborhood Services Department, please call 615-794-7012.



Signature: \_\_\_\_\_



## Sound Amplification

In accordance with Title 11 Chapter 4 of the Franklin Municipal Code (*Offenses Against the Peace and Quiet*), amplification of sound located in or within 100 feet of a residential property line which is plainly audible is prohibited between the hours of 10:00 p.m. and 7:00 a.m. Sunday through Thursday and between the hours of 11:00 p.m. and 7:00 a.m. Friday and Saturday except for special events where a special permit has been obtained from the City of Franklin authorizing such event. In the event that a special event permit has been obtained from the City of Franklin, no other amplification of sound will be permitted within the area of the special event except that which has been applied for and authorized by the city pursuant to the permit application.

**Applicant/Organization:** Ian Hunt - Heritage Foundation

**Event Name:** Dickens of a Christmas

**Event Date(s):** 12/09/2023, 12/10/2023

1. **Time amplification equipment will be used:** From: 10:00 AM To: 6:00 PM
2. **Exact locations sound amplification equipment will be used** (*i.e. stage located on Second Avenue*). *Provide map/layout if necessary:*  
 Main Stage - located in Public Square in Southeast quad  
 Acoustic Stage - located on 2nd and Main  
 Buskers Corner - located on 3rd between Main and Church

**Sound Amplification Map:** [Dickens CoF Map Updated 2022 \(1\).png](#)

3. **For what purpose will sound amplification be used?** *Please list all that apply:*
  - Announcements/Speeches
  - Band/Singers
4. **Type of Amplifier:**
  - Fixed
  - PA System
5.
 

|                                  |                                |                                  |
|----------------------------------|--------------------------------|----------------------------------|
| <b>Number of Amplifiers:</b> TBD | <b>Number of Speakers:</b> TBD | <b>Number of Performers:</b> TBD |
|----------------------------------|--------------------------------|----------------------------------|
6. **Name and Cell Number of at least two coordinators who will monitor the sound level and respond to complaints and violations:**

|                          |                           |                                                                                                 |
|--------------------------|---------------------------|-------------------------------------------------------------------------------------------------|
| <b>Name:</b> Ian Hunt    | <b>Cell:</b> 615-415-1600 | <b>E-Mail:</b> <a href="mailto:ihunt@williamsonheritage.org">ihunt@williamsonheritage.org</a>   |
| <b>Name:</b> Jayme Smith | <b>Cell:</b> 615-390-5325 | <b>E-Mail:</b> <a href="mailto:jsmith@williamsonheritage.org">jsmith@williamsonheritage.org</a> |

**Authorized Signature:** Ian Hunt

**Date:** 01/03/2023

The City of Franklin's Municipal Code (Title 11, Chapter 4) allows for exceptions to the City's noise standards for City authorized or sponsored events. However, the City retains the right to ask for a change of an event's location or time in an attempt to decrease the number of people impacted by event noise. The City may refuse a special event application based on noise complaints by neighboring businesses and residents. The City therefore encourages event-holders to work with neighbors to alleviate negative impacts wherever possible. At minimum, you should plan to point speakers away from residences.



Work with the City of Franklin to coordinate the clean-up for all festivals including:

1. Clear communication to Sanitation Department
2. Clear communication and access to grease bins for food vendors
3. Clear communication to all other vendors

We will work to meet the needs and requirements set forth by the City of Franklin in the special planning sessions both before and after event application approval.

Thanks,

Jayme Smith  
Director of Event Management  
The Heritage Foundation of Williamson County  
[jsmith@williamsonheritage.org](mailto:jsmith@williamsonheritage.org)

# DICKENS OF A CHRISTMAS

December 1, 2023

Dear Merchant,

The Heritage Foundation is excited to host the Dickens to be held December 9<sup>th</sup> and 10<sup>th</sup> in Downtown Franklin. The festival recreates the time of Charles Dickens using historic downtown Franklin's charming architecture as the backdrop. A variety of musicians, dancers and Dickens characters will fill the streets.

This letter is to notify you of the event and to provide details about street closures, amplified entertainment, and other activities scheduled to take place that weekend.

Specific festival elements:

- Arts & Crafts Booths
- Food Vendors
- Kids Zone
- Victorian Village
- Main Stage
- Acoustic Stage
- Busker's Corner
- Themed characters and carolers

## **Important Information**

### **Friday, December 8th**

- 5:00a – Parking in the Quads around the Public Square is Closed-Setup in the Quad Begins
- 1:00p – Coning of the streets begins
- 3:00p – No Street Parking after 3:00p.
- 8:00p – Road Closures for the entirety of the festival footprint.
- 9:00p – 12:00a Vendor Setup – Vehicles will be entering and exiting the festival location

*\*There will be onsite security overnight.*

### **Saturday, December 9th**

- 6:00a – Vendors continue to arrive and setup
- 10:00a – Festival Opens
- 6:00p – Festival Ends

### **Sunday, December 10th**

- 11:00a – Festival Opens
- 5:00p – Festival Ends
- 5:00p-7:00p – Vendors will be entering and exiting the festival footprint.

- 7:00p-8:00p – Planned reopening of the streets

**Streets effected by Road/Parking Closures:**

- Main Street between 1st and 5th Avenues
- 3rd Avenue S. from Church Street to the Public Square
- 3rd Avenue N. from the Public Square to Bridge Street
- 4th Avenue S. from Main Street to the parking garage entrance
- 4th Avenue N. from Main Street to right before the Church's Parking lot will be closed during the same time

**Parking and Shuttle Access:**

The parking garages will remain open for duration of the festival.

**Harlinsdale Farm**

Drops at 1st and Main

\$1 each way

**Franklin High School**

Drops off at 3rd and Church

\$1 each way

\* Last shuttle leaves last 15 minutes of festival

We hope you'll join us for a full day of food and drink, children's activities, live music, and outstanding arts & crafts – featuring seasonal and specialty gift items.

Sincerely,



Jayme Smith  
Director of Event Management  
Heritage Foundation of Williamson County  
[Jsmith@williamsonheritage.org](mailto:Jsmith@williamsonheritage.org)



# STATE OF TENNESSEE DEPARTMENT OF REVENUE

HERITAGE FOUNDATION OF FRANKLIN &  
WILLIAMSON  
PO BOX 723  
FRANKLIN TN 37065-0723

**Effective Date:** July 1, 2019  
**Expiration Date:** June 30, 2023  
**Account No:** 1000054936-SLC  
**Exemption No:** 292191232  
**Facility Address:**  
209 E MAIN ST  
FRANKLIN TN 37064-2517

## Exempt Organizations or Institutions Sales and Use Tax Certificate of Exemption

This organization or institution qualifies for the authority to make sales and use tax exempt purchases of goods and services that it will use, consume or give away.

This authorization for exemption is limited to sales made directly to the referenced organization. This exemption certificate may not be used for sales made to individuals paying with personal checks or personal debit or credit cards, even if the individual is a representative or employee of the organization, and he or she will be reimbursed for the purchase. Sellers must refuse to accept the certificate when the sale is made to someone other than the organization.

This exemption certificate may not be used to make purchases without the payment of sales and use tax for other locations and may not be transferred to or used by any other person.

The Heritage Foundation 112 Bridge St Franklin, TN  
Seller's Name Seller's Address (City & State) 37064

I, Miriam Wiggins, as an authorized representative of the taxpayer named above, affirm that the purchases qualify for the exemption and will be used at the location of the facility address referenced above. Under penalty of perjury, I affirm this to be a true and correct statement.

Miriam Wiggins [Signature] 8/9/19  
Print Name of Authorized Representative Signature of Authorized Representative Date



| Open Issues: 10                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Certificate of Insurance                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <a href="#">Insurance Requirement Guideline for Dickens 2023.docx</a>          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>10. Insurance Requirements for Coordinator</b>                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <a href="mailto:Sara.sylvis@franklintn.gov">Sara.sylvis@franklintn.gov</a>     | For Monique                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| FIRE-Special Event                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| General Issues                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>2. Food Trucks</b>                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <a href="mailto:curt.edelmann@franklintn.gov">curt.edelmann@franklintn.gov</a> | <p>Food trucks must meet the following requirements:</p> <ol style="list-style-type: none"> <li>1. Food trucks are spaced 10-feet apart</li> <li>2. Food trucks with cooking operations require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.</li> <li>3. Food trucks with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.</li> <li>4. Food trucks using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.</li> <li>5. Food trucks using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.</li> <li>6. Only listed safety cans are used to dispense gasoline or other flammable liquids.</li> <li>7. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service</li> </ol> |
| <b>3. Miscellaneous Requirements</b>                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <a href="mailto:curt.edelmann@franklintn.gov">curt.edelmann@franklintn.gov</a> | No open flames are permitted in areas open to the public.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>4. Mobile Food Vendor / Food Truck Video</b>                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) The fire department has a short video describing fire department requirements for mobile food vendors and food truck vendors. Please include this link in your vendor information packet.

<https://www.youtube.com/watch?v=-Wqp0xp-X9k&list=PLDC8BB691331C242B&index=1>

## 5. Mobile Food Vendors

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) Mobile food vendors must meet the following requirements:

1. Mobile food vendors with cooking operations require a minimum 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
2. Mobile food vendors with cooking operations that produce grease-laden vapors must have a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
3. Mobile food vendors using solid-fuel cooking equipment must have either a 2 ½-gallon approved water fire extinguisher or a K-class fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
4. Mobile food vendors using solid-fuel cooking equipment must have an approved means of disposing of ashes and hot coals.
5. Fire department personnel will check propane tanks and connections for leaks prior to the event and during the event. Leaking tanks, hoses, and / or connections must be repaired immediately. Equipment that cannot be repaired must be placed out of service.
6. Mobile food trucks must be spaced a minimum of 10-feet apart.

## 6. Stages

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) Stages and sound booths require a minimum of one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.

After stage setup is complete, the stage manager / crew chief shall be prepared to meet with Franklin fire and building inspectors to assure the stage has been properly setup and all safety measures are in place.

## 7. Vendor Tent Video

[curt.edelmann@franklintn.gov](mailto:curt.edelmann@franklintn.gov) The fire department has a short video explaining fire department requirements for vendors using pop-up tents. Note: This video applies only to small pop-up style tents. This video does not cover larger tents.

Please include this link to the video in your vendor information packet.

<https://www.youtube.com/watch?v=3NwA3Uo3Jng&list=PLDC8BB691331C242B&index=2>

## 8. Tents

curt.edelmann@franklintn.gov

Tents must meet the following requirements.

1. Provide floor plan of the tent showing the layout of all furniture and fixtures and all exits.
2. Tents are located no closer than 20-feet to a building or other tent (zoning requirement; exceptions apply)
3. Tents must be properly anchored. Tents 20-feet by 20-feet and larger must be anchored in accordance with manufacturer's instructions. Staking is preferred. If staking is not possible, concrete blocks are required. Water barrels are not permitted. As a general rule-of-thumb, tents must have 5-pound to 10-pounds of anchoring per SF of tent. One 36-inch stake, properly installed, provides 800-pounds anchoring.
4. Tents 20-feet by 20-feet and larger must have at least one 5-pound ABC fire extinguisher. Extinguishers must have a current inspection tag issued by a licensed fire equipment distributor.
5. Tents 20-feet by 20-feet and larger must have a label or certificate showing that the tent fabric meets flammability standards.
6. Tents with sides are treated as buildings and must meet all the fire and life safety code requirements for buildings including exit signs, emergency lights, and adequate means of egress.
7. Pop-up vendor tents (nominal 10-feet x 10-feet) must have a minimum of 40-pounds of ballast on each pole.
8. Pop-up tents using open flames, such as, candles, portable heaters, torches, must have one ABC fire extinguisher that is fully charged.

[Edited By Curt Edelmann]

## 9. Portable heaters

curt.edelmann@franklintn.gov

Portable heaters for individual use in small tents.

1. The clearance between a portable heaters and combustible objects must be in accordance with the manufacturer's directions or 3-feet.
2. Portable heaters must be listed for both indoor and outdoor use.
3. For electric heaters: Plug heaters directly into an outlet. If an extension cord is necessary, a 12-guage or heavier code no more than 25-feet long shall be used.
4. For propane heaters: Propane no larger than 2.5-pounds shall be used.
5. Heaters shall be checked often to make sure they are operating properly.
6. For propane heaters: An ABC (all-purpose) fire extinguisher is required.

## Sanitation and Environmental Services

### General Issues

## 1. Solid Waste Service

bobby.sullivan@franklintn.gov

SES will provide the following for the event.

- 8-10 staff members
- 2-3 rear load trucks for refuse
- 2 automated side loaders for street closures
- 30-45 rollout containers
- 5 recycling bins for use around public square

***Staff Conditions:***

Staff recommends approval with the following conditions:

- Applicant shall meet with staff for walk through at least five days prior to event.
- Applicant will provide detailed map/layout to City detailing location of tents, vendors, etc. prior to event.
- Applicant will provide a \$1,000 damage deposit to City prior to event.
- Applicant must notify Harpeth Square that there is no vehicle outlet from the hotel to Main Street during the event.
- Applicant will provide at least one portable restroom trailer to be available for attendees. City will provide water and electricity for the trailer.

***Building & Neighborhood Services:***

- Special Event Electrical Permit will be required.

***Risk Management:***

- Applicant will provide certificate of insurance with liquor liability naming the City as additional insured.
- Any accidents or injuries occurring during the event should be reported to City representatives immediately.

***Streets Department:***

- “No Parking after 3 p.m.” signs will be placed along Main Street on Friday morning.
- “No parking” signs placed along Church Street on Friday morning.
- Main Street will close to traffic at 8 p.m. on Friday, December 8<sup>th</sup>.
- “No parking” signs placed along Fourth Avenue South on Saturday. This area will be used for City vehicles only.
- Church Street Parking Lot will be closed for official vehicles.
- Applicant or designee will stay present at event until all vendors are gone.
- Department will provide clean-up crew for after the event.

***Police Department:***

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to provide security and traffic control for the event.
- Applicant has requested amplification on stages in the permitted area. Pursuant to Franklin Municipal Code Section 11-403(3), these are the only locations at which amplified sound will be permitted during this event.

***Revenue Management:***

- Applicant will provide a complete list of vendors to the City prior to the event.

- Permits from the Beer Board must be obtained for all locations on the street where beer will be served.
- Permit may be required from Tennessee Alcoholic Beverage Commission.

***Sanitation and Environmental Services Department:***

- Department will provide crews for cleanup during event.

***Water Management Department:***

- Taps will be placed on hydrants at: Third Ave N and NE Quad of Square

***Fire Department:***

- Applicant must secure tent permits.
- Applicant must adhere to requirements provided by the Fire Marshal's office regarding tents, stages, and mobile food vendors





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**File #: 21-04454**

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**DATE:** March 14, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Milissa Reiersen, Communications Manager  
Monique McCullough, Public Outreach Specialist

**SUBJECT:**

Consideration Of Event Permit For The Rodeo Parade Sponsored By The Franklin Noon Rotary Club  
On May 13, 2023 In Downtown Franklin

**PURPOSE:**

The purpose of this memorandum is to outline recommendations for approval of the Franklin Noon Rotary Rodeo Parade.

**BACKGROUND/STAFF COMMENTS:**

The Franklin Noon Rotary Rodeo Parade, in its 51st year, is an annual event held in Downtown Franklin as the kick-off to the Franklin Rodeo. The route begins on Highway 96 West at 12 Noon. It proceeds to Bridge Street to Third Ave; Third Ave to Main Street; Main Street to 11th Ave. Staging for the parade entries will be at Jim Warren Park and along 96W. Expected attendance is 2,500.

**FINANCIAL IMPACT:**

The applicant is responsible for the cost of extra-duty Police Officers working the event.

**RECOMMENDATION:**

Staff recommends approval of this event with the following conditions:

- Applicant will provide a \$1,000 refundable damage deposit to City prior to event.
- Applicant will provide a Good Neighbor letter which will be distributed to affected neighborhoods.

*Parks Department*

- Applicant will work with Parks Department to determine which areas of Jim Warren Park will be available as well as other conditions for usage of the park.

*Risk Management:*

- Applicant will provide certificate of insurance naming the City as additional insured.

*Police Department:*

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to secure parade route.

*Sanitation and Environmental Services Department:*

- Department will provide rollout containers along the parade route

*Streets Department:*

- Department will put out Message Boards several days prior to event to notify motorists of closures.
- Department will put out bike barricades along Main Street for crowd control
- Department will provide clean-up crew for after the event.



# City of Franklin

## Special Event Permit Application

*Application is Due 90 Days Prior to Scheduled Event.  
Please read application carefully and fully complete each section.  
A non-refundable application fee of \$100 is due at time of filing.*

**Note: Filing this application does not guarantee that you request will be granted.**

**Please list all that apply:**

- Parade/March

1. **Name/purpose of event:** Franklin Rodeo Parade

2. **Location Requested:** (if Temporary Street Closure, list major roads to be closed):

Location: West 96 from Boyd Mill, into downtown, right on 3rd Avenue, around the square onto Main Street, finishing at 11th and Main.

Street Closures:

Highway 96W from Jim Warren Park to Fifth Avenue North.

Bridge Street from Fifth Avenue to 3rd Avenue.

Third Avenue North from Bridge to Public Square.

Main Street from Public Square to Five Points at Fifth Avenue.

West Main Street from Fifth Avenue to 11th Avenue.

11th Avenue North from West Main to Boyd Mill Avenue.

Boyd Mill Avenue from 11th Avenue to Boyd Mill Park.

3. **Date or dates of event:** 05/13/2023

4. **Start/End Times of Event:**

11:00 am start, 1:00 end time

*What date/time will set-up begin?* 5/13/2023 11:00 AM

*What date/time will tear-down be complete?* 5/13/2023 1:00 PM

*\*Note: Event is responsible for cost of staff required during this time (including Franklin Police Officers). Read Additional Requirements section for more information).*

5. **Time of Street Closure** (if applicable):

11:30 am - 1:00 pm

6. **An estimated number expected to attend during the course of the event:**

Spectators/Attendees: 2,500

Event Staff/Volunteers: 100

Total: 2,600

7. **Name of applicant and Organization Requesting Permit:**  
 Nancy Scott - Franklin Noon Rotary Club  
**a) Address:** P. O. Box 1557  
 Franklin, TN 37065  
**b) Phone:** 301-602-4743 **c) Cell:** **d) Fax:**  
**e) E-mail address:** nancysbcc@gmail.com
8. **DETAILED description of event (Include information regarding the appropriateness of the event for all ages. If available, include the names and descriptions of acts/performers):**  
 The Franklin Rodeo Parade has been held for the past 51 years is the kick-off for the Franklin Rodeo. The parade seeks approval of the same route that we have used in the past 15-16 yrs. The parade will consist of marching bands, floats, horses and more.
9. **ENCLOSE A DETAILED PDF MAP** of the event site and/or route, detailing any temporary or permanent structures, street closures, parking, etc. If applicable, list the location, blocks, streets, and/or intersections in which such an event will occur. **For large-scale events, a map or maps should be obtained from the City's GIS division.**  
**If also submitting a CAD file, please ensure that it is in DWG file format, and projected in TN State Plane NAD83 Please detail any restricted parking areas on the event map.**  
**Event Map:** [Parade Route Map.pdf](#)
10. **Person in charge on day of event:** Nancy Scott representing Franklin Noon Rotary Club  
**Cell:** 301-602-4743 **E-mail address:** nancysbcc@gmail.com
11. **Name and Cell Number of at least two others available on day of event:**  
**Name:** Mark Scott **Cell:** 301-370-2874 **E-mail address:** marksscott53@gmail.com  
**Name:** Armando Estrada **Cell:** 954-557-4390 **E-mail address:** aee@tristaram.com
12. **Please attach a list (in PDF format)** containing the names, addresses, and phone numbers of the Chairperson of the organization and all other persons involved in the management or control of the organization and/or committee.  
**Administrative Contact List:** [Franklin Noon Rotary Executives 2023.pdf](#)
13. **Where is your organization based?** Williamson County
14. **Is your organization authorized to do business in Tennessee?** Yes
15. **Is your organization a tax-exempt organization as described by the Internal Revenue Code Section 501(c)(3) or a not-for-profit organization?** No  
 IRS tax exemption letter:
16. **Will you charge an admission fee?** No  
 Average admission fee:
17. **Will you charge a vendor participation fee?** No  
 Average vendor participation fee:
18. **Total Estimated Revenue from vendors, ticket sales, and sponsorship to event organizer:**
19. **Will any charity, gratuity, or offers be solicited or accepted during the event?** No
20. **Is this event a fundraiser?** No  
 What organization will be the benefactor of event?  
 What percentage of funds will they receive?
21. **Will parking in the area of the event need to be restricted or prohibited?** No
22. **Will any sound amplification equipment be used during the event?** Yes

23. **Applicant must also include a copy of the insurance certificate indicating coverage and listing the City of Franklin as an additional insured**

\*\*\*For stages, tents, etc. constructed on site prior to the event, that date must be included on the Certificate of Insurance provided to the City of Franklin. Stages MUST be removed from the site at end of the event. \*\*\*Rented inflatables/interactives that are set up and manned by the applicant must be included specifically in the applicant's Certificate of Insurance.

**If you already have your insurance certificate, please upload it now in pdf format. Otherwise, your insurance certificate will need to be submitted before your event is approved.**

**Insurance Certificate:** [Rotary COI for City of Franklin 2023.pdf](#)

24. **What, if any, vendors will be present at event?** (i.e. medical related, shirts, arts, etc.) **Please provide detailed list.**
25. **Will food, beverages, or merchandise be sold or given away?** No  
Clean-up of the area is required. Please attach your clean-up and recycling plan, including name of clean-up provider with contact information for person who will be on on-site during event. See Question #26.  
**Clean Up Plan and Provider:**
26. Events under 200 participants require a \$250 refundable security deposit at the time of approval. For events over 200, a \$1000 security deposit is required upon approval. If the applicant fails to restore the property to its prior condition, then the applicant shall be responsible to the City of Franklin for any costs incurred in restoring the property after the event. Surrender of the deposit in no way relieves the applicant of the responsibility for any costs incurred by the City of Franklin in excess of the deposit. Applicant's event coordinator or representative and a City of Franklin representative will conduct a Pre-Event meeting prior to event date for Pre-Event Check List Site Review. *At the end of the event, a Post-Event Check List shall be completed by the Applicant's event coordinator, or representative, and a City of Franklin representative to re-assess the site for trash and damage, and to secure with caution tape and signage (provided by event group) any tents left for removal.* Damage deposit will be refunded after a satisfactory Post Event Check List has been completed and signed off on by both the City of Franklin and organization requesting event. **\*NOTE:** Events that include deep frying cooking oil operations are required to have a grease pit on-site and contract with a grease waste hauler to handle the grease waste and removal of the grease pit. A copy of this agreement shall be filed along with this application. The primary event sponsor is required to remove all cooking grease from the site immediately after the event. Illegal dumping of cooking grease will be prosecuted. *Please read Additional Requirements section of this application for more information.*
27. **Will you require a temporary water tap?** No  
*If yes, please list exact locations:*
28. **Will alcohol, beer, and/or wine be given away or sold?** No  
*If yes, a permit from the relevant board is required. Please read Additional Requirements section of this application for more information.*
29. **Will your event include tents or other temporary structures, propane use, or open flames?** No  
Tents 400 sq. ft. or larger (or, if cooking operations are under the tent, 200 sq. ft. or larger) require a special inspection from the Franklin Fire Department. All tents must meet the requirements of Chapter 31 of the International Fire Code. Tents 20-ft by 20-ft or larger must have an approved label or documentation showing the tent fabric meets all flammability requirements. Tents larger than 400-SF must be inspected and approved by the fire department before the event opens. All cooking operations must be inspected and approved by the fire department before the event opens. Cooking operations will be periodically inspected throughout the event. Tents should be taken down on the date the event has ended. **Please read the Additional Requirements section of this application for more information.**
30. **Attach Good Neighbor Letter and Mailing List used.** *Please read Additional Requirements section of this application for more information.*  
**Good Neighbor Letter:** [Dear Neighbor- notice of parade.docx](#)  
**Good Neighbor Letter Mailing List:**



## Rules and Regulations

### Please Read All Attachments Before Signing Application.

- 1) I/We agree to abide by all ordinances and regulations of the City of Franklin and all State and Federal Laws.
- 2) I/We agree to abide by all conditions placed upon the event by the City Administrator and the Board of Mayor and Aldermen.
- 3) I/We do swear or affirm that all of the information given in this application is true and complete.
- 4) I/We do hereby agree to assume the defense of and indemnify and save harmless the City, its mayor, aldermen, boards, commissions, officers, employees and agents, from all suits, actions, damages or claims to which the City may be subjected of any kind or nature whatsoever resulting from, caused by, arising out of or as a consequence of such event and the activities permitted in connection there with.
- 5) I/We agree to submit a certificate of insurance prior to the event in an amount determined by the City naming the City of Franklin and its employees as additional insured. The City may require the sponsor and/or vendor provide higher levels of insurance, coverage, and policies as deemed reasonable and necessary based on specific event risk factors and review by the City's insurer.
- 6) I/We agree, if holding the special event on City property, to return the site to its pre-event condition at the conclusion of the event.
- 7) I/We agree to provide a copy of the signed Event Application to any vendors, planners, and related parties associated with the event to ensure they are familiar with the guidelines set forth herein.
- 8) I/We understand and acknowledge that all vendors, acts, performers, organizers, and patrons must not violate any laws pertaining to adult entertainment as defined by Tennessee State law.
- 9) I/We understand that I/we assume the responsibility of the actions of any vendors, planners, and related parties for this event.
- 10) I/We understand that granting of Special Event Permit does not imply granting of other permits that are separately required.
- 11) The application for an event permit shall be filed not less than 90 days nor more than 364 days prior to the scheduled date of such event. Suggested filing is at least 180 days prior to scheduled event. Events should not be advertised or promoted until an event permit has been obtained from the City. Failure to file in a timely manner may result in denial of a permit.
- 12) I/We understand that event permit holders may be responsible for 100 percent of the costs incurred by the City for staff time and resources.

BY:  President Date: 2/14/2023  
(Signature and title – must be officer of organization)

Approved by the Board of Mayor and Aldermen on \_\_\_\_\_, 20\_\_\_\_

\_\_\_\_\_  
Dr. Ken Moore, Mayor

\_\_\_\_\_  
Eric S. Stuckey, City Administrator



# Rodeo Parade

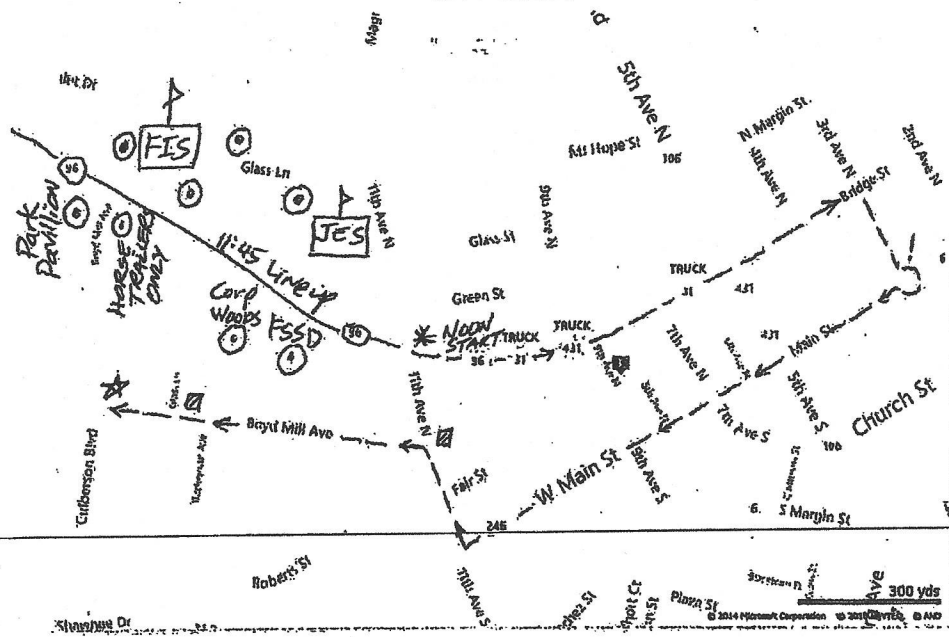


## FRANKLIN DISCLAIMER

This map was created by the City of Franklin's IT Department and was compiled from the most authentic information available. The City is not responsible for any errors or omissions contained hereon. All data and materials Copyright © 2023. All Rights Reserved.

KEY - \* Official start \* Official end (O) "staging" areas  
---> Parade Route ! WAKM TOM LAWRENCE

© 2014 RealTrac Solutions



## #1 Street Closures

- Highway 96 W from Jim Warren Park to Fifth Avenue North
- Bridge Street from 5<sup>th</sup> to 3<sup>rd</sup>
- Third Ave North from Bridge to Square
- Main Street from Public Square to Five points at Fifth Ave
- West Main Street from Fifth to 11<sup>th</sup>
- 11<sup>th</sup> Ave North from West Main to Boyd Mill Ave
- Boyd Mill Ave from 11<sup>th</sup> to Boyd Mill Pk.

Event Name: Franklin Rodeo Parade

Signature: \_\_\_\_\_



FORM 1

## Buildings, Structures, & Power Sources

If your special event includes any of the following, you may need to obtain a permit from the Building and Neighborhood Services Department. Please check any that apply.

Building permits and/or inspections also may be required whenever deemed necessary, due to unique conditions, shoddy construction, substandard assembly or set-up, unqualified assemblers, lack of maintenance, or dilapidation of equipment, materials or systems.

All Permit applications are subject to permit fees.

If you have any questions about whether you need to apply for a permit from the Building & Neighborhood Services Department, please call 615-794-7012.

Signature: \_\_\_\_\_



## Sound Amplification

In accordance with Title 11 Chapter 4 of the Franklin Municipal Code (*Offenses Against the Peace and Quiet*), amplification of sound located in or within 100 feet of a residential property line which is plainly audible is prohibited between the hours of 10:00 p.m. and 7:00 a.m. Sunday through Thursday and between the hours of 11:00 p.m. and 7:00 a.m. Friday and Saturday except for special events where a special permit has been obtained from the City of Franklin authorizing such event. In the event that a special event permit has been obtained from the City of Franklin, no other amplification of sound will be permitted within the area of the special event except that which has been applied for and authorized by the city pursuant to the permit application.

**Applicant/Organization:** Nancy Scott - Franklin Noon Rotary Club

**Event Name:** Franklin Rodeo Parade

**Event Date(s):** 05/13/2023

1. **Time amplification equipment will be used:** From: 12:00 PM To: 1:00 PM
2. **Exact locations sound amplification equipment will be used** (*i.e. stage located on Second Avenue*). *Provide map/layout if necessary.:*  
A 10'x10' tent will be set up on the public square for the announcer Tom Lawrence from WAKM. He will have a microphone and speakers. There will also be marching bands and dancers along the parade route.

**Sound Amplification Map:** [Rodeo Parade route map start-end-staging areas.pdf](#)

3. **For what purpose will sound amplification be used?** *Please list all that apply:*
  - Announcements/Speeches
  - Band/Singers
4. **Type of Amplifier:**
  - PA System
5.
 

|                                |                                        |                                               |
|--------------------------------|----------------------------------------|-----------------------------------------------|
| <b>Number of Amplifiers:</b> 1 | <b>Number of Speakers:</b> 1 announcer | <b>Number of Performers:</b> 5 marching bands |
|--------------------------------|----------------------------------------|-----------------------------------------------|
6. **Name and Cell Number of at least two coordinators who will monitor the sound level and respond to complaints and violations:**

|                          |                           |                                      |
|--------------------------|---------------------------|--------------------------------------|
| <b>Name:</b> Nancy Scott | <b>Cell:</b> 301-602-4743 | <b>E-Mail:</b> nancysbcc@gmail.com   |
| <b>Name:</b> Mark Scott  | <b>Cell:</b> 301-370-2874 | <b>E-Mail:</b> markscott53@gmail.com |

**Authorized Signature:** Nancy Scott

**Date:** 02/15/2023

The City of Franklin's Municipal Code (Title 11, Chapter 4) allows for exceptions to the City's noise standards for City authorized or sponsored events. However, the City retains the right to ask for a change of an event's location or time in an attempt to decrease the number of people impacted by event noise. The City may refuse a special event application based on noise complaints by neighboring businesses and residents. The City therefore encourages event-holders to work with neighbors to alleviate negative impacts wherever possible. At minimum, you should plan to point speakers away from residences.

▼ Committee Chairs

**Committee Members**

| # | Action | Member Name          | Club Name | Member Type | Club Position                     | Home Phone | Office Phone | Cell Phone   | Email                                                                              |
|---|--------|----------------------|-----------|-------------|-----------------------------------|------------|--------------|--------------|------------------------------------------------------------------------------------|
| 1 |        | Abbott, John Robert  | Franklin  | Active      | iPast President                   |            | 615-567-9019 | 615-425-8479 | <a href="mailto:john.abbott@mybga.org">john.abbott@mybga.org</a>                   |
| 2 |        | Estrada, Armando E.  | Franklin  | Active      | President                         |            |              | 954-557-4390 | <a href="mailto:aee@tristaram.com">aee@tristaram.com</a>                           |
| 3 |        | Guffee, Meghan Elise | Franklin  | Active      | Treasurer                         |            | 615-551-8444 | 615 513 5136 | <a href="mailto:meghan.guffee@gmail.com">meghan.guffee@gmail.com</a>               |
| 4 |        | McAdams, Kevin       | Franklin  | Active      | President-Elect<br>Vice President |            | 615-786-7941 | 901-277-7689 | <a href="mailto:kevin.mcadams@elliottdavis.com">kevin.mcadams@elliottdavis.com</a> |
| 5 |        | Comer, David Alan    | Franklin  | Active      | Secretary                         |            |              | 6154735629   | <a href="mailto:dcomer73@outlook.com">dcomer73@outlook.com</a>                     |



***Staff Conditions:***

Staff recommends approval of this event with the following conditions:

Applicant will provide a \$1,000 refundable damage deposit to City prior to event.

Applicant will provide a Good Neighbor letter which will be distributed to affected neighborhoods.

**Parks Department**

- Applicant will work with Parks Department to determine which areas of Jim Warren Park will be available as well as other conditions for usage of the park.

**Risk Management:**

- Applicant will provide certificate of insurance naming the City as additional insured.

**Police Department:**

- Applicant will hire the recommended number of extra-duty Franklin Police Officers to secure parade route.

**Sanitation and Environmental Services Department:**

- Department will provide rollout containers along the parade route

**Streets Department:**

- Department will put out Message Boards several days prior to event to notify motorists of closures.
- Department will put out bike barricades along Main Street for crowd control
- Department will provide clean-up crew for after the event.



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**File #: 21-04287**

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**DATE:** March 10, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Steve Grubb, Director of Streets  
Jerry Hatcher, Assistant Director of Streets  
Paul Holzen, Director of Engineering

**SUBJECT:**

\*Consideration Of Resolution 2023-15, A Resolution Rejecting The February 23, 2023, Construction Bids For The On-Call Contract (COF 2022-0281) For Facilities Asphalt Paving And Utility Cut Patch Repair

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning Resolution 2023-15, A Resolution Rejecting The February 23, 2023, Construction Bids For The On-Call Contract (COF 2022-0281) For Facilities Asphalt Paving And Utility Cut Patch Repair

**BACKGROUND/STAFF COMMENTS:**

The City of Franklin periodically bids out annual maintenance contractors. This contract is for the facilities asphalt paving and utility cut patch repair and can be used by any city department. On February 23, 2023, sealed bids for the On-Call Annual Contract (COF Contract No. 2022-0281) were received by the City's Street Department and were publicly opened and read aloud. After an analysis of the competitive bid process, city staff recommends the rejection of all bids. This recommendation is based on errors and unbalanced bids for certain item numbers on numerous bids. City staff believes it is in the best interest of the City of Franklin to reject all bids and go back through the bidding process.

**FINANCIAL IMPACT:**

This contract is set up on an as needed basis, administered by the Street Dept. The bid package was based on general use quantities by utilizing historical data. This contract is generally funded through annual budget process.

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen approve Resolution 2023-15, A Resolution Rejecting The February 23, 2023, Construction Bids For The On-Call Contract (COF 2022-0281) For Facilities Asphalt Paving And Utility Cut Patch Repair.



**RESOLUTION NO. 2023-15**

**A RESOLUTION REJECTING THE FEBRUARY 23, 2023, CONSTRUCTION BIDS FOR THE ON-CALL CONTRACT FOR FACILITIES ASPHALT PAVING AND UTILITY CUT PATCH REPAIR (CONTRACT 2022-0281)**

**WHEREAS**, on February 23, 2023, sealed bids for the On-Call Annual Contract for Facilities Asphalt Paving and Utility Cut Patch Repair were received by the City's Streets and Engineering Departments at City Hall, 109 3<sup>rd</sup> Avenue South, Franklin, Tennessee 37064, and were publicly opened and read; and

**WHEREAS**, after an analysis of the competitive bid process, staff identified some errors and unbalanced bids for certain item numbers on numerous bids; and

**WHEREAS**, after discussing the bids with various vendors and the low bidder, City staff believes it is in the best interest of the City of Franklin to reject all bids and go back through the bidding process.

**NOW THEREFORE, BE IT RESOLVED, BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF FRANKLIN, TENNESSEE THAT:**

All construction bids submitted on February 23, 2023, for the On-Call Annual Contract for Facilities Asphalt Paving and Utility Cut Patch Repair (Contract 2022-0281) be rejected. The Streets and Engineering Departments are directed to move forward with preparing a new bid advertisement and rebidding the project.

**IT IS SO RESOLVED AND DONE** on this \_\_\_\_ day of \_\_\_\_\_, 2023

**ATTEST:**

**CITY OF FRANKLIN, TENNESSE**

**By:** \_\_\_\_\_

**ERIC S. STUCKEY**  
City Administrator

**By:** \_\_\_\_\_

**DR. KEN MOORE**  
Mayor

**Approved as to Form:**

**By:** \_\_\_\_\_

**William E. Squires, Assistant City Attorney**



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**File #: 21-04414**

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**DATE:** March 7, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Emily Wright, Director of Planning and Sustainability  
Amy Diaz-Barriga, Asst Director of Planning Development  
Joseph Bryan, Principal Planner

**SUBJECT:**

Consideration Of Resolution 2023-18, Consideration Of Initiating The Annexation By Referendum Process And Draft Plan Of Services, For The Annexation Of 5.00 Acres, Located At 4436 Pratt Lane

**PURPOSE:**

**PROJECT INFORMATION**

Applicant: Greg Gamble  
Owner: Dinesh Reddy, Venkusa LLC

**BACKGROUND/STAFF COMMENTS:**

In May 2018, a BOMA Special Work Session was held to present and discuss annexation and growth priorities. Two drainage basins were identified as having short-term capability for annexation—the West Basin and the Goose Creek Basin. Additionally, the potential land uses that would be planned within the Goose Creek Basin would likely be a combination of commercial, office, and residential due to the property's proximity to I-65 and major corridor extensions, such as Carothers Parkway. The BOMA adopted a resolution in March, 2021 to proceed with a study of land uses, infrastructure, and road network for the Goose Creek Basin.

The City has received annexation requests for a property in the Goose Creek Basin that is located outside of the UGB located at 4436 Pratt Lane. A map of the property is attached. Annexation cannot occur until a referendum has been held, where a majority of the property owners requesting annexation vote to have their property annexed by the City of Franklin. This resolution authorizes the request for the Williamson County Election Commission to hold a referendum on October 24, 2023 in conjunction with the Franklin Municipal Election. A full timeline of the annexation by referendum is attached as an exhibit with this request.

A Draft Plan of Services has been prepared by staff and attached as an exhibit. Because the property to be annexed is located outside of the UGB, staff recommends an initial zoning of Estate Residential (ER) until Envision Franklin can be updated to evaluate the most appropriate land uses for the property, should it be annexed. The property at 4436 Pratt Lane is within close proximity to other parcels that were annexed into the City Limits in 2020, and partially fills in a "donut hole" created by

past annexations. Please note that while annexation can generally be supported, this section of Pratt Lane does not meet the City of Franklin Street Standards and would require significant improvements if additional density is proposed on the property. The Goose Creek Coordinated Study has modeled connections in this area and those would have to be incorporated as a part of any future development.

**FINANCIAL IMPACT:**

Unknown.

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen approve Resolution 2023-18.



## **RESOLUTION 2023-18**

### **CONSIDERATION OF INITIATING THE ANNEXATION BY REFERENDUM PROCESS AND DRAFT PLAN OF SERVICES, FOR THE ANNEXATION OF 5.00 ACRES, LOCATED AT 4436 PRATT LANE.**

**WHEREAS**, Dinesh Reddy, Venkusa, LLC, (Owner) of property located at 4436 Pratt Lane (Property) petitioned the Board of Mayor and Aldermen (BOMA) of the City of Franklin, Tennessee (City), to annex 1 parcel containing 5.00 acres, located outside of the Franklin Urban Growth Boundary (UGB); and

**WHEREAS**, it is believed it is in the best interest of the City to further investigate the area petitioned to be annexed in order to consider the area for future development in accordance with City standards;

**WHEREAS**, this resolution shall not bind the City to later request or hold a referendum for annexation of the Properties; and

**WHEREAS**, Tennessee Code Annotated (T.C.A.) § 6-58-111 (c)(2) states as an alternative to a municipality annexing in a county's planned growth area or rural area by first amending the growth plan as described in subdivision (c)(1), a municipality may annex within a county's planned growth area or rural area, but the annexation must be by referendum only and not by ordinance, and the municipality must follow the referendum process as provided for in §§ 6-51-104 and 6-51-105; and

**WHEREAS**, T.C.A. § 6-51-104 (a) permits a municipality, when petitioned by interested persons, or upon its own initiative, by resolution for annexation by referendum; and

**WHEREAS**, T.C.A. § 6-51-105 (a) states at least thirty (30) days and not more than sixty (60) days after the last of such publications, the proposed annexation of territory shall be submitted by the county election commission in an election held on the request and at the expense of the proposing municipality, for approval or disapproval of the qualified voters who reside in the territory proposed for annexation; and

**WHEREAS**, T.C.A. § 6-51-105 (e) states if a majority of all the qualified voters voting thereon in the territory proposed to be annexed, or in the event of two (2) elections as provided for in subsections (a) and (b), a majority of the voters voting thereon in the territory to be annexed and a majority of the voters voting thereon in the municipality approve the resolution, annexation as provided therein shall become effective thirty (30) days after the certification of the election or elections; and

**WHEREAS**, T.C.A. § 6-51-102, as amended, requires that a Plan of Services be adopted by a municipal governing body prior to the passage of an annexation resolution.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF FRANKLIN, TENNESSEE, AS FOLLOWS:**

**SECTION I.** That the Properties to be further considered by the Franklin Municipal Planning Commission and the Board of Mayor and Alderman is located at 4436 Pratt Lane, as described herein and as depicted on the Map attached hereto as Exhibit A:

| Map-Parcel | Acres |
|------------|-------|
| 117-42.06  | 5.00  |
| Total      | 5.00  |

**SECTION II:** That the attached Draft Plan of Services hereto as Exhibit B shall provide guidance to the Board of Mayor and Alderman on how the Property would be served by City resources but is not binding on final annexation.

**SECTION III:** That the Draft Plan of Services shall be studied by City staff and amended as needed during the study before final presentation to the Franklin Municipal Planning Commission and BOMA.

**SECTION IV. BE IT RESOLVED** by the Board of Mayor and Aldermen of the City of Franklin, Tennessee, that this Resolution shall take effect from and after its passage.

**IT IS SO RESOLVED AND DONE** on this \_\_\_\_ day of \_\_\_\_\_, 2023.

**ATTEST:**

**CITY OF FRANKLIN, TENNESSEE:**

By: \_\_\_\_\_  
**Eric Stuckey**  
City Administrator

By: \_\_\_\_\_  
**Dr. Ken Moore**  
Mayor

Approved as to form by:

\_\_\_\_\_  
Shauna R. Billingsley  
City Attorney



EXHIBIT  
4436 PRATT LANE  
5.00 ACRES

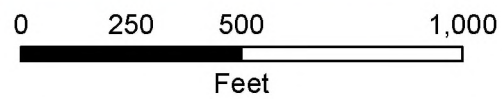
Site

Reams Fleming Blvd

Pratt Ln

Legend

 4436 Pratt Lane  Limits



This map was created by the Franklin Planning Department.  
It was compiled from the most authentic information available.  
The City is not responsible for any errors or omissions contained hereon.  
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DRAFT Plan of Services  
EXHIBIT B

The Property is located at 4436 Pratt Lane, and is contiguous to the City limits, outside of the Urban Growth Boundary, and as described herein and as depicted on the Map attached hereto as Exhibit A:

| Map-Parcel | Acres |
|------------|-------|
| 117-42.06  | 5.00  |
| Total      | 5.00  |

A. Water

1. The Property is located within the Milcrofton service area.
2. Water availability shall be approved and provided through the City of Franklin prior to annexation.
3. The Owner shall be required to provide adequate fire flow and pressure to the Property.

**ISSUES TO CONSIDER:**

- N/A

B. Reclaimed Water

1. According to the City of Franklin's Municipal Code, reclaimed water systems shall be extended to a development if the development is located within 1,000 feet of an existing reclaimed water line.
2. In the case of this Property, an approximately 900 foot extension would be required to serve the Property. For this reason, reclaimed water will be required to be extended to the Property.

**ISSUES TO CONSIDER:**

- N/A

C. Wastewater

1. The Property lies within the Goose Creek Basin as defined in the City of Franklin Sanitary Sewer Basin Study.
2. The Owner shall be required to extend the sewer main approximately 1,600 linear feet to provide service to the Property.
3. The Owner shall be required to submit engineering calculations to determine final sizing requirements.
4. The Owner shall be required to provide Engineering design, construction, easements, rights-of-way and the costs associated with the on-site sanitary sewer infrastructure required to serve the development of this Property.
5. The Owner shall be responsible for the payment of fees per the policies and procedures outlined in Franklin Municipal Code.

**ISSUES TO CONSIDER:**

- *It appears most of the property flows to the west but depending on-site grading to be completed, a small part of the eastern portion flows east instead. Applicant should keep this in mind in planning whatever will be constructed on the property.*

D. Stormwater

1. The Owner shall be responsible for the engineering, design and construction of the necessary stormwater infrastructure for the development of the Property and shall comply with the requirements as outlined in the Franklin Municipal Code.

2. As the Property develops, the City will charge prevailing stormwater user fees per policies and procedures as outlined in the Franklin Municipal Code.

**ISSUES TO CONSIDER:**

- N/A

E. Streets

1. Emergency maintenance of streets will begin on the effective date of annexation.
2. Reconstruction and resurfacing of streets, routine maintenance, and installation of storm drainage will be accomplished under existing City policies.
3. Access to the Property shall be provided from Pratt Lane.
4. Unless waived by the Franklin Engineering Department, the Owner of the Property shall be required to submit a traffic impact study prior to submitting a development plan for review and approval. The exact scope associated with this traffic impact study shall be determined prior to submittal of the development plan. Required street improvements shall be determined as part of the plan. The roadways constructed as part of this development shall comply with City Street Standards.

**ISSUES TO CONSIDER:**

- *This section of Pratt Lane does not meet the City of Franklin Street Standards and would require significant improvements if additional density is proposed on the property. The Goose Creek Coordinated Study has modeled connections in this area and would have to be incorporated as a part of any future development.*

F. Traffic Control

1. Traffic signals, traffic signs, street markings, and other traffic control devices shall be installed as the need is established by appropriate study and traffic standards. No needs have been identified for the area at this time.
2. New development after the effective date of annexation shall comply with City regulations governing traffic control devices and markings.

**ISSUES TO CONSIDER:**

- N/A

G. Street Lighting

1. No off-site street lighting is proposed at this time.
2. Street lighting within new developments shall be funded and installed by the Owner per City policy, which includes the installation of electric meters to allow for future ownership and maintenance by the City or homeowners association. The installation and operation of street lights shall coincide with the phasing of development and issuance of Certificates of Occupancy.

**ISSUES TO CONSIDER:**

- N/A

H. Street Name Signs

1. No additional street name signs in the area have been deemed necessary.
2. New development shall install street name signs per City policy.

**ISSUES TO CONSIDER:**

- N/A

I. Fire Protection

1. Fire protection by the present personnel and equipment of the Franklin Fire Department will be provided on and after the effective date of annexation.
2. No additional manpower or equipment will be necessary to serve the annexation area at this time.

**ISSUES TO CONSIDER:**

- N/A

J. Planning and Zoning

1. The planning and zoning jurisdiction of the City will extend to the annexed area on and after the effective date of annexation.
2. Upon annexation, the Property will be zoned by the Board of Mayor and Aldermen to a Zoning District and any applicable Overlay Zoning District(s), pursuant to the requirements of the Franklin Zoning Ordinance. If the Owner has requested the Planned District, they shall be required to submit a Development Plan, pursuant to the Franklin Zoning Ordinance.

**ISSUES TO CONSIDER:**

- *Because this parcel is outside of the Franklin UGB, the Property will be designated with a Design Concept pursuant to the recommendations and principles of Envision Franklin upon annexation into the City.*
- *The property is located outside of the Urban Growth Boundary. While the property lies within the Goose Creek Drainage Basin, which was identified as a short-term growth capability in the 2018 Annexation Study, there is currently a study underway to revise the Franklin UGB as part of a possible Williamson County Growth Plan Update. It may be better to wait to annex the property once the Growth Plan is finalized, as the property could then be annexed by ordinance, rather than referendum.*
- *The City is currently conducting a study of the Goose Creek area, including this property, to determine maximum potential for development and infrastructure capacity of this area.*
- *Should the property be annexed, it would continue some odd city boundaries that would leave this property surrounded by a fragment of county land which is turn is surrounded by City limits.*

K. Parks and Recreation

1. The benefit and use of the recreational facilities and programs provided by the Parks Department will be available on and after the effective date of the annexation. Recreational facilities and programs will be provided with existing personnel, facilities and resources.
2. New development in the annexed area shall comply with the City of Franklin Parkland Impact Fees and Parkland Dedication Ordinance 2016-25. The Ordinance can be found at [https://library.municode.com/tn/franklin/codes/code\\_of\\_ordinances](https://library.municode.com/tn/franklin/codes/code_of_ordinances)
3. The Parks Master Plan is due to be updated 2023-24 to include new amendments that have been add over the past few years as we improve our processes. At this time Parks will look at the outer boundaries of the UGB for land and growth potential to build City Parks. Assured that Neighborhood Parks and Trails will need to be a part of future planning.

**ISSUES TO CONSIDER:**

- N/A

L. Police Protection

1. Police patrol and response to calls by the Franklin Police Department will be provided on and after the effective date of annexation.



2. Police services will be provided with existing personnel and equipment.

**ISSUES TO CONSIDER:**

- N/A

M. Building and Code Inspection Services

1. Building and code inspection services will begin in the annexed area on and after the effective date of the annexation.
2. New development in the annexed area shall comply with adopted City Building Codes, pay the applicable fees, and obtain the required permits for inspection services.

**ISSUES TO CONSIDER:**

- N/A

N. Garbage and Recycling Pickup and Environmental

1. The Sanitation and Environmental Services Department will begin providing services in the annexed area on and after the effective date of the annexation in accordance with adopted City requirements.
2. No additional manpower or equipment will be necessary to serve the annexation area at this time.

**ISSUES TO CONSIDER:**

- N/A

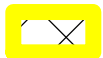
EXHIBIT  
4436 PRATT LANE  
5.00 ACRES

Site

Reams Fleming Blvd

Pratt Ln

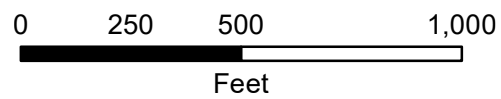
Legend



4436 Pratt Lane

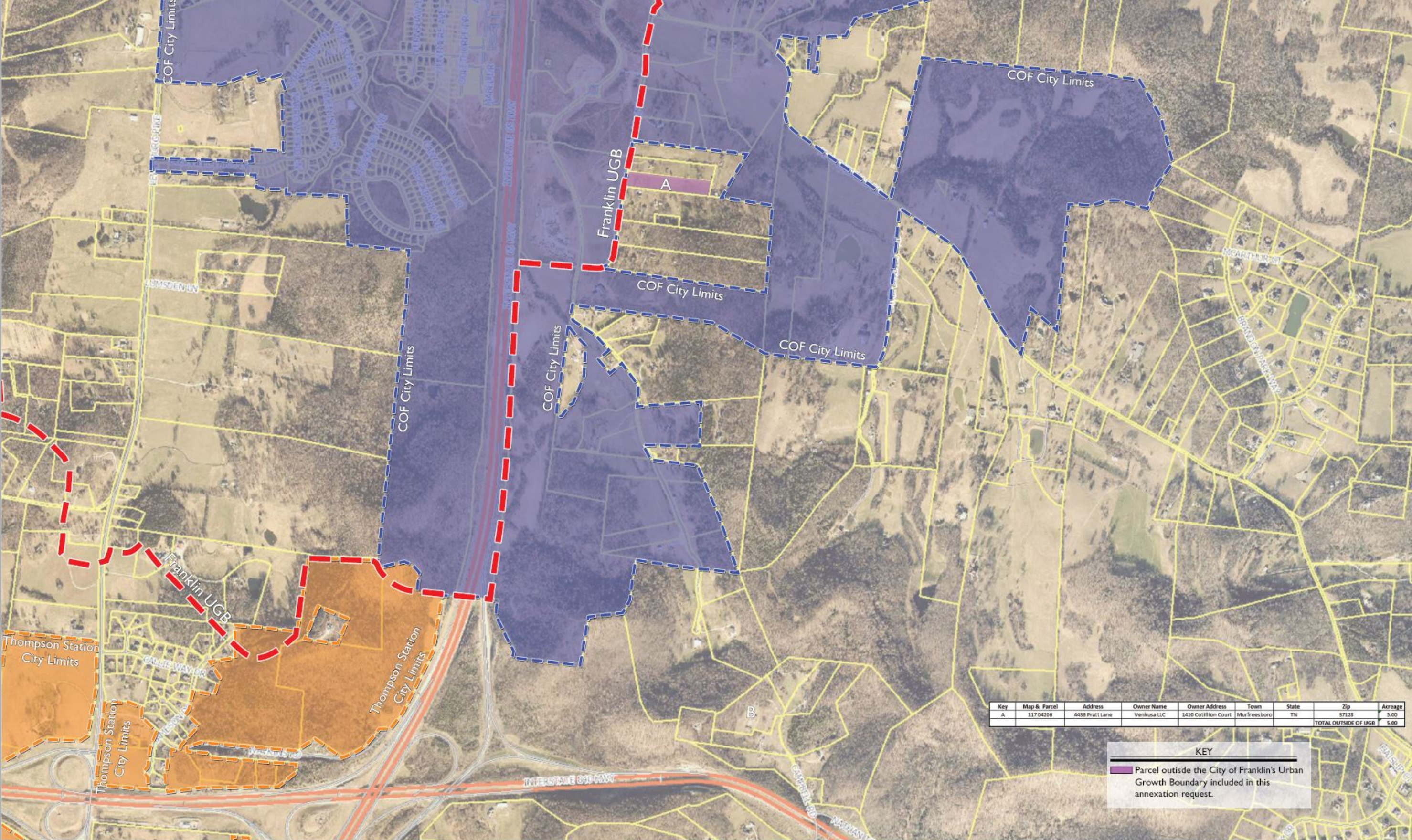


Limits



This map was created by the Franklin Planning Department.  
It was compiled from the most authentic information available.  
The City is not responsible for any errors or omissions contained hereon.  
All data and materials (c) copyright 2022. All rights reserved.





| Key                  | Map & Parcel | Address         | Owner Name  | Owner Address         | Town         | State | Zip   | Acres |
|----------------------|--------------|-----------------|-------------|-----------------------|--------------|-------|-------|-------|
| A                    | 117 04206    | 4436 Pratt Lane | Venkusa LLC | 3410 Cottillion Court | Murfreesboro | TN    | 37128 | 5.00  |
| TOTAL OUTSIDE OF UGB |              |                 |             |                       |              |       |       | 5.00  |

**KEY**

Parcel outside the City of Franklin's Urban Growth Boundary included in this annexation request.



# WILLIAMSON COUNTY PARCEL PARCEL REQUESTING ANNEXATION

February 3, 2023





| Annexation by Referendum Timeline (10/24/2023 ELECTION)                |                                                                                                                                                           |                                                                                                       |
|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| No later than 2/6; must be in LAW's review queue by 2/14               | Applicant completes application in IDT for Annexation initiation; provides owner affidavits and parcel descriptions of all properties included in request | 1-2 months for staff to prepare RES Proposed Annexation by Referendum, DRAFT Plan of Services         |
|                                                                        | PROPERTY OWNERS CANNOT BE LLCs BUT BE INDIVIDUALS, IN ORDER TO VOTE IN THE REFERENDUM                                                                     |                                                                                                       |
| 3/28/2023                                                              | Last available BOMA Worksession                                                                                                                           | Discussion to consider the Proposed Annexation by Referendum                                          |
| 4/25/2023                                                              | Last available BOMA Public Hearing                                                                                                                        | RES Proposed Annexation by Referendum and DRAFT Plan of Services                                      |
| 5/8/2023                                                               | Initial Submittal                                                                                                                                         | Staff prepares RES Annexation by Referendum, RES Plan of Services, ORD Zone properties                |
| June 22, 2023                                                          | FMPC                                                                                                                                                      | Recommendation to BOMA on annexation by referendum, POS, and Zoning                                   |
| July 11, 2023 (can't be 7/25 because BOMA recess in July)              | BOMA Worksession                                                                                                                                          | Discussion to consider Annexation by Referendum, and associated Plan of Services and Zoning           |
| Resolutions for Referendums only need a Worksession and Public Hearing |                                                                                                                                                           |                                                                                                       |
| August 8, 2023                                                         | BOMA regular meeting (1 <sup>st</sup> Reading)                                                                                                            | 1 <sup>st</sup> reading Zoning only                                                                   |
| SEPTEMBER 12, 2023:                                                    | BOMA Public Hearing                                                                                                                                       | RES Annexation by Referendum<br>RES Plan of Services<br>ORD Zone properties (2 <sup>nd</sup> reading) |
| September 26, 2023                                                     | BOMA 3 <sup>rd</sup> Reading                                                                                                                              | ORD Zone properties 3 <sup>rd</sup> reading                                                           |
| October 24, 2023<br>Franklin Municipal Election                        | Election                                                                                                                                                  | (Annexation Law rules: 30 days prior = Sunday, September 24; 60 days prior = Friday, August 24)       |
| TBD                                                                    | Certification by the Election Commission                                                                                                                  | Annexation, Plan of Services and Zone properties become effective                                     |



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**File #: 21-04424**

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**DATE:** March 8, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Deb Faulkner, Police Chief  
Jessica Davey, Revenue & Licensing Manager

**SUBJECT:**

Consideration Of Ordinance 2023-07, An Ordinance To Amend Title 9, Chapter 2, Section 204 Of The Franklin Municipal Code Relative To The Police Investigations For Peddler, Solicitor, And Itinerant Merchant Permit Applicants

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning an ordinance to amend the turnaround time for the Chief of Police investigations for peddler, solicitor, and itinerant merchant applications, and to clarify the City staff responsible for processing these applications.

**BACKGROUND/STAFF COMMENTS:**

Currently, the City of Franklin Municipal Code provides that every application for a peddler, solicitor, or itinerant merchant be referred by the City Recorder to the Chief of Police for investigation. Further, the Code requires the Chief of Police to report their findings to the City Recorder within 72 hours. However, 72 hours is insufficient to complete a thorough background check, and the responsibility of processing applications and issuing permits is that of the Revenue and Licensing Manager. Therefore, in order to allow sufficient processing time for the investigation, and to clarify the City staff responsible for issuing these permits, an amendment to the Code is necessary. The amendment will provide that the Police Chief will conduct the necessary background check within 10 days.

**FINANCIAL IMPACT:**

There is no financial impact.

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen approve Ordinance 2023-07.

**ORDINANCE 2023-07**

**AN ORDINANCE TO AMEND TITLE 9, CHAPTER 2, SECTION 204 OF THE  
FRANKLIN MUNICIPAL CODE RELATIVE TO THE POLICE INVESTIGATIONS  
FOR PEDDLER, SOLICITOR, AND ITINERANT MERCHANT PERMIT  
APPLICANTS.**

**WHEREAS**, in order to promote the health, safety, human rights, prosperity, and general welfare of the people of Franklin, Tennessee, the Board of Mayor and Aldermen is authorized to prescribe regulations and standards relative to peddler, solicitor, and itinerant merchant permits within the City; and

**WHEREAS**, the City of Franklin Municipal Code Title 9, Chapter 2, Section 204 provides that each application for a peddler, solicitor, or itinerant merchant permit be referred by the City Recorder to the Chief of Police for investigation; and

**WHEREAS**, this same section requires the Chief of Police to report their findings of said investigation to the City Recorder within 72 hours; and

**WHEREAS**, a 72-hour turnaround time is insufficient to complete a thorough and in-depth background check and investigation; and

**WHEREAS**, the responsibility of processing applications and issuing permits for peddlers, solicitors, and itinerant merchants in the City of Franklin is that of the Revenue and Licensing Manager rather than the City Recorder; and

**WHEREAS**, the Board of Mayor and Aldermen find this action to be in the best interest of the City.

**NOW, THEREFORE, BE IT ORDAINED BY THE CITY OF FRANKLIN BOARD OF MAYOR AND ALDERMEN, AS FOLLOWS:**

**SECTION I.** That the Franklin Municipal Code, Title 9, Chapter 2, Section 204, subsection (1) be amended by deleting the sections listed below in their entirety and replacing as follows:

**Sec. 9-204. Issuance or refusal of permit.**

(1) Upon receipt of a complete application and all applicable fees and taxes, each application shall be referred by the Revenue and Licensing Manager to the Chief of Police for investigation. The Chief shall report his findings to the Revenue and Licensing Manager within ten (10) business days.

(2) If as a result of such investigation the Chief reports the applicant's moral reputation and/or business responsibility to be unsatisfactory the Revenue and Licensing Manager shall notify the applicant that his application is disapproved and that no permit will be issued. If, on the other hand, the Chief's report indicates that the moral reputation and business responsibility of the applicant are satisfactory the Revenue and Licensing Manager shall issue a revocable permit upon the payment of all applicable fees and taxes and the filing of the bond required by section 9-206. The Revenue and Licensing Manager shall keep a permanent record of all permits issued.



**SECTION II.** BE IT FINALLY ORDAINED by the Board of Mayor and Aldermen of the City of Franklin, Tennessee, that this Ordinance shall take effect from and after its passage on second and final reading, the health, safety, and welfare of the citizens of Franklin, Tennessee, requiring it.

**ATTEST:**

**CITY OF FRANKLIN, TENNESSEE:**

By: \_\_\_\_\_  
**Eric Stuckey**  
City Administrator

By: \_\_\_\_\_  
**Dr. Ken Moore**  
Mayor

Approved as to form by:

\_\_\_\_\_  
J. Blake Harper  
City of Franklin Staff Attorney

PASSED FIRST READING

\_\_\_\_\_

PASSED SECOND READING:

\_\_\_\_\_



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**File #: 21-04382**

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**DATE:** March 2, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Tom Marsh, Director of BNS  
Kathleen Sauseda, Housing Development Coordinator  
**SUBJECT:**

Consideration Of COF Contract No. 2023-0031, With Community Housing Partnership For The Reimbursement Of \$250,000 For Costs Associated With The Development Of Hill Haven Lane

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning Contract No. 2023-0031 with Community Housing Partnership for \$250,000.00. This contract will further the City's goal of assisting with the development of affordable/workforce housing within the City of Franklin.

**BACKGROUND/STAFF COMMENTS:**

This development, at 171 Hill Haven Lane, will include up to 34 affordable/workforce units; the homes will be a combination of single family and townhouse homes. These homes will be priced to achieve prices defined by HUD for workforce/affordable housing based on current median household incomes in the Metropolitan Statistical Area (MSA).

**FINANCIAL IMPACT:**

The funding to support this development will come from the City's Community Development Block Grant.

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen approve Contract No. 2023-0031.

**CONTRACT FOR THE RECEIPT OF COMMUNITY DEVELOPMENT BLOCK  
GRANT FUNDS FROM THE CITY OF FRANKLIN AS REIMBURSEMENT FOR  
COSTS ASSOCIATED WITH CONSTRUCTION OF SINGLE-FAMILY HOMES THAT  
BENEFIT LOW TO MODERATE INCOME RESIDENTS  
COF Contract No. 2023-0031**

This Contract made and entered into this \_\_\_ day of \_\_\_\_\_, 2023 by and between the City of Franklin, (hereinafter “the City”) and Community Housing Partnership (hereinafter “the Organization”).

**WITNESSETH:**

**WHEREAS**, the City has identified housing developments as an important issue in the community, and to achieve the goal of creating affordable housing within the City of Franklin will make available a portion of the Community Development Block Grant (“CDBG”) funds toward this objective; and

**WHEREAS**, the Organization is meeting the need for affordable housing for our low to moderate income citizens;

**NOW, THEREFORE**, in consideration of the mutual promises as contained herein, the parties hereto have agreed and hereby enter into this Contract according to the provisions as set forth herein.

**SECTION 1 - SCOPE OF SERVICES**

The Organization shall be required to successfully meet the following deadlines:

- The Organization is seeking partial reimbursement of the costs incurred in the purchase of a 13.8-acre tract of land at Hill Haven Lane. The Organization projects to build a combination of single family and townhouse units beginning in the Spring of 2024.
- The Organization shall expend all CDBG funds and complete the construction project(s), by December 31, 2024.

**SECTION 2 - RESPONSIBILITIES OF PARTIES**

- A. Perform the duties described herein and in Exhibit A and will submit regular reports (not less often than quarterly) as directed by the City detailing the progress of their project.
- B. At the request of the City, the Organization will periodically send a representative to neighborhood or other public meetings to discuss and promote their project.
- C. The City will provide funding for the program from the Community Development Block Grant program as set forth in Section 3 of this Contract.

### **SECTION 3 – COMPENSATION**

The Organization will receive a total of **Two Hundred Fifty Thousand and 00/100 Dollars (\$250,000.00)** for the services outlined above and contained in Exhibit A from the Community Development Block Grant program for eligible expenses.

### **SECTION 4 - TIME OF PERFORMANCE**

- A. Services shall begin upon receipt of the signed Contract and the services shall be completed by December 31, 2024.**
- B. This Contract may be terminated upon thirty (30) days written notice by either party.

### **SECTION 5 - PAYMENT TERMS AND CONDITIONS**

- A. The City shall reimburse the Organization for services rendered based on submittal of valid invoices for project costs with a description and documentation of work performed. The City has the option of inspecting the completed work prior to making any payments. Satisfaction with the completed work shall be at the City's sole reasonable discretion.
- B. Invoices may be submitted monthly.
- C. Final payment will be subject to receipt of a final report that is satisfactory to the City.

### **SECTIONS 6 - NOTICES**

All notices under this Contract shall be in writing and sent by certified mail to the address listed below for each party.

**Kathleen L. Sauseda  
City of Franklin  
109 3<sup>rd</sup> Avenue South  
Franklin, TN 37064**

### **SECTION 7 - STANDARD TERMS AND CONDITIONS**

#### **A. COMPLIANCE WITH FEDERAL LAWS/REGULATIONS**

The Organization shall comply with all applicable Federal and State laws and regulations in the performance of this Contract.

**B. ANTIDISCRIMINATION/AFFIRMATIVE ACTION AND EQUAL EMPLOYMENT OPPORTUNITY**

No person on the grounds of handicap, age, race, color, religion, sex, national origin, disability, or marital/familial status or any other classification protected by Federal and/or State of Tennessee constitutional and/or statutory law-shall be excluded from participation in, or be denied benefits or, or be otherwise subjected to discrimination in the performance of this Contract.

**C. AUDIT REQUIREMENTS**

- i. This Contract, as well as any sub-agreement made with other participating agencies, is subject to all of the administrative requirements in OMB Circulars A-110 and A-122.
- ii. The City hereby notifies the Organization that a single audit is required for non-profit agencies receiving \$300,000 or more in federal funds in any single fiscal year. This requirement is in accordance with OMB Circulars A-110 and A-133. If required, a copy of the single audit report will be kept on file and made available to the City staff during sub-recipient monitoring visits and appropriate officials as requested.

**D. CONFLICT OF INTEREST**

The Organization agrees to abide by the following requirements with respect to conflicts of interest, and covenants that it presently has no interest, direct or indirect, and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required under this Contract. The Organization further covenants that in the performance of this Contract no person having such an interest, direct or indirect, shall be employed or retained by the Organization hereunder. These conflict of interest provisions apply to any person who is an employee, agent, consultant, officer, or elected official or appointed official of the Organization or of any designated public agencies or sub-recipients that are receiving funds under this program.

**E. PROCUREMENT STANDARDS AND METHODS**

The Organization shall comply with the City's current policy concerning the purchase of equipment and shall maintain inventory records of all non-expendable personal property as defined by such policy as may be procured with funds herein.

The Organization shall procure all materials, property, or services in accordance with the requirements of Attachment O of OMB Circular A-110, Procurement Standards.



**F. VENUE**

In the event of a dispute or litigation arising out of said Contract, it is understood and agreed and that this Contract was executed and performed in Williamson County, Tennessee, and as such, it is agreed by both parties that venue of said litigation, including an action for Declaratory Judgment, will be in Williamson County, Tennessee.

**G. ASSIGNMENT**

Neither the City nor the Organization may assign its rights or delegate its responsibilities under this Contract.

**H. ENTIRE CONTRACT AND MODIFICATION**

The Contract between the parties and supersedes any prior or contemporaneous communications, representations or agreements between the parties, whether oral or written, regarding the subject matter of the entire Contract. The terms and conditions of this Contract may not be changed except by an amendment expressly referencing this Contract by section number and signed by an authorized representative of each party.

If seeking any addition or modification to the Contract, the parties agree to reference the specific paragraph number sought to be changed on any future document or purchase order issued in furtherance of the Contract, however, an omission of the reference to same shall not affect its applicability. In no event shall either party be bound by any terms contained in any purchase order, acknowledgement, or other writings unless: (a) such purchase order, acknowledgement, or other writings specifically refer to the Contract or to the specific clause they are intended to modify; (b) clearly indicate the intention of both parties to override and modify the Contract; and (c) such purchase order, acknowledgement, or other writings are signed, with specific material clauses separately initialed, by authorized representatives of both parties.

**I. SEVERABILITY**

If any provision of this Contract is held invalid, the remainder of the Contract shall not be affected thereby and all other parts of this Contract shall nevertheless be in full force and effect.

**J. TIME OF THE ESSENCE**

The parties agree that TIME IS OF THE ESSENCE with respect to the parties' performance of all provisions of the Contract.

**K. NO TAXES, NO INTEREST PAYMENTS**

As a tax-exempt entity, the City shall not be responsible for sales or use taxes incurred for products or services. The City shall supply the Organization with its Sales and Use Tax Exemption Certificate upon the Organization's request. The Organization shall bear

the burden of providing its suppliers with a copy of the City's tax exemption certificate and shall assume all liability for such taxes, if any, that should be incurred. The City does not agree to pay any interest for late payments, having agreed to pay in a timely manner.

**L. WAIVER**

Neither party's failure or delay to exercise any of its rights or powers under the Contract will constitute or be deemed a waiver or forfeiture of those rights or powers. For a waiver of a right or power to be effective, it must be in writing signed by the waiving party. An effective waiver of a right or power shall not be construed as either (a) a future or continuing waiver of that same right or power, or (b) the waiver of any other right or power.

**M. BREACH**

Upon deliberate breach of the Contract by either party, the non-breaching party shall be entitled to terminate the Contract without notice, with all of the remedies it would have in the event of termination, and may also have such other remedies as it may be entitled to in law or in equity.

**N. NONDISCRIMINATION**

The Organization hereby agrees, warrants, and assures that no person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of this Contract or in the employment practices of the Organization on the grounds of handicap or disability, age, race, color, religion, sex, national origin, or any other classification protected by Federal, Tennessee State constitutional, or statutory law. The Organization shall, upon request, show proof of such nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

**O. IRAN DIVESTMENT ACT**

By 1) entering into this Agreement and/or by 2) submission of a bid or proposal to the City of Franklin, the Consultant and each person signing on behalf of any Consultant, certifies, and in the case of a joint bid or proposal each party thereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief that neither they, nor any assignee of the resulting contract, is on the list created pursuant to T.C.A. § 12-12-106. The Consultant further certifies that it shall not utilize any subcontractor/subconsultant identified on the list created pursuant to T.C.A. § 12-12-106.

**P. NON-BOYCOTT OF ISRAEL**

Except for any contract with a total potential value of less than \$250,000, each consultant, except those with fewer than ten employees, and each person signing on behalf of any such consultant, by

entering into this agreement certifies, under penalty of perjury, that, to the best of its knowledge and belief, such consultant is not currently engaged in, and will not, for the duration of any such contract, engage in, a boycott of Israel, as that term is defined in Tenn. Code Ann. § 12-4-119.

#### **Q. LOBBYING**

The Organization certifies, to the best of its knowledge and belief, that:

- a. No federally appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
- b. If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this contract, grant, loan, or cooperative agreement, the Organization shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- c. The Organization shall require that the language of this certification be included in the award documents for all sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into and is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code.

#### **R. PUBLIC ACCOUNTABILITY**

If the Organization is subject to Tenn. Code Ann. § 8-4-401, et seq., or if this Contract involves the provision of services to citizens by the Organization on behalf of the State, the Organization agrees to establish a system through which recipients of services may present grievances about Organization's operation of the service program. The Organization shall also display in a prominent place, located near the passageway through which the public enters in order to receive contract-supported services, a sign at least eleven inches (11") in height and seventeen inches (17") in width stating the following:

NOTICE: THIS AGENCY IS A RECIPIENT OF TAXPAYER FUNDING. IF YOU OBSERVE AN AGENCY DIRECTOR OR EMPLOYEE ENGAGING IN ANY ACTIVITY THAT YOU CONSIDER TO BE ILLEGAL, IMPROPER, OR WASTEFUL, PLEASE CALL THE STATE COMPTROLLER'S TOLL-FREE HOTLINE: 1-800-232-5454



The sign shall be of the form prescribed by the Comptroller of the Treasury. The GNRC shall request copies of the sign from the Comptroller of the Treasury and provide signs to Organizations.

#### **S. RECORDS**

The Organization shall maintain documentation for all charges under this Agreement. The books, records, and documents of the Organization, for work performed or money received under this Contract, shall be maintained for a period of seven (7) full years from the date of the final payment and shall be subject to audit at any reasonable time and upon reasonable notice by the City. The financial statements shall be prepared in accordance with generally accepted accounting principles.

**T. ARBITRATION/MEDIATION.** No arbitration shall be required as a condition precedent to filing any legal claim arising out of or relating to the Contract. No arbitration or mediation shall be binding.

#### **U. CONFIDENTIALITY AND PROPRIETARY RIGHTS**

Organization waives any right to confidentiality of any document, e-mail or file it fails to clearly mark on each page (or section as the case may be) as confidential or proprietary. Proprietary rights do not extend to the data created by the City's users of the System; all rights to that data (including derivative or hidden data such as metadata) shall vest solely in City at the moment of creation and City shall retain exclusive rights, title, and ownership of all data and images created therefrom at the moment of creation and utilization, through and including image creation. City may be required to disclose documents under state or federal law. City shall notify Organization if a request for documents has been made and shall give Organization a reasonable opportunity under the circumstances to respond to the request by redacting proprietary or other confidential information. In exchange, Organization agrees to indemnify, defend, and hold harmless City for any claims by third parties relating thereto or arising out of (i) the City's failure to disclose such documents or information required to be disclosed by law, or (ii) the City's release of documents as a result of City's reliance upon Organization's representation that materials supplied by Organization (in full or redacted form) do not contain trade secrets or proprietary information, provided that the City impleads Organization and Organization assumes control over that claim.

#### **V. WARRANTIES/LIMITATION OF LIABILITY/WAIVER**

The City reserves all rights afforded to local governments under law for all general and implied warranties. The City does not waive any rights it may have to all remedies provided by law and therefore any attempt by Organization to limit its liability shall be void and unenforceable.

Witness our hands, this \_\_\_\_ day of \_\_\_\_\_, 2023.

THE CITY OF FRANKLIN

By: \_\_\_\_\_  
Dr. Ken Moore, Mayor

Attest:

\_\_\_\_\_  
Eric S. Stuckey, City Administrator

Approved as to Form:

\_\_\_\_\_  
J. Blake Harper, City of Franklin Staff Attorney

By: \_\_\_\_\_ CHP

Its: \_\_\_\_\_ President & CEO



## **EXHIBIT A**

The proposed Scope of Services and Costs are enclosed on the following pages and are incorporated by reference into the Contract.



BUILD.  
UPLIFT.  
RESTORE.

February 9, 2023

Kathleen Sauseda  
Housing Development  
109 3<sup>rd</sup> Ave South  
Franklin, TN 37064

Re: Hill Haven Development

To Whom It May Concern:

This letter serves as a request for support of Community Housing Partnership's vigorous progression towards the completion of The Hill Haven Project located at 171 Hill Haven Lane in the City of Franklin, TN.

CHP will provide members of our community with a beautiful neighborhood encompassing up to thirty-four affordable/workforce units with a combination of single family and townhouse style units. At present we are projecting up to 22 workforce and 12 or more affordable/deed restricted units. With additional funding from our community partners, we will work towards increasing the number of affordable units.

It is our aggressive mission to price all units between \$275,000 - \$400,000.

We officially purchased the 13.8-acre tract of land at Hill Haven lane on October 21, 2022. We are presently working with our Architects and Engineers to obtain final approvals from the city, as well as Mallory Valley Utility District on water line access. We are projecting the start of site work by the Summer of 2023 with vertical construction commencing in the Spring of 2024.

I am truly grateful for the support of the City of Franklin.

Best,

*Wayne O. Weaver*

Wayne O. Weaver  
President and CEO

 **Phone.**  
615.790.5556

 **Website.**  
[www.chpwc.org](http://www.chpwc.org)

 **Address.**  
129 W. Fowlkes St, Ste 124  
Franklin, TN 37064

McCann & Hubbard  
1804 Williamson Court  
Suite 201  
Brentwood, TN 37027  
(615) 377-3319

## ALTA Combined Settlement Statement

|           |                   |          |                                                                               |                   |            |
|-----------|-------------------|----------|-------------------------------------------------------------------------------|-------------------|------------|
| File #:   | 20-215            | Property | Hillhaven Lane                                                                | Settlement Date   | 10/21/2022 |
| Prepared: | 10/20/2022        |          | Franklin, TN 37064                                                            | Disbursement Date | 10/21/2022 |
| Attorney: | Russell J. McCann | Buyer    | Community Housing<br>Partnership of Williamson<br>County                      |                   |            |
|           |                   | Seller   | Cumberland & Western<br>Resources, LLC                                        |                   |            |
|           |                   | Lender   | PNC Bank, National<br>Association<br>500 First Avenue<br>Pittsburgh, PA 15219 |                   |            |

| Seller         |                |                                                                                       | Buyer          |                |
|----------------|----------------|---------------------------------------------------------------------------------------|----------------|----------------|
| Debit          | Credit         |                                                                                       | Debit          | Credit         |
|                |                | <b>Primary Charges &amp; Credits</b>                                                  |                |                |
|                | \$1,000,000.00 | Sales Price of Property                                                               | \$1,000,000.00 |                |
|                |                | Deposit                                                                               |                | \$25,000.00    |
|                |                | Loan Amount                                                                           |                | \$1,000,000.00 |
|                |                | <b>Prorations/Adjustments</b>                                                         |                |                |
|                | \$1,811.04     | County Taxes 10/21/2022 to 01/01/2023                                                 | \$1,811.04     |                |
|                |                | <b>Loan Charges</b>                                                                   |                |                |
|                |                | Loan Closing Fee to PNC Bank, National Association                                    | \$3,500.00     |                |
|                |                | <b>Government Recording and Transfer Charges</b>                                      |                |                |
|                |                | Recording Fees                                                                        | \$208.00       |                |
|                |                | ---Deed: \$23.00                                                                      |                |                |
|                |                | ---Mortgage: \$123.00                                                                 |                |                |
|                |                | ---Assignment: \$62.00                                                                |                |                |
|                |                | Conveyance Tax (State Deed Taxes) to Williamson County Register of Deeds              | \$3,700.00     |                |
|                |                | E-Recording Fee to Simplifile                                                         | \$10.00        |                |
|                |                | Mortgage Tax (State Security Instrument Taxes) to Williamson County Register of Deeds | \$1,147.70     |                |
|                |                | <b>Title Charges</b>                                                                  |                |                |
|                |                | Title - Add'l Searches to McCann & Hubbard                                            | \$500.00       |                |
| \$4,339.00     |                | Title - Lender's Title Policy to First American Title Insurance Company               |                |                |
| \$500.00       |                | Title - Settlement or Closing Fee to McCann & Hubbard                                 | \$500.00       |                |
| \$50.00        |                | Title - Owner's Title Policy to First American Title Insurance Company                |                |                |
|                |                | <b>Miscellaneous Charges</b>                                                          |                |                |
| \$9,181.00     |                | Property Taxes to Williamson County Trustee                                           |                |                |
| Seller         |                |                                                                                       | Buyer          |                |
| Debit          | Credit         |                                                                                       | Debit          | Credit         |
| \$14,070.00    | \$1,001,811.04 | <b>Subtotals</b>                                                                      | \$1,011,376.74 | \$1,025,000.00 |
|                |                | Due to Buyer                                                                          | \$13,623.26    |                |
| \$987,741.04   |                | Due to Seller                                                                         |                |                |
| \$1,001,811.04 | \$1,001,811.04 | <b>Totals</b>                                                                         | \$1,025,000.00 | \$1,025,000.00 |

See signature addendum



## Signature Addendum

### Acknowledgement

We/I have carefully reviewed the Settlement Statement and find it to be a true and accurate statement of all receipts and disbursements made on my account or by me in this transaction and further certify that I have received a copy of the Settlement Statement.

We/I authorize McCann & Hubbard to cause the funds to be disbursed in accordance with this statement.

Community Housing Partnership of Williamson County Inc., a Corporation

By:

Wayne O. Weaver, President & CEO

10/20/22  
Date

Cumberland & Western Resources, LLC, a Wyoming Limited Liability Company

By its Sole Member:

Butternut Holdings, LLC, a Wyoming Limited Liability Company

By:

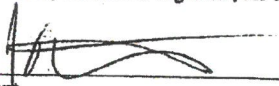
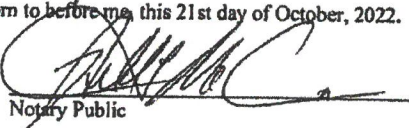
Greg A. Betterton, Manager

10/20/22  
Date

Settlement Agent

Date



|                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
|  <p>(Notary Stamp)</p>                                                 | <p><b>STATE OF TENNESSEE</b><br/><b>COUNTY OF Williamson</b></p> <p>The actual consideration or value, whichever is greater, for this transfer is<br/><b>\$1,000,000.00</b></p> <p style="text-align: right;"> <br/>             Affiant         </p> <p>Subscribed and sworn to before me this 21st day of October, 2022.</p> <p style="text-align: right;"> <br/>             Notary Public         </p> <p>My commission expires: _____</p> |                                                     |
| <p><b>THIS INSTRUMENT PREPARED BY</b><br/> <b>McCann &amp; Hubbard</b><br/> <b>1804 Williamson Court, Suite 201</b><br/> <b>Brentwood, TN 37027</b></p> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                     |
| <p><b>WARRANTY DEED</b></p>                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                     |
| <p>Address of New Owner(s) as follows:</p> <p><b>Community Housing Partnership of<br/>Williamson County</b></p>                                         | <p>Send Tax Bills To:</p> <p><b>New Owner</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <p>Map-Parcel Numbers:</p> <p><b>062-001.00</b></p> |
| <p><b>129 West Fowlkes Street, Ste. 124</b></p>                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                     |
| <p><b>Franklin, TN 37064</b></p>                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                     |

FOR AND IN CONSIDERATION OF THE SUM OF TEN DOLLARS, CASH IN HAND PAID BY THE  
HEREINAFTER NAMED GRANTEES, AND OTHER GOOD AND VALUABLE CONSIDERATIONS,  
THE RECEIPT OF WHICH IS HEREBY ACKNOWLEDGE, WE,

**Cumberland & Western Resources, LLC, a Wyoming Limited Liability Company**

HEREINAFTER CALLED THE GRANTORS, HAVE BARGAINED AND SOLD, AND BY THESE  
PRESENTS DO TRANSFER AND CONVEY UNTO

**Community Housing Partnership of Williamson County Inc., a Tennessee not-for-profit Corporation**

HEREINAFTER CALLED THE GRANTEES, THEIR HEIRS AND ASSIGNS, A CERTAIN TRACT OR  
PARCEL OF LAND IN **Williamson** COUNTY, STATE OF TENNESSEE, DESCRIBED AS FOLLOWS,  
TO-WIT:

A tract of land in the 9th District, Williamson County, Tennessee. Tract being bounded on the south by  
Liberty Square Section 2 as recorded in Plat Book 9, Page 105, Register's Office Williamson County,  
Tennessee (ROWC), by the revision of Lots 24 through 29 of Liberty Square Subdivision, as recorded in  
Plat Book 9, Page 153, ROWC and by Cadet Homes Section 2. as recorded in Plat Book 6, Page 71, ROWC,

on the North and West by the City of Franklin as recorded in Book 3356, Page 343, ROWC, on the North and East by William S. Peach as recorded in Book 529, Page 319, ROWC and on the East by the western Right of Way (ROW) of Hill Haven Lane. Tract being described as follows:

POINT OF BEGINNING being an iron rod new on the western ROW of said Hill Haven Lane and being on the common line of the Liberty Square Section 2 Subdivision; thence along said common line of Liberty Square Section 2 Subdivision and the revision of Liberty Square Section 2 Subdivision with a curve to the left with an angle of  $04^{\circ} 28' 05''$ , a radius of 1910.00 feet, a length of 148.94 feet and having a chord bearing and distance of  $N 25^{\circ} 23' 17'' W 148.90$  feet to an  $\frac{3}{8}$ " iron rod old; thence  $N 30^{\circ} 37' 37'' W 78.77$  feet to an iron rod new; thence  $N 35^{\circ} 34' 41'' W 78.45$  feet to an iron rod new; thence  $N 40^{\circ} 30' 33'' W 78.15$  feet to an iron rod new; thence  $N 39^{\circ} 44' 11'' W 78.10$  feet to an iron rod new; thence  $N 50^{\circ} 13' 16'' W 77.19$  feet to a  $\frac{1}{2}$ " iron rod old; thence  $N 44^{\circ} 28' 15'' W 73.88$  feet to a  $\frac{1}{2}$ " iron rod old; thence  $S 35^{\circ} 40' 48'' W 21.20$  feet to an iron rod new; thence along the common line of the said Cadet Homes Section 2 Subdivision with a curve to the left having a central angle of an angle of  $04^{\circ} 52' 13''$ , a radius of 2255.00 feet, a length of 191.68 feet and having a chord bearing and distance of  $N 45^{\circ} 49' 19'' W 191.62$  feet to an iron rod new; thence with the common lines of the said City of Franklin tract  $N 07^{\circ} 49' 14'' E 644.72$  feet to an existing fence post; thence  $S 82^{\circ} 14' 56'' E 606.02$  feet to an iron rod old the a cap marked "Cherry"; thence along the common lines of the said William S. Peach tract  $S 05^{\circ} 08' 16'' W 472.93$  feet to an 1" iron pipe old; thence  $N 67^{\circ} 24' 12'' E 132.25$  feet to an iron rod old with a cap marked "Latitude 2588" on said ROW; thence along said ROW  $S 23^{\circ} 28' 08'' W 287.41$  feet to a concrete monument old; thence  $S 15^{\circ} 19' 36'' W 358.06$  feet to a concrete monument old; thence  $S 19^{\circ} 53' 11'' W 140.18$  feet to the point of beginning. Tract contains 566,310 square feet or 13.00 acres. Bearings based on Tennessee State Plane Coordinate System.

Being the same property conveyed to Cumberland & Western Resources, LLC, a Wyoming limited liability company, by Special Warranty Deed, from Charlie B. Mitchell, Jr., dated October 22, 2014, of record in Book 6303, Page 894, Register's Office for Williamson County, Tennessee. Said property being further conveyed, by Quitclaim Deed, of record in Book 6303, Page 907, Register's Office for Williamson County, Tennessee.

**THIS CONVEYANCE IS MADE SUBJECT TO THE FOLLOWING:**

The current year's property taxes have been prorated and paid or are assumed by the Grantee. Subsequent taxes are assumed by the Grantees; including Rollback taxes, if any.

This Property is Subject to all Notes, Restriction, Easements, Right of Ways, Setbacks and all Matters shown on the Plan of record in Plat Book 24, Page 24, Register's Office for Williamson, Tennessee.

Easement to MTEMC of record in Book 480, Page 499, Register's Office for Williamson County, Tennessee.

Easement to Tennessee Electric Power Co. of record in Book 61, Page 65, Register's Office for Williamson County, Tennessee.

Deed to State of Tennessee of record in Book 628, Page 558, Register's Office for Williamson County, Tennessee.

This conveyance is subject to all easements, restrictive covenants and conditions, and other matters of record, including all items set out on any applicable plat of record.

This is unimproved property known as Hillhaven Lane, Franklin, TN 37064

TO HAVE AND TO HOLD the said tract or parcel of land, with the appurtenances, estate, title and interest thereto belonging to the said GRANTEES that we are lawfully seized and possessed of said land in fee simple, have a good right to convey it and the same is unencumbered, unless otherwise herein set out;



and we do further covenant and bind ourselves, our heirs and representatives, to warrant and forever defend the title to the said land to the said GRANTEES, their heirs and assigns, against the lawful claims of all persons whomsoever. Wherever used, the singular number shall include the plural, the plural the singular, and the use of any gender shall be applicable to all genders.

Witness my/our hand(s) this 21st day of October, 2022

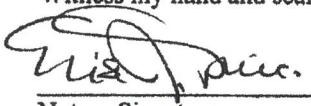
Cumberland & Western Resources, LLC, a Wyoming Limited Liability Company  
By its Sole Member:  
Butternut Holdings, LLC, a Wyoming Limited Liability Company

By:   
Greg A. Betterton, Manager

STATE OF FLORIDA  
COUNTY OF SARASOTA

Before me, the undersigned, of the state and county mentioned, personally appeared Greg A. Betterton, with whom I am personally acquainted (or proved to me on the basis of satisfactory evidence), and who, upon oath, acknowledged such person to be Manager of Butternut Holdings, LLC, the Sole Member of Cumberland & Western Resources, LLC, the within named bargainor, a Limited Liability Company, and that such Greg A. Betterton as such Manager, being authorized to do so, executed the foregoing instrument for the purpose therein contained, by personally signing the name of the Limited Liability Company as Manager.

Witness my hand and seal, this 21<sup>st</sup> day of October, 2022.

  
Notary Signature

My commission expires: \_\_\_\_\_



ELISE J. DURANCEAU  
Commission # HH 082709  
Expires March 8, 2025  
Bonded Thru Budget Notary Services

File #: 20-215  
**RECORD & RETURN TO:**  
**MCCANN & HUBBARD**  
**1804 WILLIAMSON COURT, SUITE 201**  
**BRENTWOOD, TN 37027**



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**File #: 21-04211**

---

**DATE:** March 2, 2023  
**TO:** Board of Mayor and Aldermen  
**FROM:** Eric Stuckey, City Administrator  
Michael Walters Young, Budget and Analytics Manager

**SUBJECT:**

Presentation Of 2022 Franklin Citizen Survey Results  
WS 2/28/23

**PURPOSE:**

The purpose of this memorandum is to provide information to the Franklin Board of Mayor and Aldermen (BOMA) concerning the results of the 2022 Franklin Citizens Survey.

**BACKGROUND/STAFF COMMENTS:**

In 2016, the City of Franklin first contracted with the National Research Center (now Polco, Inc.) to survey Franklin residents via the use of their National Citizens Survey tool. This standardized, nationwide survey is used in hundreds and hundreds of cities of all sizes nationwide annually. The City of Franklin is able to use the results not only to gain insight into citizen attitudes about civic matters but also customer attitudes regarding services provided by the City. 2022 makes the third time we have used this same tool (2016 and 2019 being the other two times). We have generally waited about two and half years in between conducting the surveys.

This year the surveys were sent out to 2,800 randomly selected households received beginning on October 24, 2022. Completed surveys were collected over the following eight weeks. An additional opportunity to take the survey in a non- scientifically controlled manner was opened to the general public on November 28, 2022 for two weeks. Between the two opportunities, 665 responses were received (448 responses to the controlled/randomly-selected survey and 217 to the online non-controlled survey).

The full survey report, verbatim responses to the Open-ended question asked in the survey and a formal presentation are attached to this item.

**FINANCIAL IMPACT:**

The cost for the survey came to \$21,500 and is budgeted in General Expenses (110-82560-45900). The base of that figure - \$15,500 is an annual subscription fee with Polco for their online survey tool; the balance of \$6,000 was for add-ons such as the open-ended question and other customizations.

**RECOMMENDATION:**

Staff recommends that the Board of Mayor and Aldermen acknowledge receipt of the National Community Survey for Franklin in 2022.





# *City of Franklin, Tennessee*

## **Citizen Survey**

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# 2022 Franklin Citizen Survey Results



February 28, 2023

## Outline

- Survey Methodology
- Survey Results
- Survey Comparables
  - **FranklinForward** Questions
  - 2016 & 2019 Citizens Survey Comparisons
  - National & Custom Benchmarks
- Next Steps

## **Survey Methodology**

- The survey was conducted in two ways – a scientifically valid survey of randomly selected residents and an open web-based survey.
- The scientifically valid survey consisted of 2,800 randomly selected households received three mailings, one week apart, beginning on October 24, 2022.
  - First mailing was a pre-notification postcard announcing the survey.
  - Second mailing contained a letter from the Mayor and City Administrator inviting the household to participate, a questionnaire and a postage-paid return envelope.
  - Third and final mailing contained a reminder letter, another survey and a postage-paid return envelope.
- Completed surveys were collected over the following eight weeks.

## Survey Methodology

- About 4% of the 2,800 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,700 households that received the survey, 448 completed the survey, providing an *overall response rate of 17%*. This is a lower response rate than 2016 (37%) and 2019 (29%). The national average is around 26%.
- In addition, we also opened the survey up online November 28, 2022 for two weeks. This was open to all individuals City-wide. 217 surveys were received. This was also lower than 2019.
- All results shown herein are based on the formal, scientifically valid survey.

## **Survey Methodology**

- **The National Community Survey is designed to measure our community's "livability." NCS defines livability as "the sum of the factors that add up to a community's quality of life."**
- **Staff at POLCO/NRC examined the extensive research that has been done about community livability and the models that have been developed to describe the components of livable communities.**
- **They have found there are ten (10) central facets of a community:**



## Survey Methodology

- **Economy**
- **Mobility**
- **Community Design**
- **Utilities**
- **Safety**
- **Natural Environment**
- **Parks and Recreation**
- **Health and Wellness**
- **Education, Arts, and Culture**
- **Inclusivity and Engagement**



## **Survey Results – Key Takeaways** *(pg. 6)*

- Residents appreciate many aspects of the City's leadership and governance.
- Many aspects of Franklin's community design receive positive reviews, but residents identify some areas of opportunity for the City.
- Franklin's Economy is strong, but poses challenges to community livability. *(survey identified short-term economic concerns)*
- Franklin's educational and cultural opportunities are a valued aspect of community livability, leading to a high quality of life.

## Survey Results

### Overall: Quality of Life

- Almost all residents rated the quality of life in Franklin as excellent or good – **97% combined** – this has been consistent in all three surveys 2016-2022.
- Rating is higher than quality of life ratings seen in other cities.
- In fact, compared to national benchmarks (and over 600 other cities participate in this survey), Franklin ranks **7th in the nation** for quality of life.

The overall quality of life in Franklin, 2022



### Overall: Governance

- Over two-thirds of respondents rated their confidence in Franklin government as excellent or good (68%). This is down from 2019.
- Rating is higher than national benchmarks.
- The City ranks higher than national benchmarks in overall customer service provided by City employees (89%), value of services for the taxes paid, the job Franklin government does at welcoming resident involvement and generally acting in the best interest of the community, though all measures have decreased since 2019.

Overall confidence in Franklin government, 2022

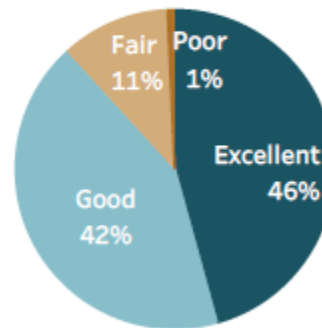


## Survey Results

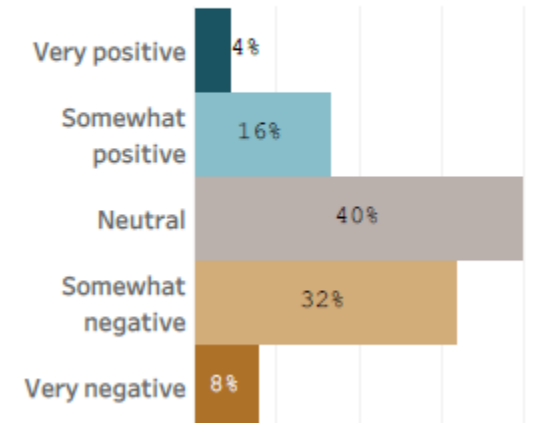
### Facet: Economy

- The perception of the overall strength of Franklin's economy remains strong, though current conditions are weighing on respondent's minds.
- Franklin remains much higher than national benchmarks as a place to work (**5<sup>th</sup> nationally**), as a place to visit, the variety of business and service establishments (**5<sup>th</sup> nationally**), the vibrancy of the downtown/ commercial area (**2<sup>nd</sup> nationally**), employment opportunities (**2<sup>nd</sup> nationally**) and shopping opportunities.

Overall economic health of Franklin, 2022



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



## Survey Results

### Facet: Mobility

- Over two-thirds of respondents rated the overall quality of the transportation system in Franklin as excellent or good (69%).
- Ratings on mobility, with the exception of ease of travel by bicycle and public transportation usage are similar to other cities. Those categories are significantly lower than benchmarks.
- The City's provision of street cleaning and sidewalk maintenance were noted as higher than national benchmarks.

### Facet: Community Design

- Nearly three-fourths (74%) respondents rated the overall design or layout of residential and commercial areas as excellent or good. This is down from 2019.
- Respondents still rate their neighborhood as a place to live higher than national benchmarks (93% rating excellent/good) as well as rating overall appearance of the community much higher than national benchmarks (**7<sup>th</sup> nationally**)

Overall quality of the transportation system in Franklin, 2022



Overall design or layout of Franklin's residential and commercial areas, 2022





## Survey Results

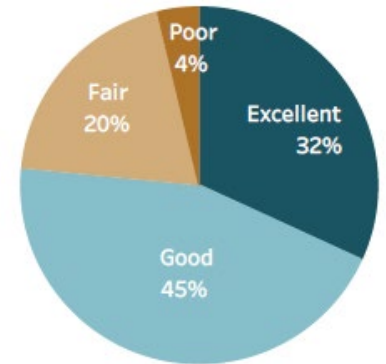
### Facet: Utilities

- Over three-fourths of respondents rated the overall quality of the utility infrastructure as excellent or good (77%)
- Rating is similar than ratings seen in other cities.
- Other facets of utility services rated higher than national benchmarks included affordable high-speed internet access, the Power utility and utility billing.

### Facet: Safety

- Franklin respondents continued to rate their overall feeling of safety incredibly highly – **95% of respondents** rated their feeling of safety as either excellent or good (same as 2019).
- Feeling of safety in your neighborhood during the day, and in the Downtown was even higher – **99% of respondents** rated their feeling of safety as either excellent or good in those areas.
- In fact in no provision of safety services did respondents rate below 84% excellent or good except for emergency preparedness.

Overall quality of the utility infrastructure in Franklin, 2022



Overall feeling of safety in Franklin, 2022

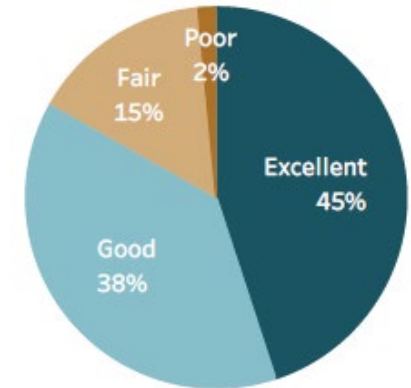


## Survey Results

### Facet: Natural Environment

- Over eight in ten respondents rated the overall quality of the natural environment in Franklin excellent/good (83%)
- Rating is similar to national benchmarks
- Of note cleanliness was rated higher.

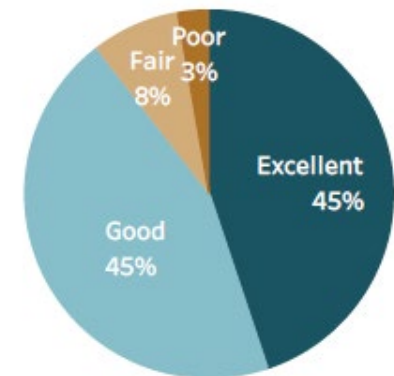
Overall quality of natural environment in Franklin, 2022



### Facet: Parks and Recreation

- 9 in 10 respondents (90%) rated the overall quality of parks and recreation opportunities as excellent/good.
- Rating is similar to national benchmarks.

Overall quality of parks and recreation opportunities, 2022



## Survey Results

### Facet: Health and Wellness

- 84% of respondents rated overall health and wellness opportunities Franklin as excellent/good.
- Rating is higher than quality of life ratings seen in other cities.
- The availability of preventive health services and the quality of health services in Franklin were also rated higher than national benchmarks.
- Of note, though similar to national benchmarks was a marked drop in the availability of affordable quality mental health care (67% excellent/good in 2019 to only 51% excellent/good in 2022).

Overall health and wellness opportunities in Franklin, 2022



## Survey Results

### Facet: Education, arts and culture

- 83% of respondents rated the overall opportunities for education, culture and the arts as excellent/good.
- Rating is higher than quality of life ratings seen in other cities.
- Higher than national benchmarks as well were opportunities to attend cultural/arts/music activities, Community support for the arts, K-12 education, and opportunities to attend special events and festivals.

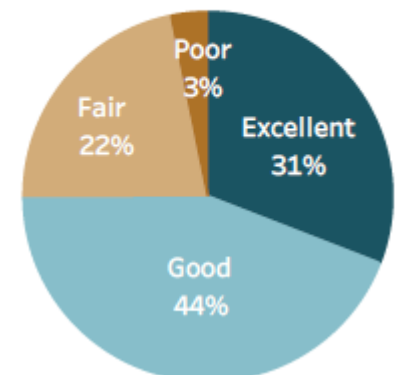
### Facet: Inclusivity and engagement

- Three out of four respondents rated their connection and engagement with (75%).
- Rating is higher than national benchmarks.
- Franklin residents remained strong in their belief that the City is one of the best places in America to raise a child – 96% rated it excellent/good to do so (**7<sup>th</sup> nationally**)
- Respondents also rated Franklin higher than benchmarks as a place to retire, for sense of community, a sense of civic pride, for the neighborliness of residents, and for opportunities to participate in social events and activities, volunteering and to participate in community matters.

Overall opportunities for education, culture and the arts, 2022



Residents' connection and engagement with their community, 2022





# *City of Franklin, Tennessee*

## **Citizen Survey**

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### **Survey Results**

- The City asked several unique questions. The first was: **“Please rate your level of satisfaction with the City of Franklin’s management of growth”**.
- **76% rated their satisfaction of the City’s management of growth as either Very or Somewhat Satisfied.** This is lower than 2016 (84%) and 2019 (80%).
- The goal set forth in **FranklinForward** was to have 80% or better of citizens reporting satisfaction with the managed growth of the community.
- Although this is a positive response, it is clearly on citizens minds: **31%** used their response to the open-ended question to mention Managed Growth/Development Crowding – the most frequent written response. The amount of very dissatisfied respondents held steady at 7% from 2019.

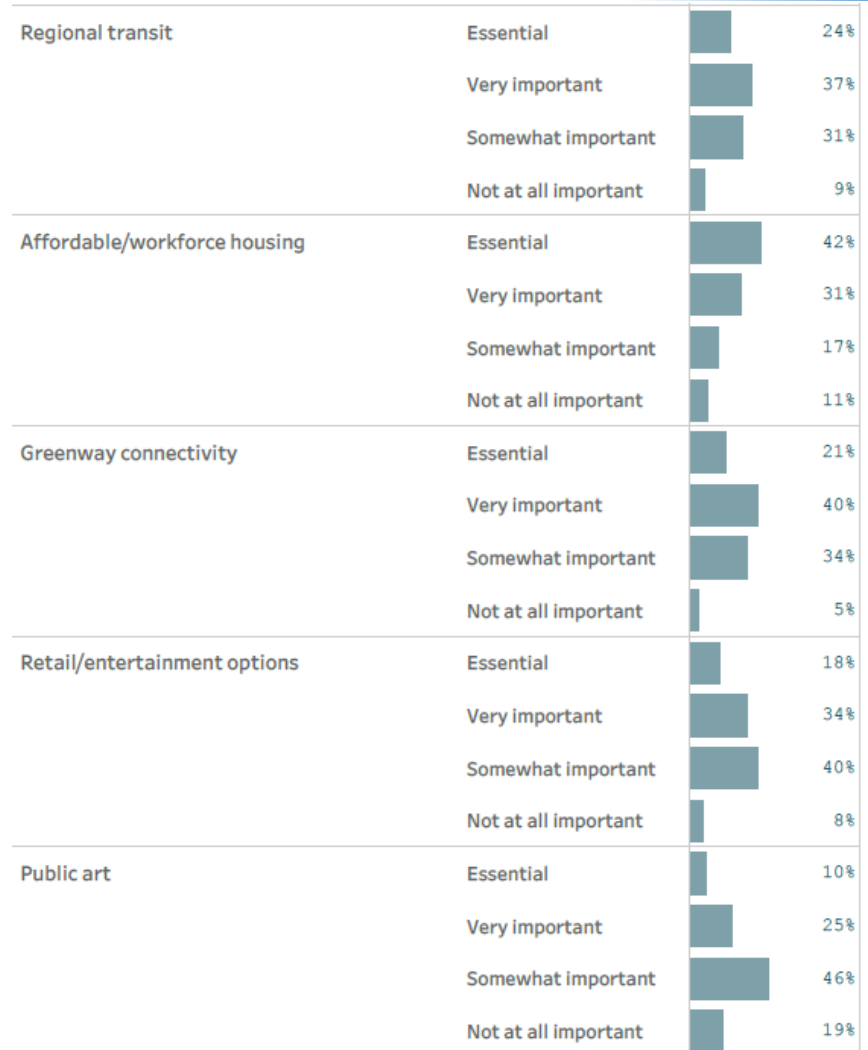




## Survey Results

- The second non-standard question asked was **“Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities”**

- Of the five choices - Regional transit, Affordable/workforce housing, Greenway connectivity, Retail/ entertainment options and Public Art – The largest interest was in Affordable/workforce housing – with 73% of respondents saying it was essential or very important. Regional transit and Greenway connectivity were next at 61% each.



## Survey Results

- The final question asked was the open-ended question. Residents were asked to state **what the most important challenge facing Franklin was today, aside from issues of transportation.**

- Growth, Housing, and Transportation were the leading responses, accounting for nearly two-thirds (64%) of all open-ended responses.

Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

|                              |     |
|------------------------------|-----|
| Managing Growth/Development  | 31% |
| Affordable housing           | 22% |
| Infrastructure/Roads         | 11% |
| Cost of living/Affordability | 10% |
| Diversity/Inclusiveness      | 7%  |
| Schools/Education            | 6%  |
| Natural Environment/Flooding | 4%  |
| Other                        | 3%  |
| N/A                          | 2%  |
| Crime/Police                 | 2%  |
| City services                | 1%  |

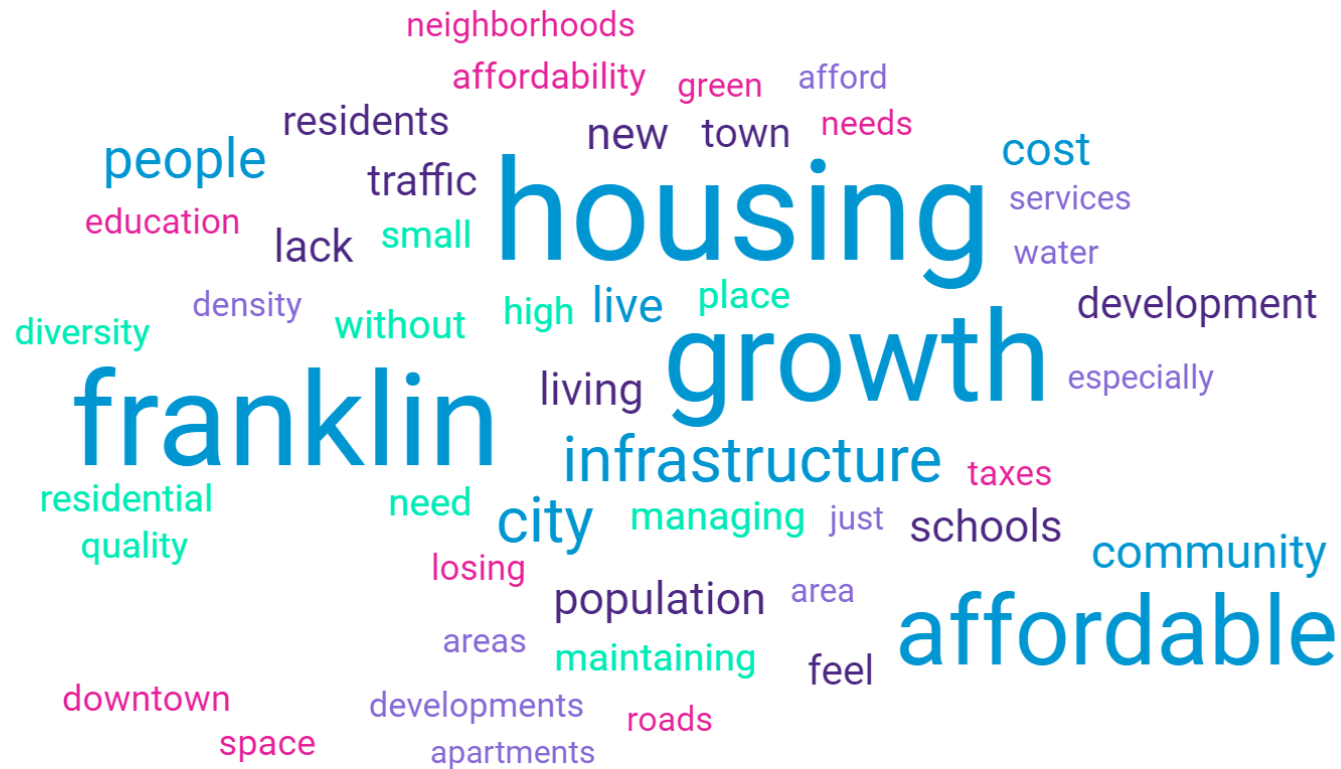


# *City of Franklin, Tennessee*

## Citizen Survey

## Survey Results

### Open-Ended Responses Word Cloud





# City of Franklin, Tennessee

## Citizen Survey

### Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

The first Citizens Survey this decade was conducted in 2012 by Myers Research & Strategic Services and American Strategies Incorporated for Franklin Tomorrow. Some questions were similar between the two surveys:

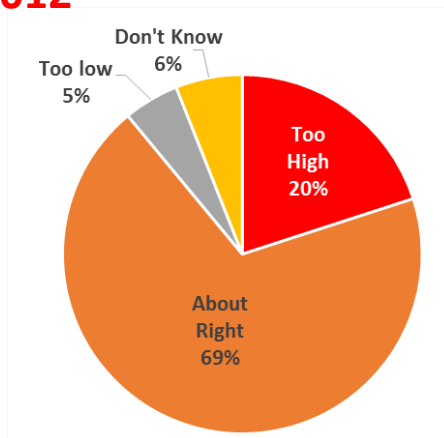
|                                                                                                 | 2012 | 2016           | 2019               | 2022                             |
|-------------------------------------------------------------------------------------------------|------|----------------|--------------------|----------------------------------|
| How would you describe the overall Quality of Life in the City?                                 | 94%  | 97% ↑          | 97%                | 97%                              |
| <i>National Position / Percentile</i>                                                           | -    | <i>Higher</i>  | <i>Much Higher</i> | <i>Higher / 98<sup>th</sup></i>  |
| Are things in the City of Franklin moving in the right direction?                               | 82%  | 73% ↓          | 75% ↑              | 66% ↓                            |
| <i>National Position / Percentile</i>                                                           | -    | <i>Similar</i> | <i>Higher</i>      | <i>Similar / 84<sup>th</sup></i> |
| How would you rate the job being done (quality of services provided) by the City Government?    | 83%  | 89% ↑          | 93% ↑              | 82% ↓                            |
| <i>National Position / Percentile</i>                                                           | -    | <i>Higher</i>  | <i>Higher</i>      | <i>Similar / 88<sup>th</sup></i> |
| How would you rate the job being done (quality of services provided) by the Federal Government? | N/A  | 44%            | 53% ↑              | 37% ↓                            |
| <i>National Position / Percentile</i>                                                           | -    | <i>Similar</i> | <i>Similar</i>     | <i>Similar / 37<sup>th</sup></i> |

## Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

Taxes: The surveys asked different questions regarding taxes. For comparative purposes, both questions and answers are provided below:

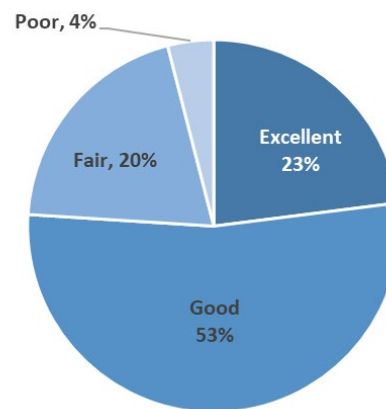
2012: “For the services you receive, would you say that property taxes in Franklin are too high, about right, too low?”

**2012**



2016 & 2019 & 2022: “Please rate the following categories of Franklin government performance: The value of services for the taxes paid to Franklin”

**2016**



**2019**



**2022**





## Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

Percent of Franklin residents rating the following issues Excellent:

|                                  | 2012<br>Meyers/ACS<br>Survey | 2016 NCS<br>Survey | 2019 NCS<br>Survey | 2022 NCS<br>Survey |
|----------------------------------|------------------------------|--------------------|--------------------|--------------------|
| Neighborhoodliness               | 20%                          | 27%                | 32%                | 36%                |
| Economic<br>Opportunity<br>/Jobs | 8%                           | 19%                | 37%                | 46%                |
| Shopping                         | 8%                           | 50%                | 58%                | 50%                |

## Survey Comparables – 2012 vs. 2016 vs. 2019 vs. 2022

Percent of Franklin residents rating the following issues Poor:

|                             | 2012<br>Meyers/ACS<br>Survey | 2016 NCS<br>Survey | 2019 NCS<br>Survey | 2022 NCS<br>Survey |
|-----------------------------|------------------------------|--------------------|--------------------|--------------------|
| Cost of Living              | 15%                          | 20%                | 20%                | 29%                |
| Affordable<br>Housing       | 11%                          | 35%                | 42%                | 58%                |
| Transportation<br>/ Traffic | 16%                          | 29%                | 23%                | 22%                |
| Level of<br>Diversity       | 8%                           | 9%                 | 10%                | 25%                |



# *City of Franklin, Tennessee*

## **Citizen Survey**

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### **Survey Comparables**

Polco/NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. The communities in the database represent a wide geographic and population range. The City of Franklin chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (populations between 50,000 and 100,000).

## **Survey Comparables:**

### **Notable National Benchmark Comparisons Rankings:**

The City of Franklin was much higher (Top 10) than other cities in:

| Category                                                                     | National Rank   |
|------------------------------------------------------------------------------|-----------------|
| Vibrant downtown/commercial area                                             | 2 <sup>nd</sup> |
| Overall quality of business and service establishments                       | 2 <sup>nd</sup> |
| Employment Opportunities                                                     | 2 <sup>nd</sup> |
| Opportunities to participate in religious or spiritual events and activities | 2 <sup>nd</sup> |
| Economic Development                                                         | 3 <sup>rd</sup> |
| Preservation of the historical or cultural character of the community        | 3 <sup>rd</sup> |
| Sense of civic/community pride                                               | 4 <sup>th</sup> |
| Franklin as a place to work                                                  | 5 <sup>th</sup> |
| Variety of business and service establishments                               | 5 <sup>th</sup> |
| Neighborhoodliness of residents                                              | 5 <sup>th</sup> |

## Survey Comparables:

### Notable National Benchmark Comparisons Rankings:

The City of Franklin was much higher (Top 10) than other cities in:

| Category                                                 | National Rank    |
|----------------------------------------------------------|------------------|
| Overall image or reputation of Franklin                  | 6 <sup>th</sup>  |
| The overall quality of life in Franklin                  | 7 <sup>th</sup>  |
| Sense of community                                       | 7 <sup>th</sup>  |
| Franklin as a place to raise children                    | 7 <sup>th</sup>  |
| Opportunities to attend special events and festivals     | 7 <sup>th</sup>  |
| Overall appearance                                       | 7 <sup>th</sup>  |
| Residents connection and engagement with their community | 8 <sup>th</sup>  |
| Overall economic health of Franklin                      | 10 <sup>th</sup> |



## Survey Comparables:

### Notable National Benchmark Comparisons Rankings:

The City of Franklin was much lower (200<sup>th</sup> or below) than other cities in:

| Category                                      | National Rank     | Percentile       |
|-----------------------------------------------|-------------------|------------------|
| Availability of affordable quality housing    | 282 <sup>nd</sup> | 14 <sup>th</sup> |
| Ease of travel by bicycle                     | 245 <sup>th</sup> | 24 <sup>th</sup> |
| Used public transportation instead of driving | 245 <sup>th</sup> | 8 <sup>th</sup>  |
| Quality of recycling services                 | 242 <sup>nd</sup> | 27 <sup>th</sup> |
| Traffic flow on major streets                 | 236 <sup>th</sup> | 29 <sup>th</sup> |
| Cost of Living                                | 224 <sup>th</sup> | 25 <sup>th</sup> |
| Ease of travel by car                         | 212 <sup>th</sup> | 34 <sup>th</sup> |
| Overall health & wellness opportunities       | 209 <sup>th</sup> | 25 <sup>th</sup> |
| Variety of housing options                    | 202 <sup>nd</sup> | 34 <sup>th</sup> |



# *City of Franklin, Tennessee*

## **Citizen Survey**

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Slide 27

### **Survey Comparables:**

Notable 50,000-100,000 Comparisons Rankings:

**Ranked 1<sup>st</sup>:** compared to Mid-Sized Cities in the following criterion:

Franklin as a place to work

Residents' connection and engagement with their community

Safety in Franklin's downtown/commercial area during the day

Overall quality of business and service establishments

Vibrancy of downtown/commercial area

Preservation of the historical or cultural character of the community

Sense of civic/community pride

Neighborliness of residents

Opportunities to participate in social events and activities

Opportunities to attend special events and festivals

The value of services for the taxes paid to Franklin

Importance on focusing on the overall quality of the transportation system

Overall personal health

### Next Steps *(completed)*

- *Had meeting with Leadership Team members to disseminate detailed information from the survey out to departments for use in their daily operations.*
- Present to BOMA
- Integrate findings into FY 2024 Budget
- Integrate findings into the City's Open Performance Website
- Encourage citizens to review the detailed reports and take citizen survey findings into account when allocating resources during current and future Budget processes.
- Use this information to support to the update of **FranklinForward** – The City's Strategic Plan.
- Plan to engage Franklin residents again with another survey in two years (2024/FY 2025).

# Franklin, TN

## The National Community Survey

Report of Results  
2022

Report by:



Visit us online!  
[www.polco.us](http://www.polco.us)

## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Franklin. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 448 residents of the City of Franklin collected from October 24, 2022 to December 16, 2022. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 17%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Franklin.

### How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Franklin’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Franklin residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Franklin’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Franklin’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2022 ratings compare to other communities’ ratings from the past five years.





## Trends over time

Trend data for Franklin represent important comparison data and should be examined for improvements or declines\*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2018 and 2022 surveys, the change is statistically significant.

\* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

## Methods

### Selecting survey recipients

All households within the City of Franklin were eligible to participate in the survey. A list of all households within the zip codes serving Franklin was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Franklin households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Franklin boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

### Conducting the survey

The 2,800 randomly selected households received mailings beginning on October 24, 2022 and the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 4% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,700 households that received the invitations to participate, 448 completed the survey, providing an overall response rate of 17%. The response rate was calculated using AAPOR’s response rate #2\* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Franklin survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (448 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Franklin. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm that the respondent was a Franklin resident and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 28, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

## Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Franklin. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

|                        |                                      | Unweighted | Weighted | Target* |
|------------------------|--------------------------------------|------------|----------|---------|
| Age                    | 18-34                                | 7%         | 23%      | 27%     |
|                        | 35-54                                | 32%        | 42%      | 40%     |
|                        | 55+                                  | 61%        | 35%      | 33%     |
| Hispanic origin        | No, not Spanish, Hispanic, or Latino | 99%        | 94%      | 94%     |
|                        | Spanish, Hispanic, or Latino         | 1%         | 6%       | 6%      |
| Housing tenure         | Own                                  | 81%        | 65%      | 65%     |
|                        | Rent                                 | 19%        | 35%      | 35%     |
| Housing type           | Attached                             | 27%        | 39%      | 39%     |
|                        | Detached                             | 73%        | 61%      | 61%     |
| Race & Hispanic origin | Not white alone                      | 8%         | 23%      | 22%     |
|                        | White alone, not Hispanic or Latino  | 92%        | 77%      | 78%     |
| Sex                    | Man                                  | 51%        | 44%      | 47%     |
|                        | Woman                                | 49%        | 56%      | 53%     |
| Sex/age                | Man 18-34                            | 2%         | 8%       | 12%     |
|                        | Man 35-54                            | 15%        | 21%      | 20%     |
|                        | Man 55+                              | 34%        | 16%      | 15%     |
|                        | Woman 18-34                          | 5%         | 15%      | 15%     |
|                        | Woman 35-54                          | 17%        | 21%      | 20%     |
|                        | Woman 55+                            | 27%        | 19%      | 19%     |

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Contact

The City of Franklin funded this research. Please contact Michael Walters Young of the City of Franklin at michael.waltersyoung@franklin.tn.gov if you have any questions about the survey.

## Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

\* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

\* Targets come from the 2010 Census and 2020 American Community Survey

## Key Findings

### Residents appreciate many aspects of the City's leadership and governance.

While some aspects of governance in Franklin declined slightly, ratings were strong overall and generally on par or above both national comparisons and communities of similar size. About 8 in 10 residents offered high marks for the overall customer service by Franklin employees, higher than both comparison groups. A similar proportion gave positive ratings to the quality of services provided by the city. Roughly 7 in 10 gave favorable ratings to the value of services for the taxes paid, treating residents with respect, and being honest. About two-thirds gave high marks for overall confidence in Franklin government generally acting in the best interest of the community, and the job Franklin government does at welcoming residents' involvement, all higher than both comparison groups. Public information services (71%) and treating residents fairly (65%) declined by at least 9% since the survey in 2019, but were on par with both comparison groups.

### Many aspects of Franklin's community design receive positive reviews, but residents identify some areas of opportunity for the City.

Community design in Franklin received high ratings from residents, with many aspects rated higher than communities of similar size and national comparison groups. Franklin's overall appearance and resident's neighborhood as a place to live received excellent or good ratings by about 9 in 10 residents, higher than both comparison groups. About 8 in 10 offered high marks for the preservation of the historical or cultural character of the community, and public places where people want to spend time. While well-designed neighborhoods (71%) and well-planned residential growth (50%) were on par with comparison groups, residents indicate that housing growth may be an area of opportunity. About 4 in 10 residents gave positive ratings for the variety of housing options, and less than 2 in 10 offered similar ratings for the availability of affordable quality housing. In a question unique to Franklin's surveys, residents were asked what they thought was the most important challenge or problem facing Franklin currently. About half of residents identified affordable housing or managing growth as the first important challenge facing the city.

### Franklin's Economy is strong, but poses challenges to community livability.

The economy in Franklin remains a community strength, with many aspects receiving similar ratings to the survey in 2019. Franklin as a place to visit and work was given positive reviews by 9 in 10 residents, scoring much higher than national averages. Other items scoring much higher than national benchmarks were variety of business and service establishments (85%), vibrancy of downtown/commercial area (91%), employment (79%) and shopping opportunities (90%). Overall economic health, and overall quality of business and service establishments received high marks from about 9 in 10 residents, with economic development receiving similar ratings from about three-quarters of residents. However, affordability may become an area of opportunity, as just 3 in 10 residents offered excellent or good rating to cost of living in Franklin. When asked what impact, if any, residents expected the economy to have on their family income in the next 6 months, just 2 in 10 expected a positive impact, while 4 in 10 expected a negative impact.

### Franklin's educational and cultural opportunities are a valued aspect of community livability, leading to a high quality of life.

Education, arts, and culture remained strong in Franklin, with the overall opportunities receiving strong ratings from about 8 in 10 residents, scoring higher than national comparison groups. A similar proportion offered favorable reviews for opportunities to attend cultural/arts/music activities, and special events and festivals, as well as community support for the arts and k-12 education, all scoring higher than national averages. This strong support for education, arts, and culture likely contributes to the high quality of life experienced by Franklin residents. Almost all residents gave excellent or good ratings for Franklin as a place to live and the overall quality of life, higher than national averages. Overall image or reputation was given high marks from a similar proportion of residents, scoring much higher than national benchmarks. About 9 in 10 residents responded that they were very or somewhat likely to recommend living in Franklin to someone who asked, and would remain in Franklin for the next five years.

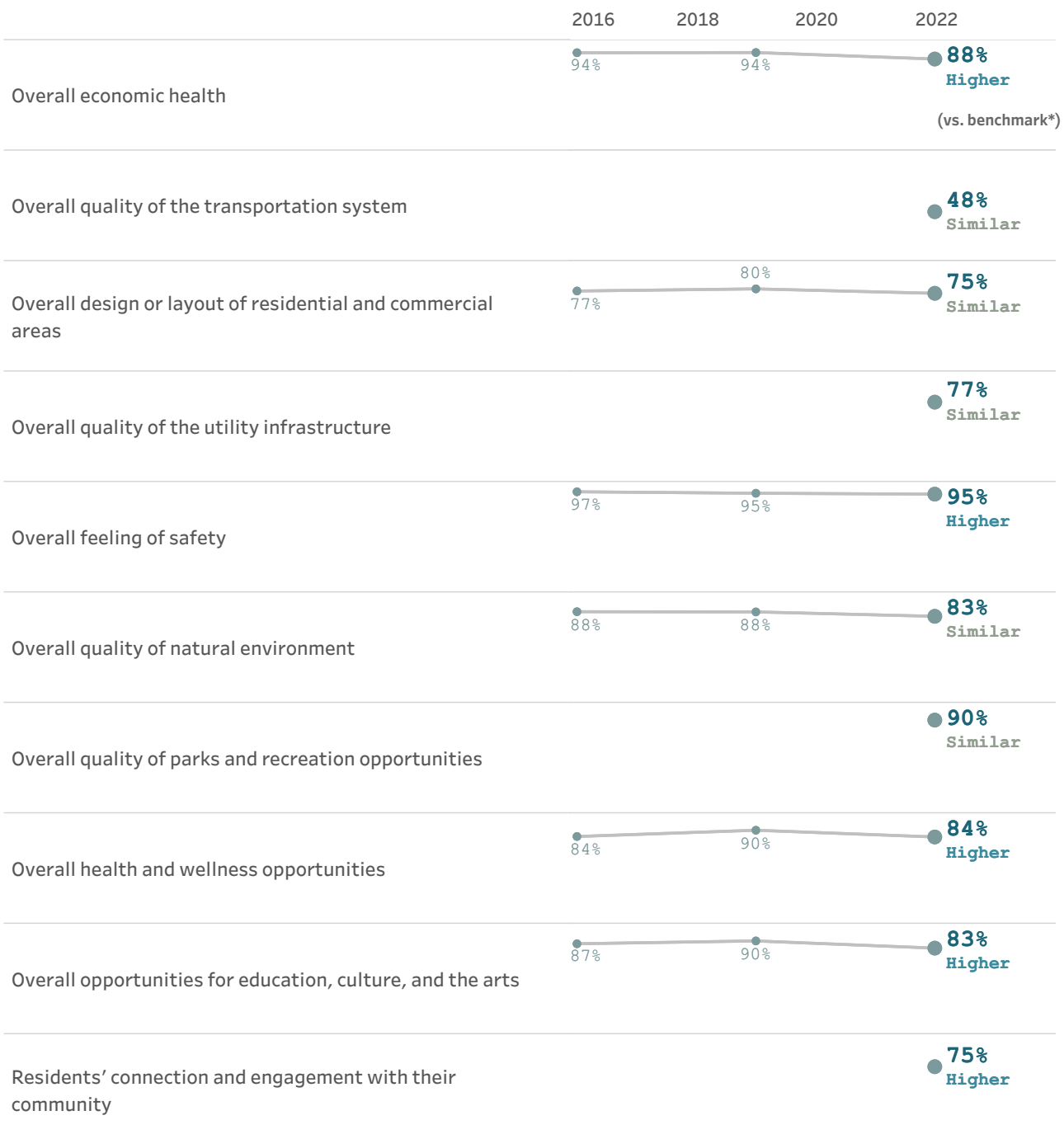


## Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

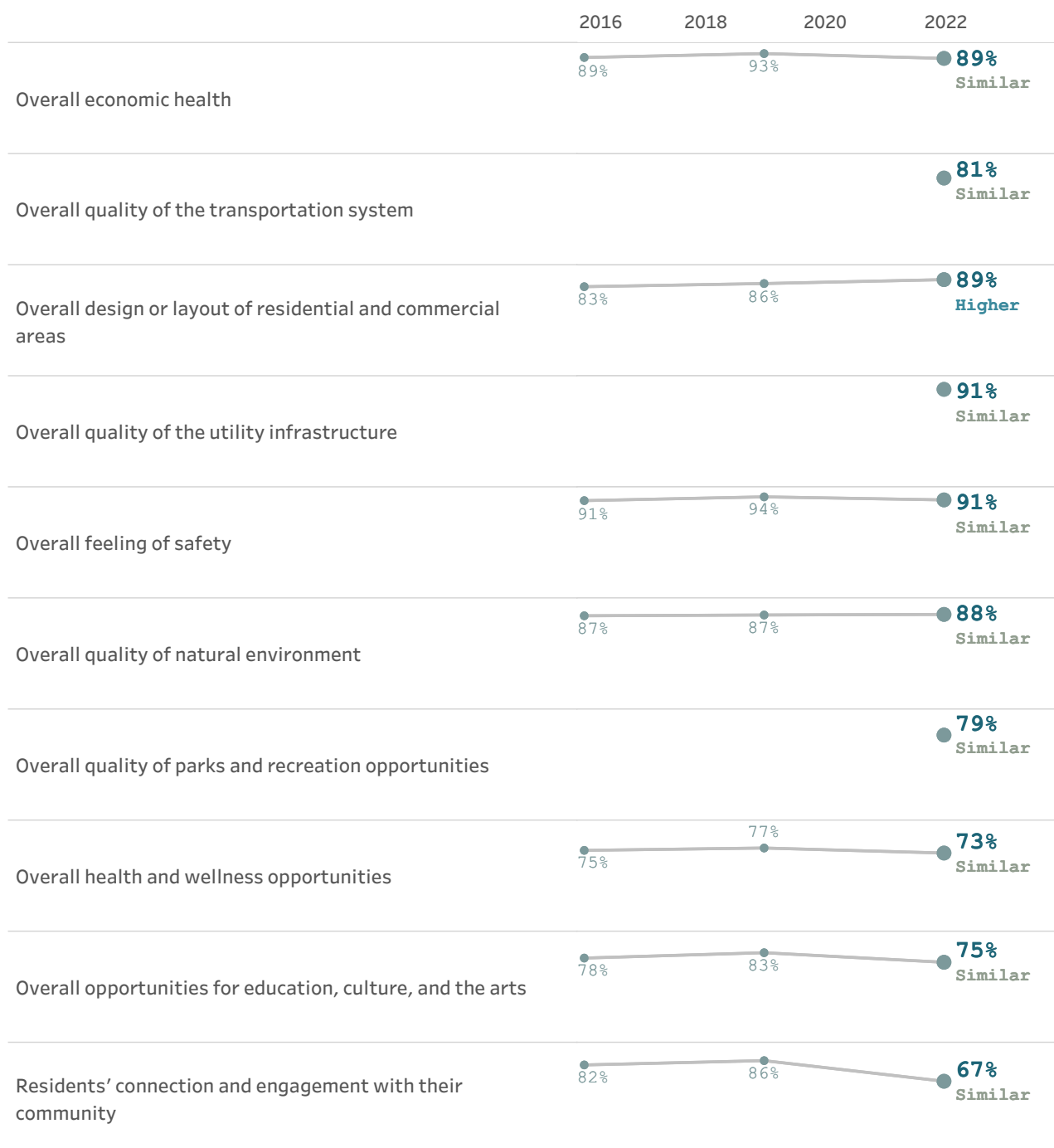
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.

(% essential or very important)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

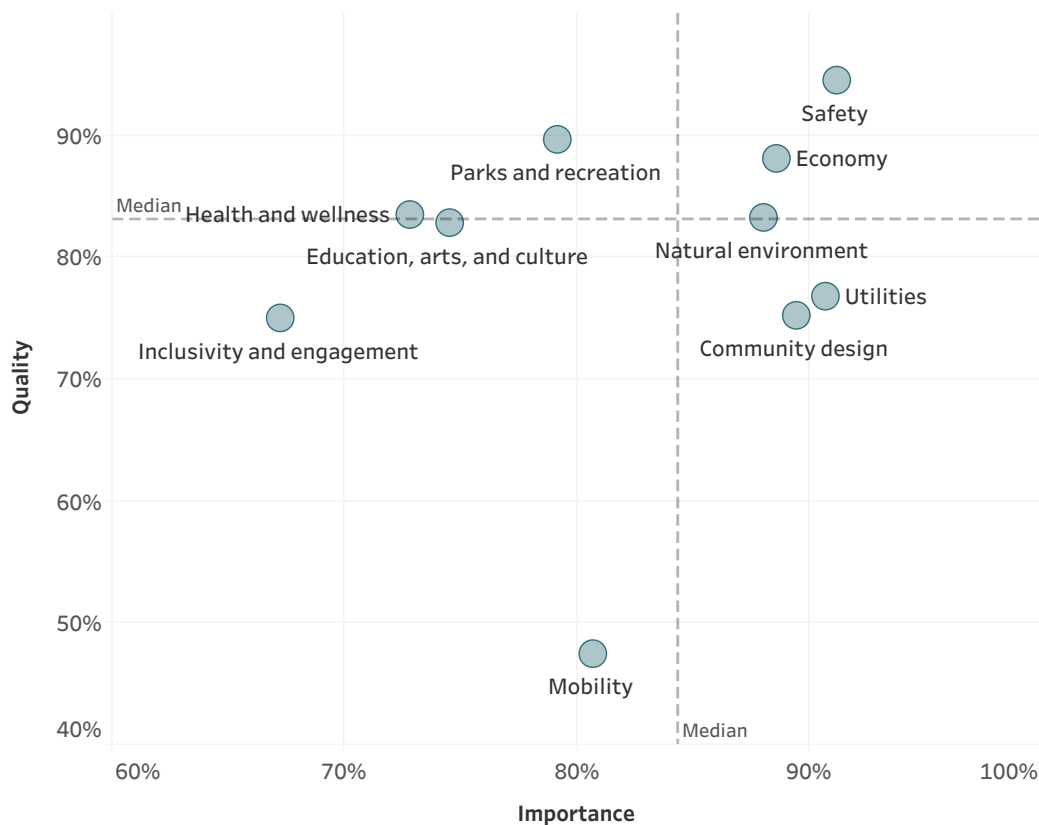
## Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 83% or more of respondents were considered of “higher quality” and those with ratings lower than 83% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 84% or more of respondents. Services were rated as “less important” if they received a rating of less than 84%. This classification uses the median ratings for quality and importance to divide the services in half.

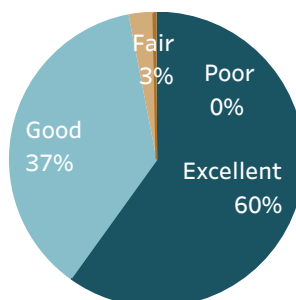
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



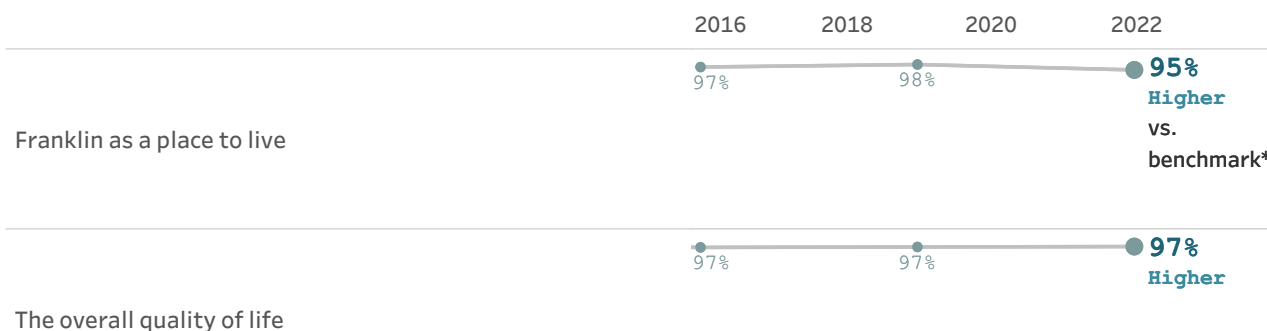
## Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

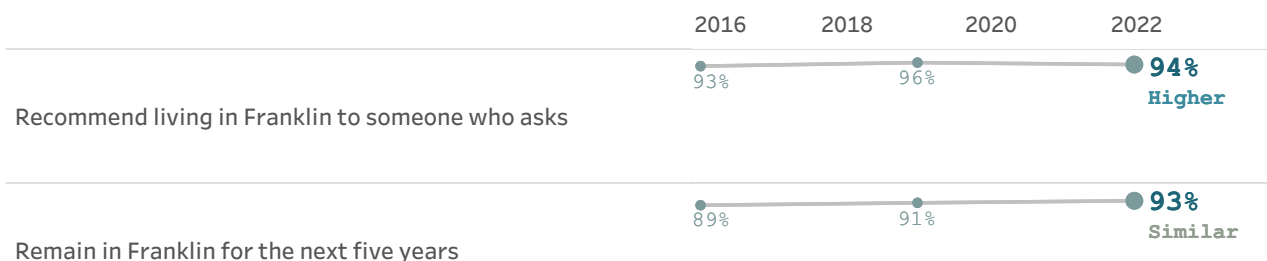
The overall quality of life in Franklin, 2022



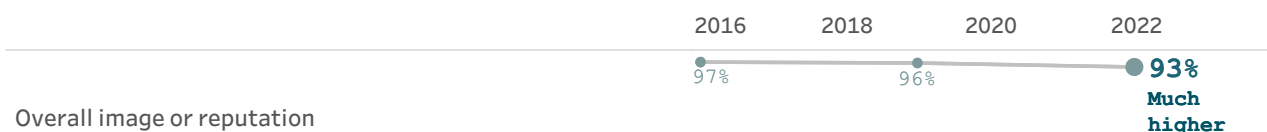
Please rate each of the following aspects of quality of life in Franklin.  
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.  
(% very or somewhat likely)



Please rate each of the following in the Franklin community.  
(% excellent or good)

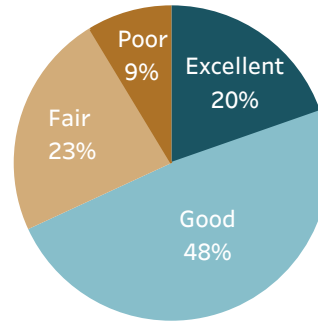


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

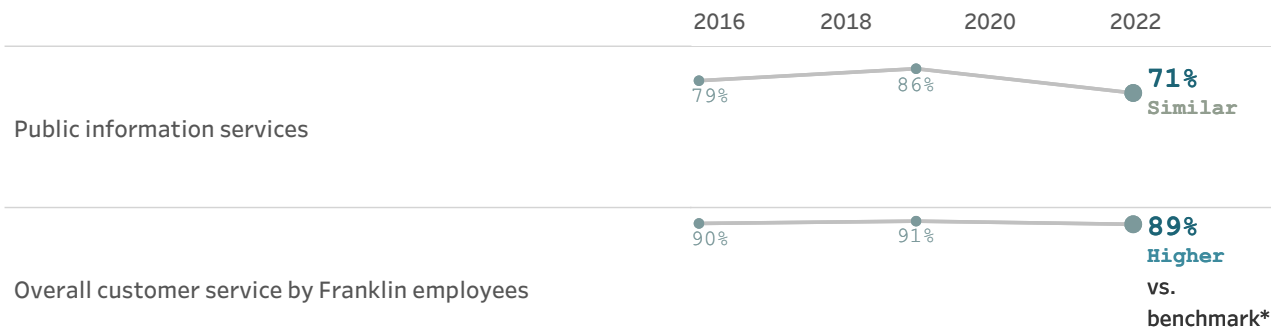
## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

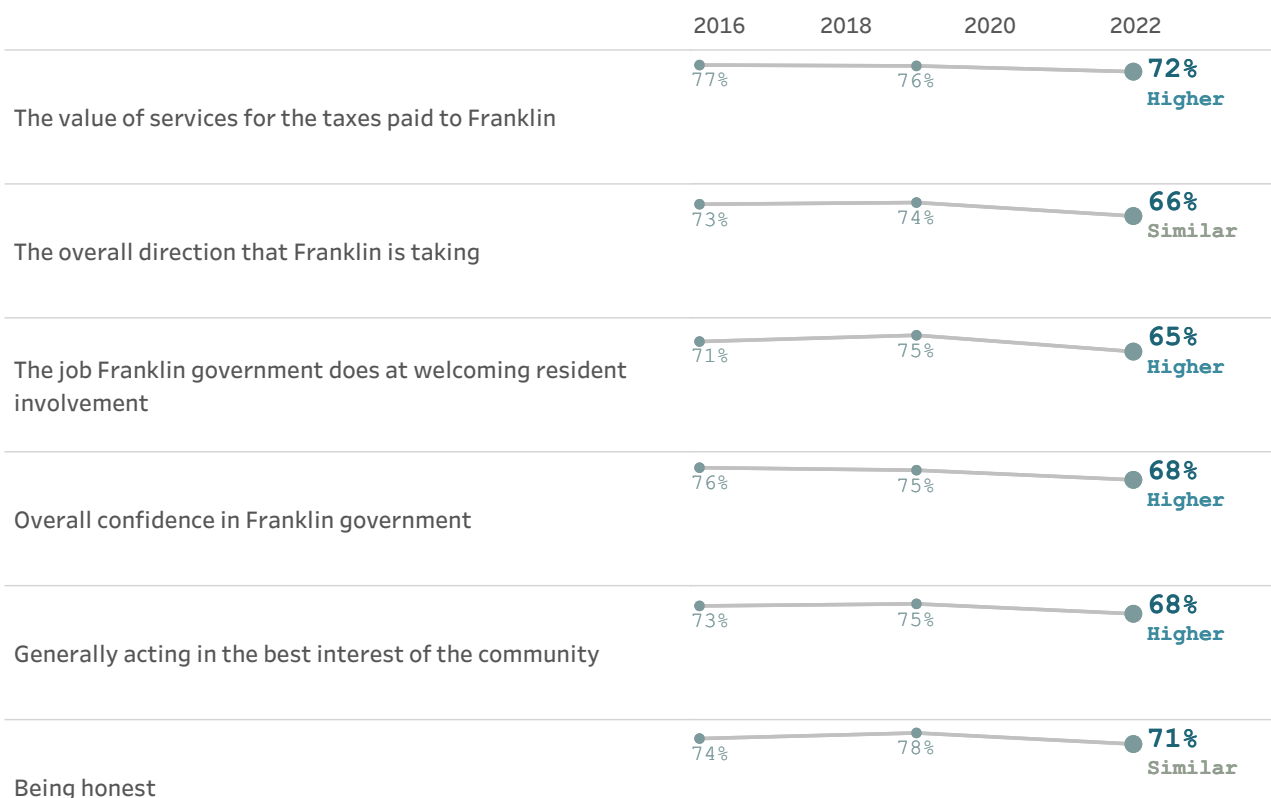
Overall confidence in Franklin government, 2022



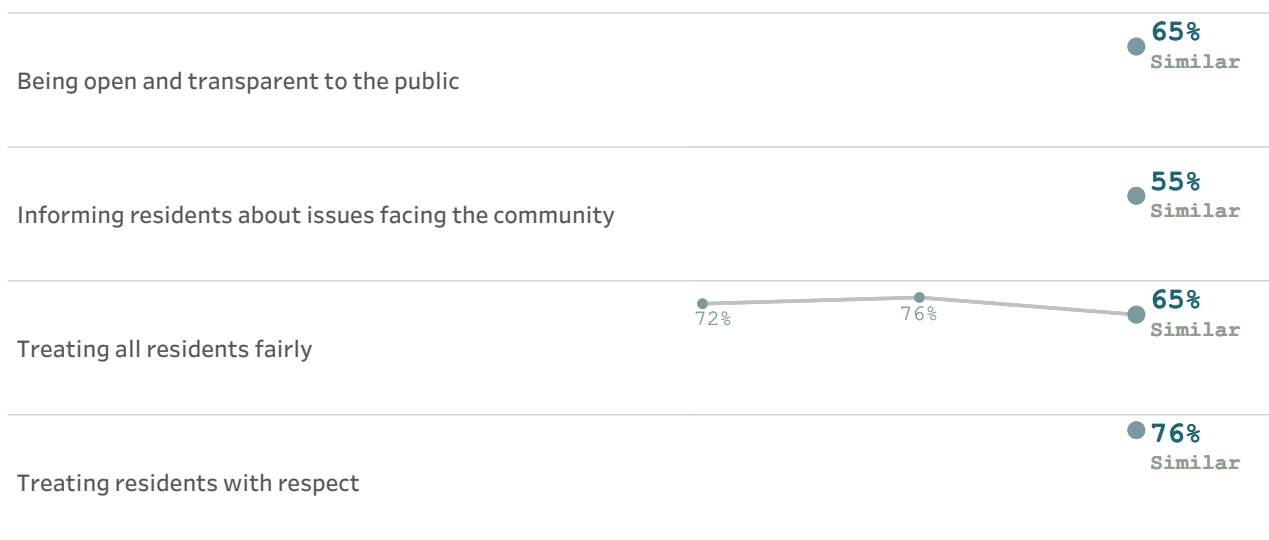
Please rate the quality of each of the following services in Franklin.  
(% excellent or good)



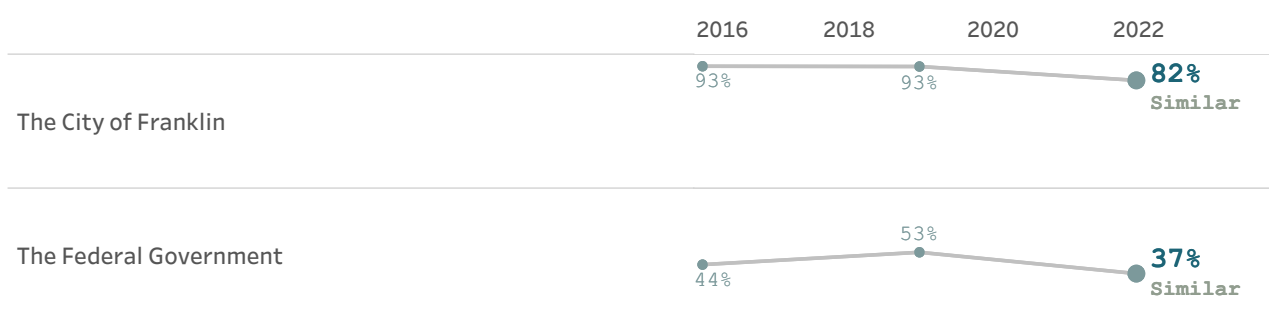
Please rate the following categories of Franklin government performance.  
(% excellent or good)







Overall, how would you rate the quality of the services provided by each of the following?  
(% excellent or good)

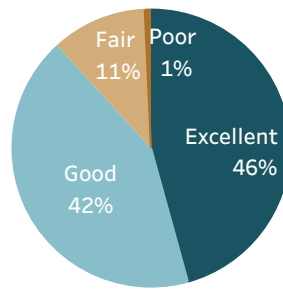


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

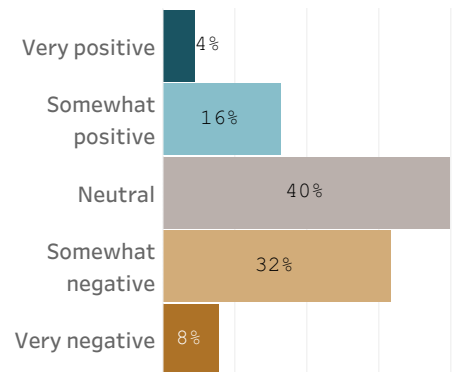
## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

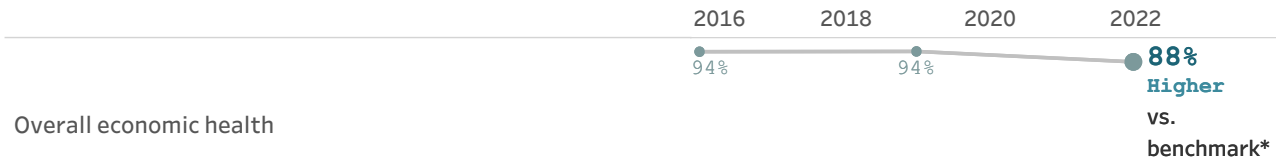
Overall economic health of Franklin, 2022



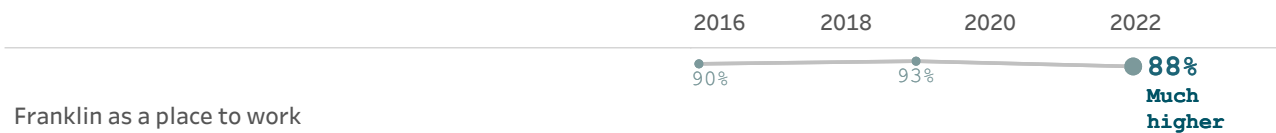
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



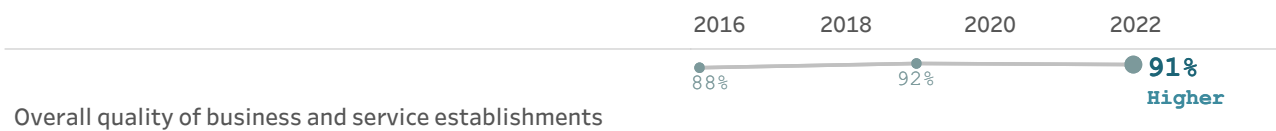
Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)

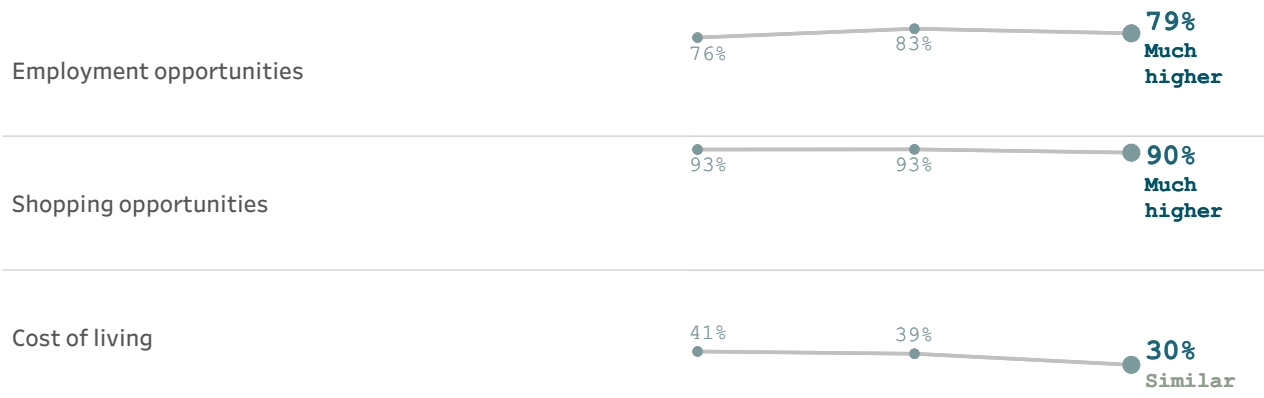


Please rate each of the following aspects of quality of life in Franklin.  
(% excellent or good)

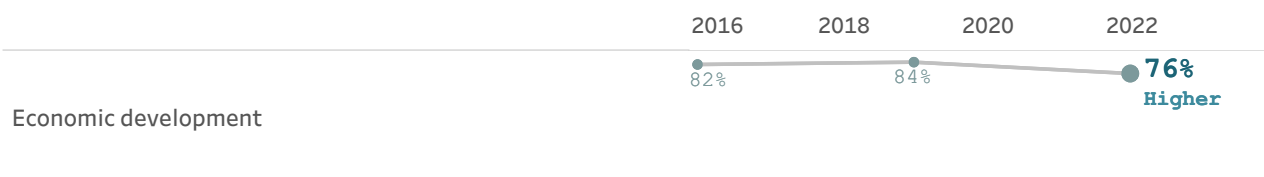


Please rate each of the following in the Franklin community.  
(% excellent or good)





Please rate the quality of each of the following services in Franklin.  
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:  
(% very or somewhat positive)

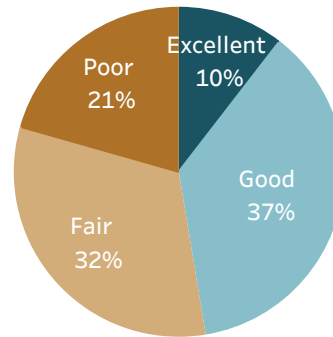


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

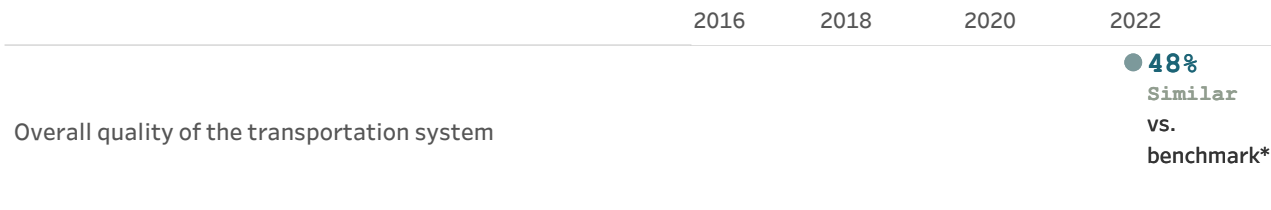
## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

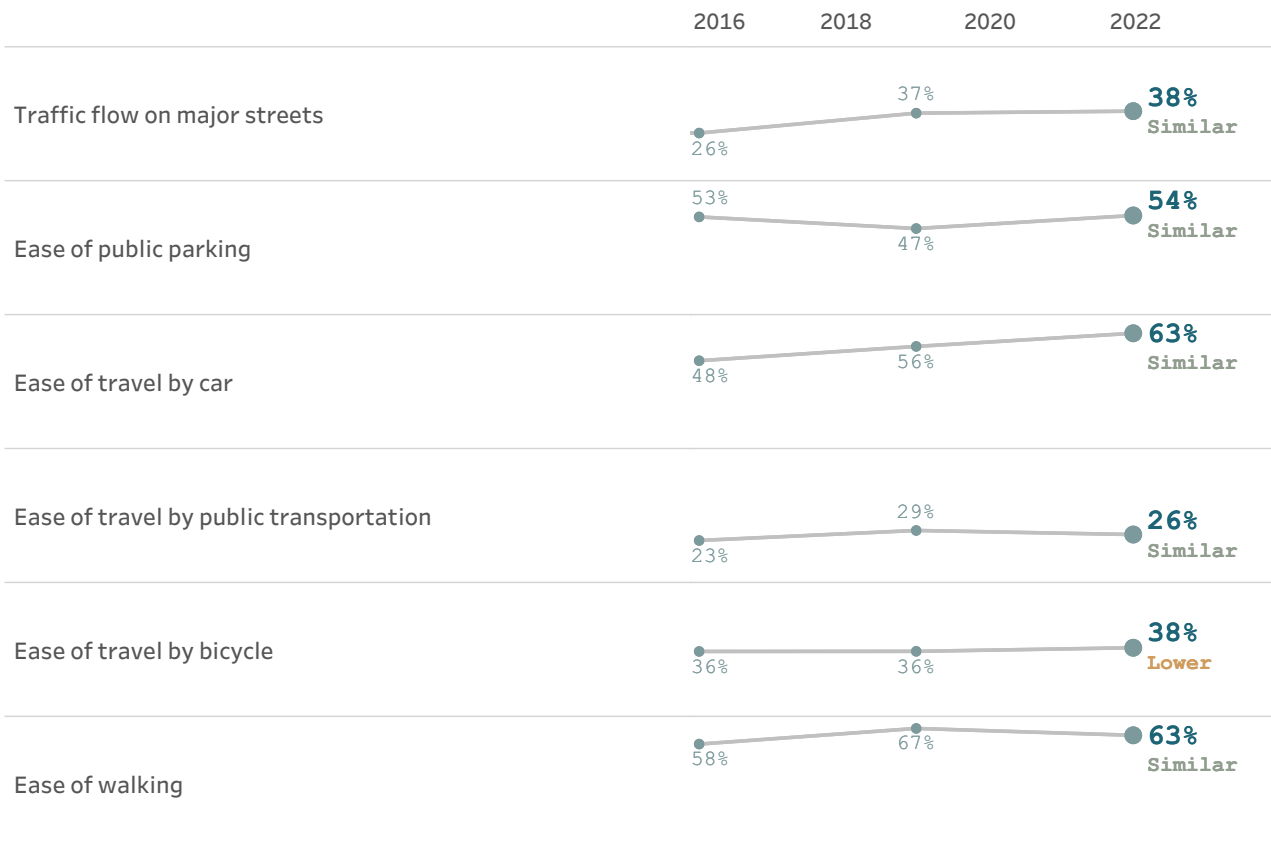
Overall quality of the transportation system in Franklin, 2022



Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)

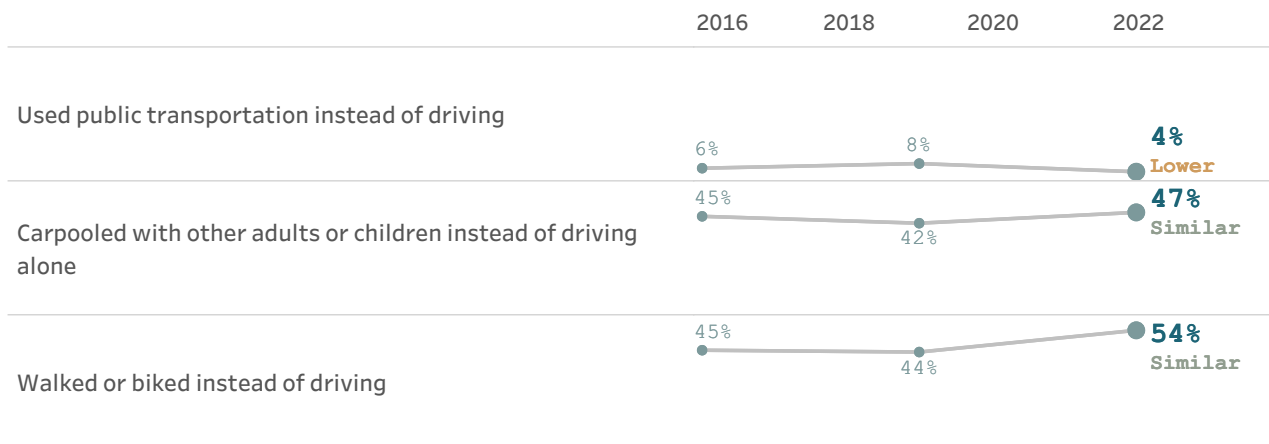


Please also rate each of the following in the Franklin community.  
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Franklin.

(% excellent or good)

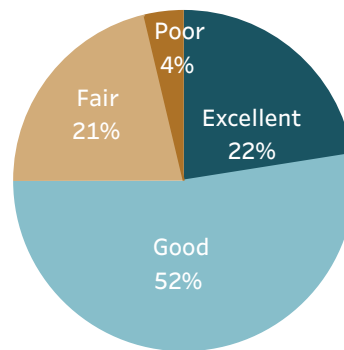


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

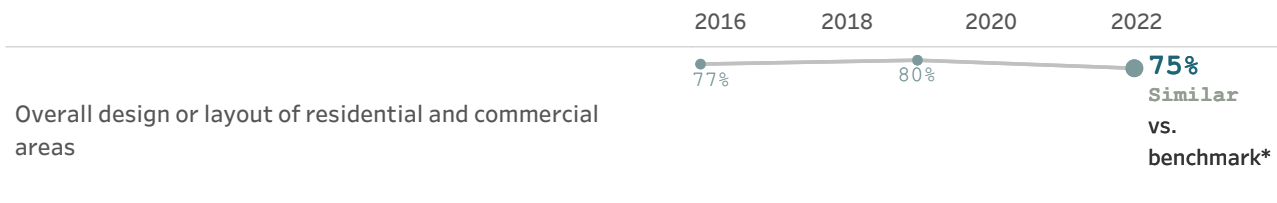
## Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

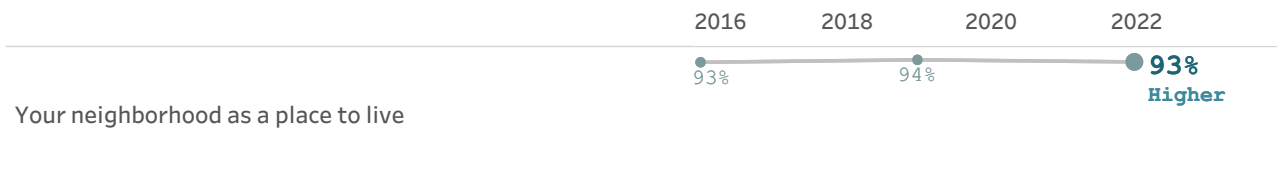
Overall design or layout of Franklin's residential and commercial areas, 2022



Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



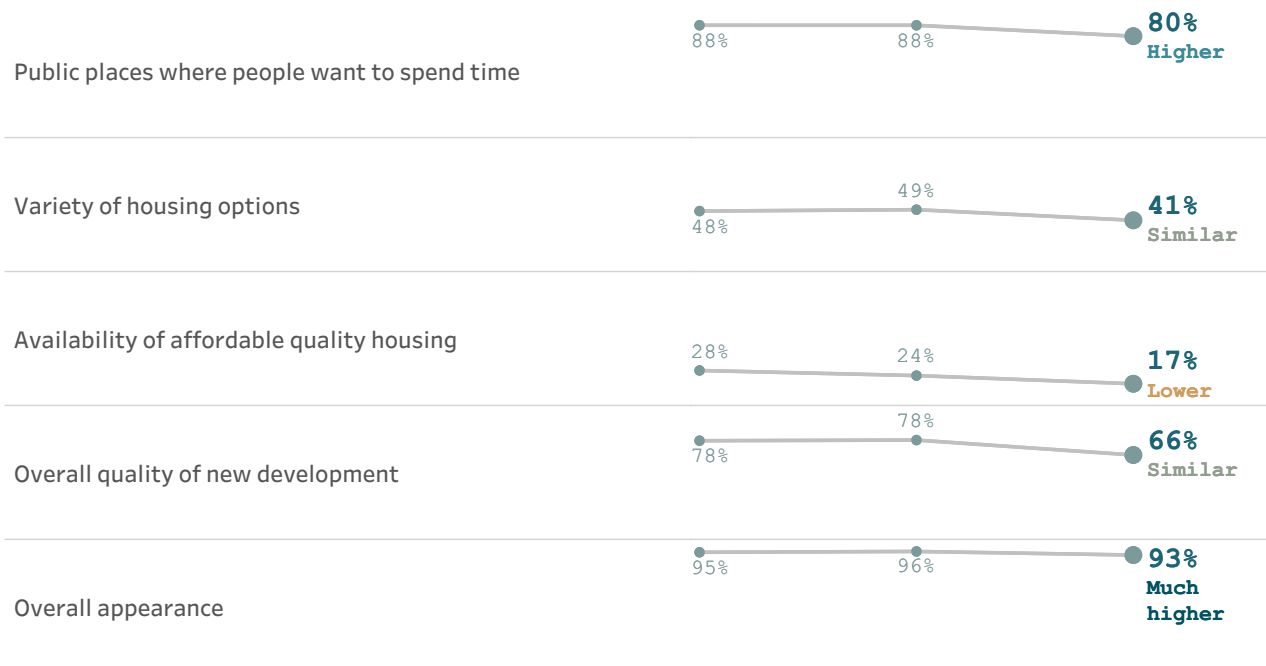
Please rate each of the following aspects of quality of life in Franklin.  
(% excellent or good)



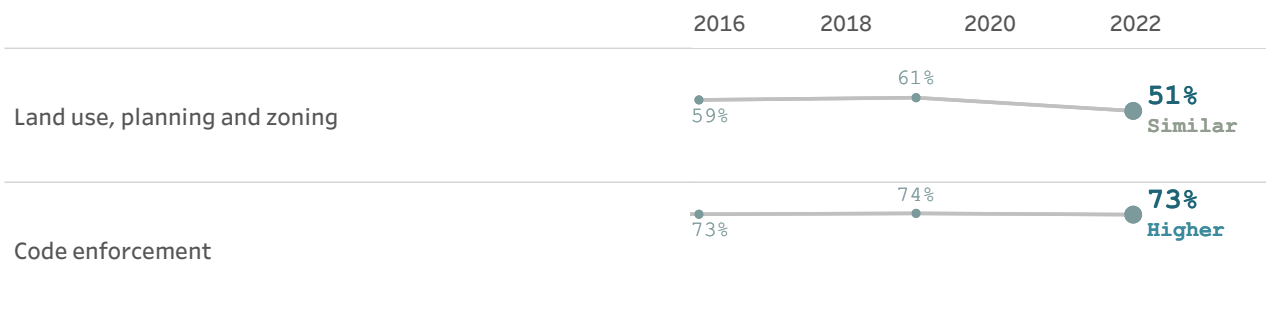
Please also rate each of the following in the Franklin community.  
(% excellent or good)







Please rate the quality of each of the following services in Franklin.  
(% excellent or good)

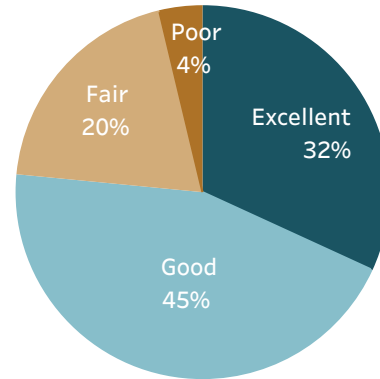


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

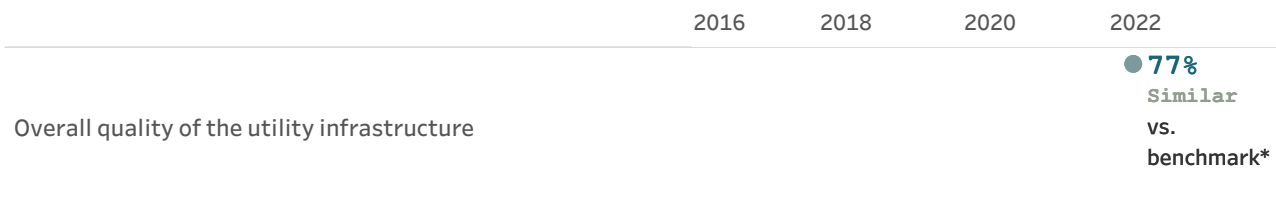
## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Franklin, 2022

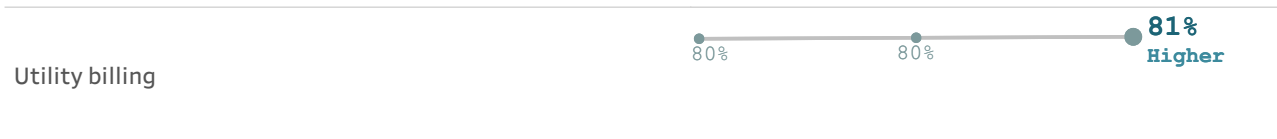


Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



Please rate the quality of each of the following services in Franklin.  
(% excellent or good)



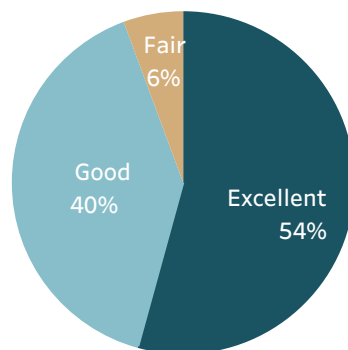


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

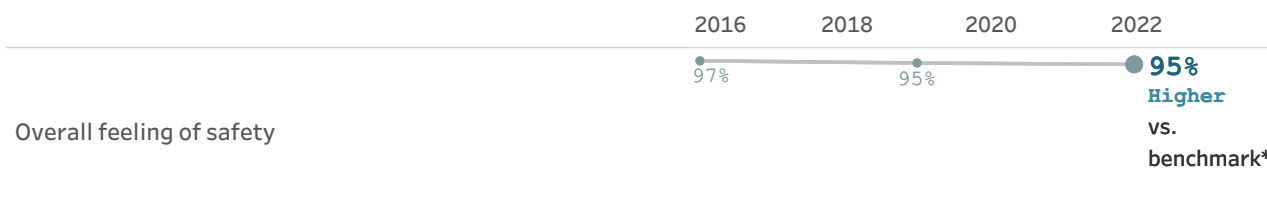
## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

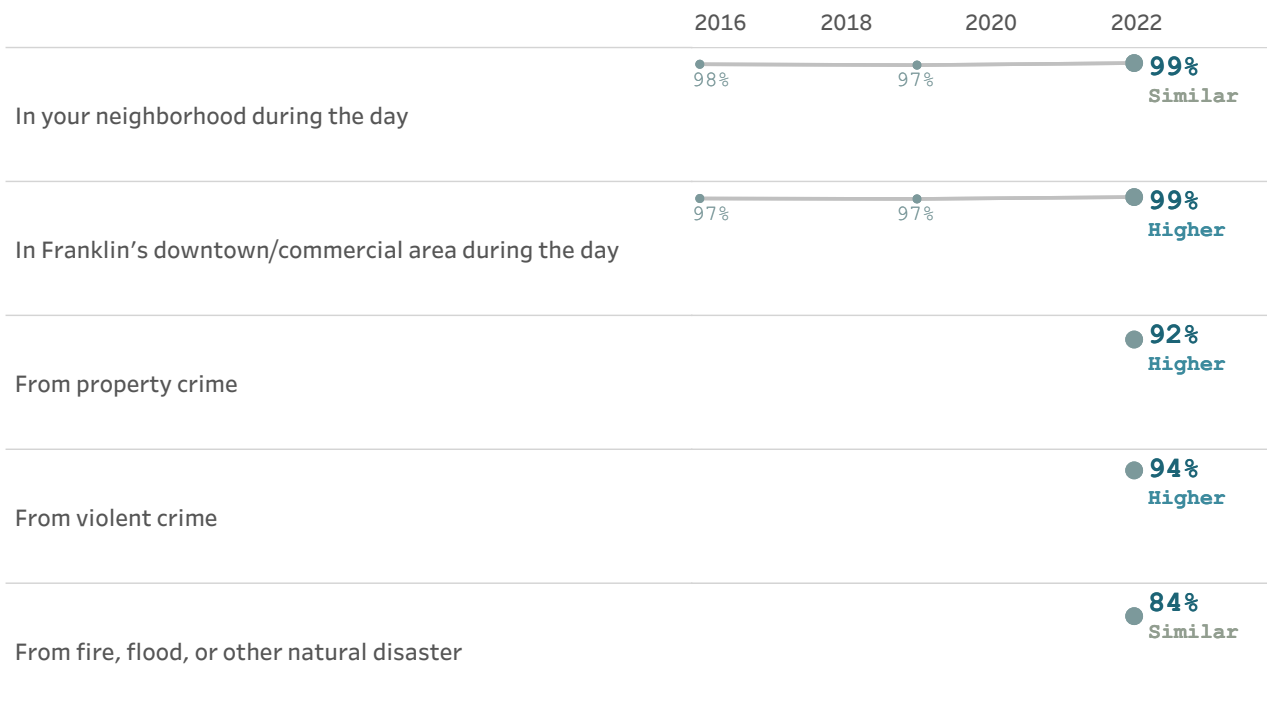
Overall feeling of safety in Franklin, 2022



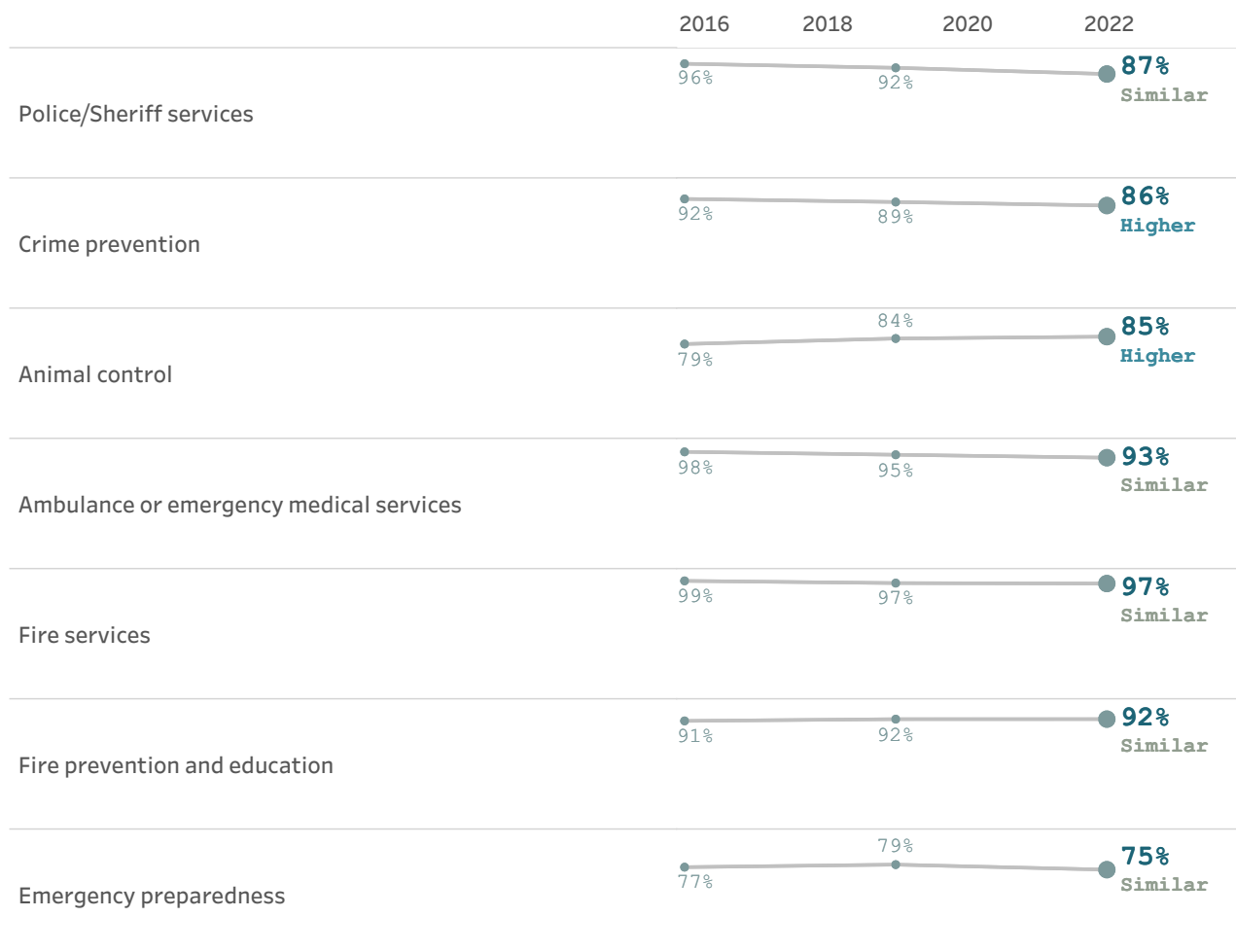
Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



Please rate how safe or unsafe you feel:  
(% very or somewhat safe)

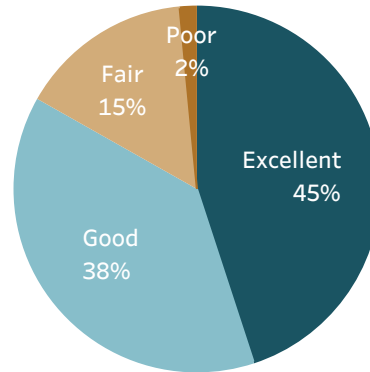


Please rate the quality of each of the following services in Franklin.  
 (% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

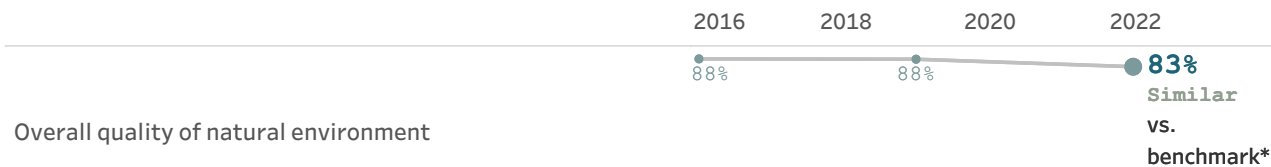
Overall quality of natural environment in Franklin, 2022



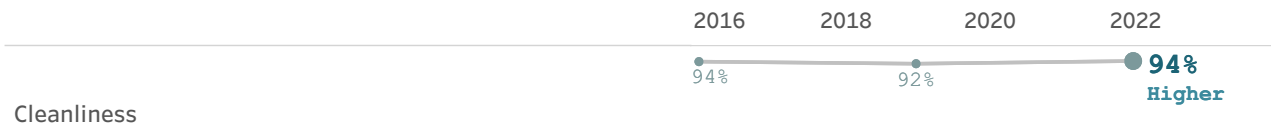
## Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

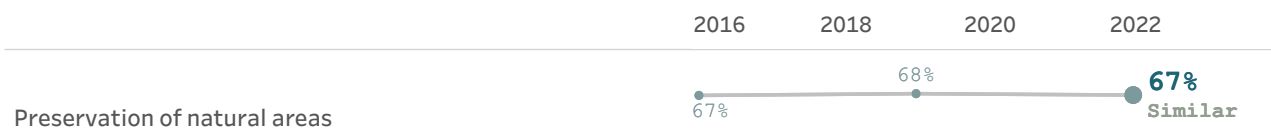
Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



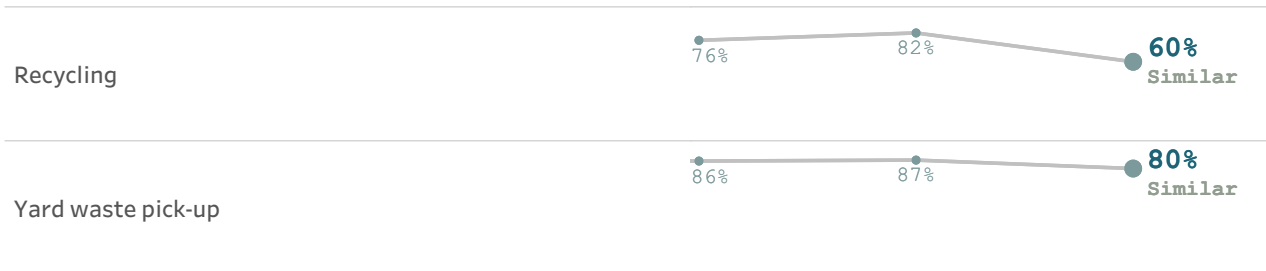
Please also rate each of the following in the Franklin community.  
(% excellent or good)



Please rate the quality of each of the following services in Franklin.  
(% excellent or good)







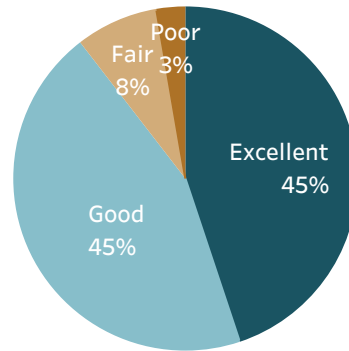
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2022

## Parks and recreation

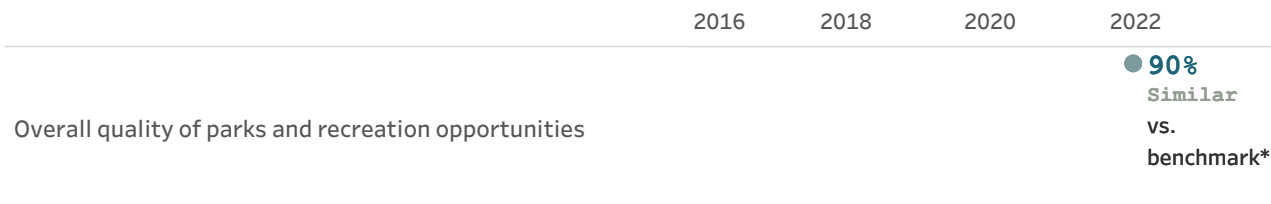
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



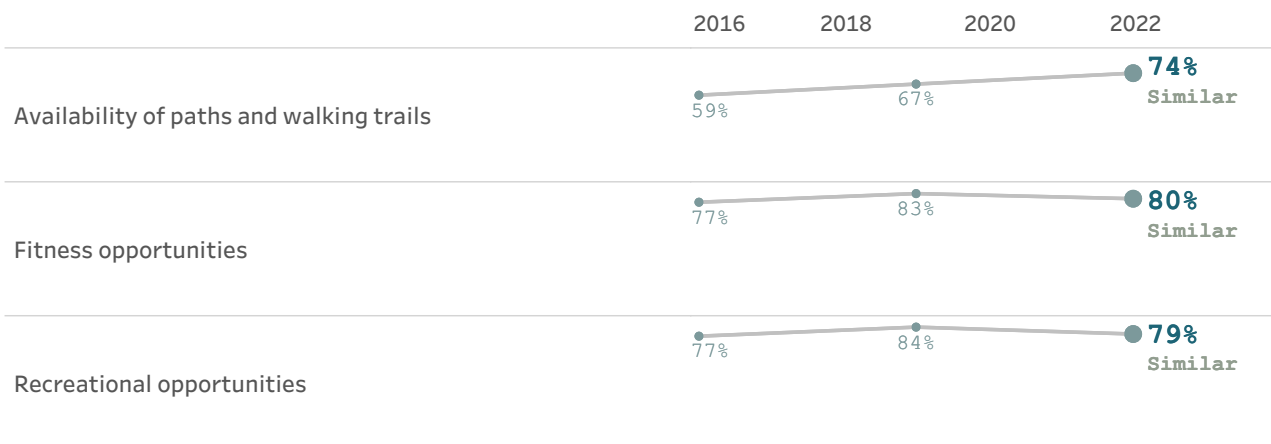
Please rate each of the following characteristics as they relate to Franklin as a whole.

(% excellent or good)



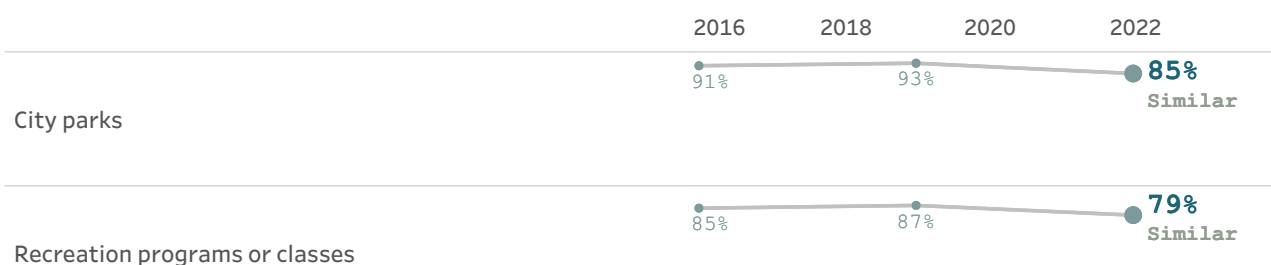
Please also rate each of the following in the Franklin community.

(% excellent or good)



Please rate the quality of each of the following services in Franklin.

(% excellent or good)



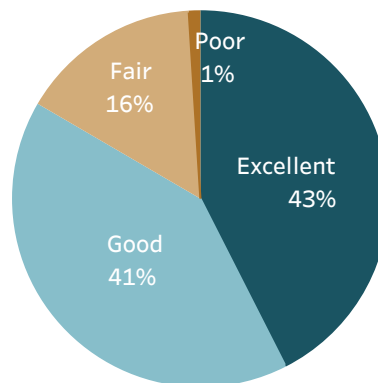


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

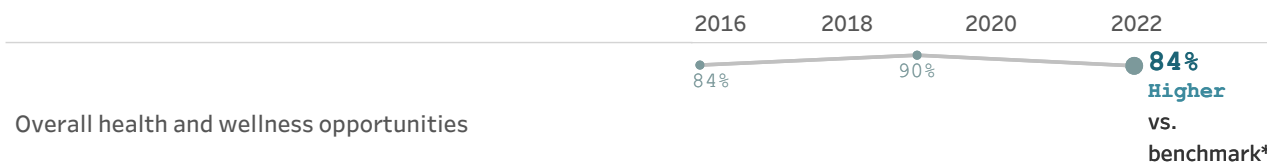
## Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

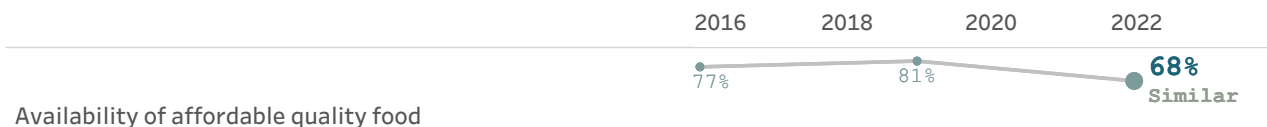
Overall health and wellness opportunities in Franklin, 2022



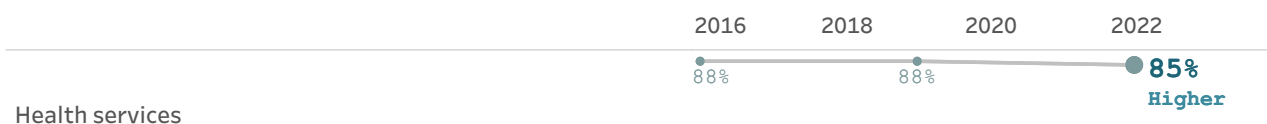
Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



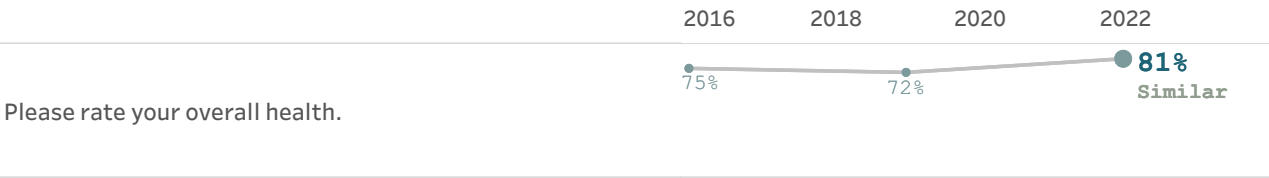
Please also rate each of the following in the Franklin community.  
(% excellent or good)



Please rate the quality of each of the following services in Franklin.  
(% excellent or good)



Please rate your overall health.  
(% excellent or very good)

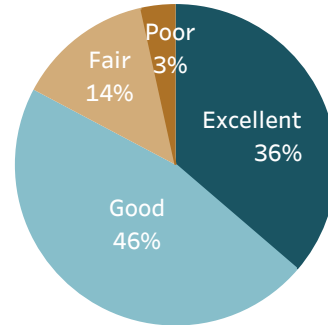


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

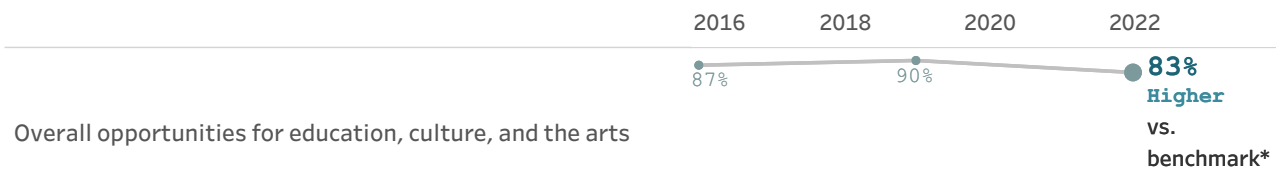
## Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

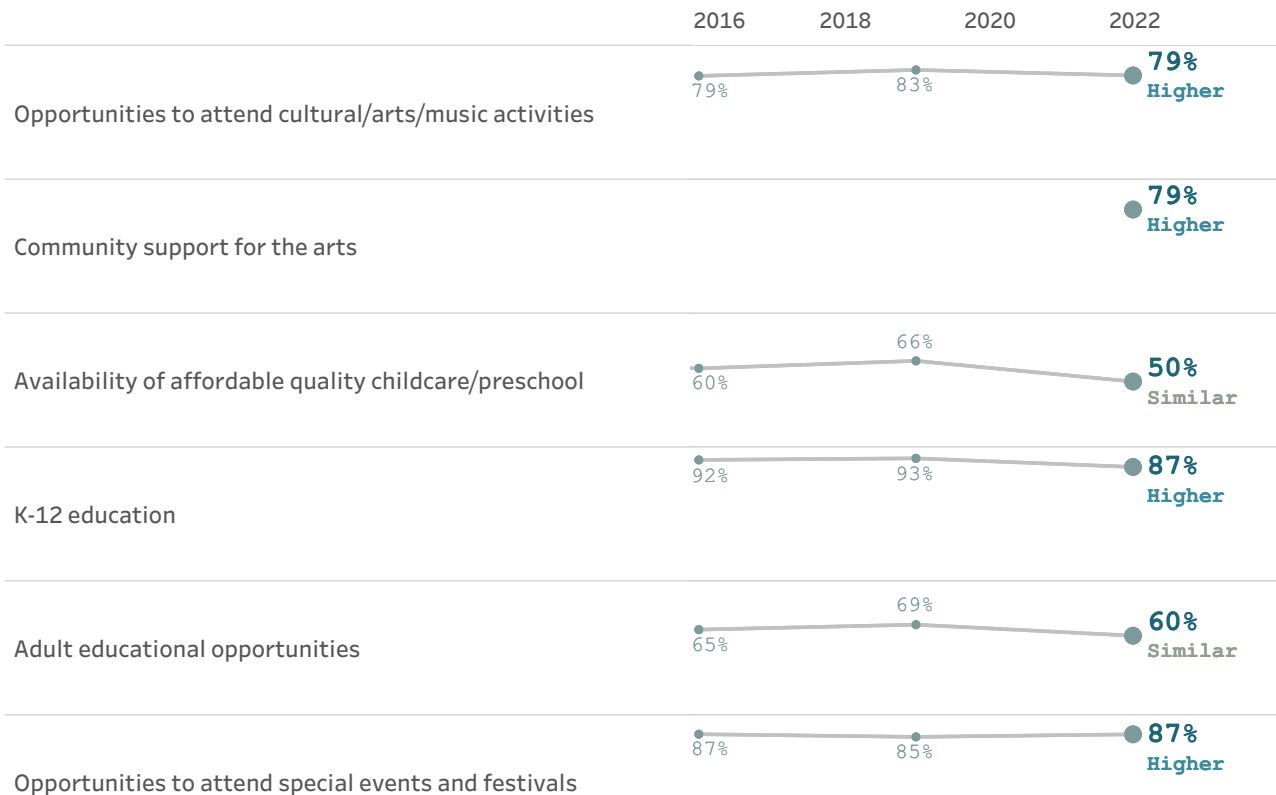
Overall opportunities for education, culture and the arts, 2022



Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)

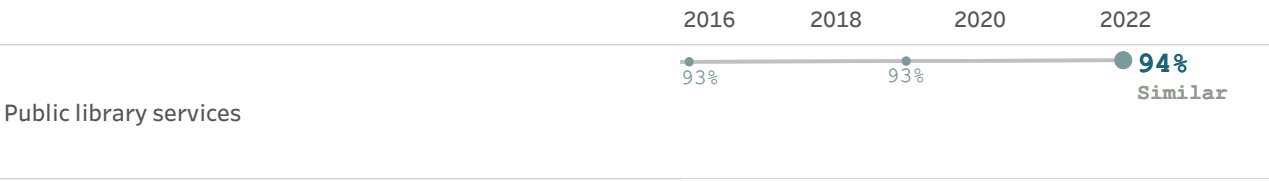


Please also rate each of the following in the Franklin community.  
(% excellent or good)



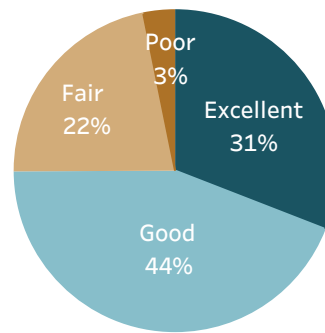


Please rate the quality of each of the following services in Franklin.  
(% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

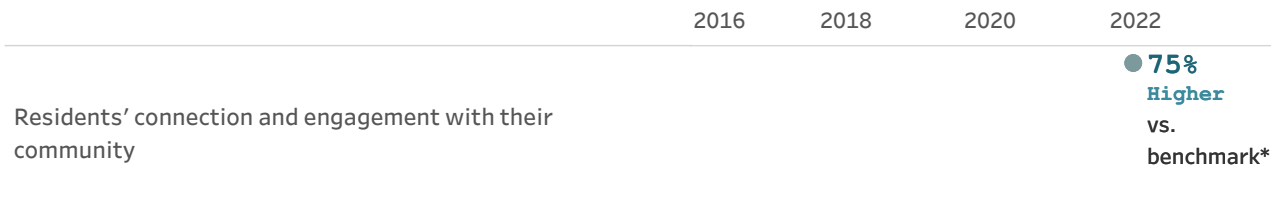
Residents' connection and engagement with their community, 2022



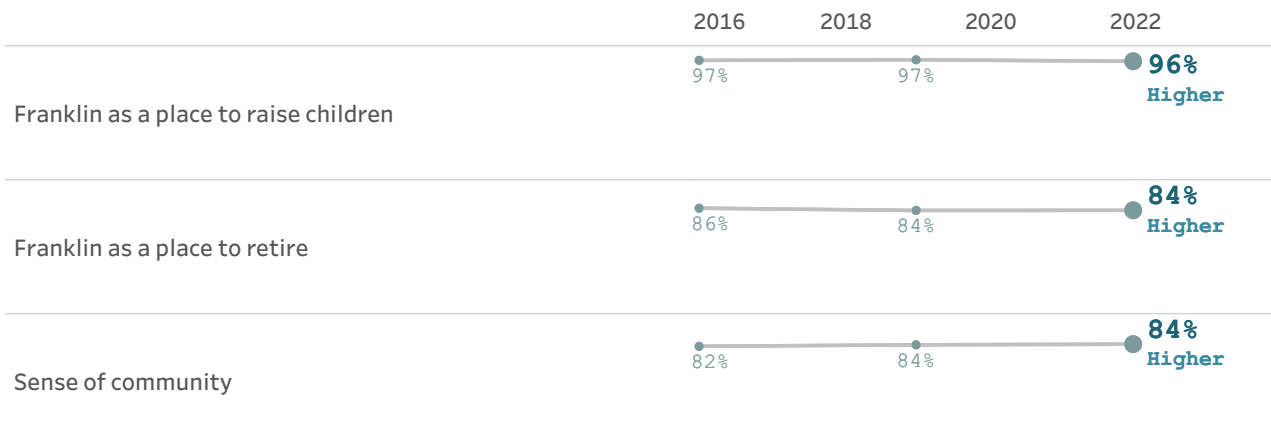
## Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

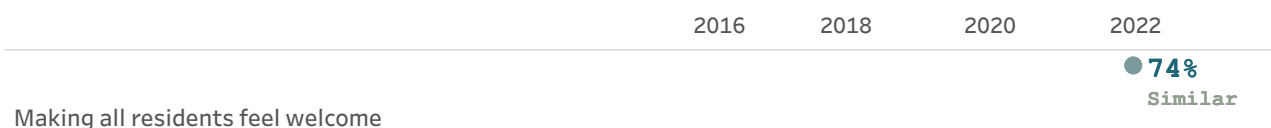
Please rate each of the following characteristics as they relate to Franklin as a whole.  
(% excellent or good)



Please rate each of the following aspects of quality of life in Franklin.  
(% excellent or good)

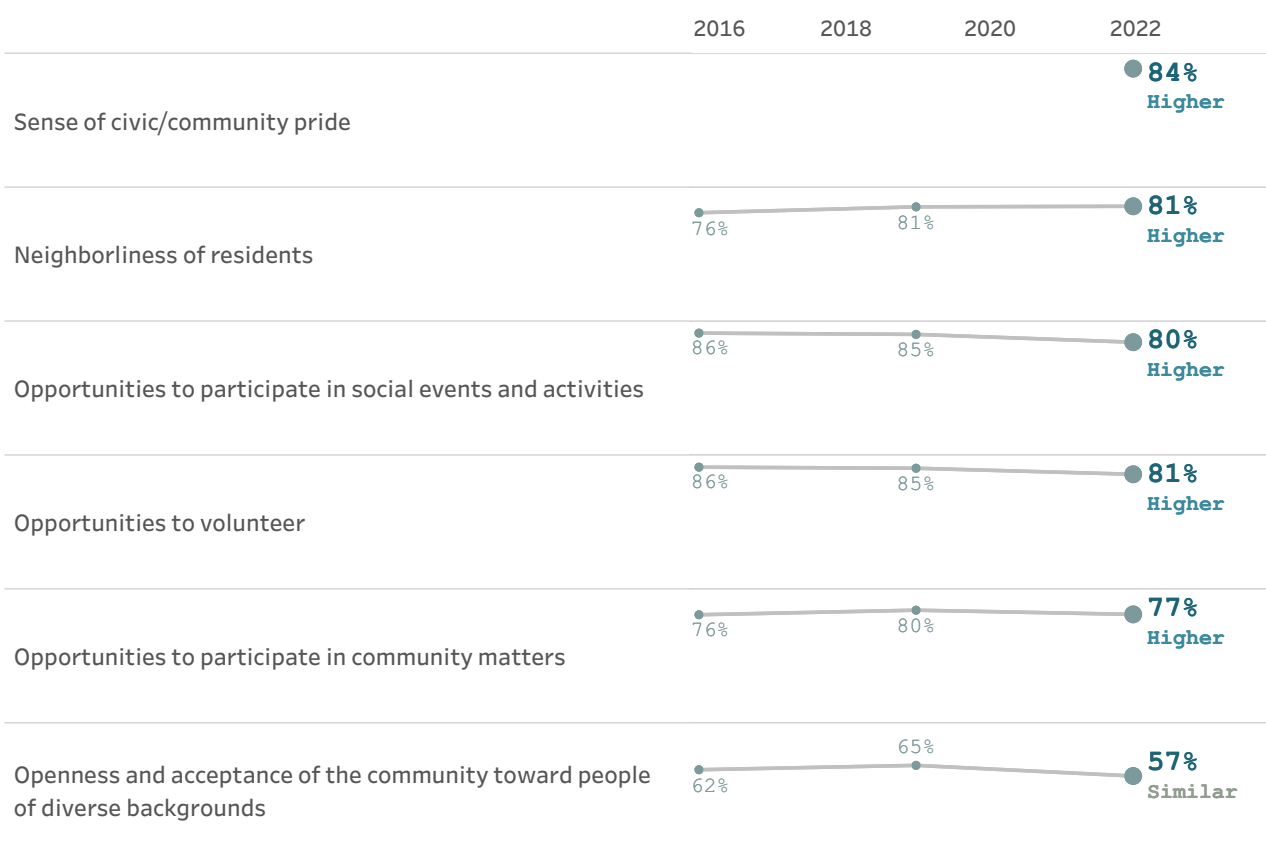


Please rate the job you feel the Franklin community does at each of the following.  
(% excellent or good)



|                                                       |                |
|-------------------------------------------------------|----------------|
| Attracting people from diverse backgrounds            | 54%<br>Similar |
| Valuing/respecting residents from diverse backgrounds | 59%<br>Similar |
| Taking care of vulnerable residents                   | 60%<br>Similar |

Please also rate each of the following in the Franklin community.  
(% excellent or good)

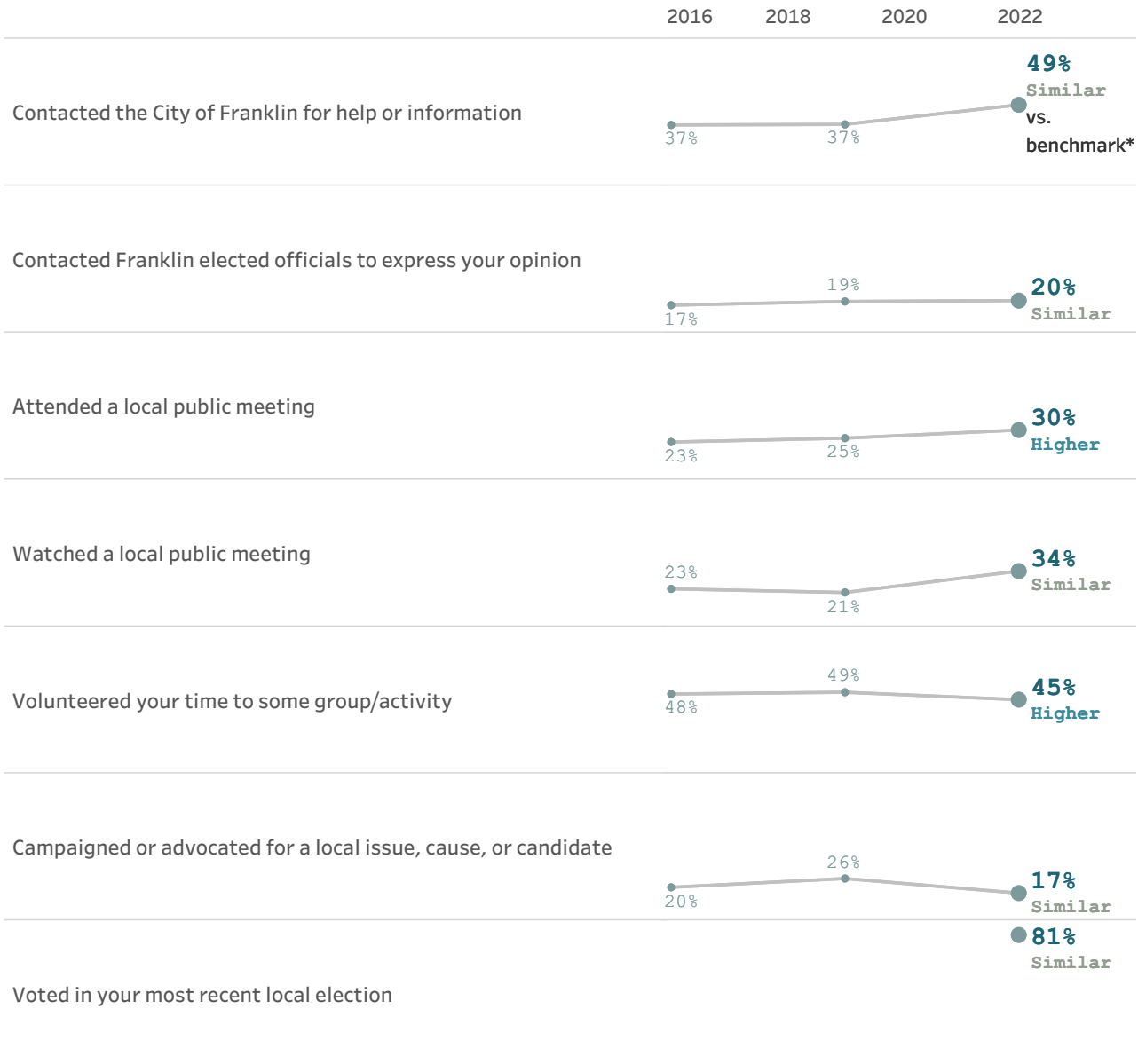


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

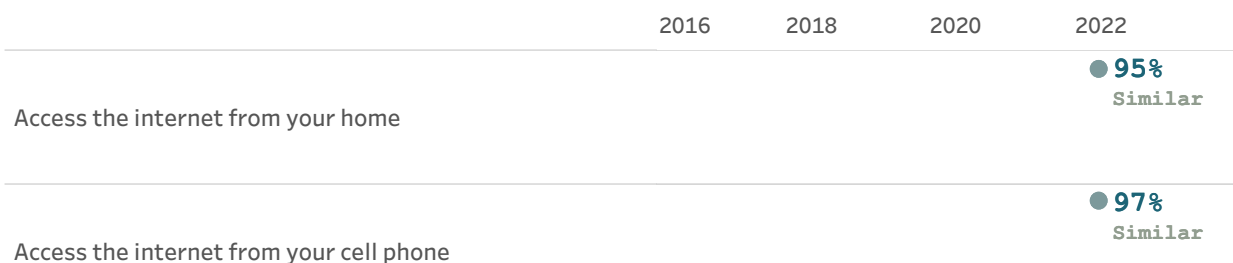
## Residents' participation levels

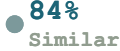
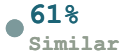
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



In general, how many times do you:  
(% a few times a week or more)



|                            |                                                                                     |
|----------------------------|-------------------------------------------------------------------------------------|
| Visit social media sites   |  |
| Use or check email         |  |
| Share your opinions online |  |
| Shop online                |  |

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

|                                                                                                                            |                              | Include "don't know" |             |     |
|----------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------|-------------|-----|
|                                                                                                                            |                              | No                   | % positive  |     |
| Please rate your level of satisfaction with the City of Franklin's management of growth:                                   | Very satisfied               | <div></div>          | 26%         |     |
|                                                                                                                            | Somewhat satisfied           | <div></div>          | 50%         |     |
|                                                                                                                            | Somewhat dissatisfied        | <div></div>          | 17%         |     |
|                                                                                                                            | Very dissatisfied            | <div></div>          | 7%          |     |
| Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities. | Regional transit             | Essential            | <div></div> | 24% |
|                                                                                                                            |                              | Very important       | <div></div> | 37% |
|                                                                                                                            |                              | Somewhat important   | <div></div> | 31% |
|                                                                                                                            |                              | Not at all important | <div></div> | 9%  |
|                                                                                                                            | Affordable/workforce housing | Essential            | <div></div> | 42% |
|                                                                                                                            |                              | Very important       | <div></div> | 31% |
|                                                                                                                            |                              | Somewhat important   | <div></div> | 17% |
|                                                                                                                            |                              | Not at all important | <div></div> | 11% |
|                                                                                                                            | Greenway connectivity        | Essential            | <div></div> | 21% |
|                                                                                                                            |                              | Very important       | <div></div> | 40% |
|                                                                                                                            |                              | Somewhat important   | <div></div> | 34% |
|                                                                                                                            |                              | Not at all important | <div></div> | 5%  |
|                                                                                                                            | Retail/entertainment options | Essential            | <div></div> | 18% |
|                                                                                                                            |                              | Very important       | <div></div> | 34% |
|                                                                                                                            |                              | Somewhat important   | <div></div> | 40% |
|                                                                                                                            |                              | Not at all important | <div></div> | 8%  |
|                                                                                                                            | Public art                   | Essential            | <div></div> | 10% |
|                                                                                                                            |                              | Very important       | <div></div> | 25% |
|                                                                                                                            |                              | Somewhat important   | <div></div> | 46% |
|                                                                                                                            |                              | Not at all important | <div></div> | 19% |



## Open-ended questions

Franklin included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

### Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

|                              |     |
|------------------------------|-----|
| Managing Growth/Development  | 31% |
| Affordable housing           | 22% |
| Infrastructure/Roads         | 11% |
| Cost of living/Affordability | 10% |
| Diversity/Inclusiveness      | 7%  |
| Schools/Education            | 6%  |
| Natural Environment/Flooding | 4%  |
| Other                        | 3%  |
| N/A                          | 2%  |
| Crime/Police                 | 2%  |
| City services                | 1%  |

## National benchmark tables

This table contains the comparisons of Franklin's results to those from other communities. The first column shows the comparison of Franklin's rating to the benchmark. Franklin's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Franklin residents is statistically similar to or different than the benchmark. The second column is Franklin's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Franklin's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Franklin's result -- that is what percent of surveyed communities had a lower rating than Franklin.

|                                                                                          |                                                              |             | % positive | Rank | Number of communities | Percentile |
|------------------------------------------------------------------------------------------|--------------------------------------------------------------|-------------|------------|------|-----------------------|------------|
| Please rate each of the following aspects of quality of life in Franklin.                | Franklin as a place to live                                  | Higher      | 95%        | 15   | 366                   | 96         |
|                                                                                          | Your neighborhood as a place to live                         | Higher      | 93%        | 8    | 318                   | 97         |
|                                                                                          | Franklin as a place to raise children                        | Higher      | 96%        | 7    | 370                   | 98         |
|                                                                                          | Franklin as a place to work                                  | Much higher | 88%        | 5    | 361                   | 98         |
|                                                                                          | Franklin as a place to visit                                 | Much higher | 90%        | 19   | 319                   | 94         |
|                                                                                          | Franklin as a place to retire                                | Higher      | 84%        | 18   | 366                   | 95         |
|                                                                                          | The overall quality of life                                  | Higher      | 97%        | 7    | 391                   | 98         |
|                                                                                          | Sense of community                                           | Higher      | 84%        | 7    | 318                   | 98         |
| Please rate each of the following characteristics as they relate to Franklin as a whole. | Overall economic health                                      | Higher      | 88%        | 10   | 306                   | 97         |
|                                                                                          | Overall quality of the transportation system                 | Similar     | 48%        | 124  | 203                   | 39         |
|                                                                                          | Overall design or layout of residential and commercial areas | Similar     | 75%        | 43   | 299                   | 85         |
|                                                                                          | Overall quality of the utility infrastructure                | Similar     | 77%        | 37   | 198                   | 81         |
|                                                                                          | Overall feeling of safety                                    | Higher      | 95%        | 31   | 356                   | 91         |
|                                                                                          | Overall quality of natural environment                       | Similar     | 83%        | 73   | 308                   | 76         |
|                                                                                          | Overall quality of parks and recreation opportunities        | Similar     | 90%        | 44   | 203                   | 78         |
|                                                                                          | Overall health and wellness opportunities                    | Higher      | 84%        | 33   | 301                   | 89         |
|                                                                                          | Overall opportunities for education, culture, and the arts   | Higher      | 83%        | 36   | 303                   | 88         |
|                                                                                          | Residents' connection and engagement with their community    | Higher      | 75%        | 8    | 200                   | 96         |
| Please indicate how likely or unlikely you are to do each of the following.              | Recommend living in Franklin to someone who asks             | Higher      | 94%        | 46   | 310                   | 85         |

|                                                                                           |                                                        |             |     |     |     |    |
|-------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------|-----|-----|-----|----|
| <b>Please indicate how likely or unlikely you are to do each of the following.</b>        | Remain in Franklin for the next five years             | Similar     | 93% | 18  | 307 | 94 |
|                                                                                           |                                                        |             |     |     |     |    |
| <b>Please rate how safe or unsafe you feel:</b>                                           | In your neighborhood during the day                    | Similar     | 99% | 32  | 337 | 90 |
|                                                                                           | In Franklin's downtown/commercial area during the day  | Higher      | 99% | 22  | 321 | 93 |
|                                                                                           | From property crime                                    | Higher      | 92% | 19  | 208 | 91 |
|                                                                                           | From violent crime                                     | Higher      | 94% | 27  | 208 | 87 |
|                                                                                           | From fire, flood, or other natural disaster            | Similar     | 84% | 106 | 198 | 46 |
| <b>Please rate the job you feel the Franklin community does at each of the following.</b> | Making all residents feel welcome                      | Similar     | 74% | 37  | 206 | 82 |
|                                                                                           | Attracting people from diverse backgrounds             | Similar     | 54% | 141 | 203 | 31 |
|                                                                                           | Valuing/respecting residents from diverse backgrounds  | Similar     | 59% | 126 | 204 | 38 |
|                                                                                           | Taking care of vulnerable residents                    | Similar     | 60% | 77  | 200 | 62 |
| <b>Please rate each of the following in the Franklin community.</b>                       | Overall quality of business and service establishments | Higher      | 91% | 2   | 308 | 99 |
|                                                                                           | Variety of business and service establishments         | Much higher | 85% | 5   | 201 | 98 |
|                                                                                           | Vibrancy of downtown/commercial area                   | Much higher | 91% | 2   | 287 | 99 |
|                                                                                           | Employment opportunities                               | Much higher | 79% | 2   | 322 | 99 |
|                                                                                           | Shopping opportunities                                 | Much higher | 90% | 9   | 313 | 97 |
|                                                                                           | Cost of living                                         | Similar     | 30% | 224 | 300 | 25 |
|                                                                                           | Overall image or reputation                            | Much higher | 93% | 6   | 361 | 98 |
| <b>Please also rate each of the following in the Franklin community.</b>                  | Traffic flow on major streets                          | Similar     | 38% | 236 | 333 | 29 |
|                                                                                           | Ease of public parking                                 | Similar     | 54% | 154 | 282 | 45 |
|                                                                                           | Ease of travel by car                                  | Similar     | 63% | 212 | 321 | 34 |
|                                                                                           | Ease of travel by public transportation                | Similar     | 26% | 190 | 282 | 32 |
|                                                                                           | Ease of travel by bicycle                              | Lower       | 38% | 245 | 323 | 24 |
|                                                                                           | Ease of walking                                        | Similar     | 63% | 191 | 324 | 41 |
|                                                                                           | Well-planned residential growth                        | Similar     | 50% | 86  | 202 | 57 |
|                                                                                           | Well-planned commercial growth                         | Higher      | 60% | 28  | 202 | 86 |
|                                                                                           | Well-designed neighborhoods                            | Similar     | 71% | 39  | 199 | 80 |

**Please also rate each of the following in the Franklin community.**

|                                                                       |             |     |     |     |    |
|-----------------------------------------------------------------------|-------------|-----|-----|-----|----|
| Preservation of the historical or cultural character of the community | Higher      | 83% | 3   | 198 | 98 |
| Public places where people want to spend time                         | Higher      | 80% | 26  | 294 | 91 |
| Variety of housing options                                            | Similar     | 41% | 202 | 306 | 34 |
| Availability of affordable quality housing                            | Lower       | 17% | 282 | 328 | 14 |
| Overall quality of new development                                    | Similar     | 66% | 49  | 318 | 84 |
| Overall appearance                                                    | Much higher | 93% | 7   | 340 | 98 |
| Cleanliness                                                           | Higher      | 94% | 10  | 329 | 97 |
| Water resources                                                       | Similar     | 57% | 99  | 182 | 46 |
| Air quality                                                           | Similar     | 87% | 87  | 294 | 70 |
| Availability of paths and walking trails                              | Similar     | 74% | 133 | 324 | 59 |
| Fitness opportunities                                                 | Similar     | 80% | 78  | 294 | 73 |
| Recreational opportunities                                            | Similar     | 79% | 79  | 315 | 75 |
| Availability of affordable quality food                               | Similar     | 68% | 113 | 289 | 61 |
| Availability of affordable quality health care                        | Similar     | 73% | 63  | 299 | 79 |
| Availability of preventive health services                            | Higher      | 78% | 45  | 285 | 84 |
| Availability of affordable quality mental health care                 | Similar     | 51% | 76  | 286 | 73 |
| Opportunities to attend cultural/arts/music activities                | Higher      | 79% | 19  | 311 | 94 |
| Community support for the arts                                        | Higher      | 79% | 14  | 199 | 93 |
| Availability of affordable quality childcare/preschool                | Similar     | 50% | 119 | 296 | 60 |
| K-12 education                                                        | Higher      | 87% | 37  | 299 | 87 |
| Adult educational opportunities                                       | Similar     | 60% | 82  | 291 | 72 |
| Sense of civic/community pride                                        | Higher      | 84% | 4   | 199 | 98 |
| Neighborliness of residents                                           | Higher      | 81% | 5   | 296 | 98 |
| Opportunities to participate in social events and activities          | Higher      | 80% | 12  | 303 | 96 |
| Opportunities to attend special events and festivals                  | Higher      | 87% | 7   | 300 | 98 |
| Opportunities to volunteer                                            | Higher      | 81% | 27  | 299 | 91 |

|                                                                                           |                                                                               |         |     |     |     |    |
|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|---------|-----|-----|-----|----|
| Please also rate each of the following in the Franklin community.                         | Opportunities to participate in community matters                             | Higher  | 77% | 17  | 301 | 94 |
|                                                                                           | Openness and acceptance of the community toward people of diverse backgrounds | Similar | 57% | 197 | 318 | 38 |
| Please indicate whether or not you have done each of the following in the last 12 months. | Contacted the City of Franklin for help or information                        | Similar | 49% | 124 | 336 | 63 |
|                                                                                           | Contacted Franklin elected officials to express your opinion                  | Similar | 20% | 82  | 294 | 72 |
|                                                                                           | Attended a local public meeting                                               | Higher  | 30% | 24  | 297 | 92 |
|                                                                                           | Watched a local public meeting                                                | Similar | 34% | 47  | 278 | 83 |
|                                                                                           | Volunteered your time to some group/activity                                  | Higher  | 45% | 46  | 300 | 85 |
|                                                                                           | Campaigned or advocated for a local issue, cause, or candidate                | Similar | 17% | 179 | 289 | 38 |
|                                                                                           | Voted in your most recent local election                                      | Similar | 81% | 63  | 201 | 69 |
|                                                                                           | Used public transportation instead of driving                                 | Lower   | 4%  | 245 | 268 | 8  |
|                                                                                           | Carpooled with other adults or children instead of driving alone              | Similar | 47% | 84  | 291 | 71 |
|                                                                                           | Walked or biked instead of driving                                            | Similar | 54% | 183 | 295 | 38 |
|                                                                                           |                                                                               |         |     |     |     |    |
| Please rate the quality of each of the following services in Franklin.                    | Public information services                                                   | Similar | 71% | 70  | 313 | 77 |
|                                                                                           | Economic development                                                          | Higher  | 76% | 14  | 307 | 95 |
|                                                                                           | Traffic enforcement                                                           | Similar | 67% | 100 | 355 | 72 |
|                                                                                           | Traffic signal timing                                                         | Similar | 55% | 161 | 299 | 46 |
|                                                                                           | Street repair                                                                 | Similar | 60% | 80  | 349 | 77 |
|                                                                                           | Street cleaning                                                               | Higher  | 80% | 37  | 313 | 88 |
|                                                                                           | Street lighting                                                               | Similar | 73% | 78  | 342 | 77 |
|                                                                                           | Snow removal                                                                  | Similar | 57% | 180 | 259 | 30 |
|                                                                                           | Sidewalk maintenance                                                          | Higher  | 71% | 48  | 310 | 84 |
|                                                                                           | Bus or transit services                                                       | Similar | 40% | 165 | 279 | 41 |
|                                                                                           | Land use, planning and zoning                                                 | Similar | 51% | 84  | 315 | 73 |
|                                                                                           | Code enforcement                                                              | Higher  | 73% | 14  | 348 | 96 |
|                                                                                           | Affordable high-speed internet access                                         | Higher  | 66% | 14  | 197 | 93 |
|                                                                                           | Garbage collection                                                            | Similar | 88% | 43  | 332 | 87 |

|                                                                          |                                                                    |         |     |     |     |    |
|--------------------------------------------------------------------------|--------------------------------------------------------------------|---------|-----|-----|-----|----|
| Please rate the quality of each of the following services in Franklin.   | Drinking water                                                     | Similar | 80% | 87  | 311 | 72 |
|                                                                          | Sewer services                                                     | Similar | 89% | 36  | 314 | 88 |
|                                                                          | Storm water management                                             | Similar | 79% | 72  | 326 | 78 |
|                                                                          | Power (electric and/or gas) utility                                | Higher  | 90% | 6   | 255 | 98 |
|                                                                          | Utility billing                                                    | Higher  | 81% | 12  | 280 | 96 |
|                                                                          | Police/Sheriff services                                            | Similar | 87% | 76  | 382 | 80 |
|                                                                          | Crime prevention                                                   | Higher  | 86% | 38  | 354 | 89 |
|                                                                          | Animal control                                                     | Higher  | 85% | 7   | 325 | 98 |
|                                                                          | Ambulance or emergency medical services                            | Similar | 93% | 78  | 320 | 75 |
|                                                                          | Fire services                                                      | Similar | 97% | 51  | 345 | 85 |
|                                                                          | Fire prevention and education                                      | Similar | 92% | 23  | 310 | 92 |
|                                                                          | Emergency preparedness                                             | Similar | 75% | 44  | 309 | 86 |
|                                                                          | Preservation of natural areas                                      | Similar | 67% | 109 | 292 | 63 |
|                                                                          | Franklin open space                                                | Similar | 68% | 83  | 284 | 71 |
|                                                                          | Recycling                                                          | Similar | 60% | 242 | 334 | 27 |
|                                                                          | Yard waste pick-up                                                 | Similar | 80% | 92  | 291 | 68 |
|                                                                          | City parks                                                         | Similar | 85% | 82  | 327 | 75 |
|                                                                          | Recreation programs or classes                                     | Similar | 79% | 49  | 321 | 85 |
|                                                                          | Recreation centers or facilities                                   | Similar | 80% | 54  | 303 | 82 |
|                                                                          | Health services                                                    | Higher  | 85% | 18  | 279 | 93 |
|                                                                          | Public library services                                            | Similar | 94% | 48  | 324 | 85 |
|                                                                          | Overall customer service by Franklin employees                     | Higher  | 89% | 19  | 370 | 95 |
| Please rate the following categories of Franklin government performance. | The value of services for the taxes paid to Franklin               | Higher  | 72% | 11  | 374 | 97 |
|                                                                          | The overall direction that Franklin is taking                      | Similar | 66% | 54  | 339 | 84 |
|                                                                          | The job Franklin government does at welcoming resident involvement | Higher  | 65% | 35  | 337 | 89 |
|                                                                          | Overall confidence in Franklin government                          | Higher  | 68% | 31  | 304 | 90 |



|                                                                                                                                             |                                                                                                                                      |         |     |     |     |    |
|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|---------|-----|-----|-----|----|
| Please rate the following categories of Franklin government performance.                                                                    | Generally acting in the best interest of the community                                                                               | Higher  | 68% | 39  | 308 | 87 |
|                                                                                                                                             | Being honest                                                                                                                         | Similar | 71% | 44  | 299 | 85 |
|                                                                                                                                             | Being open and transparent to the public                                                                                             | Similar | 65% | 44  | 205 | 79 |
|                                                                                                                                             | Informing residents about issues facing the community                                                                                | Similar | 55% | 71  | 210 | 66 |
|                                                                                                                                             | Treating all residents fairly                                                                                                        | Similar | 65% | 93  | 305 | 69 |
|                                                                                                                                             | Treating residents with respect                                                                                                      | Similar | 76% | 28  | 202 | 86 |
| Overall, how would you rate the quality of the services provided by each of the following?                                                  | The City of Franklin                                                                                                                 | Similar | 82% | 42  | 366 | 88 |
|                                                                                                                                             | The Federal Government                                                                                                               | Similar | 37% | 180 | 288 | 37 |
| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years. | Overall economic health                                                                                                              | Similar | 89% | 59  | 282 | 79 |
|                                                                                                                                             | Overall quality of the transportation system                                                                                         | Similar | 81% | 20  | 198 | 90 |
|                                                                                                                                             | Overall design or layout of residential and commercial areas                                                                         | Higher  | 89% | 12  | 282 | 96 |
|                                                                                                                                             | Overall quality of the utility infrastructure                                                                                        | Similar | 91% | 34  | 197 | 83 |
|                                                                                                                                             | Overall feeling of safety                                                                                                            | Similar | 91% | 133 | 282 | 53 |
|                                                                                                                                             | Overall quality of natural environment                                                                                               | Similar | 88% | 76  | 282 | 73 |
|                                                                                                                                             | Overall quality of parks and recreation opportunities                                                                                | Similar | 79% | 96  | 198 | 52 |
|                                                                                                                                             | Overall health and wellness opportunities                                                                                            | Similar | 73% | 209 | 282 | 25 |
|                                                                                                                                             | Overall opportunities for education, culture, and the arts                                                                           | Similar | 75% | 137 | 282 | 51 |
|                                                                                                                                             | Residents' connection and engagement with their community                                                                            | Similar | 67% | 166 | 282 | 41 |
| In general, how many times do you:                                                                                                          | Access the internet from your home                                                                                                   | Similar | 95% | 84  | 198 | 58 |
|                                                                                                                                             | Access the internet from your cell phone                                                                                             | Similar | 97% | 13  | 198 | 93 |
|                                                                                                                                             | Visit social media sites                                                                                                             | Similar | 84% | 25  | 197 | 87 |
|                                                                                                                                             | Use or check email                                                                                                                   | Similar | 98% | 61  | 198 | 69 |
|                                                                                                                                             | Share your opinions online                                                                                                           | Similar | 32% | 67  | 198 | 66 |
|                                                                                                                                             | Shop online                                                                                                                          | Similar | 61% | 57  | 197 | 71 |
|                                                                                                                                             | Please rate your overall health.                                                                                                     | Similar | 81% | 15  | 290 | 95 |
|                                                                                                                                             | What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Similar | 21% | 194 | 292 | 33 |

## Custom benchmark tables

This table contains the comparisons of Franklin's results to those from other communities with similar population. The first column shows the comparison of Franklin's rating to the benchmark. Franklin's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Franklin residents is statistically similar to or different than the benchmark. The second column is Franklin's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Franklin's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Franklin's result -- that is what percent of surveyed communities had a lower rating than Franklin.

|                                                                                          |                                                              |             | % positive | Rank | Number of communities | Percentile |
|------------------------------------------------------------------------------------------|--------------------------------------------------------------|-------------|------------|------|-----------------------|------------|
| Please rate each of the following aspects of quality of life in Franklin.                | Franklin as a place to live                                  | Higher      | 95%        | 3    | 38                    | 94         |
|                                                                                          | Your neighborhood as a place to live                         | Higher      | 93%        | 2    | 34                    | 97         |
|                                                                                          | Franklin as a place to raise children                        | Much higher | 96%        | 2    | 39                    | 97         |
|                                                                                          | Franklin as a place to work                                  | Much higher | 88%        | 1    | 38                    | 100        |
|                                                                                          | Franklin as a place to visit                                 | Much higher | 90%        | 2    | 32                    | 96         |
|                                                                                          | Franklin as a place to retire                                | Higher      | 84%        | 2    | 38                    | 97         |
|                                                                                          | The overall quality of life                                  | Higher      | 97%        | 2    | 39                    | 97         |
|                                                                                          | Sense of community                                           | Higher      | 84%        | 1    | 33                    | 100        |
| Please rate each of the following characteristics as they relate to Franklin as a whole. | Overall economic health                                      | Much higher | 88%        | 3    | 32                    | 93         |
|                                                                                          | Overall quality of the transportation system                 | Similar     | 48%        | 17   | 25                    | 36         |
|                                                                                          | Overall design or layout of residential and commercial areas | Higher      | 75%        | 4    | 32                    | 90         |
|                                                                                          | Overall quality of the utility infrastructure                | Similar     | 77%        | 4    | 23                    | 86         |
|                                                                                          | Overall feeling of safety                                    | Higher      | 95%        | 3    | 34                    | 94         |
|                                                                                          | Overall quality of natural environment                       | Similar     | 83%        | 5    | 32                    | 87         |
|                                                                                          | Overall quality of parks and recreation opportunities        | Similar     | 90%        | 5    | 23                    | 82         |
|                                                                                          | Overall health and wellness opportunities                    | Higher      | 84%        | 5    | 31                    | 87         |
|                                                                                          | Overall opportunities for education, culture, and the arts   | Higher      | 83%        | 6    | 33                    | 84         |
|                                                                                          | Residents' connection and engagement with their community    | Higher      | 75%        | 1    | 24                    | 100        |
| Please indicate how likely or unlikely you are to do each of the following.              | Recommend living in Franklin to someone who asks             | Higher      | 94%        | 6    | 33                    | 84         |
|                                                                                          | Remain in Franklin for the next five years                   | Higher      | 93%        | 2    | 33                    | 96         |
| Please rate how safe or unsafe you feel:                                                 | In your neighborhood during the day                          | Similar     | 99%        | 4    | 35                    | 91         |

|                                                                                    |                                                                       |             |     |    |    |     |
|------------------------------------------------------------------------------------|-----------------------------------------------------------------------|-------------|-----|----|----|-----|
| Please rate how safe or unsafe you feel:                                           | In Franklin's downtown/commercial area during the day                 | Higher      | 99% | 1  | 35 | 100 |
|                                                                                    | From property crime                                                   | Higher      | 92% | 2  | 24 | 95  |
|                                                                                    | From violent crime                                                    | Higher      | 94% | 3  | 24 | 91  |
|                                                                                    | From fire, flood, or other natural disaster                           | Similar     | 84% | 18 | 24 | 29  |
| Please rate the job you feel the Franklin community does at each of the following. | Making all residents feel welcome                                     | Similar     | 74% | 4  | 25 | 88  |
|                                                                                    | Attracting people from diverse backgrounds                            | Similar     | 54% | 19 | 24 | 25  |
|                                                                                    | Valuing/respecting residents from diverse backgrounds                 | Similar     | 59% | 13 | 24 | 50  |
|                                                                                    | Taking care of vulnerable residents                                   | Similar     | 60% | 7  | 24 | 75  |
| Please rate each of the following in the Franklin community.                       | Overall quality of business and service establishments                | Higher      | 91% | 1  | 34 | 100 |
|                                                                                    | Variety of business and service establishments                        | Higher      | 85% | 2  | 24 | 95  |
|                                                                                    | Vibrancy of downtown/commercial area                                  | Much higher | 91% | 1  | 30 | 100 |
|                                                                                    | Employment opportunities                                              | Much higher | 79% | 2  | 34 | 97  |
|                                                                                    | Shopping opportunities                                                | Much higher | 90% | 2  | 31 | 96  |
|                                                                                    | Cost of living                                                        | Similar     | 30% | 25 | 31 | 22  |
|                                                                                    | Overall image or reputation                                           | Much higher | 93% | 2  | 35 | 97  |
| Please also rate each of the following in the Franklin community.                  | Traffic flow on major streets                                         | Similar     | 38% | 25 | 34 | 29  |
|                                                                                    | Ease of public parking                                                | Similar     | 54% | 13 | 28 | 57  |
|                                                                                    | Ease of travel by car                                                 | Similar     | 63% | 22 | 34 | 38  |
|                                                                                    | Ease of travel by public transportation                               | Similar     | 26% | 21 | 31 | 35  |
|                                                                                    | Ease of travel by bicycle                                             | Similar     | 38% | 25 | 34 | 29  |
|                                                                                    | Ease of walking                                                       | Similar     | 63% | 18 | 35 | 51  |
|                                                                                    | Well-planned residential growth                                       | Similar     | 50% | 12 | 25 | 56  |
|                                                                                    | Well-planned commercial growth                                        | Similar     | 60% | 6  | 25 | 80  |
|                                                                                    | Well-designed neighborhoods                                           | Similar     | 71% | 5  | 23 | 82  |
|                                                                                    | Preservation of the historical or cultural character of the community | Higher      | 83% | 1  | 23 | 100 |
|                                                                                    | Public places where people want to spend time                         | Higher      | 80% | 2  | 31 | 96  |
|                                                                                    | Variety of housing options                                            | Similar     | 41% | 22 | 32 | 34  |
|                                                                                    | Availability of affordable quality housing                            | Lower       | 17% | 30 | 33 | 12  |

Please also rate each of the following in the Franklin community.

|                                                                               |             |     |    |    |     |
|-------------------------------------------------------------------------------|-------------|-----|----|----|-----|
| Overall quality of new development                                            | Similar     | 66% | 8  | 34 | 79  |
| Overall appearance                                                            | Much higher | 93% | 2  | 34 | 97  |
| Cleanliness                                                                   | Much higher | 94% | 2  | 35 | 97  |
| Water resources                                                               | Similar     | 57% | 11 | 21 | 52  |
| Air quality                                                                   | Similar     | 87% | 8  | 32 | 78  |
| Availability of paths and walking trails                                      | Similar     | 74% | 16 | 35 | 57  |
| Fitness opportunities                                                         | Similar     | 80% | 10 | 31 | 70  |
| Recreational opportunities                                                    | Similar     | 79% | 10 | 32 | 71  |
| Availability of affordable quality food                                       | Similar     | 68% | 12 | 29 | 62  |
| Availability of affordable quality health care                                | Similar     | 73% | 6  | 31 | 83  |
| Availability of preventive health services                                    | Higher      | 78% | 5  | 29 | 86  |
| Availability of affordable quality mental health care                         | Similar     | 51% | 6  | 30 | 83  |
| Opportunities to attend cultural/arts/music activities                        | Higher      | 79% | 2  | 32 | 96  |
| Community support for the arts                                                | Higher      | 79% | 4  | 24 | 87  |
| Availability of affordable quality childcare/preschool                        | Similar     | 50% | 9  | 30 | 73  |
| K-12 education                                                                | Higher      | 87% | 3  | 29 | 93  |
| Adult educational opportunities                                               | Similar     | 60% | 11 | 30 | 66  |
| Sense of civic/community pride                                                | Higher      | 84% | 1  | 24 | 100 |
| Neighborliness of residents                                                   | Higher      | 81% | 1  | 32 | 100 |
| Opportunities to participate in social events and activities                  | Higher      | 80% | 1  | 32 | 100 |
| Opportunities to attend special events and festivals                          | Higher      | 87% | 1  | 30 | 100 |
| Opportunities to volunteer                                                    | Higher      | 81% | 4  | 31 | 90  |
| Opportunities to participate in community matters                             | Higher      | 77% | 2  | 31 | 96  |
| Openness and acceptance of the community toward people of diverse backgrounds | Similar     | 57% | 18 | 33 | 48  |
| Contacted the City of Franklin for help or information                        | Similar     | 49% | 14 | 33 | 60  |
| Contacted Franklin elected officials to express your opinion                  | Similar     | 20% | 6  | 29 | 82  |
| Attended a local public meeting                                               | Higher      | 30% | 2  | 31 | 96  |
| Watched a local public meeting                                                | Similar     | 34% | 7  | 29 | 79  |

Please indicate whether or not you have done each of the following in the last 12 months.

|                                                                                                  |                                                                  |         |     |    |    |    |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------|---------|-----|----|----|----|
| <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Volunteered your time to some group/activity                     | Higher  | 45% | 7  | 32 | 81 |
|                                                                                                  | Campaigned or advocated for a local issue, cause, or candidate   | Similar | 17% | 20 | 30 | 36 |
|                                                                                                  | Voted in your most recent local election                         | Similar | 81% | 6  | 23 | 78 |
|                                                                                                  | Used public transportation instead of driving                    | Similar | 4%  | 26 | 29 | 13 |
|                                                                                                  | Carpooled with other adults or children instead of driving alone | Similar | 47% | 12 | 31 | 64 |
|                                                                                                  | Walked or biked instead of driving                               | Similar | 54% | 17 | 31 | 48 |
| <b>Please rate the quality of each of the following services in Franklin.</b>                    | Public information services                                      | Similar | 71% | 7  | 30 | 80 |
|                                                                                                  | Economic development                                             | Higher  | 76% | 2  | 30 | 96 |
|                                                                                                  | Traffic enforcement                                              | Similar | 67% | 6  | 35 | 85 |
|                                                                                                  | Traffic signal timing                                            | Similar | 55% | 17 | 33 | 51 |
|                                                                                                  | Street repair                                                    | Higher  | 60% | 7  | 36 | 83 |
|                                                                                                  | Street cleaning                                                  | Higher  | 80% | 3  | 31 | 93 |
|                                                                                                  | Street lighting                                                  | Similar | 73% | 5  | 35 | 88 |
|                                                                                                  | Snow removal                                                     | Similar | 57% | 15 | 20 | 30 |
|                                                                                                  | Sidewalk maintenance                                             | Higher  | 71% | 5  | 33 | 87 |
|                                                                                                  | Bus or transit services                                          | Similar | 40% | 20 | 30 | 36 |
|                                                                                                  | Land use, planning and zoning                                    | Similar | 51% | 10 | 32 | 71 |
|                                                                                                  | Code enforcement                                                 | Higher  | 73% | 4  | 34 | 91 |
|                                                                                                  | Affordable high-speed internet access                            | Higher  | 66% | 3  | 22 | 90 |
|                                                                                                  | Garbage collection                                               | Similar | 88% | 5  | 36 | 88 |
|                                                                                                  | Drinking water                                                   | Similar | 80% | 7  | 34 | 82 |
|                                                                                                  | Sewer services                                                   | Similar | 89% | 5  | 33 | 87 |
|                                                                                                  | Storm water management                                           | Similar | 79% | 9  | 33 | 75 |
|                                                                                                  | Power (electric and/or gas) utility                              | Higher  | 90% | 2  | 24 | 95 |
|                                                                                                  | Utility billing                                                  | Higher  | 81% | 2  | 30 | 96 |
|                                                                                                  | Police/Sheriff services                                          | Similar | 87% | 5  | 38 | 89 |
|                                                                                                  | Crime prevention                                                 | Higher  | 86% | 3  | 35 | 94 |
|                                                                                                  | Animal control                                                   | Higher  | 85% | 3  | 36 | 94 |

|                                                                                                          |                                                                    |         |     |    |    |     |
|----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------|-----|----|----|-----|
| Please rate the quality of each of the following services in Franklin.                                   | Ambulance or emergency medical services                            | Similar | 93% | 5  | 31 | 87  |
|                                                                                                          | Fire services                                                      | Similar | 97% | 6  | 37 | 86  |
|                                                                                                          | Fire prevention and education                                      | Higher  | 92% | 4  | 33 | 90  |
|                                                                                                          | Emergency preparedness                                             | Higher  | 75% | 5  | 30 | 86  |
|                                                                                                          | Preservation of natural areas                                      | Similar | 67% | 13 | 32 | 62  |
|                                                                                                          | Franklin open space                                                | Similar | 68% | 10 | 30 | 70  |
|                                                                                                          | Recycling                                                          | Similar | 60% | 24 | 36 | 36  |
|                                                                                                          | Yard waste pick-up                                                 | Similar | 80% | 8  | 31 | 77  |
|                                                                                                          | City parks                                                         | Similar | 85% | 6  | 33 | 84  |
|                                                                                                          | Recreation programs or classes                                     | Similar | 79% | 3  | 33 | 93  |
|                                                                                                          | Recreation centers or facilities                                   | Similar | 80% | 7  | 31 | 80  |
|                                                                                                          | Health services                                                    | Higher  | 85% | 4  | 25 | 88  |
|                                                                                                          | Public library services                                            | Similar | 94% | 4  | 33 | 90  |
|                                                                                                          | Overall customer service by Franklin employees                     | Higher  | 89% | 2  | 35 | 97  |
| Please rate the following categories of Franklin government performance.                                 | The value of services for the taxes paid to Franklin               | Higher  | 72% | 1  | 36 | 100 |
|                                                                                                          | The overall direction that Franklin is taking                      | Similar | 66% | 5  | 34 | 88  |
|                                                                                                          | The job Franklin government does at welcoming resident involvement | Higher  | 65% | 4  | 34 | 91  |
|                                                                                                          | Overall confidence in Franklin government                          | Higher  | 68% | 4  | 32 | 90  |
|                                                                                                          | Generally acting in the best interest of the community             | Higher  | 68% | 4  | 32 | 90  |
|                                                                                                          | Being honest                                                       | Higher  | 71% | 4  | 31 | 90  |
|                                                                                                          | Being open and transparent to the public                           | Higher  | 65% | 5  | 24 | 83  |
|                                                                                                          | Informing residents about issues facing the community              | Similar | 55% | 8  | 25 | 72  |
|                                                                                                          | Treating all residents fairly                                      | Similar | 65% | 9  | 32 | 75  |
|                                                                                                          | Treating residents with respect                                    | Higher  | 76% | 4  | 24 | 87  |
| Overall, how would you rate the quality of the services provided by each ..                              | The City of Franklin                                               | Higher  | 82% | 7  | 35 | 82  |
|                                                                                                          | The Federal Government                                             | Similar | 37% | 19 | 30 | 40  |
| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the | Overall economic health                                            | Similar | 89% | 6  | 29 | 82  |
|                                                                                                          | Overall quality of the transportation system                       | Similar | 81% | 1  | 23 | 100 |



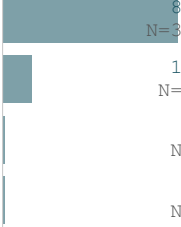
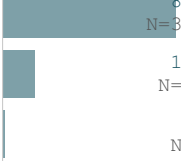
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|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|---------|-----|----|----|-----|
| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years. | Overall design or layout of residential and commercial areas                                                                         | Similar | 89% | 3  | 29 | 93  |
|                                                                                                                                             | Overall quality of the utility infrastructure                                                                                        | Similar | 91% | 6  | 23 | 78  |
|                                                                                                                                             | Overall feeling of safety                                                                                                            | Similar | 91% | 19 | 29 | 37  |
|                                                                                                                                             | Overall quality of natural environment                                                                                               | Similar | 88% | 11 | 29 | 65  |
|                                                                                                                                             | Overall quality of parks and recreation opportunities                                                                                | Similar | 79% | 12 | 23 | 52  |
|                                                                                                                                             | Overall health and wellness opportunities                                                                                            | Similar | 73% | 27 | 29 | 10  |
|                                                                                                                                             | Overall opportunities for education, culture, and the arts                                                                           | Similar | 75% | 15 | 29 | 51  |
|                                                                                                                                             | Residents' connection and engagement with their community                                                                            | Similar | 67% | 15 | 29 | 51  |
| In general, how many times do you:                                                                                                          | Access the internet from your home                                                                                                   | Similar | 95% | 8  | 24 | 70  |
|                                                                                                                                             | Access the internet from your cell phone                                                                                             | Similar | 97% | 2  | 24 | 95  |
|                                                                                                                                             | Visit social media sites                                                                                                             | Similar | 84% | 3  | 24 | 91  |
|                                                                                                                                             | Use or check email                                                                                                                   | Similar | 98% | 6  | 24 | 79  |
|                                                                                                                                             | Share your opinions online                                                                                                           | Similar | 32% | 10 | 24 | 62  |
|                                                                                                                                             | Shop online                                                                                                                          | Similar | 61% | 5  | 24 | 83  |
|                                                                                                                                             | Please rate your overall health.                                                                                                     | Similar | 81% | 1  | 29 | 100 |
|                                                                                                                                             | What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Similar | 21% | 17 | 29 | 44  |

## Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

|                                                                                  |                                       |           |                                                                                                    |
|----------------------------------------------------------------------------------|---------------------------------------|-----------|----------------------------------------------------------------------------------------------------|
| <b>Please rate each of the following aspects of quality of life in Franklin.</b> | Franklin as a place to live           | Excellent |  67%<br>N=209   |
|                                                                                  |                                       | Good      |  27%<br>N=85    |
|                                                                                  |                                       | Fair      |  5%<br>N=16     |
|                                                                                  | Your neighborhood as a place to live  | Excellent |  69%<br>N=306   |
|                                                                                  |                                       | Good      |  24%<br>N=108   |
|                                                                                  |                                       | Fair      |  7%<br>N=30     |
|                                                                                  |                                       | Poor      |  1%<br>N=3      |
|                                                                                  | Franklin as a place to raise children | Excellent |  74%<br>N=302   |
|                                                                                  |                                       | Good      |  22%<br>N=91    |
|                                                                                  |                                       | Fair      |  4%<br>N=16     |
|                                                                                  |                                       | Poor      |  0%<br>N=       |
|                                                                                  | Franklin as a place to work           | Excellent |  55%<br>N=196  |
|                                                                                  |                                       | Good      |  33%<br>N=120 |
|                                                                                  |                                       | Fair      |  10%<br>N=37  |
|                                                                                  |                                       | Poor      |  1%<br>N=5    |
|                                                                                  | Franklin as a place to visit          | Excellent |  59%<br>N=248 |
|                                                                                  |                                       | Good      |  31%<br>N=131 |
|                                                                                  |                                       | Fair      |  10%<br>N=41  |
|                                                                                  |                                       | Poor      |  1%<br>N=2    |
|                                                                                  | Franklin as a place to retire         | Excellent |  53%<br>N=206 |
|                                                                                  |                                       | Good      |  31%<br>N=123 |
|                                                                                  |                                       | Fair      |  11%<br>N=43  |
|                                                                                  |                                       | Poor      |  5%<br>N=21   |
|                                                                                  | The overall quality of life           | Excellent |  60%<br>N=265 |
|                                                                                  |                                       | Good      |  37%<br>N=164 |
|                                                                                  |                                       | Fair      |  3%<br>N=12   |
|                                                                                  |                                       | Poor      |  0%<br>N=1    |
|                                                                                  | Sense of community                    | Excellent |  40%<br>N=177 |

|                                                                                          |                                                              |           |                                                                                       |              |
|------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Please rate each of the following aspects of quality of life in Franklin.                | Sense of community                                           | Good      |    | 44%<br>N=191 |
|                                                                                          |                                                              | Fair      |    | 12%<br>N=55  |
|                                                                                          |                                                              | Poor      |    | 4%<br>N=16   |
|                                                                                          |                                                              |           |                                                                                       |              |
| Please rate each of the following characteristics as they relate to Franklin as a whole. | Overall economic health                                      | Excellent |    | 46%<br>N=196 |
|                                                                                          |                                                              | Good      |    | 42%<br>N=182 |
|                                                                                          |                                                              | Fair      |    | 11%<br>N=48  |
|                                                                                          |                                                              | Poor      |    | 1%<br>N=3    |
|                                                                                          | Overall quality of the transportation system                 | Excellent |    | 10%<br>N=44  |
|                                                                                          |                                                              | Good      |    | 37%<br>N=155 |
|                                                                                          |                                                              | Fair      |    | 32%<br>N=135 |
|                                                                                          |                                                              | Poor      |    | 21%<br>N=87  |
|                                                                                          | Overall design or layout of residential and commercial areas | Excellent |    | 22%<br>N=100 |
|                                                                                          |                                                              | Good      |    | 52%<br>N=233 |
|                                                                                          |                                                              | Fair      |    | 21%<br>N=95  |
|                                                                                          |                                                              | Poor      |    | 4%<br>N=16   |
|                                                                                          | Overall quality of the utility infrastructure                | Excellent |  | 32%<br>N=138 |
|                                                                                          |                                                              | Good      |  | 45%<br>N=193 |
|                                                                                          |                                                              | Fair      |  | 20%<br>N=85  |
|                                                                                          |                                                              | Poor      |  | 4%<br>N=16   |
|                                                                                          | Overall feeling of safety                                    | Excellent |  | 54%<br>N=242 |
|                                                                                          |                                                              | Good      |  | 40%<br>N=178 |
|                                                                                          |                                                              | Fair      |  | 6%<br>N=25   |
|                                                                                          | Overall quality of natural environment                       | Excellent |  | 45%<br>N=197 |
|                                                                                          |                                                              | Good      |  | 38%<br>N=168 |
|                                                                                          |                                                              | Fair      |  | 15%<br>N=67  |
|                                                                                          |                                                              | Poor      |  | 2%<br>N=7    |
|                                                                                          | Overall quality of parks and recreation opportunities        | Excellent |  | 45%<br>N=197 |
|                                                                                          |                                                              | Good      |  | 45%<br>N=196 |
|                                                                                          |                                                              | Fair      |  | 8%<br>N=34   |
|                                                                                          |                                                              | Poor      |  | 3%<br>N=12   |
|                                                                                          | Overall health and wellness opportunities                    | Excellent |  | 43%<br>N=186 |

|                                                                                          |                                                            |                         |                                                                                       |              |
|------------------------------------------------------------------------------------------|------------------------------------------------------------|-------------------------|---------------------------------------------------------------------------------------|--------------|
| Please rate each of the following characteristics as they relate to Franklin as a whole. | Overall health and wellness opportunities                  | Good                    |    | 41%<br>N=179 |
|                                                                                          |                                                            | Fair                    |    | 16%<br>N=68  |
|                                                                                          |                                                            | Poor                    |    | 1%<br>N=4    |
|                                                                                          | Overall opportunities for education, culture, and the arts | Excellent               |    | 36%<br>N=158 |
|                                                                                          |                                                            | Good                    |    | 46%<br>N=203 |
|                                                                                          |                                                            | Fair                    |    | 14%<br>N=60  |
|                                                                                          |                                                            | Poor                    |    | 3%<br>N=15   |
|                                                                                          | Residents' connection and engagement with their community  | Excellent               |    | 31%<br>N=133 |
|                                                                                          |                                                            | Good                    |    | 44%<br>N=189 |
|                                                                                          |                                                            | Fair                    |    | 22%<br>N=94  |
|                                                                                          |                                                            | Poor                    |    | 3%<br>N=14   |
| Please indicate how likely or unlikely you are to do each of the following.              | Recommend living in Franklin to someone who asks           | Very likely             |    | 65%<br>N=290 |
|                                                                                          |                                                            | Somewhat likely         |    | 29%<br>N=128 |
|                                                                                          |                                                            | Somewhat unlikely       |    | 4%<br>N=17   |
|                                                                                          |                                                            | Very unlikely           |    | 2%<br>N=10   |
|                                                                                          | Remain in Franklin for the next five years                 | Very likely             |  | 68%<br>N=295 |
|                                                                                          |                                                            | Somewhat likely         |  | 24%<br>N=105 |
|                                                                                          |                                                            | Somewhat unlikely       |  | 4%<br>N=19   |
|                                                                                          |                                                            | Very unlikely           |  | 3%<br>N=14   |
| Please rate how safe or unsafe you feel:                                                 | In your neighborhood during the day                        | Very safe               |  | 85%<br>N=377 |
|                                                                                          |                                                            | Somewhat safe           |  | 14%<br>N=63  |
|                                                                                          |                                                            | Neither safe nor unsafe |  | 1%<br>N=6    |
|                                                                                          |                                                            | Somewhat unsafe         |  | 0%<br>N=1    |
|                                                                                          | In Franklin's downtown/commercial area during the day      | Very safe               |  | 83%<br>N=358 |
|                                                                                          |                                                            | Somewhat safe           |  | 15%<br>N=66  |
|                                                                                          |                                                            | Neither safe nor unsafe |  | 2%<br>N=7    |
|                                                                                          | From property crime                                        | Very safe               |  | 48%<br>N=211 |
|                                                                                          |                                                            | Somewhat safe           |  | 44%<br>N=194 |
|                                                                                          |                                                            | Neither safe nor unsafe |  | 5%<br>N=23   |
|                                                                                          |                                                            | Somewhat unsafe         |  | 3%<br>N=12   |
|                                                                                          |                                                            | Very unsafe             |  | 1%<br>N=3    |

|                                                                                           |                                                        |                         |                                                                                       |              |
|-------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------|---------------------------------------------------------------------------------------|--------------|
| <b>Please rate how safe or unsafe you feel:</b>                                           | From violent crime                                     | Very safe               |    | 66%<br>N=293 |
|                                                                                           |                                                        | Somewhat safe           |    | 28%<br>N=124 |
|                                                                                           |                                                        | Neither safe nor unsafe |    | 5%<br>N=22   |
|                                                                                           |                                                        | Somewhat unsafe         |    | 1%<br>N=5    |
|                                                                                           |                                                        | Very unsafe             |    | 0%<br>N=     |
|                                                                                           | From fire, flood, or other natural disaster            | Very safe               |    | 40%<br>N=176 |
|                                                                                           |                                                        | Somewhat safe           |    | 44%<br>N=191 |
|                                                                                           |                                                        | Neither safe nor unsafe |    | 12%<br>N=52  |
|                                                                                           |                                                        | Somewhat unsafe         |    | 3%<br>N=13   |
|                                                                                           |                                                        | Very unsafe             |    | 1%<br>N=5    |
| <b>Please rate the job you feel the Franklin community does at each of the following.</b> | Making all residents feel welcome                      | Excellent               |    | 37%<br>N=160 |
|                                                                                           |                                                        | Good                    |    | 37%<br>N=158 |
|                                                                                           |                                                        | Fair                    |    | 19%<br>N=80  |
|                                                                                           |                                                        | Poor                    |    | 8%<br>N=32   |
|                                                                                           | Attracting people from diverse backgrounds             | Excellent               |   | 21%<br>N=84  |
|                                                                                           |                                                        | Good                    |  | 33%<br>N=134 |
|                                                                                           |                                                        | Fair                    |  | 21%<br>N=85  |
|                                                                                           |                                                        | Poor                    |  | 25%<br>N=103 |
|                                                                                           | Valuing/respecting residents from diverse backgrounds  | Excellent               |  | 26%<br>N=105 |
|                                                                                           |                                                        | Good                    |  | 33%<br>N=135 |
|                                                                                           |                                                        | Fair                    |  | 23%<br>N=93  |
|                                                                                           |                                                        | Poor                    |  | 18%<br>N=75  |
|                                                                                           | Taking care of vulnerable residents                    | Excellent               |  | 24%<br>N=82  |
|                                                                                           |                                                        | Good                    |  | 36%<br>N=123 |
|                                                                                           |                                                        | Fair                    |  | 27%<br>N=94  |
|                                                                                           |                                                        | Poor                    |  | 13%<br>N=45  |
| <b>Please rate each of the following in the Franklin community.</b>                       | Overall quality of business and service establishments | Excellent               |  | 47%<br>N=205 |
|                                                                                           |                                                        | Good                    |  | 44%<br>N=194 |
|                                                                                           |                                                        | Fair                    |  | 9%<br>N=40   |
|                                                                                           |                                                        | Poor                    |  | 0%<br>N=1    |
|                                                                                           | Variety of business and service establishments         | Excellent               |  | 41%<br>N=180 |

|                                                                          |                                                |           |                                                                                       |              |
|--------------------------------------------------------------------------|------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| <b>Please rate each of the following in the Franklin community.</b>      | Variety of business and service establishments | Good      |    | 44%<br>N=194 |
|                                                                          |                                                | Fair      |    | 13%<br>N=60  |
|                                                                          |                                                | Poor      |    | 2%<br>N=9    |
|                                                                          | Vibrancy of downtown/commercial area           | Excellent |    | 57%<br>N=251 |
|                                                                          |                                                | Good      |    | 33%<br>N=146 |
|                                                                          |                                                | Fair      |    | 8%<br>N=36   |
|                                                                          |                                                | Poor      |    | 1%<br>N=5    |
|                                                                          | Employment opportunities                       | Excellent |    | 41%<br>N=146 |
|                                                                          |                                                | Good      |    | 37%<br>N=131 |
|                                                                          |                                                | Fair      |    | 18%<br>N=62  |
|                                                                          |                                                | Poor      |    | 4%<br>N=13   |
|                                                                          | Shopping opportunities                         | Excellent |    | 50%<br>N=222 |
|                                                                          |                                                | Good      |    | 40%<br>N=176 |
|                                                                          |                                                | Fair      |    | 10%<br>N=44  |
|                                                                          |                                                | Poor      |    | 0%<br>N=1    |
|                                                                          | Cost of living                                 | Excellent |  | 3%<br>N=12   |
|                                                                          |                                                | Good      |  | 28%<br>N=122 |
|                                                                          |                                                | Fair      |  | 40%<br>N=179 |
|                                                                          |                                                | Poor      |  | 29%<br>N=129 |
|                                                                          | Overall image or reputation                    | Excellent |  | 62%<br>N=275 |
|                                                                          |                                                | Good      |  | 31%<br>N=138 |
|                                                                          |                                                | Fair      |  | 7%<br>N=30   |
|                                                                          |                                                | Poor      |  | 1%<br>N=3    |
| <b>Please also rate each of the following in the Franklin community.</b> | Traffic flow on major streets                  | Excellent |  | 6%<br>N=28   |
|                                                                          |                                                | Good      |  | 32%<br>N=142 |
|                                                                          |                                                | Fair      |  | 40%<br>N=177 |
|                                                                          |                                                | Poor      |  | 22%<br>N=96  |
|                                                                          | Ease of public parking                         | Excellent |  | 18%<br>N=77  |
|                                                                          |                                                | Good      |  | 36%<br>N=160 |
|                                                                          |                                                | Fair      |  | 33%<br>N=146 |
|                                                                          |                                                | Poor      |  | 13%<br>N=58  |



Please also rate each of the following in the Franklin community.

|                                                                       |           |                                                                                       |              |
|-----------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Ease of travel by car                                                 | Excellent |    | 17%<br>N=77  |
|                                                                       | Good      |    | 45%<br>N=202 |
|                                                                       | Fair      |    | 28%<br>N=126 |
|                                                                       | Poor      |    | 9%<br>N=38   |
| Ease of travel by public transportation                               | Excellent |    | 11%<br>N=28  |
|                                                                       | Good      |    | 15%<br>N=38  |
|                                                                       | Fair      |    | 27%<br>N=67  |
|                                                                       | Poor      |    | 47%<br>N=119 |
| Ease of travel by bicycle                                             | Excellent |    | 10%<br>N=30  |
|                                                                       | Good      |    | 28%<br>N=82  |
|                                                                       | Fair      |    | 33%<br>N=98  |
|                                                                       | Poor      |    | 29%<br>N=87  |
| Ease of walking                                                       | Excellent |    | 19%<br>N=81  |
|                                                                       | Good      |    | 44%<br>N=189 |
|                                                                       | Fair      |   | 23%<br>N=98  |
|                                                                       | Poor      |  | 15%<br>N=63  |
| Well-planned residential growth                                       | Excellent |  | 14%<br>N=54  |
|                                                                       | Good      |  | 35%<br>N=134 |
|                                                                       | Fair      |  | 31%<br>N=117 |
|                                                                       | Poor      |  | 20%<br>N=76  |
| Well-planned commercial growth                                        | Excellent |  | 16%<br>N=62  |
|                                                                       | Good      |  | 44%<br>N=173 |
|                                                                       | Fair      |  | 29%<br>N=112 |
|                                                                       | Poor      |  | 11%<br>N=42  |
| Well-designed neighborhoods                                           | Excellent |  | 21%<br>N=89  |
|                                                                       | Good      |  | 50%<br>N=215 |
|                                                                       | Fair      |  | 23%<br>N=99  |
|                                                                       | Poor      |  | 6%<br>N=24   |
| Preservation of the historical or cultural character of the community | Excellent |  | 42%<br>N=180 |
|                                                                       | Good      |  | 41%<br>N=176 |
|                                                                       | Fair      |  | 14%<br>N=61  |

Please also rate each of the following in the Franklin community.

|                                                                       |           |                                                                                       |              |
|-----------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Preservation of the historical or cultural character of the community | Poor      |     | 3%<br>N=13   |
| Public places where people want to spend time                         | Excellent |    | 35%<br>N=154 |
|                                                                       | Good      |    | 44%<br>N=195 |
|                                                                       | Fair      |    | 18%<br>N=81  |
|                                                                       | Poor      |    | 2%<br>N=8    |
| Variety of housing options                                            | Excellent |    | 12%<br>N=50  |
|                                                                       | Good      |    | 29%<br>N=121 |
|                                                                       | Fair      |    | 34%<br>N=143 |
|                                                                       | Poor      |    | 26%<br>N=108 |
| Availability of affordable quality housing                            | Excellent |    | 4%<br>N=16   |
|                                                                       | Good      |    | 13%<br>N=54  |
|                                                                       | Fair      |    | 24%<br>N=97  |
|                                                                       | Poor      |    | 58%<br>N=234 |
| Overall quality of new development                                    | Excellent |    | 21%<br>N=87  |
|                                                                       | Good      |   | 45%<br>N=182 |
|                                                                       | Fair      |  | 24%<br>N=98  |
|                                                                       | Poor      |  | 10%<br>N=40  |
| Overall appearance                                                    | Excellent |  | 56%<br>N=248 |
|                                                                       | Good      |  | 37%<br>N=164 |
|                                                                       | Fair      |  | 6%<br>N=28   |
|                                                                       | Poor      |  | 1%<br>N=4    |
| Cleanliness                                                           | Excellent |  | 56%<br>N=246 |
|                                                                       | Good      |  | 38%<br>N=165 |
|                                                                       | Fair      |  | 6%<br>N=27   |
| Water resources                                                       | Excellent |  | 21%<br>N=85  |
|                                                                       | Good      |  | 36%<br>N=147 |
|                                                                       | Fair      |  | 33%<br>N=134 |
|                                                                       | Poor      |  | 10%<br>N=40  |
| Air quality                                                           | Excellent |  | 38%<br>N=161 |
|                                                                       | Good      |  | 50%<br>N=213 |
|                                                                       | Fair      |  | 12%<br>N=49  |

Please also rate each of the following in the Franklin community.

|                                                        |           |                                                                                       |              |
|--------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Air quality                                            | Poor      |    | 1%<br>N=6    |
| Availability of paths and walking trails               | Excellent |    | 32%<br>N=138 |
|                                                        | Good      |    | 42%<br>N=182 |
|                                                        | Fair      |    | 21%<br>N=89  |
|                                                        | Poor      |    | 5%<br>N=24   |
| Fitness opportunities                                  | Excellent |    | 32%<br>N=138 |
|                                                        | Good      |    | 48%<br>N=204 |
|                                                        | Fair      |    | 19%<br>N=79  |
|                                                        | Poor      |    | 2%<br>N=8    |
| Recreational opportunities                             | Excellent |    | 31%<br>N=134 |
|                                                        | Good      |    | 47%<br>N=201 |
|                                                        | Fair      |    | 16%<br>N=68  |
|                                                        | Poor      |    | 5%<br>N=23   |
| Availability of affordable quality food                | Excellent |    | 23%<br>N=100 |
|                                                        | Good      |   | 45%<br>N=199 |
|                                                        | Fair      |  | 25%<br>N=111 |
|                                                        | Poor      |  | 7%<br>N=33   |
| Availability of affordable quality health care         | Excellent |  | 27%<br>N=111 |
|                                                        | Good      |  | 46%<br>N=188 |
|                                                        | Fair      |  | 19%<br>N=78  |
|                                                        | Poor      |  | 8%<br>N=32   |
| Availability of preventive health services             | Excellent |  | 27%<br>N=105 |
|                                                        | Good      |  | 50%<br>N=195 |
|                                                        | Fair      |  | 19%<br>N=75  |
|                                                        | Poor      |  | 3%<br>N=12   |
| Availability of affordable quality mental health care  | Excellent |  | 19%<br>N=52  |
|                                                        | Good      |  | 31%<br>N=86  |
|                                                        | Fair      |  | 32%<br>N=88  |
|                                                        | Poor      |  | 17%<br>N=48  |
| Opportunities to attend cultural/arts/music activities | Excellent |  | 37%<br>N=160 |
|                                                        | Good      |  | 42%<br>N=182 |

|                                                                          |                                                        |      |                                                                                       |              |
|--------------------------------------------------------------------------|--------------------------------------------------------|------|---------------------------------------------------------------------------------------|--------------|
| <b>Please also rate each of the following in the Franklin community.</b> | Opportunities to attend cultural/arts/music activities | Fair |    | 18%<br>N=77  |
|                                                                          |                                                        | Poor |    | 3%<br>N=15   |
| Community support for the arts                                           | Excellent                                              |      |    | 36%<br>N=143 |
|                                                                          | Good                                                   |      |    | 43%<br>N=170 |
|                                                                          | Fair                                                   |      |    | 15%<br>N=61  |
|                                                                          | Poor                                                   |      |    | 6%<br>N=24   |
| Availability of affordable quality childcare/preschool                   | Excellent                                              |      |    | 19%<br>N=45  |
|                                                                          | Good                                                   |      |    | 31%<br>N=72  |
|                                                                          | Fair                                                   |      |    | 30%<br>N=70  |
|                                                                          | Poor                                                   |      |    | 20%<br>N=48  |
| K-12 education                                                           | Excellent                                              |      |    | 51%<br>N=186 |
|                                                                          | Good                                                   |      |    | 36%<br>N=132 |
|                                                                          | Fair                                                   |      |    | 9%<br>N=32   |
|                                                                          | Poor                                                   |      |    | 5%<br>N=17   |
| Adult educational opportunities                                          | Excellent                                              |      |   | 22%<br>N=55  |
|                                                                          | Good                                                   |      |  | 38%<br>N=94  |
|                                                                          | Fair                                                   |      |  | 31%<br>N=77  |
|                                                                          | Poor                                                   |      |  | 9%<br>N=21   |
| Sense of civic/community pride                                           | Excellent                                              |      |  | 42%<br>N=175 |
|                                                                          | Good                                                   |      |  | 42%<br>N=177 |
|                                                                          | Fair                                                   |      |  | 13%<br>N=54  |
|                                                                          | Poor                                                   |      |  | 4%<br>N=15   |
| Neighborliness of residents                                              | Excellent                                              |      |  | 36%<br>N=157 |
|                                                                          | Good                                                   |      |  | 45%<br>N=197 |
|                                                                          | Fair                                                   |      |  | 15%<br>N=66  |
|                                                                          | Poor                                                   |      |  | 4%<br>N=18   |
| Opportunities to participate in social events and activities             | Excellent                                              |      |  | 36%<br>N=152 |
|                                                                          | Good                                                   |      |  | 44%<br>N=187 |
|                                                                          | Fair                                                   |      |  | 18%<br>N=75  |
|                                                                          | Poor                                                   |      |  | 3%<br>N=13   |
| Opportunities to attend special events and festivals                     | Excellent                                              |      |  | 45%<br>N=197 |

|                                                                                                  |                                                                               |           |                                                                                       |              |
|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| <b>Please also rate each of the following in the Franklin community.</b>                         | Opportunities to attend special events and festivals                          | Good      |    | 42%<br>N=181 |
|                                                                                                  |                                                                               | Fair      |    | 11%<br>N=46  |
|                                                                                                  |                                                                               | Poor      |    | 3%<br>N=11   |
|                                                                                                  | Opportunities to volunteer                                                    | Excellent |    | 36%<br>N=131 |
|                                                                                                  |                                                                               | Good      |    | 45%<br>N=163 |
|                                                                                                  |                                                                               | Fair      |    | 15%<br>N=55  |
|                                                                                                  |                                                                               | Poor      |    | 4%<br>N=15   |
|                                                                                                  | Opportunities to participate in community matters                             | Excellent |    | 30%<br>N=112 |
|                                                                                                  |                                                                               | Good      |    | 46%<br>N=172 |
|                                                                                                  |                                                                               | Fair      |    | 18%<br>N=69  |
|                                                                                                  |                                                                               | Poor      |    | 5%<br>N=19   |
|                                                                                                  | Openness and acceptance of the community toward people of diverse backgrounds | Excellent |    | 22%<br>N=84  |
|                                                                                                  |                                                                               | Good      |    | 35%<br>N=131 |
|                                                                                                  |                                                                               | Fair      |    | 22%<br>N=84  |
|                                                                                                  |                                                                               | Poor      |   | 21%<br>N=79  |
| <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Contacted the City of Franklin for help or information                        | No        |  | 51%<br>N=228 |
|                                                                                                  |                                                                               | Yes       |  | 49%<br>N=218 |
|                                                                                                  | Contacted Franklin elected officials to express your opinion                  | No        |  | 81%<br>N=359 |
|                                                                                                  |                                                                               | Yes       |  | 19%<br>N=86  |
|                                                                                                  | Attended a local public meeting                                               | No        |  | 70%<br>N=313 |
|                                                                                                  |                                                                               | Yes       |  | 30%<br>N=134 |
|                                                                                                  | Watched a local public meeting                                                | No        |  | 66%<br>N=296 |
|                                                                                                  |                                                                               | Yes       |  | 34%<br>N=149 |
|                                                                                                  | Volunteered your time to some group/activity                                  | No        |  | 55%<br>N=246 |
|                                                                                                  |                                                                               | Yes       |  | 45%<br>N=200 |
|                                                                                                  | Campaigned or advocated for a local issue, cause, or candidate                | No        |  | 83%<br>N=372 |
|                                                                                                  |                                                                               | Yes       |  | 17%<br>N=74  |
|                                                                                                  | Voted in your most recent local election                                      | No        |  | 20%<br>N=86  |
|                                                                                                  |                                                                               | Yes       |  | 80%<br>N=355 |
|                                                                                                  | Used public transportation instead of driving                                 | No        |  | 96%<br>N=426 |
|                                                                                                  |                                                                               | Yes       |  | 4%<br>N=20   |

|                                                                                                  |                                                                  |           |                                                                                       |              |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Carpooled with other adults or children instead of driving alone | No        |    | 54%<br>N=239 |
|                                                                                                  |                                                                  | Yes       |    | 46%<br>N=205 |
|                                                                                                  | Walked or biked instead of driving                               | No        |    | 47%<br>N=208 |
|                                                                                                  |                                                                  | Yes       |    | 53%<br>N=239 |
| <b>Please rate the quality of each of the following services in Franklin.</b>                    | Public information services                                      | Excellent |    | 24%<br>N=89  |
|                                                                                                  |                                                                  | Good      |    | 47%<br>N=173 |
|                                                                                                  |                                                                  | Fair      |    | 27%<br>N=99  |
|                                                                                                  |                                                                  | Poor      |    | 2%<br>N=8    |
|                                                                                                  | Economic development                                             | Excellent |    | 28%<br>N=106 |
|                                                                                                  |                                                                  | Good      |    | 48%<br>N=179 |
|                                                                                                  |                                                                  | Fair      |    | 21%<br>N=80  |
|                                                                                                  |                                                                  | Poor      |    | 3%<br>N=10   |
|                                                                                                  | Traffic enforcement                                              | Excellent |    | 23%<br>N=95  |
|                                                                                                  |                                                                  | Good      |    | 43%<br>N=176 |
|                                                                                                  |                                                                  | Fair      |   | 25%<br>N=102 |
|                                                                                                  |                                                                  | Poor      |  | 8%<br>N=32   |
|                                                                                                  | Traffic signal timing                                            | Excellent |  | 11%<br>N=50  |
|                                                                                                  |                                                                  | Good      |  | 43%<br>N=188 |
|                                                                                                  |                                                                  | Fair      |  | 29%<br>N=127 |
|                                                                                                  |                                                                  | Poor      |  | 16%<br>N=69  |
|                                                                                                  | Street repair                                                    | Excellent |  | 15%<br>N=66  |
|                                                                                                  |                                                                  | Good      |  | 45%<br>N=195 |
|                                                                                                  |                                                                  | Fair      |  | 28%<br>N=123 |
|                                                                                                  |                                                                  | Poor      |  | 12%<br>N=50  |
|                                                                                                  | Street cleaning                                                  | Excellent |  | 30%<br>N=126 |
|                                                                                                  |                                                                  | Good      |  | 51%<br>N=217 |
|                                                                                                  |                                                                  | Fair      |  | 17%<br>N=72  |
|                                                                                                  |                                                                  | Poor      |  | 3%<br>N=12   |
|                                                                                                  | Street lighting                                                  | Excellent |  | 20%<br>N=89  |
|                                                                                                  |                                                                  | Good      |  | 53%<br>N=233 |
|                                                                                                  |                                                                  | Fair      |  | 20%<br>N=87  |



|                                                                        |                         |           |                                                                                       |              |
|------------------------------------------------------------------------|-------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Please rate the quality of each of the following services in Franklin. | Street lighting         | Poor      |    | 7%<br>N=29   |
|                                                                        | Snow removal            | Excellent |    | 15%<br>N=52  |
|                                                                        |                         | Good      |    | 42%<br>N=145 |
|                                                                        |                         | Fair      |    | 30%<br>N=102 |
|                                                                        |                         | Poor      |    | 14%<br>N=47  |
|                                                                        | Sidewalk maintenance    | Excellent |    | 20%<br>N=84  |
|                                                                        |                         | Good      |    | 51%<br>N=214 |
|                                                                        |                         | Fair      |    | 24%<br>N=99  |
|                                                                        |                         | Poor      |    | 5%<br>N=20   |
|                                                                        | Bus or transit services | Excellent |    | 10%<br>N=22  |
|                                                                        |                         | Good      |    | 31%<br>N=71  |
|                                                                        |                         | Fair      |    | 37%<br>N=84  |
|                                                                        |                         | Poor      |    | 23%<br>N=53  |
| Land use, planning and zoning                                          |                         | Excellent |    | 15%<br>N=51  |
|                                                                        |                         | Good      |   | 36%<br>N=123 |
|                                                                        |                         | Fair      |  | 34%<br>N=117 |
|                                                                        |                         | Poor      |  | 15%<br>N=50  |
| Code enforcement                                                       |                         | Excellent |  | 19%<br>N=60  |
|                                                                        |                         | Good      |  | 54%<br>N=169 |
|                                                                        |                         | Fair      |  | 22%<br>N=71  |
|                                                                        |                         | Poor      |  | 5%<br>N=15   |
| Affordable high-speed internet access                                  |                         | Excellent |  | 22%<br>N=94  |
|                                                                        |                         | Good      |  | 44%<br>N=184 |
|                                                                        |                         | Fair      |  | 24%<br>N=103 |
|                                                                        |                         | Poor      |  | 9%<br>N=39   |
| Garbage collection                                                     |                         | Excellent |  | 49%<br>N=210 |
|                                                                        |                         | Good      |  | 39%<br>N=166 |
|                                                                        |                         | Fair      |  | 9%<br>N=37   |
|                                                                        |                         | Poor      |  | 3%<br>N=13   |
| Drinking water                                                         |                         | Excellent |  | 36%<br>N=153 |
|                                                                        |                         | Good      |  | 44%<br>N=189 |

|                                                                               |                |      |                                                                                       |              |
|-------------------------------------------------------------------------------|----------------|------|---------------------------------------------------------------------------------------|--------------|
| <b>Please rate the quality of each of the following services in Franklin.</b> | Drinking water | Fair |    | 15%<br>N=64  |
|                                                                               |                | Poor |    | 5%<br>N=22   |
| Sewer services                                                                | Excellent      |      |    | 39%<br>N=159 |
|                                                                               | Good           |      |    | 50%<br>N=203 |
|                                                                               | Fair           |      |    | 10%<br>N=40  |
|                                                                               | Poor           |      |    | 1%<br>N=4    |
| Storm water management                                                        | Excellent      |      |    | 31%<br>N=123 |
|                                                                               | Good           |      |    | 48%<br>N=194 |
|                                                                               | Fair           |      |    | 16%<br>N=65  |
|                                                                               | Poor           |      |    | 5%<br>N=20   |
| Power (electric and/or gas) utility                                           | Excellent      |      |    | 43%<br>N=188 |
|                                                                               | Good           |      |    | 47%<br>N=206 |
|                                                                               | Fair           |      |    | 9%<br>N=38   |
|                                                                               | Poor           |      |    | 1%<br>N=6    |
| Utility billing                                                               | Excellent      |      |    | 37%<br>N=162 |
|                                                                               | Good           |      |  | 44%<br>N=190 |
|                                                                               | Fair           |      |  | 14%<br>N=59  |
|                                                                               | Poor           |      |  | 5%<br>N=22   |
| Police/Sheriff services                                                       | Excellent      |      |  | 43%<br>N=176 |
|                                                                               | Good           |      |  | 44%<br>N=177 |
|                                                                               | Fair           |      |  | 10%<br>N=41  |
|                                                                               | Poor           |      |  | 3%<br>N=11   |
| Crime prevention                                                              | Excellent      |      |  | 38%<br>N=153 |
|                                                                               | Good           |      |  | 48%<br>N=196 |
|                                                                               | Fair           |      |  | 13%<br>N=51  |
|                                                                               | Poor           |      |  | 1%<br>N=5    |
| Animal control                                                                | Excellent      |      |  | 40%<br>N=117 |
|                                                                               | Good           |      |  | 46%<br>N=136 |
|                                                                               | Fair           |      |  | 14%<br>N=40  |
|                                                                               | Poor           |      |  | 1%<br>N=3    |
| Ambulance or emergency medical services                                       | Excellent      |      |  | 50%<br>N=164 |

**Please rate the quality of each of the following services in Franklin.**

|                                         |           |                                                                                       |              |
|-----------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Ambulance or emergency medical services | Good      |    | 43%<br>N=142 |
|                                         | Fair      |    | 5%<br>N=17   |
|                                         | Poor      |    | 2%<br>N=6    |
| Fire services                           | Excellent |    | 56%<br>N=199 |
|                                         | Good      |    | 41%<br>N=146 |
|                                         | Fair      |    | 3%<br>N=12   |
|                                         | Poor      |    | 0%<br>N=1    |
| Fire prevention and education           | Excellent |    | 40%<br>N=119 |
|                                         | Good      |    | 52%<br>N=155 |
|                                         | Fair      |    | 7%<br>N=20   |
|                                         | Poor      |    | 1%<br>N=3    |
| Emergency preparedness                  | Excellent |    | 30%<br>N=89  |
|                                         | Good      |    | 45%<br>N=133 |
|                                         | Fair      |    | 22%<br>N=64  |
|                                         | Poor      |   | 3%<br>N=9    |
| Preservation of natural areas           | Excellent |  | 25%<br>N=101 |
|                                         | Good      |  | 42%<br>N=165 |
|                                         | Fair      |  | 20%<br>N=80  |
|                                         | Poor      |  | 13%<br>N=51  |
| Franklin open space                     | Excellent |  | 28%<br>N=113 |
|                                         | Good      |  | 40%<br>N=159 |
|                                         | Fair      |  | 23%<br>N=91  |
|                                         | Poor      |  | 9%<br>N=36   |
| Recycling                               | Excellent |  | 25%<br>N=100 |
|                                         | Good      |  | 35%<br>N=137 |
|                                         | Fair      |  | 25%<br>N=101 |
|                                         | Poor      |  | 15%<br>N=58  |
| Yard waste pick-up                      | Excellent |  | 35%<br>N=126 |
|                                         | Good      |  | 45%<br>N=164 |
|                                         | Fair      |  | 16%<br>N=58  |
|                                         | Poor      |  | 4%<br>N=13   |

|                                                                          |                                                      |           |                                                                                       |              |
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| Please rate the quality of each of the following services in Franklin.   | City parks                                           | Excellent |    | 43%<br>N=184 |
|                                                                          |                                                      | Good      |    | 42%<br>N=183 |
|                                                                          |                                                      | Fair      |    | 12%<br>N=53  |
|                                                                          |                                                      | Poor      |    | 2%<br>N=11   |
|                                                                          | Recreation programs or classes                       | Excellent |    | 35%<br>N=115 |
|                                                                          |                                                      | Good      |    | 45%<br>N=148 |
|                                                                          |                                                      | Fair      |    | 18%<br>N=61  |
|                                                                          |                                                      | Poor      |    | 2%<br>N=7    |
|                                                                          | Recreation centers or facilities                     | Excellent |    | 34%<br>N=132 |
|                                                                          |                                                      | Good      |    | 46%<br>N=183 |
|                                                                          |                                                      | Fair      |    | 17%<br>N=66  |
|                                                                          |                                                      | Poor      |    | 3%<br>N=13   |
|                                                                          | Health services                                      | Excellent |    | 33%<br>N=127 |
|                                                                          |                                                      | Good      |    | 52%<br>N=197 |
|                                                                          |                                                      | Fair      |    | 12%<br>N=47  |
|                                                                          |                                                      | Poor      |   | 2%<br>N=8    |
|                                                                          | Public library services                              | Excellent |  | 53%<br>N=199 |
|                                                                          |                                                      | Good      |  | 41%<br>N=152 |
|                                                                          |                                                      | Fair      |  | 6%<br>N=21   |
|                                                                          |                                                      | Poor      |  | 0%<br>N=1    |
|                                                                          | Overall customer service by Franklin employees       | Excellent |  | 44%<br>N=174 |
|                                                                          |                                                      | Good      |  | 45%<br>N=179 |
|                                                                          |                                                      | Fair      |  | 10%<br>N=41  |
|                                                                          |                                                      | Poor      |  | 0%<br>N=1    |
| Please rate the following categories of Franklin government performance. | The value of services for the taxes paid to Franklin | Excellent |  | 30%<br>N=123 |
|                                                                          |                                                      | Good      |  | 42%<br>N=174 |
|                                                                          |                                                      | Fair      |  | 21%<br>N=86  |
|                                                                          |                                                      | Poor      |  | 7%<br>N=28   |
|                                                                          | The overall direction that Franklin is taking        | Excellent |  | 23%<br>N=97  |
|                                                                          |                                                      | Good      |  | 42%<br>N=176 |
|                                                                          |                                                      | Fair      |  | 27%<br>N=111 |

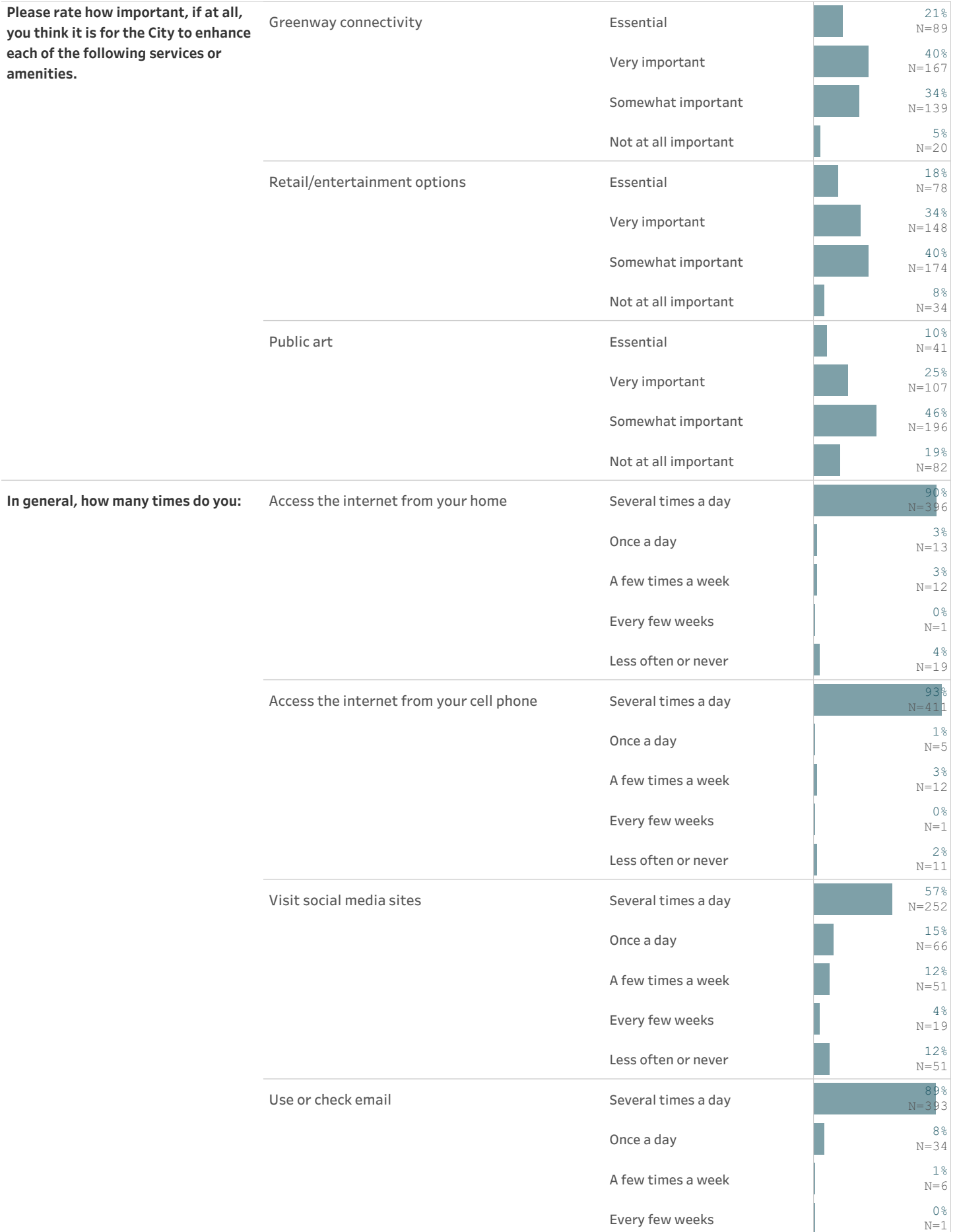
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|---------------------------------------------------------------------------------|--------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| <b>Please rate the following categories of Franklin government performance.</b> | The overall direction that Franklin is taking                      | Poor      |    | 8%<br>N=31   |
|                                                                                 | The job Franklin government does at welcoming resident involvement | Excellent |    | 22%<br>N=74  |
|                                                                                 |                                                                    | Good      |    | 43%<br>N=144 |
|                                                                                 |                                                                    | Fair      |    | 26%<br>N=88  |
|                                                                                 |                                                                    | Poor      |    | 9%<br>N=30   |
|                                                                                 | Overall confidence in Franklin government                          | Excellent |    | 20%<br>N=78  |
|                                                                                 |                                                                    | Good      |    | 48%<br>N=193 |
|                                                                                 |                                                                    | Fair      |    | 23%<br>N=92  |
|                                                                                 |                                                                    | Poor      |    | 9%<br>N=35   |
|                                                                                 | Generally acting in the best interest of the community             | Excellent |    | 24%<br>N=94  |
|                                                                                 |                                                                    | Good      |    | 45%<br>N=177 |
|                                                                                 |                                                                    | Fair      |    | 25%<br>N=99  |
|                                                                                 |                                                                    | Poor      |    | 7%<br>N=28   |
|                                                                                 | Being honest                                                       | Excellent |    | 25%<br>N=87  |
|                                                                                 |                                                                    | Good      |   | 46%<br>N=161 |
|                                                                                 |                                                                    | Fair      |  | 21%<br>N=74  |
|                                                                                 |                                                                    | Poor      |  | 9%<br>N=30   |
|                                                                                 | Being open and transparent to the public                           | Excellent |  | 19%<br>N=67  |
|                                                                                 |                                                                    | Good      |  | 46%<br>N=161 |
|                                                                                 |                                                                    | Fair      |  | 26%<br>N=94  |
|                                                                                 |                                                                    | Poor      |  | 9%<br>N=31   |
|                                                                                 | Informing residents about issues facing the community              | Excellent |  | 14%<br>N=53  |
|                                                                                 |                                                                    | Good      |  | 40%<br>N=150 |
|                                                                                 |                                                                    | Fair      |  | 35%<br>N=129 |
|                                                                                 |                                                                    | Poor      |  | 10%<br>N=39  |
|                                                                                 | Treating all residents fairly                                      | Excellent |  | 22%<br>N=79  |
|                                                                                 |                                                                    | Good      |  | 42%<br>N=153 |
|                                                                                 |                                                                    | Fair      |  | 24%<br>N=86  |
|                                                                                 |                                                                    | Poor      |  | 12%<br>N=42  |
|                                                                                 | Treating residents with respect                                    | Excellent |  | 31%<br>N=118 |
|                                                                                 |                                                                    | Good      |  | 45%<br>N=175 |

|                                                                                                                                                    |                                                              |                      |                                                                                       |              |
|----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|----------------------|---------------------------------------------------------------------------------------|--------------|
| <b>Please rate the following categories of Franklin government performance.</b>                                                                    | Treating residents with respect                              | Fair                 |    | 19%<br>N=71  |
|                                                                                                                                                    |                                                              | Poor                 |    | 5%<br>N=20   |
| <b>Overall, how would you rate the quality of the services provided by each of the following?</b>                                                  | The City of Franklin                                         | Excellent            |    | 35%<br>N=150 |
|                                                                                                                                                    |                                                              | Good                 |    | 47%<br>N=200 |
|                                                                                                                                                    |                                                              | Fair                 |    | 15%<br>N=64  |
|                                                                                                                                                    |                                                              | Poor                 |    | 3%<br>N=11   |
|                                                                                                                                                    | The Federal Government                                       | Excellent            |    | 7%<br>N=28   |
|                                                                                                                                                    |                                                              | Good                 |    | 31%<br>N=126 |
|                                                                                                                                                    |                                                              | Fair                 |    | 35%<br>N=145 |
|                                                                                                                                                    |                                                              | Poor                 |    | 27%<br>N=112 |
| <b>Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.</b> | Overall economic health                                      | Essential            |    | 56%<br>N=235 |
|                                                                                                                                                    |                                                              | Very important       |    | 33%<br>N=138 |
|                                                                                                                                                    |                                                              | Somewhat important   |    | 10%<br>N=42  |
|                                                                                                                                                    |                                                              | Not at all important |    | 1%<br>N=6    |
|                                                                                                                                                    | Overall quality of the transportation system                 | Essential            |   | 41%<br>N=180 |
|                                                                                                                                                    |                                                              | Very important       |  | 39%<br>N=170 |
|                                                                                                                                                    |                                                              | Somewhat important   |  | 19%<br>N=81  |
|                                                                                                                                                    |                                                              | Not at all important |  | 1%<br>N=4    |
|                                                                                                                                                    | Overall design or layout of residential and commercial areas | Essential            |  | 48%<br>N=211 |
|                                                                                                                                                    |                                                              | Very important       |  | 42%<br>N=183 |
|                                                                                                                                                    |                                                              | Somewhat important   |  | 10%<br>N=45  |
|                                                                                                                                                    |                                                              | Not at all important |  | 0%<br>N=1    |
|                                                                                                                                                    | Overall quality of the utility infrastructure                | Essential            |  | 57%<br>N=251 |
|                                                                                                                                                    |                                                              | Very important       |  | 34%<br>N=148 |
|                                                                                                                                                    |                                                              | Somewhat important   |  | 9%<br>N=39   |
|                                                                                                                                                    |                                                              | Not at all important |  | 1%<br>N=3    |
|                                                                                                                                                    | Overall feeling of safety                                    | Essential            |  | 56%<br>N=245 |
|                                                                                                                                                    |                                                              | Very important       |  | 35%<br>N=155 |
|                                                                                                                                                    |                                                              | Somewhat important   |  | 9%<br>N=37   |
|                                                                                                                                                    |                                                              | Not at all important |  | 0%<br>N=2    |
|                                                                                                                                                    | Overall quality of natural environment                       | Essential            |  | 41%<br>N=181 |

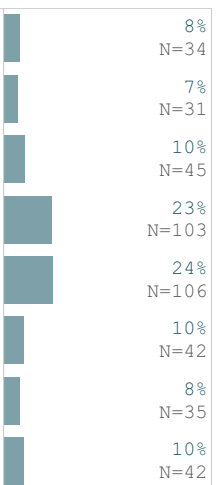
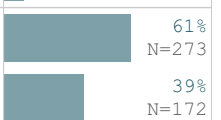
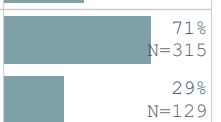
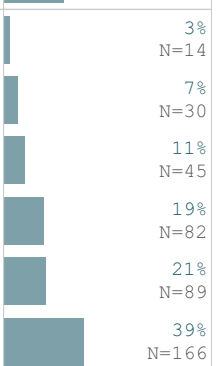
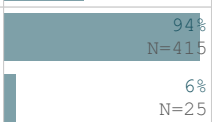
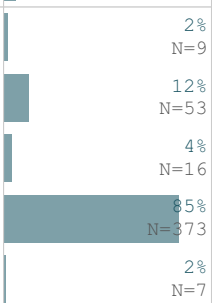
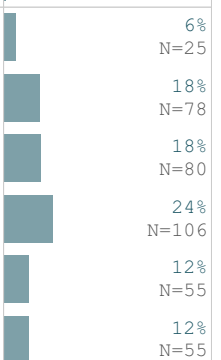
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|---------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------|---------------------------------------------------------------------------------------|--------------|
| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years. | Overall quality of natural environment                                                   | Very important        |    | 47%<br>N=206 |
|                                                                                                                                             |                                                                                          | Somewhat important    |    | 11%<br>N=47  |
|                                                                                                                                             |                                                                                          | Not at all important  |    | 2%<br>N=8    |
|                                                                                                                                             | Overall quality of parks and recreation opportunities                                    | Essential             |    | 32%<br>N=142 |
|                                                                                                                                             |                                                                                          | Very important        |    | 47%<br>N=205 |
|                                                                                                                                             |                                                                                          | Somewhat important    |    | 20%<br>N=90  |
|                                                                                                                                             |                                                                                          | Not at all important  |    | 1%<br>N=3    |
|                                                                                                                                             | Overall health and wellness opportunities                                                | Essential             |    | 25%<br>N=112 |
|                                                                                                                                             |                                                                                          | Very important        |    | 47%<br>N=210 |
|                                                                                                                                             |                                                                                          | Somewhat important    |    | 24%<br>N=107 |
|                                                                                                                                             |                                                                                          | Not at all important  |    | 3%<br>N=14   |
|                                                                                                                                             | Overall opportunities for education, culture, and the arts                               | Essential             |    | 33%<br>N=148 |
|                                                                                                                                             |                                                                                          | Very important        |    | 41%<br>N=182 |
|                                                                                                                                             |                                                                                          | Somewhat important    |    | 23%<br>N=100 |
|                                                                                                                                             |                                                                                          | Not at all important  |   | 3%<br>N=13   |
|                                                                                                                                             | Residents' connection and engagement with their community                                | Essential             |  | 25%<br>N=110 |
|                                                                                                                                             |                                                                                          | Very important        |  | 42%<br>N=185 |
|                                                                                                                                             |                                                                                          | Somewhat important    |  | 31%<br>N=137 |
|                                                                                                                                             |                                                                                          | Not at all important  |  | 2%<br>N=9    |
| Please rate your level of satisfaction with the City of Franklin's management of growth:                                                    | Please rate your level of satisfaction with the City of Franklin's management of growth: | Very satisfied        |  | 26%<br>N=109 |
|                                                                                                                                             |                                                                                          | Somewhat satisfied    |  | 50%<br>N=208 |
|                                                                                                                                             |                                                                                          | Somewhat dissatisfied |  | 17%<br>N=71  |
|                                                                                                                                             |                                                                                          | Very dissatisfied     |  | 7%<br>N=31   |
|                                                                                                                                             | Regional transit                                                                         | Essential             |  | 24%<br>N=98  |
|                                                                                                                                             |                                                                                          | Very important        |  | 37%<br>N=152 |
|                                                                                                                                             |                                                                                          | Somewhat important    |  | 31%<br>N=129 |
|                                                                                                                                             |                                                                                          | Not at all important  |  | 9%<br>N=37   |
|                                                                                                                                             | Affordable/workforce housing                                                             | Essential             |  | 42%<br>N=181 |
|                                                                                                                                             |                                                                                          | Very important        |  | 31%<br>N=131 |
|                                                                                                                                             |                                                                                          | Somewhat important    |  | 17%<br>N=72  |
|                                                                                                                                             |                                                                                          | Not at all important  |  | 11%<br>N=46  |



Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.



|                                                                                                                                     |                                                          |                     |              |              |
|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|---------------------|--------------|--------------|
| In general, how many times do you:                                                                                                  | Use or check email                                       | Less often or never | <div></div>  | 2%<br>N=7    |
|                                                                                                                                     | Share your opinions online                               | Several times a day | <div></div>  | 9%<br>N=39   |
|                                                                                                                                     |                                                          | Once a day          | <div></div>  | 3%<br>N=13   |
|                                                                                                                                     |                                                          | A few times a week  | <div></div>  | 20%<br>N=85  |
|                                                                                                                                     |                                                          | Every few weeks     | <div></div>  | 17%<br>N=73  |
|                                                                                                                                     |                                                          | Less often or never | <div></div>  | 51%<br>N=220 |
|                                                                                                                                     | Shop online                                              | Several times a day | <div></div>  | 14%<br>N=61  |
|                                                                                                                                     |                                                          | Once a day          | <div></div>  | 10%<br>N=45  |
|                                                                                                                                     |                                                          | A few times a week  | <div></div>  | 37%<br>N=165 |
|                                                                                                                                     |                                                          | Every few weeks     | <div></div>  | 33%<br>N=147 |
|                                                                                                                                     |                                                          | Less often or never | <div></div>  | 5%<br>N=23   |
|                                                                                                                                     | Please rate your overall health.                         | Excellent           | <div></div>  | 40%<br>N=180 |
| Very good                                                                                                                           |                                                          | <div></div>         | 41%<br>N=180 |              |
| Good                                                                                                                                |                                                          | <div></div>         | 16%<br>N=72  |              |
| Fair                                                                                                                                |                                                          | <div></div>         | 2%<br>N=10   |              |
| Poor                                                                                                                                |                                                          | <div></div>         | 0%<br>N=1    |              |
| What impact, if any, do you think the economy will have on your family income in the next 6 months?Do you think the impact will be: | Very positive                                            | <div></div>         | 4%<br>N=19   |              |
|                                                                                                                                     | Somewhat positive                                        | <div></div>         | 16%<br>N=73  |              |
|                                                                                                                                     | Neutral                                                  | <div></div>         | 40%<br>N=177 |              |
|                                                                                                                                     | Somewhat negative                                        | <div></div>         | 32%<br>N=140 |              |
|                                                                                                                                     | Very negative                                            | <div></div>         | 8%<br>N=34   |              |
| How many years have you lived in Franklin?                                                                                          | Less than 2 years                                        | <div></div>         | 16%<br>N=70  |              |
|                                                                                                                                     | 2-5 years                                                | <div></div>         | 25%<br>N=110 |              |
|                                                                                                                                     | 6-10 years                                               | <div></div>         | 19%<br>N=86  |              |
|                                                                                                                                     | 11-20 years                                              | <div></div>         | 18%<br>N=78  |              |
|                                                                                                                                     | More than 20 years                                       | <div></div>         | 23%<br>N=100 |              |
| Which best describes the building you live in?                                                                                      | One family house detached from any other houses          | <div></div>         | 61%<br>N=269 |              |
|                                                                                                                                     | Building with two or more homes (duplex, townhome, apa.. | <div></div>         | 38%<br>N=170 |              |
|                                                                                                                                     | Other                                                    | <div></div>         | 1%<br>N=6    |              |
| Do you rent or own your home?                                                                                                       | Rent                                                     | <div></div>         | 35%<br>N=153 |              |
|                                                                                                                                     | Own                                                      | <div></div>         | 65%<br>N=290 |              |

|                                                                                                                                                                                                            |                                                           |                                                                                       |              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|
| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?                            | Less than \$500                                           |     | 8%<br>N=34   |
|                                                                                                                                                                                                            | \$500 to \$999                                            |                                                                                       | 7%<br>N=31   |
|                                                                                                                                                                                                            | \$1,000 to \$1,499                                        |                                                                                       | 10%<br>N=45  |
|                                                                                                                                                                                                            | \$1,500 to \$1,999                                        |                                                                                       | 23%<br>N=103 |
|                                                                                                                                                                                                            | \$2,000 to \$2,499                                        |                                                                                       | 24%<br>N=106 |
|                                                                                                                                                                                                            | \$2,500 to \$2,999                                        |                                                                                       | 10%<br>N=42  |
|                                                                                                                                                                                                            | \$3,000 to \$3,499                                        |                                                                                       | 8%<br>N=35   |
|                                                                                                                                                                                                            | \$3,500 or more                                           |                                                                                       | 10%<br>N=42  |
| Do any children 17 or under live in your household?                                                                                                                                                        | No                                                        |    | 61%<br>N=273 |
|                                                                                                                                                                                                            | Yes                                                       |                                                                                       | 39%<br>N=172 |
| Are you or any other members of your household aged 65 or older?                                                                                                                                           | No                                                        |    | 71%<br>N=315 |
|                                                                                                                                                                                                            | Yes                                                       |                                                                                       | 29%<br>N=129 |
| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Less than \$25,000                                        |   | 3%<br>N=14   |
|                                                                                                                                                                                                            | \$25,000 to \$49,999                                      |                                                                                       | 7%<br>N=30   |
|                                                                                                                                                                                                            | \$50,000 to \$74,999                                      |                                                                                       | 11%<br>N=45  |
|                                                                                                                                                                                                            | \$75,000 to \$99,999                                      |                                                                                       | 19%<br>N=82  |
|                                                                                                                                                                                                            | \$100,000 to \$149,999                                    |                                                                                       | 21%<br>N=89  |
|                                                                                                                                                                                                            | \$150,000 or more                                         |                                                                                       | 39%<br>N=166 |
| Are you Spanish, Hispanic or Latino?                                                                                                                                                                       | No, not Spanish, Hispanic, or Latino                      |  | 94%<br>N=415 |
|                                                                                                                                                                                                            | Yes, I consider myself to be Spanish, Hispanic, or Latino |                                                                                       | 6%<br>N=25   |
| What is your race? (Mark one or more races to indicate what race you consider yourself to be.)                                                                                                             | American Indian or Alaskan Native                         |  | 2%<br>N=9    |
|                                                                                                                                                                                                            | Asian, Asian Indian, or Pacific Islander                  |                                                                                       | 12%<br>N=53  |
|                                                                                                                                                                                                            | Black or African American                                 |                                                                                       | 4%<br>N=16   |
|                                                                                                                                                                                                            | White                                                     |                                                                                       | 65%<br>N=373 |
|                                                                                                                                                                                                            | Other                                                     |                                                                                       | 2%<br>N=7    |
| In which category is your age?                                                                                                                                                                             | 18-24 years                                               |  | 6%<br>N=25   |
|                                                                                                                                                                                                            | 25-34 years                                               |                                                                                       | 18%<br>N=78  |
|                                                                                                                                                                                                            | 35-44 years                                               |                                                                                       | 18%<br>N=80  |
|                                                                                                                                                                                                            | 45-54 years                                               |                                                                                       | 24%<br>N=106 |
|                                                                                                                                                                                                            | 55-64 years                                               |                                                                                       | 12%<br>N=55  |
|                                                                                                                                                                                                            | 65-74 years                                               |                                                                                       | 12%<br>N=55  |

|                                |                   |                                                                                     |              |
|--------------------------------|-------------------|-------------------------------------------------------------------------------------|--------------|
| In which category is your age? | 75 years or older |  | 10%<br>N=45  |
| What is your gender?           | Woman             |  | 56%<br>N=248 |
|                                | Man               |  | 44%<br>N=195 |

## Full trends

This table contains the trends over time for the City of Franklin. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2018 and 2022 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

|                                                                                                 |                                                              | 2016 | 2019 | 2022 |
|-------------------------------------------------------------------------------------------------|--------------------------------------------------------------|------|------|------|
| <b>Please rate each of the following aspects of quality of life in Franklin.</b>                | Franklin as a place to live                                  | 97%  | 98%  | 95%  |
|                                                                                                 | Your neighborhood as a place to live                         | 93%  | 94%  | 93%  |
|                                                                                                 | Franklin as a place to raise children                        | 97%  | 97%  | 96%  |
|                                                                                                 | Franklin as a place to work                                  | 90%  | 93%  | 88%  |
|                                                                                                 | Franklin as a place to visit                                 | 92%  | 94%  | 90%  |
|                                                                                                 | Franklin as a place to retire                                | 86%  | 84%  | 84%  |
|                                                                                                 | The overall quality of life                                  | 97%  | 97%  | 97%  |
|                                                                                                 | Sense of community                                           | 82%  | 84%  | 84%  |
| <b>Please rate each of the following characteristics as they relate to Franklin as a whole.</b> | Overall economic health                                      | 94%  | 94%  | 88%  |
|                                                                                                 | Overall quality of the transportation system                 |      |      | 48%  |
|                                                                                                 | Overall design or layout of residential and commercial areas | 77%  | 80%  | 75%  |
|                                                                                                 | Overall quality of the utility infrastructure                |      |      | 77%  |
|                                                                                                 | Overall feeling of safety                                    | 97%  | 95%  | 95%  |
|                                                                                                 | Overall quality of natural environment                       | 88%  | 88%  | 83%  |
|                                                                                                 | Overall quality of parks and recreation opportunities        |      |      | 90%  |
|                                                                                                 | Overall health and wellness opportunities                    | 84%  | 90%  | 84%  |
|                                                                                                 | Overall opportunities for education, culture, and the arts   | 87%  | 90%  | 83%  |
|                                                                                                 | Residents' connection and engagement with their community    |      |      | 75%  |
| <b>Please indicate how likely or unlikely you are to do each of the following.</b>              | Recommend living in Franklin to someone who asks             | 93%  | 96%  | 94%  |

|                                                                                           |                                                        |             |
|-------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------|
| <b>Please indicate how likely or unlikely you are to do each of the following.</b>        | Remain in Franklin for the next five years             | 89% 91% 93% |
|                                                                                           |                                                        |             |
| <b>Please rate how safe or unsafe you feel:</b>                                           | In your neighborhood during the day                    | 98% 97% 99% |
|                                                                                           | In Franklin's downtown/commercial area during the day  | 97% 97% 99% |
|                                                                                           | From property crime                                    | 92%         |
|                                                                                           | From violent crime                                     | 94%         |
|                                                                                           | From fire, flood, or other natural disaster            | 84%         |
| <b>Please rate the job you feel the Franklin community does at each of the following.</b> | Making all residents feel welcome                      | 74%         |
|                                                                                           | Attracting people from diverse backgrounds             | 54%         |
|                                                                                           | Valuing/respecting residents from diverse backgrounds  | 59%         |
|                                                                                           | Taking care of vulnerable residents                    | 60%         |
| <b>Please rate each of the following in the Franklin community.</b>                       | Overall quality of business and service establishments | 88% 92% 91% |
|                                                                                           | Variety of business and service establishments         | 85%         |
|                                                                                           | Vibrancy of downtown/commercial area                   | 89% 93% 91% |
|                                                                                           | Employment opportunities                               | 76% 83% 79% |
|                                                                                           | Shopping opportunities                                 | 93% 93% 90% |
|                                                                                           | Cost of living                                         | 41% 39% 30% |
|                                                                                           | Overall image or reputation                            | 97% 96% 93% |
| <b>Please also rate each of the following in the Franklin community.</b>                  | Traffic flow on major streets                          | 26% 37% 38% |
|                                                                                           | Ease of public parking                                 | 53% 47% 54% |
|                                                                                           | Ease of travel by car                                  | 48% 56% 63% |
|                                                                                           | Ease of travel by public transportation                | 23% 29% 26% |
|                                                                                           | Ease of travel by bicycle                              | 36% 36% 38% |
|                                                                                           | Ease of walking                                        | 58% 67% 63% |
|                                                                                           | Well-planned residential growth                        | 50%         |
|                                                                                           | Well-planned commercial growth                         | 60%         |
|                                                                                           | Well-designed neighborhoods                            | 71%         |

**Please also rate each of the following in the Franklin community.**

|                                                                       |             |
|-----------------------------------------------------------------------|-------------|
| Preservation of the historical or cultural character of the community | 83%         |
| Public places where people want to spend time                         | 88% 88% 80% |
| Variety of housing options                                            | 48% 49% 41% |
| Availability of affordable quality housing                            | 28% 24% 17% |
| Overall quality of new development                                    | 78% 78% 66% |
| Overall appearance                                                    | 95% 96% 93% |
| Cleanliness                                                           | 94% 92% 94% |
| Water resources                                                       | 57%         |
| Air quality                                                           | 87% 89% 87% |
| Availability of paths and walking trails                              | 59% 67% 74% |
| Fitness opportunities                                                 | 77% 83% 80% |
| Recreational opportunities                                            | 77% 84% 79% |
| Availability of affordable quality food                               | 77% 81% 68% |
| Availability of affordable quality health care                        | 77% 80% 73% |
| Availability of preventive health services                            | 81% 82% 78% |
| Availability of affordable quality mental health care                 | 68% 67% 51% |
| Opportunities to attend cultural/arts/music activities                | 79% 83% 79% |
| Community support for the arts                                        | 79%         |
| Availability of affordable quality childcare/preschool                | 60% 66% 50% |
| K-12 education                                                        | 92% 93% 87% |
| Adult educational opportunities                                       | 65% 69% 60% |
| Sense of civic/community pride                                        | 84%         |
| Neighborliness of residents                                           | 76% 81% 81% |
| Opportunities to participate in social events and activities          | 86% 85% 80% |
| Opportunities to attend special events and festivals                  | 87% 85% 87% |
| Opportunities to volunteer                                            | 86% 85% 81% |



|                                                                                                  |                                                                   |             |
|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-------------|
| <b>Please also rate each of the following in the Franklin community.</b>                         | Opportunities to participate in community matters                 | 76% 80% 77% |
|                                                                                                  | Openness and acceptance of the community toward people of diver.. | 62% 65% 57% |
| <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Contacted the City of Franklin for help or information            | 37% 37% 49% |
|                                                                                                  | Contacted Franklin elected officials to express your opinion      | 17% 19% 20% |
|                                                                                                  | Attended a local public meeting                                   | 23% 25% 30% |
|                                                                                                  | Watched a local public meeting                                    | 23% 21% 34% |
|                                                                                                  | Volunteered your time to some group/activity                      | 48% 49% 45% |
|                                                                                                  | Campaigned or advocated for a local issue, cause, or candidate    | 20% 26% 17% |
|                                                                                                  | Voted in your most recent local election                          | 81%         |
|                                                                                                  | Used public transportation instead of driving                     | 6% 8% 4%    |
|                                                                                                  | Carpooled with other adults or children instead of driving alone  | 45% 42% 47% |
|                                                                                                  | Walked or biked instead of driving                                | 45% 44% 54% |
| <b>Please rate the quality of each of the following services in Franklin.</b>                    | Public information services                                       | 79% 86% 71% |
|                                                                                                  | Economic development                                              | 82% 84% 76% |
|                                                                                                  | Traffic enforcement                                               | 77% 75% 67% |
|                                                                                                  | Traffic signal timing                                             | 51% 56% 55% |
|                                                                                                  | Street repair                                                     | 62% 57% 60% |
|                                                                                                  | Street cleaning                                                   | 81% 78% 80% |
|                                                                                                  | Street lighting                                                   | 74% 75% 73% |
|                                                                                                  | Snow removal                                                      | 57% 71% 57% |
|                                                                                                  | Sidewalk maintenance                                              | 71% 77% 71% |
|                                                                                                  | Bus or transit services                                           | 42% 54% 40% |
|                                                                                                  | Land use, planning and zoning                                     | 59% 61% 51% |
|                                                                                                  | Code enforcement                                                  | 73% 74% 73% |
|                                                                                                  | Affordable high-speed internet access                             | 66%         |
|                                                                                                  | Garbage collection                                                | 91% 90% 88% |

|                                                                                 |                                                                      |     |     |     |
|---------------------------------------------------------------------------------|----------------------------------------------------------------------|-----|-----|-----|
| <b>Please rate the quality of each of the following services in Franklin.</b>   | Drinking water                                                       | 73% | 76% | 80% |
|                                                                                 | Sewer services                                                       | 88% | 88% | 89% |
|                                                                                 | Storm water management                                               | 80% | 78% | 79% |
|                                                                                 | Power (electric and/or gas) utility                                  | 88% | 89% | 90% |
|                                                                                 | Utility billing                                                      | 80% | 80% | 81% |
|                                                                                 | Police/Sheriff services                                              | 96% | 92% | 87% |
|                                                                                 | Crime prevention                                                     | 92% | 89% | 86% |
|                                                                                 | Animal control                                                       | 79% | 84% | 85% |
|                                                                                 | Ambulance or emergency medical services                              | 98% | 95% | 93% |
|                                                                                 | Fire services                                                        | 99% | 97% | 97% |
|                                                                                 | Fire prevention and education                                        | 91% | 92% | 92% |
|                                                                                 | Emergency preparedness                                               | 77% | 79% | 75% |
|                                                                                 | Preservation of natural areas                                        | 67% | 68% | 67% |
|                                                                                 | Franklin open space                                                  | 70% | 71% | 68% |
|                                                                                 | Recycling                                                            | 76% | 82% | 60% |
|                                                                                 | Yard waste pick-up                                                   | 86% | 87% | 80% |
|                                                                                 | City parks                                                           | 91% | 93% | 85% |
|                                                                                 | Recreation programs or classes                                       | 85% | 87% | 79% |
|                                                                                 | Recreation centers or facilities                                     | 84% | 87% | 80% |
|                                                                                 | Health services                                                      | 88% | 88% | 85% |
|                                                                                 | Public library services                                              | 93% | 93% | 94% |
|                                                                                 | Overall customer service by Franklin employees                       | 90% | 91% | 89% |
| <b>Please rate the following categories of Franklin government performance.</b> | The value of services for the taxes paid to Franklin                 | 77% | 76% | 72% |
|                                                                                 | The overall direction that Franklin is taking                        | 73% | 74% | 66% |
|                                                                                 | The job Franklin government does at welcoming resident involvement.. | 71% | 75% | 65% |
|                                                                                 | Overall confidence in Franklin government                            | 76% | 75% | 68% |

|                                                                                                                                                    |                                                                      |             |
|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------|
| <b>Please rate the following categories of Franklin government performance.</b>                                                                    | Generally acting in the best interest of the community               | 73% 75% 68% |
|                                                                                                                                                    | Being honest                                                         | 74% 78% 71% |
|                                                                                                                                                    | Being open and transparent to the public                             | 65%         |
|                                                                                                                                                    | Informing residents about issues facing the community                | 55%         |
|                                                                                                                                                    | Treating all residents fairly                                        | 72% 76% 65% |
|                                                                                                                                                    | Treating residents with respect                                      | 76%         |
| <b>Overall, how would you rate the quality of the services provided by each of the following?</b>                                                  | The City of Franklin                                                 | 93% 93% 82% |
|                                                                                                                                                    | The Federal Government                                               | 44% 53% 37% |
| <b>Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.</b> | Overall economic health                                              | 89% 93% 89% |
|                                                                                                                                                    | Overall quality of the transportation system                         | 81%         |
|                                                                                                                                                    | Overall design or layout of residential and commercial areas         | 83% 86% 89% |
|                                                                                                                                                    | Overall quality of the utility infrastructure                        | 91%         |
|                                                                                                                                                    | Overall feeling of safety                                            | 91% 94% 91% |
|                                                                                                                                                    | Overall quality of natural environment                               | 87% 87% 88% |
|                                                                                                                                                    | Overall quality of parks and recreation opportunities                | 79%         |
|                                                                                                                                                    | Overall health and wellness opportunities                            | 75% 77% 73% |
|                                                                                                                                                    | Overall opportunities for education, culture, and the arts           | 78% 83% 75% |
|                                                                                                                                                    | Residents' connection and engagement with their community            | 82% 86% 67% |
| <b>In general, how many times do you:</b>                                                                                                          | Access the internet from your home                                   | 95%         |
|                                                                                                                                                    | Access the internet from your cell phone                             | 97%         |
|                                                                                                                                                    | Visit social media sites                                             | 84%         |
|                                                                                                                                                    | Use or check email                                                   | 98%         |
|                                                                                                                                                    | Share your opinions online                                           | 32%         |
|                                                                                                                                                    | Shop online                                                          | 61%         |
|                                                                                                                                                    | Please rate your overall health.                                     | 75% 72% 81% |
|                                                                                                                                                    | What impact, if any, do you think the economy will have on your fa.. | 35% 52% 21% |

## Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Franklin conducted a survey of 448 residents. Survey invitations were mailed to randomly selected households and data were collected from October 24, 2022 to December 16, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Franklin. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm that the respondent was a Franklin resident and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 28, 2022. The survey remained open for two weeks and there were 217 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Franklin. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the open participation survey are presented in the following table.

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

|                        |                                                 | Unweighted | Weighted | Target* |
|------------------------|-------------------------------------------------|------------|----------|---------|
| Age                    | 18-34                                           | 9%         | 27%      | 27%     |
|                        | 35-54                                           | 50%        | 40%      | 40%     |
|                        | 55+                                             | 41%        | 33%      | 33%     |
| Hispanic origin        | No, not Spanish, Hispanic, or Latino            | 99%        | 95%      | 94%     |
|                        | Yes, I consider myself to be Spanish, Hispana.. | 1%         | 5%       | 6%      |
| Housing tenure         | Own                                             | 88%        | 65%      | 65%     |
|                        | Rent                                            | 13%        | 35%      | 35%     |
| Housing type           | Attached                                        | 13%        | 39%      | 39%     |
|                        | Detached                                        | 88%        | 61%      | 61%     |
| Race & Hispanic origin | Not white alone                                 | 8%         | 22%      | 22%     |
|                        | White alone, not Hispanic or Latino             | 92%        | 78%      | 78%     |
| Sex                    | Man                                             | 40%        | 46%      | 47%     |
|                        | Woman                                           | 60%        | 54%      | 53%     |
| Sex/age                | Man 18-34                                       | 4%         | 12%      | 12%     |
|                        | Man 35-54                                       | 19%        | 20%      | 20%     |
|                        | Man 55+                                         | 18%        | 15%      | 15%     |
|                        | Woman 18-34                                     | 6%         | 15%      | 15%     |
|                        | Woman 35-54                                     | 32%        | 20%      | 20%     |
|                        | Woman 55+                                       | 23%        | 19%      | 19%     |

## Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

|                                                                           |                                       |           |                                                                                                    |
|---------------------------------------------------------------------------|---------------------------------------|-----------|----------------------------------------------------------------------------------------------------|
|                                                                           | Do you live in the City of Franklin?  | No        |  2%<br>N=5      |
|                                                                           |                                       | Yes       |  98%<br>N=212   |
| Please rate each of the following aspects of quality of life in Franklin. | Franklin as a place to live           | Excellent |  65%<br>N=139   |
|                                                                           |                                       | Good      |  32%<br>N=69    |
|                                                                           |                                       | Fair      |  3%<br>N=6      |
|                                                                           |                                       |           |                                                                                                    |
|                                                                           | Your neighborhood as a place to live  | Excellent |  57%<br>N=120   |
|                                                                           |                                       | Good      |  37%<br>N=78    |
|                                                                           |                                       | Fair      |  6%<br>N=12     |
|                                                                           |                                       | Poor      |  0%<br>N=1      |
|                                                                           | Franklin as a place to raise children | Excellent |  65%<br>N=123   |
|                                                                           |                                       | Good      |  27%<br>N=51    |
|                                                                           |                                       | Fair      |  8%<br>N=15   |
|                                                                           | Franklin as a place to work           | Excellent |  62%<br>N=113 |
|                                                                           |                                       | Good      |  30%<br>N=55  |
|                                                                           |                                       | Fair      |  3%<br>N=5    |
|                                                                           |                                       | Poor      |  5%<br>N=9    |
|                                                                           | Franklin as a place to visit          | Excellent |  60%<br>N=129 |
|                                                                           |                                       | Good      |  34%<br>N=74  |
|                                                                           |                                       | Fair      |  5%<br>N=11   |
|                                                                           | Franklin as a place to retire         | Excellent |  35%<br>N=64  |
|                                                                           |                                       | Good      |  42%<br>N=77  |
|                                                                           |                                       | Fair      |  17%<br>N=31  |
|                                                                           |                                       | Poor      |  6%<br>N=12   |
|                                                                           | The overall quality of life           | Excellent |  53%<br>N=114 |
|                                                                           |                                       | Good      |  42%<br>N=89  |
|                                                                           |                                       | Fair      |  6%<br>N=12   |
|                                                                           |                                       | Poor      |  0%<br>N=     |
|                                                                           | Sense of community                    | Excellent |  36%<br>N=77  |

|                                                                                          |                                                              |           |                                                                                       |              |
|------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Please rate each of the following aspects of quality of life in Franklin.                | Sense of community                                           | Good      |    | 40%<br>N=87  |
|                                                                                          |                                                              | Fair      |    | 20%<br>N=44  |
|                                                                                          |                                                              | Poor      |    | 4%<br>N=8    |
| Please rate each of the following characteristics as they relate to Franklin as a whole. | Overall economic health                                      | Excellent |    | 47%<br>N=99  |
|                                                                                          |                                                              | Good      |    | 48%<br>N=100 |
|                                                                                          |                                                              | Fair      |    | 4%<br>N=8    |
|                                                                                          |                                                              | Poor      |    | 1%<br>N=3    |
|                                                                                          | Overall quality of the transportation system                 | Excellent |    | 6%<br>N=12   |
|                                                                                          |                                                              | Good      |    | 38%<br>N=80  |
|                                                                                          |                                                              | Fair      |    | 38%<br>N=81  |
|                                                                                          |                                                              | Poor      |    | 19%<br>N=41  |
|                                                                                          | Overall design or layout of residential and commercial areas | Excellent |    | 12%<br>N=27  |
|                                                                                          |                                                              | Good      |    | 45%<br>N=98  |
|                                                                                          |                                                              | Fair      |    | 36%<br>N=78  |
|                                                                                          |                                                              | Poor      |   | 6%<br>N=14   |
|                                                                                          | Overall quality of the utility infrastructure                | Excellent |  | 29%<br>N=60  |
|                                                                                          |                                                              | Good      |  | 47%<br>N=99  |
|                                                                                          |                                                              | Fair      |  | 19%<br>N=39  |
|                                                                                          |                                                              | Poor      |  | 5%<br>N=11   |
|                                                                                          | Overall feeling of safety                                    | Excellent |  | 49%<br>N=106 |
|                                                                                          |                                                              | Good      |  | 46%<br>N=100 |
|                                                                                          |                                                              | Fair      |  | 5%<br>N=10   |
|                                                                                          |                                                              | Poor      |  | 0%<br>N=     |
|                                                                                          | Overall quality of natural environment                       | Excellent |  | 34%<br>N=73  |
|                                                                                          |                                                              | Good      |  | 49%<br>N=107 |
|                                                                                          |                                                              | Fair      |  | 14%<br>N=30  |
|                                                                                          |                                                              | Poor      |  | 3%<br>N=6    |
|                                                                                          | Overall quality of parks and recreation opportunities        | Excellent |  | 49%<br>N=107 |
|                                                                                          |                                                              | Good      |  | 37%<br>N=80  |
|                                                                                          |                                                              | Fair      |  | 12%<br>N=26  |
|                                                                                          |                                                              | Poor      |  | 2%<br>N=3    |
|                                                                                          | Overall health and wellness opportunities                    | Excellent |  | 32%<br>N=65  |

|                                                                                          |                                                            |                         |                                                                                       |              |
|------------------------------------------------------------------------------------------|------------------------------------------------------------|-------------------------|---------------------------------------------------------------------------------------|--------------|
| Please rate each of the following characteristics as they relate to Franklin as a whole. | Overall health and wellness opportunities                  | Good                    |    | 52%<br>N=106 |
|                                                                                          |                                                            | Fair                    |    | 16%<br>N=33  |
|                                                                                          |                                                            | Poor                    |    | 1%<br>N=2    |
|                                                                                          | Overall opportunities for education, culture, and the arts | Excellent               |    | 31%<br>N=65  |
|                                                                                          |                                                            | Good                    |    | 51%<br>N=109 |
|                                                                                          |                                                            | Fair                    |    | 17%<br>N=36  |
|                                                                                          |                                                            | Poor                    |    | 1%<br>N=3    |
|                                                                                          | Residents' connection and engagement with their community  | Excellent               |    | 18%<br>N=38  |
|                                                                                          |                                                            | Good                    |    | 59%<br>N=125 |
|                                                                                          |                                                            | Fair                    |    | 21%<br>N=44  |
|                                                                                          |                                                            | Poor                    |    | 2%<br>N=4    |
| Please indicate how likely or unlikely you are to do each of the following.              | Recommend living in Franklin to someone who asks           | Very likely             |    | 57%<br>N=122 |
|                                                                                          |                                                            | Somewhat likely         |    | 19%<br>N=41  |
|                                                                                          |                                                            | Somewhat unlikely       |    | 17%<br>N=37  |
|                                                                                          |                                                            | Very unlikely           |    | 6%<br>N=14   |
|                                                                                          | Remain in Franklin for the next five years                 | Very likely             |   | 63%<br>N=134 |
|                                                                                          |                                                            | Somewhat likely         |  | 14%<br>N=29  |
|                                                                                          |                                                            | Somewhat unlikely       |  | 4%<br>N=8    |
|                                                                                          |                                                            | Very unlikely           |  | 19%<br>N=41  |
| Please rate how safe or unsafe you feel:                                                 | In your neighborhood during the day                        | Very safe               |  | 88%<br>N=191 |
|                                                                                          |                                                            | Somewhat safe           |  | 8%<br>N=17   |
|                                                                                          |                                                            | Neither safe nor unsafe |  | 3%<br>N=7    |
|                                                                                          |                                                            | Somewhat unsafe         |  | 1%<br>N=1    |
|                                                                                          |                                                            | Very unsafe             |  | 0%<br>N=     |
|                                                                                          | In Franklin's downtown/commercial area during the day      | Very safe               |  | 89%<br>N=191 |
|                                                                                          |                                                            | Somewhat safe           |  | 9%<br>N=20   |
|                                                                                          |                                                            | Neither safe nor unsafe |  | 1%<br>N=2    |
|                                                                                          |                                                            | Somewhat unsafe         |  | 1%<br>N=2    |
|                                                                                          | From property crime                                        | Very safe               |  | 48%<br>N=103 |
|                                                                                          |                                                            | Somewhat safe           |  | 37%<br>N=79  |
|                                                                                          |                                                            | Neither safe nor unsafe |  | 9%<br>N=20   |
|                                                                                          |                                                            | Somewhat unsafe         |  | 5%<br>N=12   |



|                                                                                    |                                                        |                         |                                                                                       |              |
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| Please rate how safe or unsafe you feel:                                           | From property crime                                    | Very unsafe             |    | 1%<br>N=3    |
|                                                                                    | From violent crime                                     | Very safe               |    | 66%<br>N=144 |
|                                                                                    |                                                        | Somewhat safe           |    | 29%<br>N=62  |
|                                                                                    |                                                        | Neither safe nor unsafe |    | 2%<br>N=5    |
|                                                                                    |                                                        | Somewhat unsafe         |    | 2%<br>N=5    |
|                                                                                    | From fire, flood, or other natural disaster            | Very safe               |    | 35%<br>N=75  |
|                                                                                    |                                                        | Somewhat safe           |    | 52%<br>N=112 |
|                                                                                    |                                                        | Neither safe nor unsafe |    | 11%<br>N=25  |
|                                                                                    |                                                        | Somewhat unsafe         |    | 1%<br>N=2    |
|                                                                                    |                                                        | Very unsafe             |    | 1%<br>N=3    |
| Please rate the job you feel the Franklin community does at each of the following. | Making all residents feel welcome                      | Excellent               |    | 32%<br>N=68  |
|                                                                                    |                                                        | Good                    |    | 37%<br>N=80  |
|                                                                                    |                                                        | Fair                    |    | 24%<br>N=52  |
|                                                                                    |                                                        | Poor                    |    | 6%<br>N=14   |
|                                                                                    | Attracting people from diverse backgrounds             | Excellent               |    | 18%<br>N=36  |
|                                                                                    |                                                        | Good                    |  | 27%<br>N=54  |
|                                                                                    |                                                        | Fair                    |  | 31%<br>N=64  |
|                                                                                    |                                                        | Poor                    |  | 24%<br>N=49  |
|                                                                                    | Valuing/respecting residents from diverse backgrounds  | Excellent               |  | 22%<br>N=43  |
|                                                                                    |                                                        | Good                    |  | 33%<br>N=65  |
|                                                                                    |                                                        | Fair                    |  | 27%<br>N=54  |
|                                                                                    |                                                        | Poor                    |  | 18%<br>N=36  |
|                                                                                    | Taking care of vulnerable residents                    | Excellent               |  | 14%<br>N=24  |
|                                                                                    |                                                        | Good                    |  | 29%<br>N=49  |
|                                                                                    |                                                        | Fair                    |  | 26%<br>N=43  |
|                                                                                    |                                                        | Poor                    |  | 30%<br>N=51  |
| Please rate each of the following in the Franklin community.                       | Overall quality of business and service establishments | Excellent               |  | 41%<br>N=88  |
|                                                                                    |                                                        | Good                    |  | 52%<br>N=112 |
|                                                                                    |                                                        | Fair                    |  | 6%<br>N=14   |
|                                                                                    |                                                        | Poor                    |  | 0%<br>N=     |
|                                                                                    | Variety of business and service establishments         | Excellent               |  | 42%<br>N=90  |
|                                                                                    |                                                        | Good                    |  | 36%<br>N=76  |

|                                                                   |                                                |           |                                                                                       |              |
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| Please rate each of the following in the Franklin community.      | Variety of business and service establishments | Fair      |    | 20%<br>N=43  |
|                                                                   |                                                | Poor      |    | 1%<br>N=3    |
|                                                                   | Vibrancy of downtown/commercial area           | Excellent |    | 56%<br>N=120 |
|                                                                   |                                                | Good      |    | 35%<br>N=74  |
|                                                                   |                                                | Fair      |    | 9%<br>N=20   |
|                                                                   | Employment opportunities                       | Excellent |    | 41%<br>N=70  |
|                                                                   |                                                | Good      |    | 38%<br>N=65  |
|                                                                   |                                                | Fair      |    | 14%<br>N=24  |
|                                                                   |                                                | Poor      |    | 6%<br>N=11   |
|                                                                   | Shopping opportunities                         | Excellent |    | 61%<br>N=131 |
|                                                                   |                                                | Good      |    | 30%<br>N=64  |
|                                                                   |                                                | Fair      |    | 8%<br>N=18   |
|                                                                   |                                                | Poor      |    | 1%<br>N=2    |
|                                                                   | Cost of living                                 | Excellent |    | 1%<br>N=3    |
|                                                                   |                                                | Good      |    | 20%<br>N=43  |
|                                                                   |                                                | Fair      |  | 35%<br>N=75  |
|                                                                   |                                                | Poor      |  | 44%<br>N=94  |
|                                                                   | Overall image or reputation                    | Excellent |  | 55%<br>N=119 |
|                                                                   |                                                | Good      |  | 38%<br>N=83  |
|                                                                   |                                                | Fair      |  | 6%<br>N=14   |
|                                                                   |                                                | Poor      |  | 0%<br>N=1    |
| Please also rate each of the following in the Franklin community. | Traffic flow on major streets                  | Excellent |  | 2%<br>N=5    |
|                                                                   |                                                | Good      |  | 29%<br>N=63  |
|                                                                   |                                                | Fair      |  | 38%<br>N=82  |
|                                                                   |                                                | Poor      |  | 31%<br>N=68  |
|                                                                   | Ease of public parking                         | Excellent |  | 10%<br>N=22  |
|                                                                   |                                                | Good      |  | 39%<br>N=85  |
|                                                                   |                                                | Fair      |  | 34%<br>N=74  |
|                                                                   |                                                | Poor      |  | 16%<br>N=35  |
|                                                                   | Ease of travel by car                          | Excellent |  | 12%<br>N=25  |
|                                                                   |                                                | Good      |  | 45%<br>N=96  |
|                                                                   |                                                | Fair      |  | 33%<br>N=71  |

Please also rate each of the following in the Franklin community.

|                                                                       |           |                                                                                       |              |
|-----------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Ease of travel by car                                                 | Poor      |    | 11%<br>N=24  |
| Ease of travel by public transportation                               | Excellent |    | 5%<br>N=7    |
|                                                                       | Good      |    | 13%<br>N=17  |
|                                                                       | Fair      |    | 27%<br>N=36  |
|                                                                       | Poor      |    | 55%<br>N=73  |
| Ease of travel by bicycle                                             | Excellent |    | 3%<br>N=4    |
|                                                                       | Good      |    | 26%<br>N=35  |
|                                                                       | Fair      |    | 42%<br>N=57  |
|                                                                       | Poor      |    | 29%<br>N=40  |
| Ease of walking                                                       | Excellent |    | 15%<br>N=30  |
|                                                                       | Good      |    | 38%<br>N=79  |
|                                                                       | Fair      |    | 37%<br>N=77  |
|                                                                       | Poor      |    | 10%<br>N=21  |
| Well-planned residential growth                                       | Excellent |    | 7%<br>N=15   |
|                                                                       | Good      |   | 30%<br>N=60  |
|                                                                       | Fair      |  | 40%<br>N=81  |
|                                                                       | Poor      |  | 23%<br>N=46  |
| Well-planned commercial growth                                        | Excellent |  | 16%<br>N=29  |
|                                                                       | Good      |  | 41%<br>N=76  |
|                                                                       | Fair      |  | 27%<br>N=49  |
|                                                                       | Poor      |  | 16%<br>N=30  |
| Well-designed neighborhoods                                           | Excellent |  | 13%<br>N=27  |
|                                                                       | Good      |  | 44%<br>N=89  |
|                                                                       | Fair      |  | 33%<br>N=67  |
|                                                                       | Poor      |  | 9%<br>N=19   |
| Preservation of the historical or cultural character of the community | Excellent |  | 33%<br>N=70  |
|                                                                       | Good      |  | 47%<br>N=102 |
|                                                                       | Fair      |  | 15%<br>N=32  |
|                                                                       | Poor      |  | 6%<br>N=12   |
| Public places where people want to spend time                         | Excellent |  | 28%<br>N=59  |
|                                                                       | Good      |  | 57%<br>N=123 |
|                                                                       | Fair      |  | 13%<br>N=29  |

Please also rate each of the following in the Franklin community.

|                                               |           |                                                                                       |              |
|-----------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Public places where people want to spend time | Poor      |    | 2%<br>N=5    |
| Variety of housing options                    | Excellent |    | 5%<br>N=11   |
|                                               | Good      |    | 25%<br>N=53  |
|                                               | Fair      |    | 31%<br>N=66  |
|                                               | Poor      |    | 39%<br>N=84  |
| Availability of affordable quality housing    | Excellent |    | 1%<br>N=2    |
|                                               | Good      |    | 13%<br>N=26  |
|                                               | Fair      |    | 18%<br>N=36  |
|                                               | Poor      |    | 69%<br>N=140 |
| Overall quality of new development            | Excellent |    | 14%<br>N=30  |
|                                               | Good      |    | 39%<br>N=80  |
|                                               | Fair      |    | 35%<br>N=72  |
|                                               | Poor      |    | 11%<br>N=23  |
| Overall appearance                            | Excellent |    | 47%<br>N=103 |
|                                               | Good      |   | 49%<br>N=106 |
|                                               | Fair      |  | 4%<br>N=8    |
| Cleanliness                                   | Excellent |  | 52%<br>N=112 |
|                                               | Good      |  | 46%<br>N=99  |
|                                               | Fair      |  | 2%<br>N=4    |
|                                               | Poor      |  | 0%<br>N=     |
| Water resources                               | Excellent |  | 18%<br>N=37  |
|                                               | Good      |  | 33%<br>N=69  |
|                                               | Fair      |  | 35%<br>N=71  |
|                                               | Poor      |  | 14%<br>N=29  |
| Air quality                                   | Excellent |  | 25%<br>N=51  |
|                                               | Good      |  | 67%<br>N=136 |
|                                               | Fair      |  | 8%<br>N=15   |
|                                               | Poor      |  | 1%<br>N=2    |
| Availability of paths and walking trails      | Excellent |  | 32%<br>N=67  |
|                                               | Good      |  | 42%<br>N=89  |
|                                               | Fair      |  | 21%<br>N=44  |
|                                               | Poor      |  | 5%<br>N=11   |

Please also rate each of the following in the Franklin community.

|                                                        |           |                                                                                       |              |
|--------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Fitness opportunities                                  | Excellent |     | 32%<br>N=66  |
|                                                        | Good      |    | 46%<br>N=94  |
|                                                        | Fair      |    | 18%<br>N=38  |
|                                                        | Poor      |    | 4%<br>N=9    |
| Recreational opportunities                             | Excellent |    | 32%<br>N=66  |
|                                                        | Good      |    | 46%<br>N=96  |
|                                                        | Fair      |    | 21%<br>N=43  |
|                                                        | Poor      |    | 2%<br>N=4    |
| Availability of affordable quality food                | Excellent |    | 13%<br>N=27  |
|                                                        | Good      |    | 31%<br>N=67  |
|                                                        | Fair      |    | 49%<br>N=105 |
|                                                        | Poor      |    | 7%<br>N=15   |
| Availability of affordable quality health care         | Excellent |    | 27%<br>N=55  |
|                                                        | Good      |    | 42%<br>N=87  |
|                                                        | Fair      |   | 20%<br>N=41  |
|                                                        | Poor      |  | 11%<br>N=23  |
| Availability of preventive health services             | Excellent |  | 25%<br>N=51  |
|                                                        | Good      |  | 50%<br>N=103 |
|                                                        | Fair      |  | 22%<br>N=45  |
|                                                        | Poor      |  | 4%<br>N=7    |
| Availability of affordable quality mental health care  | Excellent |  | 15%<br>N=20  |
|                                                        | Good      |  | 40%<br>N=53  |
|                                                        | Fair      |  | 23%<br>N=31  |
|                                                        | Poor      |  | 22%<br>N=30  |
| Opportunities to attend cultural/arts/music activities | Excellent |  | 31%<br>N=67  |
|                                                        | Good      |  | 52%<br>N=110 |
|                                                        | Fair      |  | 15%<br>N=32  |
|                                                        | Poor      |  | 2%<br>N=4    |
| Community support for the arts                         | Excellent |  | 35%<br>N=64  |
|                                                        | Good      |  | 48%<br>N=87  |
|                                                        | Fair      |  | 17%<br>N=31  |
|                                                        | Poor      |  | 1%<br>N=2    |

Please also rate each of the following in the Franklin community.

|                                                              |           |                                                                                       |              |
|--------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Availability of affordable quality childcare/preschool       | Excellent |    | 8%<br>N=9    |
|                                                              | Good      |    | 20%<br>N=22  |
|                                                              | Fair      |    | 42%<br>N=46  |
|                                                              | Poor      |    | 30%<br>N=33  |
| K-12 education                                               | Excellent |    | 52%<br>N=82  |
|                                                              | Good      |    | 41%<br>N=65  |
|                                                              | Fair      |    | 5%<br>N=8    |
|                                                              | Poor      |    | 2%<br>N=3    |
| Adult educational opportunities                              | Excellent |    | 7%<br>N=8    |
|                                                              | Good      |    | 47%<br>N=56  |
|                                                              | Fair      |    | 38%<br>N=45  |
|                                                              | Poor      |    | 8%<br>N=9    |
| Sense of civic/community pride                               | Excellent |    | 31%<br>N=64  |
|                                                              | Good      |    | 59%<br>N=122 |
|                                                              | Fair      |   | 9%<br>N=20   |
|                                                              | Poor      |  | 1%<br>N=1    |
| Neighborliness of residents                                  | Excellent |  | 30%<br>N=64  |
|                                                              | Good      |  | 44%<br>N=93  |
|                                                              | Fair      |  | 20%<br>N=41  |
|                                                              | Poor      |  | 6%<br>N=12   |
| Opportunities to participate in social events and activities | Excellent |  | 38%<br>N=78  |
|                                                              | Good      |  | 47%<br>N=96  |
|                                                              | Fair      |  | 13%<br>N=27  |
|                                                              | Poor      |  | 2%<br>N=3    |
| Opportunities to attend special events and festivals         | Excellent |  | 52%<br>N=109 |
|                                                              | Good      |  | 38%<br>N=79  |
|                                                              | Fair      |  | 9%<br>N=18   |
|                                                              | Poor      |  | 1%<br>N=2    |
| Opportunities to volunteer                                   | Excellent |  | 37%<br>N=62  |
|                                                              | Good      |  | 51%<br>N=85  |
|                                                              | Fair      |  | 10%<br>N=16  |
|                                                              | Poor      |  | 1%<br>N=2    |

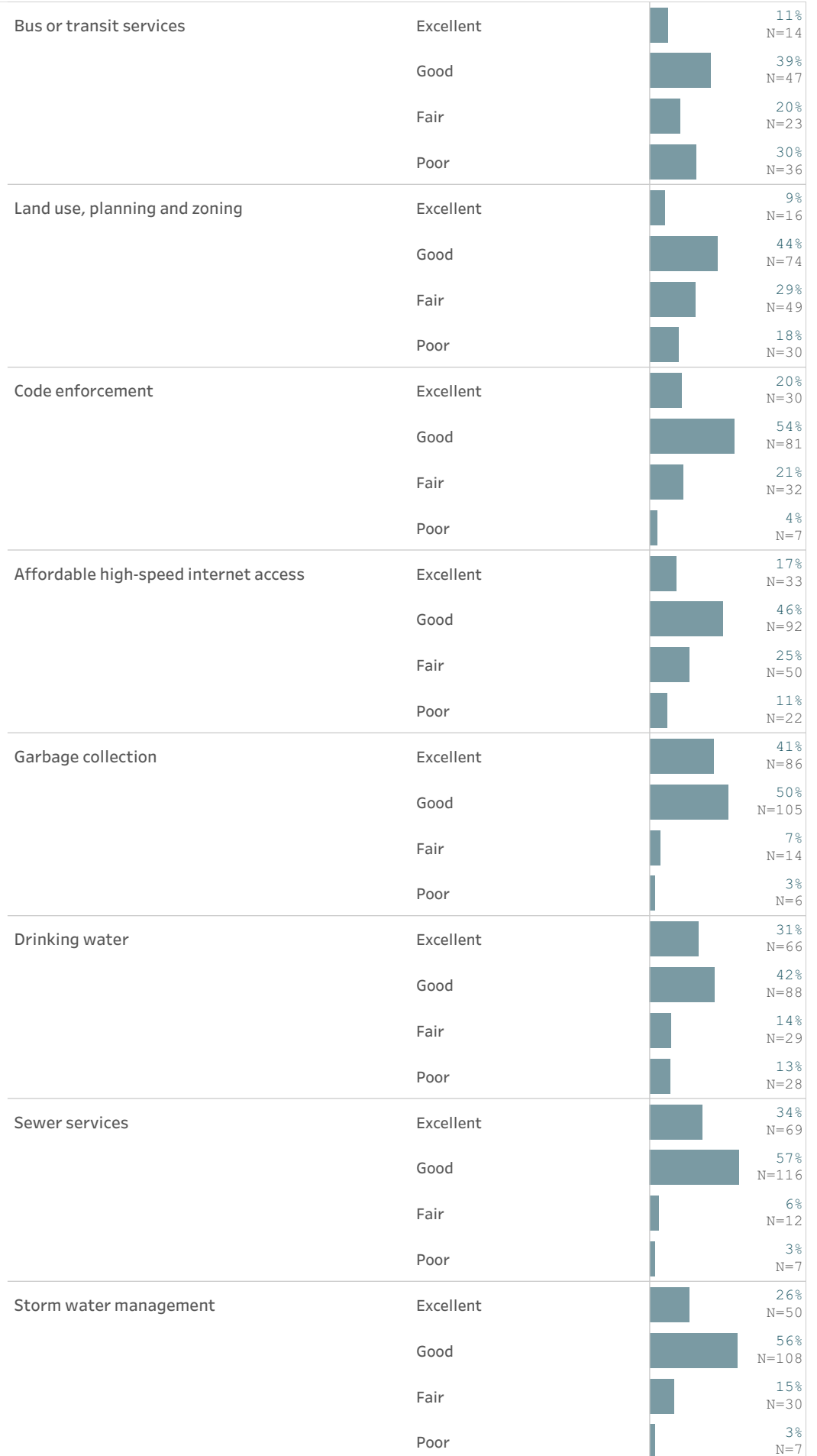
|                                                                                                  |                                                                               |           |                                                                                       |              |
|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| <b>Please also rate each of the following in the Franklin community.</b>                         | Opportunities to participate in community matters                             | Excellent |    | 33%<br>N=57  |
|                                                                                                  |                                                                               | Good      |    | 43%<br>N=74  |
|                                                                                                  |                                                                               | Fair      |    | 20%<br>N=34  |
|                                                                                                  |                                                                               | Poor      |    | 4%<br>N=7    |
|                                                                                                  | Openness and acceptance of the community toward people of diverse backgrounds | Excellent |    | 18%<br>N=34  |
|                                                                                                  |                                                                               | Good      |    | 27%<br>N=52  |
|                                                                                                  |                                                                               | Fair      |    | 40%<br>N=78  |
|                                                                                                  |                                                                               | Poor      |    | 15%<br>N=29  |
| <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Contacted the City of Franklin for help or information                        | No        |    | 52%<br>N=112 |
|                                                                                                  |                                                                               | Yes       |    | 48%<br>N=104 |
|                                                                                                  | Contacted Franklin elected officials to express your opinion                  | No        |    | 63%<br>N=133 |
|                                                                                                  |                                                                               | Yes       |    | 37%<br>N=79  |
|                                                                                                  | Attended a local public meeting                                               | No        |    | 63%<br>N=135 |
|                                                                                                  |                                                                               | Yes       |    | 37%<br>N=79  |
|                                                                                                  | Watched a local public meeting                                                | No        |   | 39%<br>N=84  |
|                                                                                                  |                                                                               | Yes       |  | 61%<br>N=132 |
|                                                                                                  | Volunteered your time to some group/activity                                  | No        |  | 40%<br>N=86  |
|                                                                                                  |                                                                               | Yes       |  | 60%<br>N=130 |
|                                                                                                  | Campaigned or advocated for a local issue, cause, or candidate                | No        |  | 70%<br>N=151 |
|                                                                                                  |                                                                               | Yes       |  | 30%<br>N=64  |
|                                                                                                  | Voted in your most recent local election                                      | No        |  | 13%<br>N=28  |
|                                                                                                  |                                                                               | Yes       |  | 87%<br>N=188 |
|                                                                                                  | Used public transportation instead of driving                                 | No        |  | 94%<br>N=203 |
|                                                                                                  |                                                                               | Yes       |  | 6%<br>N=14   |
|                                                                                                  | Carpooled with other adults or children instead of driving alone              | No        |  | 51%<br>N=110 |
|                                                                                                  |                                                                               | Yes       |  | 49%<br>N=105 |
|                                                                                                  | Walked or biked instead of driving                                            | No        |  | 56%<br>N=121 |
|                                                                                                  |                                                                               | Yes       |  | 44%<br>N=95  |
| <b>Please rate the quality of each of the following services in Franklin.</b>                    | Public information services                                                   | Excellent |  | 27%<br>N=50  |
|                                                                                                  |                                                                               | Good      |  | 55%<br>N=102 |
|                                                                                                  |                                                                               | Fair      |  | 16%<br>N=29  |
|                                                                                                  |                                                                               | Poor      |  | 2%<br>N=3    |



Please rate the quality of each of the following services in Franklin.

|                       |           |                                                                                       |              |
|-----------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Economic development  | Excellent |    | 38%<br>N=68  |
|                       | Good      |    | 47%<br>N=85  |
|                       | Fair      |    | 12%<br>N=22  |
|                       | Poor      |    | 3%<br>N=5    |
| Traffic enforcement   | Excellent |    | 12%<br>N=25  |
|                       | Good      |    | 56%<br>N=113 |
|                       | Fair      |    | 16%<br>N=33  |
|                       | Poor      |    | 16%<br>N=32  |
| Traffic signal timing | Excellent |    | 9%<br>N=19   |
|                       | Good      |    | 39%<br>N=82  |
|                       | Fair      |    | 29%<br>N=61  |
|                       | Poor      |    | 24%<br>N=50  |
| Street repair         | Excellent |    | 11%<br>N=23  |
|                       | Good      |    | 37%<br>N=79  |
|                       | Fair      |   | 38%<br>N=80  |
|                       | Poor      |  | 14%<br>N=30  |
| Street cleaning       | Excellent |  | 30%<br>N=62  |
|                       | Good      |  | 53%<br>N=109 |
|                       | Fair      |  | 15%<br>N=30  |
|                       | Poor      |  | 2%<br>N=3    |
| Street lighting       | Excellent |  | 18%<br>N=39  |
|                       | Good      |  | 48%<br>N=104 |
|                       | Fair      |  | 27%<br>N=57  |
|                       | Poor      |  | 7%<br>N=15   |
| Snow removal          | Excellent |  | 16%<br>N=27  |
|                       | Good      |  | 42%<br>N=70  |
|                       | Fair      |  | 24%<br>N=40  |
|                       | Poor      |  | 18%<br>N=30  |
| Sidewalk maintenance  | Excellent |  | 17%<br>N=34  |
|                       | Good      |  | 64%<br>N=130 |
|                       | Fair      |  | 17%<br>N=35  |
|                       | Poor      |  | 2%<br>N=4    |

Please rate the quality of each of the following services in Franklin.



Please rate the quality of each of the following services in Franklin.

|                                         |           |                                                                                       |              |
|-----------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Power (electric and/or gas) utility     | Excellent |    | 40%<br>N=85  |
|                                         | Good      |    | 58%<br>N=124 |
|                                         | Fair      |    | 2%<br>N=4    |
|                                         | Poor      |    | 0%<br>N=1    |
| Utility billing                         | Excellent |    | 33%<br>N=68  |
|                                         | Good      |    | 55%<br>N=115 |
|                                         | Fair      |    | 9%<br>N=20   |
|                                         | Poor      |    | 2%<br>N=4    |
| Police/Sheriff services                 | Excellent |    | 53%<br>N=109 |
|                                         | Good      |    | 44%<br>N=90  |
|                                         | Fair      |    | 4%<br>N=8    |
| Crime prevention                        | Excellent |    | 51%<br>N=102 |
|                                         | Good      |    | 44%<br>N=88  |
|                                         | Fair      |    | 5%<br>N=9    |
|                                         | Poor      |    | 0%<br>N=1    |
| Animal control                          | Excellent |   | 37%<br>N=58  |
|                                         | Good      |  | 58%<br>N=90  |
|                                         | Fair      |  | 5%<br>N=8    |
|                                         | Poor      |  | 0%<br>N=1    |
| Ambulance or emergency medical services | Excellent |  | 51%<br>N=76  |
|                                         | Good      |  | 48%<br>N=72  |
|                                         | Fair      |  | 1%<br>N=1    |
|                                         | Poor      |  | 0%<br>N=     |
| Fire services                           | Excellent |  | 55%<br>N=94  |
|                                         | Good      |  | 44%<br>N=75  |
|                                         | Fair      |  | 1%<br>N=1    |
|                                         | Poor      |  | 0%<br>N=     |
| Fire prevention and education           | Excellent |  | 42%<br>N=57  |
|                                         | Good      |  | 52%<br>N=70  |
|                                         | Fair      |  | 6%<br>N=8    |
|                                         | Poor      |  | 1%<br>N=1    |
| Emergency preparedness                  | Excellent |  | 29%<br>N=40  |

Please rate the quality of each of the following services in Franklin.

|                                  |           |                                                                                       |              |
|----------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| Emergency preparedness           | Good      |    | 49%<br>N=67  |
|                                  | Fair      |    | 21%<br>N=29  |
|                                  | Poor      |    | 1%<br>N=1    |
| Preservation of natural areas    | Excellent |    | 23%<br>N=45  |
|                                  | Good      |    | 41%<br>N=81  |
|                                  | Fair      |    | 25%<br>N=48  |
|                                  | Poor      |    | 11%<br>N=21  |
| Franklin open space              | Excellent |    | 26%<br>N=51  |
|                                  | Good      |    | 41%<br>N=82  |
|                                  | Fair      |    | 27%<br>N=54  |
|                                  | Poor      |    | 6%<br>N=11   |
| Recycling                        | Excellent |    | 17%<br>N=33  |
|                                  | Good      |    | 37%<br>N=73  |
|                                  | Fair      |    | 29%<br>N=56  |
|                                  | Poor      |    | 17%<br>N=33  |
| Yard waste pick-up               | Excellent |  | 41%<br>N=66  |
|                                  | Good      |  | 41%<br>N=66  |
|                                  | Fair      |  | 13%<br>N=22  |
|                                  | Poor      |  | 5%<br>N=8    |
| City parks                       | Excellent |  | 50%<br>N=106 |
|                                  | Good      |  | 44%<br>N=94  |
|                                  | Fair      |  | 6%<br>N=14   |
| Recreation programs or classes   | Excellent |  | 36%<br>N=54  |
|                                  | Good      |  | 52%<br>N=79  |
|                                  | Fair      |  | 10%<br>N=16  |
|                                  | Poor      |  | 2%<br>N=3    |
| Recreation centers or facilities | Excellent |  | 37%<br>N=71  |
|                                  | Good      |  | 48%<br>N=91  |
|                                  | Fair      |  | 13%<br>N=25  |
|                                  | Poor      |  | 2%<br>N=3    |
| Health services                  | Excellent |  | 33%<br>N=56  |
|                                  | Good      |  | 52%<br>N=89  |

|                                                                                 |                                                                    |           |                                                                                       |              |
|---------------------------------------------------------------------------------|--------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------|--------------|
| <b>Please rate the quality of each of the following services in Franklin.</b>   | Health services                                                    | Fair      |    | 16%<br>N=27  |
|                                                                                 |                                                                    | Poor      |    | 0%<br>N=     |
|                                                                                 | Public library services                                            | Excellent |    | 59%<br>N=114 |
|                                                                                 |                                                                    | Good      |    | 35%<br>N=68  |
|                                                                                 |                                                                    | Fair      |    | 6%<br>N=11   |
|                                                                                 | Overall customer service by Franklin employees                     | Excellent |    | 45%<br>N=93  |
|                                                                                 |                                                                    | Good      |    | 46%<br>N=95  |
|                                                                                 |                                                                    | Fair      |    | 10%<br>N=20  |
|                                                                                 |                                                                    | Poor      |    | 0%<br>N=     |
| <b>Please rate the following categories of Franklin government performance.</b> | The value of services for the taxes paid to Franklin               | Excellent |    | 26%<br>N=53  |
|                                                                                 |                                                                    | Good      |    | 49%<br>N=100 |
|                                                                                 |                                                                    | Fair      |    | 23%<br>N=46  |
|                                                                                 |                                                                    | Poor      |    | 2%<br>N=4    |
|                                                                                 | The overall direction that Franklin is taking                      | Excellent |    | 15%<br>N=32  |
|                                                                                 |                                                                    | Good      |    | 40%<br>N=85  |
|                                                                                 |                                                                    | Fair      |  | 32%<br>N=70  |
|                                                                                 |                                                                    | Poor      |  | 13%<br>N=27  |
|                                                                                 | The job Franklin government does at welcoming resident involvement | Excellent |  | 26%<br>N=45  |
|                                                                                 |                                                                    | Good      |  | 41%<br>N=71  |
|                                                                                 |                                                                    | Fair      |  | 30%<br>N=53  |
|                                                                                 |                                                                    | Poor      |  | 3%<br>N=6    |
|                                                                                 | Overall confidence in Franklin government                          | Excellent |  | 19%<br>N=41  |
|                                                                                 |                                                                    | Good      |  | 50%<br>N=105 |
|                                                                                 |                                                                    | Fair      |  | 19%<br>N=40  |
|                                                                                 |                                                                    | Poor      |  | 12%<br>N=24  |
|                                                                                 | Generally acting in the best interest of the community             | Excellent |  | 20%<br>N=43  |
|                                                                                 |                                                                    | Good      |  | 40%<br>N=85  |
|                                                                                 |                                                                    | Fair      |  | 28%<br>N=59  |
|                                                                                 |                                                                    | Poor      |  | 12%<br>N=25  |
|                                                                                 | Being honest                                                       | Excellent |  | 22%<br>N=38  |
|                                                                                 |                                                                    | Good      |  | 46%<br>N=78  |
|                                                                                 |                                                                    | Fair      |  | 22%<br>N=38  |

|                                                                                                                                             |                                                       |                        |                        |              |
|---------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|------------------------|------------------------|--------------|
| Please rate the following categories of Franklin government performance.                                                                    | Being honest                                          | Poor                   | <div><div></div></div> | 10%<br>N=17  |
|                                                                                                                                             | Being open and transparent to the public              | Excellent              | <div><div></div></div> | 22%<br>N=41  |
|                                                                                                                                             |                                                       | Good                   | <div><div></div></div> | 44%<br>N=81  |
|                                                                                                                                             |                                                       | Fair                   | <div><div></div></div> | 25%<br>N=47  |
|                                                                                                                                             |                                                       | Poor                   | <div><div></div></div> | 8%<br>N=15   |
|                                                                                                                                             | Informing residents about issues facing the community | Excellent              | <div><div></div></div> | 14%<br>N=28  |
|                                                                                                                                             |                                                       | Good                   | <div><div></div></div> | 44%<br>N=88  |
|                                                                                                                                             |                                                       | Fair                   | <div><div></div></div> | 33%<br>N=65  |
|                                                                                                                                             |                                                       | Poor                   | <div><div></div></div> | 9%<br>N=18   |
|                                                                                                                                             | Treating all residents fairly                         | Excellent              | <div><div></div></div> | 24%<br>N=41  |
|                                                                                                                                             |                                                       | Good                   | <div><div></div></div> | 37%<br>N=64  |
|                                                                                                                                             |                                                       | Fair                   | <div><div></div></div> | 19%<br>N=33  |
|                                                                                                                                             |                                                       | Poor                   | <div><div></div></div> | 19%<br>N=33  |
|                                                                                                                                             | Treating residents with respect                       | Excellent              | <div><div></div></div> | 29%<br>N=56  |
|                                                                                                                                             |                                                       | Good                   | <div><div></div></div> | 51%<br>N=97  |
|                                                                                                                                             |                                                       | Fair                   | <div><div></div></div> | 12%<br>N=23  |
| Poor                                                                                                                                        |                                                       | <div><div></div></div> | 8%<br>N=15             |              |
| Overall, how would you rate the quality of the services provided by each of the following?                                                  | The City of Franklin                                  | Excellent              | <div><div></div></div> | 35%<br>N=75  |
|                                                                                                                                             |                                                       | Good                   | <div><div></div></div> | 57%<br>N=120 |
|                                                                                                                                             |                                                       | Fair                   | <div><div></div></div> | 6%<br>N=13   |
|                                                                                                                                             |                                                       | Poor                   | <div><div></div></div> | 1%<br>N=3    |
|                                                                                                                                             | The Federal Government                                | Excellent              | <div><div></div></div> | 3%<br>N=6    |
|                                                                                                                                             |                                                       | Good                   | <div><div></div></div> | 27%<br>N=54  |
|                                                                                                                                             |                                                       | Fair                   | <div><div></div></div> | 33%<br>N=66  |
|                                                                                                                                             |                                                       | Poor                   | <div><div></div></div> | 37%<br>N=75  |
| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years. | Overall economic health                               | Essential              | <div><div></div></div> | 49%<br>N=104 |
|                                                                                                                                             |                                                       | Very important         | <div><div></div></div> | 41%<br>N=87  |
|                                                                                                                                             |                                                       | Somewhat important     | <div><div></div></div> | 7%<br>N=15   |
|                                                                                                                                             |                                                       | Not at all important   | <div><div></div></div> | 2%<br>N=5    |
|                                                                                                                                             | Overall quality of the transportation system          | Essential              | <div><div></div></div> | 38%<br>N=82  |
|                                                                                                                                             |                                                       | Very important         | <div><div></div></div> | 34%<br>N=72  |
|                                                                                                                                             |                                                       | Somewhat important     | <div><div></div></div> | 23%<br>N=49  |

**Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.**

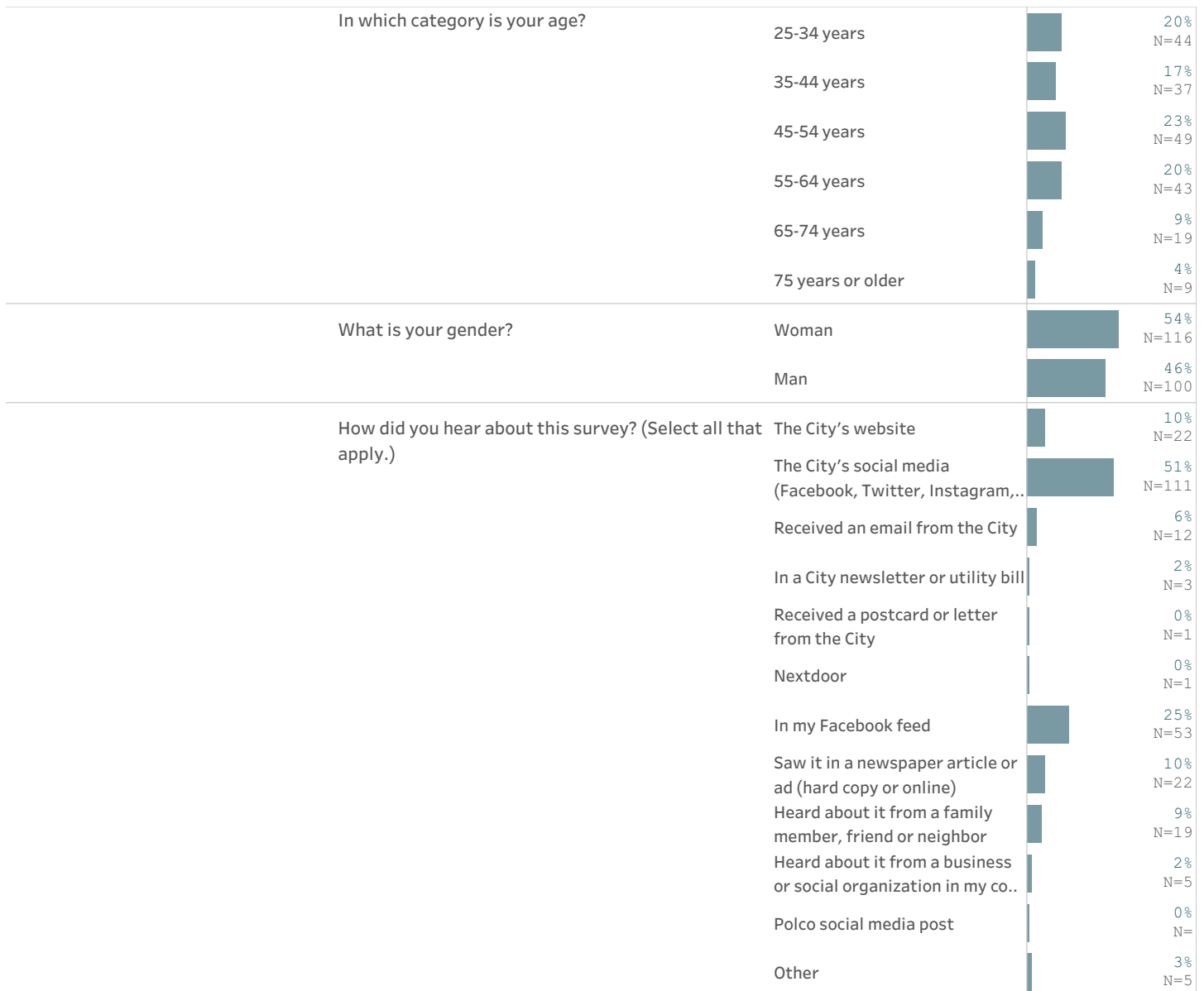
|                                                              |                      |                                                                                       |              |
|--------------------------------------------------------------|----------------------|---------------------------------------------------------------------------------------|--------------|
| Overall quality of the transportation system                 | Not at all important |     | 5%<br>N=10   |
| Overall design or layout of residential and commercial areas | Essential            |    | 50%<br>N=107 |
|                                                              | Very important       |    | 30%<br>N=65  |
|                                                              | Somewhat important   |    | 20%<br>N=44  |
|                                                              | Not at all important |    | 0%<br>N=     |
| Overall quality of the utility infrastructure                | Essential            |    | 50%<br>N=105 |
|                                                              | Very important       |    | 42%<br>N=89  |
|                                                              | Somewhat important   |    | 7%<br>N=15   |
|                                                              | Not at all important |    | 1%<br>N=2    |
| Overall feeling of safety                                    | Essential            |    | 55%<br>N=118 |
|                                                              | Very important       |    | 28%<br>N=61  |
|                                                              | Somewhat important   |    | 14%<br>N=30  |
|                                                              | Not at all important |    | 3%<br>N=7    |
| Overall quality of natural environment                       | Essential            |    | 40%<br>N=86  |
|                                                              | Very important       |    | 48%<br>N=105 |
|                                                              | Somewhat important   |  | 11%<br>N=23  |
|                                                              | Not at all important |  | 1%<br>N=2    |
| Overall quality of parks and recreation opportunities        | Essential            |  | 27%<br>N=57  |
|                                                              | Very important       |  | 53%<br>N=112 |
|                                                              | Somewhat important   |  | 19%<br>N=40  |
|                                                              | Not at all important |  | 2%<br>N=5    |
| Overall health and wellness opportunities                    | Essential            |  | 34%<br>N=73  |
|                                                              | Very important       |  | 35%<br>N=75  |
|                                                              | Somewhat important   |  | 30%<br>N=64  |
|                                                              | Not at all important |  | 1%<br>N=2    |
| Overall opportunities for education, culture, and the arts   | Essential            |  | 29%<br>N=62  |
|                                                              | Very important       |  | 40%<br>N=86  |
|                                                              | Somewhat important   |  | 31%<br>N=68  |
| Residents' connection and engagement with their community    | Essential            |  | 25%<br>N=52  |
|                                                              | Very important       |  | 46%<br>N=96  |
|                                                              | Somewhat important   |  | 29%<br>N=60  |
|                                                              | Not at all important |  | 1%<br>N=1    |



|                                                                                                                                   |                                                                                          |                       |                                                                                       |              |
|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------|---------------------------------------------------------------------------------------|--------------|
|                                                                                                                                   | Please rate your level of satisfaction with the City of Franklin's management of growth: | Very satisfied        |    | 19%<br>N=40  |
|                                                                                                                                   |                                                                                          | Somewhat satisfied    |    | 51%<br>N=108 |
|                                                                                                                                   |                                                                                          | Somewhat dissatisfied |    | 15%<br>N=33  |
|                                                                                                                                   |                                                                                          | Very dissatisfied     |    | 14%<br>N=30  |
| <b>Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.</b> | Regional transit                                                                         | Essential             |    | 26%<br>N=54  |
|                                                                                                                                   |                                                                                          | Very important        |    | 30%<br>N=63  |
|                                                                                                                                   |                                                                                          | Somewhat important    |    | 34%<br>N=71  |
|                                                                                                                                   |                                                                                          | Not at all important  |    | 11%<br>N=22  |
|                                                                                                                                   | Affordable/workforce housing                                                             | Essential             |    | 47%<br>N=100 |
|                                                                                                                                   |                                                                                          | Very important        |    | 23%<br>N=48  |
|                                                                                                                                   |                                                                                          | Somewhat important    |    | 22%<br>N=48  |
|                                                                                                                                   |                                                                                          | Not at all important  |    | 8%<br>N=16   |
|                                                                                                                                   | Greenway connectivity                                                                    | Essential             |    | 20%<br>N=42  |
|                                                                                                                                   |                                                                                          | Very important        |    | 39%<br>N=81  |
|                                                                                                                                   |                                                                                          | Somewhat important    |    | 30%<br>N=64  |
|                                                                                                                                   |                                                                                          | Not at all important  |   | 11%<br>N=23  |
|                                                                                                                                   | Retail/entertainment options                                                             | Essential             |  | 17%<br>N=36  |
|                                                                                                                                   |                                                                                          | Very important        |  | 25%<br>N=55  |
|                                                                                                                                   |                                                                                          | Somewhat important    |  | 41%<br>N=87  |
|                                                                                                                                   |                                                                                          | Not at all important  |  | 17%<br>N=37  |
|                                                                                                                                   | Public art                                                                               | Essential             |  | 8%<br>N=17   |
|                                                                                                                                   |                                                                                          | Very important        |  | 24%<br>N=51  |
|                                                                                                                                   |                                                                                          | Somewhat important    |  | 44%<br>N=93  |
|                                                                                                                                   |                                                                                          | Not at all important  |  | 25%<br>N=52  |
| <b>In general, how many times do you:</b>                                                                                         | Access the internet from your home                                                       | Several times a day   |  | 90%<br>N=194 |
|                                                                                                                                   |                                                                                          | Once a day            |  | 6%<br>N=12   |
|                                                                                                                                   |                                                                                          | A few times a week    |  | 3%<br>N=6    |
|                                                                                                                                   |                                                                                          | Every few weeks       |  | 0%<br>N=     |
|                                                                                                                                   |                                                                                          | Less often or never   |  | 2%<br>N=4    |
|                                                                                                                                   | Access the internet from your cell phone                                                 | Several times a day   |  | 97%<br>N=203 |
|                                                                                                                                   |                                                                                          | Once a day            |  | 2%<br>N=4    |
|                                                                                                                                   |                                                                                          | A few times a week    |  | 1%<br>N=2    |

|                                                                                                                                         |                                          |                     |                                                                                                    |
|-----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|---------------------|----------------------------------------------------------------------------------------------------|
| In general, how many times do you:                                                                                                      | Access the internet from your cell phone | Every few weeks     |  0%<br>N=1      |
|                                                                                                                                         | Visit social media sites                 | Several times a day |  80%<br>N=171   |
|                                                                                                                                         |                                          | Once a day          |  12%<br>N=26    |
|                                                                                                                                         |                                          | A few times a week  |  3%<br>N=7      |
|                                                                                                                                         |                                          | Every few weeks     |  2%<br>N=3      |
|                                                                                                                                         |                                          | Less often or never |  3%<br>N=7      |
| Use or check email                                                                                                                      |                                          | Several times a day |  88%<br>N=189   |
|                                                                                                                                         |                                          | Once a day          |  8%<br>N=17     |
|                                                                                                                                         |                                          | A few times a week  |  2%<br>N=5      |
|                                                                                                                                         |                                          | Every few weeks     |  2%<br>N=5      |
|                                                                                                                                         |                                          | Less often or never |  0%<br>N=       |
| Share your opinions online                                                                                                              |                                          | Several times a day |  14%<br>N=29    |
|                                                                                                                                         |                                          | Once a day          |  4%<br>N=8      |
|                                                                                                                                         |                                          | A few times a week  |  11%<br>N=23    |
|                                                                                                                                         |                                          | Every few weeks     |  31%<br>N=64   |
|                                                                                                                                         |                                          | Less often or never |  40%<br>N=83  |
| Shop online                                                                                                                             |                                          | Several times a day |  13%<br>N=28  |
|                                                                                                                                         |                                          | Once a day          |  8%<br>N=16   |
|                                                                                                                                         |                                          | A few times a week  |  42%<br>N=90  |
|                                                                                                                                         |                                          | Every few weeks     |  32%<br>N=68  |
|                                                                                                                                         |                                          | Less often or never |  6%<br>N=12   |
| Please rate your overall health.                                                                                                        |                                          | Excellent           |  27%<br>N=59  |
|                                                                                                                                         |                                          | Very good           |  52%<br>N=112 |
|                                                                                                                                         |                                          | Good                |  18%<br>N=39  |
|                                                                                                                                         |                                          | Fair                |  2%<br>N=5    |
| What impact, if any, do you think the economy will have on your family income in the next 6 months?<br>Do you think the impact will be: |                                          | Very positive       |  5%<br>N=11   |
|                                                                                                                                         |                                          | Somewhat positive   |  18%<br>N=38  |
|                                                                                                                                         |                                          | Neutral             |  29%<br>N=62  |
|                                                                                                                                         |                                          | Somewhat negative   |  37%<br>N=79  |
|                                                                                                                                         |                                          | Very negative       |  12%<br>N=26  |
| How many years have you lived in Franklin?                                                                                              |                                          | Less than 2 years   |  17%<br>N=38  |
|                                                                                                                                         |                                          | 2-5 years           |  19%<br>N=41  |

|                                                                                                                                                                                         |                                                                                                                                                                                                            |                                                           |                                                                                       |              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|
|                                                                                                                                                                                         | How many years have you lived in Franklin?                                                                                                                                                                 | 6-10 years                                                |    | 16%<br>N=35  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | 11-20 years                                               |    | 18%<br>N=39  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | More than 20 years                                        |    | 29%<br>N=63  |
|                                                                                                                                                                                         | Which best describes the building you live in?                                                                                                                                                             | One family house detached from any other houses           |    | 61%<br>N=133 |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Building with two or more homes (duplex, townhome, apa..  |    | 39%<br>N=83  |
|                                                                                                                                                                                         | Do you rent or own your home?                                                                                                                                                                              | Rent                                                      |    | 35%<br>N=75  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Own                                                       |    | 65%<br>N=141 |
| <b>About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?</b> | About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?                            | Less than \$500                                           |    | 3%<br>N=6    |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$500 to \$999                                            |    | 9%<br>N=19   |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$1,000 to \$1,499                                        |    | 10%<br>N=21  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$1,500 to \$1,999                                        |    | 27%<br>N=57  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$2,000 to \$2,499                                        |    | 21%<br>N=44  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$2,500 to \$2,999                                        |    | 15%<br>N=32  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$3,000 to \$3,499                                        |    | 8%<br>N=16   |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$3,500 or more                                           |    | 8%<br>N=17   |
|                                                                                                                                                                                         | Do any children 17 or under live in your household?                                                                                                                                                        | No                                                        |  | 65%<br>N=140 |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Yes                                                       |  | 35%<br>N=74  |
|                                                                                                                                                                                         | Are you or any other members of your household aged 65 or older?                                                                                                                                           | No                                                        |  | 76%<br>N=164 |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Yes                                                       |  | 24%<br>N=52  |
|                                                                                                                                                                                         | How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Less than \$25,000                                        |  | 1%<br>N=2    |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$25,000 to \$49,999                                      |  | 13%<br>N=28  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$50,000 to \$74,999                                      |  | 9%<br>N=19   |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$75,000 to \$99,999                                      |  | 10%<br>N=20  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$100,000 to \$149,999                                    |  | 25%<br>N=52  |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | \$150,000 or more                                         |  | 42%<br>N=87  |
| <b>Are you Spanish, Hispanic, or Latino?</b>                                                                                                                                            | Are you Spanish, Hispanic or Latino?                                                                                                                                                                       | No, not Spanish, Hispanic, or Latino                      |  | 95%<br>N=205 |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Yes, I consider myself to be Spanish, Hispanic, or Latino |  | 5%<br>N=11   |
|                                                                                                                                                                                         | What is your race? (Mark one or more races to indicate what race you consider yourself to be.)                                                                                                             | Asian, Asian Indian, or Pacific Islander                  |  | 7%<br>N=14   |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Black or African American                                 |  | 3%<br>N=5    |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | White                                                     |  | 92%<br>N=193 |
|                                                                                                                                                                                         |                                                                                                                                                                                                            | Other                                                     |  | 8%<br>N=16   |
|                                                                                                                                                                                         | In which category is your age?                                                                                                                                                                             | 18-24 years                                               |  | 7%<br>N=15   |





November 2022

Dear City of Franklin Resident:

Please help us shape the future of Franklin! You have been selected at random to participate in the 2022 Franklin Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Franklin make decisions that affect our City.

**A few things to remember:**

- **Your responses are confidential and no identifying information will be shared.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

**<https://polco.us/franklintn22>**

**Please do not share your survey link.** This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 615-791-3217.

Thank you for your time and participation!

Sincerely,

A handwritten signature in black ink, appearing to read 'Ken Moore', with a stylized flourish at the end.

Dr. Ken Moore  
Mayor

# The City of Franklin 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

## 1. Please rate each of the following aspects of quality of life in Franklin.

|                                              | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|----------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Franklin as a place to live .....            | 1                | 2           | 3           | 4           | 5                 |
| Your neighborhood as a place to live .....   | 1                | 2           | 3           | 4           | 5                 |
| Franklin as a place to raise children.....   | 1                | 2           | 3           | 4           | 5                 |
| Franklin as a place to work.....             | 1                | 2           | 3           | 4           | 5                 |
| Franklin as a place to visit.....            | 1                | 2           | 3           | 4           | 5                 |
| Franklin as a place to retire.....           | 1                | 2           | 3           | 4           | 5                 |
| The overall quality of life in Franklin..... | 1                | 2           | 3           | 4           | 5                 |
| Sense of community.....                      | 1                | 2           | 3           | 4           | 5                 |

## 2. Please rate each of the following characteristics as they relate to Franklin as a whole.

|                                                                                                                              | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|------------------------------------------------------------------------------------------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Overall economic health of Franklin.....                                                                                     | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Franklin.....                                     | 1                | 2           | 3           | 4           | 5                 |
| Overall design or layout of Franklin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) ..... | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of the utility infrastructure in Franklin (water, sewer, storm water, electric/gas, broadband).....          | 1                | 2           | 3           | 4           | 5                 |
| Overall feeling of safety in Franklin.....                                                                                   | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of natural environment in Franklin.....                                                                      | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of parks and recreation opportunities.....                                                                   | 1                | 2           | 3           | 4           | 5                 |
| Overall health and wellness opportunities in Franklin.....                                                                   | 1                | 2           | 3           | 4           | 5                 |
| Overall opportunities for education, culture, and the arts.....                                                              | 1                | 2           | 3           | 4           | 5                 |
| Residents' connection and engagement with their community .....                                                              | 1                | 2           | 3           | 4           | 5                 |

## 3. Please indicate how likely or unlikely you are to do each of the following.

|                                                       | <u>Very likely</u> | <u>Somewhat likely</u> | <u>Somewhat unlikely</u> | <u>Very unlikely</u> | <u>Don't know</u> |
|-------------------------------------------------------|--------------------|------------------------|--------------------------|----------------------|-------------------|
| Recommend living in Franklin to someone who asks..... | 1                  | 2                      | 3                        | 4                    | 5                 |
| Remain in Franklin for the next five years.....       | 1                  | 2                      | 3                        | 4                    | 5                 |

## 4. Please rate how safe or unsafe you feel:

|                                                             | <u>Very safe</u> | <u>Somewhat safe</u> | <u>Neither safe nor unsafe</u> | <u>Somewhat unsafe</u> | <u>Very unsafe</u> | <u>Don't know</u> |
|-------------------------------------------------------------|------------------|----------------------|--------------------------------|------------------------|--------------------|-------------------|
| In your neighborhood during the day.....                    | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| In Franklin's downtown/commercial area during the day ..... | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| From property crime.....                                    | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| From violent crime.....                                     | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| From fire, flood, or other natural disaster .....           | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |

## 5. Please rate the job you feel the Franklin community does at each of the following.

|                                                                              | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|------------------------------------------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Making all residents feel welcome .....                                      | 1                | 2           | 3           | 4           | 5                 |
| Attracting people from diverse backgrounds.....                              | 1                | 2           | 3           | 4           | 5                 |
| Valuing/respecting residents from diverse backgrounds.....                   | 1                | 2           | 3           | 4           | 5                 |
| Taking care of vulnerable residents (elderly, disabled, homeless, etc.)..... | 1                | 2           | 3           | 4           | 5                 |

## 6. Please rate each of the following in the Franklin community.

|                                                                         | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|-------------------------------------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Overall quality of business and service establishments in Franklin..... | 1                | 2           | 3           | 4           | 5                 |
| Variety of business and service establishments in Franklin .....        | 1                | 2           | 3           | 4           | 5                 |
| Vibrancy of downtown/commercial area .....                              | 1                | 2           | 3           | 4           | 5                 |
| Employment opportunities .....                                          | 1                | 2           | 3           | 4           | 5                 |
| Shopping opportunities.....                                             | 1                | 2           | 3           | 4           | 5                 |
| Cost of living in Franklin.....                                         | 1                | 2           | 3           | 4           | 5                 |
| Overall image or reputation of Franklin .....                           | 1                | 2           | 3           | 4           | 5                 |

**7. Please also rate each of the following in the Franklin community.**

|                                                                                       | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---------------------------------------------------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Traffic flow on major streets.....                                                    | 1                | 2           | 3           | 4           | 5                 |
| Ease of public parking.....                                                           | 1                | 2           | 3           | 4           | 5                 |
| Ease of travel by car in Franklin.....                                                | 1                | 2           | 3           | 4           | 5                 |
| Ease of travel by public transportation in Franklin.....                              | 1                | 2           | 3           | 4           | 5                 |
| Ease of travel by bicycle in Franklin.....                                            | 1                | 2           | 3           | 4           | 5                 |
| Ease of walking in Franklin.....                                                      | 1                | 2           | 3           | 4           | 5                 |
| Well-planned residential growth.....                                                  | 1                | 2           | 3           | 4           | 5                 |
| Well-planned commercial growth.....                                                   | 1                | 2           | 3           | 4           | 5                 |
| Well-designed neighborhoods.....                                                      | 1                | 2           | 3           | 4           | 5                 |
| Preservation of the historical or cultural character of the community.....            | 1                | 2           | 3           | 4           | 5                 |
| Public places where people want to spend time.....                                    | 1                | 2           | 3           | 4           | 5                 |
| Variety of housing options.....                                                       | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality housing.....                                       | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of new development in Franklin.....                                   | 1                | 2           | 3           | 4           | 5                 |
| Overall appearance of Franklin.....                                                   | 1                | 2           | 3           | 4           | 5                 |
| Cleanliness of Franklin.....                                                          | 1                | 2           | 3           | 4           | 5                 |
| Water resources (beaches, lakes, ponds, riverways, etc.).....                         | 1                | 2           | 3           | 4           | 5                 |
| Air quality.....                                                                      | 1                | 2           | 3           | 4           | 5                 |
| Availability of paths and walking trails.....                                         | 1                | 2           | 3           | 4           | 5                 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) ...      | 1                | 2           | 3           | 4           | 5                 |
| Recreational opportunities.....                                                       | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality food.....                                          | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality health care.....                                   | 1                | 2           | 3           | 4           | 5                 |
| Availability of preventive health services.....                                       | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality mental health care.....                            | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to attend cultural/arts/music activities.....                           | 1                | 2           | 3           | 4           | 5                 |
| Community support for the arts.....                                                   | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality childcare/preschool.....                           | 1                | 2           | 3           | 4           | 5                 |
| K-12 education.....                                                                   | 1                | 2           | 3           | 4           | 5                 |
| Adult educational opportunities.....                                                  | 1                | 2           | 3           | 4           | 5                 |
| Sense of civic/community pride.....                                                   | 1                | 2           | 3           | 4           | 5                 |
| Neighborliness of residents in Franklin.....                                          | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to participate in social events and activities.....                     | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to attend special events and festivals.....                             | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to volunteer.....                                                       | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to participate in community matters.....                                | 1                | 2           | 3           | 4           | 5                 |
| Openness and acceptance of the community toward people<br>of diverse backgrounds..... | 1                | 2           | 3           | 4           | 5                 |

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

|                                                                                                                                                                            | <u>No</u> | <u>Yes</u> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|
| Contacted the City of Franklin (in-person, phone, email, or web) for help or information.....                                                                              | 1         | 2          |
| Contacted Franklin elected officials (in-person, phone, email, or web) to express your opinion.....                                                                        | 1         | 2          |
| Attended a local public meeting (of local elected officials like City Council or County<br>Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)..... | 1         | 2          |
| Watched (online or on television) a local public meeting.....                                                                                                              | 1         | 2          |
| Volunteered your time to some group/activity in Franklin.....                                                                                                              | 1         | 2          |
| Campaigned or advocated for a local issue, cause, or candidate.....                                                                                                        | 1         | 2          |
| Voted in your most recent local election.....                                                                                                                              | 1         | 2          |
| Used bus, rail, subway, or other public transportation instead of driving.....                                                                                             | 1         | 2          |
| Carpooled with other adults or children instead of driving alone.....                                                                                                      | 1         | 2          |
| Walked or biked instead of driving.....                                                                                                                                    | 1         | 2          |



# The City of Franklin 2022 Community Survey

## 9. Please rate the quality of each of the following services in Franklin.

|                                                                                                                           | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---------------------------------------------------------------------------------------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Public information services.....                                                                                          | 1                | 2           | 3           | 4           | 5                 |
| Economic development.....                                                                                                 | 1                | 2           | 3           | 4           | 5                 |
| Traffic enforcement .....                                                                                                 | 1                | 2           | 3           | 4           | 5                 |
| Traffic signal timing.....                                                                                                | 1                | 2           | 3           | 4           | 5                 |
| Street repair.....                                                                                                        | 1                | 2           | 3           | 4           | 5                 |
| Street cleaning.....                                                                                                      | 1                | 2           | 3           | 4           | 5                 |
| Street lighting .....                                                                                                     | 1                | 2           | 3           | 4           | 5                 |
| Snow removal.....                                                                                                         | 1                | 2           | 3           | 4           | 5                 |
| Sidewalk maintenance .....                                                                                                | 1                | 2           | 3           | 4           | 5                 |
| Bus or transit services .....                                                                                             | 1                | 2           | 3           | 4           | 5                 |
| Land use, planning, and zoning.....                                                                                       | 1                | 2           | 3           | 4           | 5                 |
| Code enforcement (weeds, abandoned buildings, etc.) .....                                                                 | 1                | 2           | 3           | 4           | 5                 |
| Affordable high-speed internet access .....                                                                               | 1                | 2           | 3           | 4           | 5                 |
| Garbage collection .....                                                                                                  | 1                | 2           | 3           | 4           | 5                 |
| Drinking water.....                                                                                                       | 1                | 2           | 3           | 4           | 5                 |
| Sewer services.....                                                                                                       | 1                | 2           | 3           | 4           | 5                 |
| Storm water management (storm drainage, dams, levees, etc.) .....                                                         | 1                | 2           | 3           | 4           | 5                 |
| Power (electric and/or gas) utility.....                                                                                  | 1                | 2           | 3           | 4           | 5                 |
| Utility billing .....                                                                                                     | 1                | 2           | 3           | 4           | 5                 |
| Police services.....                                                                                                      | 1                | 2           | 3           | 4           | 5                 |
| Crime prevention .....                                                                                                    | 1                | 2           | 3           | 4           | 5                 |
| Animal control.....                                                                                                       | 1                | 2           | 3           | 4           | 5                 |
| Ambulance or emergency medical services .....                                                                             | 1                | 2           | 3           | 4           | 5                 |
| Fire services.....                                                                                                        | 1                | 2           | 3           | 4           | 5                 |
| Fire prevention and education.....                                                                                        | 1                | 2           | 3           | 4           | 5                 |
| Emergency preparedness (services that prepare the community<br>for natural disasters or other emergency situations) ..... | 1                | 2           | 3           | 4           | 5                 |
| Preservation of natural areas (open space, farmlands, and greenbelts) .....                                               | 1                | 2           | 3           | 4           | 5                 |
| Franklin open space.....                                                                                                  | 1                | 2           | 3           | 4           | 5                 |
| Recycling.....                                                                                                            | 1                | 2           | 3           | 4           | 5                 |
| Yard waste pick-up.....                                                                                                   | 1                | 2           | 3           | 4           | 5                 |
| City parks.....                                                                                                           | 1                | 2           | 3           | 4           | 5                 |
| Recreation programs or classes .....                                                                                      | 1                | 2           | 3           | 4           | 5                 |
| Recreation centers or facilities .....                                                                                    | 1                | 2           | 3           | 4           | 5                 |
| Health services.....                                                                                                      | 1                | 2           | 3           | 4           | 5                 |
| Public library services .....                                                                                             | 1                | 2           | 3           | 4           | 5                 |
| Overall customer service by Franklin employees<br>(police, receptionists, planners, etc.) .....                           | 1                | 2           | 3           | 4           | 5                 |

## 10. Please rate the following categories of Franklin government performance.

|                                                                            | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|----------------------------------------------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| The value of services for the taxes paid to Franklin .....                 | 1                | 2           | 3           | 4           | 5                 |
| The overall direction that Franklin is taking .....                        | 1                | 2           | 3           | 4           | 5                 |
| The job Franklin government does at welcoming resident<br>involvement..... | 1                | 2           | 3           | 4           | 5                 |
| Overall confidence in Franklin government.....                             | 1                | 2           | 3           | 4           | 5                 |
| Generally acting in the best interest of the community .....               | 1                | 2           | 3           | 4           | 5                 |
| Being honest.....                                                          | 1                | 2           | 3           | 4           | 5                 |
| Being open and transparent to the public.....                              | 1                | 2           | 3           | 4           | 5                 |
| Informing residents about issues facing the community.....                 | 1                | 2           | 3           | 4           | 5                 |
| Treating all residents fairly .....                                        | 1                | 2           | 3           | 4           | 5                 |
| Treating residents with respect .....                                      | 1                | 2           | 3           | 4           | 5                 |

**11. Overall, how would you rate the quality of the services provided by each of the following?**

|                             | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|-----------------------------|------------------|-------------|-------------|-------------|-------------------|
| The City of Franklin.....   | 1                | 2           | 3           | 4           | 5                 |
| The Federal Government..... | 1                | 2           | 3           | 4           | 5                 |

**12. Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years.**

|                                                                                                                              | <u>Essential</u> | <u>Very important</u> | <u>Somewhat important</u> | <u>Not at all important</u> |
|------------------------------------------------------------------------------------------------------------------------------|------------------|-----------------------|---------------------------|-----------------------------|
| Overall economic health of Franklin.....                                                                                     | 1                | 2                     | 3                         | 4                           |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Franklin .....                                    | 1                | 2                     | 3                         | 4                           |
| Overall design or layout of Franklin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) ..... | 1                | 2                     | 3                         | 4                           |
| Overall quality of the utility infrastructure in Franklin (water, sewer, storm water, electric/gas, broadband).....          | 1                | 2                     | 3                         | 4                           |
| Overall feeling of safety in Franklin .....                                                                                  | 1                | 2                     | 3                         | 4                           |
| Overall quality of natural environment in Franklin.....                                                                      | 1                | 2                     | 3                         | 4                           |
| Overall quality of parks and recreation opportunities.....                                                                   | 1                | 2                     | 3                         | 4                           |
| Overall health and wellness opportunities in Franklin .....                                                                  | 1                | 2                     | 3                         | 4                           |
| Overall opportunities for education, culture, and the arts.....                                                              | 1                | 2                     | 3                         | 4                           |
| Residents' connection and engagement with their community .....                                                              | 1                | 2                     | 3                         | 4                           |

**13. Please rate your level of satisfaction with the City of Franklin's management of growth:**

☐ Very satisfied   ☐ Somewhat satisfied   ☐ Somewhat dissatisfied   ☐ Very dissatisfied   ☐ Don't know

**14. Please rate how important, if at all, you think it is for the City to enhance each of the following services or amenities.**

|                                    | <u>Essential</u> | <u>Very important</u> | <u>Somewhat important</u> | <u>Not at all important</u> | <u>Don't know</u> |
|------------------------------------|------------------|-----------------------|---------------------------|-----------------------------|-------------------|
| Regional transit.....              | 1                | 2                     | 3                         | 4                           | 5                 |
| Affordable/workforce housing ..... | 1                | 2                     | 3                         | 4                           | 5                 |
| Greenway connectivity.....         | 1                | 2                     | 3                         | 4                           | 5                 |
| Retail/entertainment options ..... | 1                | 2                     | 3                         | 4                           | 5                 |
| Public art.....                    | 1                | 2                     | 3                         | 4                           | 5                 |

**15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

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# The City of Franklin 2022 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

## D1. In general, how many times do you:

|                                                                                          | Several<br>times a day | Once<br>a day | A few times<br>a week | Every<br>few weeks | Less often<br>or never | Don't<br>know |
|------------------------------------------------------------------------------------------|------------------------|---------------|-----------------------|--------------------|------------------------|---------------|
| Access the internet from your home using<br>a computer, laptop, or tablet computer ..... | 1                      | 2             | 3                     | 4                  | 5                      | 6             |
| Access the internet from your cell phone.....                                            | 1                      | 2             | 3                     | 4                  | 5                      | 6             |
| Visit social media sites such as Facebook,<br>Twitter, Nextdoor, etc. ....               | 1                      | 2             | 3                     | 4                  | 5                      | 6             |
| Use or check email.....                                                                  | 1                      | 2             | 3                     | 4                  | 5                      | 6             |
| Share your opinions online.....                                                          | 1                      | 2             | 3                     | 4                  | 5                      | 6             |
| Shop online .....                                                                        | 1                      | 2             | 3                     | 4                  | 5                      | 6             |

## D2. Please rate your overall health.

- ☐ Excellent
 ☐ Very good
 ☐ Good
 ☐ Fair
 ☐ Poor

## D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- ☐ Very positive
 ☐ Somewhat positive
 ☐ Neutral
 ☐ Somewhat negative
 ☐ Very negative

## D4. How many years have you lived in Franklin?

- ☐ Less than 2 years  
☐ 2-5 years  
☐ 6-10 years  
☐ 11-20 years  
☐ More than 20 years

## D5. Which best describes the building you live in?

- ☐ One family house detached from any other houses  
☐ Building with two or more homes  
 (duplex, townhome, apartment, or condominium)  
☐ Mobile home  
☐ Other

## D6. Do you rent or own your home?

- ☐ Rent  
☐ Own

## D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- ☐ Less than \$500
 ☐ \$2,000 to \$2,499  
☐ \$500 to \$999
 ☐ \$2,500 to \$2,999  
☐ \$1,000 to \$1,499
 ☐ \$3,000 to \$3,499  
☐ \$1,500 to \$1,999
 ☐ \$3,500 or more

## D8. Do any children 17 or under live in your household?

- ☐ No
 ☐ Yes

## D9. Are you or any other members of your household aged 65 or older?

- ☐ No
 ☐ Yes

## D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000
 ☐ \$75,000 to \$99,999  
☐ \$25,000 to \$49,999
 ☐ \$100,000 to \$149,999  
☐ \$50,000 to \$74,999
 ☐ \$150,000 or more

## D11. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic, or Latino  
☐ Yes, I consider myself to be Spanish, Hispanic, or Latino

## D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native  
☐ Asian, Asian Indian, or Pacific Islander  
☐ Black or African American  
☐ White  
☐ Other

## D13. In which category is your age?

- ☐ 18-24 years
 ☐ 55-64 years  
☐ 25-34 years
 ☐ 65-74 years  
☐ 35-44 years
 ☐ 75 years or older  
☐ 45-54 years

## D14. What is your gender?

- ☐ Female  
☐ Male  
☐ Identify in another way

**Thank you!**

Please return the completed survey in the postage-paid envelope to:  
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Good quality affordable housing
- more variety of housing options, i.e. smaller, affordable apartments
- (1) Managing population growth and the resulting demands on infrastructure (Schools, utilities, etc.) without increasing property taxes.
- n/a
- Over development of green spaces and spaces where there is not good access roads.
- Creating a community in which the children raised by the community can afford to live in the City of Franklin once they become adults. This is getting more and more difficult for the children of Franklin and creates a city in which we are losing our own to other cheaper communities. This loss opens the door to outsiders who think that Franklin is a great place to spread their MAGA extremism and that is something that we do not want in our community. Franklin has always been a community that accepts everyone but this is being threatened by those MAGA extremists who are moving to our community and creating a hostile environment for anyone who is different. Franklin is a place for diversity and freedom and we can not allow outsiders to come and ruin that for everyone.
- Fiscal balance and responsibility
- Public schools are behind the times. They need to promote IT skills (i.e. developers, analysts, cyber security) MUCH more for the future. Right now, it's barely an option. Local companies hire 80% foreigners on H1s for our great IT jobs. Train these kids up for tech!!!
- Too many apartments being built. Demand services but don't pay the taxes.
- Lack of sidewalks.
- Alt-right interference in public school curriculum and textbooks.
- More people are attending downtown festivals than the infrastructure can handle. New neighborhoods should all have sidewalks.
- Franklin is losing its Southern character
- Too much government oversight/restrictions on economic development
- Sorry but it's traffic!- the Mack hatcher complete loop around Franklin needs to be a priority not widening roads.
- (1) Roads & traffic (2) Roads & traffic (3) Un-checked residential growth & impact on schools.
- Growth and affordable housing.
- Loss of canopy & increase in density & flood risks. It would be nice if the city valued the historic trees and how essential they are in managing runoff & flood risks. So much emphasis is placed on maintaining historic structures while trees, some of which are older than the historic structures, are easily discarded.
- The environment.
- Affordable housing options of any/all kinds.
- (1) Too many new houses being built, destroying precious land, & causing more people to move here (2) Affordable housing has disappeared (3) Adding sidewalks instead of more needed lanes.
- "\$" keeping cost down.
- Outside crime coming to Franklin due to healthy / affluent city. Car break in's.

### Franklin, TN

The National Community Survey  
2022



#### 15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- 1. Rising cost for city services such as water/ sewer. Curbside recycling should be available without extra fee. Hard to be retired in city I've lived in for over 20 years. 2. Lack of respect/support for teachers in this county who have helped to establish a top-notch school system. City and county don't mind taking credit, but I never see that they give due credit. 3. Mental health services, especially for teens. Too many suicides among our young people. Safety in neighborhoods. There are no sidewalks in more established neighborhoods. Trying to walk or ride a bike is always a little scary. Having to worry about speeding and erratic driving in residential areas, especially when people use the neighborhood as a cut-through to avoid more congested areas. Recreational/exercise activities for families are great and well advertised but don't see much for older adults. It may be available, but not as well known.
- Affordable housing.
- AFFORDABLE HOUSING.
- Road way planning seems biased toward big developers and ignores issue of property value impact due to planned roadway expansions through quiet neighborhoods. Your quest to create major connectors to enable more housing / retail is negatively impacting your existing residents who are paying taxes already. You need to rethink urban planning to preserve quality of life & property values for existing home owners. Franklin seems greedy.
- Management of growth.
- Affordable housing. Too many people cannot afford to live in the community where they work.
- GROWTH.
- Maintaining historical knowledge of what happened here so we don't repeat it.
- My husband and I have grown up in Franklin since we were in elementary school. As of a month ago we are finally homeowners in Franklin. We feel so much pride to be from Franklin and to have witnessed Franklin's growth in the past few years. When we were deciding where to live after finishing our graduate programs, the only con we could think of about Franklin was its lack of diversity and celebration of culture. As much as I love Franklin, growing up here as a minority was hard. I worry that if we stay here if I have kids one day that they will face the same challenges. I want my future kids to feel accepted and loved and just as much a part of Franklin as the non-minority children. I think a place like "plaza mariachi" in Nashville would be an amazing addition to Franklin. It would serve as a cultural hub and a place for all communities in Franklin to come together and have activities. Thank you -u's for allowing us this opportunity to provide n -ut!.
- The continued growth in Franklin & providing limitations to that growth is very concerning. This massive growth (trying to fit as many homes as possible on little land) is gravely affecting our schools. Help these schools!.
- Poor road, high taxes, too much development. Franklin is losing its charm due to over development.
- COST OF LIVING IN FRANKLIN & SAFETY.
- Affordable housing.
- Better management of commercial/residential development that is destroying critical native habitat that is essential for supporting wildlife (mammals, birds, pollinators, etc.). It is essential for our leaders to conserve and restore native habitat (trees, shrubs, wild-flowers) and waterways.
- Over populated.
- Its popularity for all the reasons above is drawing a new socially & political mix of residents that is changing the face of Franklin, not necessarily for the better. I fear we are losing the warmth and welcoming spirit that has made Franklin such a welcoming community historically. It is a challenge that I am not sure how to successfully address in our current culture.
- Too many housing developments taking away the bucolic fields of Franklin, limit # of new subdivisions and increase land grants for Franklin farms.

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### 15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Growth.
- Affordability.
- ADDITIONAL "SMALL COTTAGES" COMMUNITY FOR THE ELDERLY (55+) "AFFORDABLE".
- Keeping things affordable.
- Managing growth.
- The new apartment complex off of Royal Oaks will be adding at least 800 vehicles to an already crowded traffic area. We fought and won building this complex several years back. Unfortunately we will be leaving Franklin after the city snuck this project in during covid.
- No affordable housing for people on a fixed income.
- I am 81 yrs old, confined to a wheel chair, losing the sight in 1 eye and have been diagnosed recently with congestion heart failure. Many of these questions I have no knowledge of as I cannot get out on my own or take part in any of those things or use any of them. Thank you.
- Affordable housing.
- Affordable housing. More senior places to live that are not luxurious. Luxury makes apartments not affordable.
- Managing large multi-unit residential properties without destroying the feel of Franklin. Example of a bad one is at corner of Carothers and liberty.
- \*Rapidly growing population of families moving here.
- Affordable housing.
- Builders are putting houses on top of houses. Yuck!.
- Poor water quality and the cost of water. Franklin's water is terrible to drink.
- Affordable housing.
- \*Infrastructure. Manage growth,. It seems that there is something huge being built on every square inch. Our infrastructure can not handle it.
- Too much development <both homes & apartments> & not preserve green space. Thank goodness brown's farm is being held up - too much congestion for that area by the river.
- Population has taken away from the small town.
- I do enjoy living in Franklin, but sadly I watch it lose its small town charm by joining the race of growth and prosperity.
- Cost of living & affordable housing.
- Affordable housing!.
- EXCESSIVE BUILDING OF VERY LARGE EXPENSIVE RESIDENCES WITH TOTAL DISREGARDS FOR NEEDS FOR AFFORDABLE HOUSING.
- I was born & raised here. I understand for economic growth we need to grow but I cant go anywhere in Franklin w/out traffic anywhere. The roads and space cannot keep up w/ the growth rising so quickly.
- Growth. I moved here in June '21 and am here every month for a couple weeks and will be fully moved here in June '23. It is the best town ever, but it is growing and a lot of out of state folks coming in obviously. Be nice if it kept it's personality intact, which is why I moved here in the first place.
- Managing growth.
- Maintaining economic & residential growth, but considering overcrowding & what is too much growth.
- Rising costs of living associated w/ this being such a desirable city to move to. 2nd option: tension between "locals"& "transplants" (esp. re politics).
- Maintaining excellent education/ school system establish transit to Nashville.

### Franklin, TN

The National Community Survey  
2022



#### 15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- FLOODING DANGERS. WHEN YOU COVER THE GROUND WITH BUILDINGS, CONCRETE OR PAVING, YOU CREAT RUN OFF. WE HAVE TO STOP THE RUN OFF AND HELP THE RIVER. THE RIVER NEEDS SOME HELP WITH CLEANING & CREAT SOME RUN OFF BASING. OUR WORST FLOOD IS YET TO COME!.
- Cost of living - overall economy.
- Environmental degradation esp. to Harpeth River. Lack of parks, green space and greenways, over development too many phosphates and sediments green ways should connect from all directions to downtown Franklin, so you can ride a bike or walk from home.
- Too many new homes/buildings are being built. It is becoming no longer affordable and is causing people that have lived here a long time or their whole lives to move elsewhere.
- Fixing side walks in subdivision; crimes; more senior citizens housing.
- -Behavior of children in schools!! -lack of parental involvement with children. The county/city needs a place for children with severe behaviors especially at the elementary level.
- I just moved here and rent an apt lower rents.
- Moderate price for housing...
- Property taxes going up yearly; a better rate for retired people for property taxes. Gas prices need to be lowered in order to purchase instead of going to joining counties. Forty cents on the dollar is too high, very greedy in our city of Franklin & nothing is done w/monies but pay our officials high dollars. It is sad to see the city of Franklin loosing out on gas prices that are lower in price. Wake up Franklin!.
- Over development, lack of parks, walking trails, tennis courts, etc. Communication of resources, opportunities, etc.
- Over-development, over building, over-growth. We have lost the small-town feel and friendliness this city had 30 years ago, and the loss of undeveloped, scenic areas all over Franklin and along 7-65 is tragic. Too much growth has ruined a once beautiful and non-crowded gem. Shame on the commissioners over the last 30 years for destroying historic Franklin.
- DEVELOPING IS OUTSTRIPPING INFRASTRUCTURE, HOW CAN YOU ELIMINATE TRAFFIC - ITS PART OF THE INFRASTRUCTURE PROBLEM. TRY GETTING ON SUNSET/CROTHERS/MCEWEN AT ANY RUSH HOUR, TOO MANY NEW HOUSES/DEVELOPMENTS WITH 2 OR 3 LANE ROADS.
- Affordable housing
- Population growth
- Explosive growth.
- Not having enough room for the overflow of new residents.
- Natchez street not being honored
- Complete lack of diversity in race, ethnicity, religion and income reflected to people who don't live here. Every visitor I bring to Franklin comments on the total "whiteness" of the city, often followed by a "why do you live here" question. Oh, and celebrating our link to the Confederacy continues to be a horrible message to anyone who isn't a white southerner. Pulled up the City of Franklin Leadership Team web page to see how the city is facilitating/encouraging minority hiring and.....well, damn.
- That the infrastructure be laid down before further development and that farm land (I.e. Gentry and others ) is preserved. Also that developers are not able to develop in flood plains...thank you Planning Commission and BOMA for not approving Brownland Farms.
- Increase in crime
- Too expensive to live here. Can't afford to buy a home or move apts.
- More medical professionals. Difficult to find doctors accepting new patients.



### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Having affordable housing, restaurants, and other businesses that are within a price range that everyone can enjoy and not those living in higher priced areas and relocating from out of state. The city needs to remember there is still a large group of citizens who have grown up here and stayed, and not just moved here because we had the money to do so.
- Extreme ideology of right-wing extremism and conspiracy theories
- Managing growth - schools, traffic, roads & streets.
- Uncontrolled growth.
- Politics. Example - people threatening others at school board meetings with nothing being done and no arrests. Please keep religion and politics separate!.
- Street maintenance I think it is because of poor constriction.
- Allowing affordable single family housing development, specifically, permitting smaller, starter level housing.
- Folks in Franklin believe that we are the best in TN (which we are), but there is much improvement needed especially in education. Being the best in TN still leaves us far behind many states. Franklin should lead the way in demanding better.
- Affordable housing for work force.
- An important challenge is to continue growth in an aesthetically pleasing and environmentally friendly way, which conserves the green spaces and pastures, and health of the environment, which make Franklin a beautiful and peaceful place to live (and not just some other ugly suburban area with strip malls and power lines). It is also important to continue to support small business and mom / pop shops which make Franklin charming and special. This must be done by limiting chains and big box establishments, and conserving natural areas whenever possible.
- Too rapid growth patterns: population density
- Population growth.
- Affordable housing
- You have listed traffic above and please address the infrastructure. Subdivisions are going up but the roads are still two lane. Cost of living (buying a home), I could not afford to live here now on my teacher's salary. The county firefighters are volunteer? Seriously? I babysit, feed, and care for a volunteer firefighter's children as he trains. The "volunteer" firefighters should be paid. The population must be controlled unless the infrastructure is also given attention to. For example, Columbia Pike (as are Henpeck Lane, Coleman Road, Lewisburg Road) is still 2 lanes even though businesses, schools, and subdivisions have been added; I have lived here since 1999 and when I go "in person" to take care of my car tags, I see the exact same number of counters offered to customers and the exact same number of employees. Citizens wait hours to receive services; driver's licenses are the same. I spent 6 hours to get the Gold Star on my driver's license. Again, the same number of facilities and the same number of counters. It seems WE have grown but not the Government Services availability. At this point, I will not address the emissions facilities as that has been made void. However, it still baffles me that the testing center I had been going to still had two bays even though the population continued to grow year after year. I dearly LOVE Franklin and so proud to call it my home, however, I feel that we have "gotten too big for our britches" as my grandmother would say. We offer so many lovely things to visitors/tourists but have seemed have to forgotten about the hard working people that actually live here each and every day.
- Affordable housing for a working class.
- Connectivity from my neighborhood to downtown via safe sidewalk/bikeways.
- The migration of people from CA, IL, NJ, NY and the cultural challenges and dynamics.
- Franklin is a homogenous community. There is very little diversity.

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### 15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- cost of living
- Handling growth while maintaining the unique feel of Franklin and its reputation nationally as a great place to live
- Jerk cops
- With such widespread growth, creating a culture of a sense of belonging and connectiveness among the residents.
- Locals and diverse populations will soon be priced out of our home
- Growth needs to be manageable - more apartments - (new construction) not in best interest of Franklin.
- Cost of living people don't want to work bicycles decreased.
- Managing growth without raising the cost of living/taxes too much
- Housing-affordable for fire, police, teachers, nurses - essential people to stay-live in the Franklin area. Housing for vulnerable.
- Managing growth such that it remains welcoming of newcomers and respectful of established residents
- Do not allow developers to get the city to annex their land into the city making the area too dense & put pressure on support services (roads, schools, law enforcement, utilities, etc).
- Helping school age children learn to be kind and considerate instead of just courteous. This is a serious problem across the schools.
- Uncontrolled growth and reduction of greenway space and natural feeling surrounding Franklin, both west of Franklin and along Carothers
- Wokeness in the Education System - needs to be cleaned up and focus on true education
- Affordable housing.
- Maintaining low taxes and good schools
- Housing for all incomes.
- Growth and infrastructure to support it
- Inclusiveness and affordable housing
- Housing, both affordable and non affordable. As more people want to move to Franklin, lack of housing keeps Franklin unaffordable, yet too much housing, puts a strain on affordability of city services.
- Nothing
- Affordability for line level employees.
- Infrastructure. Too much development is being allowed to take place without the corresponding infrastructure. Some schools are overcrowded and some roadways (for example the Carothers extension) do not seem to be designed with growth in mind. (In some cases it's not clear whether this is a Williamson County issue or a Franklin city issue.)
- Affordable housing
- The cost of living here is driving people away.
- high cost of living
- Trash men not stopping @ stop sign line @ 3 way stop sign & they are going to kill someone by not stopping ever.
- Overflow of new residents.
- Affordable housing especially for teachers and lower income jobs.
- cost of living
- Affordability of housing.
- Our population growth has been astronomic. There's no unwringing the bell, but can we please put a stop to the money-grab of adding new tax-payers and preserve some of what made people flock here in the first place. You used to regularly see people out on horse back and actual farms here. We don't need anymore cookie cutter neighborhoods that are worsening the flooding issues for the existing structures.

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- We need more side walks and bicycle lanes so we commute to schools or groceries via bikes and/or walk.
- Influx of new residents. Franklin is such a great town but growth is getting out of hand. It's losing it's 'small town feel'.
- stability of utility services
- Over-growth, sufficient infrastructure to absorb growth.
- Provide a tax discount for senior citizens on property taxes.
- Density! too many houses too close together-inadequate roads-way too many apt. bldgs!! - parking issues if you go downtown area! That is why I quit going-used to love Franklin, now rethinking it.
- Maintaining green space, preserving Franklin, having adequate infrastructure, more local restaurants and bakeries.
- Uncontrolled growth. To many condo and apts.
- INABILITY TO MAINTAIN RETAIL WORKFORCE AFTER PANDEMIC. OVERBUILDING OF CONDOS/APARTMENTS (IN PARTICULAR HUGE DEVELOPMENT ON CAROTHERS) PUTTING STRESS ON INFRASTRUCTURE AND TRAFFIC. NOTICEABLE INCREASE IN PROBABLE ILLEGAL IMMIGRANTS. LOSS OF SOUTHERN CULTURE THAT MADE FRANKLIN SPECIAL. CONCERN FOR "WOKE" AGENDA IN PUBLIC SCHOOLS.
- Controlling growth.
- Housing affordability and a variety of housing options for residents (potential residents).
- Affordability -- I don't what to do about this though. Franklin is exceptional which drives up housing prices and taxes and costs in general
- I don't no.
- Don't know
- Creating affordable opportunities, housing and employment to all of the city's residents. Not just the most affluent.
- Infrastructure for population growth
- franklin is being overbuilt with residential housing and high density subdivisions
- cant see bc no street lights
- Affordable housing
- Showing respect to all residents, not just Christians. One should be able to enjoy the community and it's many activities and resources without feeling ostracized for not being conservative or Christian enough.
- High cost of living.
- Little diversity or affordable housing.
- Housing prices
- Responsible growth that meets Envision Franklin and zoning while taking into consideration climate and infrastructure.
- waste cleaning
- Parking, sidewalks, clean chlorine free water crime.
- There needs to be more connectivity through greenways and cycling lanes throughout the city to encourage people to get out and not use their vehicles.
- Influx of growth and services growing to match them
- Affordable housing
- Affordable housing may become a challenge. As more people move to Franklin, affordable housing may suffer.
- Managing Growth. We live in a vibrant growing community but worry to much growth is going to bring unwanted issues to our community
- Managing growth and retaining quality of life.

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Crime
- The "rising cost" of all utilities unless you are extremely wealthy!.
- Affordable housing
- Too much growth affecting natural areas of Franklin
- Flooding, water.
- to fast of growth and not being able to upgrade the infrastructure accordingly
- Sidewalks eg Mallory station road.
- Affordable housing.
- Affordable housing for first-time buyers and workforce.
- Rising housing costs
- Cost of living; downtown franklin - turning more corporate than historical.
- Diversity, Equity, and Inclusion. White Lives Matter and people of the like feel much to comfortable and supported here for it to be an inclusive environment for everyone. Most people here think the same when it comes to worldview and politics and are quick to reject other than.
- managing city infrastructure growth
- Infrastructure keeping pace with population growth
- too many traffic lights and needs a bypass
- maintenance and upkeep of city owned businesses and low-income housing buildings.
- Keeping what has made Franklin so appealing for the transplanted people- it's small town feel & friendliness.
- Increasing housing stock to improve affordability for those native to Franklin while maintaining high quality of life.
- MANAGING GROWTH AND MAINTAINING FRANKLIN SENSE OF COMMUNITY & QUALITY OF LIFE.
- Clean water and water pressure to residents
- Not important to everyone, but there is a great need for indoor tennis courts open to public w/o private membership or neighborhood restrictions.
- Housing costs
- To manage growth
- Traffic-out of control too many subdivisions without thought of traffic!.
- Growth and resident involvement with city government
- Development
- Walkability and connectivity
- management of incoming people
- Losing the heart of Franklin by over development.
- I would like to see sidewalks connecting all neighborhoods to downtown!.
- Affordable Housing
- There is too much growth for the infrastructure that we have available. There is too much growth for the land we have available.
- Growth of the community
- Growth vrs infrastructure
- Supporting population growth without changing character& high quality of life
- Affordable housing - houses not condos / apartments
- Out of control growth with lagging infrastructure
- Not enough sidewalks and bike trails. Need more people out of their cars and moving more.

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Too many people moving here which makes it increasingly difficult for Franklin to retain its charm and character
- Traffic congestion & lack of downtown parking.
- maintaining high-quality education (which means not banning books or engaging in RIDICULOUS discussions about CRT)
  
- Preserving the natural beauty of Franklin and having that a priority when considering growth.
- Maintain an excellent education system
- Managing the growth rate of the city and approving subdivisions in flood areas and not considering the flow of traffic through existing subdivisions. I now have a \$22 a month increase on my water bill because storm water runoff is not up to code. A result of too much building. We must preserve Franklin's heritage. The destruction of the black historical district has erased the history of Franklin. Building new infrastructure and maintaining existing infrastructure. The population of Franklin has exploded and our perfect little gem of a city has become more stressful in general.
  
- Controlled growth for housing, control of expansion as possible. Middle income housing.
- Affordable housing and diversity in our community
- Affordable Housing
- Natives being able to continue living here due to affordability
- Education
- Affordability.
- Housing developments popping up everywhere.
- Housing inequity for service workers teachers, policemen, fireman.
- over population without commensurate infrastructure
- Lack of work force.
- Downtown area/tourist everywhere on the weekends! Not using crosswalks, stopping/parking in the middle of streets/hardly no police presents! / No parking enforcement on weekends! I have lived blocks from downtown for 32+ yrs every yr it gets worst.
- Retaining it's uniqueness & current quality of life with the influx of increased population. Certainly welcome them but need to ensure Franklin remains the desired location that drew them here initially.
- Crime in neighborhoods
- Affordable housing is key to Franklin's growth. When compared with other cities, the housing is highly expensive and economic diversity is missing leading to high inflation.
- Financial responsibility over spending
- Low income housing.
- Keeping community feel of a quaint town with so many moving here from other parts of the country. Stay with core values that have made Franklin a great place to live. Preserving the history of Franklin and not going "woke".
- Density of houses and apartments.
- code enforcement in older neighborhoods
- More police officers & let them do their job.
- Influx of new residence and infrastructure to support a larger population.
- planned development - too many housing developments with small lot sizes and without appropriate infrastructure; losing a lot of Franklin's character by getting rid of green space and agricultural farms etc; retail developments with too much repetition; too many banks taking up important space;
- Cost of living.

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Balancing long-term growth without losing what makes Franklin a special place to live.
- None
- I, for one, would have loved to keep Franklin a small town feel. My issue is the growth. The word got out at how wonderful it is here!
- Lack of diversity.
- Responsible growth ... keeping the soul of Franklin in tact
- Rate of growth is, ability to keep up streets, highways.
- Public safety is important. As the population grows, crime of all kinds can creep up. I accidentally left my car unlocked in Franklin Bridge golf course parking lot, and I found it had been rifled through. This is a simple example of a crime of opportunity. I hope the city will maintain an adequate police force that grows with the population.
- NA
- Lack of affordable housing options. Teachers and essential workers will not be able to live in Franklin.
- Affordable housing options, teacher pay.
- very expensive to live in Franklin, especially when factoring in housing costs
- Lack of Educators wanting to work here as they cannot afford to live here.
- Allowing for more well-thought out mixed-use or more dense residential developments to bring more housing supply to help with the affordability issue here.
- balancing new residential construction without losing farms and greenspace
- Maintaining our small town charm while managing growth.
- unknown
- Education and racial issues
- Maintain quaintness of downtown to continue to attract tourists.
- Affordable housing for the low income residents
- Expanding & upgrading infrastructure for utilities.
- Slow down growth, for infrastructure to catch up! Stop commercial landscapers from blowing gear clippings, leaves in to road and stormwater system!
- Lack of diversity and the influx of less friendly residents changing the feel of Franklin.
- Keeping housing affordable.
- Affordable housing for low income families.
- Treatment of minorities and the lack of workforce housing. Get the housing on the Hill done! It's been talked about way too long. Similarly developers come in with ridiculous plans and expect the city to cave. Educate the alderman on the danger of building on flood plains. The Browns' farm discussion was ridiculous. Yes the family has a right to sell the land, but not for a prohibited use. Don't ever allow building on flood plains.
- Keeping liberal ideology out.
- Affordable housing!.
- Diversity, affordable housing for people who work here. Too many nurses, teachers, etc., can't afford to live here. Too much kowtowing to high-end developers.
- prices of homes
- AFFORDABLE / WORKFORCE HOUSING PROVIDING EMPLOYEES FOR EMPLOYERS BY AVAILING THEM THE OPPORTUNITY TO LIVE IN FRANKLIN \*TIME TO ACT AND QUIT TALKING!.
- Too much growth with housing. Franklin is losing the small town feel.

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### 15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- To properly manage growth. Just because everyone and everything wants to be in Franklin, doesn't mean we need to allow it. It impacts everyone's lifestyle.
- N/A.
- Housing affordability - having a variety of housing options
- Growth of homes/commercial buildings which may not have proper infrastructure build pace to match
- The same as everywhere in TN right now, the theocratic, anti-science, fascist movement that's taking over the entire state.
- Growth & affordable housing.
- GETTING QUALIFIED ASSOCIATES TO GO TO WORK! LOCAL BUSINESSES ARE RUNNING SHORT OF HELP WHICH LEADS TO POOR CUSTOMER SERVICE!.
- Lack of safe bicycling lanes / limited recycling options
- zoning and enforcement
- Growth outpacing services
- Overcrowding, too much congested housing in city and rural areas. Need more outreach to mentally handicapped and seniors.
- Growth.
- Affordability - most things in Franklin (Williamson County) are much more expensive than surrounding counties, especially auto fuel.
- Communicating and discussing plans and changes before it happens.
- Education/Schools
- Affordable housing
- Out-of-control growth and continued annexation.
- Affordable Housing
- Managing growth and housing
- Quality of maintenance of city property (other than facilities less than 5 years old) and infrastructure.
- Franklin has grown TOO MUCH and lost the appeal. My Husband was raised here, and I've lived here 32 years, we raised our children and now grandchildren here and praying they'll be able to do the same. Cost of living for young families to buy homes is almost out of reach, especially for the 25-30 single adults trying to transition from renting to owning. I honestly do not see the Franklin that is being 'marketed' as a go to small town to visit and reside in. I see a town that is taking on a Disney persona of sorts and becoming a product being sold to consumers rather than providing a community for residents. The Franklin from 1995 - 2010 was a wonderful blend of small town meets development and provided a wonderful community for us to live, work and raise our families. Franklin has been allowed to grow too much and all that was the appeal then has been lost. Franklin is too crowded; the developments have taken over too much green space and the distinction of small-town Franklin no longer exists - downtown is for tourists not locals to enjoy on the weekends.
- growth is exploding, keep the home town feel
- There are 2: maintaining quality education and preserving open space/restricting more residential/commercial growth.
- Lack of sidewalks around downs avenue soccer fields
- Providing schools for the growing community
- The constant growth and losing the open green spaces. Allowing building in downtown Franklin that takes away from the small town charm.



### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Uncontrolled residential growth, increasing density of residences with little improvement in infrastructure.
- Controlling growth
- Control of the rapid growth
- historic preservation
- Watching for speeders and aggressive drivers. Why not make Franklin a safe city as one of our goals!
- over growth of subdivisions over open space
- 70 % taxes going to schools... we need a say in what is being taught. No taxation without representation.
- Affordable housing
- Affordable housing for the middle class
- The loss of green space
- Growing too much. Don't lose the beauty. Seeing all houses is not why we moved here.
- Enough housing. Need focus on more single family homes and not apartments.
- 1. Williamson County Schools: overcrowded schools, liberal/ racially charged curriculum in the elementary setting, higher needs of students moving into WC due to current political climate, and teacher shortage.2. General erosion of our traditional family values.
- Affordable housing
- I do not see any effort to keep depraved social agendas away from our kids. For example, I have little faith in the public library blocking a drag queen strip show for kids when I see critical race theory books featured on displays for easy access. All other opinion metrics in this survey are moot if Franklin becomes the next frontier of a demonic manifest destiny of South Sodom with nice greenspaces, efficient traffic flow, and a bustling downtown commercial district. If pedophilia is the next member of the LGT-FU rainbow jihad, perhaps we should think about this now. ...and pay the police officers more money so they don't have to write tickets to pay for gas, training, and the ability to afford Franklin housing. Please consider that gerrymandering city borders are likely to increase infrastructure and service costs. We need to annex neighborhoods that benefit indirectly from the City of Franklin without contributing to the tax base. For example, the neighborhoods between Mack Hatcher and Stream Valley...
- Growth / Community Planning
- High Cost of Living
- Carpetbaggers
- So many farmlands being lost due to housing.
- There are too many apartment buildings too close together. The rent for these places is still unaffordable. Young families can't afford Franklin.
- You keep approving new housing developments without dealing with widening the roads. You have never finished widening MCEwen from Wilson Pike to the traffic circle. 431 to the Goose Creek Bypass is very congested. This road needs to be widened before more developments by Stream Valley are approved.
- Conscientious growth so that Franklin doesn't lose it's charm and special status
- unrestricted growth
- Affordable housing
- Economic sustainability of growth, especially the disconnect between city growth and county schools.
- Preserving green space
- Affordability of housing. I was nearly priced out of the market to live here.
- low cost housing

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- There are too many people moving into this area. Natural/open space is disappearing rapidly for new developments. We are losing the small town character that made this such a nice place to live. the pace at which new neighborhoods are being build should slow down. Less building permits should be handed out. It's not all about money.
- Light rail system
- The amount of growth Franklin has seen, but still mainly offering single family housing is not sustainable. Rezone and make areas more dense to stop the outrageous sprawl. Also, with all the road work there's no reason not to have BIKE LANES! Also this form should have more specific questions.
- Lack of workforce/affordable housing as well as a lack of a variety of housing styles and options
- Too many people moving in. Education.
- managing growth and traffic flow
- Affordable housing and fair treatment
- Population density without the infrastructure to support it.
- Maintaining the quality of life that the residents currently enjoy.
- storm water management
- Too much growth too quickly; need more greenspace
- Zoning
- Reduction of property taxes for elderly who depend on Soc.Sec. for survival.
- Infrastructure
- high can't afford the rising cost of rent in Franklin. Affordable, rent controlled housing would be a blessing and would change many of my answers
- affordable housing
- too much development and fixing traffic issues (especially in Cool Springs area)
- Everything that involves a growing population!
- Responsible growth
- no affordable housing for lower income families
- Growth, Franklin will not continue to be a great place to live if we continue to allow the population to over run our city!!
- Growth and the infrastructure to support it
- Making sure there's some commercial for the residents who are farther from I65, there's a large area of residential with no commercial to support it.
- Cost of living
- management of new developments
- Too many new apartment buildings
- Social and recreational activities. Highest educational level
- Quality affordable housing
- Housing
- Growth
- Political divisiveness

## Verbatim Responses

### Franklin, TN

The National Community Survey  
2022



#### **15. Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?**

- Insuring that ALL are welcome not just those who can afford to live here. We can begin by ensuring there is affordable housing and employment opportunities within the private sector as well as city government. I fear Franklin has become a community of the white and wealthy. We lose so much by insulating our community from the rich diversity, history, and experiences of those who are not just like us.
- Housing density is way too high! So disappointed in all of the endless high density housing around Carothers and many other places. We can't handle this density and keep same type of environment/town feel that we have enjoyed. This does not attract people that build wealth by homeownership, not to mention all of the Traffic issues. Please take some lead from Brentwood on this.
- Air Bnb's taking over and making residential areas less desirable for home buyers. Air Bnb rules are not enforced when owners lie about their residency and provide fake documents, fake/altered proof so they can still run their Air Bnbs. Franklin gov, doesn't investigate enough to ensure that owners are actually reside in the homes they are renting and doesn't enforce the occupancy and/or living requirements. Air BNB ruins the neighborly feel of the residential areas.
- High density of multiple residential properties!
- There's a serious lack of racial and religious diversity. Those who aren't white Christians can feel out of place and even uncomfortable here. I'd love to see community and cultural events/programs that celebrate and highlight other races and religions.
- population explosion
- Safe alternative to walk and ride bikes.
- Outgrowing it's roads and infrastructure
- Too much home development
- Declining quality of public education.
- maintaining the safe environment we have enjoyed for years

**NOTE:**

When I say Community Decency it refers to the *generally accepted standards of behavior and conduct that are deemed appropriate and acceptable by a particular community*, behavior that is respectful, considerate, and does not offend or harm others.

In essence, community decency is about promoting a harmonious and respectful environment where individuals can coexist peacefully and with mutual respect. It can be enforced through social norms, education initiatives to promote responsible and respectful behavior within a community and local ordinances.

Under Tennessee Law: Cities in the state of Tennessee have the power and authority to define and write and enact, and establish penalties for **community decency ordinances**, provided that they are consistent with state law.

Under Tennessee law, cities may enact ordinances that regulate activities and conduct in public places, including parks, streets, public squares, sidewalks, and other areas that are open to the public. These ordinances can include provisions that define and restrict nudity, lewd or sexually suggestive acts or behavior, indecent exposure, excessive and / or sexually offensive intimate public displays of affection, etc. Including any behavior that violates state regulations.

## **Community Decency Ordinance (or amendment to existing ordinance)**

**Section 1. Purpose:** The purpose of this ordinance is to promote public decency and maintain a family-friendly environment in public places within the Franklin city limits.

**Section 2. Definitions:** For the purpose of this ordinance, the following terms shall have the meanings ascribed to them:

a. Public Place: Any area within the city limits that is open to the general public, including but not limited to parks, streets, sidewalks, plazas, the public square, public transportation vehicles, and other areas open to the public.

b. Indecent Behavior: Any act or conduct that is considered offensive or obscene by community standards, including but not limited to nudity, lewd or sexually suggestive behavior, indecent exposure, sexual acts, excessive and offensive intimate public displays of affection. Any behavior that violates state and local laws or regulations.

**Section 3. Prohibited Conduct:** It shall be an offense and unlawful for any person to engage in indecent behavior in any public place within the city limits.

**Section 4. Exemptions:** This ordinance shall not apply to breastfeeding mothers or to individuals who are changing clothes in designated areas.

**Section 5. Penalties:** Any person found guilty of violating this ordinance shall be subject to a fine of not less than \$50 nor more than \$500. Each act of indecent behavior shall be considered a separate violation.

- a. Forfeit Use: Any group, non-profit, organization, school, or organized group or gathering of a group of people using public spaces, free of charge or by paid use, who violate the decency ordinance will be banned from using public city spaces for two (2) years before allowed to resubmit an application for use of the public space.
- b. Group Penalties: Any group, non-profit, organization, school, or organized group or gathering of a group of people using public spaces, free of charge or by paid use, who violate the decency ordinance will be charged a fine of not less than \$50 nor more than \$1,000.

**Section 6. Enforcement:** The city police department shall be responsible for the enforcement of this ordinance.

**Section 7. Severability:** If any provision of this ordinance or the application thereof to any person or circumstances is held invalid, the remainder of the ordinance and the application of such provisions to other persons or circumstances shall not be affected thereby.

**Section 8. Effective Date:** This ordinance shall become effective 20 days after its passage and adoption by the city council.